SMART-70
User Manual

iDP

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Before returning any equipment for in-warranty or out-of warranty repair, contact an IDP Reseller or an IDP Service Center for a Return Materials Authorization (RMA) number.
Repack the equipment in the original packing material and mark the RMA number clearly on the outside of the box. For more information about RMA or IDP warranty statements, refer to the Warranty booklet on the quick install guide.

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1. Introduction

1.1 Overview

SMART-70 is a high-performance large capacity ID card printer designed by the unique modular concept that can support various printer configurations to meet different user requirements. 500 cards can continuously be printed, laminated and encoded on various card. SMART-70 consists of 6 different modules (① Input Hopper, ② Encoding station, ③ Printer, ④ Flipper, ⑤ Laminator, ⑥ Output Hopper) that can be configured in various combinations according to different customer requirements. Required modules can easily be added to extend functions depending on your needs.
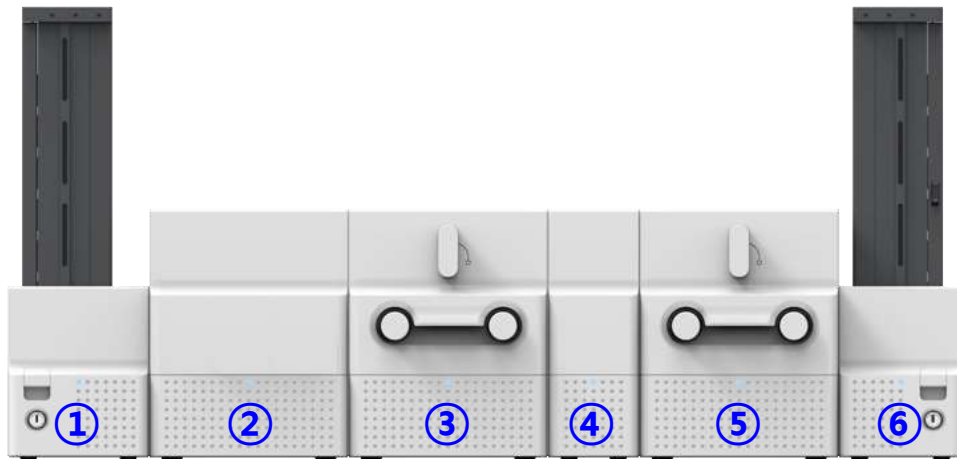
Figure 1 Combination of SMART-70

Key features of SMART-70 are as follows.

- Convenience

    SMART-70 is sleekly designed, such as modern household appliances, to provide user-friendly environment with the maximum convenience. Status LED on all modules can indicate the status of each module at all times. Also, LCD and buttons on Printer and Laminator are for user to check the status and set the configuration. Card, print ribbon and other consumables can be changed in intuitive way, and all modules are equipped

with physical locks to provide high security feature.

- Clear printing

  SMART-70 can print clear images on card by using IDP's FINE Technology that can exquisitely control the heat of print head depending on the picture.

- High Speed

  SMART-70 can print 200 cards/hour for color (YMCKO) and 1,000 cards/hour for monochrome. Since each module can independently work, multiple cards can be simultaneously printed, encoded and laminated by the pipeline processing for enhancing issuance speed.

- High Capacity

  SMART-70 is designed to support 500 cards capacity in Input Hopper, Printer, Laminator and Output Hopper. Once card, print ribbon and laminating film are replaced, 500 cards can be continuously issued. Also, cards can be loaded and stacked the up to 3000 cards by using multiple Input / Output Hopper.

- Encoding

  SMART-70 can encode magnetic stripe and smart cards by using Encoding Station or the encoding options installed into Printer module. In case of using Encoding station, magnetic stripe card, contact and contactless smart card can be encoded and 1D & 2D barcode on card can be scanned. Also, magnetic stripe and contactless smart card encoder can be installed in Printer module.

- Energy Saving

  In order to save energy, SMART-70 is designed to minimize unnecessary power consumption when the system doesn't work. Since SMART-70 Laminator uses the instant direct heating mechanism developed by IDP, it requires no warming-up for laminating and no additional power consumption for maintaining the temperature of the laminate head while on standby.

- Reliability

  Since the metal frame, stainless steel shaft and ball bearing is used for the high durability, SMART-70 can be stably operated under the harsh environments of the massive issuance environment.

- Scratch Free

  SMART-70 can protect a card surface while the card is in SMART-70 for printing and encoding. 500 cards can be loaded in Input Hopper but the cards can be taken out from Input Hopper without scratch by using the patented load distribution structure of IDP. Also, it is designed that inserted cards don't get in contact with any other components except the rollers for card feeding in Printer, Laminator and other module. In Output Hopper, the stacked cards are lifted up for preventing scratch when a new card is inserted into Output Hopper.

- Software

  Since the card design and DB (Database) software for card issuance as well as the printer driver is provided free of charge, users will not need to purchase additional software. Utility programs for adjusting the configuration and checking the status of Printer and powerful SDK (Software Development Kit) for easily developing customized applications are also provided without coast.

1.2 Modules

SMART-70 can organize the card issuing system by combining the 6 different modules. In this case, Printer communicates with the PC and controls the other modules. If Laminator is used without Printer, Laminator will control other modules. This chapter shows the features of each module.

1.2.1 Input Hopper

SMART-70 Input Hopper can be loaded up to 500 cards and supply a card at a time. SMART-70 Input Hopper has the following features.

- Cards can be conveniently loaded by using large capacity card cartridge which 500 CR80 cards (card thickness 0.8mm) can be loaded.

- The gate of card cartridge can be easily adjusted depending on the thickness of card.

- When card cartridge is taken out from Input Hopper, the gate of cartridge is

automatically closed for preventing the loss of cards.

- In order to prevent the theft of cards, physical locking mechanism can prevent card cartridge from being taken out from Input Hopper.

- For solving the problem caused by dust, both sides of card are cleaned when the card is supplied.

- The cleaning device is easily managed by changing the disposable cleaning roller included in new print ribbon package whenever print ribbon is changed.

- Since cards in cartridge pushed by special structure of IDP's patented technology, cards are stably supplied even if the cards are stuck by the static.

- 500 cards are loaded, but the loaded cards don't make scratch because the weight of loaded cards is dispersed when the lowest card has to be supplied.

- When card cartridge is empty, Input Hopper can automatically check and notify the status.

① **Card cartridge**

500 cards can be loaded.

② **Disposable cleaning roller holder**

Please install the disposable cleaning roller included with new ribbon.

③ **Cartridge release button**

Please pull up card cartridge while pressing cartridge release button.

④ **Indicator LED**

The status of Input Hopper is displayed by the color.

⑤ **Physical lock**

Card cartridge is locked and can't be taken out from Input Hopper.

⑥ **Card gate**

Card is supplied to other module.

Figure 2 Front side of Input Hopper

①	**Kensington lock**
	Kensington lock is usable.
②	**Communication port**
	To communicate between SMART-70 modules, please connect to an adjacent module.
③	**Serial communication port**
	This port is used when an external device controls Input Hopper.
④	**Power port**
	Please connect the 24V DC power adaptor provided with Input Hopper.
⑤	**Power switch**
	Turn On/Off

Figure 3 Rear side of Input Hopper

1.2.2 Encoding station (Being developed)

SMART-70 Encoding Station is designed to read barcode printed on card and support various types of encoding. By using Encoding Station, multiple cards can be simultaneously printed and encoded to enhance issuance speed.

Various optional encoders can be installed in Encoding Station as below. Optional encoding modules can be purchased according to your needs.

- Barcode reader

    ✓ 1D Barcode: Code32, Code39, Code93, Code128, Codaba, EAN 128, ...

    ✓ 2D Barcode: PDF417, MicroPDF417, MaxiCode, DataMatrix, QR Code, ...

- Magnetic encoder

    ✓ ISO7811 HiCo / LoCo Card

    ✓ JIS2 Card

- Contact smart card encoder

    ✓ ISO 7816 A/B/C Card

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✓ ISO 7816 1/2/3/4 microprocessor Cards

● Contactless smart card encoder

✓ ISO 14443 A/B Card

✓ Mifare, DESFire Card

✓ ISO 18092(NFC) Card

✓ Felica Card

① **Control panel LCD**	The status of Encoding Station is displayed.
② **Control panel buttons**	Buttons are used to check configuration or status.
③ **Physical lock**	Front cover is locked and can't be detached.
④ **Indicator LED**	The status of Encoding Station is displayed by the color.
⑤ **Card gate**	Card gate is to convey cards from module to module.

Figure 4 Front side of Encoding Station
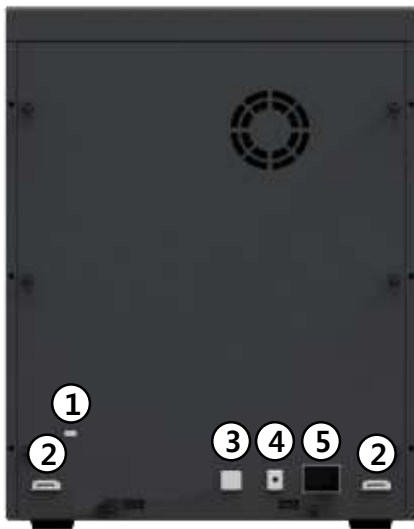
① **Kensington lock**

Kensington lock is usable.

② **Communication port**

To communicate between SMART-70 modules, please connect to an adjacent module.

③ **USB device port**

Please connect to the USB host port of Printer module.

④ **Power port**

Please connect the 24V DC power adaptor provided with Encoding Station.

⑤ **Power switch**

Turn On/Off.

Figure 5 Rear side of Encoding Station

1.2.3 Printer

SMART-70 Printer is the high-end printer which the IDP's printing technologies are concentrated. SMART-70 Printer can continuously print 500 cards of color or 3000 cards of mono, and the magnetic stripe and contactless encoding option can be installed.

SMART-70 Printer has the following features.

- LCD and 4 buttons on the control panel of Printer are for user conveniences and users can easily check the status of Printer and adjust the configuration.

- Indicator LED on the front side of Printer displays the status of Printer by using the color, so user can intuitionally check the status of Printer.

- For improving the convenience of changing print ribbon, ribbon cartridge is designed as the drawer type and the print ribbon can easily be changed.

- By using ribbon cartridge lock lever, ribbon cartridge can easily be locked and print head can be moved up and down for the convenience of maintenance.

- For the prevention of thefts, physical locking mechanism and Kensington lock are designed and applied to Printer.

- Ethernet port is installed by default and user can print and encode cards via network.

- For massive card issuance, metal frame, stainless steel shaft, ball bearing and high quality materials are used to increase the stability and reliability of Printer.

- In order to prevent scratch on cards, Printer is designed that cards don't get in contact with any other components except rollers when cards are being fed in Printer.

- High printing speed and improved printing algorithm can guarantee a more vivid and fine printing quality.

- Since card design and DB (Database) software for card issuance as well as printer driver and utility programs are provided free of charge, additional software is not needed to purchase.

① **Control panel LCD**

The status of Printer is displayed.

② **Control panel buttons**

Buttons are used to adjust configuration and check status.

③ **Physical lock**

Physical lock is to lock Printer and ribbon cartridge.

④ **Ribbon cartridge lock lever**

To pull out ribbon cartridge, please turn lever to the right 90 degrees for taking.

⑤ **Ribbon cartridge**

Color ribbon for 500 cards or mono ribbon for 3000 cards is loaded into ribbon cartridge.

⑥ **Indicator LED**

The status of Printer is displayed by the color.

⑦ **Card gate**

Card gate is to convey cards from module to module.

Figure 6 Front side of Printer

① **Kensington lock**

Kensington lock is usable.

② **Communication port**

To communicate between SMART-70 modules, please connect to an adjacent module.

③ **Serial communication port**

This port is to communicate with external device except SMART-70 modules.

④ **Ethernet port**

This port is for network communication.

⑤ **USB host port**

This port is for connecting to the USB device port of Encoding Station.

⑥ **USB device port**

To communicate with PC, please connect to PC.

⑦ **Power port**

Please connect the 24V DC power adaptor provided with Input Hopper.

⑧ **Power switch**

Turn On/Off.

Figure 7 Rear side of Printer

Control panel of Printer consists of 2 lines LCD and 4 buttons. The 4 buttons have the functions as shown in the figure 8.

Figure 8 Control panel of Printer

The menus of the control panel of Printer are as below table.

Menu	Submenu	Description
>System Config.	>>Combination	To set module combination. Refer to the chapter 2.1.10 for modules combination setting.
	>>Operation Mode	To set Printer as a Master device. Default is Master.
	>>Insert Dir	To set the direction of Card In. Default is the left.
	>>Eject Dir	To set the direction of Card Out. Default is the right.
	>>Auto Card In	To set the automatic card feeding when the card is detected at the direction of Card In. Default is OFF.
	>>UserCounterClear	To reset user issue count.
>Network Config.	>>DHCP	To set whether to use DHCP function. Default is On.
	>>IP Address	IP address to be used when DHCP is OFF.
	>>Network Mask	Network Mask to be used when DHCP is OFF.
	>>Gateway	Gateway address to be used when DHCP is OFF.
>Print Config.	>>XStartPosition	To set the start position of the printing on the card's X-axis (shorter side).
	>>YStartPosition	To set the start position of the printing on the card's Y-axis (longer side).
	>>YEndPosition	To set the end position of the printing on the card's Y-axis.
	>>YScale	To set the length of printed image on the card's Y-axis.
	>>TotalDensity	To set the total printing density.
	>>ColorDensity	To set the color density
	>>BlackDensity	To set the resin black density.
	>>OverlayDensity	To set overlay density.

