

 **NOTE**

For usage in Mexico , operation of this equipment is subject to the following two conditions : 1) it is possible that this device doesn't cause any detrimental interference and 2) this device must take any kind of interference , including that which may cause its malfunctioning.

Hisense

USER MANUAL

Before using the TV, please read this manual thoroughly and retain it for future reference.

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Disclaimer Page

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Disclaimer: *Images throughout this document are for illustrative purposes only and may differ from the actual product.*

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Connecting Devices to your TV

Connecting Devices to your TV

You have several options for connecting your TV to different devices. The method in which you connect will be based upon the type of cables you have and the available outputs on your device.

Connecting an antenna, cable set-top box or satellite receiver

To connect an antenna, cable set-top box or satellite receiver:

1. Connect one end of a coaxial cable (not included) to the **[RF OUT]** jack on the antenna, cable or satellite box. If you are using an antenna with twin-lead cable, you may need a 300-75 Ohm adapter (not provided) to connect it to the back of your TV. Likewise, if you are using several antennas, you may need a combiner (not provided).
2. Connect the other end of the cable to the **[ANT/CABLE]** jack on the side of TV.
3. Using your remote, press the **[INPUT]** button and select TV as the input source.

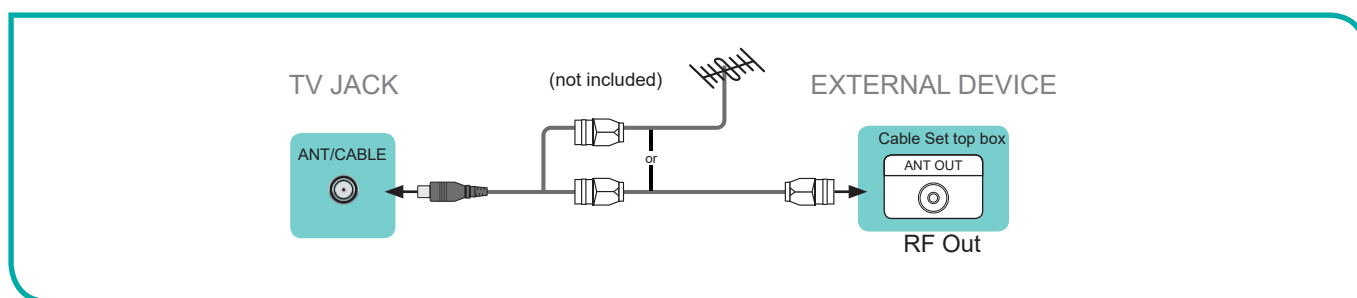


Figure 1. Antenna, cable set-top box or satellite receiver to the TV

Connecting an AV device with a composite video cable (yellow/red/white)

To connect an AV device with a composite video cable (not provided):

1. Use the audio and video cables to connect the composite video/audio jacks (of the external AV device) to the **[AV IN]** jacks of the TV. (Video = yellow, Audio Left = white, and Audio Right = red).
2. Plug the connected devices into the AV connectors on the TV before switching it on.
3. Using your remote, press the **[INPUT]** button and select **AV** as the input source.

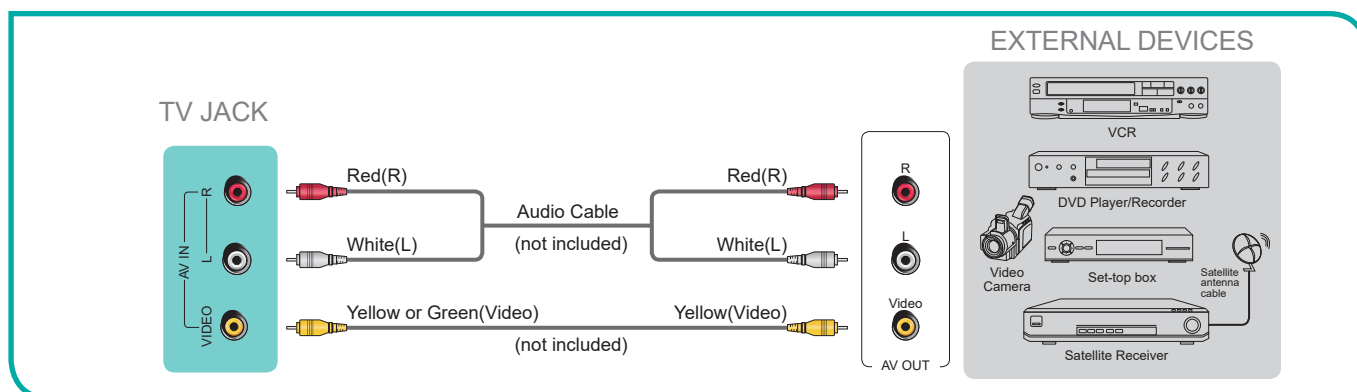


Figure 2. AV device with a composite video cable

Connecting Devices to your TV

Connecting an AV device with a component video cable (red/blue/green)

To connect an AV device with a component cable (which is red/blue/green):

1. Use a component video cable (not provided) to connect the component output jacks of the external device to the **YP_BP_R** jacks for the TV. Use an audio cable to connect the component audio jacks of the external device to the TV AUDIO (L/R) jacks.
2. Plug the connected devices into the YP_BP_R and L/R ports on the TV before switching it on.
3. Using your remote, press the **[INPUT]** button and select **COMPONENT** as the input source.

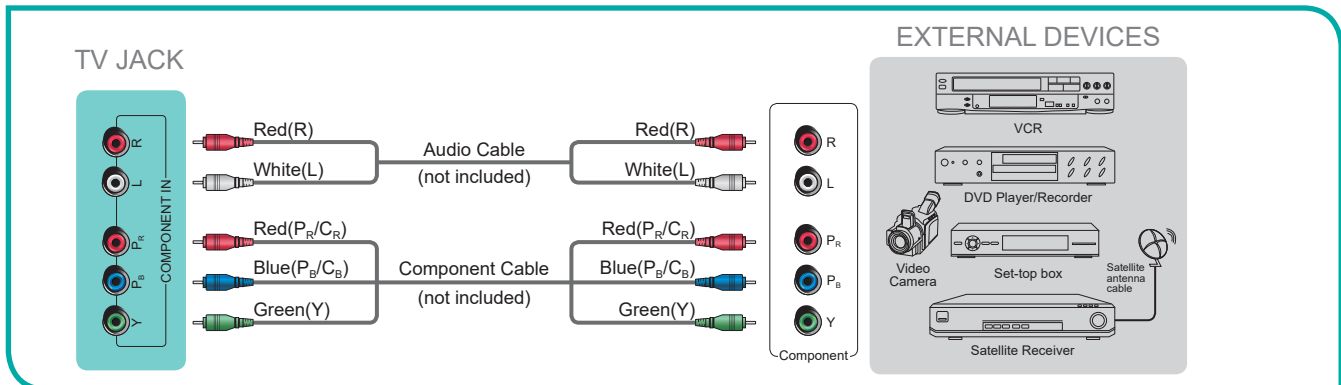


Figure 3. AV device with a component video cable

NOTE

One AV device can be connected to the TV using a component video or composite video cable.

Connecting an AV device with an HDMI cable

This type of connection supports digital connections between HDMI-enabled AV devices such as a Personal Video Recorder (PVR), DVD, Blu-Ray, AV receiver and digital devices. In addition, some devices (such as a PVR or DVD player) require an HDMI signal to be set to **Output** in the settings of the device.

Please refer to the User Manual that came with your device for step-by-step instructions.

To connect an AV device with an HDMI cable:

1. Use an HDMI cable to connect the **[HDMI]** output port of the AV device to the **[HDMI]** jack of the TV.
2. Plug the connected devices into the power socket.
3. Using your remote, press the **[INPUT]** button and select the corresponding HDMI input.

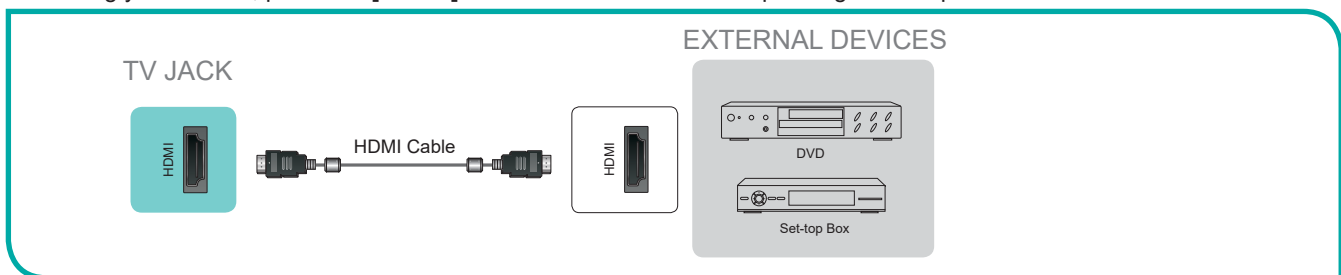


Figure 4. AV device with an HDMI cable

NOTES

- Because the HDMI connector provides video and audio signals, it is not necessary to connect an audio cable.
- The HDMI cable will not supplied with the product.
- We strongly recommend to use HDMI Cable with 2 cores as shown in the figure.

Connecting Devices to your TV

Connecting headphones

You can connect headphones to the **[AUDIO OUT]** port on your TV. While the headphone is connected, the sound from the built-in speakers will be disabled.

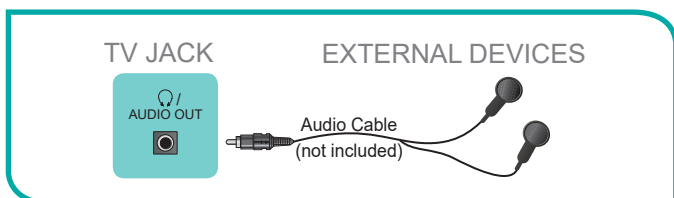


Figure 5. Headphones to the TV

Connecting speakers (or other audio receivers)

To connect speakers (or other audio receivers) with an audio cable:

1. Use an audio cable (not provided) to connect the **[DIGITAL AUDIO IN]** jack of the audio receiver device to the **[DIGITAL AUDIO OUT]** jack of the TV. Another option is to use an RCA Y-cable (1/8"-stereo mini to L/R phono) to connect an analog sound system to the **[AUDIO OUT]** jack of the TV.
2. Plug the connected devices into the main power socket before switching on the TV.

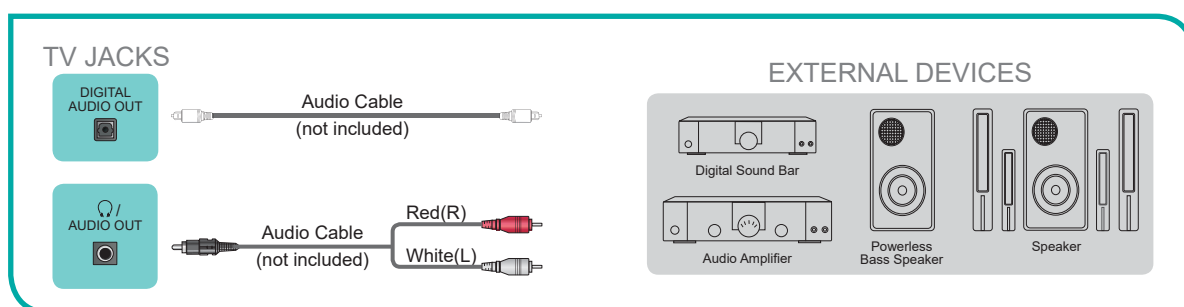


Figure 6. Audio receiver with audio cable

NOTE

If you prefer to use Audio Return Channel, then follow the steps on the next page under 'Connecting a digital sound bar to use Audio Return Channel'.

