Helpful information.

Find out more about 3's services

› Visit **three.co.uk**

› For more information on **My3** visit **three.co.uk/my3**

› Email **customer.services@3mail.com** or call customer services on **333** (**0870 7330 333** from another mobile).

Useful numbers

	Mobile	Other phones
3 customer services	333	0870 7330 333
Mail (voicemail, email and faxmail)	123	07782 333 123
Videomail	123 (select video call option)	
Pay As You Go top-up	444	0870 7330 444
Directory enquiries	118 333	118 333
International directory enquiries	118 313	118 313
Disabled and elderly enquiries	195	
Emergency calls	999	999

IM2 mobile user guide

IM2 User Guide

Free local and international calls from your mobile with Skype.

Many people know Skype as a brilliant way to make free calls from one PC to another. Now you can make those same calls as well as chat from your mobile. So you can call more than 170 million Skype users all over the world including other Skype users on 3.

Making Skype-to-Skype calls is easy.

Not only that but your mobile also comes with a 3.2 megapixel camera, Media player and a memory card with loads of storage space. You can access the internet by pressing **Planet 3**.

And that's just scratching the surface of what the IM2 mobile offers you.

Snakey to rewrite

Please see section 12 for AMOI'S health and safety information related to your mobile

Contents.

1 Get set up.

First things first.

It's dead simple to get started, and this section shows you how. Install the USIM and battery, charge the mobile for a few hours, and then adjust the settings so you get the look and the sounds you want.

Snakey to rewrite

Insert your USIM, battery and memory card, and charge your mobile.

Your 3 USIM can only be used in mobiles which are enabled for 3 services.

If you try to use the USIM in other mobiles you could seriously damage the mobile and may be unable to use it, including making emergency calls. If you do that, we are not responsible for any such damage or usage problems.

Illustrations

1	Remove battery cover
2	Remove battery
3	Insert your USIM
4	Insert memory card
5 6	Insert your battery and battery cover
7	Charge your battery
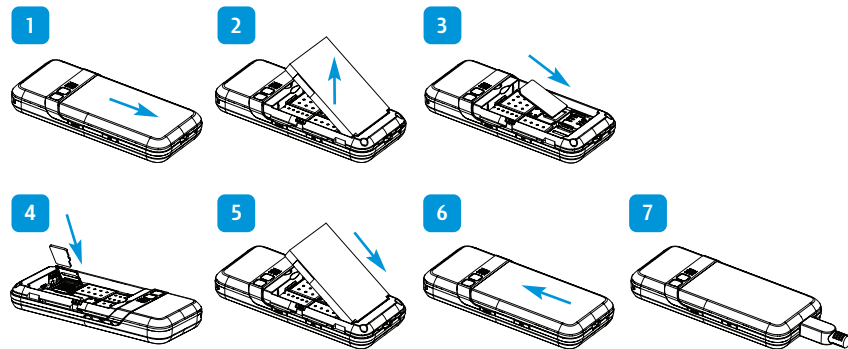
Fully charge the battery before using it for the first time.

Wizard.

This section shows you how you can adjust various settings to make your mobile perform exactly as you like. It explains how to set the time and date.

Client to provide info what the wizard can take a customer through on start-up

General set up.

This section shows you how you can adjust various settings to make your mobile perform exactly as you like. It explains how to set the time and date, sounds and wallpapers, as well as showing the various ways of entering text available.

Power on

› Press and hold ⬤➡ to switch on your mobile.

After powering on, you may need a security check (entering PIN or handset code if set), then enter the date and time and select **Save** or select **Skip**.

Power off

› Press and hold ⬤➡ to switch off the mobile.

Set time and date

› Press MENU from the Start Screen and select **Settings › Phone settings › Time & date**.

› Enter the date and time.

› Select **Save**.

Set the wallpaper

› Press MENU from the Start Screen and select **Settings › Phone settings › Display › Main screen**.

› Select **Show wallpaper › Enable**, then press the **left soft key** to select your preferred image › **Select**.

› You can also select **Show clock › Enable** or select **Show text › Edit › Edit text › Save**.

Set your ringtone

› Press MENU from the Start Screen and select **Settings › Profiles**.

› Select **Options › Edit › OK**.

› Select **Ringtones & alerts › Change › select from track or artist or album etc › Select**.

Set your screen saver

› Press MENU from the Start Screen and select **Settings › Phone settings › Display › Screensaver setting**.

› Select **Image ›** select your preferred image › **Select**.

› Or you can select **Time & date › Enable** or select **Off** to turn off the screen saver.

Voicemail and videomail

To set up voicemail and videomail:

› **Set up voicemail:** press and hold ▭. Follow the voice prompts to choose a PIN and record your greeting.

› **Set up videomail:** press and hold ▭ for a video call. Then follow the voice prompts to record your video greeting.

Choose a text entry method.

While writing a message, entering contact details etc, you will need to select an appropriate text entry method.

Text entry status icons

T9Abc	Predictive text mode, initial
T9ABC	Predictive text mode, caps lock
T9abc	Predictive text mode, lowercase
Abc	Multipress text input mode, initial
ABC	Multipress text input mode, caps lock
abc	Multipress text input mode, lowercase
123	Numeric input mode

Changing input modes

The multitap, T9 and numeric input modes can be changed by pressing ⌨ within a text box.

