

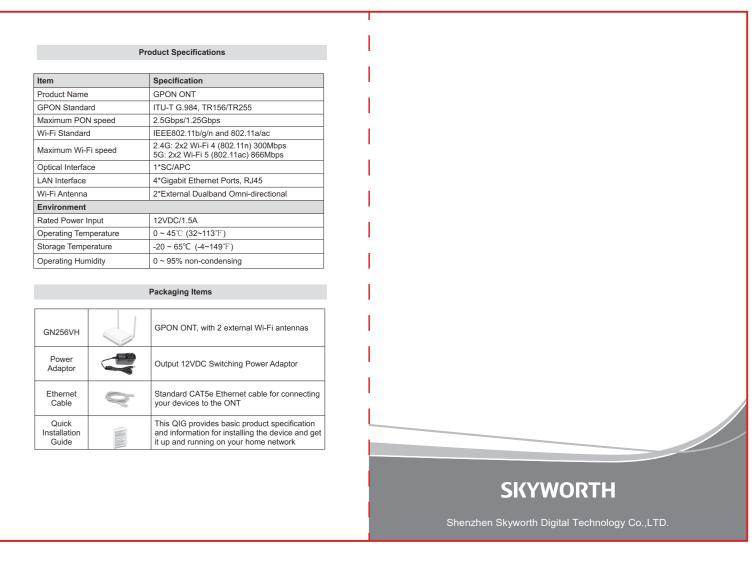
FCC WARNING STATEMENT Warning: Changes or modifications not expressly approved by the party esponsible for compliance could void the user's authority to operate the NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which - Consult the dealer or an experienced radio/TV technician for help. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installation instructions and transmitter operating conditions for with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1) this device may not cause harmful interference, and

2) this device must accept any interference received, including interference that may cause undesired operation.

Login Web Manager and Setup the ONT



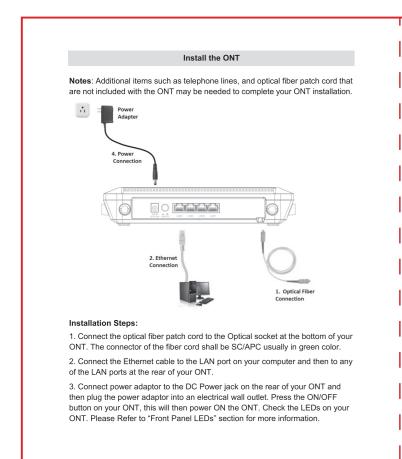
Front

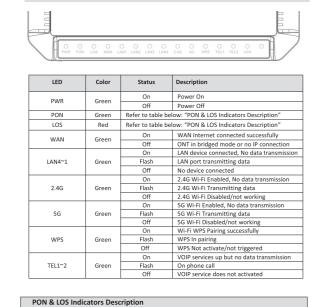
Rear and Side Panel

To reduce the risk of electric shock, do not open the outer case

of the device. Please refer servicing to qualified personnel only.

The outer case will have a certain degree of heat after long-running, don't worry,

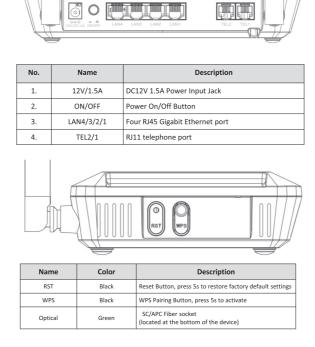




Front Panel LEDs

magnitude to constitute a risk of electric shock.

			On	5G WI-FI Enabled, No data transmission	
5G	Gree	en 📙	Flash	5G Wi-Fi Transmitting data	
		Г	Off	5G Wi-Fi Disabled/not working	
			On	Wi-Fi WPS Pairing successfully	
WPS	Gre	en 🛭	Flash	WPS In pairing	
		Г	Off	WPS Not activate/not triggered	
			On	VOIP services up but no data transmission	
TEL1~	2 Gre	en 🗌	Flash	On phone call	
		Г	Off	VOIP service does not activated	
PON & LC	OS Indicators LOS	_	•		
PON	LOS	Des	cription		
Off	Off	The ONT is disabled by the OLT			
Flash	Off	The	The ONT is registering to the OLT		
-	Off	The ONT has already registered to OLT			
On	UIT	The	ON I has aire	ady registered to OLI	

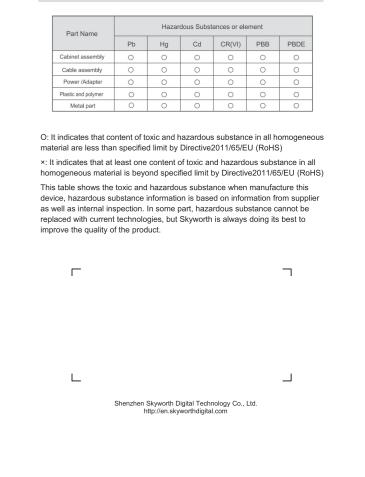




Option 1:
Step1: Login Web Manager first
Step2: Click "System" on main menu, then select "Backup & Restore" on the submenu
Step3: Click on "Restore Default" button, this will then reset the device's configurations to its factory default settings.
Option2:
Press and hold the 'RST' button at the side panel of your GN256VH for more than 5 seconds using the end of a paper clip or other small object with a

ONT not work	electrical wall outlet Check the power adaptor is also plugged in the DC jack at the rear of the ONT Make sure the power On/Off button on the rear panel is set to ON status If the ONT can't power on or often restart, please contact your ISP
Cannot Access Internet	Plug out the Ethernet cable then plug in the Ethernet cable, wait one minute, check the problem again Power Off the ONT, then power On, wait five minutes, check the problem again Check LED status, if LOS LED is flashing, or GPON and WAN LED are Off, please check your optical fiber connection, or contact your ISP for help
Cannot make phone call	Check the TEL indicators on the front panel of ONT If your ONT has two TEL ports, make sure your phone is connected to the correct TEL port Power Off the ONT and power On again If problem still exists, please contact your ISP
Cannot access Internet via Wi-Fi	Check whether the WAN and 2.4G/5G Wi-Fi indicators on the ONT front panel are all ON or flashing Make sure your wireless device has connected the correct Wi-Fi SSID Modify the encryption type of Wi-Fi, check the problem again Modify the Wi-Fi SSID name and password, check the problem again Power Off the ONT then power On, wait five minutes, check the problem again If all the above operations can't solve the problem, please contact your ISP

Make sure the power adaptor is plugged in the



Back

