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Congratulations on your new headset!
We hope you will enjoy **TheFirstOne** by novero.

This user guide will help you get started and will present you with all the striking features and accessories that provide for the ultimate, customized user experience.



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TheFirstOne

TheFirstOne is ready to wear and designed to fit a fashionable lifestyle.

You can customize the headset with the earpiece that suits you best, and use the headset with a range of elegant accessories for personal, desktop and in-car convenience.

Wearing TheFirstOne

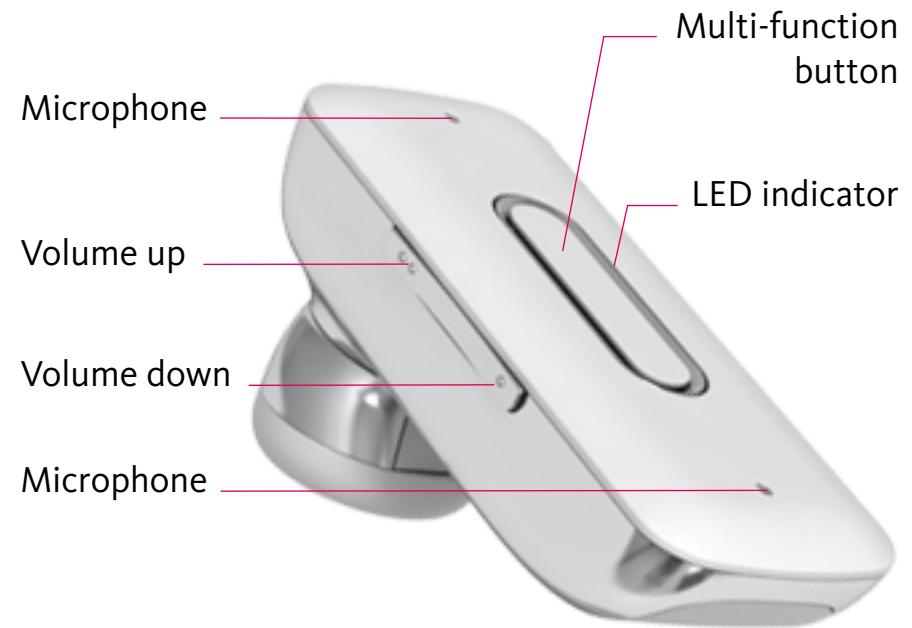
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Box contents

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Technical specifications

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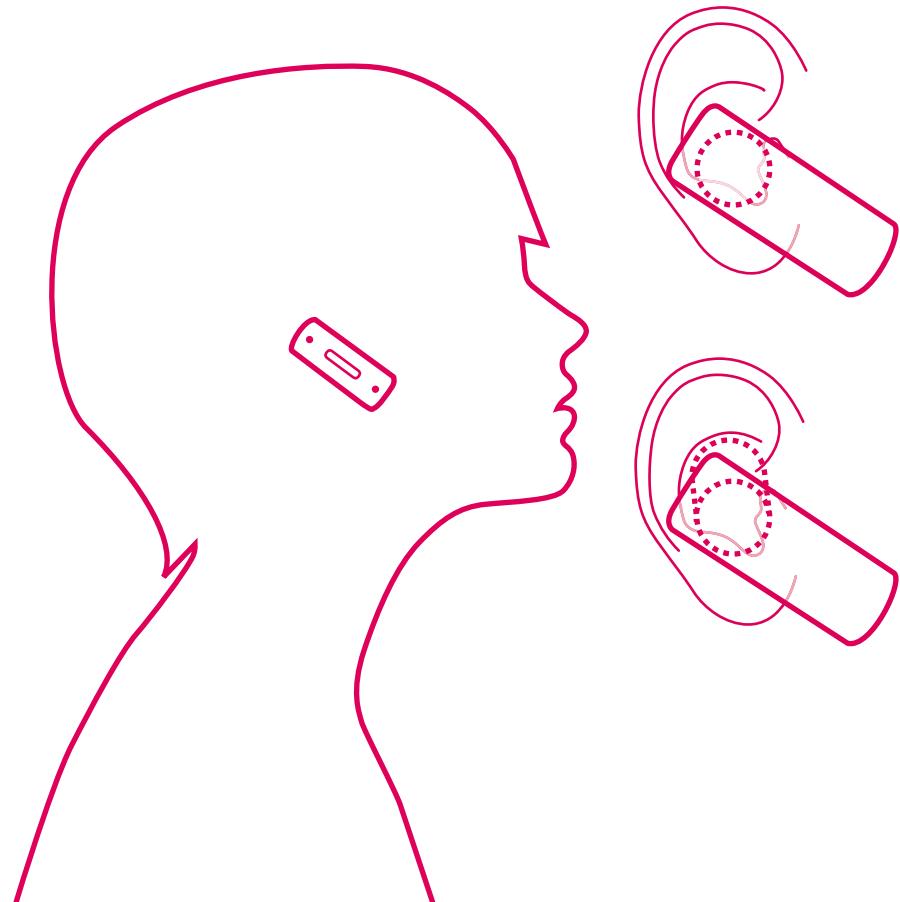
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Wearing TheFirstOne

For simplicity and elegance, **TheFirstOne** is worn without an ear hook.