› **ABC Input**: use the keypad to enter letters, numbers, symbols, and other characters. Press the same key repeatedly to cycle through available characters. If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.

› **T9 Text Input**: you press each key only once, even if the character you want is not the first character on the key. It tries to predict the word.

› **123 Input**: if you want to input a series of numbers, you need to change to 123 mode or press and hold the particular key for three secs.

› **Symbol Input**: In abc and 123 mode, short press ⌨ can access the symbol. While in T9 mode, press and hold ⌨ for some seconds can access the symbol.

› Select **Options › Language for writing** to set the preferred language.

› Select **Options › Dictionary › Add to/Go to**, to view the dictionary or add news words to it.

Should this move to Section 2?

Phone maintenance.

Mobile phones are complex electronic devices and must be looked after carefully. The following advice can help you to look after your mobile and prolong its life.

› The mobile and its spare parts should be kept out of the reach of children.

› Keep the mobile dry. Rain, moisture or water will corrupt its electronic circuitry. If your mobile does get wet, remove the battery immediately.

› Don't put the mobile in dusty places or this will affect the everyday use of the mobile.

› Don't touch the screen with a sharp object.

› Don't expose the mobile to high temperatures. High temperatures will shorten the life of electronic devices, destroy the battery and destroy or melt a mobile's plastic shell.

› Don't expose the mobile to low temperatures. Otherwise, when the temperature rises, moisture will condense in the mobile and could damage the mobile's electronic circuitry.

› Don't throw, knock or shake the mobile intensely as this could damage the electronic circuitry and structure of the mobile.

› Please use a clean, soft cloth to clean the camera lens and other delicate surfaces.

2 Your mobile explained.

Your mobile can do a lot of things.

This section explains what all the icons and symbols mean, and shows you how to find your way around your mobile.

Get to know your mobile.

Familiarise yourself with its features.

Moving between icons in Switcher

Select menu
Takes you to the main menu

Make voice calls
To make voice calls and view recent calls

Access voicemails
Press and hold for voicemail

Navigate menu
Navigate left, right, up, down. Press ⬜ to confirm

Watch music videos and goals, play games and much more
Press the right soft key and wait a few seconds for ⬤ Planet 3 . It's free to browse. We'll tell you of any costs before downloading

Clear character
Press ⬜ to clear character(s)

Moving between icons in Switcher

End key (On / Off power)
To end calls and services

Add, find or edit a contact
Press ⬜ (down) to find a contact including Skype. Press Options to send or edit contacts

The function of Down key is flex. Need to check with the flex setting once received. There is no explanation for Up key.

Camera

Press up or down for volume and browsing

Switch key for multitask

Camera key

USB connector, headset and charger socket

Your mobile's screen.

Your mobile's screen is divided into three basic screens: the Status bar, the Main Screen and the Prompt box.

Status bar

Shows what operations are taking place, Skype status (see page 3.2), and the battery and signal strength. See the next page for status icon details.

Main Screen

If you are not on the Start Screen, the screen will show the main menu or the sub menu related to that particular feature.

The Prompt box

Displays various prompts in the soft key boxes. These are activated by pressing the appropriate left and right soft key under each one.

Switcher

Quick access to all open applications and easy to close open applications.

Icon	Function description
	Signal strength - shows the strength of your mobile's connection with the network indicates you are outside the video service area
	Battery - shows the level of battery. shows little battery power left
	Profile - Normal - notifies you of an incoming call or message. **Silent. Vibrate only. Loud. Headset. In car. Customised. Airplane.**
	Message - appears when there are new text messages
	New messages - appears when there are new unread text and multimedia messages
	Roaming - appears when you are out of your home area and have registered on a different network

Icon	Function description
	MMS - appears when there are new multimedia messages
	Email - appears when there are new emails
	Push message - appears when there are new push messages
	Sending message
	HSDPA network is available
	EDGE network is available
	GSM network is available
	Alarm clock - appears when the alarm clock is set

Icon	Function description
	PDP – PDP always on
	Bluetooth activated – this icon indicates Bluetooth is active and connect with other device.
	If Bluetooth isn't connecting with the other device, this icon will be gray but not blue.
	Hide – Bluetooth is hidden from other Bluetooth enabled devices
	Memory full – appears when the mobile memory is full. In this case it may be necessary to release some memory on your mobile
	Calendar – appears on the day when a calendar event exists
	Video call forward
	Voice call forward
	Minimise media player – music is playing background

Whats is PDP?

How should the customer do this???

Snakey to rewrite

Switcher.

The Switcher shows your most important applications and anything you've got open at the moment. It's a carousel of icons at the bottom of the screen, showing up to seven icons. Whatever function you're using, you can access the Switcher instantly by pressing the Switcher key on the side of your phone. And when the phone is idle the Switcher shows.

You can choose to add or take away icons from the carousel, so if you've got a favourite application you can get to it straight away.

When you're using an application and you call up the Switcher, the home icon appear in the centre. If the phone is idle, the home icon doesn't appear (seeing as you're already there).

› To add an item to the Switcher customise area, select **Options › Add items to switcher**.

› To remove item from the Switcher customise area, select **Options › Remove from switcher**.

› To set Switcher mode to Active one touch Switcher, select **Options › Activate one touch switcher**.

› To access an open application, use left or right key to select the application and then press ⬜ .

› To close a current application select **Options › Close**.

› To see the help about Switcher select **Options › About Switcher**.

