



# USER MANUAL

## HC TAG v2.0

### Model: PRF-HCT20

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# 1 Introduction

## 1.1 About this Guide

This User Guide contains important information for users of the PRF-HCT20 product and all of its series.

This guide introduces the PRF- HCT20 and provides instructions on how to install, configure, operate, and troubleshoot the device. Each section has both written and graphically explanations to provide the technical information necessary to be successful at using, installing, and configuring the PRF-HCT20 device.

## 1.2 Important Information

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## 1.3 Safety Precautions

!

The equipment contains communication devices. Any changes or modifications made to the equipment without the written consent of SuperCom Inc. or SuperCom Ltd., or Vuance Ltd., and its resellers or distributors, can nullify the user's authority to operate this equipment. The user assumes all risks associated with the use and handling of the equipment, and specifically acknowledges that SuperCom Inc. & SuperCom Ltd. & Vuance Ltd., and its resellers or distributors, will not be liable for any damages of any kind, including personal injury or property damages resulting from use of the equipment.

!

Carefully read the safety information contained in this section, and throughout this user guide, before installing, operating, or performing any maintenance task on the equipment.

!

Operations not performed as per the instructions in this user guide are done at the user's own risk and liability.

!

Only trained, authorized personnel should install, maintain and repair the equipment.

!

***Once you have thoroughly reviewed this user guide, if you have any questions, please contact your reseller.***

## 1.4 FCC Warnings

### The FCC Wants You to Know

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- a) Reorient or relocate the receiving antenna.
- b) Increase the separation between the equipment and receiver.
- c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- d) Consult the dealer or an experienced radio/TV technician.

### FCC Warning

Modifications not expressly approved by the manufacturer could void the user authority to operate the equipment under FCC Rules.

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

**This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:**

- (1) This device may not cause harmful interference and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

## **2 Technical Specifications**

### **2.1 Interfaces and MMIs**

#### **2.1.1 RF**

1 x RF 433MHz ASK\FSK Transmitter module

1 x LF 125KHz OOK Receiver module

#### **2.1.2 Tamperers & Sensors**

Motion sensor

Wire tamper (optional)

Proximity sensor (Optional)

#### **2.1.3 MMI**

Indication LED (internal only)

### **2.2 Power**

Internal battery 3v

### **2.3 Operational temperature**

-20°C to +60°C

### 3 Operational description

This model currently has two sub-models (P/Ns):

#### 3.1 P/N: PRF-HCT20WT

PRF-HCT20WT is targeted for the health care market to be used to track and monitor Alzheimer or Dementia patients who may be prone to wandering you know the importance of keeping them safe and secure in your home or facility.

The unit immediately alerts when the patient trying to leave the premises.

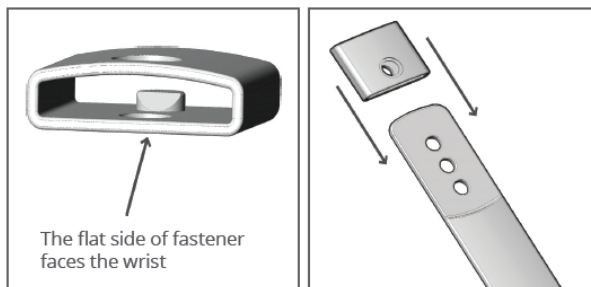
The unit shall be sold to distributors and directly to customers around the world, along with detailed installation instructions depended on their specific requirements and needs.

##### 3.1.1 Installation Instructions – PRF-HCT20WT

#### Attaching Wrist Tag Instructions

##### STEP 1: Slide Fastener Over Band

Slide the locking fastener on the band, on the side with 3 holes



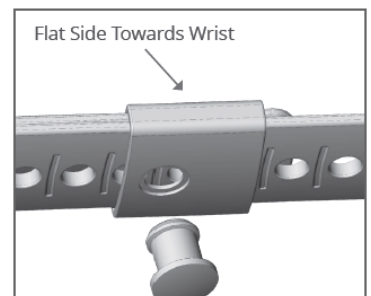
##### STEP 3: Insert Locking Pin

Take 1 of the small locking pins from the bag

Insert locking pin through lined up holes

The smaller side should go into the holes first

ONCE THE LOCKING PIN IS SECURE IT CANNOT COME BACK OUT!



