# Hisense

## 50H7G 55H7G QUICK START GUIDE

## **PACKAGE CONTENTS**

- User manual
- Quick setup guide
- Warranty card
- 2 sets of batteries (AAA and AA)
- 4 Phillips screws (M4 x 8mm) 0.341 inches

## **TOOLS REQUIRED**

• 1 Phillips screwdriver

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## PROVIDE ADEQUATE VENTILATION FOR THE TV

We recommend that you maintain a distance of at least four inches between the TV and objects (for example, walls and cabinet sides) to ensure proper ventilation. Failing ntain proper ventilation may result in a fire or problem with the TV that is caused its internal temperature.

Infrared blaster

• 2 remote controls

Standard infrared (Model EN-33927A)

Bluetooth<sup>®</sup> and infrared (Model ERF6C11)

4 spacers

when you install your TV (using a stand or wall mount bracket), we strongly recommend that you use screws and other parts provided by Hisense only. If you use parts provided by another manufacturer, Hisense is not responsible for any damage to the TV, problems with the TV or bodily injury.

### NSTALLING THE STAND 2

If you want to install a wall-mount bracket, then skip to step 3. Otherwise, follow the step below to install the stand.



## 3

and cause serious injury to a child or adult.

If you choose to install the wall mount on your own, then Hisense is not responsible for any damage to the TV or injury to yourself or others.

## 4 CONNECTING COMPONENTS TO THE TV





This Quick Setup Guide is intended as a general description of setting up and connecting your TV. Images may differ from the actual product.



5. The remote control will automatically go into sleep mode thirty seconds after the last key press. Sleep Mode can conserve

**HDMI / COMP / AV** Connect an HDMI cable or Comp/AV Adapter from an external A/V equipment.

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Microphone for voice control

Media: Launch Multi-media player.

**Apps**: Launch the app center

Display the application panel

Select the next/previous channel

Display the TV program guide

- Search Google™ TV

- Special function keys

Mute audio

Select input

Confirm button

- Play/Pause

Video Effect:

ST (HDMI

battery life. Any movement or key press will immediately wake up the remote.

## 6 TURNING THE TV ON FOR THE FIRST TIME



Follow the on-screen instructions to customize your TV settings.

| MENU                          | OPERATIONS  |  |
|-------------------------------|---|--|
| Language setting              | <ul> <li>Please press [▲/▼] button to select your<br/>language: English, Spanish or French.</li> </ul>  |  |
| Bluetooth® Remote<br>pairing  | <ul> <li>Press and hold down [RED] and [OK] buttons<br/>simultaneously until the Red LED turns on.</li> <li>Wait for a moment until the remote pairs<br/>automatically.</li> </ul>  |  |
| Hisense legal notice          | <ul> <li>Read the Hisense legal information. If you do<br/>not accept the agreement, Internet functions<br/>and services will not be available.</li> </ul>  |  |
| Connect to the Internet       | <ul> <li>Connect to the Internet via Ethernet cable<br/>or WiFi.</li> </ul>   |  |
| Select Usage patterns         | <ul> <li>Select your Mode Setting: Home Mode or<br/>Retail Mode.</li> <li>Home Mode default settings are<br/>recommended for in-home use. ENERGY<br/>STAR qualified.</li> <li>Retail Mode is intended for in-store display<br/>and reset video settings at Power on.</li> </ul> |  |
| Google <sup>™</sup> Account   | • Sign in with your Google™ Account.  |  |
| Report data                   | <ul> <li>Check the TV to send the usage statistics and<br/>crash reports to Google<sup>™</sup> automatically.</li> </ul>  |  |
| Enter ZIP code                | Enter ZIP code so that you receive accurate programming information.  |  |
| Set up TV service             | Select the video input you use to connect<br>your TV service to your TV.  |  |
| Set up AV receiver<br>control | • Select your audio amplifier manufacturer. To control your receiver, connect the <b>IR blaster.</b>  |  |
|                               |   |  |