To wear the headset properly, simply attach the earpiece that suits you best, gently place the headset in your right or left ear, and make sure that the headset is pointed towards your mouth.

For optimal performance, carry your mobile device on the same side of your body as or within line of sight of your headset.



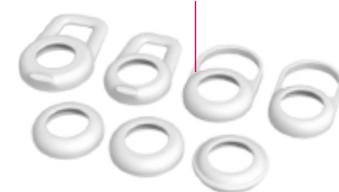
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Box contents

TheFirstOne



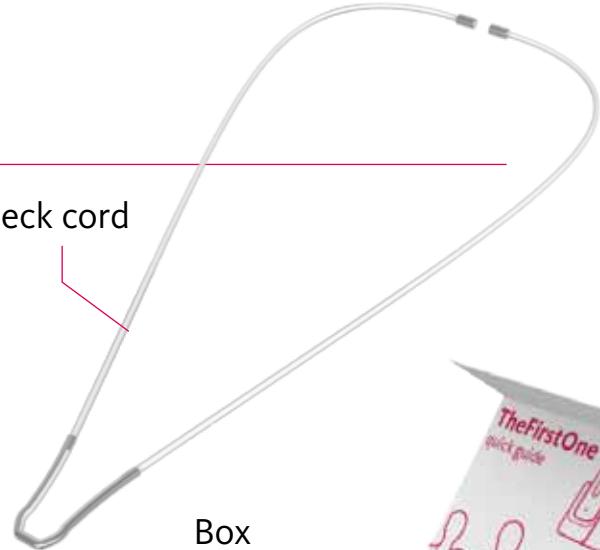
Exchangeable earpieces



Clip



Neck cord



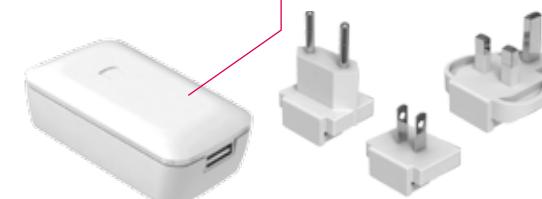
Car holder



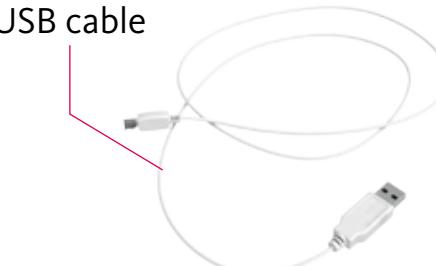
Car charger (DC)



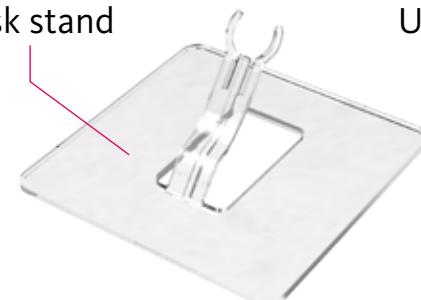
Wall charger (AC) with local adapters



USB cable



Desk stand



User guide on mini CD



Box



Technical specifications

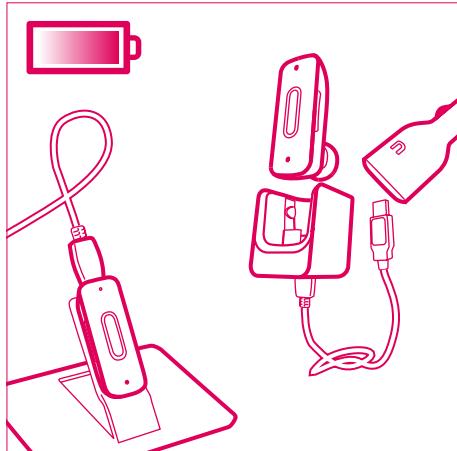
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- **Headset weight:** 10.8 grams
- **Operating range:** Up to 10 meters (approx. 33 feet)
- **Battery:** Built-in, non-replaceable, rechargeable battery
- **Battery power supply:** Wall charger (AC), car charger (DC) or PC via USB cable
- **Talk time** (with fully charged battery): Approx. 4–5 hours
- **Standby time** (with fully charged battery): Approx. 100 hours
- **Bluetooth:** Multi-compatible with devices that support Bluetooth Specification 2.1 with EDR, Handsfree Profile 1.5 and Headset Profile 1.1