	>>RMP+	To adjust the force for pulling print ribbon during printing when the residual quantity of print ribbon is in its maximum quantity.
	>>RMP-	To adjust the force for pulling print ribbon during printing when the residual quantity of print ribbon is in its minimum quantity.
	>>RMM+	To adjust the force for pulling print ribbon during alignment when the residual quantity of print ribbon is in its maximum quantity.
	>>RMM-	To adjust the force for pulling print ribbon during alignment when the residual quantity of print ribbon is in its minimum quantity.
	>>HeadResister	To set resistance value of TPH (Thermal Print Head).
>Operation	>>Print Sample	To print a sample card.
>Information	>>Printer Serial	To show the serial number of Printer.
	>>Firmware Ver.	To show the firmware version of Printer.
	>>Head Serial	To show the serial number of TPH.
	>>Ribbon Balance	To show the print ribbon type and balance.
	>>IP Address	To show the current IP address of Printer.
	>>Network Mask	To show the current Network mask of Printer.
	>>Gateway	To show the current Gateway of Printer.
	>>MAC Address	To show the MAC address of Printer.
	>>User Count	To show the number of issued cards that user can reset.
	>>Factory Count	To show the number of accumulated issued cards after factory shipment.

1.2.4 Flipper

SMART-70 Flipper can flip over a card for dual sided printing and laminating. The error card bin in Flipper can collect 30 error cards (encoding failed cards) and the collected cards can be taken out by opening the front cover of Flipper.

	① **Physical Lock**
	Physical lock is to lock Flipper cover.
	② **Flipper cover**
	To take out error cards or fix problem, please open Flipper cover by pulling out.
	③ **Indicator LED**
	The status of Flipper is displayed by the color.
	④ **Card gate**
	Card gate is to convey cards from module to module.

Figure 9 Front side of Flipper

|	
	① **Kensington lock**
	Kensington lock is usable.
	② **Communication port**
	To communicate between SMART-70 modules, please connect to an adjacent module.
	③ **Power port**
	Please connect the 24V DC power adaptor provided with Flipper.
	④ **Power switch**
	Turn On/Off

Figure 10 Rear side of Flipper

1.2.5 Laminator

SMART-70 Laminator is the high performance laminator which cards are can be laminated with high quality without warming-up by using the patented technology of the IDP's "Instant direct heating mechanism". One roll of the holographic or clear laminating film can laminate 500 cards.

SMART-70 Laminator has following features.

- LCD and 4 buttons on the control panel are for user conveniences and users can easily check the status of Laminator and adjust configuration.

- Indicator LED on the front side of Laminator displays the status of Laminator by using the color, so user can intuitionally check the status of Laminator.

- For improving the convenience of changing a laminating film, film cartridge is designed as the drawer type and laminating film can easily be changed.

- By using film cartridge lock lever, film cartridge can easily be locked and laminate head can be moved up and down for the convenience of maintenance.

- For the prevention of thefts, physical locking mechanism and Kensington lock are designed and applied to Laminator.

- For massive card issuance, metal frame, stainless steel shaft, ball bearing and high quality materials are used to increase the stability and reliability of Laminator.

- Conventional laminators must be needed warming-up time before laminating, but SMART-70 Laminator can immediately laminate without having to wait by using IDP's Instant direct heating mechanism.

- Instant direct heating mechanism of IDP uses bar-type laminate head to instantly increase the temperature of laminate head and to reduce energy consumption to one-seventh level compared with conventional method and to increase the lifespan of laminate head.

- In order to prevent scratch on cards, Laminator is designed that cards don't get in contact with any other components except rollers when cards are being fed in Laminator.
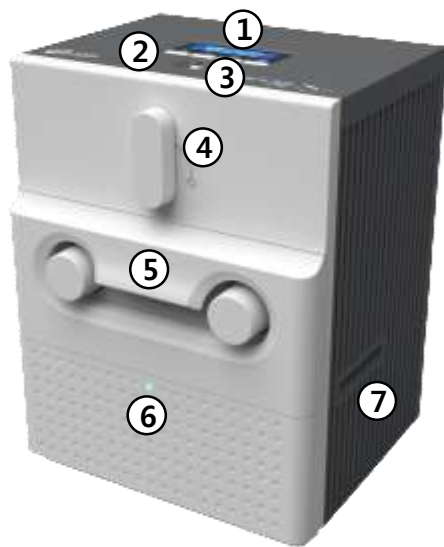
① **Control panel LCD**

The status of Laminator is displayed.

② **Control panel buttons**

Buttons are used to adjust configuration and check status.

③ **Physical lock**

Physical lock is to lock Laminator and film cartridge.

④ **Film cartridge lock lever**

To pull out film cartridge, please turn lever to the right 90 degrees.

⑤ **Film cartridge**

Laminating film for 500 cards is loaded into cartridge. Ribbon cartridge in Printer can't be used for Laminator.

⑥ **Indicator LED**

The status of Laminator is displayed by the color.

⑦ **Card gate**

Card gate is to convey cards from module to module.

Figure 11 Front side of Laminator

① **Kensington lock**

Kensington lock is usable

② **Communication port**

To communicate between SMART-70 modules, please connect to an adjacent module.

③ **Serial communication port**

This port is to communicate with external device except SMART-70 modules.

④ **USB device port**

When Laminator is used without the Printer, this port is to communicate with PC.

⑤ **Power port**

Please connect the 24V DC power adaptor provided with Laminator.

⑥ **Power switch**

Turn On/Off

Figure 12 Rear side of Laminator

1.2.6 Output Hopper

SMART-70 Output Hopper can stack with 500 cards after printing, laminating and encoding.

SMART-70 Output Hopper has the following features.

- Cards can be conveniently collected by large capacity cartridge which 500 CR80 cards (card thickness 0.8mm) can be loaded.

- When card cartridge is taken out from Output Hopper, the gate of card cartridge is automatically closed for preventing the loss of cards.

- In order to prevent the theft of cards, physical locking mechanism can prevent card cartridge from being taken out from Output Hopper.

- When card cartridge is full, Output Hopper can automatically check and notify the status.

- When a card is inserted into Output Hopper, stacked cards are lifted up by the support beam what is operated by internal CAM to protect card from scratch.

- Same card cartridge is used for Input Hopper and Output Hopper, so card cartridge can be shared.

① **Card cartridge**

500 cards can be loaded.

② **Cartridge release button**

Please pull up card cartridge while pressing cartridge release button.

③ **Indicator LED**

The status of Output Hopper is displayed by the color.

④ **Physical lock**

Card cartridge is locked and can't be taken out from Output Hopper.

⑤ **Card gate**

Card is inserted from other module.

Figure 13 Front side of Output Hopper

① **Kensington lock**

Kensington lock is usable.

② **Serial communication port**

This port is used when external device needs to control Output Hopper.

③ **Power port**

Please connect the 24V DC power adaptor provided with Output Hopper.

④ **Power switch**

Turn On/Off.

⑤ **Communication port**

To communicate between SMART-70 modules, please connect to an adjacent module.

Figure 14 Rear side of Output Hopper

1.2.7 Stacker

If Output Hopper is not needed, 100 cards can be ejected and loaded by using the Stacker provided with Input Hopper.

Figure 15 Stacker

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2. Installation and operation

2.1 Hardware installation

2.1.1 Placement of Modules

SMART-70 modules need to be placed on a flat table. Order of placing modules from left to right is Input Hopper, Encoding Station, Printer, Laminator and Output Hopper. When some module is not required, please remove unnecessary modules from above placing order. For example, if Encoding Station and Laminator are not needed, Input Hopper, Printer, Flipper and Output Hopper can be placed.

Figure 16 SMART-70 Placement of modules

2.1.2 Module fastening

Binding cramp can fasten between SMART-70 modules. Please place the cramp on floor and put a module on the cramp as shown as figure.

Figure 17 Module fastening

2.1.3 Module connection

Please connect the red communication cables provided with the modules to each module.

Figure 18 Module connection

2.1.4 Power connection

Please connect the 24V DC power adaptors provided with each module to all modules. Printer must be connected to the 24 DC power adaptor provided with Printer.

Figure 19 Power connection

2.1.5 Print ribbon and laminating film installation

A. Please turn ribbon / film cartridge lock lever to the clockwise 90 degrees.

Figure 20 Ribbon / film cartridge unlocking

B. Please pull out ribbon / film cartridge.

Figure 21 Pulling out ribbon / film cartridge

C. Please mount print ribbon / laminating film by pushing cores into cartridge from the side of cartridge as figure. To properly mount print ribbon or laminating film, please refer to the install guideline on the print ribbon or laminating film box. Ribbon cartridge in Printer is different with film cartridge in Laminator, so the cartridges can't be shared. The ribbon cartridge must be used in Printer and the film cartridge must be used in Laminator.

Figure 22 Print ribbon / laminating film mounting

When print ribbon is being mounted, please refer to the mounting instruction on the inside of ribbon cartridge as shown as figure.
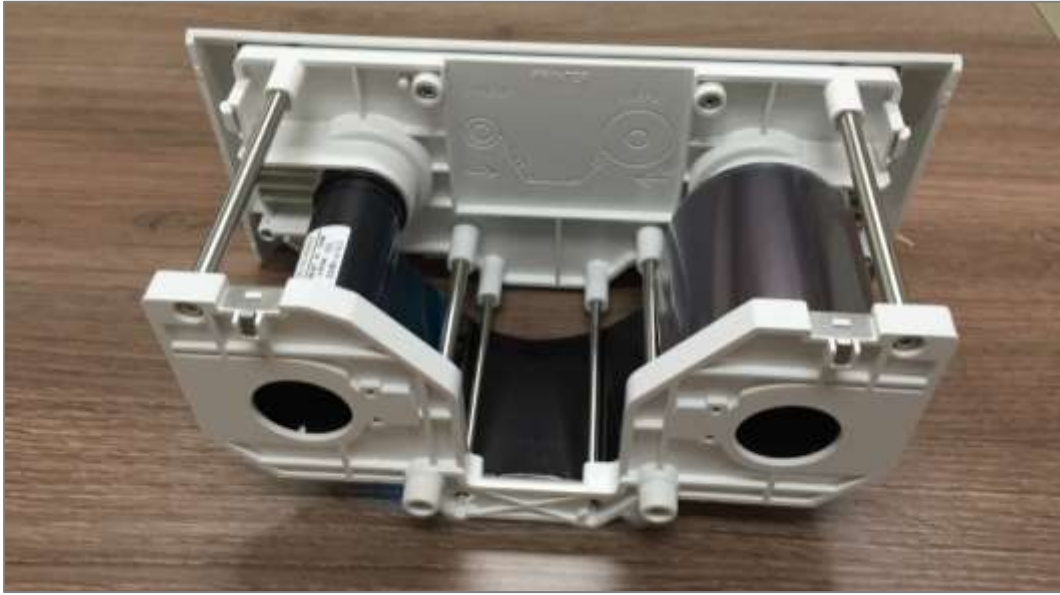
Figure 23 Print ribbon mounting

When laminating film is being mounted, please refer to the mounting instruction on the inside of film cartridge as figure. If vertical laminating position on card is needed to adjust, please use the lever marked by red circle.

Figure 24 Laminating film mounting

D. Please turn the dial on the right side of cartridge to tension print ribbon or laminating film as figure.

Figure 25 Print ribbon / laminating film alignment

E. Please push ribbon or film cartridge into Printer or Laminator.

Figure 26 Ribbon / film cartridge insertion

F. Please turn ribbon / film cartridge lock lever to the counterclockwise 90 degrees, so the lever is returned to the vertical.

Figure 27 Ribbon / film cartridge locking

2.1.6 Disposable cleaning roller installation

A. Please detach disposable cleaning roller holder from Input Hopper as figure.

Figure 28 Detachment of disposable cleaning roller holder

B. Please remove used disposable cleaning roller from holder.
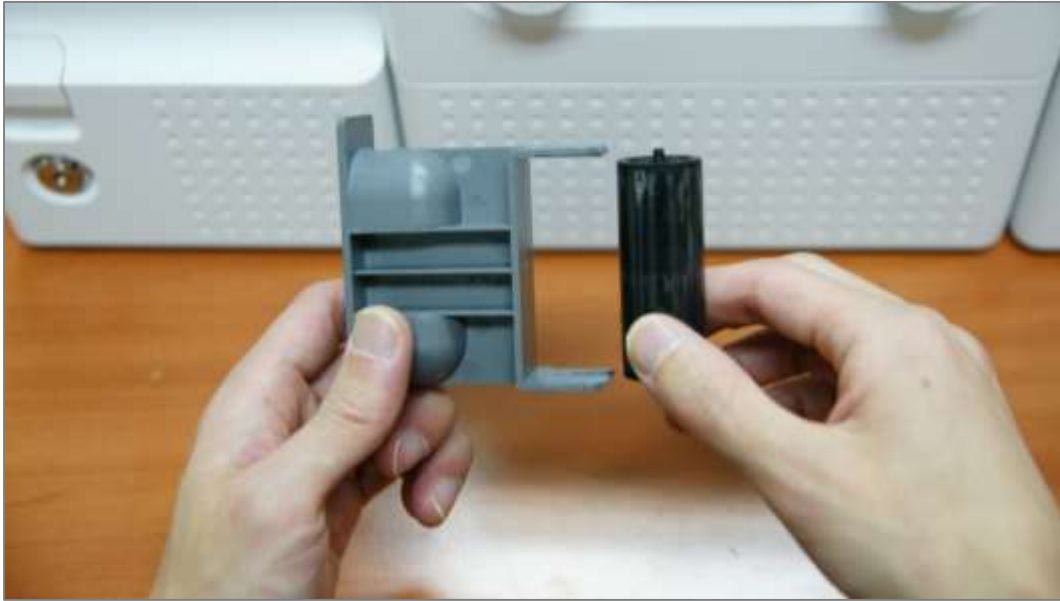
Figure 29 Used disposable cleaning roller removal

C. Please mount a new disposable cleaning roller.

Figure 30 New disposable cleaning roller mounting

D. Please peel off the protector of disposable cleaning roller.

Figure 31 Removal of new disposable cleaning roller protector

E. Please install disposable cleaning roller holder into Input Hopper as figure.

Figure 32 Installation of disposable cleaning roller holder

2.1.7 Cards Loading

A. Please pull up card cartridge while pressing cartridge release button.

Figure 33 Card cartridge release from Input Hopper

B. Please adjust the gate of card cartridge depending on card thickness by using control lever.

Figure 34 Cards thickness adjustment

C. Please push the button on card cartridge down and open cartridge cover as figure.

Figure 35 Card cartridge open

D. Please remove the tape for fixing the weight in card cartridge as figure.

Figure 36 Removal of the tape for fixing the weight

E. Please pull up the weight and fix it to the top.

Figure 37 Card cartridge's weight fixing

F. Please take care not to touch the surface of cards and load the cards into cartridge.

Figure 38 Card loading

G. Please put down the weight on loaded cards as figure.

Figure 39 Putting down the card cartridge's weight

H. Please close card cartridge cover and put card cartridge into Input Hopper until click is heard.

Figure 40 Loading card cartridge into Input Hopper

2.1.8 Loading card cartridge into Output Hopper

Please put an empty card cartridge into Output Hopper until click is heard. In order to take card cartridge out, please pull up the cartridge while pressing cartridge release button.

