User Manual   E133

PHILIPS

Your Phone

Headphone jack

Torch

Receiver

TFT LCD

Left soft key

Navigation and Confirm keys

Right soft key
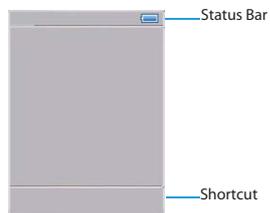
Hang up and Power

Facebook key

Message key

Pick-up key

Mic

Philips continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. Philips reserves the rights to revise this user guide or with draw it at any time without prior notice. Please take your product as standard.

Home screen

Your phone's home screen consists of the following areas:

Status Bar

Shortcut

Keys

Learn about the main keys.

Icons	Definition	Function
	Dial	Make or answer a call.
	Confirm and navigation key	Select or confirm an option;
	Hang-up/ Power/ Exit	End a call; Hold to turn on/off the phone; Return to home screen.
	Left soft key	Select the options on the screen.
	Right soft key	Select the options on the screen.
	Lock/unlock	Long press Sym key to lock/unlock the keypad.

Icons & symbols

Learn about the icons and symbols on the screen.

Icons	Definition	Function
	Ringtone	Your phone will ring when receiving a call.
	Vibration only	Your phone will vibrate when receiving a call.
	Battery	The bars indicate the battery level.
	SMS	You have a new message.
	Missed call	You have missed a call.
	Call diverts	All your incoming voice calls are being forwarded to a number.
	Headset	The headset is plugged into the phone.
	Alarm	The alarm clock is activated.
	GSM network	Your phone is connected to a GSM network. The more bars are shown the better the reception is.
	Key lock	The keypad has been locked.
	BT	The Bluetooth is open.

Getting started

Insert SIM card and Charge the battery

Learn about installing SIM card and charging the battery for the first use.

Insert SIM card

1. Remove the back cover.

2. Take out the battery.

3. Insert the SIM 1/SIM 2 card.

4. Install the battery.

5. Replace the back cover.

Charge the battery

A new battery is partially charged. The battery icon in the upper-right corner shows the battery level of charging status.

❈ Tips:
- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery. The only way to turn off the charger is to unplug it, so it is advisable to use an easily accessible power socket.
- If you do not intend to use your phone for several days, we recommend that you remove the battery.
- If a fully charged battery left unused, it will lost its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

Insert a Micro SD card (Memory card)

You can expand the memory of your phone by adding a micro-SD card.

1. Unlock the memory card cover.
2. Align your micro-SD card with the slot. Put it in place.
3. Press down the card holder and pull it until it is locked.

Using your phone

Use basic call functions

Make a call

1. Enter the phone number.
2. Press ⬛ and select SIM1 or SIM2 to dial the number.
3. Press ⬛ to hang up.

✳ Tips:
  • For international calls, long press ⬛ to enter the "+" sign for the international prefix.
  • To dial the number by using SIM 2, enter a number, and select Call (SIM2 voice call).

Answer and end a call

1. Press ⬛ to answer the call, press the ⬛ or ⬛ to adjust the volume.
2. Press ● to select handsfree mode during a call.
3. Press ⬛ to hang up.

✳ Tips:
  • You can use the supplied headset to answer or end a call.

Use speed dial

On the home screen, you can call a number by long pressing a numeric key to choose a speed dial number and select SIM1 or SIM2 to call out.

To assign a contact to a speed-dial key:

1. Select **Menu > Settings > Phone settings > Speed dial.**
2. Select **Status** to set speed dial on.
3. Select **Set numbers** to add numbers from phonebook.

Make an emergency call

Without a SIM card in phone, you can press numeric keys to make the emergency call. In Europe, the standard emergency number is 112; in the UK, it is 999.

Applications

Java
Java is a folder where downloaded games and applications are stored.

Facebook
Log on Facebook through a web page.

Yahoo messenger
Log on Yahoo through a web page.

Twitter
Log on Twitter through a web page.

Browser

WAP

This function enables you to view the internet. Your phone will ask you with existed way. You can start to view only by starting corresponding way.

- **Homepage:** indicates the default website of the internet.
- **Bookmarks:** used to save most commonly-used websites.
- **Input address:** input the website to be searched and press finish button to access to the network directly.
- **Last web address:** select it to enter the last web you visit.
- **Recent Pages:** browse the record of the recently browsed web pages.
- **Settings:** set the parameters about the wap in this interface.

 Note:
 Consulting the local network operator for related fee and specific setup.

