symplr

symplr Badge

Quickstart Guide

This guide will help you get started using your symplr Badge.

With your symplr Badge, you can avoid the wait and can get where you need to go faster!

***Remember, you'll need to pair your badge before you can use it for facility check-in.**

What's in the box

symplr Badge

Quickstart Guide

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symplr

Get Started for iPhone

iOS version 11 and above supported

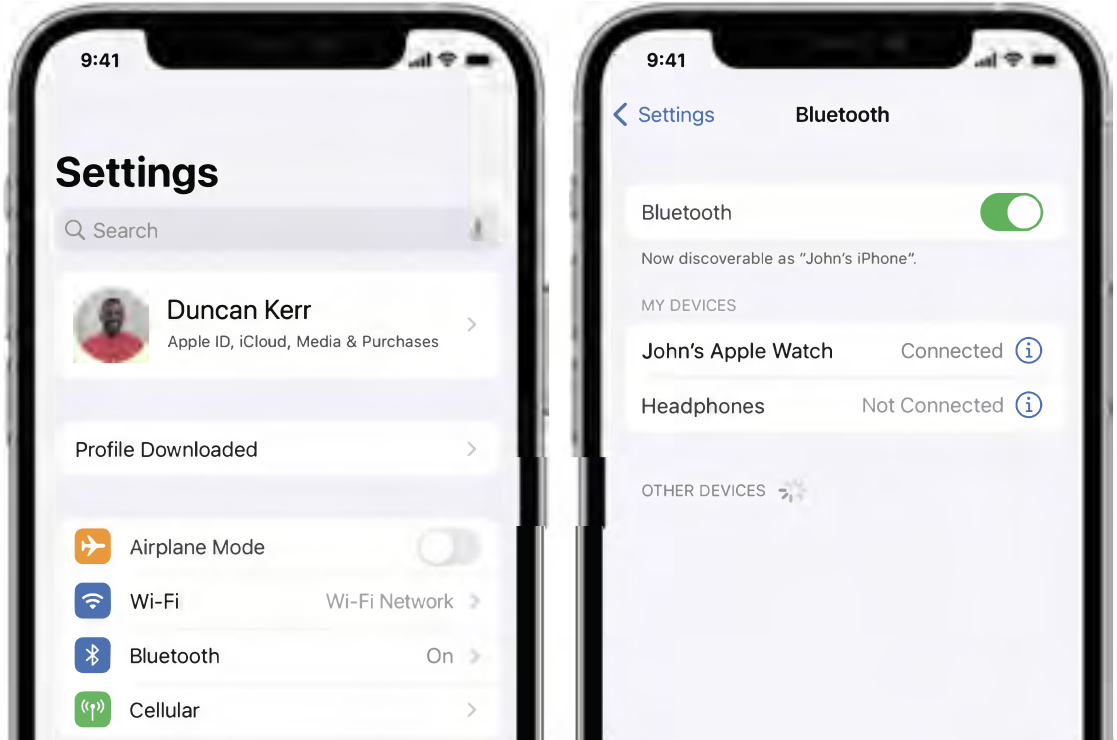
Is Bluetooth enabled on your iPhone?

symplr requires Bluetooth for pairing.

Go to **Settings** > **Bluetooth**.

- If Bluetooth is **on**, you're good to go.
- If Bluetooth is **off**, toggle it on.

Note that your symplr Badge won't appear in your iPhone's lst of Bluetooth devices.