Figure 41 Loading card cartridge into Output Hopper

2.1.9 Power on

Please turn on the power switch on the rear side of all modules.

Figure 42 Power on

2.1.10 Module combination setting

Since SMART-70 is operated by the combination of multiple modules, the configuration for multiple modules combination must be set during the first installation of the modules. Printer module acts as master who is responsible to communicate with PC and control other modules, and if Printer module is not connected, Laminator module will act as master. The configuration for multiple modules combination can be set in the control panel of Printer module as below. SMART-70 Printer searches connected modules in booting, if the combination of connected modules is different with the configuration for multiple modules combination, Indicator LED is turned to yellow and the message for checking modules combination is displayed. Please follow below steps to set the configuration for multiple modules combinations for initial setting.

A. The modules combination is IPFLO (Input Hopper + Printer + Flipper + Laminator + Output Hopper) but the configuration is different with the actually connected modules, so the configuration for multiple modules combination must be set again.

Please press the [Select] button indicated by red arrow.

Figure 43 Modules combination checking

B. Existing modules combination is shown. Please press the [Select] button indicated by red arrow to adjust the configuration for multiple modules combination.

Figure 44 Existing modules combination

C. The detected modules combination is shown. Please press the [Select] button indicated by red arrow to save the configuration for detected multiple modules combination.

Figure 45 Adjusted modules combination

D. The saved multiple modules combination is shown.

Figure 46 Saved module combination

E. Please wait a while until system is ready.

Figure 47 Completed module combination

2.1.11 System status check

Please check that indicator LEDs on all modules are blue and the status of Printer and Laminator is ready.

Figure 48 System status checking

2.1.12 Sample card printing

A. Please press the "Menu" button indicated by red arrow on Printer.

Figure 49 Printer menu

B. On "System Config" menu, please press the [→] button indicated by red arrow.

Figure 50 Printer menu (System Config)

C. On "Network Config" menu, please press the [→] button indicated by red arrow.

Figure 51 Printer menu (Network Config)

D. On "Printer Config" menu, please press the [→] button indicated by red arrow.

Figure 52 Printer menu (Printer Config)

E. On "Operation" menu, please press the [Select] button indicated by red arrow.

Figure 53 Printer menu (Operation)

F. On "Print Sample" menu, please press the [Select] button indicated by red arrow.

Figure 54 Printer menu (Print Sample)

G. Please wait a while until sample card is printed as figure.
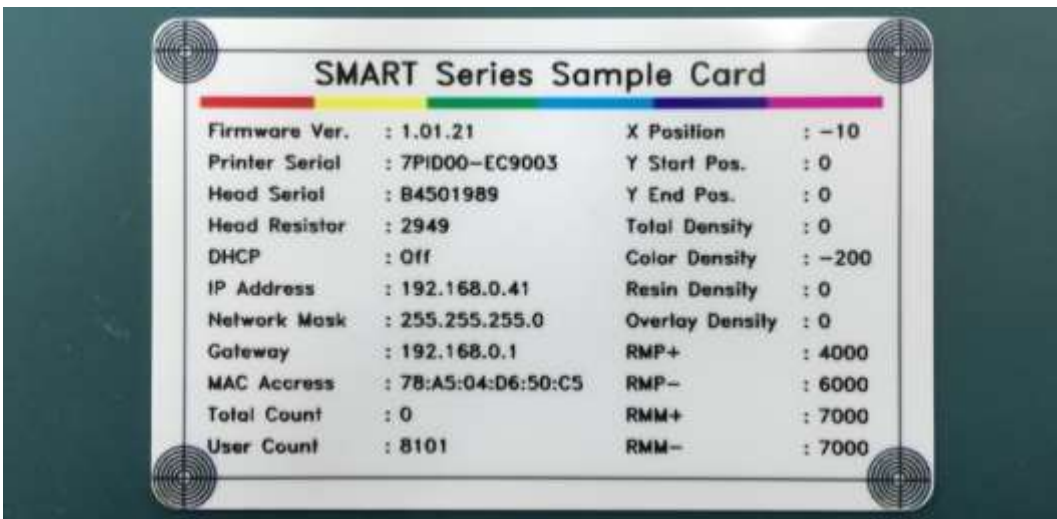
Figure 55 Sample Card

2.2 Software installation (Windows Vista/7/8)

Figure 56 Printer driver installation 1

2.2.1 Start-up window

Please insert the installation CD provided with Printer and choose the language and click "Driver Install" button.

*) When you want to install printer driver for USB, please turn off Printer before installation. When you want to install printer driver for network, please turn on Printer.
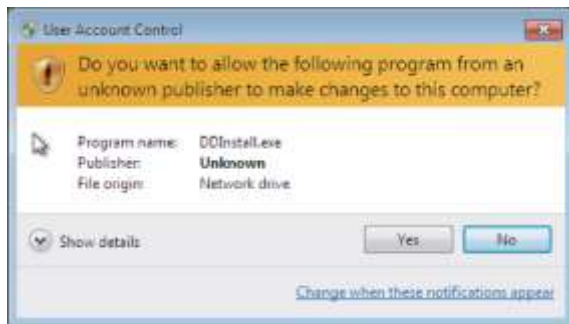
Figure 57 Printer driver installation 2

2.2.2 User Account Control

When "User Account Control" window is opened, please click "Yes".
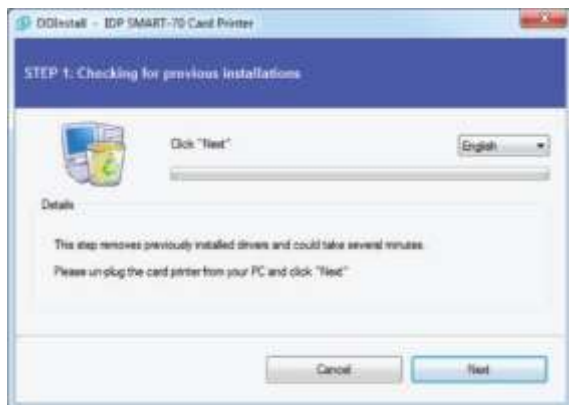
Figure 58 Printer driver installation 3

2.2.3 Driver Installation STEP 1

Please choose the language and click "Next". In STEP 1, previous installed printer driver is automatically checked and removed.

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2.2.4 Driver Installation STEP 2-1

When "Next" is clicked, printer driver installation is prepared.
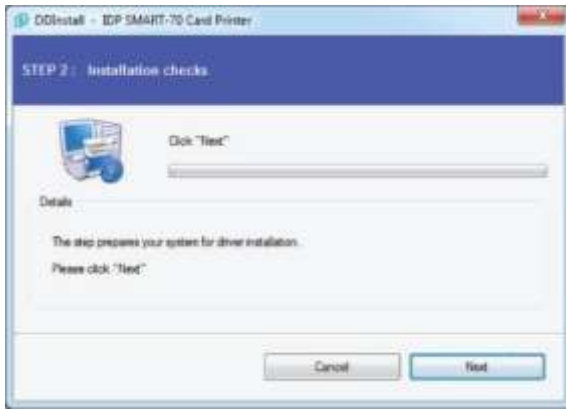
Figure 59 Printer driver installation 4

2.2.5 Driver Installation STEP 2-2

Please click "Install this driver software anyway" when Windows Security window comes up,

Figure 60 Printer driver installation 5

2.2.6 Driver Installation STEP 3-1

Please click "Next" when your Printer is connected via USB.

If you want to install the printer driver for network, please select the "TCP/IP Network port" and select a proper Printer as shown in the next step (2.2.7).

Figure 61 Printer driver installation 6

2.2.7 Driver Installation STEP 3-2

Please select a proper Printer on the list and click "OK".
(If Printer is not on the list of the network printer select window, Printer is not connected to network. So, please check the status of network connection.)
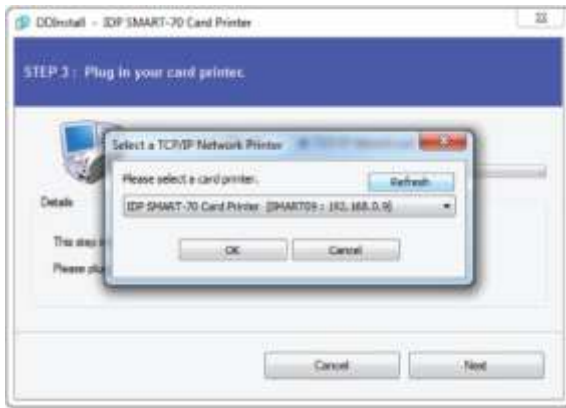
Figure 62 Printer driver installation 7

2.2.8 USB port connection

Please connect USB cable to Printer.
(If your Printer is connected to network, please check the status of network connection.)

Figure 63 Printer driver installation 8

2.2.9 Power on

Pease turn on all the modules.

Figure 64 Printer driver installation 9

Figure 65 Printer driver installation 10

2.2.10 Driver installation completion

Printer driver installation is completed after turning on Printer. When driver installation is completed, please click "Close".

Figure 66 Printer driver installation 11

2.2.11 Driver installation check 1

Please open "Devices and Printers" window and check that "IDP SMART-70 Card Printer" is created properly.
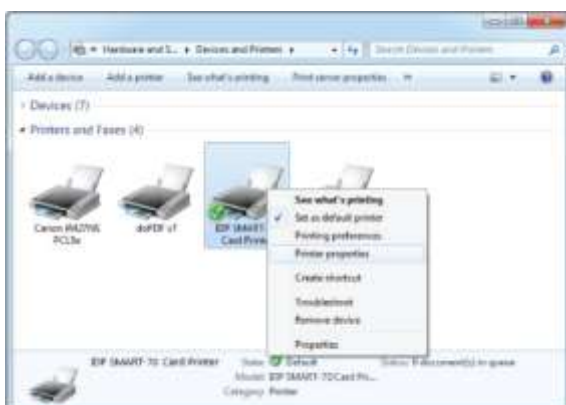
Figure 67 Printer driver installation 12

2.2.12 Driver installation check 2

Please right click on "IDP SMART-70 Card Printer" and select "Printer Properties".

Figure 68 Printer driver installation 13

2.2.13 Driver installation check 3

Please select the "General" tab on "IDP SMART-70 Card Printer" properties and click "Print Test Page".

Figure 69 Printer driver installation 14

2.2.14 Driver installation check 4

When test page is being printed, the widow for checking printing status comes up. After checking printed test card, if the test card is properly printed, please click "Close".

Figure 70 Application installation 1

2.2.15 Application installation 1

After printer driver installation, please install SMART Design and DB by clicking "Install Smart Application".

Figure 71 Application installation 2

2.2.16 Application installation 2

When "Smart Application Install ShieldWizard" window is opened, please click "Next".

Figure 72 Application installation 3

2.2.17 Application installation 3

Please choose "I accept the terms of the license agreement" and click "Next".
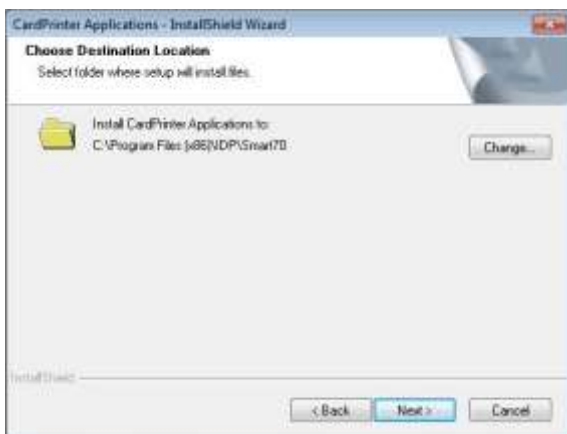
Figure 73 Application installation 4

2.2.18 Application installation 4

Please select destination location for application installation and click "Next".

2.2.19 Application installation 5

Please click "Install".
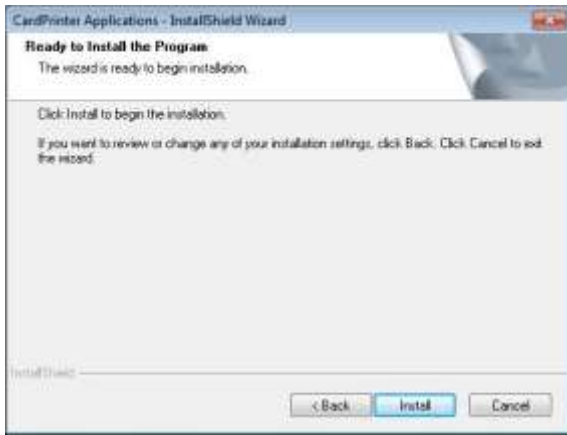
Figure 74 Application installation 5

2.2.20 Application installation 6

After the application installation is completed, please click "Finish" and use the installed application.
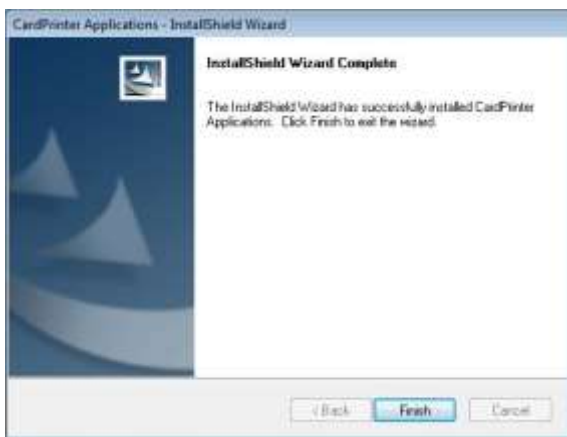
Figure 75 Application installation 6

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3. Driver configuration

SMART-70 Printer can print cards by selecting various required properties. To adjust printer properties, please open the Devices and Printers window and right click on "IDP SMART-70 Card Printer" and select "Printer Properties".