Switch key for multitask

The handset's menu options.

Take a look below to see all of your handset's menu options and what they include. Press MENU .

Contacts

Web
Enter address
Search
My bookmarks
History
Saved pages
Planet 3

Call log

Alarm

Media player
Now Playing
Artist
Album
Track
Movies
Play list
Recently played
Recently added
Music

Messages
New
Inbox
Skype chats
Email
Outbox
Drafts
Sent
Template
Settings

Tools
Video camera
Calendar
Calculator
Notepad
PC Suite
World time
Stopwatch
Voice recorder
SIM Application

My stuff
Music
Pictures
Movies
Others
Memory card

Games and apps
Homepage
Mshop
Facebook

Feeds

Settings
Profiles
Phone settings
Connectivity
Calls
Network settings
Security settings
Java settings
Settings master reset

Please provide correct order...

Auto-install modem drivers.

Your mobile gives you an ultra high speed internet connection for your laptop when you're out and about.

It's simple to use as your handset has in-built drivers that will automatically install when you first connect up to your PC.

Just plug your mobile into your laptop and installation will start automatically. The Mobile Modem software will start up on your laptop screen and you will see a button saying '**Connect to the internet**'. Click this and you'll get online.

The Mobile Modem software also shows you the strength of your mobile signal and how fast your internet connection is.

Offline

Weak signal / slow

Medium signal / medium

Strong signal / fast
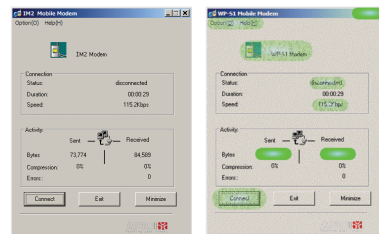
Using the modem.

You can use the phone's modem to dial up a network via either USB or Bluetooth.

To dial up via Bluetooth:

› Press `MENU`.

› Select **Settings › Connectivity › Mobile Modem connection › Via Bluetooth**.

Note: If Bluetooth won't embed in your PC, you will need to set up the Bluetooth accessory card, card drivers and application software which you will need to purchase. To configure them for the Bluetooth modem, following the instructions in the software and modem user guide.

Client to provide access instructions

3 Set up Skype.

With Skype on **3**, you can make Skype-to-Skype calls from your mobile. This means you can call people all over the world who use Skype, including other Skype on **3** users.

Sign into Skype.

If you have a Skype account

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Select **Sign in for existing users**, then enter your username and password.

› Scroll to **Sign me in** and set it as **Automatically** or **Manually**.

› If you select **Automatically**, you'll automatically sign into Skype each time you turn on your mobile.

You can:

› Import your Skype contacts to your mobile when you activate your Skype account for the first time.

› Otherwise to import your Skype contacts – see page 7.2

› For Skype calls – see page 5.1

› For Skype chat – see page 6.1

› Add a Skype contact – see page 7.2

To create a new account

If you don't have a Skype account

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Scroll to **Create account for new users** and press ▭.

› Read the Skype End User Licence, Terms of Service and Privacy Policy available at www.skype.com/eula, www.skype.com/tos, www.skype.com/privacy or on the CD version of this user guide, select **Accept** and enter a username and password on the Create account screen.

› Select **OK** to save the settings.

Skype settings.

Change Skype status

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Select **Options › Change status**.

Sign out of Skype

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Select **Options › Sign out**.

Change Skype sign in setting

› Press from the Start screen.

› Select **Options › Settings › Sign me in Automatically / Manually**.

Skype status icons.

The Skype status icon you select will appear on your mobile's status bar. This can be seen by your Skype buddies.

You can choose to set your own status to:

Online – others will see you as online (default setting when you sign in)

Away – others will see you as away

Not Available – others will see you as not available

Do Not Disturb – others will see you as do not disturb

Invisible – others will see you as offline

4 Planet 3 and the mobile internet.

This section is to be enhanced

With so many sites designed to work on mobiles, you can now get the best of the web on your mobile. And with **Planet 3** you can download music, the latest goals and games plus much more.

4.1   Find out what you can do on **Planet 3**

4.2   The mobile internet

4.3   Facebook

Find out what you can do on Planet 3.

From [Planet 3] you can…

Watch music videos and goals, play games and much more.
It's free to browse and we'll tell you how much they cost
before you download them.

Communicate
Stay in touch with Windows Live Messenger, Skype, Yahoo! Messenger and Email.

Meet & Share
Meet friends, chat, and check out each other's videos and pics with Eyevibe and Facebook.

Music & Tunes
Fill your phone with tracks galore at the **3** MusicStore.

News & Info
Keep up with what's going down. Get the news from ITN, the BBC and others.

Games
Whether its brain (s)training, old arcade favourites or all-action adrenaline fests – we've got the latest releases.

Sport
All the action across all the major sports, with updates from Sky Sports, Football365, the BBC and many others.

Entertainment & TV
Watch your favourite TV from the BBC, ITV, MTV, Kerrang, Kiss and loads of others, flick through Head or FHM or have a giggle with YouTube or our Comedy clips.

Restricted
If you are over 18, this is where you can access adult entertainment, gambling, horror and adult comedy.

All this plus news, showbiz, movie trailers, comedy and more through [Planet 3].

The mobile internet.

Go to mobile websites

› Press [MENU] › **Web** › **Google / Yahoo** to enter the website URL and select **Go to**.

