
User's Manual
DW-775
Wireless Headset



DW-775
Ear-Hook Type

CONTENTS

- 1 Introduction
- 2 Features – headset and base unit
- 3 Features – base unit back
- 4 Setting up the unit
- 5 Battery Charging
- 6 Operation
 - Pairing your Headset and Base Unit
 - Checking for compatibility
 - Making and ending a call using a telephone with Lifter attached
 - Answering a call using a telephone with Lifter attached
 - Adjusting the TX(transmit) volume
 - Adjusting the RX(receive) volume
 - Muting the microphone on the headset
 - VoIP with PC(Optional)
 - Using multi-headsets
 - De-registering all headsets
 - Electronic Hook Switch
- 7 Replacing the battery
- 8 Technical features
- 9 Optional accessories

1. INTRODUCTION

Thank you for purchasing this product

The unit has been developed using the latest wireless technology.

With the unit we are confident you will experience a great level of comfort and freedom compared to using a standard telephone for making and receiving your calls.

READ THE USER GUIDE

The unit is very easy to use and set-up, although to get the best from your new purchase, we recommend you read this User Guide before getting down to any calls.

UNPACKING

Remove the unit from its packaging and ensure that along with this User Guide you have the correct mains plug fitted to the power supply unit for your supply and the correct specified accessories.

Retain the packing carton for storage of your unit, and also in the unlikely event that the unit needs to be returned for service or repair.

IMPORTANT

Ensure that all electrical connections (including extension leads and interconnections between pieces of equipment) are properly made and in accordance with the relevant manufacturers instructions.

Do not continue to operate the equipment if you are in any doubt about it working normally, or if it is damaged in any way.

- Switch off, withdraw the mains plug and consult your dealer.

Do not allow electrical equipment to be exposed to rain or moisture.

Never push anything into holes, slots or any other opening as this could result in fatal electrical shock.

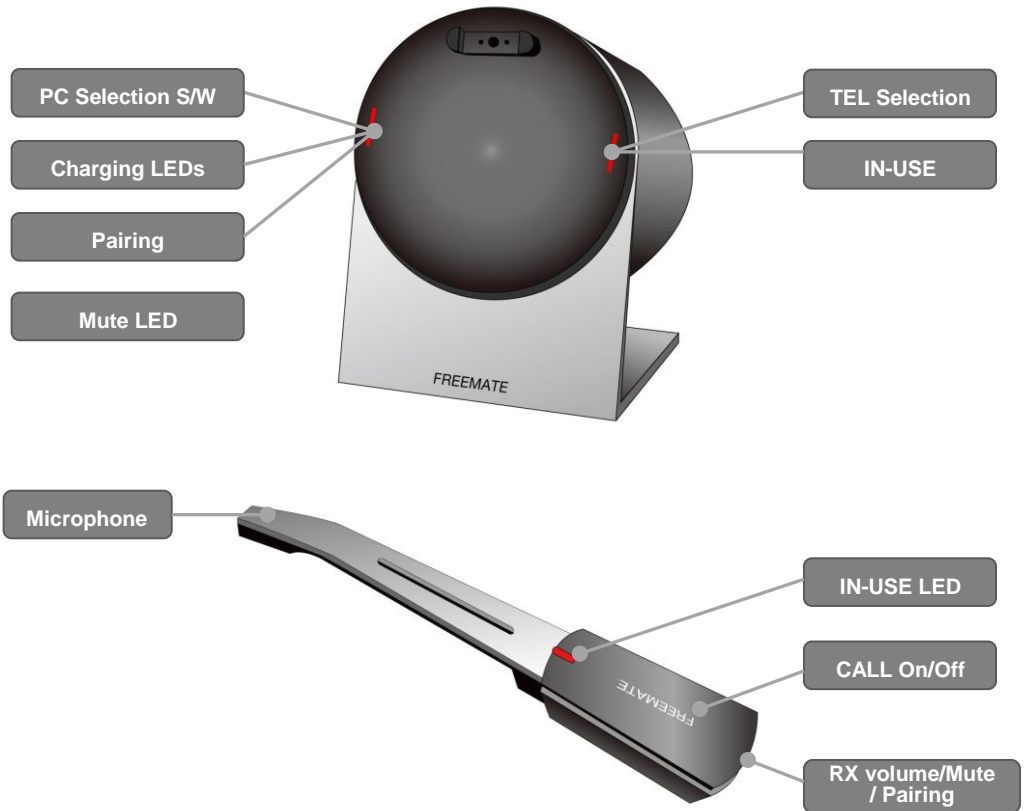
Never guess or take chances with electrical equipment.