STK

STK service is the tool kit of SIM card. This phone supports the service function. The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

Media player

Music player

Save MP3 music files to your Micro SD card and then insert the card to your phone.

Play music

1. Go to **Menu > Media Player > Music player**,press [icon] to select your desired song in the folder.
2. Press [icon] **Options > Play** to start playing.
3. Using the following keys to control playback:

Icon	Definition
●	Pause and resume playback.
◄	Select previous track.
►	Select next track.
[icon]	Press the [icon] and [icon] to adjust volume.
[icon]	Return to the previous menu.

Player settings

Go to **Music player>List>Options>Settings:**

- **Pre. playlist** : Play audio files from your phone or memory card.
- **List auto gen. :** Generate playlist automatically.
- **Repeat : One** (Play current file repeatedly); **All** (Play all the files in the folder repeatedly).
- **Shuffle:** Play music files in the folder randomly.
- **Background play:** Continue to play music after exiting the audio player. Press [icon] to turn off the audio player.

🖝 *Note:*

When listening to music, adjust the volume to a moderate level.
Continuous exposure to high volume may impair your hearing.

Video player

Save media files to your Micro SD card and then insert the card to your phone.

Play

1. Go to **Menu>Media player>video player**, press ● to select your desired video in the folder.
2. Press ● to start playing.
3. Using the following keys to control playback:

Icon	Definition
●	Pause and resume playback.
📶	Press the ⬆ and ⬇ to adjust volume.
▬	Return to the previous menu.

Image viewer

You can select image/photo folders in Memory card/phone. This function enables you view, send, rename or delete your pictures. And you can set the image you like as wall paper or caller picture.

FM radio

Learn about listening to radio programs by using a FM radio.

Listen to a radio station

1. Plug the supplied headset into your phone.
2. Go to **Media player > FM radio**, press ▬**Options**>**Auto search**. It starts scanning automatically and save the available channels.
3. Press the navigation key ◄ or ► to adjust the frequency.
4. Press ⬆ or ⬇ to adjust the volume.
5. Press ▬ Back to turn off FM radio.

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FM radio settings

Press ▭ **Options>Settings**：

- **Background play :** Continue playback after exiting FM radio.
- **loudspeaker :** Listen to radio through the speaker.
- **Audio quality:** Select high or low quality.
- **Record storage:** Select between Phone or Memory card.

Calls

Through this function, you can view a list of missed calls, dialed call and received calls.

Camera

Learn about camera function. Let you take photos as desired by using your phone. In camera interface , press ◀ / ▶ can switch between camera and video recorder mode.

Take a photo

1. Go to **Menu>Camera.**
2. Aim the lens at the subject.
   Press ▭ and ▭ to zoom in or zoom out, press ▲ / ▼ to adjust the brightness.
3. Press ● to take a photo.
4. Press right soft key ▭ to exit.

 Note:

- All the photos taken are saved to **Options > Storage> Phone or Memory card.**

View photos

Press left soft key ▭ **Options>Photos>Image viewer**, tap navigation keys to select a photo.

Camera settings

Go to **Camera>Options>Camera settings**:

- **Shutter sound:** Select the shutter sound.
- **EV:** Select an exposure value.
- **Contrast:** Adjust the contrast.
- **Anti-flicker:** Select a band to avoid the impacts on photos caused by flickers from lighting sources.
- **Delay timer:** Select a time span for auto photographing.
- **Cont. shot:** Set to take photos continuously.

Video

In camera interface, press ◄/► can switch between camera and video recorder mode. In video recorder interface, you can record your video and save the file to your phone or SD card.

Record video

1. Go to **Menu>Camera>Video.**
2. press ● to start recording the video.
3. Press ◥◣ to stop recording and save the file.

Messaging

Receive and send messages

You can use the **Messaging** menu to send text message.

1. Select **Messaging > Create** message.
2. Select **Text message** or **Multimedia** message, write your message.
3. Press ◢◣ **Options>Send** to to send the message.

Enter text

Your mobile phone supports a number of text entry methods, including English input, numeric input and symbol input.

Keys

Keys	Function
	Select a input method.
	Enter symbols and punctuations.
	Insert a space.
	Delete the previous character.

Note:
• Depending on the language you select for your phone, the supported input methods may vary.

Introduction of input methods:

Input method	Function
English input	Press the keys that are marked with the letter you wish to enter.
Numeric input	Press the numeric key to enter a number.

My Files

The phone provides a certain space for users to manage files and supports the T-Flash card. You can use the file manager to conveniently manage various directories and files on the phone and the T-Flash card.

