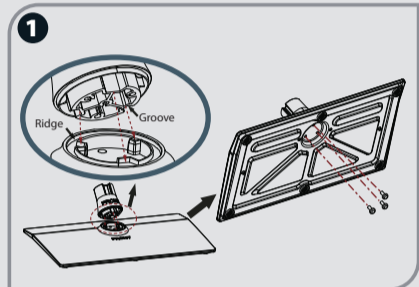# Hisense

K362G Series
# QUICK SETUP GUIDE

1 ACCESSORIES LIST

- User Manual
- Quick Setup Guide
- Remote Control
- Screw A (M5 × 12) × 8
- Screw B (M6 × 45) × 4
- Spacer × 4
- Batteries: AAA × 2

2 INSTALLING THE STAND

Follow the illustrations below to complete the installation steps.

❶ Align the front of the stand column with the front of the base, then insert the stand column into the base making sure that the groove in the stand column aligns with the ridge in the base. Secure the base with 3 Screws A (M5 x 12) .
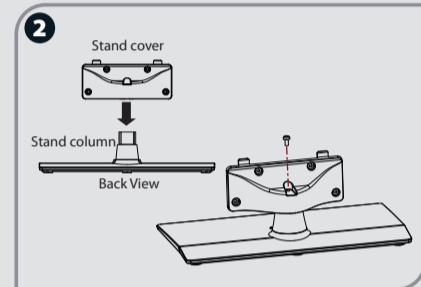
❷ Stand cover / Stand column / Back View
Align the stand cover with the stand column, then secure the stand cover to the stand column with 1 Screw A (M5 x 12) . Make sure that the bottom of the stand cover is flush against the top of the stand column.
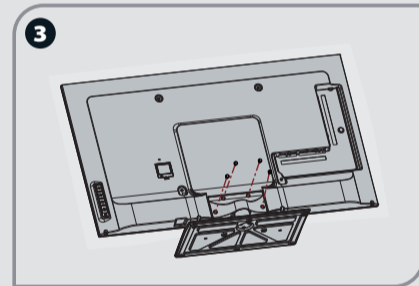
❸ Secure the stand to the TV with the 4 Screws A (M5 x 12).

☑ NOTES
Product image is only for reference, actual product may vary in appearance. Carefully place your TV facedown on a soft, cushioned surface to prevent damage to the TV or scratching to the screen.

2 (Wall-mount)
Screws B 9.5~12.5 mm
Wall-mount Bracket
the TV's rear cover
Screw
Spacer

Wall-Mount hole pattern VESA (mm)	400 × 400
Wall-Mount screw size (mm)	M6

Follow instructions provided with the Wall-Mount bracket.
● If you are not sure of your ability to do complete the installation, contact a professional installer or service technician for assistance. The manufacturer is not responsible for any damages or injuries that occur due to mishandling or incorrect assembly.
● Be sure to use the provider spacers between the TV and the bracket when attaching the mount.

3 INSTALLING A WALL-MOUNT BRACKET

If you want to attach the TV to a wall-mount bracket(not provided), you should first remove the stand if it is pre-attached .

1. If you want to attach the TV to a wall-mount bracket (not provided), you should first remove the stand if it is pre-attached. Make sure the TV is laid face-down on a clean, safe, and cushioned surface.

