

Congratulations on your purchase and welcome to AOC!

Note:

- Please read the safety instructions in the “Safety & Precaution” section before use.

Tips:

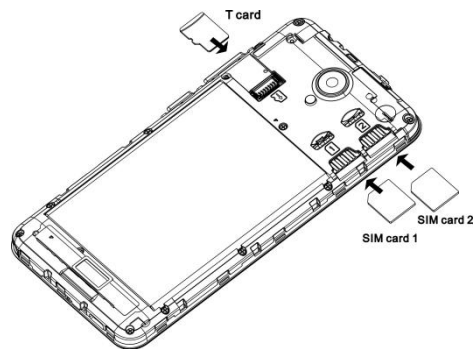
- AOC continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. AOC reserves the rights to revise this user guide or withdraw it at any time without prior notice. Please take your product as standard.

## Your Phone



## Assembling and Charge

As shown in Figure installed SIM card 1, SIM card 2, SD card(Maximum:64GB).



Charge the battery.



Tips:

- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery.
- If a fully charged battery left unused, it will lost its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

## Use your phone

### Turn your phone on and off

- 1 Press and hold power key to turn on your phone.
- 2 To turn off your phone, press and hold power key and then select **Power off**.

### Keys

Learn about the main keys.

#### Definition

#### Function

Power

Press and hold to power on/off.



Press to turn on/off the screen display.

Hold to access the Phone options, choose

Power off, Airplane mode or Restart.

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Home key

Return to the home screen.



Hold to open the list of recent applications.

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Option key

Open a list of options available on the



current screen.

On the home screen, open the list of recent applications.

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Back key      Return to the previous screen or exit.



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Side volume key      Adjust the ringer volume while in



standby mode or adjust the voice

volume during a call.

When receiving an incoming call,

briefly press down either volume key

to mute the ringtone.

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### [Home screen](#)

From the Home screen, you can view your device's status and access applications.

The Home screen has multiple panels. Scroll left or right



to view the panels on the Home screen.

### Notifications panel


When you get a new notification, you can open the Notifications panel to see what event notification or new information you have received.

- To open the Notifications panel, press and hold the statusbar, then slide one finger downward. If you have several notifications, you can scroll down the screen to see them all.
- To hide the panel, drag the bottom of the panel upwards.

### Access applications




- Scroll left or right to another screen, select an application.
- Press  to return to the previous screen, press  to return to the Home screen.

### Manage applications





- In idle screen, tap **Settings**  > **Apps**.
- Tap **Running**, you can view all the running apps, tap this app to enter it, you can tap **Stop** to choose stop running.
- Tap **Downloaded**, you can view all the downloaded

apps, tap app to enter it, you can check the detailed information of this app, tap **Uninstall** to unloading it.


#### Make a call

1. In the application list, tap  
2. Dial the number directly or choose one number from the filtered list that have matching digits.
3. Make a voice call.
4. Tap  to end the call.

#### Send a message

1. In the application list, tap 
2. Tap New message 
3. Enter the number or tap  to select the number from phonebook.
4. Select the text field and enter your message text.
5. Press  to add a subject for the message or attach a file (Pictures, Videos, Audio or Slideshow).



6. Tap  to send the message.

## **Safety & Precaution**

### **Precaution**

#### **Keep your phone away from small children**

Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

#### **Switch off your phone...**

Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.

In hospitals, clinics, other health care centers and anywhere else where you may be in the close vicinity of medical equipment.

In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders). In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas

(LPG). In quarries or other areas where blasting operations are in progress.

**Your mobile phone and your car**

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

**Handle your phone carefully and sensibly**

For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

1. Do not expose your phone to extreme temperatures.
2. Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
3. To clean the phone, wipe it with a soft cloth.
4. In hot weather or after prolonged exposure to the sun (e.g., behind a window or a wind screen), the temperature of

your phone's casing might increase. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 55°C or under -10°C.

**Protect batteries from damage**

You should only use Manufacturer Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine manufacturer replacement parts.

1. Your phone is powered by a rechargeable battery.
2. Use specified charger only.
3. Do not incinerate.
4. Do not deform or open the battery.
5. Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
6. Avoid exposure to excessive cold or heat (under -10°C or

over 55°C),moisture or caustic environments.

### **Troubleshooting**

#### **The phone does not switch on**

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

#### **The display shows BLOCKED when you switch on the phone**

Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

#### **The display shows IMSI failure**

This problem is related to your subscription. Contact your operator.

#### **Your phone doesn't return to idle screen**

Long press the hang-up key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

#### **The network symbol is not displayed**

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

**The display doesn't respond (or the display responds slowly) to key presses**

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

**Your battery seems to over heat**

You might be using a charger that was not intended for use with your phone. Make sure you always use the manufacturer authentic accessory shipped with your phone.

**Your phone doesn't display the phone numbers of incoming calls**

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on this subject.

**You can't send text messages**

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

**You can't receive and/or store JPEG pictures**

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

**The display shows INSERT YOUR SIM CARD**

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

**The autonomy of your phone seems lower than indicated on the user guide**

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

**Your phone is not charging**

If the battery is completely flat, it might take several minutes of pre-charge (up to 30 minutes in some cases) before the charging icon is displayed on the screen.

**The picture captured with the phone camera is not clear**

Make sure that the camera lens on both sides is clean.

**Compliance**

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of

the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Note:**



**Caution:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**RF exposure information (SAR)**

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States. During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528. This device has been tested and meets the FCC RF exposure guidelines when tested with the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: VQRCT07

For this device, the highest reported SAR value for usage against the head is 0.388 W/kg, for usage near the body is 0.643 W/kg. While there may be differences between the

SAR levels of various phones and at various positions, they all meet the government requirements. SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body. RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

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