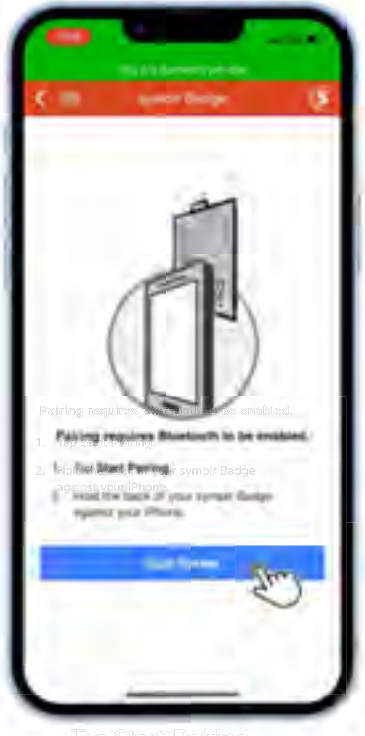


Pair your symplr Badge to iPhone

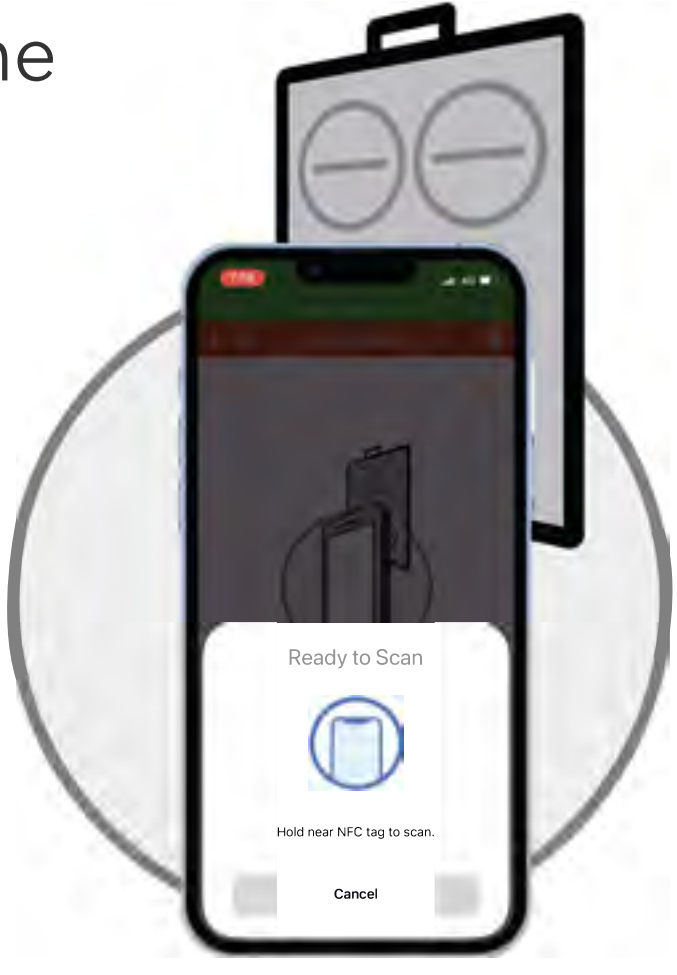
Open the symplr Access app to begin the pairing process.

Tap symplr Badge.

Tap Yes.