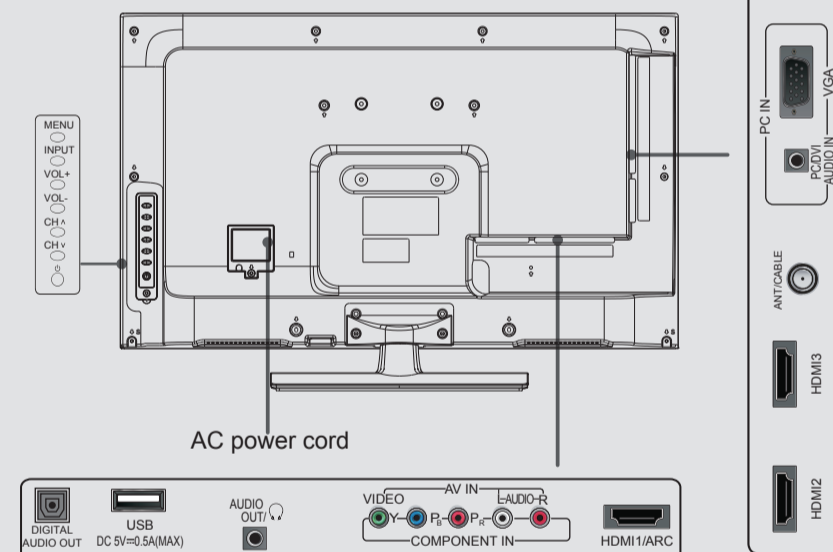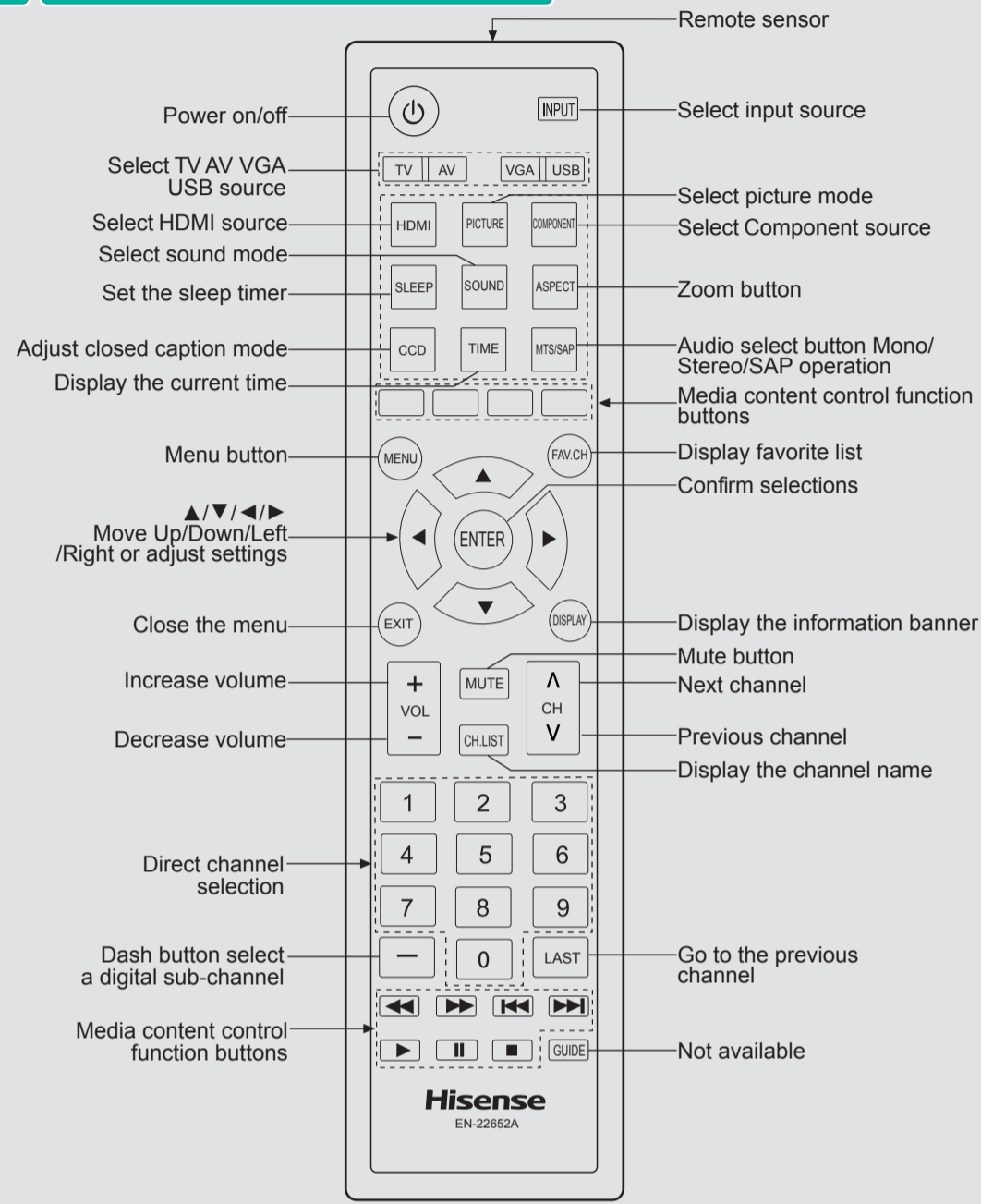2. Attach purchased bracket (1.5~2.5 mm thickness) on the TV with the 4 screws in the Screw B pack.