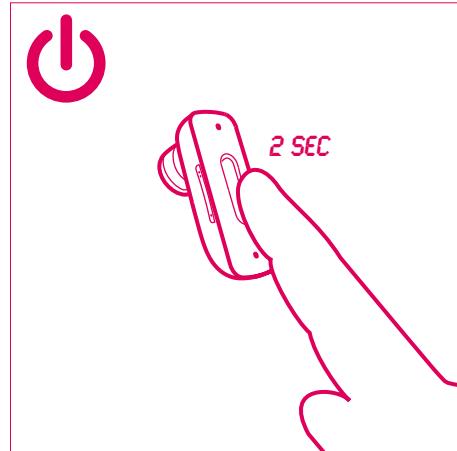
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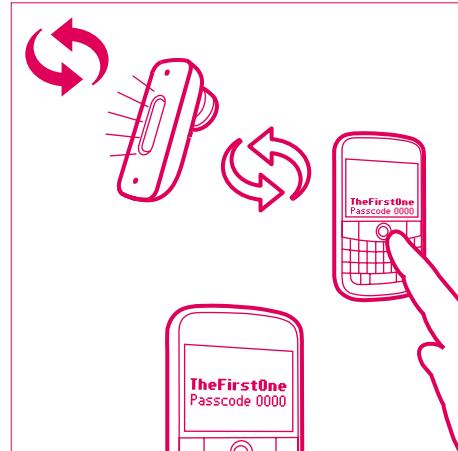
Charging

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Turning on

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Pairing

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Charging TheFirstOne

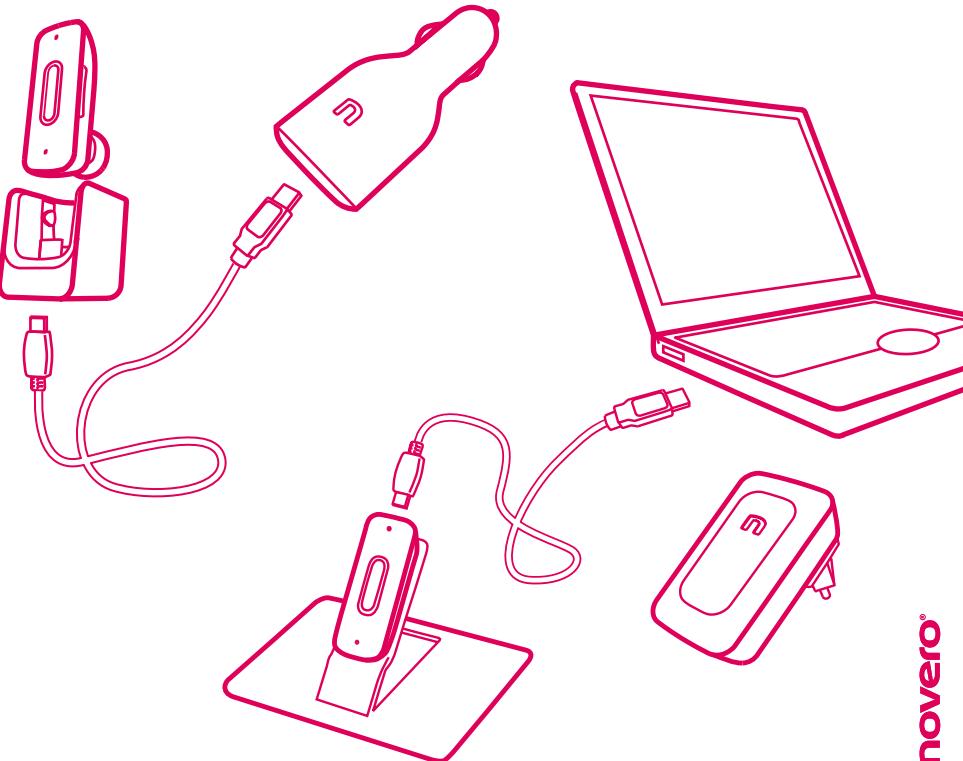
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Before you can use **TheFirstOne**, you must charge it in one of the three following ways, using only original charging devices provided by novero. A full charge takes approx. 1 1/2 hours.