NOTES

- When a digital audio system is connected to the **[DIGITAL AUDIO OUT]** jack, decrease the TV and system volume.
- 5.1 CH (channel) audio is available when the TV is connected to an external device that supports a 5.1 channel surround sound
- You can receive 5.1 channel audio in one of two ways. The first way is to connect the **[DIGITAL AUDIO OUT]** jack from the device to the Amplifier. The second way is to connect the **[DIGITAL AUDIO OUT]** jack on the back of the TV to the **[Optical]** port on the Amplifier. After you've completed one of the two methods then be sure to go into the Advanced Audio Settings of the TV and select RAW to receive the 5.1 channel audio. You will need to also go into the sound or audio settings of your device to ensure it is set to 5.1 Channel output. It may read 'Bitstream', 'RAW' or 'Digital'.

Connecting Devices to your TV

Connecting a digital sound bar to use ARC (Audio Return Channel)

If you'd like to use the Audio Return Channel (ARC) feature to have sound sent from the TV back down an HDMI cable to a digital soundbar, then you will need to connect the cable to the **[HDMI (ARC)]** port. By using this feature, you will also be able to control the soundbar with your TV remote instead of having to use multiple remotes for each device.

NOTE

Only digital sound bars that require a wired connection are compatible with the H5 Series Smart TV.

To connect a digital sound bar with an HDMI cable:

1. Connect the cable that's attached to the soundbar to the HDMI (ARC) port on the TV.
2. Turn on the soundbar by pressing the Power button.
3. Press the **[Quick Setup menu]** button on your remote and go to **System > CEC Function**
4. Turn on the **CEC Control** setting.
5. Select **Sound > Advance Audio Settings > TV Speaker & ARC** and select **ARC First**.
6. If the device has an 'Input Selector' feature then make sure to change it to 'TV'.

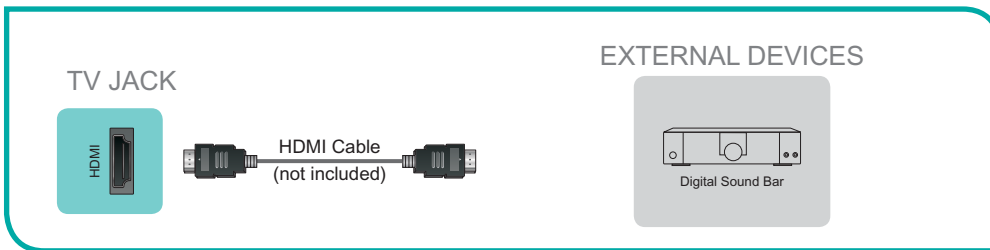


Figure 7. Digital Sound Bar to the HDMI (ARC) port

Connecting your TV to a Wired or Wireless Network

Connecting Your TV to a Wired or Wireless Network

You have the option to connect your TV to a wireless or wired network to access the Internet.

Connecting to a Wireless Network

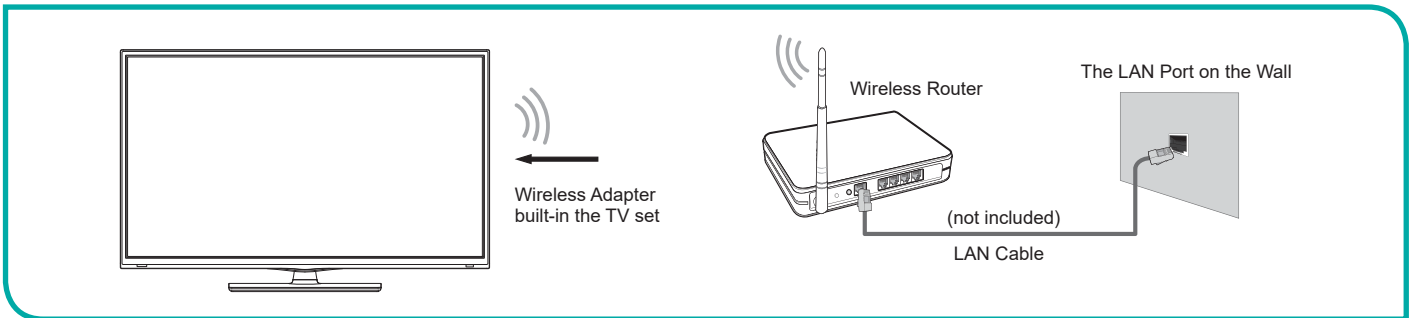


Figure 8. Connect the TV to a wireless network

Our built-in wireless LAN adapter supports the IEEE 802.11 b/g/n communication protocols and we recommend that you use an IEEE 802.11n router. When you play a video over an IEEE 802.11 b/g connection, the video may not play smoothly.

NOTES

- You must use the Hisense built-in Wireless LAN Adapter to use a wireless network because the set does not support an external USB network adapter.
- To use a wireless network, your TV must be connected to a wireless IP sharer. If the wireless IP sharer supports Dynamic Host Configuration Protocol (DHCP), your TV can use a DHCP or static IP address to connect to the wireless network.
- Select a channel for the wireless IP sharer that is not currently being used. If the channel set for the wireless IP sharer is currently being used by another device nearby, this will result in interference and communication failure.
- If you apply a security system other than the systems listed below, it will not work with the TV.
- If Pure High-throughput (Greenfield) 802.11N mode is selected and the Encryption type is set to WEP, TKIP or TKIP-AES (WPS2 Mixed) for your Access Point (AP), then the Hisense TV will not support a connection in compliance with these Wi-Fi certification specifications.
- If your access point (AP) supports Wi-Fi Protected Setup (WPS), you can connect to the network via Push Button Configuration (PBC) or PIN (Personal Identification Number). WPS will automatically configure the SSID and WPA key in either mode.

Connecting to a Wired (Ethernet) Network

You can attach your TV to your LAN in one of the three following ways:

Option 1.

- You can attach your TV to your LAN by connecting the LAN port on the back of your TV to an external modem using a Cat 5 LAN cable. See Figure 15.

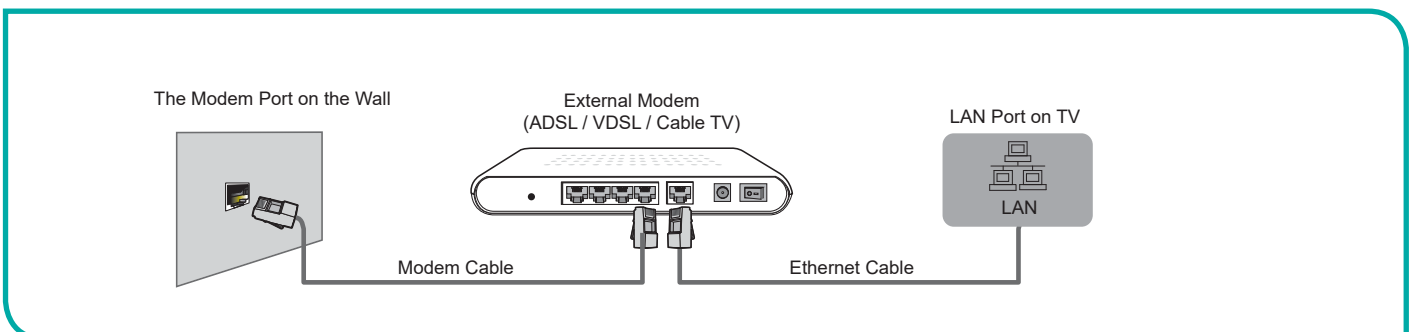


Figure 9. Connect a LAN port on the TV to an external modem

Connecting your TV to a Wired or Wireless Network

Option 2

- You can attach your TV to your LAN by connecting the **[LAN]** port on the back of your TV to an IP Sharer which is connected to an external modem. Use an Ethernet cable for the connection. See figure 16.

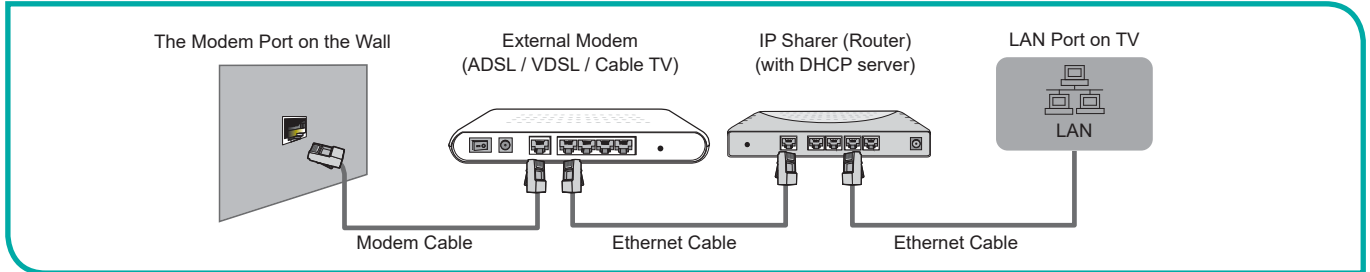


Figure 10. Connect a LAN port on the TV to an IP sharer

Option 3

- Depending on how your network is configured, you may be able to attach your TV to your LAN by connecting the **[LAN]** port on the back of your TV directly to a network wall outlet with an Ethernet cable. See the diagram below.

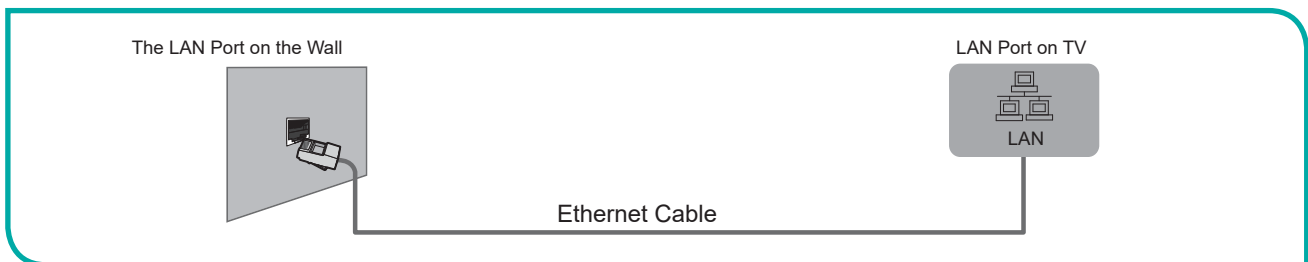


Figure 11. Connect a LAN port on the TV to a network wall outlet

If you have a Dynamic Network, you should use an ADSL modem or router that supports Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks are Dynamic Networks.