## SPECIFICATIONS

| Model Name                           |               | 50H7G   | 55H7G  |  |
|--------------------------------------|---------------|---|--|--|
| Dimension                            | Without Stand | 44 × 25.7 × 2.4 inches<br>(1118 × 652 × 60 mm)  | 48.7 × 28.3 × 2.4 inches<br>(1236 × 719 × 62 mm) |  |
|                                      | With Stand    | 44× 27 × 8.5 inches<br>(1118 × 686 × 215 mm)  | 48.7× 29.7 × 9.7 inches<br>(1236 × 754 × 247 mm) |  |
| Weight                               | Without Stand | 35.3 lbs (16kg)   | 46.3 lbs (21kg)                                  |  |
|                                      | With Stand    | 36.4 lbs (16.5kg)   | 47.4 lbs (21.5kg)                                |  |
| LCD Panel Minimum size<br>(diagonal) |               | 50inches  | 55inches   |  |
| Screen resolution                    |               | 1920 × 1080   | 1920 × 1080                                      |  |
| Audio power                          |               | 10 W + 10 W   | 15 W + 15 W                                      |  |
| Power supply                         |               | 120 V ~ 60 Hz   |  |  |
| Receiving systems                    | Analog        | NTSC  |  |  |
|                                      | Digital       | ATSC / QAM  |  |  |
| Receiving channels                   |               | VHF: 2~13 UHF: 14~69 CATV: 1 ~ 125<br>Digital Terrestrial Broadcast (8VSB): 2 ~ 69<br>Digital cable (64/256 QAM): 1 ~ 135 |  |  |
| Tuner type                           |               | Frequency synthesized   |  |  |
| Environmental conditions             |               | Temperature: 41°F ~ 95°F (5°C ~ 35°C)<br>Humidity: 20% ~ 80% RH<br>Atmospheric pressure: 86 kPa ~ 106 kPa                 |  |  |
| Component Input                      |               | 480 I / 60 Hz, 480 P / 60 Hz, 720 P / 60 Hz, 1080 I / 60 Hz, 1080 P / 60 Hz   |  |  |
| VGA Input                            |               | VGA (640×480 / 60 Hz), SVGA (800×600 / 60 Hz), XGA (1024×768 / 60 Hz)   |  |  |
| HDMI Input                           |               | RGB / 60 Hz (640×480, 800×600, 1024×768)<br>YUV / 60 Hz (480I, 480P, 720P, 1080I, 1080P)                                  |  |  |

## **TROUBLESHOOTING TIPS**

When there is something wrong with your TV, you can try turning off the TV and restarting it. You can also refer to the following chart for problem and solution tips. If you're unable to resolve the problem, contact Hisense at 1-888-935-8880.

| SYMPTOMS   | POSSIBLE SOLUTIONS   |
|--|--|
| No sound or picture  | <ul> <li>Check if the power cord is plugged into AC outlet and if it has electricity.</li> <li>Check if you have pressed <b>POWER</b> button on the TV or <b>POWER</b> button on the remote control.</li> <li>Check to see if LED on. If illuminated, power to TV is OK.</li> </ul>  |
| Picture is normal, but no sound  | <ul> <li>Check the volume settings.</li> <li>Check if Mute mode is set <b>ON</b>.</li> <li>Check if headphones are connected.</li> <li>Check if the audio output is set to AV receiver. If it is, be sure the AVR is powered on and set to the proper input.</li> <li>If using a cable / satellite set top box, check if Mute is set to <b>ON</b>.</li> </ul>  |
| I have connected an external source to<br>my TV and I get no picture and/or sound. | <ul> <li>Check the network physical connection to make sure it is correct.</li> <li>Make sure the configuration is correct according to your network service provider.</li> </ul>  |
| Unable to establish a network connection   | <ul> <li>Check network physical connection, make sure connection is correct.</li> <li>Make sure configuration is correct according to your network service provider.</li> </ul>  |
| Unable to connect to Netflix   | <ul> <li>Check to ensure the physical network connection and configuration is correct</li> <li>Make sure that network connection test is successful.</li> <li>For Netflix: Enter Netflix to reset Netflix account.</li> </ul>  |
| How do I get the applications to work<br>on my TV?                                 | <ul> <li>You need a broadband (high speed) Internet service with a speed of no less than 1.5 Mbps.</li> <li>Connect the TV to the Internet through your router by an ethernet cable or wireless connection. If the connection fails, check with your internet service provider or router manufacturer to determine if there is a firewall, content filter, or proxy settings that may block the TV from accessing the Internet.</li> <li>After connecting the TV to the Internet, press the [Home] button on the remote to access the applications.</li> </ul> |