



# My Mobile – My Safety

emporia**Life** - User Guide



emporia

## DEAR MOBILE PHONE USERS!

- Congratulations on having purchased your emporia**Life** mobile phone! This booklet will provide you with the most essential information needed for quick familiarisation with your new mobile phone. You can use the following pages of this user guide to decide on just how much time you want to invest in getting to know the most important functions of your mobile phone.
- We hope you will enjoy using your emporia**Life**

EMPORIA Telecom

*Helene Pygody*

*A. Fre*

## ITEMS INCLUDED:



Mobile Phone



Mobile Phone  
Charger






Rechargeable  
Battery

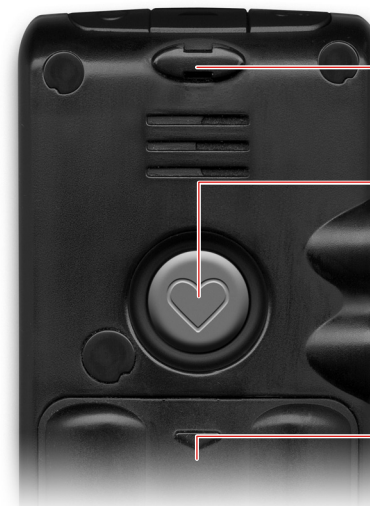


Instruction  
Manual

## 1 START

### 1.1 FAMILIARISING YOURSELF WITH THE KEYS

- **Loudspeaker**
- **Display (= Screen)**
- **Arrow keys** ▲ ▼  
For scrolling through the phone book and menu
- **Answer/OK key**    
  - ▶ Answering calls
  - ▶ Select options shown above this key on the screen
- **End call/Clear/Back key**   
  - ▶ End the call
  - ▶ Select options shown above this key on the screen (mostly "return" or "delete")
- **Alert lights**  
  - ▶ ...green:  
blinks during incoming calls
  - ▶ ...red:  
blinks when the battery needs to be recharged
  - ▶ ...orange:  
blinks during charging and remains on when the battery is full
- **Microphone**
- **Socket for battery charger**



#### Lanyard

For carrying the mobile phone around the neck

#### Emergency Button

#### Volume Control

- ▶ Change volume during a call
- ▶ The phone is ringing: press ⊖ to turn off the ring tone (the ring tone will automatically be on for the next call again)

#### Battery Compartment

High-performance Li-ion battery or non-rechargeable battery cells (3 x AAA) – only USA-version



**Battery Status**



**Call forward active**



**Alarm on**



**Roaming** (if you are abroad, this symbol replaces signal strength – and lets you know that making calls is now more expensive) only USA-version



**Top 10:** the most important numbers at the beginning of the phone book, independent of alphabetical order (*store: phone book menu, Top10, see chapter 4.2.4*)



**Ring tone off**



**Clock** (if on, see also Section 4.4.6, page 31)



**Signal strength**

## **-Key:**

- ▶ Press and hold: most recent 10 numbers dialled
- ▶ Press twice: + (for international dialling codes, e.g. +44 for the UK)
- ▶ Text messages: special characters

## **-Key:**

Press and hold to call your voice-mail service

## **-Key:**

Shift between capital and lower-case letters and numbers when writing text messages

## **Flashlight**

Press and hold: flashlight is on

## **On/Off Button**

Press and hold for 3 seconds

## **Alarm Clock Button**

Activate/deactivate the alarm clock

## **Key lock**

Prevents accidental pressing of keys (press for 3 seconds to activate/deactivate the key lock)



# Contents

## 1 Start

1.1 Familiarising yourself with the keys . . . . .	03
1.2 Technical data and DOC . . . . .	09
1.3 Inserting the SIM card . . . . .	10
1.4 Inserting the battery . . . . .	11
1.5 Inserting standard batteries . . . . .	11
1.6 Charging the battery . . . . .	11
1.7 Turning the phone on and off . . . . .	12
1.8 Setting the date and time. . . . .	12