Do not open the telephone housing as doing so will void your warranty.

WARNING

Telephone headsets are capable of producing high levels of sound. Prolonged exposure to high sound levels can cause damage to hearing.

2. Feature – Base and Headset Unit

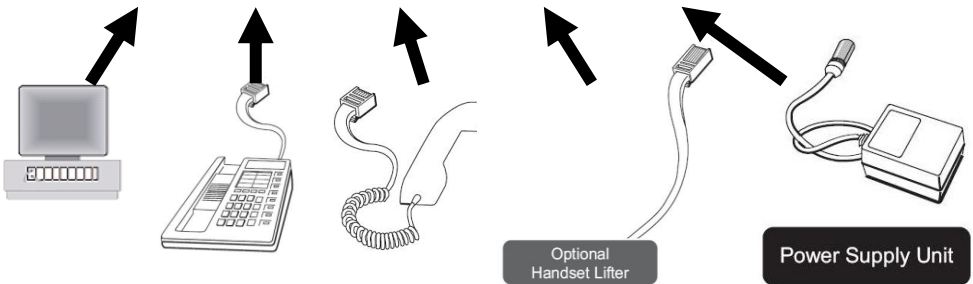
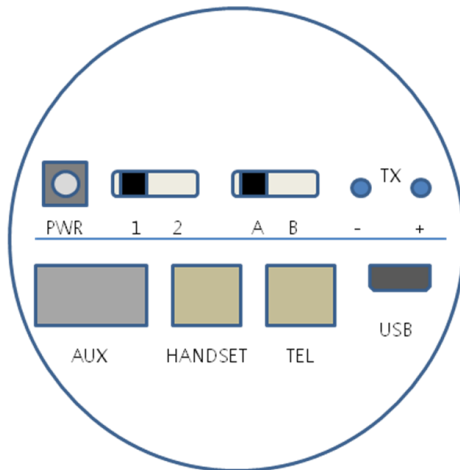


- Ear-Hook

- Plastic Band & Headset Holder



3. Feature – Base Unit Back



4. Setting up the Unit

Despite the sophistication behind the unit, the set-up and operation of the unit is remarkably simple. Please follow these steps in the following pages and refer to the drawings on the previous pages and you will be up and running with your new wireless headset in a very short time.

Important: Before first use, please charge the headset fully for up to 2-3 hours to maximize your battery operational life.

1

Connect the TELEPHONE HANDSET TO THE UNIT

Unplug the handset cord from your telephone base unit and plug it into the HANDSET port located on the back of unit.

2

Connect the TELEPHONE BASE UNIT TO THE UNIT

Use the supplied telephone cord and connect on end to the HANDSET port on your telephone base unit. The other end should be connected to the TELEPHONE port located on the back of the unit.

3

Connect the POWER SUPPLY UNIT

Plug the Power Supply Unit to the DC Input Jack on the back of the unit. Then connect the Power Supply Unit to your wall supply.

4

Place the headset on the base unit to charge

5. Battery Charging

Important: Before first use, please charge the headset fully for up to 2~3 hours to maximize your battery operational life.



Place the headset on the base unit to charge

Always place the headset on the base unit when not in use to allow your headset to be charged and ensure the talk-time and life of the battery.