Search the internet

› Press [MENU] › **Web** and select then scroll to **Google / Yahoo** to enter the search word(s) and select **Go to**.

Facebook.

Use your phone to get on Facebook, see what's going on, and make any updates you want.

It's a 'light Facebook' experience with an adapted interface – you navigate through the important 'hot spots' on the site and then update your status, send messages, respond to requests, and so on.

You can also get a regularly updated summary of all notifications, requests, inbox changes, pokes, walls and news feeds.

facebook.

Client to provide
Access Info

5 Calls.

Right. Let's get some basic functions sorted out.

Making and receiving calls is as easy as you'd expect. But there's also a number of useful **3** services that will make it easier for you to manage your calls. Conference calls, Caller ID, Call Divert... take a look at the list below for the complete picture.

Make voice and video calls.

Make voice and video calls

To make a call from the Start screen:

› Enter the mobile number.
› Press ⬭ to make a voice call.
› Select **Options › Video call › OK** for a video call.

Make a call from Contacts

› Press ▢ (down).
› Scroll to your preferred contact and press ⬭ for voice call.
› Scroll to your preferred contact and select **Options › Call › Video call › OK** for a video call.

Check fleck settings

Make Skype-to-Skype calls

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype** and scroll to your preferred contact.
› Press ▢ for Skype-to-Skype calls.
› See page 7.2 to for how to import Skype contacts.

Make emergency calls

Enter the appropriate emergency numbers for your location then press ⬭.

Receive calls

› To answer a call press ⬭.

Reject calls

› Press ⬛▶.

End a call

› Press ⬛▶.

Conference calls

While on a call, you can make another call or receive a second call and talk with up to three people at the same time.

› Enter the second number and press ⬭ to make another call.
› Press **Options › Conference**.

Make a call from Call Log

› Press ⬭ from the Start screen and scroll to your preferred contact.
› Press ⬭ for a voice call.

Call divert

Lets you transfer incoming voice and video calls to a specified number. For video calls, it must be to another video mobile number.

› Press MENU.
› Select **Settings › Calls › Call divert**.

Call features

During a call, press **Options** to access the following features:

› **Hold**: select to place the caller you are talking to on hold. Select **Retrieve** to remove the call from hold.
› **Mute**: select to turn off the microphone so that you can hear the caller but the caller cannot hear you. Select **Mute off** to switch on the microphone again.
› **Call log**: select to view your call log list.
› **Contacts**: select to view your Contacts List.
› **Messages**: select to access the Messages menu.

Show my number

Enables you to choose whether your mobile number will be hidden or not during a call.

› Press MENU.
› Select **Settings › Calls › Call settings › Show my number**.

Make voice and video calls.

Video call settings

Enables you to change settings for video calls.

› Press MENU and select **Settings › Calls › Video call settings**.

› **My video size**: allows you to set the size for your own video. You can choose either large or small.

› **My video position**: allows you to set the position of your image on the display. You can choose either left or right.

› **Hide my video**: allows you to choose whether to display your own video on the screen.

› **Block my video**: enables you to allow or stop the sending of your own video to the other party.

Call log

To view call log:

› From the Start screen, press ⬭.

> **Caution:**
> Press ▭ (left) or ▭ (right) to switch between **All calls / Missed calls / Dialled calls / Answered calls / Most used**.

From the call log you have a number of options available. Choose your preferred contact, and select **Options** to access any of the following:

Options	Functions
View detail	Displays the status, time, name, number and picture (the picture will be displayed only when the number has been saved in the contacts and assigned the picture to the number) of this call.
Call	Makes a voice or video call to the selected number.
Send message	Send a message or an Email to the selected number.
Skype	Skype call or Skype chat to the selected number.
Create contact	Creates a new contact, and the contact will be added to the Contact List automatically.
Add to contact	Adds the number to the contact which has been saved in Contact List.
Delete	Deletes the selected contact from the list.
Delete all	Deletes all contacts in current list.

6

Text, multimedia and email messages, and Skype chat.

Go text crazy! Send videos, pictures and emails to your friends – and chat to other Skype users.

Text, multimedia and email messages and Skype chat.

You can send and receive text, picture, video and voice messages, plus email on your mobile.

Text messages

› Press MENU from the Start screen. Scroll to select **Messages** and select **New › Message**.

› Enter the mobile number at **To(1)** or press **Contacts** to select preferred contact.

› Scroll to **Message** and write the message. Press **Send** to send the message.

Skype chat

› From the Start screen, Press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Scroll to select the preferred Skype contact, then select **Options › Start chat**.

› Write your message and select **Send**.

Skype chat is a network dependent feature.

You can view your Skype chat log by pressing MENU from the Start screen. Scroll to select **Messages** and select **Skype chats**.

Multimedia messages

› Press MENU from the Start screen. Scroll to select **Messages** and select **New › Message**.

› Enter the mobile number or email address at **To(1)**. Scroll to **Message** and press **Options** and select **Insert picture / video / sound** and select a file. Press **Send** to send the message.

Take a picture or video and send it

› From Start screen press ▭ on the right of your mobile.

› Select **Options › Capture** mode to switch between camera and video mode.

› Select **Back** and press ▭ to take photo or to start video recording and press **Stop** (left soft key) to stop video recording.

› Select **Send** to send the message. Follow the menu.