- **Wall charger (AC):** Select the appropriate local adapter for the wall charger and insert it into the wall outlet. Connect the wall charger and the headset with the USB cable.
- **Car charger (DC):** Connect the car charger to the DC outlet in your car. Connect the car charger and the car holder with the USB cable, and place the headset in the car holder as shown.
- **PC via USB cable:** Connect your PC and the headset with the USB cable. If you like, you can leave the headset in the desk stand while charging.

Charging signals

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Turning TheFirstOne on/off

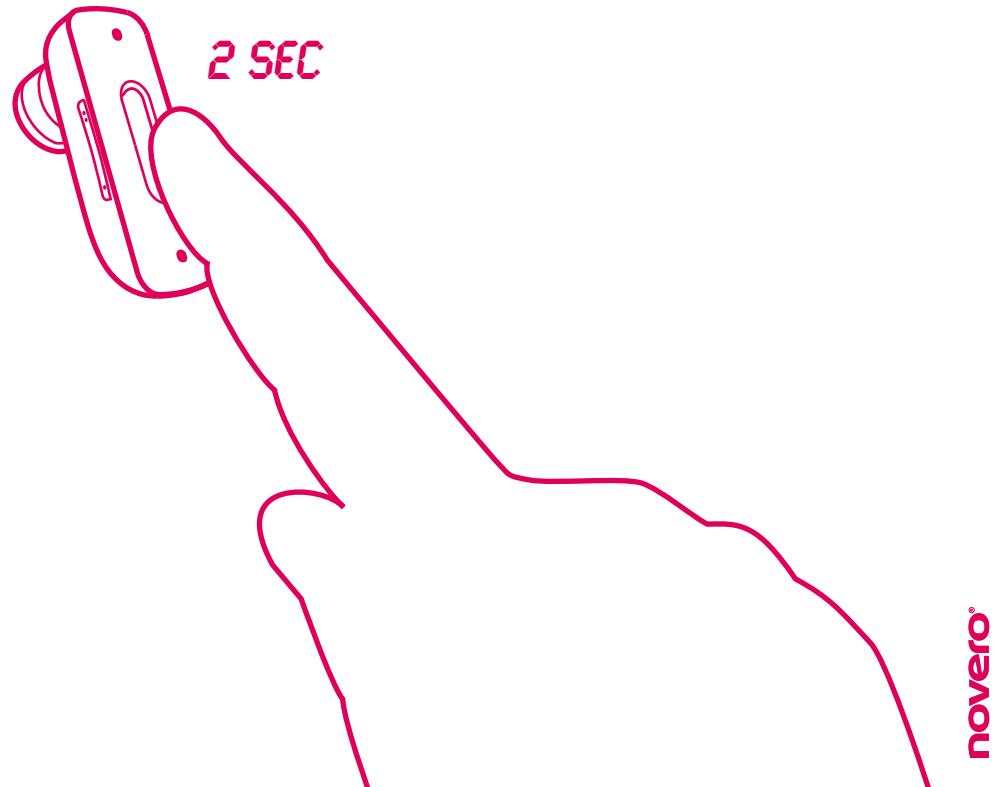
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- **To turn the headset on**, press and hold (2 sec) the multi-function button.
- **To turn the headset off**, press and hold (+5 sec) the multi-function button.

If your headset is already paired with a device, the headset will automatically attempt to connect with this device when turned on.

Power signals

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Pairing TheFirstOne

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If **TheFirstOne** is not already paired with another Bluetooth device, it will automatically enter pairing mode when you turn it on.

- **To manually enter pairing mode**, press and hold (2 sec) the multi-function button until the headset flashes alternately red and blue.