## 2 Getting to know your mobile phone in 10 minutes

2.1 Don't worry if you get lost in the menu! . . . . .	13
2.2 Accepting an incoming call . . . . .	13
2.3 Dialling with the keypad. . . . .	13
2.4 Last number redial. . . . .	14
2.5 Calling a contact from the phone book . . . . .	14
2.6 Phone book remote service via SMS . . . . .	14

## 3 Getting to know your mobile phone in 20 minutes

3.1 Small menu – slider closed. . . . .	15
3.1.1 Dialed numbers . . . . .	15
3.1.2 Missed calls . . . . .	15
3.1.3 Received calls . . . . .	15
3.1.4 Received text messages . . . . .	16
3.1.5 Battery and signal strength indication. . . . .	16

<b>3.2 Alarm clock. ....</b>	<b>16</b>
3.2.1 Setting the alarm. ....	16
3.2.2 Alarm and snooze function . ....	17
3.2.3 Editing the alarm time . ....	17
3.2.4 Deactivating the alarm . ....	17
3.2.5 Setting the alarm melody . ....	17
<b>3.3 Manual key lock and auto-key lock . ....</b>	<b>18</b>
3.3.1 Manual key lock . ....	18
3.3.2 Automatic key lock . ....	18
<b>3.4 My Menu . ....</b>	<b>19</b>
3.4.1 Activating My Menu . ....	19
3.4.2 Entering My Menu . ....	19
3.4.3 Selecting your favourite menu items for "My Menu" and the organising sequence. ....	19

## 4 Getting to know your mobile phone in 30 minutes

<b>4.1 SMS / Text messages . ....</b>	<b>20</b>
4.1.1 Service centre number. ....	20
4.1.2 Writing text messages. ....	20
4.1.3 Sending text messages. ....	22
4.1.4 Receiving text messages . ....	22
4.1.5 Answering text messages. ....	22
4.1.6 Deleting text messages . ....	23
4.1.7 Creating and inserting templates . ....	23
4.1.8 Sending a phone book entry via SMS . ....	24
<b>4.2 Phone book . ....</b>	<b>24</b>
4.2.1 Saving new numbers in the phonebook . ....	24

4.2.2	Changing phone book entries . . . . .	25
4.2.3	Searching for contacts in the phone book . . . . .	25
4.2.4	Managing the Top 10 . . . . .	26
4.2.5	Phone book settings . . . . .	26
4.2.6	Saving numbers from caller lists or text messages to your phone book . . . . .	26
<b>4.3</b>	<b>Emergency calls . . . . .</b>	<b>27</b>
4.3.1	Saving emergency numbers . . . . .	27
4.3.2	What to do in the case of an emergency . . . . .	28
4.3.3	What happens after you press the emergency button? . . . . .	28
4.3.4	Deactivating the emergency button . . . . .	29
<b>4.4</b>	<b>Settings . . . . .</b>	<b>30</b>
4.4.1	"0000" to enter menu "Settings" . . . . .	30
4.4.2	Voicemail number . . . . .	30
4.4.3	SMS service centre number . . . . .	30
4.4.4	Birthday reminder . . . . .	30
4.4.5	SMS on/off . . . . .	30
4.4.6	The headline shows "Operator" or "Time & symbols" . . . . .	31
4.4.7	Overview of menus . . . . .	31

## 5 General information . . . . . 34

## 6 Frequently asked questions . . . . . 35

## 1.2 TECHNICAL PRODUCT DESCRIPTION:

### TECHNICAL DATA

- Dual band GSM 900/1800 or GSM 850/1900
- Dimensions: 112 x 55 x 26 mm, 152 g
- Battery: Li-Ion 3.7V/1000 mAh or 3 x AAA 1.5V (only USA-version)
- Standby time: up to 150 hrs
- Talk time: up to 180 mins
- Internal antenna
- Display: 2.7" FSTN 128 x 160 pixel Mono
- Built in flashlight