Setting up your email

› Press MENU from the Start screen. Scroll to select **Messages** and select **Settings › Email**.

› Select **Options › Edit › Account details › OK**.

› At **Account name** enter your name. Then scroll to **Username** and enter your mobile number starting with 447xxxxxxxx but without plus +. Then scroll to **Password**, enter the 4-digit PIN selected for voicemail and press **Save**.

Write an email message

› Press MENU from the Start screen. Scroll to select **Messages** and select **New › Email**.

› Enter the email address at **To(1)**. Scroll to **Message** and write the message. Press **Send** to send the message.

Retrieve an email

› Press MENU from the Start screen. Scroll to select **Messages** and select **Email**.

› Select **OK › Retrieve** to retrieve your preferred email.

Reply to an email

› Press MENU from the Start screen. Scroll to select **Messages** and select **Email**.

› Scroll to the email, and select **Retrieve › View › Options › Reply**.

Browse into mail

› Press ◆ Planet 3.

› Select ▶ Services › ▤ Mail.

From the browser you can send emails and view and manage emails, voicemails and contacts.

7 Contacts.

The place to find all your numbers in one place.

Contacts.

Add a contact

› Enter a contact number from the Start screen and select **Options › Create contact**.

› Enter name and other details and select **Save**.

Access contacts

› Press ▭ (down) from the Start screen.

› Scroll to the desired contact and select **View**.

Edit a contact

› Press ▭ (down) from the Start screen.

› Select **Options › Edit** to edit your contact and then press **Save**.

Delete a contact

› Press ▭ (down) from the start screen.

› Scroll to the contact and press ▭ **› Yes** to delete the contact.

Check fleck settings

Add a photo to your contact

You can add a photo to a contact stored on the mobile (not on your USIM card).

› Press ▭ (down) from the Start screen.

› Scroll to highlight the desired contact, select **Options › Edit.**

› Scroll to **Picture › Options › From pictures** and select your preferred image or **Picture › Options › New photo** to take a photo. Press **OK** to save the setting.

Copy a contact between USIM and mobile

› Press ▭ (down) from the Start screen.

› Scroll to the desired contact and select **Options › Move contacts › Copy to your USIM / Copy to your phone**.

Copy contacts between USIM and mobile

› Press ▭ (down) from the Start screen.

› Select **Options › Mark › Mark › Mark**.

› Scroll to select the desired contact(s) **› Options › Move contacts › Copy to your USIM / Copy to your phone**.

Add a Skype contact

› From the Start screen, press ▭ on the right of your mobile to turn on Switcher and select **Skype**.

› Select **Options › Add a contact** to enter the contact's Skype name and select **Save**. You'll also have the option to save the Skype contact in your phone book.

Import your Skype contacts

You can save your Skype contacts onto your mobile along with your other contacts.

› Press ▭ (down) from the Start screen.

› Move cursor to Add new contact

› Select **Options › Skype options › Update Skype contacts**.

8 Feeds.

Keep right up to date on the stuff you're interested in.

Feeds are basically a way of letting you know every time there's a change on a website you like, as long as it provides an RSS feed. That could mean updates on news, sports scores, entertainment gossip - whatever you're interested in.

Set up your feeds.

It's easy to choose a new feed and set it up. You can also set how often you want to be updated with any changes on the website.

Access to feeds

› Press MENU from the Start screen.

› Scroll to select **Feeds**.

Add a feed

› Press MENU from the Start screen. Scroll to select **Feeds**.

› Select **Options › Add a feed › OK**.

› To add a web feed from your browser, look for the RSS icon. Select the icon to add a feed, or use the Options menu.

› Alternatively, you can enter a feed URL manually and select **Add**.

View a feed

› Press MENU from the Start screen.

› Scroll to select **Feeds** to enter the Feeds list, then select **View** or select **Options › View feed**.

› Select **Go to** to go to browser, here could be anything that is full content from internet website.

Update a feed

› Press MENU from the Start screen.

› Scroll to select **Feeds** to enter the Feeds list, then select **Options › Update › Selected** will update the single focus feed or select **Options › Update › All** to update the content of all feeds manually.

› While select **Options › Set Auto Update** to update the content of all feeds automatically. You can also set to auto update the feeds as **Once an hour, Once a day** or **Never**.

Mark a feed as read

› Press MENU from the Start screen.

› Scroll to select **Feeds** to enter the Feeds list, then select **Options › Mark as read** to mark the selected feed as read.

› To mark all feeds as read, select **Options › Mark all as read**.

What will be pre-loaded?
Will they be charged?

Edit a feed

› Press MENU from the Start screen.

› Scroll to select **Feeds** to enter the Feeds list, then select **Options › Edit**.

Delete a feed

› Press MENU from the Start screen.

› Scroll to select **Feeds** to enter the Feeds list, then select **Options › Delete feed › Yes**.

9 Media and Game Centre.

Play music, take pictures, record videos or play games. The media centre is where you'll find all the fun stuff your mobile can do for you.

Multimedia.

The media centre on your mobile lets you take photos and videos and play music.

Play music

› Press MENU from the Start screen.

› Select **Media player › Artist, Album, Track, Recently added**, etc.