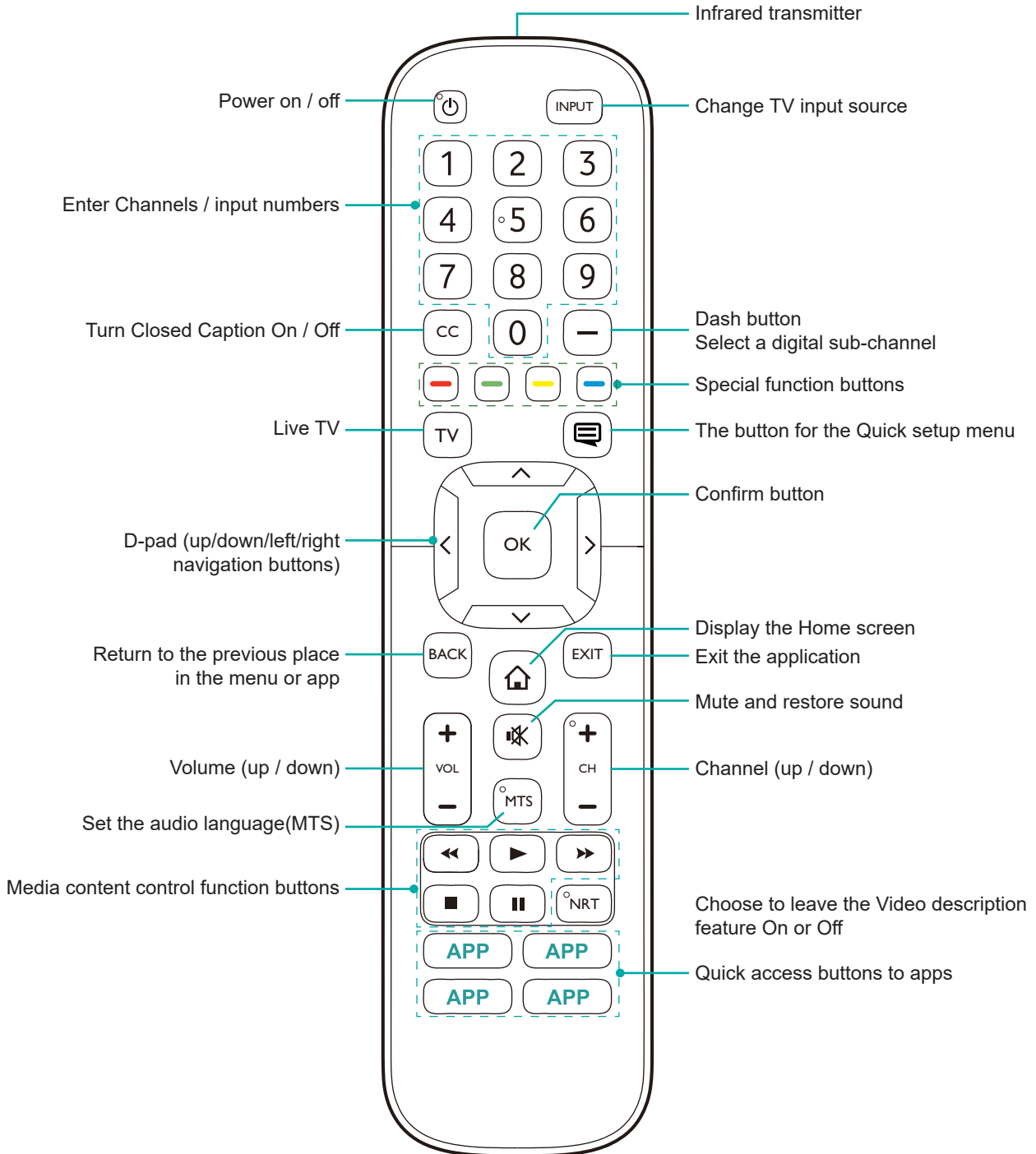
Some networks require a Static IP address. If your network requires a Static IP address, you must enter the IP address, subnet mask, gateway, and DNS values manually on your TV's Cable Setup Screen when you set up the network connection. To get the IP address, subnet mask, gateway and DNS values, contact your Internet Service Provider (ISP).

NOTE

You can use ADSL modems that support DHCP if your network requires a static IP address. ADSL modems that support DHCP also let you use static IP addresses.

Using Your TV Remote Control

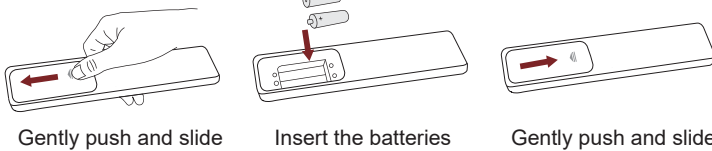
Buttons on your TV remote



Using Your TV Remote Control

Begin using your remote

1. Slide the back cover to open the battery compartment of the remote control.



2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.

3. Replace the battery compartment cover.

Important Information about the remote and batteries:

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.

Call our Support Center immediately on the Hisense support website.

Remote Control Range Information

- The remote control can work at a distance of up to 26 feet in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

Program Your Universal Cable or Satellite Remote Control to Operate Your New Hisense Television (only for USA)

If you would like to program your other household remote controls to your new Hisense television, please refer to the User's Manual supplied by your Cable or Satellite provider. The Cable or Satellite providers' User's Manuals should include instructions on how to program their remote to your television.

A list of Hisense codes for the most common Cable and Satellite providers are listed below. Use the Hisense code that is associated with your Cable or Satellite provider (if applicable).

DIRECTV.....0178, 10178, 10019, 10748, 11314, 11660, 11710, 11780, 12049, 10171, 11204, 11326, 11517, 11564, 11641, 11963, 12002, 12183

Time Warner Cable.....386, 0178, 10178, 400, 450, 461, 456, 0748, 1463, 0463, 10463

Comcast.....0178, 10178, 10463, 11463, 10748, 11314, 11660, 10171, 11204, 11326, 11517, 11641, 11780, 11785, 11892, 11963, 12002

Cox Communications.....0178, 10178, 1326, 1463

Dish Network.....505, 627, 538, 720, 659

If the Hisense code associated with your Cable or Satellite provider is not listed, does not work or you cannot locate the instructions to program your remote, call your local Cable or Satellite provider's customer service center.

If your Cable or Satellite provider does not have a Hisense code available, please contact us.

Using Your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote

If you prefer to use your Cable Set-top Box or Satellite Receiver Remote as a 'Universal Remote', then visit the Support page to view a list of the codes.

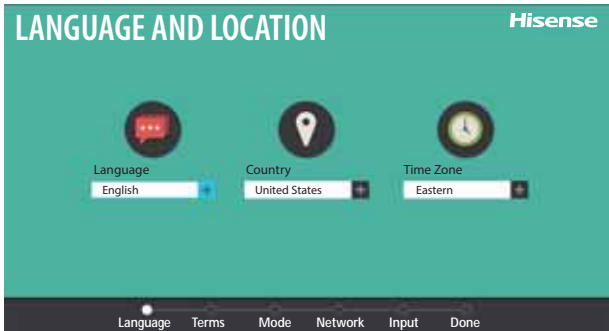
Completing the First-Time Setup Menu

Now that you have attached the TV stand and connected your external devices, it's time to complete the first-time setup menu.

Completing the First-Time Setup Menu

Press the **[Power]** button on the remote to turn on the TV.

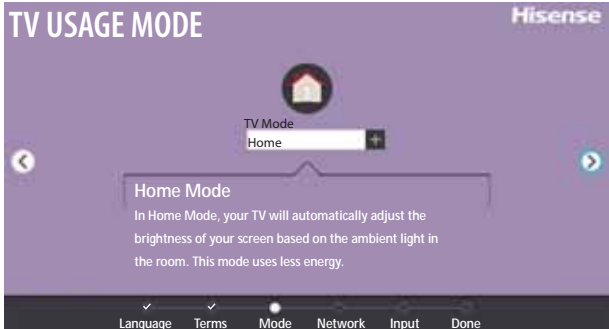
A splash screen that shows the Hisense logo appears. Next, the First-Time Setup Menu begins by prompting you to choose your **Language, Country, and Time Zone**.

Screen	Task
Language and Location 	<ol style="list-style-type: none">Using the D-pad arrows of your remote, choose your Language, Country and Time Zone.Next, navigate to the Forward arrow and press OK. <p>TIP: The edge of the drop-down boxes and the back and forward arrows change to blue when you select them.</p>

Terms of Service

	<ol style="list-style-type: none">Press [OK] on your remote to select Accept all.When you're done, then navigate to the Forward arrow and press [OK].
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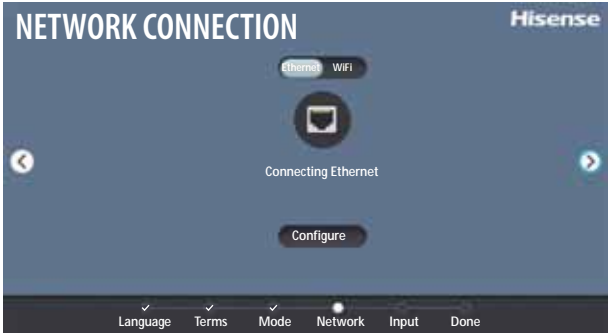
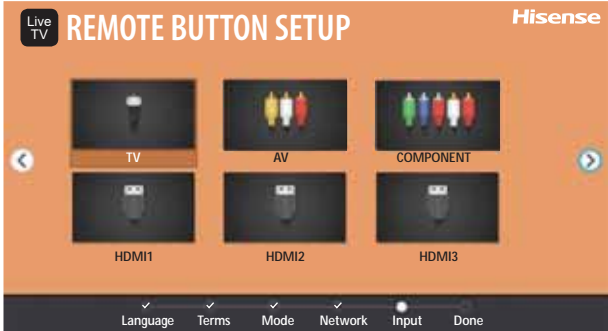
TV Usage Mode

	<p>Select Home (which appears by default) and then navigate to the Forward arrow to press [OK].</p> <p>NOTE: 'Store mode' should only be selected by Retailers who plan to demonstrate the TV.</p>
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Disclaimer: Images throughout this document are for illustrative purposes only and may differ from the actual product.

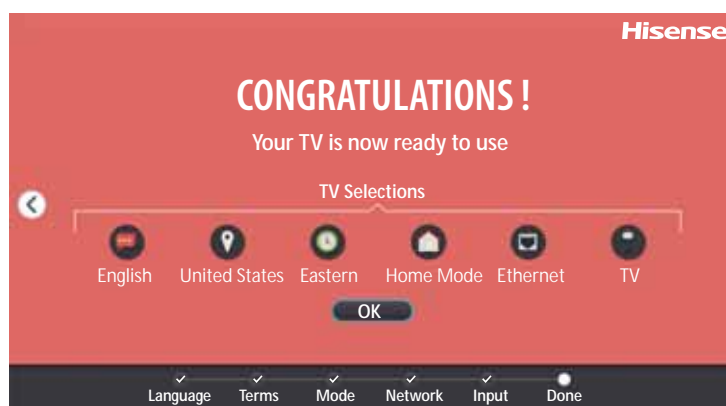
Completing the First-Time Setup Menu

First-time Setup Menu (continued)

Screen	Task
<p>Network Connection</p> 	<p>If your TV does not automatically detect an Ethernet connection, then select WiFi. When you're done, select your network from the list that displays and move to the next screen.</p>
<p>Remote Button Setup</p> 	<p>Select how you receive your TV channels. Choose from one of the following sources below and then move to the next screen.</p> <ul style="list-style-type: none">• TV• AV• COMPONENT• HDMI <p>NOTE: If you use an antenna to receive channels, then you must complete the first-time setup menu in order to run a channel scan.</p>

Congratulations! Your TV is now ready to use.