3.1 Printing preferences

Figure 76 Printer properties window

3.1.1 Printing Preferences

Please click "Printing Preferences" on the "General" tab of Printer Properties window.
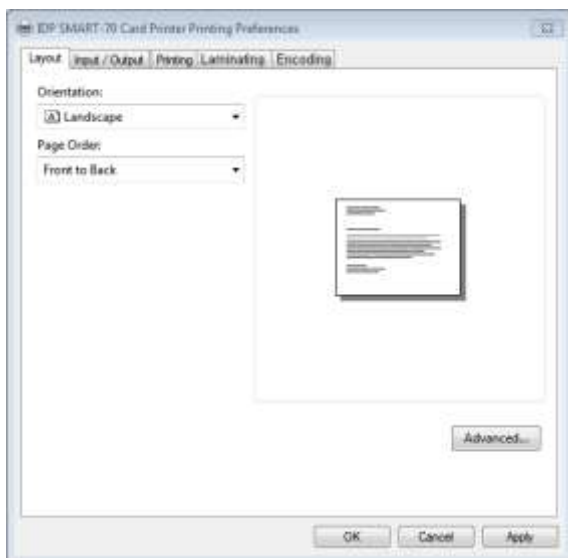
Figure 77 Layout

3.1.2 Layout

The print orientation (Landscape or Portrait) can be selected.
To apply your selection, please click "OK".

3.1.3 Advanced setup

For Advanced setup, please click the "Advanced" button on "Printing Preferences" window and you can adjust the advanced setting.

● **Reset Default Values**: Advanced setting is reset to the default values.

● **Color Correction**: Adjusting gamma value of each color panel can change color sense. The higher gamma value is the darker color. The absolute printing density can be adjusted by using "**CardPrinter70Setup**" utility.

  - **Main [-100:100]:** To adjust the gamma values of all panels.

  - **Yellow [-100:100]:** To adjust the gamma value of the yellow panel.

  - **Magenta [-100:100]:** To adjust the gamma value of the magenta panel.

  - **Cyan [-100:100]:** To adjust the gamma value of the cyan panel.

  - **Black [-100:100]:** To adjust the gamma value of the resin black panel.

  - **Overlay [-100:100]: To** adjust the gamma value of the overlay panel.

● **Position Processing**: The printing position between panels can be adjusted. If the value is higher, the positions are more accurate but the color sense may be a little lower.

  - **Color [-32:32]:** To adjust the printing position of the color panels (yellow, magenta and cyan).

  - **Mono [-32:32]:** To adjust the printing position of the resin black panel.

  - **Overlay [-32:32]:** To adjust the printing position of the overlay panel.

● **Resin Black (K) Processing**: The method to extract the data to be printed by the resin black is specified.

  - **Text [0:100]**: To set the density criteria for extracting the text to be printed by the resin black.

  - **Dot [0:100]**:   To set density criteria for extracting the pixels to be printed by the resin black.

  - **Threshold [0:100]**: To set density criteria for printing by the resin black when the dithering is performed by using the Threshold.

  - **Dithering Degree [0:100]**: To set sharpness when the dithering is performed by using the Random.

  - **Resin Extraction**: Method to extract the data for the resin black.

    > **Black object**: Text, line, etc. Black objects are extracted.

    > **Black Text**: Text is only extracted.

> **Black Dots**: All black dots are extracted.

> **Not Use**: No extraction.

● **Rewritable Controls**: This property is only for rewritable printer.

  - **Erase Density [0:100]**: To set the temperature to erase the contents on rewritable card.

● **Wait Option**: This option can set the card's waiting time at each encoding position when the smart card is encoded without using SDK. One contactless smart card encoder can be installed into SMART-70 Printer. One contactless and one contact smart card encoder can be installed into SMART-70 Encoding Station.
When this option is set and the SDK is not used for encoding, the program which the smart card is recognized and encoded within the specified waiting time must be developed by yourself because the card is only waiting for a specified time at the encoding position.

  - **Wait at Internal Module Contactless Encoding Position [On/Off]:** To set that the contactless smart card is waiting at the contactless smart card encoding position in Printer.

  - **Wait at External Module Contactless Encoding Position [On/Off]:** To set that the contactless smart card is waiting at the contactless smart card encoding position in Encoding Station.

  - **Wait at External Module Contact Encoding Position [On/Off]:** To set that the contact smart card is waiting at the contact smart card encoding position in Encoding Station.

    > **Card Side [Front/Back]**: To set the direction of card when the card is waiting.

    > **Wait Position [-100:100]**: To adjust the card position from the previous waiting position of card to the left or the right (unit is 0.1mm).

    > **Wait Time [0:1000]**: To set the waiting time of card (unit is a second).
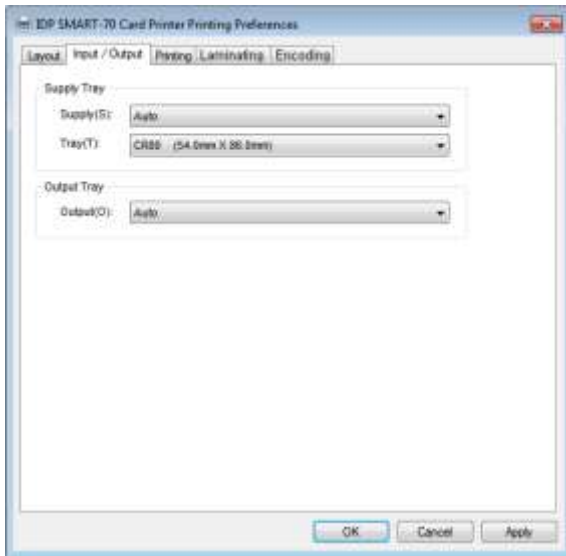
Figure 78 Input / Output settings

3.1.4 Input / Output settings

Supply Tray

  Supply: If there is one Input Hopper, please select "Auto". If there are multiple Input Hoppers, please select the Hopper which will be used.

  Tray: Please select "CR80" because SMART-70 only supports CR80 cards.

Output Tray

  Output: If there is one Output Hopper select "Auto". If there are multiple Output Hoppers, please select the Hopper which will be used.
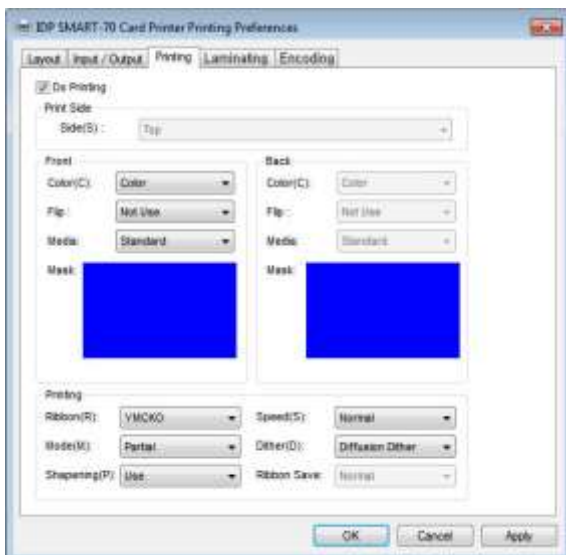
Figure 79 Printing settings

User defined mask uses BITMAP file (1012 x 636 pixels).

Blue(RGB(0,0,255)) : Print and Overlay

Light blue(RGB(0,255,255)) : Overlay only

Pink(RGB(255,0,255)) : Print only

Yellow(RGB(255,255,0)) : Florescent only

3.1.5 Printing settings

Do Printing: To set whether print or not.

Print Side: To set the single sided or dual sided printing when Flipper is installed.

Front / Back

  Color: To set the color or mono printing.

  Flip: To turn the printed image on card.

  Mask: To set the printing area on card. The predefined masks (normal card, smartcard, magnetic stripe card, etc.) or user defined mask cab be used.

Printing

  Ribbon: The print ribbon type is used for printing and can be automatically recognized.

  Speed: To set the printing speed.

  Mode: To set the all or partial printing.

  Dither: Set the dithering types.

  Sharpening: To calibrate the printed image sharpness.

  Ribbon Save: To set that the card is printed by using the split function when the mono ribbon is used.

Figure 80 Laminating settings

3.1.6 Laminating settings

This tab will be created only when SMART-70 Laminator module is connected.

Do Laminating: To set whether laminate or not.

Laminator Side: To set the laminating side of card (top, bottom and both sides).

Overlay: To set whether overlay panel is printed or not. Default is no overlay when the card is laminated. We recommend no overlay when the card is laminated.
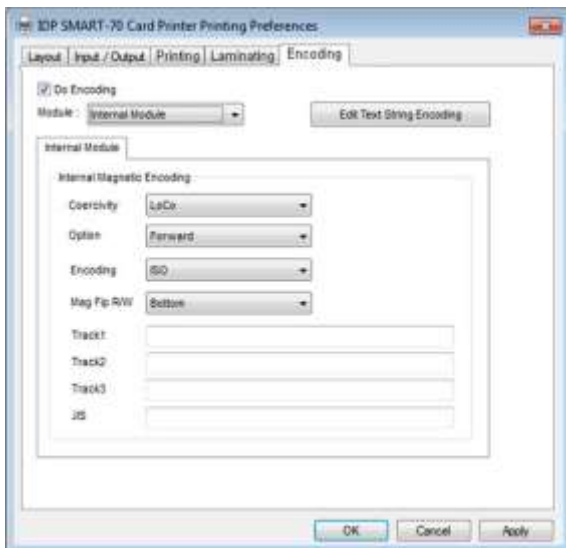
Figure 81 Encoding settings

3.1.7 Encoding settings

This tab will be created only when SMART-70 Magnetic Encoding option is installed.

Do Encoding: To set whether encoding or not.

Module: To set whether the internal module (Printer) or the external module (Encoding Station) is used.

Coercivity: To set the type of the magnetic stripe cards for encoding.
 LoCo: 300, 600 Oe.
 HiCo: 2760 Oe.
 SpCo: 4000 Oe.
 Auto: Automatic encoding depending on a used magnetic stripe card type.

Option: To set the encoding direction (Forward / Backward / Bitmode).

Encoding: To set the encoding protocol (ISO / Bally's).

Mag Flip R/W: To set the encoding side of magnetic stripe card.

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3.2 Other settings

Figure 82 Printer sharing settings

3.2.1 Sharing

Printer can be shared via network by setting the option of printer sharing on the Sharing tab.

Default is "Not sharing".
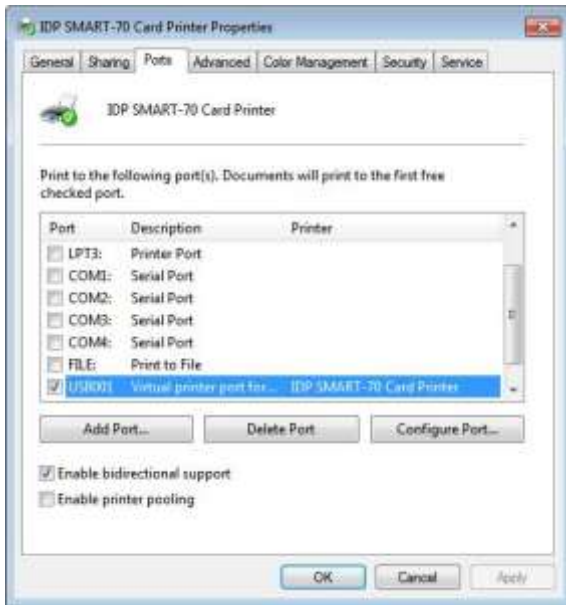
Figure 83 Ports setting

3.2.2 Ports

The Port tab shows which port is connected to SMART-70 Printer. On Figure, USB001 Virtual printer port is connected because SMART-70 Printer was connected via USB.

(Caution! The adjustment on the ports setting by user is not recommended because the port is automatically set.)
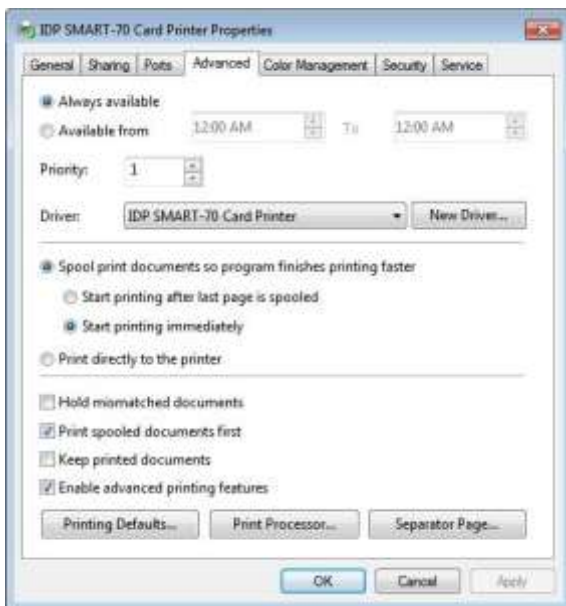
Figure 84 Advanced settings

3.2.3 Advanced

The working time, priority order, spool and etc. can be set in "Advanced" tab. The Advanced setting follows MS Windows standard. If you want to change the setting, please refer to the MS Windows manual.