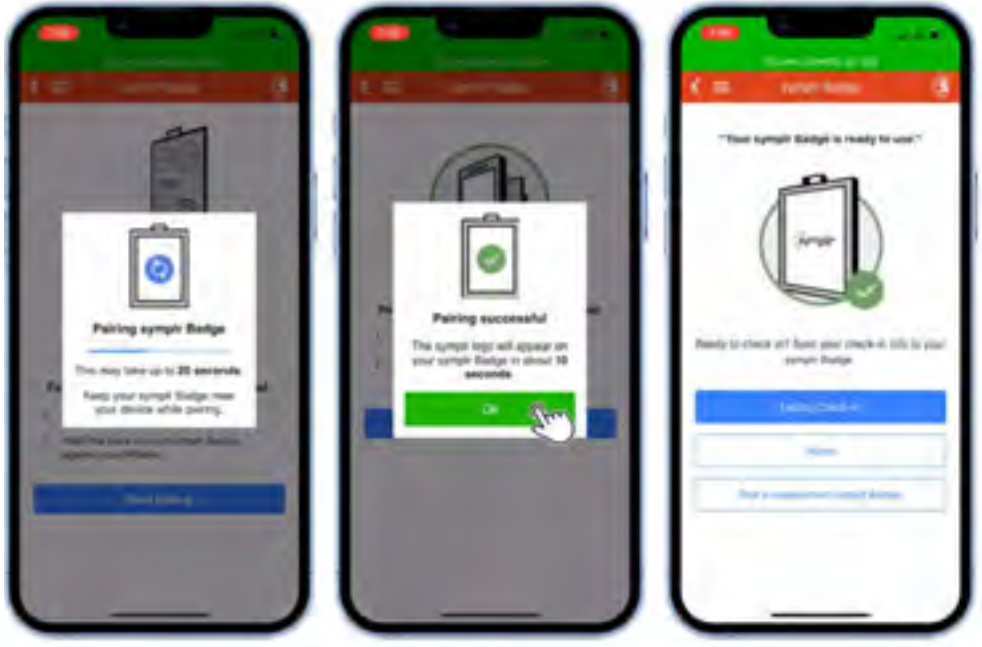


Tap Start Pairing.



Hold the flat part of the back of your symplr Badge against the back of your iPhone.

Pair your symplr Badge to iPhone

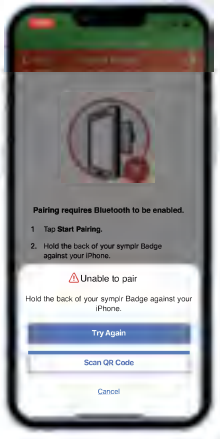


Tap **Ok**.

Congratulations!

Your symplr Badge is now ready to use

You will have to sync your symplr Badge when you check into a facility.



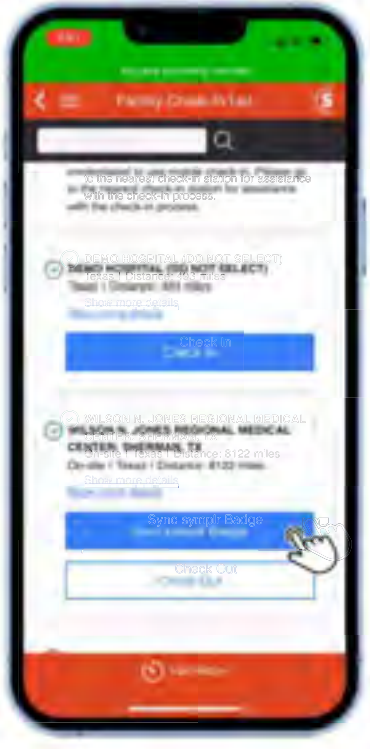
If pairing was unsuccessful, you can **Try Again** or **Scan QR Code**.

If you tap **Scan QR Code**, *you'll be prompted to allow symplr to access your camera.*

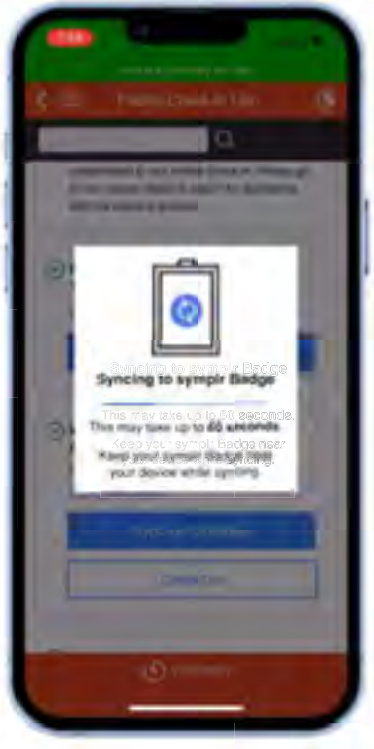
symplr requires camera access to scan the QR code on the back of your symplr Badge.

Sync your symplr Badge to a facility

Every time you visit a facility, you'll need to sync your symplr Badge after checking in.
This is how the app shares appointment information with your symplr Badge.



Tap **Sync symplr Badge.**



Tap **Ok.**

Your synced symplr Badge should look similar to this. (It might differ slightly from this prototype image.)

