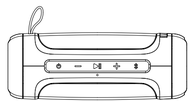
DOSS

Bluetooth®

Wireless Portable Bluetooth Speaker



Model No.: SoundBox Extreme
User Manual

## Introduction

Thanks for purchasing the SoundBox Extreme, the Waterproof Bluetooth Speaker. We advise you to read, and follow the instructions in order to be able to correctly set up the speaker and enjoy all of its features to the fullest.

## Packing content

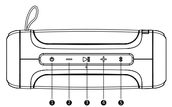
- 1 x DOSS SoundBox Extreme
- 1 x Micro USB Charging Cable
- 1 x User Manual

Ps. Please check the packing contents above. If they are incomplete, feel free to contact DOSS customer service at support@dossav.com for assistance.

## Specifications

Output: 12W x 2
Input: DC 5V⎓2A
Battery: Li-ion 7.4V ⎓2000mAh
Charging time: 3 hours
Operating distance: ≤10M, 33ft
Warranty: One-year limited

## Illustration




## Indicators

| | | |
|---|---|---|
| Mode indicator | Flashing red and blue alternately | Bluetooth pairing |
| | Flashing blue slowly | Bluetooth mode |
| | Flashing red | Low battery |
| | Solid red | Aux-in mode |
| | off | Power off |
| Charging indicator | Solid red | Charging |
| | off | Fully charged |

## Buttons and controls

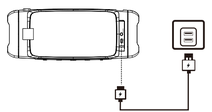
| NO. | Buttons | You want to | How to |
|---|---|---|---|
| 1 | | Turn on/off | Press and hold for 2 seconds |
| 2 | | Volume down<br>Go to the previous track | Press<br>Press and hold |
| 3 | | Play/Pause<br>Answer/end a call<br>Reject a call | Press<br>Press and hold |
| 4 | | Volume up<br>Skip to the next track | Press<br>Press and hold |
| 5 | | Disconnect the device | Press and hold |
| 6 | | Charge the speaker | Insert the charging cable |
| 7 | | Play via audio in | Plug in Aux-in cable |

## Preparation

Use the supplied USB cable to charge your portable speaker directly from the cell phone adapter (please make sure its output is 5v⎓2a). Make sure that the speaker is fully charged before using it for the first time.
The charging indicator will remain RED when charging and be off once fully charged.

**Note:**

- If the speaker beeps every few seconds( low battery prompt tone), please recharge it for 3 hours.
- The speaker has a built-in battery saver mode where it will automatically power off if not in use or no audio output for 15 minutes.



## Operations

### Pair your speaker with your smart device or computer via Bluetooth

Power on your speaker, and then turn on Bluetooth on your device to choose SoundBox Extreme in the list.
If the pairing succeeds, the Bluetooth indicator light will be flashing blue slowly with a clear prompt tone.

**Note:**

- The speaker will auto turn off after 15 minutes without any media input.
- If your smart device cannot discover the SoundBox Extreme, please long press the Bluetooth button and try to pair again.

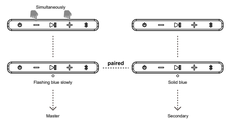
Having problems with connecting?
1. Make sure that your device is within 1 meter from the speaker.
2. Clear the Bluetooth pairing list on your device.
3. Restart your speaker.
4. Try to do the pairing steps above again.
5. Is the problem still unresolved? Contact DOSS customer service at support@dossav.com for assistance.

### How to set up true wireless stereo pairing (TWS connection)

1. Turn on the two speakers and choose one of speakers to long press the "+" and "-" buttons at the same time.
2. The speakers will enter pairing mode, the master speaker will flash blue quickly.
3. When pairing successfully, the master speaker will flash slowly, and then another one will be steady blue.
4. Turn on Bluetooth on your device to choose SoundBox Extreme in the list.
5. If the pairing succeeds, the Bluetooth indicator light of master speaker will be flashing blue slowly with a clear prompt tone.

**Note:**

- Do not turn on the Bluetooth function of your device when pairing two speakers. Otherwise, it will fail.




### Use your speaker with Echo Dot

You can connect the Dot with the speaker by Bluetooth.
Please follow the below steps to set up via Bluetooth:
1. Download the Alexa app and follow the standard setup procedure to get the dot connected to your home Wi-Fi network.
2. Switch the SoundBox Extreme to Bluetooth mode, you can press and hold the Bluetooth button to keep it in pairing status.
3. Run the Alexa App, tap Menu, and then tap Settings.
4. Tap the Echo Dot in your list of Alexa devices, then tap Bluetooth.
5. The SoundBox Extreme should appear in the list of Bluetooth devices. If not, please long press the Bluetooth button and try it again.
6. Once listed, tap on the speaker to complete the pairing process.
7. To remove the device, return to Bluetooth > tap the name of speaker > tap "Forget Device"

**Note:**

- Voice command will not be able to turn on/off the speaker if you connect to it via Bluetooth.

## Warning

- Do NOT drop, hit or shake the device.
- Do NOT disassemble, repair or modify the speaker.
- Do NOT use cleaning products that contain benzene, solvents or alcohol.
- Do NOT expose the speaker to excessive heat or direct sunlight for prolonged periods.
- Do NOT store the device in a place with high humidity or dust.
- Do NOT place heavy objects on top of the speaker.
- Do NOT use the speaker near a microwave oven or wireless LAN products.

## Troubleshooting

| Symptom | Solutions |
|---|---|
| No power (battery)/ Low battery prompt tone | • Battery may be in protection mode or drained. Plug in and charge the speaker for 3 hours. |
| The battery can't be charged | • Turn off and charge the speaker for 3 hours by using the original USB cable and 5v⎓2a charger.<br>• Try to use a different USB cable and DC plug. |
| The poor sound quality/ buzzing sound | • Make sure the distance of speaker and device is within 1 meter.<br>• Check the Network or Call status of your device.<br>• Try to connect another device or play a different music source.<br>• Check your device's audio settings.<br>• Charge your speaker for 3 hours. |
| Speaker does not pair/ disconnect | • On your mobile device, turn the Bluetooth feature off and on. Remove your speaker from the Bluetooth list on your device. Pair your device again.<br>• Pair with another Bluetooth device.<br>• Clear your phone pairing list and restart your speaker. Pair your device again.<br>• Charge your speaker for 3 hours.<br>• Make sure the distance of speaker and device within 1 meter. |
| No sound/low volume | • Volume up your speaker and device.<br>• Make sure the distance of speaker and device is within 1 meter.<br>• Try to turn off your speaker and reconnect your device.<br>• Try to connect with a different device.<br>• Charge your speaker for 3 hours. |
| No sound by using Aux in mode | • Make sure the device is on and keep playing music.<br>• Increase the volume on your speaker and device.<br>• Make sure the device is properly connected through the cable.<br>• Try to use a different Aux-in cable or another device.<br>• Charge your speaker for 3 hours. |

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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