(No adjustment on the Advanced setting is recommended.)

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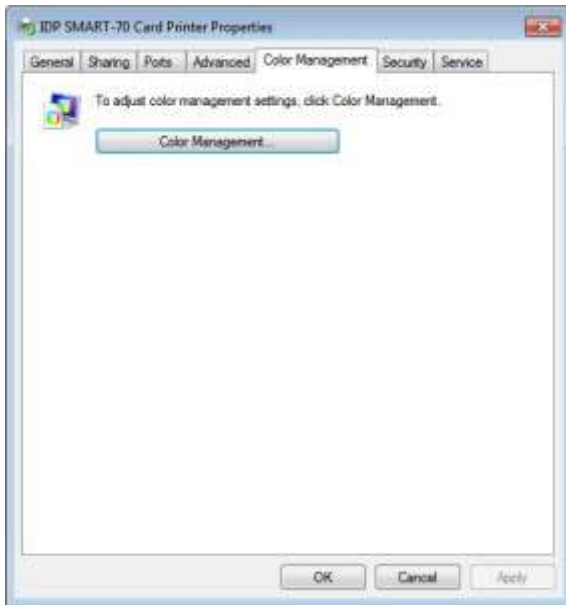
Figure 85 Color Management settings

3.2.4 Color Management

The proper color profile for Printer can be set on the Color Management tab. For supporting the optimized color printing, SMART-70 Printer can automatically set the color profile depending on the ribbon type loaded in Printer because the ribbon type is automatically recognized.

(No adjustment on the Color Management setting is recommended.)
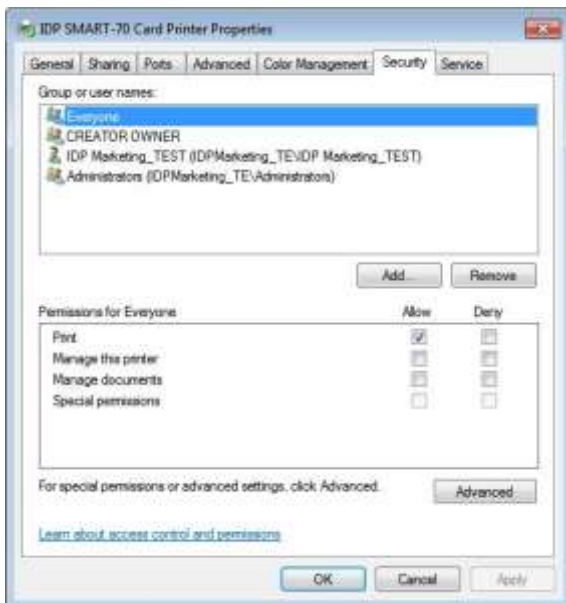
Figure 86 Security setting

3.2.5 Security

The access control and permissions for Printer can be set. According to the authority, the printing, management and special authority can be permitted.
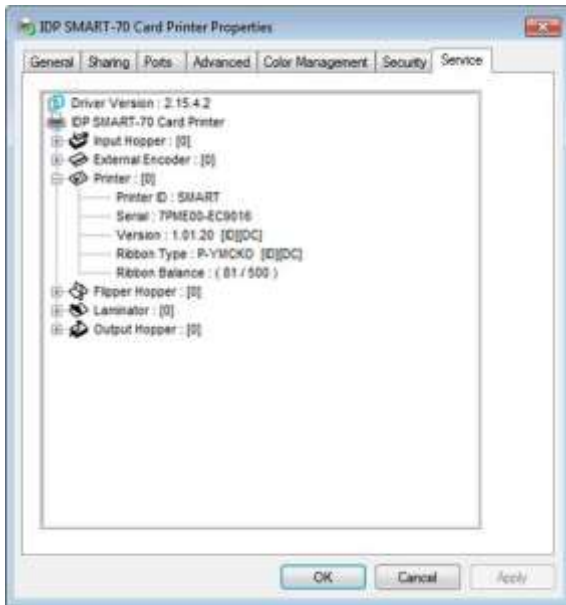
Figure 87 Printer status check

3.2.6 Printer status check

The serial number, ID, driver version, firmware version, ribbon type and balance of all connected modules can be checked on the Service tab.

4. SMART-70 Utilities

The installation CD of SMART-70 Printer includes utilities for printer setting, test and firmware upgrade. This chapter explains the SMART-70 utilities.

4.1 Printer setting

SMART-70 Printer is manufactured and shipped with optimized setting on each one. By the way, printer setting can be adjusted by using CardPrinter70Setup utility included in the Installation CD after disassemble and assemble of printer, replacement of some parts or when the adjustment of printer setting is needed. Printer setting can be adjusted by using CardPrinter70Setup as below.

4.1.1 CardPrinter70Setup

Password input window is displayed when you run this program. If the correct password is inputted, the recorded setup values in SMART-70 Printer are shown and the setup values can be adjusted. The password for SMART-70 Printer is saved to the SMART-70 Printer. When the SMART-70 Printer is connected to another PC, the saved password in the SMART-70 Printer is required to run this utility and adjust the Printer setting.

(Since there is no default password in SMART-70 Printer, please click "OK" if password have never been set.)

Figure 88 CardPrinter70Setup Log-in

When you are successful to login, the basic setup of Printer is shown as Figure 89.
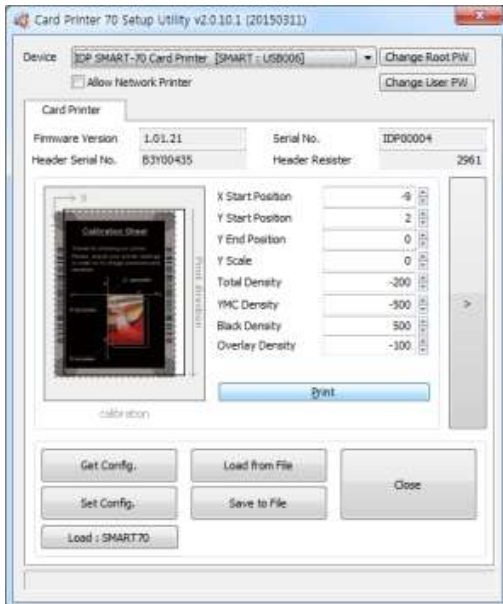
Figure 89 CardPrinter70Setup Start

4.1.2 Basic Setup

The basic setup of CardPrinter70Setup shows the firmware version, serial number and etc. of the connected SMART-70 Printer, frequently used setting values (printing position, density and etc.) can be adjusted.

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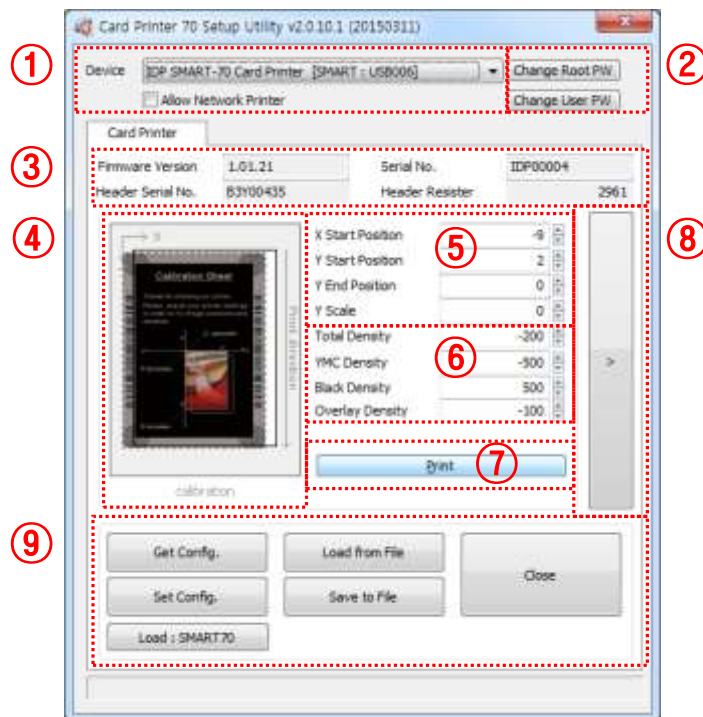
Figure 90 Basic Setup of CardPrinter70Setup

① To show connected Printer.
Device: The Printer that the adjustment is needed can be selected by using the pull-down menu. "IDP SMART-70 Card Printer" is the connected Printer's name. "SMART" is the connected Printer's ID, "USB006" is the connected port.
Allow Network Printer: If the Allow Network Card Printer is selected, Printers connected via network also appear in the "Device" list.

② To set administrator password and user password.
Change Root PW: To set administrator (root) password. This password is used to verify user authority for CardPrinter70Setup and is also required as administrator password when the User Authentication option on Security is set on advanced setup.

(When Printer is installed at the place where security is required, please set password at the same time with the installation of Printer.)

Change User PW: To set user password for user authentication. This password is required as user password when the User Authentication option on Security is set on advanced setup.

③ The firmware version, serial number of Printer, serial number of TPH, resistance value of TPH, type of TPH is shown.

④ The printing area on card is shown. It shows exaggeratingly for user convenience and is not real position.

⑤ To set the printing area on card. Please set it properly to print on an entire card because SMART-70 is a direct thermal card printer. When you click "⑦ Print", a card is printed as like "④ example". Please set values properly that all circles of each corner are printed and

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blank spaces are narrower than 0.5mm on the top and the bottom of a card. Please set values by following order.

X Start Position: Please set the right and the left of printing position on card properly by adjusting X position.

Y Start Position: Please set the start position of printed example image and blank space in the top is 0.4mm ~ 0.5mm.

Y End Position: Please set the end position of printed example image and blank space in the bottom is 0.4mm ~ 0.5mm. It is recommended to set bigger value for "Y scale" than default.

Y Scale: Please set to print all circles in the bottom of card.

⑥ To set printed density. SMART-70 enables to set different density for each color, resin black and overlay. So, proper setting on each density is needed for high quality. Please optimize the quality by adjusting each value. To optimize, you repeatedly adjust the density and print a Calibration card by using color ribbon and clicking "⑦ Print", and please check the printed state until you get the optimum.

Total Density: To set all of the density (Color, Black and Overlay) at one time.

YMC Density: To set color density. Please maximize YMC density as you can, which enables to extend range of color and to print vivid images. If it is too strong, green or red marks are appeared as Figure 91. If it is too weak, the print quality will be dull.
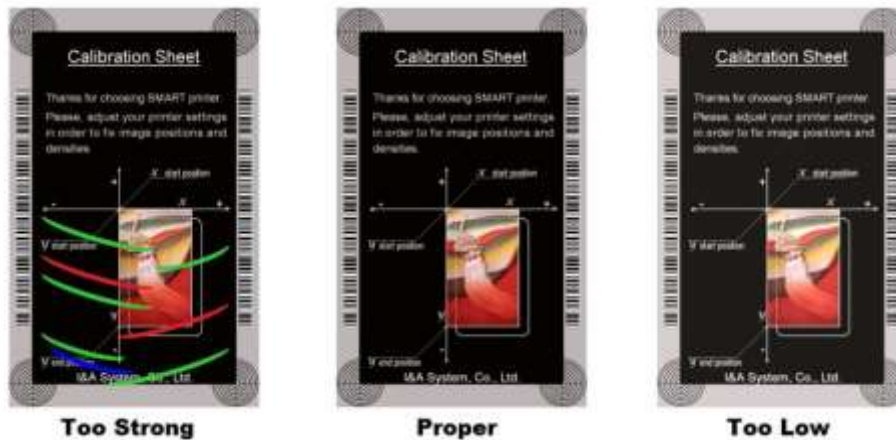
Figure 91 Color density

Black Density: To Set resin black density. In the picture, barcode is printed by resin black. When density is too strong, barcode is printed too thick. When density is too weak, barcode is too thin. Please adjust resin black density to print clear barcode. Please refer following pictures.
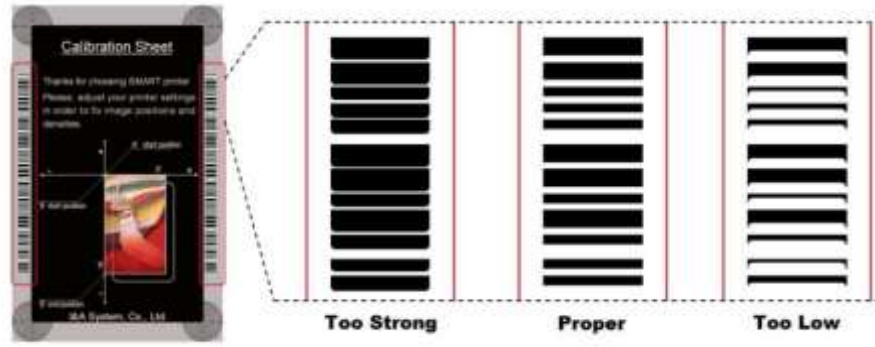
Figure 92 Resin Black density

Overlay Density: To set overlay density. Please adjust it until overlay is printed on surface regularly. If it is too strong, it is hazy and marks are appeared. If it is too weak, overlay panel is not printed edge areas. You can check it with printed card under the light.

