

# Your phone





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Philips continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. Philips reserves the rights to revise this user guide or withdraw it at any time without prior notice. Please take your product as standard.

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## Home screen



You may activate functions of this device by operations on the touch screen. There are five main screens, which could be switched by sliding to the left or the right. Tap  in any interface to go back to the main screen. Tap an application icon on the main screen to start that application. Tap [Apps Panel  ] to find all applications.





Your phone's home screen consists of the following areas:



## Keys






Learn about the main keys:

Key	Definition	Function
	Power key	-Press to turn on/off the screen display. -Press and hold to access the Phone options, choose Silent, Airplane mode, Power off or Mobile Data.
	Home key	-Return to the home screen. -Press and hold to open the list of recent applications.

	Apps panel	Tap to into the applications screen.
	Back key	-Back to the previous screen or exit. -Hide the onscreen keyboard while it's opened.
	Menu key	-Open options menu available on the current screen.
	Volume key	-Volume up/down. -Press to turn to silent mode while there is a call.

## Shortcuts

Learn about the shortcuts:

Shortcuts	Definition	Function
	Messaging	-Quick access to messaging.
	Phone	-Quick access to dial phone.
	Contacts	-Quick access to phonebook.
	Browser	Quick access to browser.
	Apps Panel	-Tap to into the applications screen. -In idle screen, press and hold it to open the pop-up

## Notification Panel








When you get a new notification, you can open the Notifications panel to see what event notification or new information you have received.








The Notifications panel lets you quickly switch between recently-opened apps.

To open the Notifications panel, press and hold the status bar, then slide your finger downward.

If you have several notifications, you can scroll down the screen to see them all.

## Status Icon

Icons	Function
	Your phone will not ring when receiving a call.
	Your phone will vibrate when receiving a call.
	Flight mode activated.
	Your phone is connected to a GSM/WCDAM network. The more bars are shown the better the reception is.
	Call in progress.
	You have a missed call.
	New SMS or MMS.

	WLAN is activated.
	The bars indicate the battery level.
	Connect to PC.
	Bluetooth is activated.
	The alarm clock is activated.
	The headset is plugged into the phone.
	Error occurred or caution required.

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## Getting started

Congratulations on your purchase and welcome to Philips!

To get the most of your product and enjoy all Philips has to offer, register your product at:

[www.philips.com/mobilephones](http://www.philips.com/mobilephones)

More details about your product please access:

[www.philips.com/support](http://www.philips.com/support)



Note:

- Please read the safety instructions in the "Safety & Precaution" section before use.

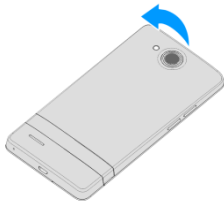
## Assembling and Charge

Learn about installing SIM card and charging the battery for the first use.

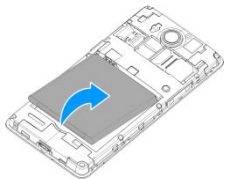
## Insert SIM card

Follow the steps below to insert your SIM card. Remember to turn off your mobile phone before removing the back cover.

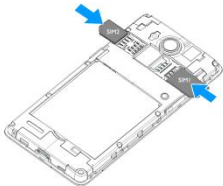
1. Remove the back cover.



2. Remove the battery.



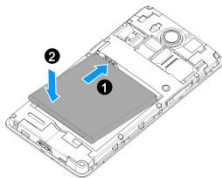
3. Insert the SIM card.



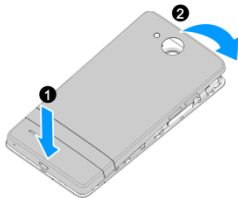
 Note:

- SIM1 is for WCDMA/GSM card. SIM2 is for GSM card.

4. Install the battery.



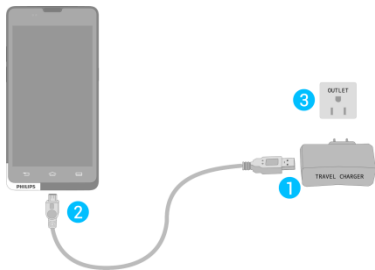
5. Replace the back cover.





## Charge the battery

A new battery is partially charged. The battery icon in the upper-right corner shows the battery level of charging status.



### \* Tips

- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery. The only

way to turn off the charger is to unplug it, so it is advisable to use an easily accessible power socket.