Before first use, please charge the headset fully for up to 2~3 hours to maximize your battery operational life.

Only use the base unit fitted with the original power supply unit to charge your headset, or damaged and incorrect operation may occur.

When charging the LEDs on the front of the base unit will illuminate in WHITE. The following are the status and colors expected during the charging process.

Charging Status	LEDs status(BASE)
Charged status	Charged status with 3 white LEDs
Charging	Indicator light will flash while charging
Full Charged	3 white LEDs are blinking at the same time

6. Operation

Before operation your headset must be paired with your base unit, this can be confirmed by the following check:

- After power on the Base and Headset unit, it takes 5 seconds to be paired automatically. If your headset unit LED is constantly blinking, you need to pair your headset with your base unit.

Headset Action	Audio indicator
Low battery	2 rapid beeps + 20 second pause
Volume up/down	1 quick beep
Volume max/min reached	3 beeps
Incoming call with LIFTER	melody
Telephone line (open/close)	1 beep
Headset out of range	1 beep + 10 second pause(repeats)
Mute activation/deactivation	1 beep

Base Action	Visual indicator
Pairing Mode	In-use LED is blinking fast
TX Mute	Mute LED(RED) is ON
In use	In-use LED is blinking slowly

1

Power ON/OFF the headset

1. Power OFF - Press and hold the ON/OFF button on the headset until RED LED is blinking twice. Release the button.
2. Power ON - Press ON/OFF button on the headset shortly or place the headset on the Base unit.

2

Pairing your Headset and Base Unit

1. Press and hold the pairing button on left side of the front panel of the Base unit about 2 seconds. Release the button.(RED LED is blinking faster)
2. Press and hold the mute button on the headset until RED LED is blinking. Release the button.

Check the LED status when you push the ON/OFF button of headset.

	BASE LED	HEADSET LED
IN USE Mode	BLINKING	OFF
Stand-by Mode	ON	BLINKING every 10 seconds
Not paired	BLINKING	OFF

3

Checking for compatibility (Default Setup: '1')

As telephone manufactures can vary their configuration, it is necessary to have compatibility selections on the base unit to ensure that the unit is compatible with virtually any telephone.

To check and adjust for compatibility between the Base unit and the telephone perform the following:

- While wearing the headset – push the ON/OFF button
- If you cannot hear a dial tone with the factory setting, switch to the '2' position of the COMPATIBILITY switch on back of the base unit until you hear a clear dial tone.

4

Making and ending call using a telephone with LIFTER attached

- While wearing the headset, press the ON/OFF button
- Check the lifter function activates (telephone connection opens)
- You can hear a dial tone
- RED LED on the headset unit will be turned off (in-use status) and RED LED on the Base unit is blinking.
- Dial desired number
- To end the call press the ON/OFF button on the headset
- Check the lifter function de-activates (telephone connection closes)
- RED LED on the headset will be blinking every 10 seconds (standard paired status) and RED LED on the Base turns on.

5

Answering a call using a telephone with Lifter attached

- The telephone rings
- While wearing the headset, press the ON/OFF button on the headset
- The lifter function activates (telephone connection opens)
- To end the call press the ON/OFF button on the headset
- The lifter function will de-activate (telephone connection closes)

6

Adjusting the TX (transmit) volume

The TX (transmit) volume can be adjusted using the volume control located on the back of the base unit.

Adjust the volume by pushing +/- button to increase or decrease the level. The volume should be set to personal preference.

To adjust follow these steps:

- Make a telephone call and ask the person you are calling for their assistance.
- Adjust the volume as you talk by pushing the volume control up(+) or down(-)
- Ask the person you are calling to tell you when the volume of your voice is acceptable.
- If the TX(transmit) volume is still low, then set the MICROPHONE SELECTION switch located on the back of the base unit to "B"

7

Adjusting the RX (receive) volume

Follow these steps:

- Make a telephone call and ask the person you are calling for their assistance.
- Adjust the RX (receive) volume by pressing the up/down buttons on the headset while your caller is speaking.