Press **[OK]** on your remote if you are fine with the selections that appear on the screen. Otherwise, navigate to the back arrow on the screen to change your selection.



Basic and Advanced TV Settings

Your Hisense TV comes with many TV setting features to allow you to customize the picture based on your viewing preference and environment.

Accessing the Quick Setup Menu

You can press the [Quick Setup menu] button [] and press the right arrow on the D-pad to view the full menu settings.

The **Settings** menu consists of the following settings:

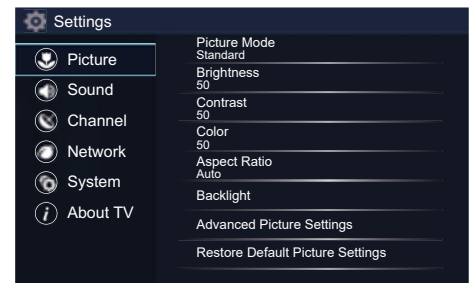
- **Picture**
- **Sound**
- **Channel**
- **Network**
- **System**
- **About TV**

Picture Menu

- **Picture Mode:** If you'd like to configure the settings for your picture, then there are six types of picture modes available: **Vivid**, **Standard**, **Theater**, **Energy Saving**, **Game** and **Sport**.

Once you choose the mode, you can adjust the picture based on the following settings:

- **Brightness:** Adjust the Brightness level to generate lighter or darker images.
- **Contrast:** Adjust the Contrast level to increase or decrease how bright images appear.
- **Color:** Adjust the color intensity of the picture for a more vibrant image.
- **Aspect Ratio:** Adjust the Aspect Ratio to stretch or zoom in on your picture. You can choose from the following settings: Auto, Direct, 1:1 PIXEL MAP, Panoramic, Cinema, Wide, Zoom or Normal.
- **Backlight:** This TV has a **Dynamic Backlight Control** setting that you can turn 'On' and set to high or low. The **Backlight** setting enables you to adjust how bright you want images to appear. In addition, an **Eco Sensor** setting is available that will enable the TV to automatically adjust the picture settings according to the amount of ambient light in your room. The **Minimum Backlight** setting enables you to adjust how low you want the backlight to be when you view content in a dark or well-lit room. This is a money-saving feature because it reduces power consumption.
- **Advanced Picture Settings:** Adjust advanced picture settings based on your viewing preference.
 - **Display:** Adjust advanced picture settings in the component source.
 - **Overscan:** Change the video size settings to slightly crop the edges of the displayed image.
 - **Tint:** Adjust the colors from a green to magenta tint to view the natural skin tones of people on the screen.
 - **Sharpness:** Adjust how sharp or soft edges of images appear.
 - **Noise Reduction:** Improve how clear the picture appears by reducing noise.
 - **Film Mode:** Improve how clear the picture appears by reducing noise1.
 - **Adaptive Contrast:** Automatically darken dark areas and lighten light areas of images to see more details.
 - **Color Temperature:** Select a preset color temperature.
 - **White Balance:** Adjust the intensity of red, green and blue lights to view the true colors of all images in the picture.
 - **Color Tuner:** Adjust the Hue, Saturation and Brightness of color settings.
- **Restore Default Picture Settings:** Restore all the picture settings in the current picture mode to the factory default values.



Basic and Advanced TV Settings

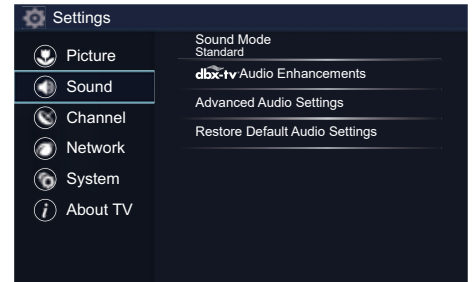
Sound Menu

- **Sound Mode:** Select a preset sound mode to suit the type of content you are listening to: **Standard, Theater, Music, Speech** and **Late Night**.

Set the sound effects to suit your preference:

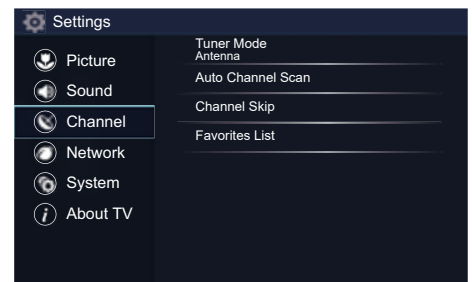
Configure your audio settings for your sound preferences. Once you choose the mode, you can adjust the audio based on the following settings:

- **dbx-tv Audio Enhancements:** dbx-tv's Total Technology™ delivers the best possible audio experience from your TV.
 - **Total Sonics Total Sonics:** Optimizes overall sound quality by increasing bass, making dialog clear and natural, and widening the sound field.
 - **Total Surround Total Surround:** Provides surround sound experience with psycho-acoustic processing to place sounds beside, behind, and above the viewer. For best results use with Total Sonics.
 - **Total Volume Total Volume:** Maintains consistent loudness levels from wide dynamic range programs, too-loud commercials, and channel or input changes.
- **Advanced Audio Settings:** Tune the audio settings and quality of the TV.
 - **Equalizer:** Boost the volume at different frequencies.
 - **Lip Sync:** Synchronize the displayed image with the audio output.
 - **Balance:** Adjust the left and right speaker strength to optimize audio for a specific location.
 - **Digital Audio Out:** Select the digital audio output format that best suits the audio device type. For example, choose **RAW** (which is uncompressed audio in RAW form) if you have 5.1 Channel Surround Sound Speaker set up. Choose **PCM** if you have an amplifier that does not support Dolby Digital technology.
 - **Digital Audio Delay:** Adjust the digital audio output delay time to sync sound from an external speaker with the images on the TV.
 - **TV Speaker & ARC:** Select the TV speaker or an external speaker for sound output.
 - **Audio Out:** Change the way audio is sent through the type of device that's connected to your TV Audio Out port.
- **Restore Default Audio Settings:** Restore all of the audio settings in current audio mode to the factory default values.



Channel Menu

- **Tuner Mode:** Select Tuner Mode if you receive TV channels over the air (antenna) or through a cable set top box. The input will be used during a channel scan.
- **Auto Channel Scan:** Automatically scan for channels to view programming from your TV source.
- **Channel Skip:** Skip a channel that your TV picked up during a previous channel scan search.
- **Favorites List:** Quickly access your most-watched channels by creating a Favorites list.



Network Menu

- **Network Configuration:** Set up the network to gain full access of Smart TV features.

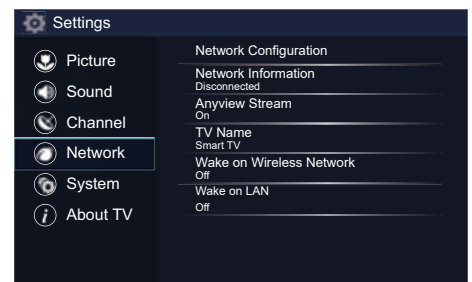
When the Connection Type is **Ethernet**, means you choose a wired network connection to access the Internet.

- **Ethernet:** Display the network connection status.
- **IP Setting Mode:** Configure the IP setting for your network connection.

When the Connection Type is **Wireless**, means you choose a wireless network connection to access the Internet.

- **Advanced Settings:** Configure the advanced wireless network settings for the TV.
- **Available Networks:** Select an available network to connect. And you can also add wireless network or refresh wireless network.

When the Connection Type is **Off**, means you turn off the Internet connection.

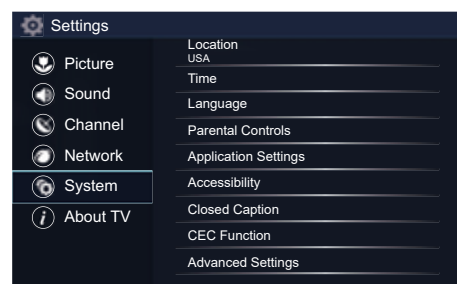


Basic and Advanced TV Settings

- **Network Information:** View information about your network connection.
- **Anyview Stream:** Share video, music or other content from another device on to your TV screen.
- **TV Name:** Choose a name for your TV. The name will be shown to devices that are available for sharing data.
- **Wake on Wireless Network:** Using a wireless connection, turn on your TV with a screencast feature inside an app.
- **Wake on LAN:** Using an Ethernet connection, turn on your TV with a screencast feature inside an app.

System Menu

- **Location:** Choose the location from where you will watch your TV.
- **Time:** Set the current time based on your location.
 - **Time Zone:** Select your time zone.
 - **Time Format:** Set the time to display in a 12 or 24-hour format.
 - **Daylight Savings:** Select whether to apply Daylight Savings Time to the TV.
 - **Date/Time:** Set the Date and Time.
 - **Power On Timer:** Enable the Power On Timer to Off, Once or Daily.
 - **Power Off Timer:** Enable the Sleep Timer to Off, Once or Daily.
 - **Sleep Timer:** Set the sleep timer to automatically turn the TV Off within a specified time: Off, 10 Minutes, 20 Minutes, 30 Minutes, 40 Minutes, 50 Minutes, 60 Minutes, 90 Minutes and 120 Minutes.
- **Language:** Adjust the default language settings for the TV.
- **Parental Controls:** Turn On Parental Controls to block children from being able to view certain programs. The default password is 0000.
 - **Locks:** Enable or disables all locks. All selected locks can be turned off for parental viewing and easily turned on again.
 - **Block Time:** Block certain channels and programs during certain periods of time.
 - **Channel Block:** Block programs by channels when you turn On the Parental Controls feature.
 - **Program Block:** Block certain programs when your turn On the Parental Controls feature.
 - **Input Block :** Block content from devices that are connected to certain TV ports.
 - **App Block :**
 - **Change PIN:** Change your PIN that you use to access Parental Controls. If you want to change your parental control password, first enter the new password then enter the same password again.



NOTE

If you forget your password, call the **Hisense Consumer Electronics Care Center**.

- **Restore Parental Control Defaults:** Restore Parental Control back to the factory default setting.
- **Application Settings:** Set settings for apps on your TV.
 - **Netflix :** Remove this TV from your Netflix account. Please contact Netflix if you want to stop being billed for you service.
 - **ESN :** Display the Netflix Electronic Serial Number.
 - **VUDU :** Remove this TV from your VUDU account. Please contact VUDU if you want to stop being billed for you service.
- **Accessibility:**
 - **Menu Audio :** Choose to leave the Audio Menu Prompts On or Off.
 - **Video Description:** Choose to leave the video description feature On or Off.
 - **High Contrast Menu :** Choose to leave the high contrast menu On or Off.
 - **Menu Audio Settings:** Adjust settings for the Menu Audio function.
- **Closed Caption:** Adjust Closed Captioning settings.
 - **Caption Control:** Select an Caption Control setting from CC On, CC Off, CC On When Mute.
 - **Analog Caption:** Select an Analog Caption setting from Off, CC1-CC4, Text 1-TEXT4.
 - CC1-CC4:** Closed captioning appears in a small banner across the bottom of the screen. CC1 is usually the “printed” version of the audio. CC2-CC4 display content are provided by the broadcaster.
 - Text1-Text4:** Closed captioning that covers half or all of the screen. Text1-Text4 display content are provided by the broadcaster.

