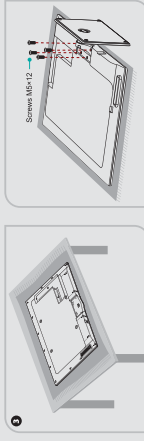
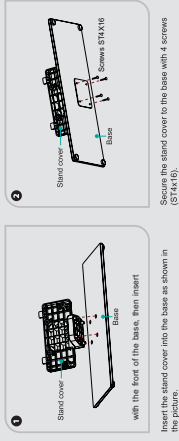


#### 1 PACKAGE CONTENTS

- User Manual
- Quick Start Guide
- Battery x 2
- Screw (M5x12)
- Remote Control
- Warranty Card
- Screw (ST4x16/14)
- Power Cord

#### 2 INSTALLING THE STAND

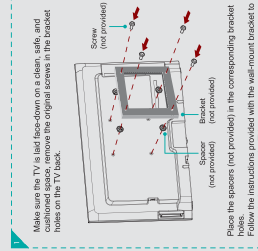
Follow the illustrations below to complete the installation steps.



**NOTE** Product image is only for reference, actual product may vary in appearance.

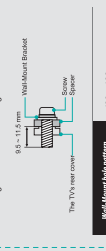
#### 3 INSTALLING A WALL-MOUNT BRACKET

If you want to attach the TV to a wall-mount bracket (not provided), you should first remove the stand (if it is pre-attached).



#### WARNING

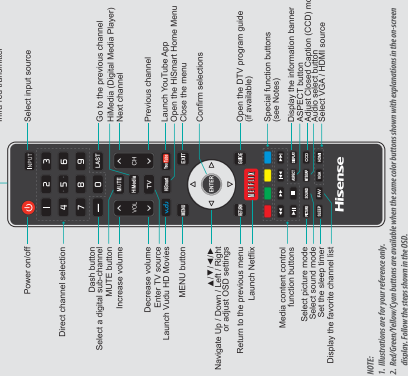
To prevent serious damage to the TV and ensure the TV is laid face-down on a clean, soft, and combined surface, which are 9.5 mm to 11.5 mm in length when measured from the attaching surface of the mounting hook.



Follow instructions provided with the Wall-Mount bracket.

- If you are not sure of your ability to do complete the installation, please contact your local Hisense service center for assistance. The manufacturer is not responsible for any damages or injuries that occur due to mishandling or incorrect installation.
- The attached screws are 9.5 ~ 11.5 mm in length when measured from the attaching surface of the TV's rear cover. Please refer to the Wall-Mount Bracket manual.

#### 4 THE REMOTE CONTROL

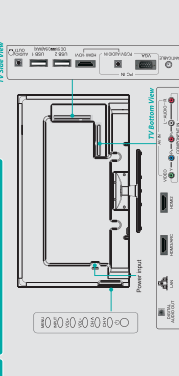


**NOTE:**

1. Illustrations are for your reference only.

2. Red/Blue/Yellow buttons are available when the rear color buttons show with explanations in the on-screen display. Follow the steps shown in the OSD.

#### 5 MAKING CONNECTIONS



#### 6 SPECIFICATIONS

Model Name	55K20DGW
Without Stand	48.99 inches (1248.9mm)
With Stand (WH&S)	51.77 inches (1315.0mm)
Without Stand	48.99 inches (1248.9mm)
With Stand	51.77 inches (1315.0mm)
Without Stand	12.86 inches (326.8mm)
With Stand	15.74 inches (399.0mm)
Active Screen Size	55.7 inches (1414.3mm)
Depth	9.5 inches (241.3mm)
Weight	55.7 lbs (25.3 kg)
Power supply	100V ~ 100V
Power consumption	152W × 150W
Power supply	120V ~ 60 Hz
Receiving systems	NTSC
Digital	DMB-TH
Receiving channels	DMB-TH: 14-160 CA-TV: 1 ~ 125 Digital Terrestrial Broadcast (DVB-T): 2 ~ 69
Transmit type	DMB-TH: 14-160 CA-TV: 1 ~ 125 Digital Terrestrial Broadcast (DVB-T): 2 ~ 69
Environmental conditions	Operating temperature: 5°C ~ 35°C Storage temperature: 5°C ~ 35°C Relative humidity: 10% ~ 85% Atmospheric pressure: 86 kPa ~ 106 kPa
VGA input	480i/160 Hz, 480p/160 Hz, 720p/160 Hz, 1080i/160 Hz, 1080p/160 Hz
HDMI input	1080i/160 Hz, 1080p/160 Hz, 1080p/160 Hz, 1080p/160 Hz