Get Started for Android

Android version 9 and above supported

1. Is **NFC** enabled on your phone?

Go to **Settings** > **System** > **NFC**.
(This might differ between Adroid versions.)

- If NFC is **on**, you're good to go.
- If NFC is **off**, toggle it on.

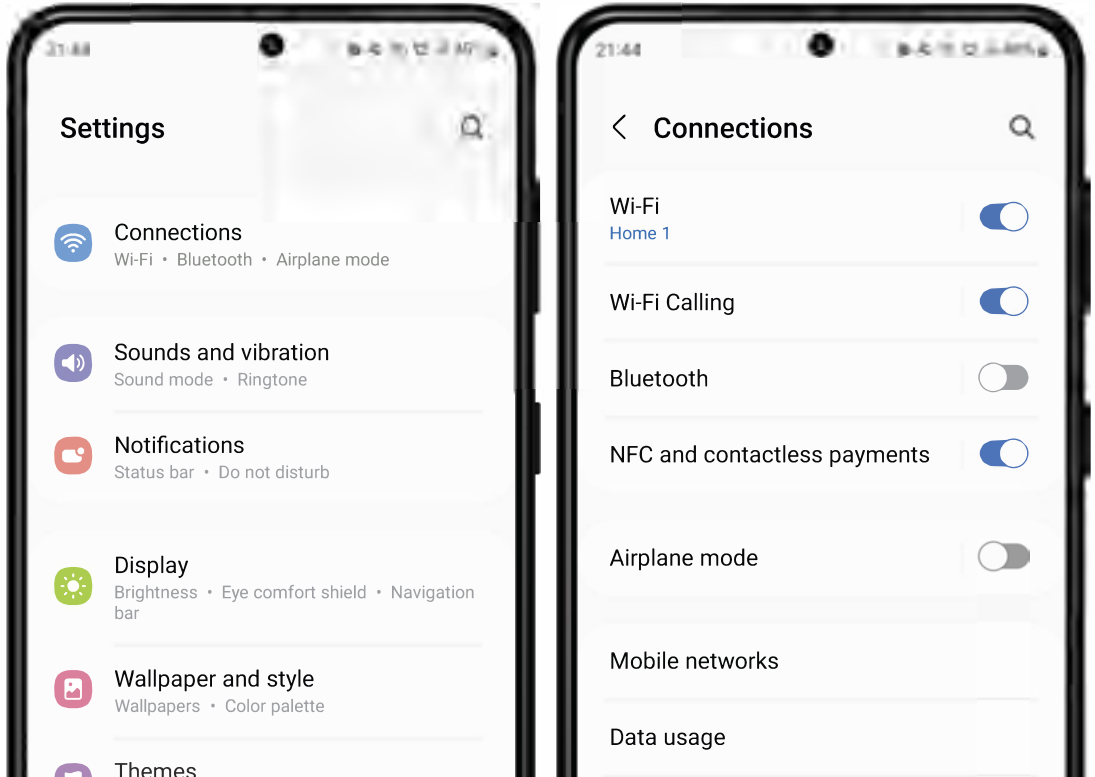
If your phone doesn't have NFC, you can scan the QR code on the back of your symplr Badge later.

2. Is **Bluetooth** enabled on your phone?

symplr requires Bluetooth for pairing.
Go to **Settings** > **Connections**.
(This might differ between Adroid versions.)

- If Bluetooth is **on**, you're good to go.
- If Bluetooth is **off**, toggle it on.

Note that your symplr Badge won't appear in your Android's list of Bluetooth devices.

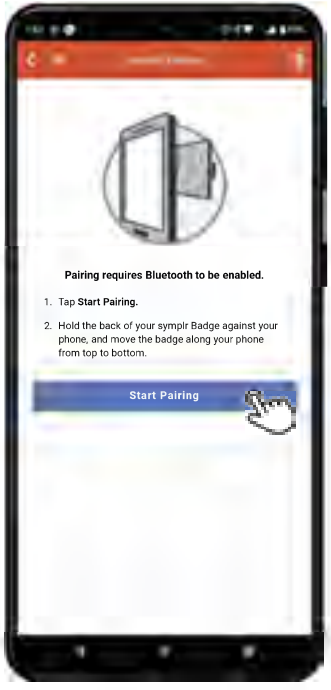


Pair your symplr Badge to Android

Open the symplr Access app to begin the pairing process.