Basic and Advanced TV Settings

Off: To turn off the Analog Caption.

- **Digital Caption:** Select a Digital Caption setting: Off, CS1-CS6.
- **Digital CC Settings:** There are two Caption Styles. One is the **Automatic** function set as the broadcaster, while the other is the **Custom** style where you can adjust the font Size, Font, Text Color, Text Opacity, Background Color etc.
- **CEC Function:** Configure how to control CEC-enabled devices with your TV remote.
 - **CEC Control:** Allow HDMI devices to control each other.
 - **Device Auto Power Off:** Automatically turn off HDMI CEC devices when the TV is turned off .
 - **TV Auto Power On:** Allow the TV to turn On with CEC-enabled devices.
 - **Device Connect:** Allow CEC-enabled devices to communicate with each other when connected through an HDMI cable.
 - **CEC Device Lists:** View a list of all CEC-enabled devices.

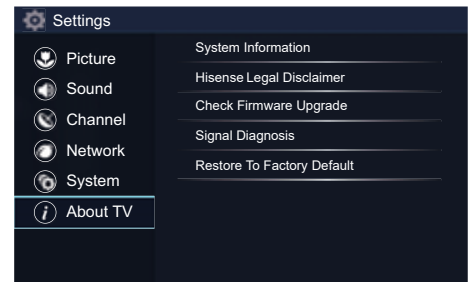
NOTES

- HDMI cables must be used to connect HDMI CEC-compatible devices to your TV.
- The HDMI CEC feature of the connected device must be turned on.
- If you connect an HDMI device that is not HDMI CEC-compatible, all the HDMI-CEC Control features do not work.
- Depending on the connected HDMI device, the HDMI-CEC Control feature may not work.

- **Advanced Settings:** Access the Advanced Settings menu.
 - **Menu Timeout :** Set the amount of time that you'd like for the menu to display: 5s, 10s , 20s , 30s , 60s or Off.
 - **Use Mode:** Set the TV to use in Home or Store Mode (Some models have a Store Mode with 4K Video).
 - **Input Labels:** Edit the input labels.
 - **Default LiveTV Source:** Select the default input selected by the remote control Live TV button.
 - **Setup Wizard:** Use the Setup Wizard for instructions to help you set up your TV.
 - **Power Indicator:** Set the Power Indicator light to stay On or Off when watching TV.

About TV Menu

- **System Information:** View system information.
- **Hisense Legal Disclaimer:** Read the Hisense Legal Disclaimer.
- **Check Firmware Upgrade:** Check to ensure that your TV has received the latest firmware.
- **Signal Diagnosis:** Check availability of some functions.
- **Restore To Factory Default:** Restore your TV back to the factory default.



Parental Controls

Parental Controls

The **Parental Controls** setting allows you to block content that is not appropriate for children to watch. You can do this by creating a 4-digit password. The factory-default password is 0000.

Turning Parental Controls 'On'

To access **Parental Controls**:

1. Press the [**Quick Setup Menu**] button on your remote.
2. Press the right arrow button to display the full menu settings.
3. Select **System > Parental Controls**.
4. Press [**OK**] on your remote, an Enter PIN window displays. Using the numerical keypad on your remote, enter the factory-default password 0000 and press [**OK**].
5. Go to **Locks**.
6. Press the [**OK**] button to turn the locks On.

You will see the other Parental Control settings change from a greyed out state and become highlighted. When this occurs, begin adding other settings to the Block Time, Channel Block, Program Block, Input Block, Change PIN or Restore Parental Control Defaults features.

- **Block Time:** Choose a time of day that you'd like to start blocking certain programs.
- **Channel Block:** Block programs by channels when you turn on the Parental Controls feature.
- **Program Block:** Block certain programs when you turn on the Parental Control feature.
- **Input Block:** Block content from devices that are connected to certain TV ports.
- **App Block:**
- **Change PIN:** Change your PIN that you use to access Parental Controls.

NOTE

If you forget your password, call the **Hisense Consumer Electronics Care Center**.

- **Restore Parental Control Defaults:** Restore Parental Controls back to the factory setting.

Description of U.S. TV Ratings

Content	Defined as
A	All
D	Suggestive dialog
L	Course or crude language
S	Sexual situations
V	Violence
FV	Fantasy Violence

Description of Age-based Ratings

Age	Defined as
TV-Y	All children
TV-Y7	Directed to older children
TV-G	General audience
TV-PG	Parental Guidance Suggested
TV-14	Parents strongly cautioned
TV-MA	Mature Audiences Only

Parental Controls

U.S. Movie Ratings

Rating	Defined as
G	General audience
PG	Parental Guidance suggested
PG-13	Parents strongly cautioned
R	Restricted
NC-17	No one 17 and under permitted
X	A rating that has now been superseded by NC-17

Canadian English Ratings

Rating	Defined as
C	Children
C8+	Children 8 years and older
G	General programming that is suitable for all audiences
PG	Parental Guidance
14+	Viewers 14 years and older
18+	Adult Programming

Canadian French Ratings

Rating	Defined as
G	General (appropriate for all ages and must contain little to no violence or sexual content)
8+	General but inadvisable for young children (could contain scenes disturbing to children under eight). Recommended for viewing with parent.
13+	Programming is appropriate for children 13 and older and may contain moderate violence, language and some sexual situations
16+	Recommended for children 16 and older and may contain strong violence, language and sexual content
18+	Programming intended for viewers that are 18 and older. Programming may contain extreme violence and graphic sexual content/pornography.


NOTE

All ratings that are higher than those you select are also blocked. For example, if you choose to block the PG-13 rating, then the higher ratings (R and NC-17) are automatically blocked too.

Getting familiar with the Home screen

Getting familiar with the Home screen

The simple design of the **Home** screen menu makes it easy to navigate. It accesses **Apps**, **Media** or **Inputs**.

To access the **Home** screen, press the [] button on your remote control and use the arrows buttons to make your selection.

NOTE

The menus are only for reference, may vary slightly from the actual screen.



Figure 12. Home screen

Indicators and Icons on the top of the Home screen

You can always view the current time in the top right corner of the **Home** screen.

If your TV is connected to the Internet through a wireless connection or an Ethernet cable, then an icon will display in the top right corner of the screen. This location makes it very convenient for you to determine if you still have Internet connectivity as you use the TV.

In addition, if you have connected a device (such as a thumb drive) to a USB port and your TV recognizes it, then a device icon will also display in the same area.

The Apps appear on the Home screen

Each time you access the **Home** screen, the Apps will display on the screen. You can quickly enter these applications what you want.

The navigation bar appear on the Home screen

Press the [] buttons to select icons of the navigation bar, you can enter to **Apps**, **Media** and **Input**.

LiveTV

To view broadcast programs, select the **Live TV** icon on the screen or press the [**Live TV**] button on your remote.

Viewing Channel information

As you use the [**Channel**] button on your remote to scroll through channels, an information banner appears on the top of the screen.

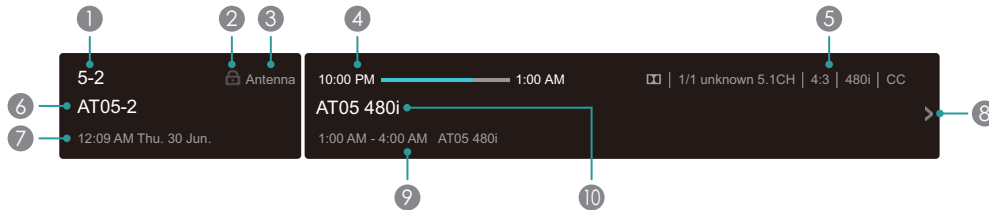


Figure 13. Information banner

The information banner displays the following information:

1. Channel number
2. Lock status
3. Input
4. Start/Stop time progress bar of the current program
5. Show identification
6. Channel name
7. Current date and time
8. Prompt
9. Beginning and end time of the next program
10. Program name

If you are watching a particular channel, you can also press the up arrow on the [**D-pad**] of your remote to view channel information.

Viewing a channel list

After you have done an automatic channel scan (if you're using an Antenna) or are receiving your channels through a cable provider, you can view your list of channels by pressing [**OK**] on your remote.

You will see the channel list display on the right side of the screen.

Creating a 'Favorites' list

To quickly access your most-watched channels, you can create a '**Favorites**' list.

To create your '**Favorites**' list:

1. Press the [**Quick Setup Menu**] button on your remote.
2. Press the right arrow button to display the **Settings** Menu.
3. Select **Channel > Favorites List**
4. Using the up/down arrows on the D-pad of your remote, select a channel and press [**OK**].

A heart-shaped indicator will appear beside the channel as confirmation that it has been successfully added.

Viewing your 'Favorites' list

To view channels that you've added to your Favorites list simply press [**OK**] on your remote to call out the Channel list.

The channel list appears on the right side of the screen and heart-shaped icons are shown next to the channels that make up your Favorites list.

Apps

Apps

Numerous factory-installed apps are available for you to choose from for your entertainment preferences.

Opera TV Store

Opera TV Store contains cloud-based apps optimized for your TV. The apps range from Video, Music, Social Networking, Games and News Information.

To begin using Opera TV Store, you simply need to accept the End-User License Agreement and then select the app that you want to use.

TV Browser

The TV Browser allows you to surf the Internet on your TV and provides quick access to the Google™ search engine.

To view a website or search using the TV Browser:

1. Using the Navigation buttons on your remote, navigate to **TV Browser** icon.
2. Press **[OK]** on your remote.
The browser window displays.
3. Using the navigation buttons on your remote, navigate up to the URL bar to place your cursor there.
4. Press **[OK]** on your remote to bring up the on-screen keyboard.
5. Type the website address or search term on the text field.
6. Press the **[Blue]** special function button towards the top of the remote (under the number pad).
The website address or search term you've typed populates in the URL bar window.
7. Select the forward arrow (to the right of the URL bar) and press **[OK]** on your remote to load the page or start the search.

Installing an App

Even though your TV has numerous factory-installed apps, there may be others that you'd like to download.

To install an app:

1. From the **Home** screen, select the **Apps**.
2. Navigate to **Opera TV Store**.
3. Navigate to the Search tab at the top of the screen.
4. Begin typing the name of the app. As you begin typing the first two to three letters the Opera Store suggests words to quicken your search time.
5. Use the navigation buttons of your remote to select the app.
A page displays that shows a written description of the app.
6. Click on **Open** or **Add to Favorites**.

Removing an App

You can only delete apps that you've downloaded to the TV. Factory-installed apps can not be deleted.

