Rondish

CarePort with iFall
**REF** UNCG-31
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CE ⌧

Manufactured by **Rondish Company Limited**
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Setup

Step 1. Connect the CarePort (tower unit)
- To power ON, connect AC adapter to port (5VDC input) at the back of the tower unit, and plug-in the AC adapter to an AC Mains power outlet.
- Use the provided Ethernet cable to connect port (LAN connection) at the back of tower unit, and plug into your router.
- The green LED will stay ON (wait about 50 seconds with a long "Beep" is heard) when a network connection has been established
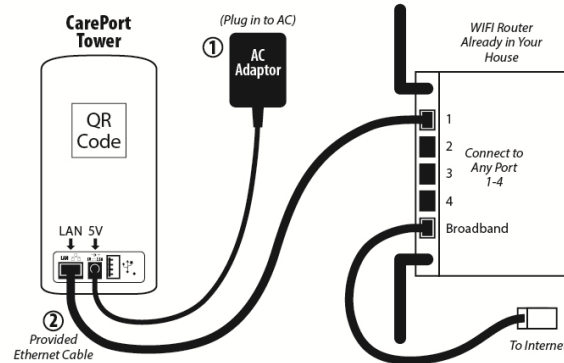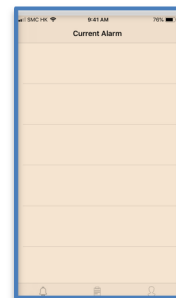

Step 2. Download the app "**iFall Rondish**" from Google Play or "**iFall App**" from App Store

- Launch "iFall" app
  - figure 1 for Android
  - figure 2 for iPhone (direct access to Current Alarm page with bottom shown "**Event**", "**List**" and "**Register**")
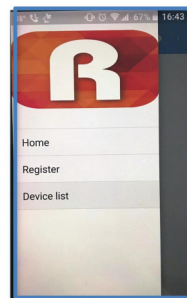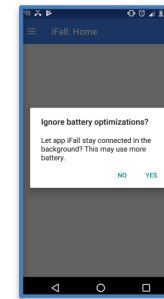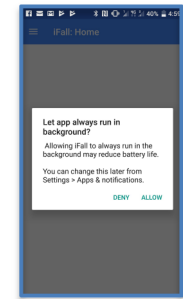

(figure 1)   (figure 2)

- Ignore battery optimizations (only for Android) – pressing "YES" (figure 3) or "ALLOW" (figure 4) – (different type of mobiles may show different notification)
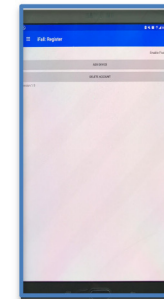

(figure 3)   OR   (figure 4)

- Allow access to the phone's camera for scanning the QR code on the devices to be paired with your phone (only for Android)

Step 3. Register Devices (on "Register" tab)
- Enable "Push" to allow the app receive push notifications (iOS) (figure 5 for Android and figure 6 for iPhone)
- Input a User name
- Click "QR Login"
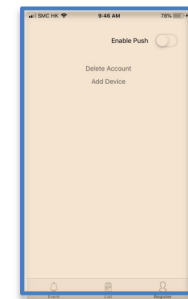
(figure 5)   (figure 6)

- Allow iFall to take pictures by pressing "ALLOW" (for iPhone only)
- Scan the QR code at the back of Unit to pair the unit with your smartphone (figure 7) – **CarePort should be the 1st Device to scan**.
- Confirm "Login Success" by pressing "OK"

(figure 7)

- Press "Add Device" button to scan the unique QR code on any device (e.g. pendant) you want to add into memory
- Confirm "Add Device success" by pressing "Click"

Step 4. Review Device List (on "Device" tab for Android and "List" tab on iPhone)
- Shows status of all paired devices (figure 8)
  - Blue – CarePort is online
  - Green – device is ready to use
  - Grey – device is disabled / offline
  - Black – device is lost
  - Battery icon – battery condition
  - Sound icon – audible/mute
- Edit device by pressing and holding – allows user to choose how the device will display: (figure 9)
  - 1st line – Device name; e.g. "Dad's Chair" or "Mom's Pendant"
  - 2nd line – Device location; e.g. "Common Area" or "Bed Room"
- Alarm sound (On/Off) – Choose audible or silent alert
- Enable (On/Off) – Can enable or disable device
- Confirm "Edit success" by pressing "Click"
- Automatically go back to "Device List"
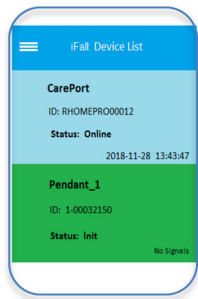
(figure 8)   (figure 9)

Step 5. Device operation (on "Home" tab for Android and "Event" tab on iPhone)
- Press button on pendant, or
- Release bed pad pressure;
- Active alarms will be shown in "Red" (figure 10)
- To respond to an "Alarm", press and hold that "Alarm"
  - Press "Acknowledge" tab will silence the alarm sound, and the "Alarm" will be changed from "Red" to "Green" (figure 11)
  - Press "Dismiss" tab, the "Alarm" will remove from the list

(figure 10)   (figure 11)

Step 6. Wi-Fi Setup (optional)
- Complete steps 1-3 above
- Go into "Device List" in the Android App (or "Your Devices" in iPhone App), and hold the CarePort icon. Following "Edit CarePort" section above, enter the Wi-Fi SSID password.
- Press "Save" to confirm the information
- Ensure the CarePort is connected to your Wi-Fi router with an Ethernet cable
- Power on the CarePort or press button on the bottom
- Unplug the Ethernet cable and reset the CarePort

FAQ/Support

Q. How far away can the bed sensor or pendant be from the CarePort and still receive the alarm?
A. Wireless devices will have 20~25m indoor range, depending on the shape and construction of your home.