Bracket (1.5~2.5 mm)
Spacer × 4
Screw B
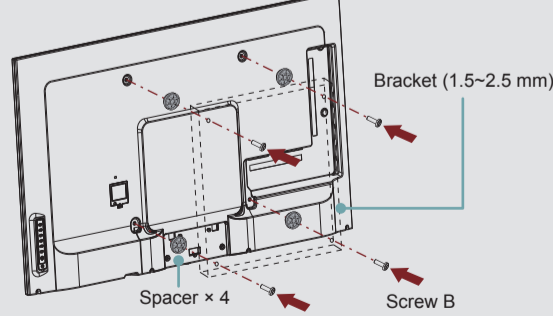
⚠ WARNING
To prevent internal damage to the TV and ensure the TV is mounted securely, use only the 4 screws in the Screw B pack.

4 BUTTONS AND CONNECTORS

AC power cord

Item	Description
MENU	Display the on-screen menu to setup your TV's features.
INPUT	Select the different input signal sources.
VOL+/-	Adjust the volume.
CH ∧ / ∨	Select the channel.
(Power button)	Turn on the TV or put the TV in standby mode. **Caution:** The TV continues to receive power even in standby mode. Unplug the power cord to disconnect power.
ANT/CABLE	Connect an antenna or cable TV to this jack.
HDMI	HDMI (High-Definition Multimedia Interface) provides an uncompressed, all digital audio/video interface between this TV and any HDMI-device, such as a set-top box, Blu-ray disc player, or A/V receiver.
COMPONENT IN	Connect to a DVD player, Digital Set-Top-Box, or other A/V devices with component (YP_BP_R) video and audio output jacks.
AV IN	Connect to the composite video and audio (L/R) output jacks on external video devices.
VGA PC/DVI AUDIO IN	Connect to a PC or other devices with a VGA or DVI interface.
⌒/AUDIO OUT	Connect headphone or analog sound system using RCA Y-cable (1/8"-stereo mini to L/R phono-not provided).
DIGITAL AUDIO OUT	Connect an audio amplifier to this jack.
USB	Port for Digital Media Player and for software update.

5 REMOTE CONTROL

- Remote sensor
- Power on/off — Select input source
- Select TV AV VGA USB source
- Select HDMI source — Select picture mode
- Select sound mode — Select Component source
- Set the sleep timer — Zoom button
- Adjust closed caption mode — Audio select button Mono/Stereo/SAP operation
- Display the current time — Media content control function buttons
- Menu button — Display favorite list
- ▲/▼/◄/► Move Up/Down/Left/Right or adjust settings — Confirm selections
- Close the menu — Display the information banner
- Increase volume — Mute button
- Decrease volume — Next channel — Previous channel — Display the channel name
- Direct channel selection
- Dash button select a digital sub-channel — Go to the previous channel
- Media content control function buttons — Not available

EN-2285A

▶ CHANGE THE BATTERIES
1. Slide the back cover to open the battery compartment of the remote control.
2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Close the battery compartment cover.

❶ Gently push and slide   ❷ Insert the batteries   ❸ Gently push and slide
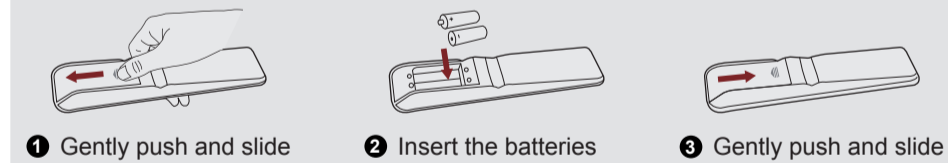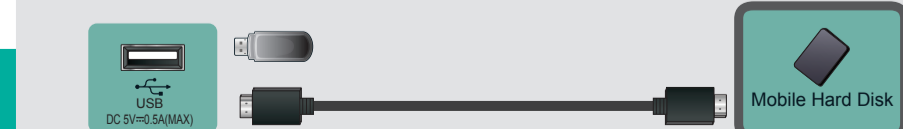
6 TV CONNECTORS