To delete an app:

1. From the **Apps** screen, use the directional arrows on the navigation buttons of your remote to select the app that you want to remove.
2. Press the **[Red]** on your remote control.
A dialog message displays that asks if you're sure you want to remove the app.
3. Press **[OK]** on your remote.
A confirmation message displays and the icon is removed from the **Apps** list.

 **NOTE** If an app is deleted, the information related to that app is also removed.

Media

Moving App Icons around

Select the app you want to move, then press the **[Green]** on your remote control and press [**^** / **v** / **<** / **>**] to change order.

NOTE

- Apps may be updated without prior notice, please take the actual as standard.
- Some applications may not be available, depending on your TV series and the area you are.

Customizing the name of your TV

If you have several TV's in your home then you may want to customize the name of your TV. By giving your TV a name, it will make it easier for you to identify it when connecting devices to the TV to stream or mirror content.

To customize the name of your TV:

1. Press the [**≡**] button on your remote to open the Quick Setup menu.
2. Go to **Full menu settings > Network > TV Name**.
3. Select **User Input** and press **[OK]** to bring up the keyboard and begin typing the name.
4. When you are finished, power off the TV and power it back on for the change to take effect.

Media

Media is a central location for you to upload and view or listen to different types of content (for example, your photos, music and movies) through the following methods:

- A USB thumb drive or hard drive
- Your mobile phone, tablet or other personal device: You can stream movies, pictures and photos that are stored on your personal device and play or view the content on your TV.

When you connect your thumb drive or other personal device to the TV, the **TV** automatically detects it and displays a device icon in the top right corner of the screen.

Panels that appear on the Media screen

The **Media** screen displays three panels: **Picture**, **Video**, **Music**.

File formats that may be supported

NOTE: Due to differences in programming tools and other factors, some of the file formats that are listed may or may not be supported.

Medium	File Format
Video	.avi (MPEG2, Divx), .mkv(Divx), .mpeg(MPEG2), .wmv(Divx, XviD)
Picture	.jpg
Music	.avi(mp3, WMA, ac3), .mp3

Viewing Video

While viewing videos you will see a number of icons appear at the bottom of the screen. You can use the **[D-pad]** button of your remote to select these icons that will control the video.

Browsing Content

To browse through content based on the type that you wish to access:

1. Navigate to the appropriate menu tab on the left side of the screen and select **Music**, **Video** or **Picture**. The library of items displays on the right side of the screen.
2. Navigate to the right side of the screen and click on the name of the folder that contains your content.
3. Make your selection to play or view the content.

If you want to close out of the Media center, then press the **[EXIT]** button on your remote.

Mirroring content from your device to the TV

Viewing Pictures as a Slideshow

To view pictures in a slideshow:

1. Navigate to the **Pictures** tab.
2. Click on **Start the Slideshow**.

The slideshow of your pictures begins to play. To stop the slideshow, press the **[OK]** button on your remote and press it again to restart it.

Using Anyview Cast to mirror content from your device to the TV screen

The Hisense Anyview Cast is an app that enables you to share (or cast) a video, audio or image from your Android-based device to the TV.

From your tablet or phone

To mirror content from your tablet to the TV:

1. From the TV Settings, go to **Network > Anyview Stream** and turn it on.
2. Press the **[INPUT]** button on your remote and select the **Anyview Cast** app.
3. Turn on the wireless display function on your Android-based device.

NOTE

Some Android-based devices may not support casting.

4. Find your TV in the list of devices that displays and select it.
5. Wait for the 'Creating Connection' progress bar to complete on the TV screen and the video or image will display in a moment.

Software updates for your TV

Software updates for your TV

The software (also referred to as firmware) is part of what powers your TV. Hisense will provide software updates to continuously enhance your TV and correct any issues that may impact your user experience; therefore, we recommend that you keep your TV connected to the Internet to automatically receive updates when they are available.

You can choose to receive updates automatically or check for software updates and install them manually.

Checking for updates automatically

In order for your TV to receive software notification updates automatically, it must be turned '**On**' and connected to the Internet. The **Auto Firmware Upgrade** setting (which enables your TV to receive the updates automatically) is turned '**On**' by factory default. If you turn the **Auto Firmware Upgrade** setting '**Off**', it will disable this functionality of your TV.

NOTE

While your TV is on and checking for updates, the program that you are watching will not be interrupted.

Disabling the Auto Firmware Upgrade feature

If you do not want your TV to automatically check for updates and to receive notifications when they are available, then:

1. Using your remote, press the [**Quick Setup Menu**] button, and press the right arrow button to display the **Settings** Menu.
2. Go to **About TV > Auto Firmware Upgrade** and turn the feature '**Off**'

By doing this, you will have to manually check to see if you have the latest software update.

Checking for the latest firmware

To manually check for the latest firmware:

1. Using your remote, press the [**Quick Setup Menu**] button, and press the right arrow button to display the **Settings** Menu.
2. Go to **About TV > System Information**.

Manually installing software updates


If you have not kept your TV connected to the Internet or you turned the **Auto Firmware Upgrade** feature '**Off**' then you'll need to manually install the software.

If the **Check Firmware Upgrade** screen shows that an updated package is available, then:

1. From the Check Firmware submenu, select **Download upgrade pack**.
2. Follow the rest of the steps that display

Quick Problem-Solving Tips

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then contact us.

ISSUES	POSSIBLE SOLUTIONS
There is no sound or picture from the TV	<ul style="list-style-type: none"> • Check to see if the power cord is plugged into a power outlet. • Press the  Power button on the remote control to activate the unit from 'Standby' mode. • Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV and do not see a picture and/or hear any sound	<ul style="list-style-type: none"> • Check for the correct output connection on the external source and for the correct input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	<ul style="list-style-type: none"> • Yes, this is normal. The TV is initializing and searching for previous setting information.
The picture is normal but there is no sound	<ul style="list-style-type: none"> • Check the volume settings. • Check if 'Mute' mode is set to On.
Sound but no picture or black and white picture	<ul style="list-style-type: none"> • If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds. • Check that the Color is set to 50 or higher. • Try different TV channels.
The sound and/or picture is distorted or appears wavy	<ul style="list-style-type: none"> • An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV. • Insert the power plug of the TV set into another power outlet.
The sound and picture is blurry or cuts out	<ul style="list-style-type: none"> • If using an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.
A horizontal or vertical stripe appears on the picture and/or the picture is shaking	<ul style="list-style-type: none"> • Check to see if there is an appliance or electric tool nearby that is causing interference.
The plastic cabinet makes a "clicking" type of sound	<ul style="list-style-type: none"> • The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
The remote control does not work	<ul style="list-style-type: none"> • Confirm that TV still has power and is operational. • Change the batteries in the remote control. • Check if the batteries are correctly installed.

The FCC ID number of WIFI Module is PPQ-WN4640R

Hisense



H5 Series

Quick Start Guide

Help Hisense improve the environment by reducing paper waste.
For detailed instructions and feature descriptions, access the full User Manual online.

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Blvd. Miguel de Cervantes Saavedra No 301

Torre Norte Piso 2, Col. Ampliación Granada

Miguel Hidalgo, Ciudad de México, C.P. 11520

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Enjoy TV in a Super Smart, Super Simple and Super Unique Way!

Smart LED TV with Popular Features

- Ultra-fast access to launch Netflix®
- Numerous built-in social media, gaming and movie apps
- Thousands of movie titles to view
- Air bridge technology for screensharing capability
- Many other cool features

Multiple Connection Methods

- Built-in Wi-Fi®
- 2 USB Connector
- 3 HDMI Connectors
- 1 LAN (Ethernet) port

High-Quality Picture and Sound

- Vibrant contrast and brightness to display images accurately
- Crisp sound and powerful TV speaker output







Easy Setup Menu and Simple Design

- Short and easy-to-follow first-time setup menu
- Simple user interface (UI) design to navigate the TV screens
- Descriptive features to help make your selections

Register Your TV!

Congratulations on the purchase of your new TV! This Quick Start Guide will walk you through a few easy steps to set up your TV. For detailed instructions, access the User Manual on the support pages listed below.

Because we value your business, we want to keep you in the know of 'all things Hisense'. Using your mobile phone, scan the Registration page QR code to register your TV. Depending on the make and model of your phone, you may need to download a QR code scanning app.

Country	Customer Care Center	Hisense Support Page	REGISTER YOUR TV
U.S.A	<ul style="list-style-type: none"> • Phone: 1-888-935-8880 • Hours of Operation: Monday - Friday: 9 AM to 9 PM EST Saturday - Sunday: 9 AM to 6 PM EST • Service Email: Service@hisense-usa.com 	http://www.hisense-usa.com/support/ 	http://www.hisense-usa.com/support/productReg.asp 
CANADA	<ul style="list-style-type: none"> • Phone: 1-855-344-7367 • Hours of Operation: Monday - Friday: 8 AM to 8 PM EST • Service Email: canadasupport@hisense.com 	 http://www.hisense-canada.com/support/	 http://www.hisense-canada.com/support/productReg.asp
MEXICO	<ul style="list-style-type: none"> • Phone: 01-800-008 8880 • Hours of Operation: Monday - Friday 9:00-18:00 • Service Email: servicio@hisense.com.mx 	http://www.hisense.com.mx/support/ *Scan to download user manual 	http://www.hisense.com.mx/support/productReg.asp 

Disclaimer: This Quick Start Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

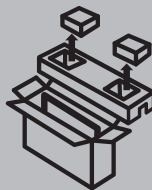
PACKAGED CONTENTS

Your package in which you purchased your new TV contains the following items:

- TV
- A left and right leg that forms the TV stand
- *Important Safety Information and Warranty Card leaflet*
- Remote Control
- 2 AAA batteries
- *Quick Start Guide (this document)*
- 4 screws
- Power Cord

IMPORTANT:

To prevent accidentally discarding items that came with your TV, be sure to **check ALL of the foam** in the carton box.