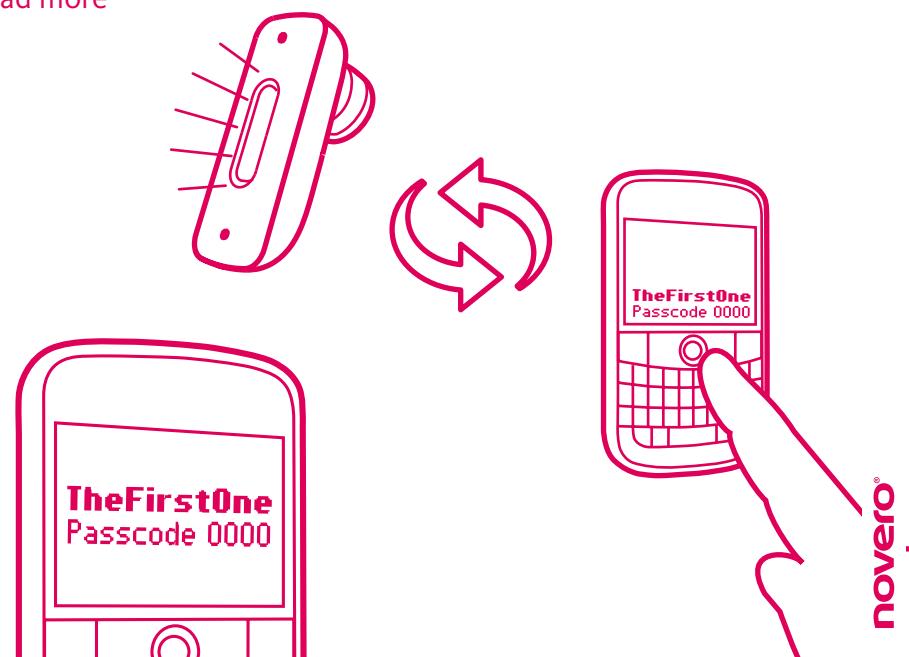
To pair the headset with your mobile device, activate the Bluetooth feature of the device and search for **TheFirstOne**. See the user guide of your mobile device for instructions.

When your mobile device recognizes the headset, select it and confirm your choice with the pass code or PIN=oooo. Your device will confirm when pairing is complete.

Pairing mode will time out after 3 minutes. If pairing has not been completed by then, simply turn the headset back on to re-enter pairing mode.

Pairing signals

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Adjust the volume
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Make advanced calls
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Reset
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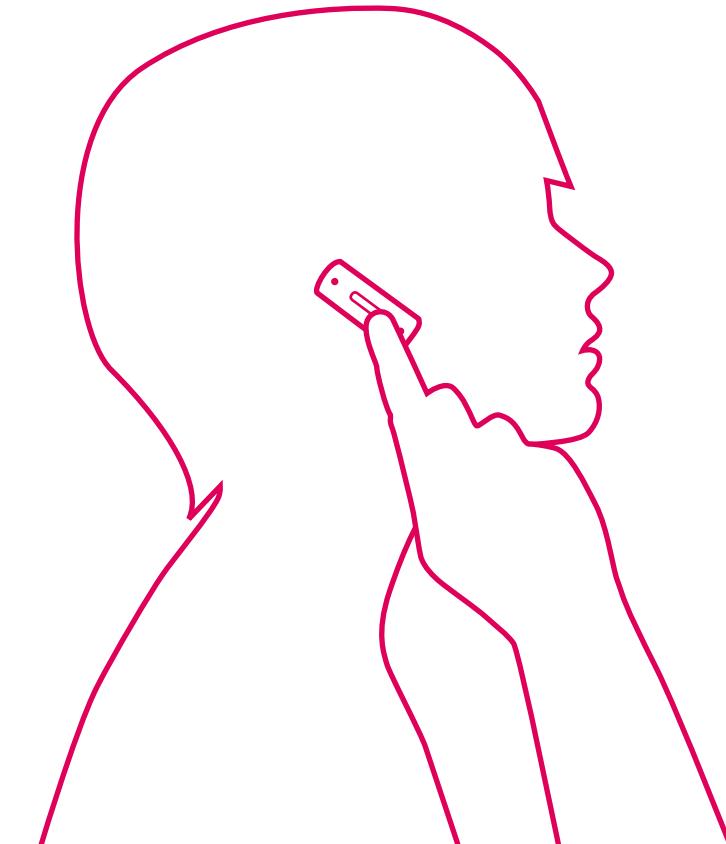
Make calls

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- **To make a call**, simply use your mobile device, and the call will automatically transfer to your headset (subject to device settings).
- **To answer a call**, press the multi-function button.
- **To end a call**, press the multi-function button.
- **To redial the last number called**, double-press the multi-function button while the headset is on standby.
- **To reject an incoming call**, press and hold (2 sec) the multi-function button. – Depending on your mobile device settings, the call will either be directed to your voice mail or the caller will hear a busy tone.