Check the jacks for position and type before making any connections. Loose connections can result in image or color problems. Make sure that all connections are tight and secure.
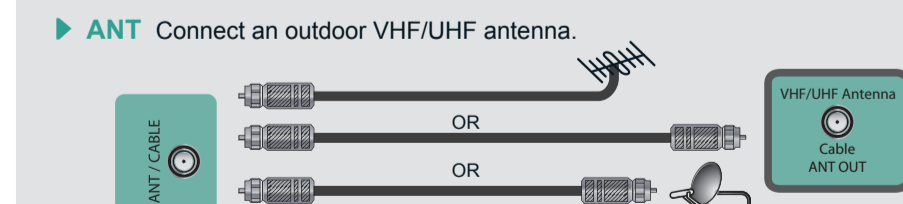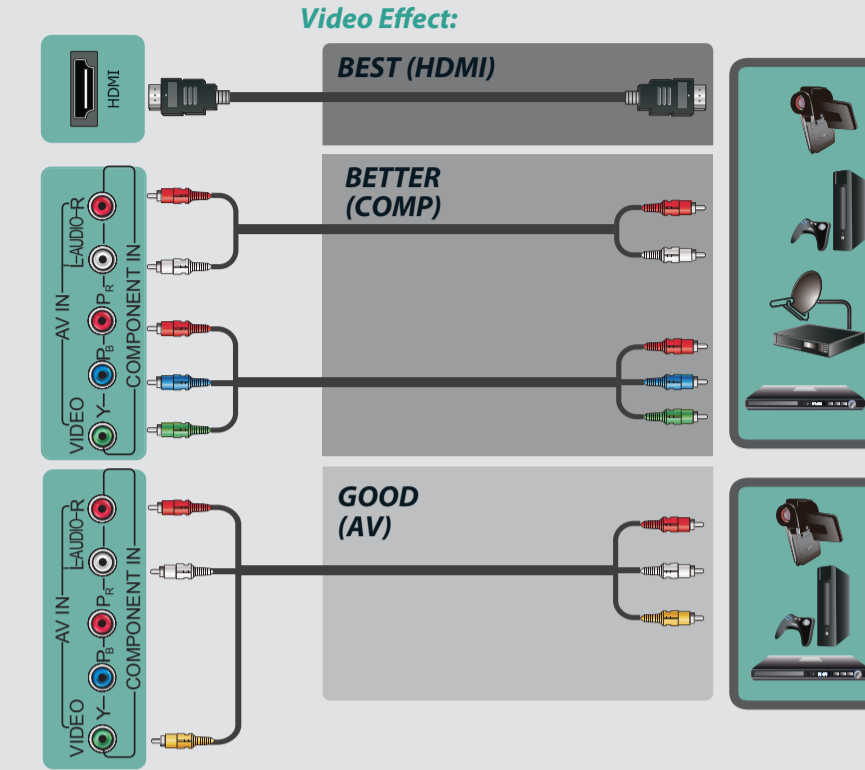
▶ ANT Connect an outdoor VHF/UHF antenna.
VHF/UHF Antenna / Cable ANT OUT

▶ USB Connect a USB device for browsing photos, music and movies.
Mobile Hard Disk

HDMI / COMP / AV
▶ HDMI / COMP / AV Connect an HDMI cable or Comp/AV Adapter from an external A/V equipment.
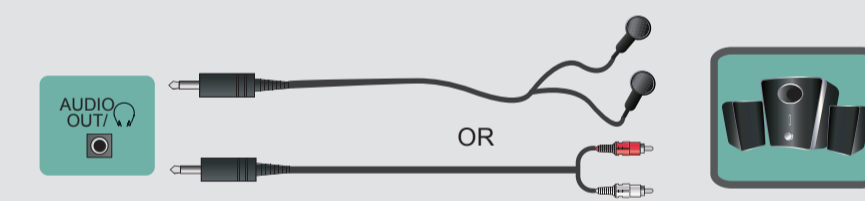**Video Effect:**
BEST (HDMI)
BETTER (COMP)
GOOD (AV)

▶ VGA & VGA AUDIO Connect a VGA cable and an audio cable from the PC.