See the Now Playing screen as below:

Play/Pause

Volume status

Repeat play

Fast reverse

Now playing
3 message

00:00
1/20

Play the previous file

Playing time

Play list indication

Fast forward

Play the next file
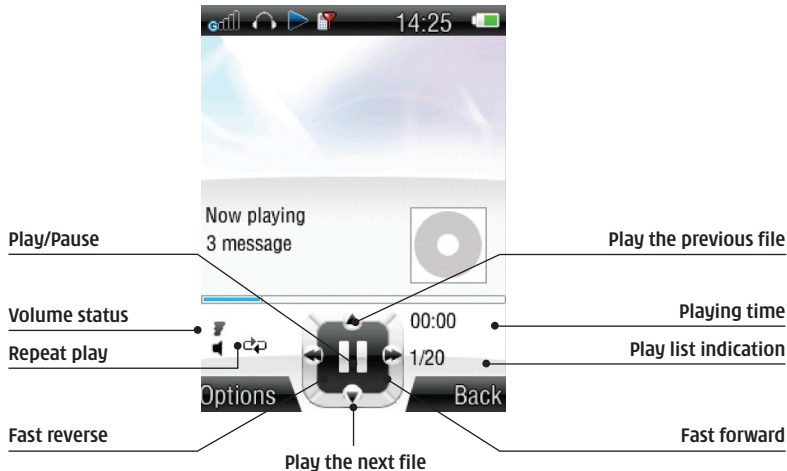
The icons are:

Icon	Functions
	Indicates the current volume status, press Side Up key to increase the volume and press Side Down key to decrease the volume.
↩	Repeat play.
▶	Press (down) to play the previous file.
▲	Press (up) to play to play the next file.
▶▶	Press to switch between Play and Pause.
◀◀	Press (left) to fast reverse.
▶▶	Press (right) to fast Forward.

Take photos or make video clips

› From Start screen, press on the right of your mobile.

› Select **Options › Capture mode** to switch between camera and video mode.

› Select **Back** and press to take a photo or to start video recording, and select **Stop** (left soft key) or Camera key to stop video recording.

› For additional camera features, select **Options** by pressing the left soft key.

View your photos or video clips

› Press MENU.

› Select **My stuff › Pictures › Photos** to view photos or **My stuff › Movies** to view movies.

› Select your preferred picture or video clips and select **OK**.

Media and Game Centre

9

Games and applications.

Your mobile supports Java so you can download games from **Planet 3** Games, and play them on your mobile.

Access games and apps

> Press MENU.

> Select **Games and apps**.

Download games and apps

Select **Homepage** to access and download new applications and games for your mobile.

10 Extra features and security.

Your mobile has a bunch of useful extra features, including a Calendar with alarms to remind you of specific appointments, alarms clock and a way to lock your mobile.

Alarm.

The alarm can be set to ring at a specific time within 24 hours. The alarm signal rings even if the mobile is set to silent or turned off.

Set an alarm

› Press MENU.

› Scroll to select **Alarm › Alarm1**. Press **OK** to set your alarm.

› After setting, select **Save**.

Calendar

You can use the calendar to keep track of important meetings.

To create a new event/task:

› Press MENU.

› Scroll to select **Tools › Calendar**.

› Scroll to your preferred date. Press **View** and select **Yes** to create a new calendar.

› Select **New event / New to do › OK**.

› Enter the details and select **Save**.

Calculator

To use the calculator:

› Press MENU.

› Scroll to select **Tools › Calculator**.

› Use ⬚ to Add, Multiply, Divide or Subtract and ⬚ to select calculator. Press C to delete a number and ⬚ for decimal point.

Set up your PIN number.

Make sure you protect your mobile number so that only you can use it.

Activate and change your USIM PIN

Your PIN (Personal Identification Number) code protects the information stored on your USIM.

To activate your USIM PIN:

› Press MENU.

› Scroll to select **Settings › Security settings › Activate PIN › Enable**.

› Enter the default PIN **0000**, and press **OK**.

Change your USIM PIN

Once you have activated your PIN, each time you turn on your mobile, you'll need to enter your PIN.

› Press MENU.

› Scroll to select **Settings › Security settings › Change PIN**.

› Enter your default PIN (0000), press **OK** and enter your new PIN (4-8 digit) twice.

› Select **OK** to save the setting.

Caution

› If you enter an incorrect PIN code three times in succession, your USIM and mobile functions will be locked. For more details, please refer to **Safety precautions** on page 12.3.

› If you do not know the correct PIN code and PUK code, please contact your operator or network service provider.

Network settings.

You can also manually select the network you wish to be on when travelling abroad.

Network settings

› Press MENU.

› Scroll to select **Settings › Network settings › Search › Manual.**

› Select your preferred network and press **Select**.

› While scroll to select **Settings › Network settings › Airplane Mode › OK › On / Off** to turn on/off the airplane mode.

Master reset

The Master reset function enables you to reset your mobile back to the factory settings.

› Press MENU from the Start screen.

› Scroll to select **Settings › Settings master reset**.

› Enter the default handset code 0000 and press **OK**.

› Press ▢ to mark the preferred menu, then select **Options › Reset › Yes** to reset the marked. To reset all factory settings, select **Options › Reset all › Yes**.

For more details about master reset settings, select **Options › Guide**.

You can change this code by:

› Press MENU **› Settings › Security settings › Lock phone › Change code**.

Language

This function allows you to choose the language for the display of your mobile. Several options are available.

› Press MENU.

› Scroll to select **Settings › Phone settings › Language**.