Too Strong   Proper   Too Low
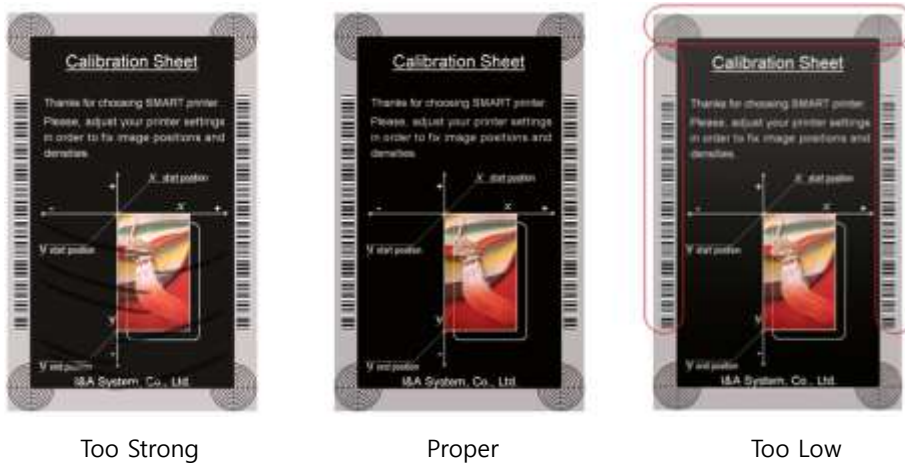
Figure 93 Overlay density

⑦ To print calibration card for adjusting the printing position and density.

⑧ To show advanced setup.
(The advanced setup for expert options is not recommended to adjust.)

⑨ To load or save the setup values.
Get Config.: To get values from current connected Printer.

Set Config.: To set values to current connected Printer.

Load from File: To load setup values from file.

Save to File: To save setup values to file.

Load Default: To reset setup values to default. After loading default, all setup values must be adjusted again. Load Default is not recommended.

Close: To close CardPrinter70Setup.

4.1.2 Advanced Setup

Expert setup of SMART-70 Printer can be adjusted on advance setup. If you are unsure, please contact your dealer.
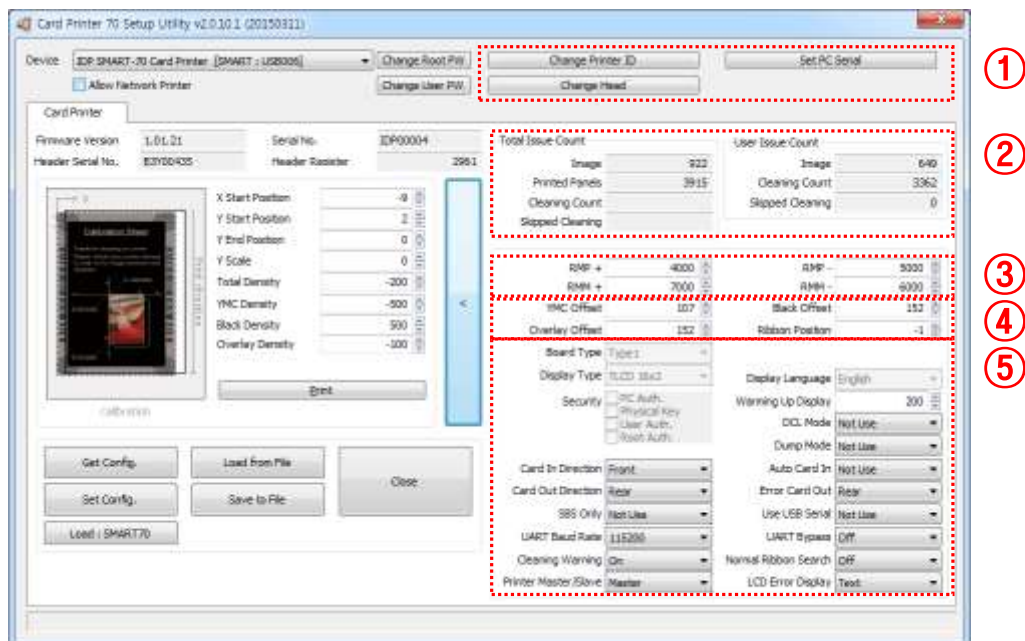
Figure 94 Advanced Setup

① To set Printer ID, PC Serial and Print Head register after replacing.

Change Printer ID: When SMART-70 is used by SDK, unique ID for SMART-70 Printer is set regardless of whether it is connected via USB or what IP address is. It is useful to connect and use several Printers. Factory default is "SMART".

Set PC Serial: One of security functions. This function can be only used when Printer is connected via USB and the Printer can be used with a specific PC. It is activated when "Set PC Serial" is clicked after "**PC Authentication**" of ⑤ Security is set and rebooted. At that time, the specific information of connected PC is saved to SMART-70 Printer and the saved information is used to authenticate the connected PC.

Change Header: When thermal print head is replaced, the print head information must be registered for optimal printing quality. Please change print head's serial number, resistance value and type in the Change Head Dialog window after click "Change Head".

To show how many cards are issued with SMART-70 Printer. "Total Issue Count" is the number of issued cards after factory shipment. "User Issue Count" is the number of issued cards after replacing print head. When the print head is replaced, please initialize the number by setting "Reset User Issue Count" in the Change Head Dialog window after clicking "Change Head" of ①.

② SMART-70 Printer controls motor for the best printing quality. "RMP+", "RMP-", "RMM+" and "RMM-" is necessary variables to control ribbon motor. Please do not adjust the variables because the printing quality is affected.
When the normal printing speed is set, "YMC Offset", "Black Offset" and "Overlay Offset" is added to the YMC Density, Black Density and Overlay Density and printed on card. "Ribbon Position" is to align the panel of ribbon on the card. Please use the default setting.

③ Please refer as below for other values.

Board Type: To set the mainboard type of SMART-70 Printer. Please do not change.

Display Type: To set the LCD type of SMART-70 Printer. Please do not change.

Display Language: To select the display language on the LCD of SMART-70 Printer. Please do not change.

Security: SMART-70 Printer provides several ways to set a security function for authentication and access control.

PC Auth.: Printer can only be used with specific PC. To activate this option, "Set PC Serial" is clicked to save the specific PC's information into Printer.

Physical Key: When physical key is installed into SMART-70, this option can set to activate Printer by using the key.

User/Root Authentication: This option can set to activate Printer by using User and

Administrator (Root) password.

DCL Mode: When SDK is used to print cards with DCL mode, printer driver doesn't need to be installed. If the DCL mode is set to "Use", printer driver is not installed on Windows.

Dump Mode: Log data can be recorded into Printer.

Card In Direction: To set the direction that card is fed.

Auto Card In: When the card is detected at card gate, the card is automatically moved into Printer.

Card Out Direction: To set the direction that card is ejected.

Error Card Out: To set the direction which error card (encoding failed card) is ejected.

SBS Only: This option is only activated when SDK is used to print card. Printer driver can't be used when this option is set.

Use USB Serial: When SMART-70 Printer is connected to USB, Printer transmits the USB serial number to PC. Default is the same number used by all SMART-70. To connect multiple SMART-70 Printers to only one PC via USB, Please set this option to "USE" for using unique serial numbers for each Printer.

UART Baud Rate: To set the communication speed (Baud rate) of the external device connected to Printer by serial.

UART Bypass: When Printer is communicated with an external device by serial interface, the commands are passed without any processing.

Cleaning Warning: After a certain number of printings, Printer is contaminated and needed to clean for keeping the Printer in the best condition. If cleaning is required, please set how to display the warning message.

Normal Ribbon Search: To set that SMART-70 can search the panel of ribbon more accurately in ribbon searching.

Printer Master/Slave: SMART-70 Printer can variously be configured according to your needs and two Printers can be connected and used. In this case, this option is used to set the Printer connected to PC via USB to "MASTER" and set the other Printer to "SLAVE".

LCD Error Display: To set the displayed message type on the LCD of Printer when error occurs in Printer.

4.2 Printer test

Since card printer basically use standard printer device driver, card can be printed by the same method as a general paper printer. By the way, if encoding options are installed into card printer, appropriate device driver for each encoding option must be installed and each encoding option must be properly operated. In this case, encoding options can be controlled by "Card Printer SDK". CardPrinter70Test utility is to test the functions of SMART-70 Printer and is developed by "SMART-70 Printer SDK".
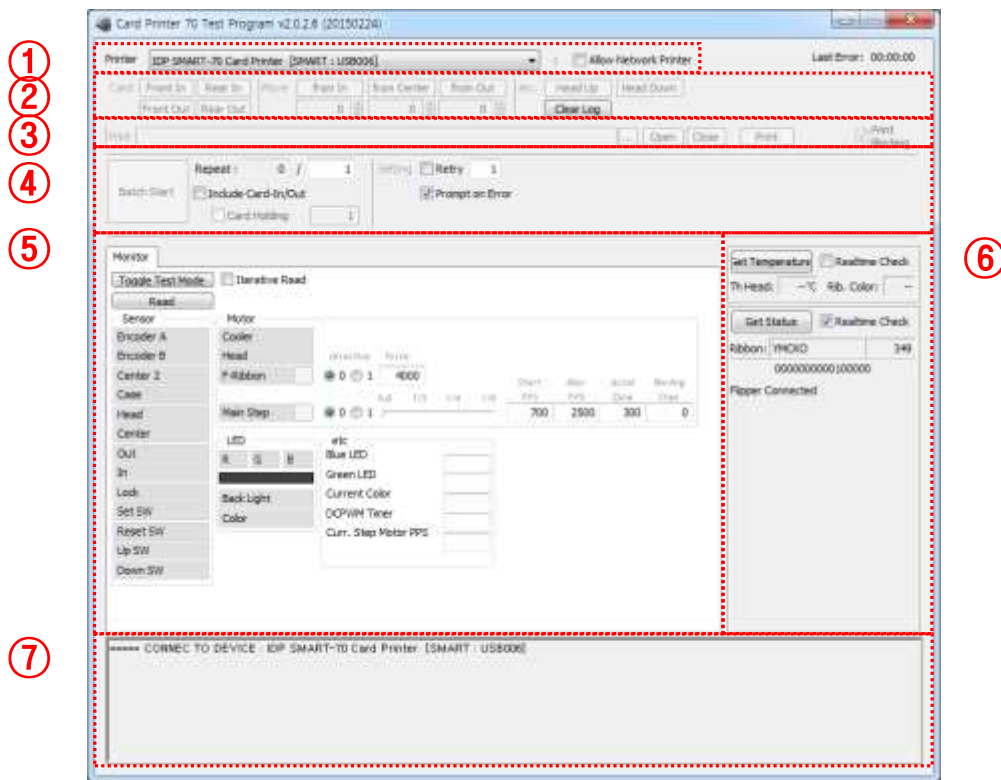
Figure 95 CardPrinter70Test

① **Select Printer:** To select a Printer for test. In the picture. "IDP SMART-70 Card Printer" is the connected Printer's name, "SMART" is the connected Printer's ID and "USB006" is the connected port.

② **Basic Control:** To execute basic functions of Printer (Card In/Out, Print Head Up/Down, etc.).

③ **Print:** To print a CSD file which is designed by SMART Design.

④ **Batch Job:** To execute the job of ⑤ repeatedly.

⑤ **Monitor:** To check the working status of sensors and motors.

⑥ **Printer Status:** To check the status of Printer.

⑦ **Message:** To display messages when this utility is run.

4.2.1 Printer selection and basic control

When CardPrinter70Test is run, Printers connected via USB are automatically searched and can be selected by priority. After setting "Allow Network Printer", all Printers connected via USB and network can be selected. Other Printer can be selected by using pull-down menu. When a printer is connected to this utility, the basic control, print and monitor can be tested.

The basic control functions will be provided later.

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4.2.2 Print Test

Print is to print a CSD file designed by SMART Design. This function will be provided later.

4.2.3 Batch Job

Batch job is to test the status of encoding and decoding continuously. This function will be provided later.

4.2.4 Monitor

Monitor is to check the status of Printer in the "Monitor" tab.

Toggle Test Mode: To switch between normal mode and board test mode.

Read: To read the status of sensors and motors from Printer.

Iterative Read: When the "Iterative Read" is set, the status of sensors and motors is periodically read from Printer.

Figure 96 Monitor

4.2.5 Printer status

"Get Temperature" is to get and display the temperature of Thermal Print Head. When the "Realtime Check" is set, the temperature of Thermal Print Head is got and displayed in real time.

"Get Status" is to get and display the status of Printer.

Status Codes are as below.