Call signals

[_read more](#)





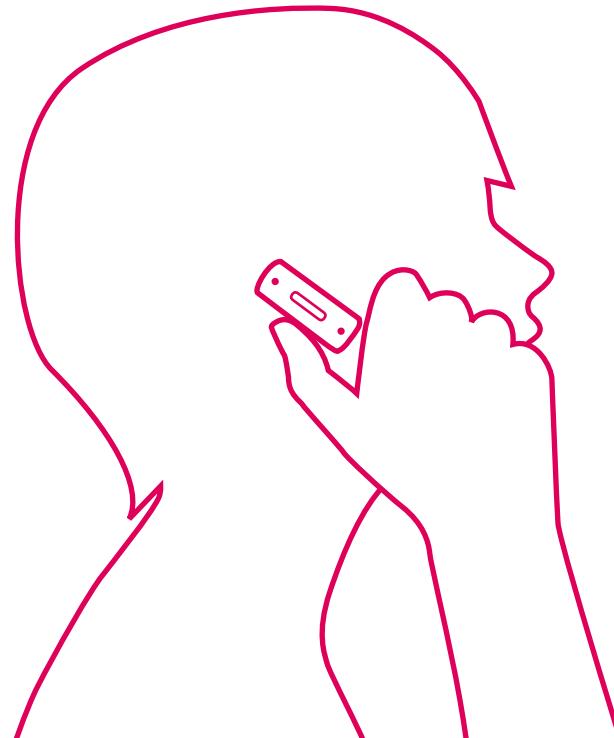
Adjust the volume

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- **To adjust the volume**, press volume up (••) or volume down (•).
- **To mute the microphone**, press volume up and volume down (••/•) at the same time.
- **To unmute the microphone**, press volume up and volume down (••/•) at the same time again.

Volume signals

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!

- Your headset can deliver high-pitched tones and high-volume sounds. Exposure to such sounds may result in permanent hearing loss.
- Adjust the volume to a reasonable level depending on conditions such as reception, mobile device settings and your surroundings.



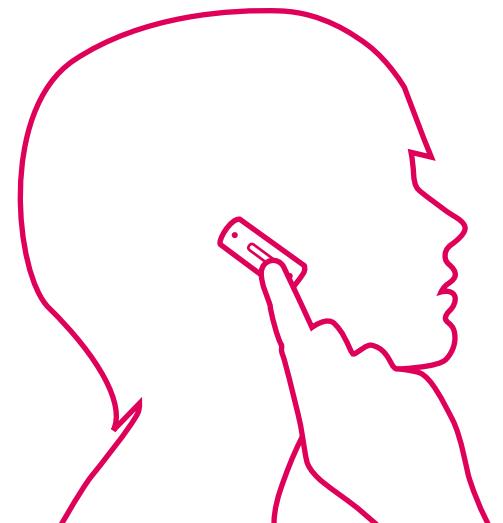
Make advanced calls

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- **To activate voice dialing** (if supported by your mobile device), press the multi-function button. When you hear a beep, record the voice dialing tag (name) through your headset. See the user guide for your mobile device for more information about this feature.
- **To answer a call waiting** (if supported by your mobile device), press the multi-function button once to put the active call on hold and answer the call waiting. Double-press the multi-function button to switch between the two calls.
- **To put an active call on hold**, double-press the multifunction button. The caller will hear music until you resume this call by double-pressing again – or until you end the active call, which will automatically activate the call on hold.
- **To reject a call waiting**, press and hold (2 sec) the multi-function button.
- **To transfer an active call** from your mobile device to your headset or vice versa, press and hold (2 sec) volume up and volume down (••/•) at the same time.

Advanced call signals

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Reset

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If you have trouble pairing **TheFirstOne** with a new Bluetooth device, you may need to reset the list of paired devices in your headset.

- **To reset the list of paired devices**, press and hold (2 sec) the multi-function button and volume down (•) at the same time.
- **To reset the headset**, press and hold (2 sec) the multi-function button and volume up (••) at the same time.

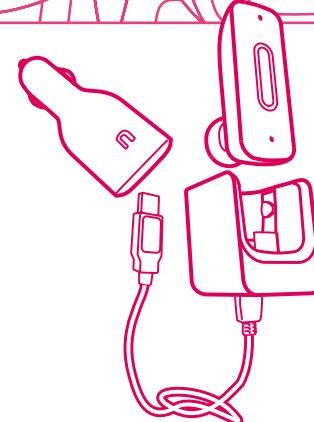
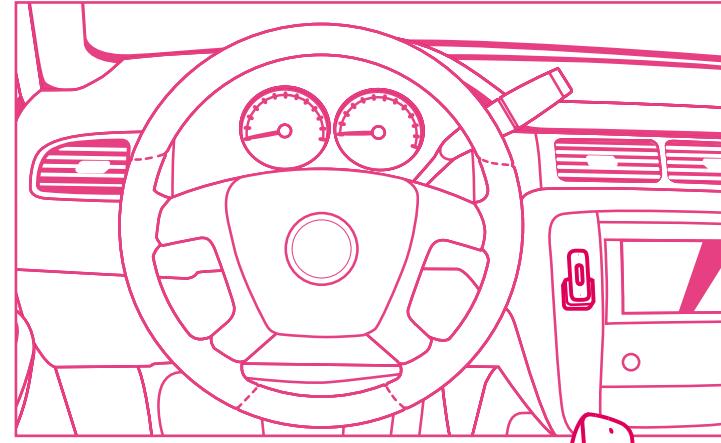
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Install the car holder



TheFirstOne comes with a car holder, which also functions as a charging dock together with the car charger.