### EMERGENCY FUNCTION:

- Up to 5 emergency numbers
- Call emergency numbers with one press of a key
- Sending emergency text messages to emergency numbers
- DTMF detection for confirming emergency calls

## DECLARATION OF CONFORMITY (DOC)

We: Emporia Telecom Produktions- und Vertriebs-GmbH & Co. KG. declare under our sole responsibility that the following product:

**Kind of Product: Dual Band Mobile Phone**

**Type Designation: V100**

is in conformity with the following relevant harmonised standards:

Safety : EN 60950 :2001 First Edition

Health : 50360:2001, 50361:2001

EMC : EN 301 489-1 V1.4.1, EN 301 489-7 V1.2.1

Radio Spectrum : EN 301 511 V9.0.2

pursuant to the provisions of Council Directive R&TTE 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. The product bears the CE marking and Notified Body number:

**CE 0682**

The phone with internal antenna has been tested for compliance with FCC RF Exposure (SAR) limits and is complied with FCC RF exposure compliance requirements.


Max. SAR Measured (1g)

Head: 0.264W/kg (At left-Cheek High Channel)

Body: 0.738W/kg (At Body Middle Channel)

We: Emporia Telecom Produktions- und Vertriebs-GmbH & Co. KG. declared that the product is installed with battery separately in the box. The FCC ID label is placed on the mobile phone clearly visible to all persons at the time of purchase.

Signed:  
DI Albert Fellner  
General Manager



Date of Issue: May 8, 2006  
Place of Issue: Linz/Austria

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

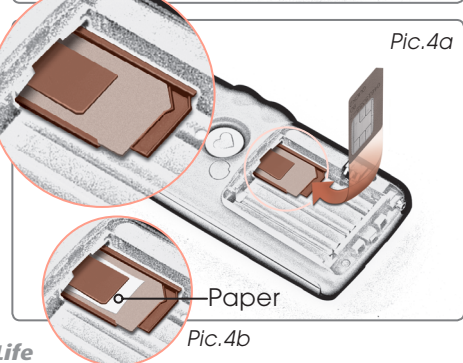
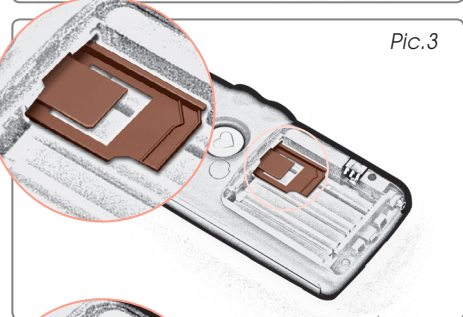
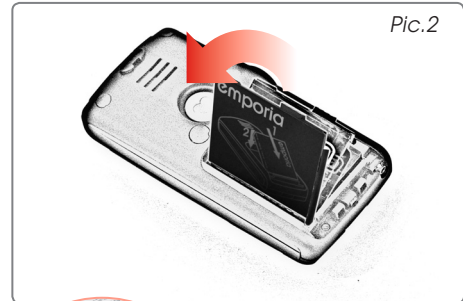
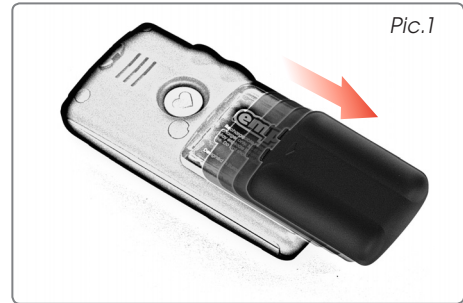
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help

emporia**Life**

### 1.3 INSERTING THE SIM CARD

To make calls with the phone, you require a SIM card. This is how it is inserted:

- Turn the closed mobile phone around, so its front is facing downwards. Hold it with both hands and use your thumbs to slide the battery cover out applying light pressure. (Pic.1)
- Remove the battery (if it is already in the phone) by lifting it at its lower right corner. (Pic.2)
- Pull out the SIM card holder using your fingernail or a sharp object. The SIM card holder is on the right side underneath the emergency button. (Pic.3)
- Insert the SIM card into its holder with the gold coloured contacts facing down and the missing corner of the card on the bottom right. (Pic.4a)
- Slide the SIM card holder back into its slot.
- Error message **Insert SIM card** on the display.  
Some SIM cards are thinner than others.  
If this error message appears although you have already inserted the SIM card, please insert a thick piece of paper between the SIM card and the top side of the SIM card holder. (Pic.4b)





## 1.4 INSERTING THE BATTERY

- The battery contacts have to face the gold coloured contacts of the mobile phone. (Pic.5)
- Replace the battery cover back by sliding it with the two hooks in front onto the mobile phone.

## 1.5 INSERTING STANDARD BATTERIES

(Only for USA-version) (Pic.6)

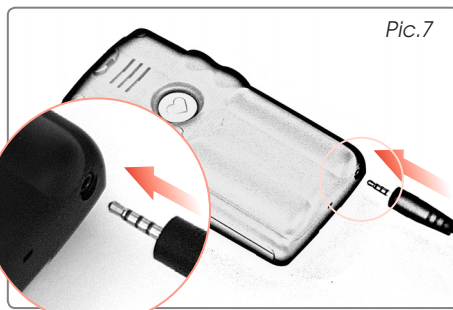
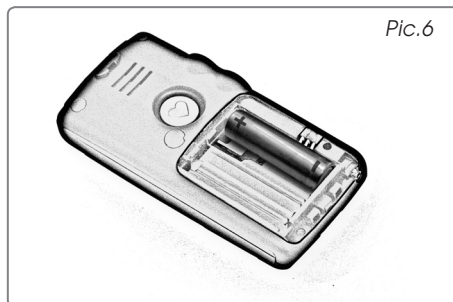
- Please note the  $\oplus$  AAA  $\ominus$  symbols at the bottom of the battery compartment. When inserting ensure the ends match the corresponding symbols.
- Put the battery cover back by sliding it with its two hooks first onto the mobile phone.

## 1.6 CHARGING THE BATTERY




*Recommendation: Charge the battery for at least 4 hours before making your first call.*

- Insert the power plug into the 220V-socket.
- Connect the charger to the phone by plugging it into the socket at the bottom end of the mobile phone.
- During the charging phase, the mobile phone screen displays the battery symbol and **Charging**. At the same time, the signal light flashes orange when there is a connection between the charging device and the mobile phone. (This will start about 10 seconds after the connection of the charger to the phone).
- As soon as the battery is fully charged, the display shows **Battery Full**, the orange light will be on and have stopped flashing.
- Now separate the charger from both the mobile phone and the power socket.









*Warning! AAA batteries cannot be charged in the mobile phone!*



## 1.7 TURNING THE PHONE ON AND OFF














- Press down  on the upper side of the phone for 3 seconds. This function allows you to turn the phone on and off.
- When first using a new SIM card, a 4-digit PIN code must be entered. The PIN code is provided in the documentation you received from your network operator. Other people cannot turn on your phone without knowing your PIN (Personal Identification Number). Your PIN is however not required when your phone is turned on, which would allow people to use it should it be lost or stolen.
- To enter the PIN code, slide open the mobile phone and enter the PIN using the keypad. Confirm the PIN code with  (possible entry errors when entering the numbers can be deleted with ).

*Tip: To avoid problems caused by forgetting/losing your PIN code, we recommend that you deactivate the PIN code.*

- When the slider is open, scroll to **Settings** on the main menu with  and select using . Find menu sub-item **PIN Request** by pressing  several times and select using . Then select **Off** with . If the option **Off** is not highlighted with a black background, scroll to **Off** and select by pressing . At this point, a 4-digit PIN code will be requested once again.
- Enter the PIN code via the keypad and confirm your entry with .
- To return to the standby mode, press  or close the mobile phone.