▶ DIGITAL AUDIO OUT Connect an optical cable from an external digital audio system.
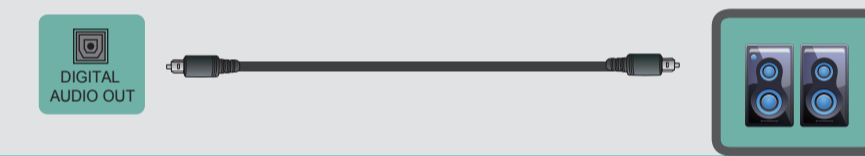
▶ HEADPHONE Connect Headphone for audio out of the TV.
AUDIO OUT/   OR

7 SPECIFICATIONS

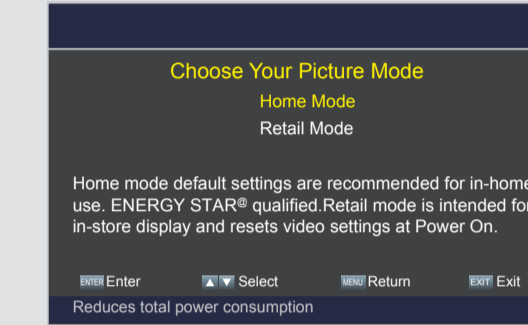| Model Name		50K362G	55K362G
Dimension	Without Stand	Width: 44.3 inches (1124 mm) Height: 26.2 inches (666 mm) Depth: 2.5 inches (64 mm)	Width: 49.2 inches (1249 mm) Height: 29.0 inches (737 mm) Depth: 2.3 inches (58 mm)
	With Stand	Width: 44.3 inches (1124 mm) Height: 28.7 inches (729 mm) Depth: 11.1 inches (281 mm)	Width: 49.2 inches (1249 mm) Height: 31.6 inches (803 mm) Depth: 13.0 inches (330 mm)
Weight	Without Stand	39.7 lbs (18 kg)	52.9 lbs (24 kg)
	With Stand	46.3 lbs (21 kg)	61.7 lbs (28 kg)
LCD Panel Minimum size (diagonal)		49.6 inches	54.6 inches
Screen resolution		1920 × 1080	
Audio power		10 W + 10 W	
Power supply		120 V ~ 60 Hz	
Receiving systems	Analog	NTSC	
	Digital	ATSC / QAM	
Receiving channels		VHF: 2~13 UHF: 14~69 CATV: 1 ~ 125 Digital Terrestrial Broadcast (8VSB): 2 ~ 69 Digital cable (64/256 QAM): 1 ~ 135	
Tuner type		Frequency synthesized	
Environmental conditions		Temperature: 41°F ~ 95°F (5°C ~ 35°C) Humidity: 20% ~ 80% RH Atmospheric pressure: 86 kPa ~ 106 kPa	
Component Input		480 I / 60 Hz, 480 P / 60 Hz, 720 P / 60 Hz, 1080 I / 60 Hz, 1080P/60Hz	
VGA Input		VGA (640×480 / 60 Hz), SVGA (800×600 / 60 Hz), XGA (1024×768 / 60 Hz)	
HDMI Input		RGB / 60 Hz (640×480, 800×600, 1024×768) YUV / 60 Hz (480 I, 480 P, 720 P, 1080 I, 1080P)	

8 TURNING THE TV ON FOR THE FIRST TIME

▶ Menu Language
Choose Your Menu Language / English / Español / Français
Set menu language to English,Français, or Español
Connect your TV's power cord to a power outlet, then press power. The initial setup screen opens. Press [▲/▼] button to select your language, press [ENTER] button to confirm.

▶ Time Setting
Choose Your Time Setting / Mode Auto / Time Zone Pacific / Daylight Savings On / Year 2012 / Month January / Day 01 / Time 01:10 AM
If Automatic, options are automatically set by TV source
Setting Time Zone: Select the local time zone according to your region.
Setting the Time: Press [◄/►] to select the number you want to set and press [▲/▼] to set.