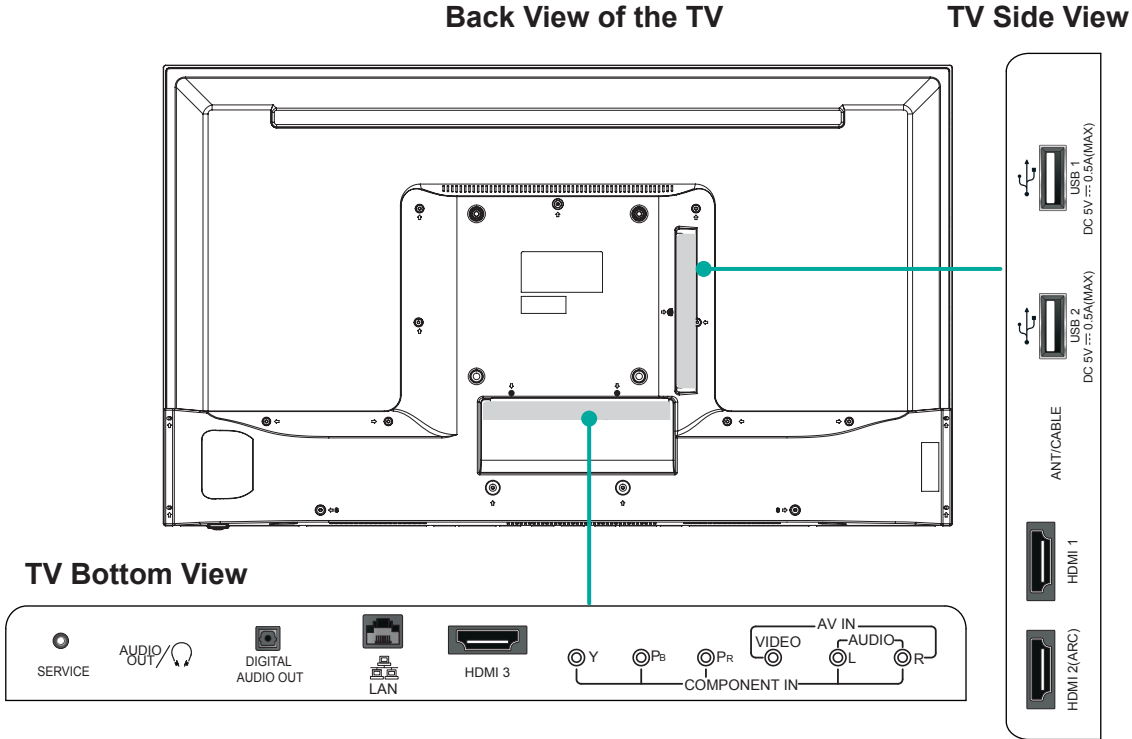


- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

Required tools and devices

- Wireless router (not included) for Internet connectivity
- Phillips screwdriver (not included) to secure the TV stand
- HDMI and other types of cables (not included) to connect external devices to the TV
- Wall mount bracket (not included) if you prefer to mount the TV to the wall

BUTTONS AND PORTS ON THE TV



STEP 1. Attach the TV stand or wall mount bracket (not included)

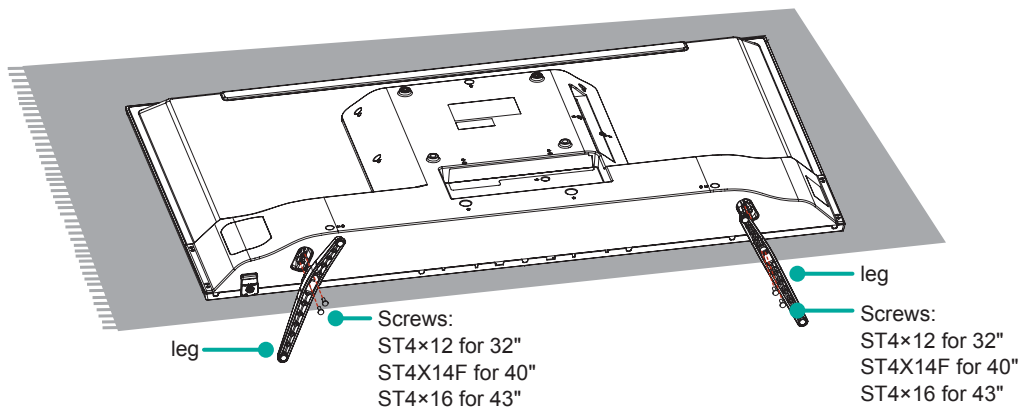
Attach the TV Stand

CAUTION:

- Be sure to disconnect the A/C power cord before installing a stand or Wall-Mount brackets.
- The LED display is very fragile and must be protected at all times when installing the legs that form the stand. Be sure to protect the TV screen from getting scratched or damaged by any hard objects. In addition, DO NOT exert pressure on the front of the TV at any time because it could crack.

To attach the left and right leg that forms the stand:

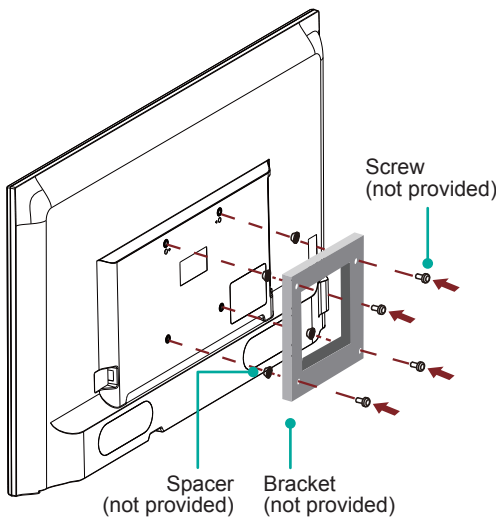
1. Carefully place your TV face down on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Remove the 2 legs from the foam and then insert the stands into the bottom slots of the TV.
3. Use the screws that came inside the carton with your TV to secure each leg tightly.



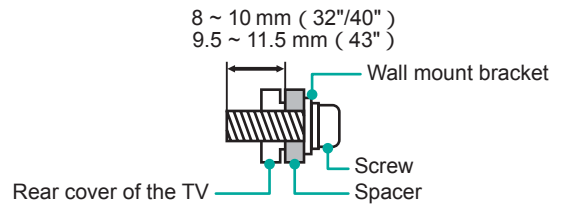
Attach the Wall Mount Bracket (not included)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

1. Place the TV face down on a clean, safe and cushioned surface.
2. Remove the TV stand if you already attached it.
3. Place the spacers (not included) in the corresponding bracket holes.



- To prevent internal damage to the TV and ensure it is mounted securely, be sure to use fixing screws (not provided) that are 8 ~ 10 mm (32"/40") / 9.5 ~ 11.5 mm (43") in length when measured from the attaching surface of the mounting hook.



Wall mount hole pattern VESA (mm)	200 × 200
Wall mount screw size (mm)	M6

Follow instructions provided with the Wall mount bracket.

- To complete the installation, please contact the wall-mount manufacturer or the retailer from which you purchased the TV.
- The selected screws are 8 ~ 10 mm (32"/40") / 9.5 ~ 11.5 mm (43") in length when measured from the attaching surface of the rear cover. The diameter and length of the screws differ depending on the Wall mount bracket model.



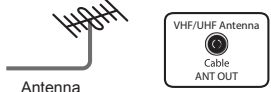


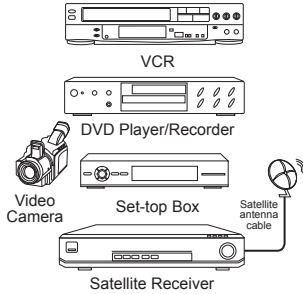




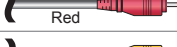





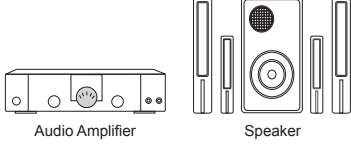
NOTE: The diameter and length of the screws differ depending on the wall mount bracket model.





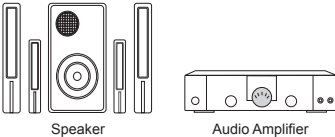







CAUTION:

- When you attach the mount, be sure to use the spacers (provided by the third-party manufacturer) between the TV and the bracket.

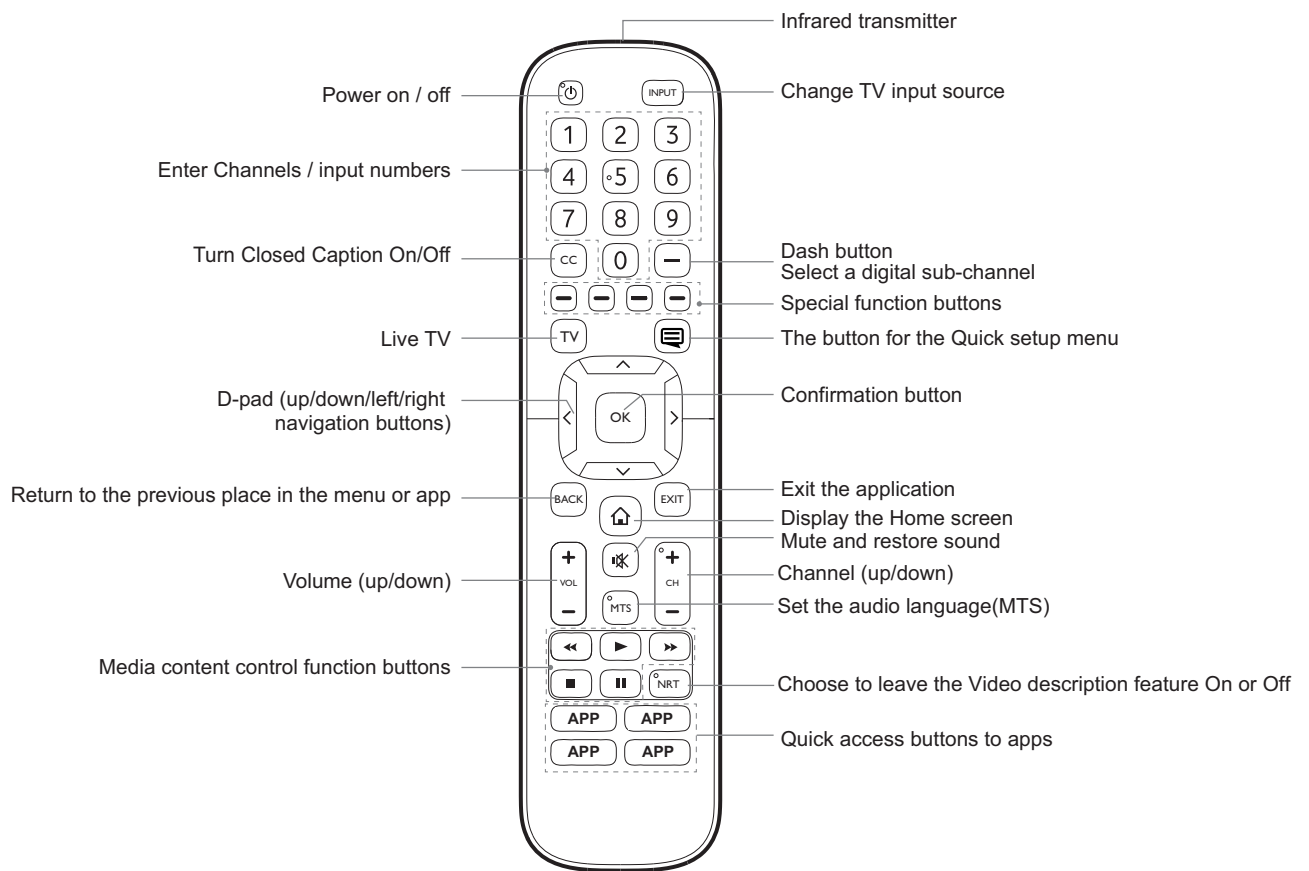
STEP 2. Connect devices to your TV

Check to ensure that you have selected the right cables for the ports and that they are connected securely. Loose connections can affect the quality of the picture image and color.

TV label	Port	Cable	External Equipment	Brief Description
ANT/CABLE			 Antenna	Connect an outdoor VHF/UHF antenna.
HDMI				Connect a High Definition Multimedia Interface (HDMI) cable from an external device.
COMPO- NENT IN	Y	 Green		Connect a component video cable and left-right audio cables from an external AV device.
	P _B	 Blue		
	P _R	 Red		
	L	 White		
R	 Red			
AV IN	VIDEO	 Yellow	Connect a composite video cable and left-right audio cables from an external AV device.	
	L	 White		
	R	 Red		
DIGITAL AUDIO OUT			 Audio Amplifier Speaker	Connect an optical cable from an external digital audio system.