- If you do not intend to use your phone for several days, we recommend that you remove the battery.
- If a fully charged battery left unused, it will lose its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

## Insert a Micro SD card (Memory card)

### Insert a memory card


Insert into the slot with the side of the golden contacts facing up; push in the direction as indicated in the picture.

See the image below for additional information:



## Remove the memory card

Before removing a memory card, first unmount it for safe removal.


1. In idle screen, select  > **System settings** > **Storage** > **Unmount SD card**.
2. Press down the card holder and push out the memory card.

### Note:

- Do not remove a memory card while the device is transferring or accessing information to prevent corrupting or damaging the files in the memory card.

## Format the memory card

Formatting your memory card on a PC may cause incompatibilities with your device, please format the memory card only on the device.

In idle screen select  > **System settings** > **Storage** > **Erase SD card**, Erase everything to format the memory card.

### Note:

- Before formatting the memory card, remember to make backup copies of all important data stored on your device. The manufacturer's warranty does not cover loss of data resulting from user actions.

## Use as mass storage

Memory card can be used as mass storage when connected with PC. You can synchronize data between your computer and memory card.

1. Connect the phone and PC with USB cable.
2. Drag down the Notification panel, and tap **Connected in charging mode > Media device (MTP)**.
3. You can find a MTP Device icon on your computer, then you can check/edit the content of memory card.





Note:

- Before turning on USB storage, make sure you have mounted the memory card to your phone.

## Personalize your phone

Make the phone look and sound just the way you



want it to. Personalize it with a different wallpaper, skin, ringtone, and notification sound for events such as incoming text, email, and calendar reminders.

1. Change the wallpaper: Tap  > **Wallpaper** to choose the one you want.
2. Add widgets/shortcuts to the home screen: Tap  > **WIDGETS**, press and hold the widget or icon you want to add, drag it to a location  
Rearrange or remove widgets and icons: Press and hold the widget or icon you want to move, drag it to a new location.
3. Delete the widgets and icons: Press and hold the widget or icon, drag it to the trash can on the top of the screen.


# Basic function

## Calls

### Make a call from Dialer

1. Tap  in the main screen to enter dialer interface.
2. Input the phone number you want to dial in the interface, tap  to make a call.

#### Note:

- Tap  can be used to delete mistake number.



### Answer/Reject a call

1. Answer a call: when a call comes in, slide the green button right to answer the call.
2. Reject a call: when a call comes in, slide the red button left to reject the call.

#### Tips

- When a call is in progress, use the buttons onscreen to mute or unmute the microphone or to turn the speakerphone on or off.
- When a call is in progress, you can tap **Hold** and then tap **Add call** to add a new call, the first call will be hold automatically.

### Use Speed dial

1. Tap  in the main screen to enter dialer interface, and tap  > **Settings** > **Speed dial settings** to open the speed dial setting screen.
2. Tap the numbers to add the contact you want to use as speed dial.
3. Then press and hold the corresponding number to dial out. For example, if you assign a contact's number to the number 2 key, you can just press and hold 2 to dial the number.



## Tips

- The number 1 key is generally reserved for your voicemail. Press and hold this key to call voicemail and retrieve your voicemail messages.

## Call a phone number in a text message or email







1. Tap and hold the phone number within the message or email to have menu options.
2. Select to call with the SIM card you want.

## Make an emergency call

Tap  in the main screen to enter dialer interface, and dial the emergency number for your locale, and then tap .

## Messaging

### Send a SMS/MMS message

1. In the idle mode, tap  >  New message.
2. Edit or add the receiver from Contacts  .
3. Edit the text message in the text box.
4. Tap  > **Attach** to add Pictures/Videos/Audio/ VCard/Slideshow if you want to send an MMS message.
5. Tap  to send message or tap  to save the message as a draft.

### Note:

- There is a limit on the number of characters for a single text message. If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.
- Your text message automatically becomes a multimedia message if you enter an email address as the recipient, add a message subject, attach an item, or compose a very long message.

## Message setting options

You can set storage, SMS signature etc. by tapping



## Email

You may receive and send emails via Email.

### Set up Email

1. In the applications menu, tap **Email**.
2. Input email address and password, tap **Next**, and give this account a name, your name (displayed on outgoing messages) and signature, tap **Done**.

You may also use **Manual setup** for the email account:

1. Input email address and password.
2. Tap **Manual setup** to select the type of account.
3. Finish details like server.
4. Tap **Next** to complete the setup.