Q. If I can't get enough range, is there a way to extend it?
A. Installing an indicator light can extend the range from a wireless device to the CarePort.

For additional product information, scan the QR code below. Rondish will post information to our website to help address Frequently Asked Questions and technical support.

Warnings

⚠ This device is not suitable for all individuals. Other devices may be required. This device is not a substitute for visual monitoring by a caregiver. The manufacturer does not claim that this device will stop elopement and/or stop falls. Test regularly to ensure alarms are working properly.

⚠ This product using radio frequency signals, which can be affected by building layout and construction materials. The manufacturer cannot guarantee the wireless range you get will match the estimates provided. You should test that there are no "dead areas" in your home where alarms cannot be received.

Specifications

Operating Radio Frequency	Wi-Fi: 2.4GHz Receiver: 433MHz
Power input	5VDC, 2.5A
Dimensions	75 x 80 x 163mm
Connection	Ethernet, Wi-Fi
Indications	Ethernet LED – at rear side, on Ethernet connector Wi-Fi LED – top-front, orange, on the left Connection LED – top-front, green, at center Device Connection LED – top-front, blue, on right
OS Requirements	Android 6.0 or later iOS 10.3 or later

LED Indications

Events	Description
WiFi connection	Operation Mode: When the CarePort successfully connects to a WiFi router the WiFi LED will flash when any acitivity happens. If not, this LED will be off Setup Mode: It will turn on the WiFi LED, and flashing if any activity happened
Ethernet connection	Plug in the ethernet cable – if it links up with the router, it turns on the Orange LED on the ethernet socket; if it connected and receives a valid IP, it then starts flashing the Green-LED when activity happens Unplug the ethernet connector, both LEDs will turn off
Lost Internet connection	The CarePort will beep and flash the Connection-LED every half second for 3s
CarePort not registered	It activates the beep sound for 3 seconds, and flashes the Connection-LED 2 times and gaps for 2 seconds and then repeat these activities again, and so on
Connected to server	Connection-LED will stay steady on
No field device registered	Device-LED will flash every half second
Field device registered	Device-LED will stay steady on
System ready	Connection & Device-LEDs both steady on

Compatible Devices

Order Reference	Device Description
TXP-11	Panic button with lanyard and man-down alert. This will activate a CALL to the paired smartphone when pressed by the user, or automatically trigger an alert in case of a patient fall.
WMBP-20	Wireless under-mattress sensorpad. This sensor should be installed beneath the resident's mattress to monitor sleeping patterns. If the resident does not go to bed or wake up at a usual time, this will signal an alert on the caregiver's smartphone.
CCP-01	Wireless chair sensorpad. This sensor should be installed on or beneath the cushion on a chair in the main living area to measure resident activity
WCP-11	Wall-mounted call/reset button with pull cord. This provides an emergency call point for a bath or shower area.
ILB-11	Indication light box with signal forward. This unit can extend the range of your wireless devices to the CarePort. For greatest effect it should be mounted a central area.

FCC/CE Statement

FCC Interference Statement

This device complies with part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received,
including interference that may cause undesired operation.

Notice:
Any changes or modifications not expressly approved by the
party responsible for compliance could void your authority
to operate the equipment.
NOTE: This equipment has been tested and found
to comply with the limits for a Class B digital
device, pursuant to part 15 of the FCC Rules. These
limits are designed to provide reasonable
protection against harmful interference in a
residential installation.
This equipment generates uses and can radiate
radio frequency energy and, if not installed and
used in accordance with the instructions, may
cause harmful interference to radio
communications. However, there is no guarantee
that interference will not occur in a particular
installation. If this equipment does cause harmful
interference to radio or television reception,
which can be determined by turning the
equipment off and on, the user is encouraged to
try to correct the interference by one or more of
the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment
and receiver.
- Connect the equipment into an outlet on a circuit
different from that to which the receiver is
connected.
- Consult the dealer or an experienced radio/ TV
technician for help.

The antenna(s) used for this transmitter must not be
co-located of operating in conjunction with any other
antenna or transmitter.
This device complies with FCC radiation exposure
limits set forth for an uncontrolled environment. In
order to avoid the possibility of exceeding the Fcc radio
frequency exposure limits, human proximity to the
antenna shall not be less than 20cm (8inches) during
normal operation.

RF exposure statements

This equipment complies with FCC radiation
exposure requirement set forth for an
uncontrolled environment. End users must follow
the specific operating instructions for satisfying
RF exposure compliance.

Operate Frequency Bands : 2.4G
Max. output power: 10mW

EU declaration of conformity
Rondish Company Limited hereby declares that the

device is in compliance with the essential

requirements and other relevant provisions of

directives 2014/53/EU, 2014/30/EU and

2014/35/EU.