- **To install the car holder in the right place**, first connect the car charger to the DC outlet in your car. Then fasten the car holder to the dashboard in a place where
 - 1) the USB cable can reach from the car charger to the car holder
 - 2) the car holder is not close to an airbag or area where it could harm you in case of a collision
 - 3) it will hold your headset in arm's reach from the driver's seat.



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TheFirstOne has various signals to indicate the status of your actions or inform you of different situations.



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Situation:	LED lights:	Sound:
Battery low	Red flashes (as current pattern)	0 0 One beep every 15 seconds
Battery charging	Solid red	0
Battery charged	Solid blue	0

! The battery life will be significantly reduced if your headset is left uncharged for a long period of time. It is therefore recommended that you recharge your headset at least once a month.



Power signals

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Situation:	LED lights:	Sound:
Turning on	One purple flash	Two beeps
Turning off	Three blue flashes	One long beep



Pairing signals

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Situation:	LED lights:	Sound:
Pairing mode	Blue and red alternating flashes	000000
Pairing successful		Two short beeps
Standby	Blue flash every 15 seconds	0 0 0
Pairing failed		One short beep
Idle (not paired)	Blue flash every 15 seconds	0 0 0
Bluetooth connection lost		Four beeps



Call signals

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Situation:	LED lights:	Sound:
Incoming call	Blue flash every five seconds	0 0 0
Answer call		Ring tone
Active call	Blue flash every five seconds	0 0 0
Reject call		Two beeps



Volume signals

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Situation:	LED lights:	Sound:
Volume up		One short beep (high tone)
Volume down		One short beep (low tone)
Volume limit		One short beep
Mic. muted	Red flash every five seconds	0 0 0
Unmute mic.		One beep



Advanced call signals

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Situation:

Sound:

Voice dial

Three beeps

Redial

Four beeps

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Accessories

To complete the concept of style, elegance and convenience, **TheFirstOne** comes with a range of accessories.

- Use the fashionable neck cord and clip to carry the headset with an understated style. Fasten the clip to the pocket rim, your lapel or wherever it is most convenient for you. When you need to use the headset, simply twist it to unhook it.
- Place the headset in the car holder while driving to keep the headset in arm's reach and make it easy to charge in the car.
- Store the headset in the desk stand in your office or at home.



Care

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- Store **TheFirstOne** with the power off and safely protected when not in use.
- Store the headset out of direct sunlight and extreme temperatures (above 45°C/113°F or below -10°C/14°F), as this may shorten the battery life, affect the operation or degrade the performance of your headset.
- Store the headset away from magnetic strips (e.g. on credit cards) and electronic medical devices.
- Handle your headset with care. – Do not drop, knock or shake it, or expose it to heavy dust, dirt, moisture, rain or other liquids.
- Dispose of all product parts in accordance with local standards and regulations to spare the environment and promote sustainability.

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Go through the list of suggestions below if you experience any problems with **TheFirstOne**.

- **If there is no sound in your headset:**

- Check that the volume is adjusted correctly.
- Check that your headset is paired with your device.
- Check that your headset and device are turned on. You should then hear a sound from your headset.
- Check that your headset and device are charged.

- **If you cannot pair your headset:**

- Check that the headset is not already paired with your device. If not, then repeat the pairing procedure, or press and hold (2 sec) the multifunction button and volume down (•) at the same time to reset the list of paired devices.

- **If you hear static or noise in your headset:**

- Check that the headset is close to your mobile device. If not, move the headset closer to the device.

- **If you cannot redial, voice dial, place a call on hold or reject a call through your headset:**

- Check that these features are supported by the connected mobile device.

For software updates and more support, please visit us at www.novero.com

Safety & disposal

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1. Preparing TheFirstOne

- Turn the volume down to its lowest level. – Then put the headset on and slowly adjust the volume to a comfortable level.
- Make sure that, if installed, the car holder is fastened to the dashboard in a place where
 - 1) the USB cable can reach from the car charger to the car holder
 - 2) the car holder is not close to an airbag or area where it could harm you in case of a collision
 - 3) it will hold your headset in arm's reach from the driver's seat.