Connectivity

Bluetooth

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.

Data account

Access this interface to set data account related parameters.

Data service

You can decide to turn on/off this function.

Tools

Calendar

Go to **Tools>Calendar**, you can check the calendar.

Tasks list

Choosing Date, call or anniversary to create new memo, which you can view, add, edit, delete, delete overdue task, delete all, jump to date, send route and saved as file. If you have set the alarm for the memo, alarm will sound when time is up, the content of memo will display at the same time.

Alarm

Learn about how to set and use an alarm. You can set up to five alarms.

Set an alarm
1. Go to **Tools>Alarm.**
2. Select an alarm, press ● **Edit** to edit the alarm.
3. Press ◣ to finish setting the alarm.

Turn off an alarm

1. Go to **Tools>Alarm.**
2. Select the alarm you want to turn off, press ⬤ Edit.
3. Press the navigation key ◀/▶ to select Off.

Stop an alarm

When the alarm rings,
- Select **Stop**: The alarm stops.
- Select **Snooze**: The alarm will sound again after the set **Snooze (min)** interval.

Torch

The torch situates at the top of the phone. Go to **Tools>Torch**, you can turn on/off it.

Quick note

You can create memos through this function.

Calculator

Use the numeric keys to calculate on the phone.

Voice recorder

The phone support WAV and AMR. Go to **Voice recorder > Options > Settings>Audio quality**, select **high** for WAV format, **low** for AMR format.

Stopwatch

Stopwatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.

Currency converter

By entering current exchange rate, you can do currency conversion between domestic and foreign.

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World clock

Learn about how to check time & date of cities in other countries.

1. Go to **Tools>World clock.**
2. Press the navigation key ◀/▶ to select a city.
3. You can check time & date of the city.

📎 *Note:*
 • Alarms, reminders, programmed events are time zone independent.

Text reader

Text reader enables you to read TXT file. Through the USB connecting line putting files to folder of phone and T-Flash card. Find the folder and open the Text, and you can read text directly.

Blacklist

You can add numbers to blacklist and reject these calls.

Contacts

Learn about basic phonebook function.

Add a new contact

1. Go to **Contacts>Options> Add.**
2. Select a location. **(To SIM1/To SIM2/To phone).**
3. Enter the number, and add details as desired.
4. Press ◻◻ to finish saving.

Search for a contact

1. Go to **Contacts.**
2. Enter the first few letters of the name in the search bar.
3. Select the contact from the list.

Manage your contacts

You can copy or move contacts between the SIM card and phone, or delete contacts. Go to **Contacts>Options** to select the desired option.

Profiles

The profiles are defined for several scenes. They consist of the settings for ringtone, volume, and others. With preset profiles, you can easily adjust the settings for incoming calls and messages as desired.

1. Go to **Menu>Profiles**, press **Activate** to activate the profile.
2. Go to **Menu>Profiles>Modify** to customize ringtone, volume and others. To activate Silent mode, long press on the home screen.

Settings

SIM settings

Function	Definition
SIM name	Select a input method.
Dual SIM Settings	Select active mode to receive calls or message from a SIM card.
Ask when power on	Select to turn on or turn off.

Phone settings

Function	Definition
Language	Select a language for your phone.
Time and date	Set the clock of the phone.
Shortcuts	Set shortcuts to enter interface quickly.
Speed dial	You can call a number by long pressing a numeric key to choose a speed dial number and select SIM1 or SIM2 to call out. You need to preset the number and turn on this function first.

Function	Definition
Security settings	This menu allows you to use passwords to protect your SIM card, phone, and information stored on the phone.

⊜ *Note:* The initial phone lock password is 1122.

Function	Definition
Memory status	View the memory status of Contacts, Messaging and My files.
Auto keypad lock	Set a time span for the keypad to be locked.
Restore factory settings	Restore your phone settings to the default values. You need to enter your phone lock password (1122 by default).

Display

Select display options for your phone.

Function	Definition
Wallpaper	Select an image as the wall paper of your phone.
Backlight	Set the brightness and duration of the backlight.
Greeting text	This will appear when powering on the phone.
Show operator name	Select to turn on or turn off.

Sounds

Set the parameters of sound, including the Alert type, Ring type, sound of incoming call and messages, etc.