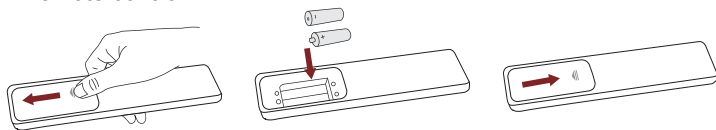
TV label	Port	Cable	External Equipment	Brief Description
AUDIO OUT 				Connect headphones to hear audio from the TV.
			 Speaker Audio Amplifier	Connect an audio adapter (not provided) from an external analog audio system.
 USB DC 5V \equiv 0.5A(MAX)				Connect a USB device for browsing photos, music and movies. The unit only recognizes a USB Memory Stick.
LAN			 LAN	Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
SERVICE		This port is not available for you to connect an external device. It can only be used by our factory for testing purposes.		

Buttons on your TV remote



STEP 3. Begin using your remote

1. Slide the back cover to open the battery compartment of the remote control.



Gently push and slide

Insert the batteries

Gently push and slide

2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.

3. Replace the battery compartment cover.

Important Information about the remote and batteries:

- **Discard batteries in a designated disposal area. Do not throw them into a fire.**
 - **Remove old batteries immediately to prevent them from leaking into the battery compartment.**
 - **If you do not intend to use the remote control for a long time, remove the batteries.**
 - **Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.**
 - **Do not mix old and new batteries.**
 - **Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.**
 - **Do not continue using the remote if it gets warm or hot.**
- Call our Support Center immediately on the support website.**

Remote Control Range Information

- The remote control can work at a distance of up to 26 feet in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

Program Your Universal Cable or Satellite Remote Control to Operate Your New Television (only for USA)

If you would like to program your other household remote controls to your new television, please refer to the User's Manual supplied by your Cable or Satellite provider. It should include instructions on how to program their remote to your television.

A list of codes for the most common Cable and Satellite providers are listed below. Use the code that is associated with your Cable or Satellite provider (if applicable).

DIRECTV.....0178, 10178, 10019, 10748, 11314, 11660, 11710, 11780, 12049, 10171, 11204, 11326, 11517, 11564, 11641, 11963, 12002, 12183

Time Warner Cable.....386, 0178, 10178, 400, 450, 461, 456, 0748, 1463, 0463, 10463

Comcast.....0178, 10178, 10463, 11463, 10748, 11314, 11660, 10171, 11204, 11326, 11517, 11641, 11780, 11785, 11892, 11963, 12002

Cox Communications.....0178, 10178, 1326, 1463

Dish Network.....505, 627, 538, 720, 659

If the code associated with your Cable or Satellite provider is not listed, does not work or you cannot locate the instructions to program your remote, call your local Cable or Satellite provider's customer service center.

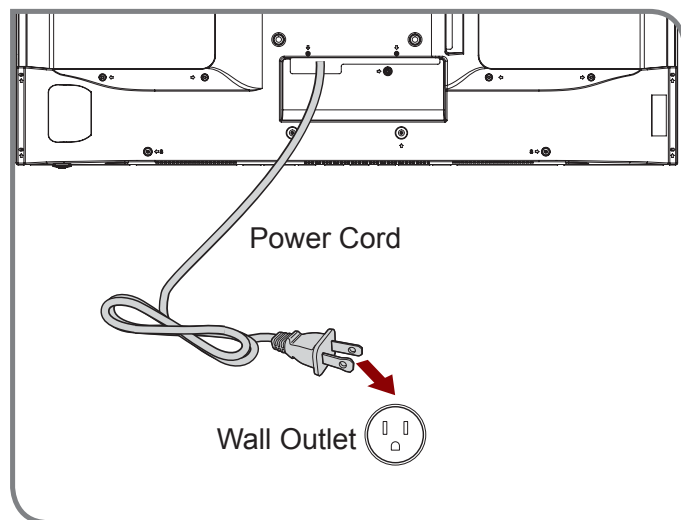
If your Cable or Satellite provider does not have a code available, please contact us at one of the phone numbers on Page 2.

Using Your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote

If you prefer to use your Cable Set-top Box or Satellite Receiver Remote as a 'Universal Remote', then visit the Support page to view a list of the codes.

STEP 4. Power on the TV

Plug the power cord into a power outlet.



Press the **Power button** (⏻) on the remote to turn on the TV. A splash screen that shows the logo appears. Next, the First-Time Setup Menu begins by prompting you to choose your **Language**, **Country**, and **Time Zone**.



STEP 5. Complete the first-time setup menu

After the splash screen that shows the logo appears, begin the first-time setup menu.



Screen	Task
Language and Location	<ul style="list-style-type: none"> Using the D-pad arrows of your remote, choose your Language, Country and Time Zone. Next, navigate to the Forward arrow and press OK.
TERMS OF SERVICE	<ul style="list-style-type: none"> Press OK to select Accept All. When you're done navigate to the Forward arrow and press OK.
TV USAGE MODE	<ul style="list-style-type: none"> Select Home (which appears by default). Next, navigate to the Forward arrow and press OK. Note: 'Store mode' should only be selected by Retailers who plan to demonstrate the TV.
NETWORK CONNECTION	<ul style="list-style-type: none"> If your TV does not automatically detect an Ethernet connection, then select Wi-Fi. When you're done, select your network from the list that displays and move to the next screen.

Screen	Task
REMOTE BUTTON SETUP	<p>Select how you receive your TV channels. Choose from one of the following sources below and then move to the next screen.</p> <ul style="list-style-type: none"> • TV • AV • Component • HDMI <p>TIP: You only need to scan for channels if your TV is connected to an Antenna.</p>

Congratulations! Your TV is now ready to use.

Press the **OK** confirmation button on your remote if you are fine with the selections that appear on the screen. Otherwise, navigate to the back arrow on the screen to change your selection.

STEP 6. Begin to enjoy your TV

Your Smart TV is easy to use and brag-worthy!

Now that you've completed the first-time setup menu, the **Home** screen is your starting point for navigating the TV. Gone are the days where your TV only provides one way for you to be entertained. This showpiece provides you the convenience of watching a program on a live channel, accessing Video on Demand to watch a movie and many other entertainment options.

Using your remote, press the **Home** button to begin enjoying your TV.

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PRODUCT SPECIFICATIONS

Model Name		32H5D+ 32H5507	40H5D+ 40H5507	43H5D+ 43H5507
Dimension (W × H × D)	Without Stand	28.9 × 17.1 × 3.7 inches (734 × 434 × 93 mm)	35.6 × 20.6 × 3.4 inches (903 × 523 × 86 mm)	38.3 × 22.3 × 3.6 inches (971 × 567 × 92 mm)
	With Stand	28.9 × 18.7 × 6.7 inches (734 × 474 × 171 mm)	35.6 × 22.2 × 8.2 inches (903 × 563 × 208 mm)	38.3 × 24.2 × 8.0 inches (971 × 613 × 203 mm)
Weight	Without Stand	9.5 lbs (4.3 kg)	15.4 lbs (7.0 kg)	19.4 lbs (8.8 kg)
	With Stand	9.7 lbs (4.4 kg)	15.9 lbs (7.2 kg)	19.8 lbs (9.0 kg)
Active Screen Size (Diagonal)		31.5 inches	39.6 inches	43 inches
Screen Resolution		1366 × 768	1920 × 1080	1920 × 1080
Audio Power		6 W + 6 W	7 W + 7 W	7 W + 7 W
Power consumption		50W	70W	75W
Power Supply		120 V ~ 60 Hz		
Receiving systems	Analog	NTSC		
	Digital	ATSC / QAM		
Key Apps		Netflix, Vudu, YouTube, Amazon Instant Video, Pandora and Opera App (Some apps only for USA)		
Ports		3 HDMI ports, 2 USB port, LAN port for Ethernet, 1 Digital Audio Output, 1 RF Input, 1 Earphone Audio Output, 1 RCA Composite Video Input, 1 left/right Audio Input for Composite, 1 RCA Component Video Input		
Component Input		480 I / 60 Hz, 480 P / 60 Hz, 720 P / 60 Hz, 1080 I / 60 Hz (only for 40"/43"), 1080 P / 60 Hz (only for 40"/43)		
HDMI Input		RGB / 60 Hz (640×480, 800×600, 1024×768), YUV / 60 Hz (480 I, 480 P, 720 P, 1080 I (only for 40"/43"), 1080 P (only for 40"/43"))		
Other features		Smart TV, Wi-Fi, Dynamic contrast Picture, VESA standard wall mount support		

"+" would be replaced by any number, letter or blank.

Disclaimer: All products, product specifications, and data are subject to change without notice to improve reliability, function, design or otherwise.

QUICK PROBLEM-SOLVING TIPS

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then refer to our contact information on page 2.

ISSUES	POSSIBLE SOLUTIONS
There is no sound or picture from the TV	<ul style="list-style-type: none"> • Check to see if the power cord is plugged into a power outlet. • Press the Power button on the remote control to activate the unit from 'Standby' mode. • Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV and do not see a picture and/or hear any sound	<ul style="list-style-type: none"> • Check for the correct output connection on the external source and for the correct input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	<ul style="list-style-type: none"> • Yes, this is normal. The TV is initializing and searching for previous setting information.
The picture is normal but there is no sound	<ul style="list-style-type: none"> • Check the volume settings. • Check if 'Mute' mode is set to On.
Sound but no picture or black and white picture	<ul style="list-style-type: none"> • If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds. • Check that the Color is set to 50 or higher. • Try different TV channels.
The sound and/or picture is distorted or appears wavy	<ul style="list-style-type: none"> • An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV. • Insert the power plug of the TV set into another power outlet.
The sound and picture is blurry or cuts out	<ul style="list-style-type: none"> • If using an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.
A horizontal or vertical stripe appears on the picture and/or the picture is shaking	<ul style="list-style-type: none"> • Check to see if there is an appliance or electric tool nearby that is causing interference.

ISSUES	POSSIBLE SOLUTIONS
The plastic cabinet makes a "clicking" type of sound	<ul style="list-style-type: none">• The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
The remote control does not work	<ul style="list-style-type: none">• Confirm that TV still has power and is operational.• Change the batteries in the remote control.• Check if the batteries are correctly installed.

Need more help?

Additional help is available online at support links on Page 2. You will find answers to frequently asked questions, downloadable firmware and more.

Certification and Compliance

FCC Notice

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

The Wi-Fi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

ENERGY STAR

Your Hisense TV is ENERGY STAR® qualified in the "Energy savings" mode. It meets strict energy efficiency guidelines set by the U.S. Environmental Protection Agency and Department of Energy. ENERGY STAR is a joint program of these government agencies, designed to promote energy efficient products and practices. Changes to certain features, settings, and functionalities of this TV (i.e. TV Guide, Picture, Sound) can increase or change the power consumption. Depending upon such changed settings, the power consumption may exceed the limits required for the ENERGY STAR qualification in the "Energy savings" mode.

NOTE: This only applies for some TV models.



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