#define   S7PS_M_SBSRUNNING   0x0000000000000001// SBS (Step by Step) command execution

```
#define   S7PS_M_CARDMOVE              0x0000000000000002// Move to print

#define   S7PS_M_CARDIN               0x0000000000000004// Card In

#define   S7PS_M_CARDOUT              0x0000000000000008// Card Out

#define   S7PS_M_THEAD                0x0000000000000010// Thermal Head Up/Down

#define   S7PS_M_SEEKRIBBON           0x0000000000000020// Ribbon Search

#define   S7PS_M_MOVERIBBON           0x0000000000000040// Ribbon Move

#define   S7PS_M_PRINT                0x0000000000000080// Printing

#define   S7PS_M_MAGRW                0x0000000000000100// Magnetic Read/Write

#define   S7PS_M_RECVPRINTDATA        0x0000000000000200// Printing data Receiving

#define   S7PS_M_INIT                 0x0000000000000400// Initializing

#define   S7PS_S_INSTALLINTENCODER    0x0000000000008000// Internal Encoder Installed

#define   S7PS_S_INSTALLEXTHOPPER     0x0000000000010000// External Input Hopper Installed

#define   S7PS_S_INSTALLEXTSTACKER    0x0000000000020000// External Output Hopper Installed

#define   S7PS_S_INSTALLEXTENCODER    0x0000000000040000// External Encoder Installed

#define   S7PS_S_INSTALLEXTLAMINATOR  0x0000000000080000 // External Laminator Installed

#define   S7PS_S_INSTALLEXTFLIPPER    0x0000000000100000// External Flipper Installed

#define   S7PS_S_INSTALLEXTETC        0x0000000000200000// External Other Device Installed

#define   S7PS_S_CASEOPEN             0x0000000000400000// Case Open

#define   S7PS_S_SOFTLOCKED           0x0000000000800000// Soft Locked

#define   S7PS_S_KEYLOCKED            0x0000000001000000// Key Locked

#define   S7PS_S_DETECTCARD           0x0000000002000000// Card Detected Internal Sensor

#define   S7PS_S_DETECTFRONTDEVICE    0x0000000004000000// Front Device Detected

#define   S7PS_S_DETECTREARDEVICE     0x0000000008000000// Rear Device Detected

#define   S7PS_S_CLEANWARNING         0x0000000010000000// Printer Cleaning Warning

#define   S7PS_S_HAVEPRINTDATA        0x0000000020000000// Have Printing Data

#define   S7PS_S_SBSMODE              0x0000000040000000// SBS Mode

#define   S7PS_S_TESTMODE             0x0000000080000000// Test Mode
```

Error Codes are as below.

```
#define S7PS_E_CARDIN                 0x0000000100000000// Card In Error

#define S7PS_E_CARDMOVE               0x0000000200000000// Card Move Error
```

```
#define S7PS_E_CARDOUT              0x0000000400000000// Card Out Error

#define S7PS_E_THEADLIFT            0x0000000800000000// Thermal Head Up/Down Error

#define S7PS_E_PRINT                0x0000004000000000// Printing Error

#define S7PS_E_MAGRW                0x0000008000000000// (Internal) Magnetic Read/Write Error

#define S7PS_E_MAGREADT1            0x0000010000000000// (Internal) Mag. Track 1 Read Error

#define S7PS_E_MAGREADT2            0x0000020000000000// (Internal) Mag. Track 2 Read Error

#define S7PS_E_MAGREADT3            0x0000040000000000// (Internal) Mag. Track 3 Read Error

#define S7PS_E_CONNECTEXTHOPPER     0x0000080000000000// External Hopper Connection Error

#define S7PS_E_CONNECTEXTSTACKER    0x0000100000000000// External Stacker Connection Error

#define S7PS_E_CONNECTEXTENCODER    0x0000200000000000// External Encoder Connection Error

#define S7PS_E_CONNECTEXTLAMINATOR  0x0000400000000000// External Laminator Connection Error

#define S7PS_E_CONNECTEXTFLIPPER    0x0000800000000000// External Flipper Connection Error

#define S7PS_E_CONNECTEXTETC        0x0001000000000000// External Other Device Connection Error

#define S7PS_E_EXTPRESETMATCH       0x0002000000000000// External Preset Device Connection Error

#define S7PS_E_RIBBONSEEK           0x0080000000000000// Ribbon Search Error

#define S7PS_E_RIBBONMOVE           0x0100000000000000// Ribbon Move Error

#define S7PS_F_THEADABSENT          0x0200000000000000// Uninstalled Thermal Head

#define S7PS_F_THEADOVERHEAT        0x0400000000000000// Overheat Thermal Head

#define S7PS_F_RIBBONABSENT         0x0800000000000000// No Ribbon

#define S7PS_F_PRINTDATA            0x1000000000000000// Printing Data Error

#define S7PS_F_INCORRECTPASSWORRD   0x2000000000000000// Incorrect Password

#define S7PS_F_CONFIG               0x4000000000000000// Configuration Fail
```

4.3 Firmware upgrade

SMART-70 Modules' firmware can be updated by using CardPrinter70Firmware. Since SMART-70 is operated by combined several modules, firmware of each module can be individually upgraded as necessary.

When CardPrinter70Firmware is run, the window as below is shown.
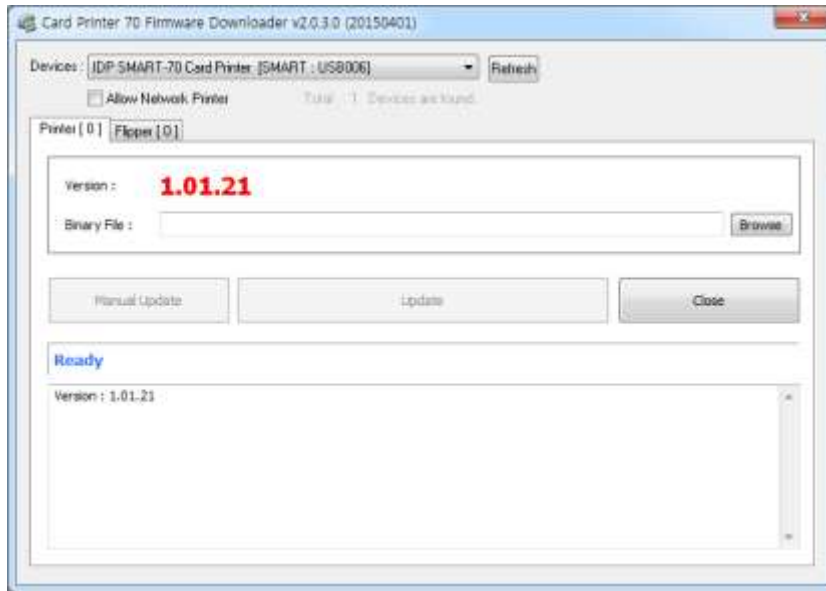
Figure 97 CardPrinter70Firmware

Devices: To select the Printer that firmware will be upgraded.

Allow Network Printer: To set that Printers connected via network are displayed in Devices.

Printer [0] / ... : To select the modules of SMART-70 system that firmware is upgraded.

Version: To displays the current firmware version of selected Printer.

Binary File: To select the new firmware file. Please click "Browse" button to search and select the new firmware file.

Manual Update: To upgrade the firmware manually.

Update: To upgrade the firmware automatically. Update for automatic upgrading is generally recommended.

Close: To close this utility.

Message: Necessary information is displayed when the firmware is being upgraded.

4.3.1 Printer connection

After SMART-70 Printer is connected to PC and the connected Printer is selected on Devices of CardPrinter70Firmware, all modules of SMART-70 System are displayed as tabs.
SMART-70 System is combined by "Printer module 0" and "Flipper module 0" as Figure.
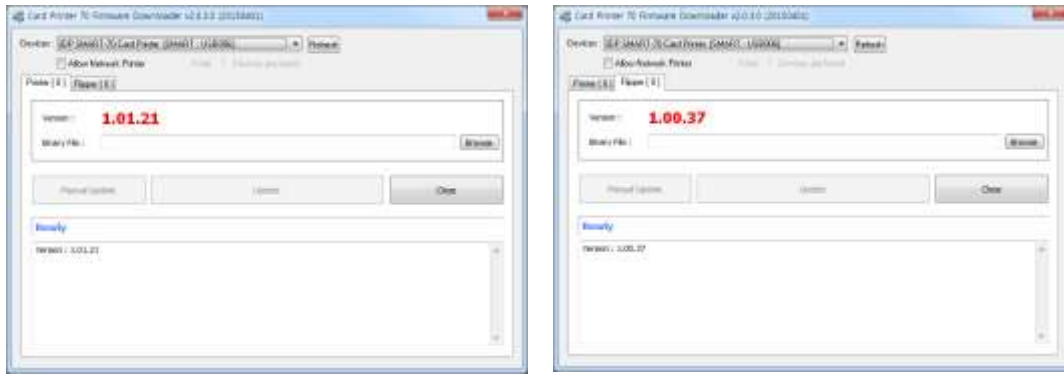
Figure 98 Modules of SMART-70 System (Printer, Flipper)

4.3.2 Module Firmware Upgrade

After clicking the tab of the combined modules of SMART-70 System such as "Printer [0]" or Flipper [0]", please click "Browse" and search and select the new firmware for the module. After selecting the new firmware, "Manual Update" and "Update" is activated. Please click "Update" for automatic firmware upgrade, and the Printer is automatically rebooted after firmware upgrade.

(Caution. Please do not do another job until the firmware upgrade is successfully completed and do not turn off the Printer.)
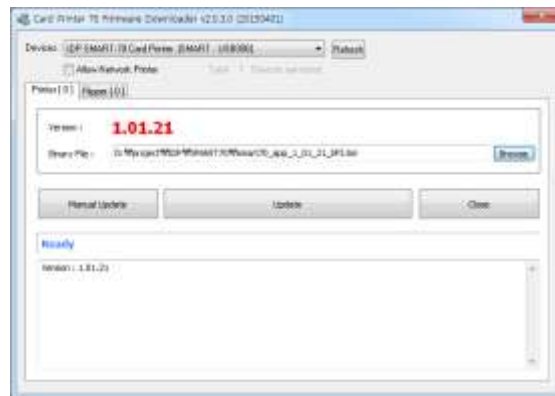
Figure 99 Ready for firmware upgrade

In case there is some problems in automatic firmware upgrade, please click "Manual Update" to manually upgrade firmware. According to the pop-up window as below figure, firmware can manually be upgraded by clicking "Transfer" after the Printer is manually turned on and off.
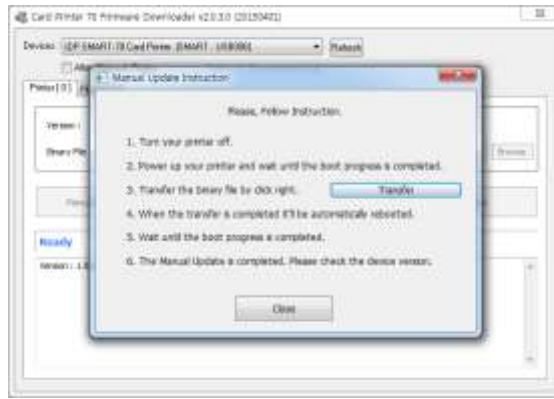
Figure 100 Manual firmware upgrade

5. Troubleshooting

5.1 Printing quality

5.1.1 Unprinted or wrong colors printed spot

- **The card surface is contaminated by foreign substance.**
  After checking the status of card, please change it
  to another clean card.
- **The cleaning roller is contaminated.**
  After checking the cleaning roller. If the cleaning roller
  is contaminated too much, please change a disposable
  cleaning roller.
- **Dust is too much in printer.**
  Please clean the inside of printer by using cleaning kit.
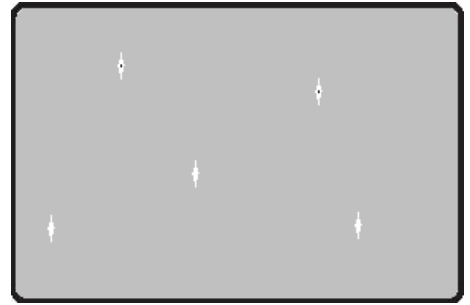
Figure 101 Printing quality trouble 1

5.1.2 Unprinted horizontal line

- **The print head is contaminated by foreign substance.**
  Please clean the print head by using cleaning kit.
- **The print head is damaged.**
  Please contact the local supplier to replace the print head.
- **The ribbon cartridge is improperly installed.**
  Please check the installation status of ribbon cartridge
  and whether the print ribbon has wrinkles.

Figure 102 Printing quality trouble 2

5.1.3 Blurry or unstable print

- **Uneven or bad surface of card.**
  Please change cards.
- **Too high or too low setting of color density.**
  The printing density of your printer must be adjusted.
  Please contact the local supplier.
- **The print head is contaminated by foreign substance.**
  Please clean the print head by using cleaning kit.

Figure 103 Printing quality trouble 3

5.1.4 Not aligned color print

- **Non-standard or bad cards.**
  Please change cards
  (ISO CR80 card (54mm x 86mm) must be used).

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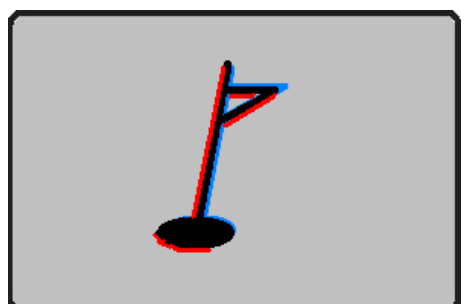
- **Uneven or bad surface of card.**
  Please change cards.
- **Card feeding or printing roller is contaminated.**
  Please clean the rollers by using cleaning kit.
- **Outdated printer.**
  Please contact the local supplier.

5.1.5 Unplanned color print

- **Non-standard or bad cards.**
  Please change cards
  (ISO CR80 card (54mm x 86mm) must be used).
- **Card feeding or printing roller is contaminated.**
  Please clean the rollers by using cleaning kit.
- **Malfunctioned ribbon sensors.**
  Please contact the local supplier to replace the sensors.
- **Outdated printer.**
  Please contact the local supplier.

Figure 105 Printing quality trouble 5

5.2 Card supply

5.2.1 Card is not supplied or 2 cards are supplied from Input Hopper

- **Non-standard or bad cards.**
  Please change cards
  (ISO CR80 card (54mm x 86mm) must be used).
- **Card cartridge is improperly loaded.**
  Please properly load the card cartridge into
  Input Hopper again.
- **Card thickness of card cartridge is improperly set.**
  Please properly adjust the card thickness control lever
  depending on the thickness of card. In case card is not
  supplied, please adjust the lever to the right.
  In case 2 cards are supplied, please adjust the lever
  to the left.

Figure 106 Card supply problem 1

5.3 Card jam

5.3.1 Card jam in Input Hopper

A. Card jam in Input Hopper 1

Please separate Input Hopper as Figure after disconnecting power adaptor and communication cable at rear side.

Figure 107 Card jam in Input Hopper 1

B. Card jam in Input Hopper 2

If card is jammed on the card gate of Input Hopper as Figure, please remove the jammed card by pulling out.

Figure 108 Card jam in Input Hopper 2

C. Card jam in Input Hopper 3

If card is not on the card gate of Input Hopper but card cartridge can't be pulled up, please push in and pull out a new card as Figure.

Figure 109 Card jam in Input Hopper 3

D. Card jam in Input Hopper 4

Please pull up card cartridge while pushing the cartridge release button as Figure.

Figure 110 Card jam in Input Hopper 4

E. Card jam in Input Hopper 5

If card is jammed at the gate of card cartridge as Figure, please remove the jammed card by pulling out.

Figure 111 Card jam in Input Hopper 5

5.3.2 Card jam in Printer

A. Card jam in Printer 1

Please turn the ribbon cartridge lock lever to the clockwise 90 degrees as Figure.