*Please note: A PIN code deactivation is not possible with some network providers.*

## 1.8 SETTING THE DATE AND TIME

- Open the phone, go to **Settings** using  and select using .
- Use  to go to **Time & Date** and select using .
- Select **Set Time** using .
- With the keypad or  , set the hours in double digits (for example, "09" for 9 a.m.) and save with .
- With the keypad or  , set the minutes in double digits and save with . The display screen then shows **Time set!**
- Proceed to **Set Date** with  and select with . This is the same procedure as **Set Time**.




## 2 GETTING TO KNOW YOUR MOBILE PHONE IN 10 MINUTES

### 2.1 DON'T WORRY IF YOU GET LOST IN THE MENU!



- Whenever you lose your way in the menu, simply close the slider of the mobile phone. This will return the phone to the standby position, which will be displayed on the screen!
- Should you get stuck or be unsure about where you are in the menu, another option is to repeatedly press  to return to the standby position.
- If the mobile phone is not used at all for two minutes, the display screen switches off automatically. The mobile phone is then in its energy saving mode. The display is reactivated if any button is pressed.

### 2.2 ACCEPTING AN INCOMING CALL




When your phone is being called, it rings and vibrates. The green alert light and the torch blinks: the number or name (if stored in the phone book) of the caller is displayed on the screen.

- Accept a call with  or by opening the slider. You can speak on the phone with the slider both open or closed.
- Press  to end the call. If the person you are talking to ends the call before you do, you do not need to press .



*Please note! Closing the open slider does NOT end the phone call!*

- To reject a call, press  when the phone is ringing.
- If you do not want to reject a call, but you do not want the phone to keep ringing either (e.g. if you are sitting in a waiting room), press the -key of the volume control, and the ring tone will be switched off for this call.

### 2.3 DIALLING WITH THE KEYPAD





- Open the mobile phone and dial the phone number using the keypad. ALWAYS remember to dial the area code first! For example: Enter "040789789" for the number "789789" including the area code 040/.
- Then call the number by pressing .
- To end the call press . If the person you are talking to ends the call before you do, you do not need to press .

## 2.4 LAST NUMBER REDIAL

- Open the slider at least 0.6 inches (=15mm), then press and hold  for 3 seconds.
- Press  to call the last number dialed (see also Section 3.1.1)

## 2.5 DIALLING NUMBERS FROM THE PHONE BOOK

When the slider is closed, contacts in the phone book are displayed in alphabetical order in the form of a list.

- Select stored phone book entries with .
- Call the number using .
- End calls with . If the person you are talking to ends the call before you do, you do not need to press .

*Alphabetical name search: see Section 4.2.3*

## 2.6 PHONE BOOK REMOTE SERVICE VIA SMS

This function makes it very easy to add new contacts to your phone book – and the best thing about it is, your friends and family do the job for you! Simply follow the instructions below:

- They send you an SMS (text message) using the following format:  
#Name#Number#
- Example: #Tommy# 06649876543#  
Please note: Your friends should send the phone number including the area code or the complete mobile number beginning with “0”. However, we recommend that you save all numbers in their international format including the country codes.  
For example, UK numbers will be in the following format:  
#Tommy#+446649876543# (using the prefix +44 and dropping the “0” at the start of the number).
- The name and number are then automatically stored in the phone book once the SMS is received.

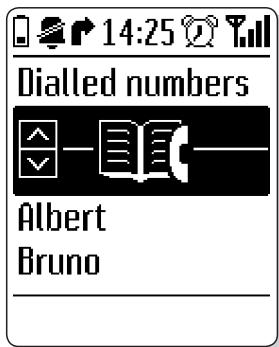
*Please note: When your SMS memory is full, no phone book entries can be received via an SMS (see Section 4.1.6).*

If you want to block this feature, go to menu **SMS Messages**, **SMS in PhoneBk** and deactivate it.