Tap **symplr Badge**.

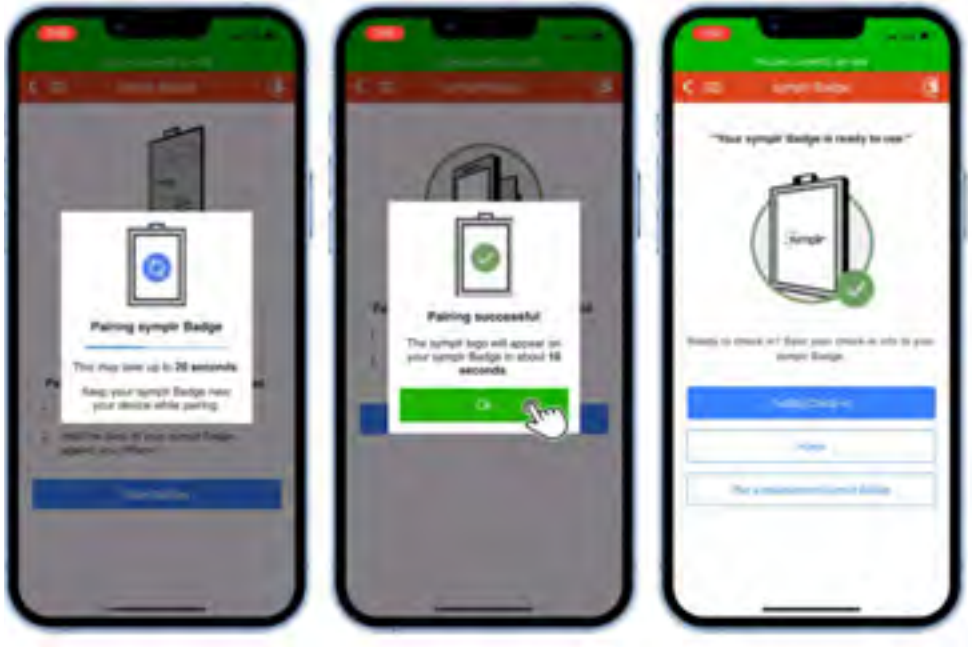
Tap **Yes**.



Tap **Start Pairing**.

Hold the flat part of the back of your symplr Badge against the back of your phone, and then slide the badge along the phone from top to bottom.

Pair your symplr Badge to Android



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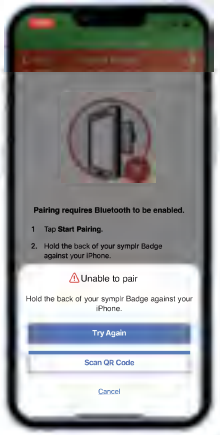
You will have to sync your symplr Badge when you check into a facility.



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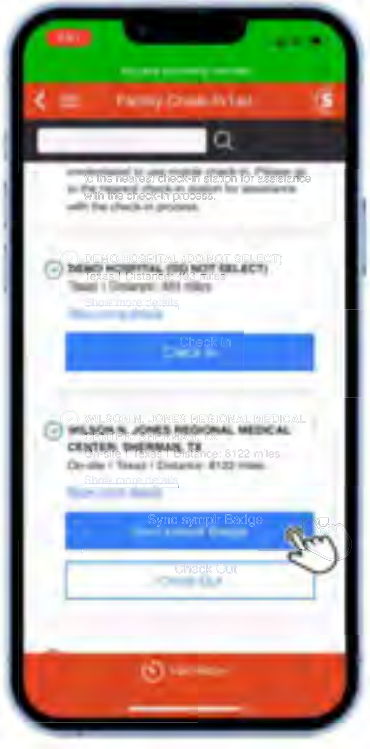