Figure 112 Card jam in Printer 1

B. Card jam in Printer 2

Please pull out the ribbon cartridge as Figure.

Figure 113 Card jam in Printer 2

C. Card jam in Printer 3

If print ribbon is stuck to card or coiled on rollers as Figure, the ribbon cartridge may not be pulled out easily. In this case, please cut the ribbon or slowly pull out the ribbon cartridge while pressing the "←" or "→" button on the control panel of Printer little by little.

Figure 114 Card jam in Printer 3

D. Card jam in Printer 4

To remove a jammed card in Printer, please press the "→" button on the control panel of Printer until the jammed card is completely ejected.

Figure 115 Card jam in Printer 4

Figure 116 Card jam in Printer 5

E. Card jam in Printer 5

If print ribbon is cut, please stick the cut ribbon together by using a sticky tape and then turn the dial on ribbon cartridge until unused panel of ribbon is on take-up core.

5.3.3 Card jam in Flipper

Figure 117 Card jam in Flipper 1

A. Card jam in Flipper 1

Please open the cover of Flipper by pulling as Figure.

Figure 118 Card jam in Flipper 2

B. Card jam in Flipper 2

Please pull out the error card bin in Flipper as Figure.

C. Card jam in Flipper 3

Figure 119 Card jam in Flipper 3

To remove a jammed card, please turn the rotating tray of Flipper until the vertical by hand as Figure.

D. Card jam in Flipper 4

Figure 120 Card jam in Flipper 4

Please pull out a jammed card as Figure.

5.3.4 Card jam in Laminator

A. Card jam in Laminator 1

Figure 121 Card jam in Laminator 1

Please turn the film cartridge lock lever to the clockwise 90 degrees as Figure.

B. Card jam in Laminator 2

Please pull out the film cartridge as Figure.

Figure 122 Card jam in Laminator 2

C. Card jam in the Laminator 3

If laminating film is stuck to card or coiled on rollers as Figure, the film cartridge may not be pulled out easily. In this case, please cut the laminating film or slowly pull out the film cartridge while pressing the "←" or "→" button on the control panel of Laminator little by little.

Figure 123 Card jam in Laminator 3

D. Card jam in Laminator 4

To remove a jammed card in laminator, please press the "→" button on the control panel of Laminator until the jammed card is completely ejected.

Figure 124 Card jam in Laminator 4

E. Card jam in Laminator 5

If laminating film is cut, please stick the cut laminating film together by using a sticky tape and then turn the dial on film cartridge until unused laminating film is on take-up core.

Figure 125 Card jam in Laminator 5

5.3.5 Card jam in Output Hopper

A. Card jam in Output Hopper 1

Please separate Output Hopper as Figure after disconnecting power adaptor and communication cable at rear side.

Figure 126 Card jam in Output Hopper 1

B. Card jam in Output Hopper 2

If card is jammed on the card gate of Output Hopper as Figure, please remove the jammed card by pulling out.

Figure 127 Card jam in Output Hopper 2

C. Card jam in Output Hopper 3

If card is not on the card gate of Output Hopper but card cartridge can't be pulled up, please push in and pull out a new card as Figure.

Figure 128 Card jam in Output Hopper 3

D. Card jam in Output Hopper 4

Please pull up card cartridge while pushing the cartridge release button as Figure.

Figure 129 Card jam in Output Hopper 4

E. Card jam in Output Hopper 5

If card is jammed at the gate of card cartridge as Figure, please remove the jammed card by pulling out.

Figure 130 Card jam in Output Hopper 5

5.4 Cleaning

5.4.1 Input Hopper cleaning

Figure 131 Input Hopper cleaning 1

A. Input Hopper cleaning 1

Please separate Input Hopper as Figure after disconnecting power adaptor and communication cable at rear side.

Figure 132 Input Hopper cleaning 2

B. Input Hopper cleaning 2

Please remove the disposable cleaning roller holder in Input Hopper as Figure.

Figure 133 Input Hopper cleaning 3

C. Input Hopper cleaning 3

Please pull up the card cartridge while pushing the cartridge release button as Figure.

D. Input Hopper cleaning 4

Please push a cleaning card into the card gate of Input Hopper as Figure and clean rollers by pushing in and pulling out the cleaning card slowly and repeatedly.

Figure 134 Input Hopper cleaning 4

5.4.2 Printer cleaning

A. Printer cleaning 1

Please turn the ribbon cartridge lock lever to the clockwise 90 degrees as Figure.

Figure 135 Printer cleaning 1

B. Printer cleaning 2

Please pull out the ribbon cartridge as Figure.

Figure 136 Printer cleaning 2

Figure 137 Printer cleaning 3

C. Printer cleaning 3

Please push a cleaning card in Printer while pressing the "→" button on the control panel of Printer for 30 seconds as Figure.
After cleaning, please press the "←" button to remove the cleaning card.

5.4.3 Flipper cleaning

Figure 138 Flipper cleaning 1

A. Flipper cleaning 1

Please separate Flipper as Figure after disconnecting power adaptor and communication cable at rear side.

Figure 139 Flipper cleaning 2

B. Flipper cleaning 2

Please push a cleaning card into the card gate of Flipper until the cleaning card is shown at the other side as Figure and clean rollers by pushing in and pulling out the cleaning card slowly and repeatedly

5.4.4 Laminator cleaning

Figure 140 Laminator cleaning 1

A. Laminator cleaning 1

Please turn the film cartridge lock lever to the clockwise 90 degrees as Figure.

Figure 141 Laminator cleaning 2

B. Laminator cleaning 2

Please pull out the film cartridge as Figure.

Figure 142 Laminator cleaning 3

C. Laminator cleaning 3

Please push a cleaning card in Laminator while pressing the "→" button on the control panel of Laminator for 30 seconds as Figure.
After cleaning, please press the "←" button to remove the cleaning card.

5.4.5 Output Hopper cleaning

Figure 143 Output Hopper cleaning 1

A. Output Hopper cleaning 1

Please separate Output Hopper as Figure after disconnecting power adaptor and communication cable at rear side.

Figure 144 Output Hopper cleaning 2

B. Output Hopper cleaning 2

Please pull up the card cartridge while pushing the cartridge release button as Figure.

Figure 145 Output Hopper cleaning 3

C. Output Hopper cleaning 3

Please push a cleaning card into the card gate of Output Hopper as Figure and clean rollers by pushing in and pulling out the cleaning card slowly and repeatedly.

5.5 TPH (Thermal Print Head) replacement

Figure 146 TPH replacement 1

A. TPH replacement 1

Please turn the ribbon cartridge lock lever of Printer to the clockwise 90 degrees as Figure.

Figure 147 TPH replacement 2

B. TPH replacement 2

Please pull out the ribbon cartridge as Figure.

Figure 148 TPH replacement 3

C. TPH replacement 3

Please detach the print head while pressing the print head detaching button as Figure.
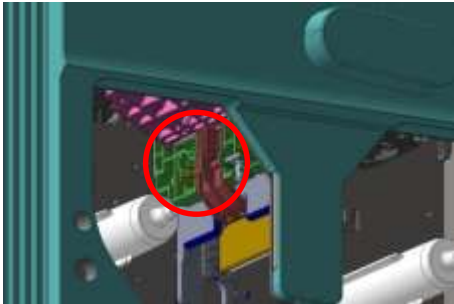
Figure 149 TPH replacement 4

D. TPH replacement 4

Please pull the detached print head out of Printer while turning the ribbon cartridge lock lever to the counterclockwise 90 degrees as Figure.

Figure 150 TPH replacement 5

E. TPH replacement 5

Please disconnect the print head cable from the detached print head as Figure and then connect the print head cable to a new print head.

Figure 151 TPH replacement 6

F. TPH replacement 6

Please install the new print head into Printer while turning the ribbon cartridge lock lever to the clockwise 90 degrees as Figure.

5.6 Laminator Head replacement

Figure 152 Laminator Head replacement 1

A. Laminator Head replacement 1

Please turn the film cartridge lock lever to the clockwise 90 degrees as Figure.

Figure 153 Laminator Head replacement 2

B. Laminator Head replacement 2

Please pull out the film cartridge as figure.

Figure 154 Laminator Head replacement 3

C. Laminator Head replacement 3

Please detach the laminate head while pressing the laminate head detaching button as Figure.

Figure 155 Laminator Head replacement 4

D. Laminator Head replacement 4

Please pull the detached laminate head out of Laminator while turning the film cartridge lock lever to the counterclockwise 90 degrees as Figure.

Figure 156 Laminator Head replacement 5

E. Laminator Head replacement 5

Please disconnect 2 head cables from the detached laminate head as Figure and then connect the laminate head cables to a new laminate head.

Figure 157 Laminator Head replacement 6

F. Laminator Head replacement 6

Please install the new laminate head into Laminator while turning the film cartridge lock lever to the clockwise 90 degrees as Figure.

6. SMART-70 Specifications

6.1 SMART-70 Input Hopper

Capacity	Card	Max. 500 cards
	Feeding	Automatic
Card	Size	ISO CR80 (54mm x 86mm / 2.12" x 3.38")
	Thickness	0.38mm (15mil), 1.2mm (47mil)
	Type	PVC, Composite PVC, PET
Sensor	Residual Q'ty Sensor	Near Empty & Empty
	Detection Sensor	Cartridge Mount Status Detectable
System	Communication	RS-485, RS-232C
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Cartridge
	Station Itself	Kensington Lock
Dimensions	Millimeter	170 (W) x 204 (L) x 548 (H)
	Inch	6.7 (W) x 8.0 (L) x 21.6 (H)
Weight	Kg/lbs.	Approx. 3.7 kg / 8.2 lbs.

6.2 SMART-70 Encoding Station

Encoding Sensor	Magnetic	ISO 7811 (Track I, II, III Read/Write, HiCo/LoCo), JIS II
	Contact	ISO 7816 (ID-1)
	Contactless	MIFARE, ISO 1443(Type A/B), ISO 15693, DEFIRE, iCLASS
	Barcode Reader	1D & 2D Barcode Reader (Front/Back)
System	Communication	USB, RS-232C
	Power Supply	Free Voltage (AC100 / 220V, 50~60Hz)
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Encoding Station
	Station Itself	Kensington Lock
Dimensions	Millimeter	240 (W) x 214 (L) x 305 (H)
	Inch	9.5 (W) x 8.4 (L) x 12 (H)
Weight	Kg/lbs.	TBD

6.3 SMART-70 Printer

Printing	Print Type	Direct Dye-Sublimation
	Print Area	Edge to Edge
	Resolution	300dpi
Card	Card Feeding	Automatic
	Card Size	ISO CR80 (54mm x 86mm / 2.12" x 3.38")
	Card Thickness	0.38mm (15mil), 1.2mm (47mil)
	Card Type	PVC, Composite PVC, PET
Print Speed	Monochrome	3.6 sec./card (1,000 cards/hour)
	YMCKO	18 sec./card (200 cards/hour), Max. 16 sec./card (225 card/hour)
	YMCKOK	24 sec./card (150 cards/hour), Max. 22 sec./card (164 cards/hour)
Capacity	Input Hopper: Card	500 cards
	Output Hopper: Card	Stacker: 100 cards/ *Optional Output Hopper: 500 cards
System	Memory	64MB RAM
	Interface	2 Line LCD / 4 Buttons / 1 LED Indicator
	Supported Platforms	Microsoft Windows 2000/ 2003/ XP/ Vista/ 7/ 8, Max OS, Linux
	Communication	USB(Device, Host), Ethernet, RS-485
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Print ribbon
	S/W	PC authentication, Password authentication
	Station Itself	Kensington Lock
Dimensions	Millimeter	240 (W) x 214 (L) x 305 (H)
	Inch	9.5 (W) x 8.4 (L) x 12 (H)
Weight	Kg/lbs.	Approx. 6.3 kg / 13.9 lbs.

6.4 SMART-70 Flipper

System	Communication	RS-485
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Cards
	Station Itself	Kensington Lock
Dimensions	Millimeter	110 (W) x 204 (L) x 305 (H)
	Inch	4.3 (W) x 8.0 (L) x 12 (H)
Weight	Kg/lbs.	Approx. 2.8 kg / 6.2 lbs.
Error Card Bin		Ejection device for faulty card is equipped inside Flipper (Max. 30 card.)

6.5 SMART-70 Laminator

Laminating	Type	Direct Heating Lamination
	Speed	14 sec./card (Single-sided Laminating)
Laminating Film	Type	Clear, Holographic
	Thickness	0.6mil, 1.0mil
	Capacity	500 cards/Roll
System	Interface	2 Line LCD / 4 Buttons / 1 LED Indicator
	Communication	RS-485, RS-232C, USB(디버그용)
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Laminating Film
	Station Itself	Kensington Lock
Dimensions	Millimeter	240 (W) x 214 (L) x 305 (H)
	Inch	9.5 (W) x 8.4 (L) x 12 (H)
Weight	Kg/lbs.	Approx. 6.1 kg / 13.4 lbs.

6.6 SMART-70 Output Hopper

Capacity	Card	Max. 500 cards
	Feeding	Automatic
Card	Size	ISO CR80 (54mm x 86mm / 2.12" x 3.38")
	Thickness	0.38mm (15mil), 1.2mm (47mil)
	Type	PVC, Composite PVC, PET
Sensor	Residual Q'ty Sensor	Full Space
	Detection Sensor	Cartridge Mount Status Detectable
System	Communication	RS-485, RS-232C
	Power Supply(Adapter)	DC 24V, 2A
	Temp. / Humidity	15~35℃ / 35~70%
Security	Physical Lock	Cartridge
	Station Itself	Kensington Lock
Dimensions	Millimeter	149 (W) x 204 (L) x 548 (H)
	Inch	5.9 (W) x 8.0 (L) x 21.6 (H)
Weight	Kg/lbs.	Approx. 3.5 kg / 7.6 lbs.

Specifications and availability may change without notice.

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