



# Getting Started

SmartUp<sup>+</sup> Bluetooth<sup>®</sup> bed shaker

ENGLISH

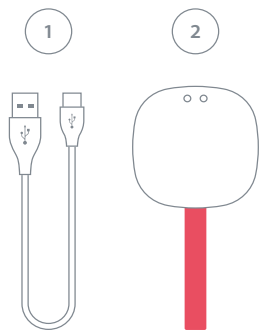
## Meet SmartUp.

### What you'll need

- A mobile or tablet with iOS 8 / Android 4.4 or later.
- An USB power adapter, max 12W.

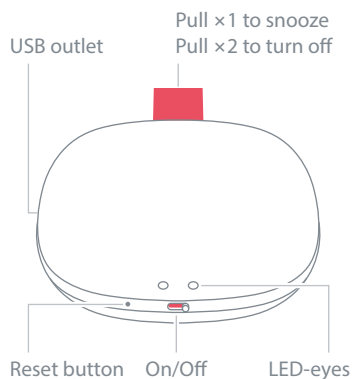
### In the box

- 1 Charging cable
- 2 SmartUp shaker



### Look for the blinking eyes

- **White** means it's activated by an alarm or communicating with your phone.
- **Blue** means it's ready for pairing.
- **Green** means it's charging.
- **Yellow** means you have an incoming call or message.
- **Red** means the battery level is low.

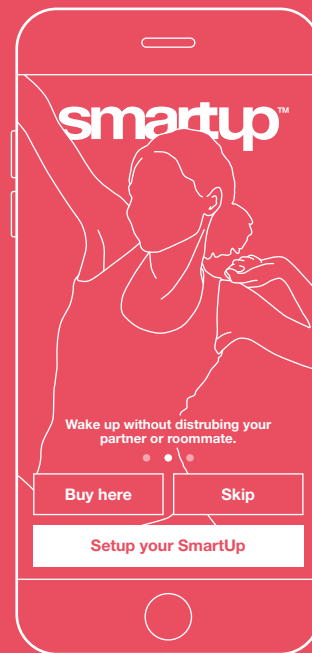


## Ready. Steady. Go.

### Setup your SmartUp

Download the SmartUp app from the App Store® or Google Play™ and follow the simple setup instructions.

It should only take a few minutes.





# DESIGN FOR EARS™

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### Important safety instructions

This section contains important information about safety, handling, disposal, recycling and warranty.

**Notice:** Read all safety information and operating instructions below before using the product. Keep the user manual for future use.



#### Warning!

- Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to the product or other property.
- Do not use or store this product near any heat sources such as naked flames, radiators, ovens or other devices that produce heat.
- Protect the cable from any potential source of damage.
- Use only power adapters and accessories specified in this manual.
- Be aware that alarms and notifications can be missed if batteries run out.
- Only refer a damaged or faulty product to qualified service personnel.
- Do not dismantle the product; there is a risk of electric shock. Tampering with or dismantling the product will void warranty.
- This product is designed for indoor use only.
- Do not expose the product to moisture.
- Protect the product from shocks during storage and transport.

### Care and cleaning

**Notice:** Failure to follow these care and cleaning instructions could result in damage to the product and void the warranty.

#### Battery charging and replacement

**Warning!** This product is powered by a rechargeable lithium-ion battery. Do not expose the battery to fire or to direct sunlight. The battery should only be changed by Bellman & Symfon or an authorized service center. There is a risk of explosion if the battery is not replaced correctly. The battery should be charged fully before using the product for the first time. Only charge the battery in a temperature between 15° – 35°C, 59° – 95° F.

#### Using the product

Operate the product in a dry environment where the temperature is always between 15° – 35° C, 59° – 95° F. Do not use or store the products near a heat source. If the product gets wet or is exposed to moisture, it should no longer be regarded as reliable and should therefore be replaced.

#### Cleaning

Use a soft, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives.


### Service and warranty

If the product appears to be damaged or doesn't function properly, follow the instructions in this leaflet. If the product still doesn't function as intended, contact your local dealer for information on service and warranty.