Note:

- When you are finished setting up the email account, the email messages are downloaded to your device.
- Consult your mail service provider for the mail server configuration.


### Send emails




You may send emails to one or more recipients. Before sending, add the recipient email address, or select from Contacts.

1. In the applications menu, tap **Email**.

2. Tap  > for the editing interface.
3. Tap recipient and input the recipient's email address. If necessary, tap  > **Add Cc/Bcc** to input other recipient's email address for cc or bcc.
4. Tap **Subject** and input the subject.
5. Tap **Compose Mail** and input the text.
6. Tap  > **Add file** to insert the file as needed.
7. Tap  to send the email.

## Receive emails

1. In the applications menu, tap **Email**.
2. Tap  > to refresh the email list.
3. The device will connect to the server and download emails. All emails received will be saved in the **Inbox**.

4. Tap the email to read.
5. During reading, tap  to reply the email to the sender; tap  and tap **forward** to forward the email to others; tap  and tap **Reply all** to reply to all contacts in the email.

# Multimedia

## Camera



Learn about camera function. Let you take photos as desired by using your phone.



### Take a photo/Record a video




1. In the application menu, tap **camera**.
2. Tap **Settings menu** to set the camera if necessary.
3. Drag **Switch button** to switch between camera

and camcorder mode.

4. Tap  to start taking photos in camera mode.
5. Tap  to start recording videos in camcorder mode.
6. After taking photos/recording videos, select **Gallery** to view.

### Camera settings

Before taking photos/recording videos, customize your camera settings in **Settings menu**.

1. Tap  to set the **Exposure/Picture size/Picture quality/Color effect/ISO/Anti Banding/Saturation/Sharpness**, etc.
2. Tap  to select camera (front or back camera).
3. Tap  and scroll the bar to zoom.



## Music



You can play your favorite music through music player.










Note:

- Please install the memory card with music saved before playing music.

### Play Music

1. In the application menu, tap **Music**. Select the song you want to start playback.
2. In now playing screen, tap  > **Add to playlist**, you can place the song in current playlist, or create a new playlist.
3. In now playing screen, tap  > **Use as ringtone**, you can set the current music as ringtone.

Function	Definition
	Play and resume playback.
	Pause playback.
	Select previous track.
	Select next track.
	Select the play mode: <ul style="list-style-type: none"><li>• Repeating current song.</li><li>• Repeating all song.</li></ul>
	Activate Shuffle mode, play current in randomly.
	Select to enter into playlist.




Note:

- When listening to music, adjust the volume to a moderate level. Continuous exposure to high volume may impair your hearing.

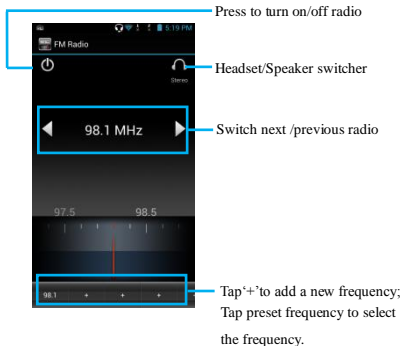
## FM Player

To listen to the FM Player, you must connect headset, which serves as the radio antenna.

In the FM Interface, Tap  you can find more menu:

1. **Scan:** Tap to search the radio frequency automatically.
2. **Start recording/Stop recording:** Tap to record FM radio.
3. **Settings:** Set **Regional band**, **Audio output mode**, **Alternate frequency**, **Record duration** and **Revert to factory defaults**.
4. **Sleep:** Tap select Auto-off sleep time.

5. **All channels:** Tap to view all channels.



## Apps

You can download a wide variety of free and paid apps ranging from productivity apps, entertainment, to games from the Play Store.

### Download applications from Play Store

Based on the Android platform, your device's functionality can be extended by installing additional applications. Play Store provides you an easy and quick way to shop for games and mobile applications.



Note:


- Into the store before downloading, you must have a Google Account. If you do not, you can tap **NEW** to register.

#### 1. Install an application

- 1) Search for a file or application then tap it.

- 2) Tap **INSTALL**.


#### 2. Uninstall an application

- 1) From the Play Store home screen, tap  > **My apps** .
- 2) Select the item you want to delete.
- 3) Select **Uninstall** > **OK**.

## Search and Web

You can search for information on the phone and on the Web by using Google Search.

### Search settings




1. Tap Search widget in the screen.
2. Tap  > **Settings**.
3. Tap **Phone Search** to select items you want included when doing a search.