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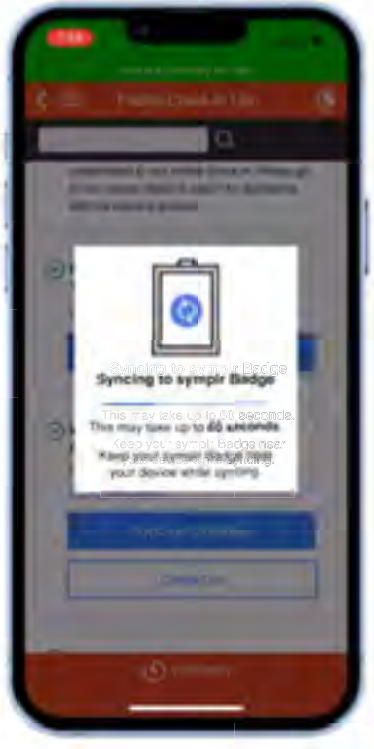

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Cleaning and care

- To clean your symplr Badge, wipe with a soft, damp cloth.
- Avoid strong solvents, which will cause deformation and discoloration.
- Avoid exposing your symplr Badge to extreme temperatures.

Manually replacing batteries

- The symplr Badge uses two CR2450 batteries, which can be found in most stores.
- Follow the battery installation instructions to replace batteries when low.
- During the battery replacement process, these batteries pose a choking hazard.

Warranty

- The symplr Badge is warranted for six months from the original date of purchase. This warranty only covers defects in materials or workmanship.
- Replacement of the symplr Badge batteries is the customer's responsibility and is excluded from this warranty.

Questions?
Contact Vendor Support.

1.866.373. 9725 ext. 1
support@symplr.com

Trademarks

- Names and logos of iPhone and App Store are the trademarks or registered trademarks of US apple Inc.
- Names and logos of Android and Google Play are the trademarks or registered trademarks of Google LLC.
- Bluetooth is the trademark or registered trademark of Bluetooth SIG Inc.

Proper disposal

Discard or recycle this product in a way determined by the laws of your local government. When you discard a battery that came with the equipment, insulate the positive and negative electrodes with vinyl tape, and recycle or discard in a way determined by the laws of your local government.

FCC warning

The device complies with part 15 of the FCC rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference, and
2. This device mus accept any interference received, including interference that may cause undesired operation.

Specifications

Model	SBV-002
Name	sBadge
Transmission Frequency	2.4GHz-2.4835GHz
Batteries	(2) CR2450
Dimensions	75mm x 108mm
Weight	2.4 oz (with batteries)
Operation Temperature	42°F to 104°F

Federal Communications Commission Statement
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications made to the eBadge device not expressly approved by symplr could void the user's authority to operate the equipment.

RF Exposure Notice
THIS DEVICE MEETS THE GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.
eBadge is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government and Industry Canada.

Explosive Atmosphere

The eBadge should be powered off in an area with a potentially explosive atmosphere such as fueling areas, fuel or chemical transfer or storage areas, below deck on boats, or in areas where the air contains chemicals or particles such as grain, dust or metal powders. It is rare, but there is potential for devices, such as the eBadge, to generate sparks, which could trigger an explosion. Do not store the eBadge in the compartment of a vehicle that contains flammable gas, liquid, or explosives.

Blasting or Construction Sites

The eBadge should be powered off in areas where blasting is in progress, where explosives may be present, or near any other equipment that is susceptible to radio interference.

Medical Implant Devices

It is possible that the radio modems in the eBadge may interfere with some types of medical devices (such as cardiac pacemakers or implant defibrillators), when operated close to the device. If you have one of these devices, you should seek advice from your doctor before operating the eBadge. For personal health and safety, persons concerned about exposure should maintain a minimum distance of 30 mm from the eBadge while it is powered on.

Hearing Devices

People with hearing aids or cochlear implants may experience interfering noises when using or when nearby mobile devices. The level of interference depends on the type of aid or implant, the type of mobile device, and the distance between the two. Increasing the distance between the eBadge and the hearing device may reduce interference.