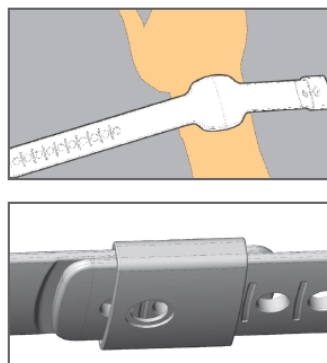
##### STEP 2: Place On Wrist, Connect Band

Place wrist tag on wrist so that the Companion logo faces up

Turn wrist over and slide band through the fastener

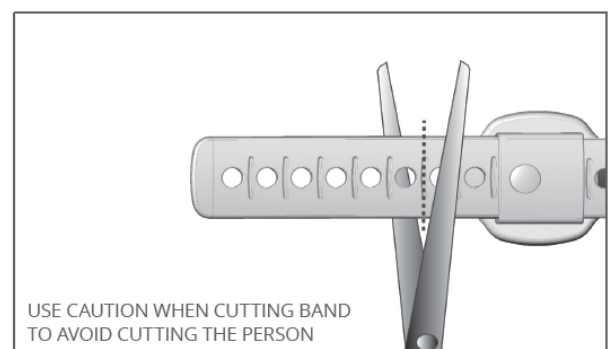
Tighten band so it will not come off and line up holes

DO NOT MAKE WRIST BAND TOO TIGHT, AS THIS MAY CUT OFF CIRCULATION!



##### STEP 4: Cut Off Excess Band

Using a pair of scissors, cut off the excess band





### 3.2 P/N: PRF- HCT20LA

PRF-HCT20LA is targeted for smart security systems, to be used to track and monitor most secured inventory/asset.

While using the tag in a complete system, it offers a complete tracking and monitoring via a secured and reliable locking mechanism.

The unit comes in mini rugged enclosure to be smaller and durable as possible.

The unit alerts when an unauthorized person opens the lock.

It is supplied with detailed installation instructions depended on the specific requirements and needs of the distributor/buyer.

Example photo of PRF-HCT20LA:



## 4 References

### 4.1 Acronyms and Abbreviations

API	– Application Programmer Interface
ADC	– Analog to Digital Conversion
RF	– Radio Frequency
CPU	– Central processing unit
CAD	– Computer Aided Design
CISC	–Complex Instruction Set Computing
DAC	–Digital to Analog Convertor
ETSI	–European Telecommunications Standards Institute
FCC	–Federal Communications Commission
GUI	– Graphical User Interface
I/O	–Input/output
IRQ	–Interrupt Request
ISO	–International Organization for Standardization
Kbps	–kilobit per second
LED	–Light Emitting Diode
MCU	– Micro Controller unit
MMI	– man machine interface
RAM	–Random Access Memory
ROM	–Read Only Memory

## 5 Appendix A:

**Model Name:** PRF-HCT20

**P/Ns types:** PRF- HCT20EM  
PRF- HCT20AT

The tables below describe the sensor combination that can be for any PRF- HCT20,  
For PRF- HCT20XX series:

FCC ID: W5P-PRF-HCT20		HC Tag v2.0
Wire tamper <input type="checkbox"/>	Wire tamper <input checked="" type="checkbox"/>	<b>Model: PRF-HCT20</b>
Prox. Sen. <input type="checkbox"/>	Prox. Sen. <input checked="" type="checkbox"/>	
Motion sen. <input checked="" type="checkbox"/>	Motion sen. <input checked="" type="checkbox"/>	
LockAlert enc. <input type="checkbox"/>	LockAlert enc. <input checked="" type="checkbox"/>	
HealthCare enc. <input checked="" type="checkbox"/>	HealthCare enc. <input type="checkbox"/>	
Asset enc. <input type="checkbox"/>	Asset enc. <input type="checkbox"/>	
<b>PRF-HCT20WT</b>	<b>PRF-HCT20LA</b>	SuperCom PN
Wrist Tag	Lock Alert	