### 3 GETTING TO KNOW YOUR MOBILE PHONE IN 20 MINUTES

#### 3.1 SMALL MENU – SLIDER CLOSED

When the slider is closed, contacts in the phone book are displayed in alphabetical order in the form of an easy-to-read list.



Scroll with ▲ to the  
Small Menu.



##### ■ 3.1.1 Dialled numbers

If this menu option is highlighted with a black background, the last number dialled is displayed.

- To display the list of most recently dialled numbers press **OK**. All numbers or names (if stored in the phone book) will be displayed with the date and time of the call.
- Select the desired number with ▲ ▼ and start the call by pressing **OK**.

##### ■ 3.1.2 Missed calls

If this menu option is highlighted with a black background, the number of missed calls is displayed.

- To display the most recently missed calls press **OK**. All numbers or names (if stored in the phone book) will be displayed with the date and time of the call.
- Select the desired number with ▲ ▼ and start the call by pressing **OK**.

##### ■ 3.1.3 Received calls

If this menu option is highlighted with a black background, the number or name (if stored in the phone book) of the last received call is shown on the display.

- To display the list of received calls press **OK**. All numbers or names (if stored in the phone book) will be displayed with the date and time of the call.
- Select the desired number with ▲ ▼ and start the call by pressing **OK**.

### ■ 3.1.4 Received SMS

If this menu option is highlighted with a black background, the number of the newly received text messages (SMS) will be displayed.

To display the list of received text messages press **[OK]**. Every SMS will be displayed with the number or name (if stored in the phone book) of the sender, and the date and time of the message. If an SMS is marked with an "N", it is a "New" SMS, which has not yet been read.

- Select the desired SMS with **[▲]** **[▼]**.
- Press **[OK]** to read the SMS.
- With **[▼]** you scroll through the text until you get to further options.  
(See Section 4.1)
- Exit the sub-menu with **[⏮]**.



### ■ 3.1.5 Battery and signal strength indication


- One bar of the battery status icon corresponds to 25% capacity (4 bars = 100%). If the battery level falls under 25% and the alert at the bottom of the mobile phone blinks red, please charge the battery using the charger. (see Section 1.5)
- The signal strength is displayed on the right of the screen. If it is below 25%, the reception and the acoustic quality of calls are strongly affected. If that is the case, please try to find a place where the signal is better.
- Further symbols, see Section 4.4.6

## 3.2 ALARM CLOCK

For quick entry into the **Alarm Clock** menu, press the key **[⏰]** on the top side of the mobile phone for 3 seconds. When the slider is open you can also scroll to **Settings** with **[▼]** and select with **[OK]**. Then scroll to **Alarm Clock** with **[▼]** and select with **[OK]**.




### ■ 3.2.1 Setting the alarm

- Enter the **Alarm Clock** menu (see Section 3.2).
- With the keypad or **[▲]** **[▼]** set the hours in double digits (for example, "07" for 7 a.m.) and save with **[OK]**.
- With the keypad or **[▲]** **[▼]** set the minutes in double digits and save with **[OK]**. The set alarm is now shown under the menu option **Alarm Clock**.

- Press  or simply close the slider of the mobile phone. This will return the phone to the standby position. An alarm clock symbol now appears in the header.

*Please note: You only can see the alarm clock symbol on the display if **Time & symbols** is selected in the menu **Headline shows**. (see Section 4.4.6).*






### ■ 3.2.2 Alarm & snooze function

- Press  to end the alarm. Should the alarm function not be fully deactivated (see Section 3.2.4), the alarm clock will go off at the same time on the next day.
- In order to be woken up or reminded again 5 minutes later, press  for the snooze function while the alarm is ringing. This can be repeated as often as you like. Otherwise, turn off the alarm with .

If you do not press a key, the alarm will ring again every 3 minutes, for a maximum of 90 minutes.