› Press ▢ (up) or ▢ (down) to select the preferred language and select **OK**.

11 Connectivity settings.

Keep track of your appointments and updates of your contacts by copying them to your PC and connect to your friends' mobiles with Bluetooth.

Bluetooth synchronisation.

Connect with a Bluetooth headset

Before making calls with a Bluetooth headset, you must first set up the headset to work with your mobile. Once you've done this, your mobile remembers the headset's ID. You can find more details in your Bluetooth headset user guide.

To connect with a Bluetooth headset:

› Press MENU.

› Scroll to select **Settings › Connectivity › Bluetooth › Switch on › Select** to switch on the Bluetooth function.

› Scroll to **Search for new devices › Select**.

Make sure that your headset's Bluetooth is switched on. See your Bluetooth headset user guide for details to connect your mobile and headset.

Transfer files from your mobile using Bluetooth

You can transfer files from your mobile to PC or to other mobiles via Bluetooth.

› Press MENU.

› Scroll to select **My stuff** and select your preferred file.

› Select **Options › Send as › Bluetooth ›** Select **Search** and select the device you want to transfer to, then follow the instructions.

Transfer files between your mobile and PC

Connect your mobile and PC using the USB cable. You don't need to install any drivers on your PC. You'll need to make sure that your mobile's memory card is inserted.

› First insert the USB cable into your handset and your PC.

› Select **Memory card transfer**.

› Open your media folder on your PC. Then drag and drop your preferred tracks between your PC and mobile.

PC synchronisation

You can set up your mobile and PC so that the Contacts, Calendar, SMS and files are up to date and match each other. For more information, please refer to the PC sync software made for your mobile.

Connectivity settings

11

12 Troubleshooting, handset safety and maintenance, and index.

Any problems, questions or queries?
You'll find the answers here!

Troubleshooting.

Having problems with your mobile? See below for a list of common questions. If we can't answer your questions here, then just call us on **333** from your mobile or **0870 7330 333** from another mobile.

The mobile can't be switched on

Possible reason	Solution
You are not holding ⬛➡ down for long enough.	Press and hold.
The battery power is used up.	Charge the battery.
Incorrect battery insertion.	Check and insert the battery correctly.

The mobile is switched off automatically

Possible reason	Solution
Low battery power.	Charge the battery.

The call volume is too low

Possible reason	Solution
The call volume has been set too low.	Increase the call volume.

The person you are calling cannot hear your voice

Possible reason	Solution
Call status has been set to mute.	Turn off the mute function on the call menu.
The microphone is too far from the sound source.	Put the mobile's microphone closer to your mouth.

The incoming call doesn't ring

Possible reason	Solution
The mobile selects silent mode.	Reset the ring type in **Profiles** to **Normal** or **Loud**.
The ring volume has been set too low.	Increase the volume in Profiles.
The call diverting option has been set.	Cancel call diverting in Settings.

The battery can't be charged

Possible reason	Solution
The battery is worn out and the charging time takes too long.	Charge when the mobile prompts low battery.
The battery doesn't connect well to the mobile.	Ensure the battery has been inserted correctly.

Can't display network

Possible reason	Solution
The USIM card has been incorrectly inserted.	Refer to the USIM card insertion method.

The mobile does not recognise the memory card

Possible reason	Solution
The memory card has been incorrectly inserted.	Insert the memory card correctly according to instructions in the user manual.
The memory card has been damaged. Replace the memory card.	Replace the memory card.

Safety precautions.

Usage environment

Please remember to obey the relevant rules and regulations whenever use your mobile. This will help keep you and others around you safe.

- Switch off your mobile when close to petrol stations, bunkers, chemical factories or explosive areas and follow any safety signs and instructions there. Breaking any rules could cause explosion or injury.
- Using the mobile in a plane can cause interference and danger to an aircraft navigation system and network. You must switch off your mobile before boarding and make sure your mobile is switched off during the whole flight.
- Please place the mobile somewhere safe and don't put it on a seat or in places where it could fall and break. To keep safe on the road, please don't use the mobile when you're driving. If you must use it, please use the mobile on hands-free kit with a fixed cradle (and make sure you still exercise proper control of the vehicle) or stop at a safe location by the roadside before making or answering a call.

Medical devices

Please switch off your mobile near electronic medical equipment (such as heart pacemakers, hearing aids etc). Most medical devices can shield the mobile's RF signal, but some can't. If you have any questions or need to find out more, please consult your doctor or medical device manufacturer.

Pacemaker

Pacemaker manufacturers advise keeping a distance between your mobile and heart pacemaker of at least 6 inches (15.3cm), or the mobile could interfere with the pacemaker.

Anyone wearing a pacemaker should do the following:

- Always keep a distance between the mobile and pacemaker of more than 6 inches (15.3cm) when the mobile is switched on.
- Avoid carrying the mobile in a breast pocket.
- Listen to the mobile using the ear on the opposite side of the body to the pacemaker.

Caution

If you are unsure as to the level of interference, please switch off the mobile at once and consult a doctor immediately.

Safety precautions.

Hearing aids

Phones may cause interference to some hearing aids. If there is any interference, please get in touch with the manufacturers of the hearing aid immediately.

Emergency calls

It is impossible to ensure your mobile can be connected successfully in every situation, so please don't rely purely on your mobile as the only means of communication in an emergency (such as medical first aid).