### Web browser

Open the web browser and start surfing the Web.

### Going to a webpage

1. Tap **Browser** to enter the wap, then tap URL field on top of the screen to input the web address.

2. Tap  to open multiple browser windows or switch among them.
3. Tap  > **Save to Bookmarks** to add the current web as a bookmark.
4. Tap  > **Settings** to set homepage .etc



Tips

- You can swipe your finger on the screen to navigate and view other areas of the webpage or pinch to zoom in/out.

## Internet connections

### Bluetooth

The device supports wireless Bluetooth connection to create wireless connections between the device and the Bluetooth earphone, hands free vehicle-mounted phone equipment, computer or other devices for data exchange.

#### Turn on/ off Bluetooth

1. In the applications menu, tap **Settings**.
2. Tap **Bluetooth** to select or clear Bluetooth check box.



Note:


- Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

### Receive data via Bluetooth

1. Turn on the Bluetooth function, then tap **Settings** > **Bluetooth**, tap the device name on the top to make the device visible.



Note:

- You can set the device visibility timeout by tap  > **Visibility timeout**.
2. Tap **SEARCH FOR DEVICES** on the bottom.
  3. Select a device, enter a pair password and select **Pair** to pair with the other device.
  4. On the receiving device, accept the file.



Note:

- Some devices, especially headsets or hands-free car kits, may have a fixed Bluetooth PIN, such as 0000. If the other

device has a PIN, you must enter it.

## Send data via Bluetooth

1. Select a file or item, such as a contact or media file from an appropriate application or file.
2. Tap and hold the file you want to send, then **Select > Share > Bluetooth**.
3. Select a paired Bluetooth device on the list, and then the file will be sent directly.

## Wi-Fi

You may connect to Wi-Fi for wireless internet and download.

### Connect to Wi-Fi

1. In the applications menu, tap **Settings**.
2. Tap **Wi-Fi** to select or clear Wi-fi check box.

## Wi-Fi search and connection

1. In the applications menu, tap **Settings > Wi-Fi**.
2. Tap **Wi-Fi** to turn on and search. If **Wi-Fi** is on, tap **Scan**. The device will list the networks in the range being searched.
3. Tap the network to be connected, and tap **Connect**.



Note:

- If necessary, input the wireless password and other information, then tap Connect. The wireless indicator will show in the status line after the device reaches the network.



# Settings

## Sound setting

### Volume

1. In the applications menu, tap **Settings > Sound > Volume**.
2. Scroll the incoming volume indicator to adjust, select and tap **OK** to save.
3. In the main screen, press the volume on the side to adjust the current volume. Press the volume down key to set as vibration mode and silent mode.



Note:

- Press the **[Power Key]** for a while, and tap the silent mode in this option menu as a short cut to activate the silent mode.

### Default notification


You can select the notification you like to set as

incoming notification.

1. In the applications menu, tap **Settings > Sound > Default notification**.
2. Scroll the ringtone list up and down, tap the ringtone name to listen; select one and tap **OK** to save.


## Screen settings

### Wallpaper


1. In the main screen, tap and tap  to open the options.
2. Tap **Wallpaper** and select from **Gallery**, **Live wallpapers** or **Wallpapers**.
3. Scroll the wallpaper thumbnails to select the wallpaper you like and tap **Set wallpaper**.

## Live wallpapers

You may set the screen with live wallpaper.

1. In the main screen, tap  to open the menu options.
2. Tap **Wallpaper** and select from **Live wallpapers**.
3. Select the wallpaper you like and tap **Set wallpaper**.

## Brightness

1. In the applications menu, tap **Settings > Display > Brightness >** .
2. Scroll to adjust the brightness, tap **OK** to save.

## Screen time out

You can set the screen timeout time to adjust the time before the screen automatically locks.

1. In the applications menu, tap **Settings > Display > Sleep**.
2. Select and tap the screen timeout time to finish the settings.

## Security setting

### Factory data reset

1. In the applications menu, tap **Settings> Backup & reset**.
2. Tap **Factory data reset**.
3. Tap **Reset phone**
4. Tap **Erase everything** and the phone will restart and reset to the factory data.



# Safety & Precaution

## Precaution

### Keep your phone away from small children



Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

### Radio Waves



Your phone transmits/receives radio waves in the GSM frequency (850/900/1800/1900MHz) and WCDMA frequency (850/1900/2100MHz).



Check with the vehicle manufacturer that electronic equipment used in your vehicle will not be affected by radio energy.