2. Using TheFirstOne

- Keep the volume at the lowest level possible and avoid using the headset in noisy environments where you may be inclined to turn up the volume. – If you need to adjust the volume, do it slowly to avoid sudden, unintended loud sounds.
- If you experience discomfort or ringing in your ears, stop using the headset immediately and consult a physician. – Continued use at high volumes may accustom your ears to the sound level and result in permanent damage to your hearing without any noticeable discomfort.
- Be cautious about wearing your headset while engaging in any activity that requires your full attention. Remove or turn off your headset to keep you from being distracted and avoid accidents.
- Using your headset while operating a motor vehicle, motorcycle, watercraft or bicycle may be dangerous, and is illegal in some jurisdictions. Please respect local laws.
- If you use a pacemaker, hearing aid or other electronic medical device, please consult your physician before using the headset.
- Never try to dismantle the product yourself. None of the internal components can be replaced or repaired by users. – Only authorized dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.

3. Keep out of reach of children

- The plastic bags, which this product and its parts are wrapped in, are not toys for children. The bags themselves or the many small parts they contain may cause choking if ingested.

4. ACA TS028 – Ignition of flammable atmospheres

- Do not use your headset in environments with risk of ignition of flammable gases.

5. Disposing of TheFirstOne

- Do not attempt to replace the built-in battery in your headset.
- Dispose of all product parts in accordance with local regulations. If in doubt, please consult your local authorities.
- The crossed-out wheeled bin means that within the European Union the product must be taken to a separate collection facility at the product's end-of-life. Do not dispose of these products as unsorted municipal waste.



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For recycling companies only: To remove the battery for recycling, push the headset open by inserting a screwdriver into the USB port.

For more information, please go to www.novero.com

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Warranty

TheFirstOne has a limited one-year (1) warranty.

novero warrants this product to be free from defects in materials and workmanship (subject to the terms set forth below) for a period of one (1) year from the date of purchase ("warranty period").

During the warranty period, novero will repair or replace this product or any defective parts at novero's discretion ("warranty service"). If repair or replacement is not commercially practicable or cannot be completed in a timely manner, novero may choose to issue you a refund of the purchase price paid for the affected product. Repair or replacement under the terms of this warranty does not give the right to any extension or new beginning of the warranty period.

The warranty does not cover normal wear and tear or defects caused by rough handling.

Claims under the warranty

To obtain warranty service, please contact the novero dealer from whom you purchased this product or visit www.novero.com for further information about customer service. You will need to return this product to the dealer or ship it to the dealer or to novero (if so indicated at www.novero.com) in either the original box or packaging affording an equal degree of protection. You will bear the cost of shipping the product to novero. If the product is covered by the warranty, novero will bear the cost of shipping the product back to you after completion of the warranty service. Return shipping will be charged to you for products not covered by the warranty or requiring no warranty service.

For more support and further information, please go to www.novero.com

Certification & safety approvals

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Declaration of Conformity

novero GmbH hereby declares that this NBHS-1 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.novero.com/declaration_of_conformity

FCC/Industry Canada notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: WJLN BHS-1

IC: 7847A-NBHS1

NOTE: FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE: Changes or modifications not expressly approved by novero could void the user's authority to operate the equipment.

CE 0560

Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

The Bluetooth headset supports Bluetooth Specification 2.1 with EDR, Handsfree Profile 1.5 and Headset Profile 1.1.

AC charger = NACM-1

DC charger = NDCH-1

The availability of particular products may vary by region. Please check with the novero dealer nearest you. Unauthorized changes or modifications to this device may void the user's authority to operate the equipment.

Export controls: This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Glossary

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Bluetooth is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet).

Bluetooth is safe to use and secure, too. Once two Bluetooth devices have been paired, no one can listen in and no other Bluetooth devices can interfere.

Get more information at www.bluetooth.com

Bluetooth profiles are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the handsfree profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the software of the phone.

Pairing creates a unique and encrypted connection between two Bluetooth devices. Bluetooth devices will not work together if they have not been paired.

Pass code or PIN is the code required to pair a Bluetooth device (e.g. a mobile phone) with your headset.

Standby is the mode where your headset is turned on, paired and ready for outgoing or incoming calls. When a call is ended, the headset automatically returns to standby mode.

Idle (not paired) is the mode where your headset is turned on but not paired to a Bluetooth-enabled mobile phone.

LED is short for light-emitting diode and refers to the light indicator of your headset that sends different red, blue or purple signals depending on specific actions, events or modes.