#### 8 TURNING THE TV ON FOR THE FIRST TIME



#### OPERATIONS

- Please press **ENTER** to start the wizard, then press **▲ ▼** (Up/Down) to select your language: English, Spanish or French. Press **OK** to confirm and enter the Welcome screen.
- In the Welcome screen, introduce the available input devices and interfaces.
- Please press **▲ ▼** (Up/Down) to select the country where you will operate the TV.

- Select the local time zone according to your region.
- Daylight Saving: set the Daylight Saving time for your area.

- Select your Mode Setting: Home Mode or Retail Mode.
- The message appears: "Are you sure to change to retail mode?" Select **OK** to continue, or select **No** to change your selection.
- Home Mode is the recommended setting which offers full functionality of the television. If you selected Retail Mode, Energy Saving is not reduced.

- The Select Network: Connect your TV to access the network.
- The Select Network: Connect your TV to access the network.
- You can also use the network connection to update the TV's software. For more information, please refer to the section titled "Network Connection" and "Network Setup" in the user manual.

- Press **▲ ▼** to select your Tuner: Automatic or Cable, press **ENTER** button to confirm.
- Press **▲ ▼** to set the Channel Installation: Scan or Skip Scan, press **ENTER** button to confirm. If you select "Scan", your TV will automatically scan for channels. If you select "Skip Scan", your TV will skip scan for channels. Depending on the connection condition, it may take up to 30 minutes or more to complete monitoring channels. Please allow the process to complete without interruption.

- You can also use the network connection to update the TV's software. For more information, please refer to the section titled "Network Connection" and "Network Setup" in the user manual.
- Press **▲ ▼** to select your Tuner: Automatic or Cable, press **ENTER** button to confirm.
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#### 9 TROUBLESHOOTING TIPS

When there is something wrong with your TV, you can try turning off the TV and restarting it. You can also refer to the following chart for problem and solution tips. If the problem cannot be resolved, please contact Hisense for additional assistance.

SYMPTOMS	POSSIBLE SOLUTIONS
No sound or picture	<ul style="list-style-type: none"> <li>• Confirm power cord is plugged into the AC outlet and the AC outlet is getting electricity.</li> <li>• Attempt to power on unit using the power button on both the TV and the Remote.</li> </ul>
Picture is normal, but no sound	<ul style="list-style-type: none"> <li>• Check the volume settings.</li> <li>• Check if Mute mode is set "on".</li> </ul>
I have connected an external device, but I can't get the picture and/or sound.	<ul style="list-style-type: none"> <li>• Check the network physical connection, make sure connection is correct according to your network service provider.</li> <li>• Check for the correct physical connection on the selected source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>
Network connection fail.	<ul style="list-style-type: none"> <li>• Check network physical connection, make sure connection is correct.</li> <li>• Enter "Menu", "Network", "Configuration" to make sure configuration is correct according to your network service provider.</li> <li>• Check network physical connection, make sure connection is correct according to your network service provider.</li> <li>• Check for the correct physical connection on the selected source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>
Connect Video/Netflix fail.	<ul style="list-style-type: none"> <li>• Check network physical connection, make sure connection is correct.</li> <li>• Enter "Menu", "Network", "Configuration" to make sure configuration is correct according to your network service provider.</li> <li>• Check network physical connection, make sure connection is correct according to your network service provider.</li> <li>• Check for the correct physical connection on the selected source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>
How do I get easy PTV to work on my TV?	<ul style="list-style-type: none"> <li>• Check network physical connection, make sure connection is correct.</li> <li>• Enter "Menu", "Network", "Configuration" to make sure configuration is correct according to your network service provider.</li> <li>• Check network physical connection, make sure connection is correct according to your network service provider.</li> <li>• Check for the correct physical connection on the selected source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>