8

Muting the microphone

- To MUTE the microphone on the headset press the MUTE button located on the headset or In-use button located on the front of base unit.
- To turn the MUTE off, press the MUTE button again. Normal operation will now resume.

9

VoIP with PC (Optional)

- DW-775 is optimized for Microsoft LYNC
- Connect USB cable (option) between PC and mini USB port of Base.
- To make call or receive through, push the PC/TEL button first and then press the ON/OFF button.

10

Using Multi-headset

- 6 Headset can be registered to base unit. It means that 6 users can use headset with one base unit.
- After being registered all headsets, all users can hear ring alert while incoming call. User who pushes talk-button first can talk with caller.

★ For using multi-headset, each headset is needed to be paired with base unit.

11

De-registering all headsets

- Unplug the power cord from the base unit..
- While pushing TX buttons(+/-), plug the power cord into the base unit.
- After 2~3 seconds, red LEDs will be ON.
- Now, all registered headsets are cleared. Register headset you want to use.

12

Electronic Hook Switch (DASAN DHSG cable: accessory)

- The unit enables you to answer and end calls remotely by using its built-in electronic hook switch (EHS). EHS of the unit is only possible on certain telephone systems supporting EHS.
- ★ EHS is only possible on certain telephone systems. In order to determine which telephones have the EHS feature enabled, please refer to EHS guide. Please also refer to your telephone's user manual for clarification.

7. Replacing the Battery

1

Replacing the battery

- Ensure the headset is turned off
 - Take off the headset cover
 - Replace the battery
- ★ Ask local distributor to replace the battery.

8. Technical Features

Compatibility	Compatible with most standard corded desk phone
Radio Frequency Range	Europe: 1.8GHz (DECT) US: 1.9GHz (DECT)
Radio Frequency Modulation	0.5 GFSK (Gaussian Frequency Shift Keying)
Operating range	Up to 90 meter (Approx. 300 feet)
Talk time	Up to 7 hours
Standby time	Approx. 72 hours
Battery type	Lithium Polymer
Charging time	approximately 3 hours
Power Supply Unit	Output Voltage: DC 9V 600mA

9. Optional Accessories

1

DL-570L Handset Lifter

This handset lifter has been exclusively designed for use with the unit, allowing you to answer and end calls with the touch of a button when away from your desk.

Features:

- Remote one-touch answer/end of calls
- Automatically lifts and replaces handset
- Compatible with most standard telephones
- Easy installation



2

EHS Adapter (Optional)

EHS Compatibility Table

Telephone	Supported EHS	EHS Adapter	
SIEMENS OpenStage 40/60/80 POLYCOM IP330 SNOM Aastra	DHSG	DS-DHSG Cable	
POLYCOM IP331	DHSG	DS-DHSG-PLC	
CISCO 7965G	HHC	DHHC Adapter	
ALCATEL 4028 ALCATEL 4038	MSH	DMSH Adapter	
Avaya 9620	AEI	DAEI Adapter	
*Avaya another model	AEI	DAEI-II Adapter	

3

Other Accessories (Optional)



USB Cable

- **After finishing the connection, please tie all cables with a cable-tie.**

Warranty and service

We will repair or replace, at our opinion, this product if found defective due to materials or workmanship within the warranty period beginning from the original date of purchase. This product is warranted by authorized representative for the period specified.

The Original dated purchase receipt must be presented to the authorized service center when service is rendered. On all carry-in models, transportation to and from the service station is the responsibility of the purchaser.

This warranty does not cover damages due to accident, fire, flood, earthquake and/or other acts of God; misuse, incorrect line voltage, improper installation, improper or unauthorized repairs, commercial use or damages occurred in shipping. Exterior and interior finish, lamps, glass, plastics parts and temperature probes are not covered under this warranty. Customer adjustment according to the owner's manual are not covered under this warranty. This warranty is automatically void if the serial number is missing or altered.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference. and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.