### ■ 3.2.3 Editing the alarm time

Access the **Alarm Clock** menu (see Section 3.2).

- Select **New Time** with  Then use the keypad or   to set the hour and save with . Then set the minutes and use  to save (see Section 3.2.1).

### ■ 3.2.4 Deactivating the alarm function

If you do not want the set alarm to ring at the same time on the next day:

- Enter the **Alarm Clock** menu (see Section 3.2).
- Use  to scroll to **Off** and select using .

### ■ 3.2.5 Setting the alarm melody



- Under **Settings / Sounds & Alerts / Alarm Melody** you can choose the melody you want to wake up to.

*Tip! If you select a melody that is significantly different from your ring tone you can make sure that you don't get the two mixed up.*

### 3.3 MANUAL KEY LOCK AND AUTO-KEY LOCK

To ensure that no calls can be made accidentally (e.g. when the phone is in a pocket or a bag) the keypad can be locked.







#### ■ 3.3.1 Manual key lock

- To activate the key lock, hold down the  button on the top left of the phone for 3 seconds. A large key symbol displays the activated key lock.
- To deactivate the key lock before using the mobile phone again, simply open the phone a minimum of 0.6 inches (=15mm) or press and hold the  key for 3 seconds.

#### ■ 3.3.2 Automatic key lock

If you are often on the move with your mobile phone, we recommend that you use the automatic key lock. When the phone is closed, the keypad automatically locks after 10 seconds when not in use.

To activate the automatic key lock:

- Open the mobile phone, go to **Settings** with  and select with .
- Go to **Keypad Auto Lock** with  and select using .
- Select **On** with  to activate this function.
- A key symbol shows the activated key lock. This can be deactivated at any time by sliding open the mobile phone or by holding down the  button for 3 seconds.

*Please note: Incoming calls can be accepted as usual. If you wish to reject a call you have to unlock the keypad first (e.g. by opening the slider).*



### 3.4 MY MENU

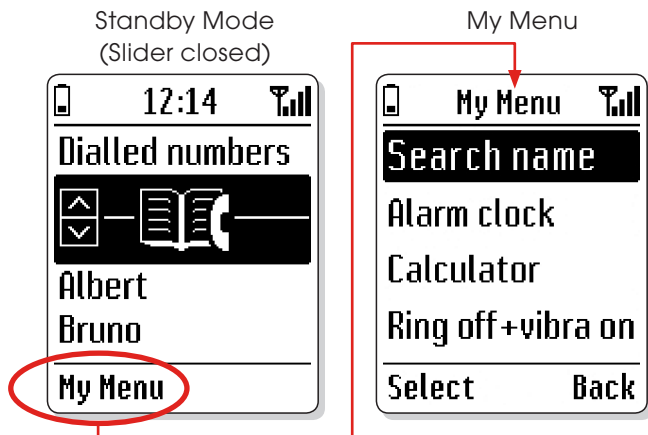
**My Menu** allows you to quickly select your most often used menu items, for example **Alarm Clock**, **Ringtone on/off**, **Calculator**, etc.

#### ■ 3.4.1 Activating “My Menu”:

- Open the slider, go to menu option **Settings** with ▼ and select using **OK**.
- Press ▼ several times to scroll down to **My Menu** and select using **OK**.
- Select **On** with **OK** to activate this function.

#### ■ 3.4.2 Entering My Menu

The black background that highlights an option has to be in the start position, then **MY MENU** will appear at the bottom left. To select **My Menu** press **OK**.



#### ■ 3.4.3 Selecting your favourite menu items for “My Menu” and the organising sequence

- Enter **My Menu** with **OK**.
- Scroll to **Select options** with ▼ and confirm with **OK**.
- Go to your desired menu item with ▼ and select it with **OK**.
- Select the position number in the **My Menu** list with ▼ and save with **OK**.
- Repeat the previous three steps to add additional items to your **My Menu**.
- Save the selection with **OK** and confirm the request **Save change?** with **OK**.