### Switch off your phone



Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.



In hospitals, clinics, other health care centers and anywhere else where you may be in the close

vicinity of medical equipment.



In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders). In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas (LPG). In quarries or other areas where blasting operations are in progress.

### Your mobile phone and your car



Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

### Handle your phone carefully and sensibly



For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.
- In hot weather or after prolonged exposure to the sun (e.g.,

behind a window or a windscreen), the temperature of your phone's casing might increase. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 40 °C.

### Protect batteries from damage



You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60 °C or 140 °F),

moisture or caustic environments.

### Environmental care



Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling. Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



: The labeled packaging material is recyclable.



: A financial contribution has been made to the associated national packaging recovery and recycling system.



: The plastic material is recyclable (also identifies the type of plastic).

### WEEE Marking in the DFU: “Information to the Consumer”

#### Disposal of your old product



Your product is designed and manufactured with high quality materials and components, which can be recycled and

reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC

Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

## Tips

### Pacemakers

If you have a pacemaker:

- Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
- Do not carry the phone in a breast pocket.
- Use the ear opposite to the pacemaker to minimize the

potential interference.

- Switch off your phone if you suspect that interference is taking place.

### Hearing aids

If you are a user of a hearing aid, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

### How to prolong the battery life of your phone

To have your mobile phone function properly, sufficient battery power is important. For the power-saving purpose, do the following, if applicable:

- Turn off the Bluetooth function of your phone.
- Set the backlight level and duration of your phone to a low value.
- Turn on the auto keypad lock; turn off the key sounds, tap vibration, or vibration alerts.
- Establish GPRS connection when needed. Otherwise, your phone will keep searching for GPRS connection, and drain your battery power.
- Turn off your phone if there is no coverage. Otherwise, the phone will keep searching for network, and drain your battery power.

## Troubleshooting

### **The phone does not switch on**

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

### **The display shows BLOCKED when you switch on the phone**

Somebody tried to use your phone but didn't know the PIN code or the unblocking code (PUK). Contact your service provider.

### **The display shows IMSI failure**

This problem is related to your subscription. Contact your operator.

### **Your phone doesn't return to home screen**

Long press the Power key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

### **The network symbol is not displayed**

The network connection is lost. Either you are in a radio

shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place to reconnect to the network

(Especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

### **The display doesn't respond (or the display responds slowly) to key presses**

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

### **Your battery seems to over heat**

You might be using a charger that was not intended for use with your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

### **Your phone doesn't display the phone numbers of incoming calls**

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on the subject.

**You can't send text messages**

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

**You can't receive and/or store JPEG pictures**

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

**You feel that you have missed some calls**

Check your call forwarding options.

**When charging, the battery icon shows no bar and the outlines flashing**

Only charge the battery in an environment where the temperature does not go below 0 °C (32 °F) or above 50 °C (113 °F).

In other cases please contact your phone supplier.

**The display shows SIM failure**

Check that the SIM card has been inserted correctly. If the

problem persists, your SIM card may be damaged. Contact your operator.

**When attempting to use a feature in the menu, the display shows NOT ALLOWED**

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

**The display shows INSERT YOUR SIM CARD**

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

**The autonomy of your phone seems lower than indicated on the user guide**

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

**Your phone doesn't work well in your car**

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performance. A car kit is available to provide you with an external antenna and enables

you to make and receive phone calls without handling the handset.



- Check with the local authorities whether or not you are allowed to use the phone while driving.

### Your phone is not charging

If the battery is completely flat, it might take several minutes of precharge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

### The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Function	Definition
Android	Android is a trademark of Google, Inc.
Bluetooth™	Bluetooth™ is a trade-mark owned by telefonaktiebolaget L M Ericsson, Sweden and licensed to Philips.

Philips	PHILIPS and the PHILIPS' Shield Emblem are registered trademarks of Koninklijke Philips N.V and are used by Shenzhen Sang Fei Consumer Communications Co., Ltd under license from Koninklijke Philips N.V.
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## Limited warranty

### 1. What Does This Limited Warranty Cover?

Philips warrants to the original retail purchaser (“Consumer” or “You”) that this Philips cellular product and all accessories originally provided by

Philips in the sales package (“Product”) is free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions. This limited warranty extends only to the Consumer for Products purchased and used in the original country of purchase. The limited warranty is valid only in Philips’ intended country of sales of the product.