Make an emergency call

If your mobile is switched off, please turn on your mobile and check whether the network signal is strong enough.

You can't use Skype to make emergency calls.

1. Input the local emergency number correctly (such as 999). Different areas have different emergency numbers.
2. Press ⬤ to call.

Caution

While making an emergency call, you should try to provide all important information correctly. Don't end the call without being told to do so by the emergency services.

Password access

Your mobile and USIM card can be protected by a password to stop others using it without your permission.

Phone password

This protects your handset from unauthorised use by other people. The preset password is 0000. Please modify your handset password as soon as possible and keep it secret.

PIN code

This is a personal identification code which is used to protect the USIM card from unauthorised use by other people. Generally, the PIN code and USIM card are provided together. After activating the PIN code, you can use the handset normally by correctly inputting your password each time.

Caution

If you input your PIN code incorrectly three times in succession, the USIM card will be locked. You will need to input the PUK code to unlock it. (If you don't have a PUK code, please contact your operator and USIM card provider for this information. Please input all characters.)

Safety precautions.

PIN2 code

This is the password which activates the special USIM card functions. Usually, the PIN2 code and the USIM card will be provided together. If you incorrectly input the PIN2 code three times in succession, it will be locked and you will need to input PUK2 to unlock it again.

PUK code

This is used to unlock the PIN code. If you incorrectly input the PUK code ten times in a row, then the USIM card cannot be used again. Usually the PUK code and USIM card are provided together. If you lose PUK code or it isn't supplied with USIM card, please contact your network operator or USIM card provider.

PUK2 code

This is used to unlock the PIN2 code. Usually the PUK2 code and the USIM card are provided together. PUK2 can modify the locked PIN2 code. If you incorrectly input the PUK2 code ten times in a row, you will not be able to access some of the functions. Please apply to your operator for a new card. The PUK2 code cannot be changed. If you lose it, please contact your service provider.

Note about charging the battery

The handset provides power by using a lithium battery. How long a charged battery lasts will be influenced by the system's environment and mobile settings.

■ Please use the battery and charger provided by the AMOI Company. AMOI will take no responsibility for damage caused by using the wrong battery or charger.

Caution

Generally, the charging time is 3-5 hours according to the current status of the mobile (whether switched on, making a call, etc).

■ Don't touch the handset, battery or charger with wet hands while it's charging.

Caution

To charge a new battery as fully as possible, please charge and discharge the mobile twice or three times.

Safety precautions.

Battery information and care

■ Never use any battery that has been damaged.

■ When you use the handset near a network station, the power consumption is very low, which means that how long you can use your mobile before charging the battery depends greatly on the signal strength of the network and other factors.

■ The battery charging time will depend on the amount of electricity remaining and the type of battery and charger used. When the operation time is noticeably shorter than normal, it is time to buy a new battery.

■ Only use batteries that are compatible with your handset and only recharge your battery with a compatible charger. If a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, as overcharging may shorten its life.

■ Do not connect the anode and cathode of a battery the wrong way round.

■ Do not leave the battery in places with too high or too low temperature (such as in a car during summer or winter), or the battery capacity will be reduced and battery life will be shortened. Always try to keep the battery at room temperature.

■ Do not short-circuit the battery. This may damage the electronic core or the protected circuit inside the battery. Accidental short-circuiting can take place when a metal object (coin, clip or pen) causes a direct connection between the anode and cathode of the battery, for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting. So please store the battery carefully and on its own.

■ Don't burn your handset battery or treat it as common rubbish. Please follow the local environmental policy in order to avoid endangering life and causing environmental damage, and recycle your batteries.

■ If your handset, battery or other charging device leaks due to carelessness, you must not put it inside any piece of equipment that heats up (such as drier, microwave etc). The handset or other products may go wrong, and you could even cause the handset, battery or other charging device to burn, expand and explode.

AMOI will take no responsibility for any direct or indirect damage caused by user error.

Safety precautions.

Note about using spare parts

- Please put all spare parts (such as USIM card, storage card, battery, etc) out of reach of children.

- Please switch off the handset and disconnect the handset and charger before removing the battery from the mobile.

- As the mobile's spare parts are not waterproof, please keep all spare parts dry.

- You should pull out the plug of any spare part correctly when you switch off the power; don't pull strongly on the power line.

If the handset, battery, and charger don't operate normally, please contact one of our maintenance centres with a qualified repair service as soon as possible.

Other safety information

- When you are not using your handset, it is a good idea to switch it off. You can remove the battery to save energy.

- If you use earphones to listen to music or watch a film, please don't turn the volume up too high as this could damage your hearing.

- Don't dismantle the terminal and battery of the mobile – this should be left to qualified staff.

Index

Troubleshooting, handset safety and maintenance, and index

12

To be updated

Safety precautions.

Cautions:

Any unapproved changes or modifications by the party responsible for compliance might infringe the user's authority to operate this mobile phone.

This mobile phone may generate radio frequency energy, which, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this mobile phone does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try one or more of measures listed below to clear the interference:

--Reorient or relocate the receiving antenna.

--Increase the separation between the equipment and receiver.

--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

--Consult the dealer or an experienced radio/TV technician for help.

Attention:

1. Please send used li-ion batteries to appropriate disposal locations or return them to our company. Do not dispose of the batteries in the dustbin.

2. For body worn operation this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines

Statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.