▶ Picture Mode
Choose Your Picture Mode / Home Mode / Retail Mode
Home mode default settings are recommended for in-home use. ENERGY STAR® qualified.Retail mode is intended for in-store display and resets video settings at Power On.
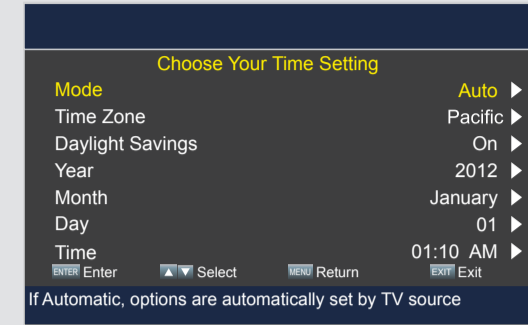Reduces total power consumption
Press [▲/▼] to select your Picture Mode: Home Mode or Retail Mode, press [ENTER] button to confirm.
If you select Retail Mode, a message appears " Are you sure you want retail mode?" Select "Yes" to continue, or select "No" to change your selection.
For energy saving, we kindly suggest you select the Home Mode.

▶ TV Source
Choose Your TV Source / Antenna / Cable
Select if using an antenna for standard or HD TV
Press [▲/▼] to select your TV Source: Antenna or Cable, press [ENTER] button to confirm.
If you press [EXIT] to exit the scanning, a message appears "Please Run Channel Auto Scan", you should scan channels from the menu of Channels
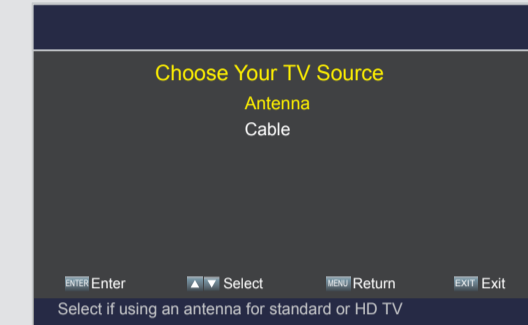
Note:
If you are using a cable or satellite box and you have connected it to the TV using a Coaxial cable, you should select the cable option. Be sure the cable or satellite box is turned on before starting the channel scan. If you use a cable or satellite box connected to A/V, Component or HDMI, you don't need to scan for channels.

9 HELP TOPICS

When there is something wrong with your TV, you can try turning off the TV and restarting it. You can also refer to the following chart for problem and solution tips. If the problem cannot be resolved, please contact Hisense for additional assistance 1-888-935-8880.

SYMPTOMS	POSSIBLE SOLUTIONS
No sound or picture	• Confirm power cord is plugged into the AC outlet and the AC outlet is getting electricity. • Attempt to power on unit using the power button on both the TV and the Remote.
Picture is normal, but no sound	• Check the volume settings. • Check if Mute mode is set "on" .
I have connected an external source to my TV and I get no picture and/or sound.	• Check for the correct output connection on the external source and for the correct input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
Sound but no picture or black and white picture.	• If black and white picture first unplug TV from AC outlet and replug after 60 seconds. • Check Color Setting if picture is black and white.
Sound and picture distorted or appear wavy.	• An electrical appliance may be affecting TV set. Turn off any appliances, if interference goes away, move appliance farther away from TV. • Insert the power plug of the TV set into another power outlet.
Sound and picture is blurry or cuts out momentarily.	• If using an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.
[CH∧/∨] don't work when I set the Channel to Cable? They work with the Air setting?	• After switching to Cable, please auto program the channels. The TV will "remember" all the channels then the TV will allow you to surf the channels with [CH∧/∨] buttons.
Remote control does not work.	• Confirm that TV still has power and is operational. • Change the batteries in the remote control. • Check if the batteries are correctly installed. • Clean the front of the remote control (LED window). • If using a universal remote, be sure to select the TV mode on the remote. • If the remote still does not work: -Remove and reinstall the batteries correctly to reset the remote or install new batteries. -Press the Power button to turn on the TV. With a universal remote if you have reset or changed the batteries you will need to reprogram the remote for the other units. • Check if there is obstruction between the remote control and the TV. **TIP:** If you have a digital camera / camera phone, you can aim the front of the remote at camera lenses (at this time, the camera should set on camera mode, not play mode). Observe the camera screen while pressing a button on the remote control; you should see flashing light on the screen. If there is no light observed, the remote control is not working. You need to repair or replace the remote control.