#### Model, type and classification

The information is available at the back of the product.

#### Product disposal and recycling information

 The symbol to the left means that according to local laws and regulations your product should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local

authorities. The recycling of your product will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

#### Battery disposal information



This symbol indicates that the product contains batteries that according to local laws and regulations must be disposed of separately from household waste. Take used batteries to a collection point designated by the authorities.

### EU Compliance Statement



Bellman & Symfon AB hereby declares that this wireless device is in compliance with the essential requirements and other relevant provisions of the R&TTE Directive.

A copy of the EU Declaration of Conformity may be consulted at: Bellman & Symfon, Södra Långebergsgatan 30, 421 32 Västra Frölunda, Sweden.

### FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### IC compliance statement

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with the Canadian ICES-003.

### Bluetooth® certified

This device includes a Bluetooth module which has passed the BQB certificate. The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by Bellman & Symfon is under licenses.

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## Troubleshooting

If	Try this
The LEDs don't light up when I turn on SmartUp	<ul style="list-style-type: none"> <li>• The batteries are depleted. Connect the charging cable to your SmartUp and plug the connector into a USB power adapter or a USB computer outlet. Charge SmartUp for about 4 hours</li> </ul>
SmartUp cannot connect to my mobile	<ul style="list-style-type: none"> <li>• Pull and hold the snooze strap until the LEDs start to blink in blue.</li> <li>• Open <b>Settings</b> → <b>Bluetooth</b> on your mobile and select SmartUp in the list.</li> </ul>
SmartUp is vibrating too much or too little	<ul style="list-style-type: none"> <li>• Adjust the vibration power, see <b>Settings</b> → <b>Vibration power</b>.</li> </ul>
The LEDs are blinking in red	<ul style="list-style-type: none"> <li>• The battery level is low. Charge SmartUp using the supplied cable.</li> </ul>
SmartUp is not vibrating when I receive a call or message	<ul style="list-style-type: none"> <li>• Make sure your SmartUp is turned on and vibrations are activated, see <b>Settings</b> → <b>Bed shaker</b></li> <li>• Activate notifications for incoming calls and messages, see <b>Settings</b> → <b>Phonecall alert / Message alert</b>.</li> </ul>
SmartUp has frozen	<ul style="list-style-type: none"> <li>• Press the reset button using e.g a paper clip to restart it.</li> <li>• Reconnect SmartUp to your mobile.</li> </ul>

## Technical specifications

#### Dimensions and weight

Size: 27 x 94 x 94 cm, 11 x 37 x 37"  
Weight: 153 g, 5.4 oz.

#### Frequency and coverage

Bluetooth frequency: 2402–2480 MHz  
Bluetooth coverage: Up to 30 m, 33 yd, free field. Coverage is reduced by walls and large objects that obstruct radio signals and by other radio transmitters.  
Connectivity: Bluetooth Smart v4.1

#### Cables and connections

Cable length: 1 m, 39"  
Contacts: USB type A to USB Micro-B

#### Power and battery

Battery power: 1 x 3.7 V AA Lithium-ion  
Power consumption: Active with strong vibration < 560 mA, idle position < 200 µA  
Operating time: Up to 7 days / charge  
Charging time: Up to 4h  
Charging current: Up to 300 mA, 5V DC

#### Compatible devices

iPhone 4S / iPod Touch 5th gen and above  
iPad 3 / iPad Mini 1 and above  
Modern Android devices

#### Compatible Software

iOS 8 / Android 4.4 or later

#### Warranty conditions

Bellman & Symfon guarantees this product for two years from date of purchase against any defects that are due to faulty materials or workmanship. This guarantee only applies to normal conditions of use, and does not include damage resulting from accident, neglect, misuse, unauthorized dismantling, or contamination howsoever caused. This guarantee excludes incidental and consequential damage.

If this product should become defective within the guarantee period, it must be returned to your local dealer, with proof of purchase, carefully packaged, and with the problem clearly stated.

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