### 2. How long is The Limited Warranty Period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase of the Product,

documented by valid proof of purchase. The limited warranty for original Philips rechargeable battery extends for six (6) months from the date of purchase.

### 3. What Will Philips do if The Product is Not Free from Material Defects in Materials and Workmanship during the Limited Warranty Period?

During the limited warranty period, Philips or its authorized service representative will, at its option either repair or replace, without charge for parts or labour, a materially defective Product with new or refurbished parts or Product and return such repaired or replaced Product to the Consumer in working condition. Philips will retain defective parts, modules or equipment. Repaired or replaced Product will be covered by this limited warranty for the balance of the original limited warranty period or ninety (90) days from the date of repair or replacement whichever is longer. Repair or replacement of Product, at Philips' option is your exclusive remedy.

### 4. What is Not Covered by This Limited Warranty?

This limited warranty does not cover:

- a) Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation handling, neglect, inundation, fire, water or other liquid intrusion; or
- b) Product that has been damaged due to repair, alteration, or modification by anyone not authorized by Philips; or

c) Product that has reception or operation problems caused by signal conditions, network reliability or cable or antenna systems; or

d) Product defects or problems caused by uses with non-Philips products or accessories; or

e) Product which warranty/quality stickers, product serial number or electronic serial number has been removed, altered or rendered illegible; or

f) Product purchased, used, serviced, or shipped for repair from outside the original country of purchase, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

g) Product returned without valid proof of purchase or which proof of purchase has been altered or is illegible.

h) Normal wear and tear or Force Majeure.

### 5. How Do You Get Warranty Service?

a) Return the Product to an authorized service center of Philips. You may contact the local Philips office for the location of the nearest authorized service center.

b) The SIM card must be removed from the Product before it is given to Philips. Philips assumes no liability for damaged or loss of the SIM card or the data contained therein.

c) If the Product failure is not covered by this limited warranty, or this limited warranty is inapplicable, void or invalid due to

any terms and conditions stated herein, the Consumer will be charged for the cost repair or replacement of the Product and all other related cost incurred in repairing or replacing the Product.

d) IMPORTANT - you are required to return the Product together a valid proof of purchase which must identify the point of purchase, of purchase, Product model and Product serial number clearly.

6. Other Limitation: This Warranty is The Entire Agreement.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE AND THOSE IMPLIED BY LAW AND WHICH CANNOT BE EXCLUDED OR MODIFIED BY AGREEMENT, PHILIPS PROVIDES NO OTHER WARRANTY WHETHER EXPRESS OR IMPLIED (WHETHER BY STATUTE, UNDER THE OPERATION OF LAW OR OTHERWISE) AND SPECIALLY DISCLAIMS ANY WARRANTY OF SATISFACTORY QUALITY MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

PHILIPS' TOTAL LIABILITY FOR DAMAGES RELATING TO OR ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT, REGARDLESS OF THE TYPE OR CAUSE OF SUCH DAMAGE OR THE FORM OR CHARACTERISATION OF THE CLAIM ASSERTED (E.G. CONTRACT OR TOPIT), SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT.

HOWEVER IN NO EVENT SHALL PHILIPS BE LIABLE FOR ANY PUNITIVE, SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO THE LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS, LOST BUSINESS OPPORTUNITIES, COST OF SUBSTITUTION OF GOODS OR SERVICES, INVESTMENTS, DAMAGE TO GOODWILL OR REPUTATION, OR LOSS OF DATA AND CLAIMS BY THIRD PARTIES) RESULTING FROM PURCHASE OR USE OF THE PRODUCT, TO THE FULLEST EXTENT ALLOWED BY LAW, WHETHER OR NOT PHILIPS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING THE FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

This limited warranty represents the complete and exclusive agreement between the Consumer and Philips with respect to this cellular Product and it supersedes all prior agreements between the parties, oral or written, and all other communications between the parties relating to the subject matter of this limited warranty. No carrier, retailer, agent, dealer, employee, thereof, or employee of Philips is authorized to make modifications to this limited warranty and you should not rely on any such representation.

This limited warranty does not affect the Consumer's statutory rights under applicable national laws in force.



## FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## SAR Information Statement

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \* Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although

the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is **0.479 W/Kg** and when worn on the body, as described in this user guide, is **0.625 W/Kg** (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). The maximum scaled SAR in hotspot mode is **0.625 W/KG**. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RFexposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on

FCC ID: **VQRCTW6620** Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>. \* In the United States and Canada,

the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

## Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of **15mm** must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.