Connectivity

Call options

Go to **Menu>Connectivity>Call options.**

Function	Definition
Answer mode	Select an answer mode, any key answer or auto answer when headset mode.
Call time Reminder	Get reminded after the call time span once or repeatedly.
Call service	Decide whether to turn on Call waiting and Call time display.
Call divert	Divert incoming calls to your voice mailbox or another phone number.
Call barring	Set limits to your incoming and outgoing calls.
Auto redial	Keep redialing the number that fails to go through.
IP dial	This function enables you to originate a call with IP number automatically. You should preset the IP number first.
Auto quick end	You can set the time of auto call ending.
Reject by SMS	Reject the incoming call by sending SMS to the number.
Connect notice	Select to turn on or turn off.

Browser

Set the parameters of the wap.

Safety & Precaution

Precaution

Keep your phone away from small children

Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

Radio Waves

Your phone transmits/receives radio waves in the GSM frequency (850/900/1800/1900MHz).

Check with the vehicle manufacturer that electronic equipment used in your vehicle will not be affected by radio energy.

Switch off your phone...

Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.

In hospitals, clinics, other health care centers and anywhere else where you may be in the close vicinity of medical equipment.

In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders).In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas (LPG).In quarries or other areas where blasting operations are in progress.

Your mobile phone and your car

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

Handle your phone carefully and sensibly

For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

- Do not expose your phone to extreme temperatures.
- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.

Protect batteries from damage

You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60° C or 140° F), moisture or caustic environments.

Environmental care

Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling.Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

:The labeled packaging material is recyclable.

:A financial contribution has been made to the associated national packaging recovery and recycling system.

△:The plastic material is recyclable (also identifies the type of plastic).

WEEE Marking in the DFU: "Information to the Consumer"
Disposal of your old product
Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do no t dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Tips

Pacemakers
If you have a pacemaker:
· Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
· Do not carry the phone in a breast pocket.
· Use the ear opposite to the pacemaker to minimize the potential interference.
· Switch off your phone if you suspect that interference is taking place.

Hearing aids
If you are a user of a hearing aid, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

How to prolong the battery life of your phone
To have your mobile phone function properly, sufficient battery power is important. For the power-saving purpose, do the following, if applicable:
· Turn off the Bluetooth function of your phone.
· Set the backlight level and duration of your phone to a low value.
· Turn on the auto keypad lock, turn off the key sounds, tap vibration, or vibration alerts.
· Establish GPRS connection when needed. Otherwise, your phone will keep searching for GPRS connection, and drain your battery power.
· Turn off your phone if there is no coverage. Otherwise, the phone will keep searching for network, and drain your battery power.

Troubleshooting

The phone does not switch on
Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

The display shows BLOCKED when you switch on the phone
Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

The display shows IMSI failure
This problem is related to your subscription. Contact your operator.

Your phone doesn't return to idle screen
Long press the hang-up key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

The network symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

The display doesn't respond (or the display responds slowly) to key presses

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

Your battery seems to over heat

You might be using a charger that was not intended for use with your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

Your phone doesn't display the phone numbers of incoming calls

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on this subject.

You can't send text messages

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You can't receive and/or store JPEG pictures

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

You feel that you have missed some calls

Check your call divert options.

When charging, the battery icon shows no bar and the outline is flashing

Only charge the battery in an environment where the temperature does not go below 0°C (32°F) or above 50°C (113°F).

In other cases please contact your phone supplier.

The display shows SIM failure

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

When attempting to use a feature in the menu, the display shows NOT ALLOWED

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

The display shows INSERT YOUR SIM CARD

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

The autonomy of your phone seems lower than indicated on the user guide

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

Your phone doesn't work well in your car

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performance. A car kit is available to provide you with an external antenna and enables you to make and receive phone calls without handling the handset.

🌐 Note:
• Check with the local authorities whether or not you are allowed to use the phone while driving.

Your phone is not charging

If the battery is completely flat, it might take several minutes of pre-charge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Trademark Declaration

Philips   PHILIPS and PHILIPS' Shield Emblem are registered trademarks of Koninklijke Philips Electronics N.V. manufactured by Shenzhen Sang Fei Consumer Communications Co., Ltd. Under license from Koninklijke Philips Electronics N.V.. Bluetooth™ is a trade-mark owned by telefonaktiebolaget L M Ericsson, Sweden and licensed to Philips.

Specific Absorption Rate Information

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. **Device types E133(FCC ID: VQRCTE133P97681EK)has also been tested against this SAR limit.The highest SAR value reported under this standard during product certification for use at the ear is 0.848W/kg and when properly worn on the body is 1.015 W/kg.** This device was tested for typical body-worn operations with the back of the handset kept 1.5cm from the body.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Limited warranty

1.   What Does This Limited Warranty Cover?

Philips warrants to the original retail purchaser ("Consumer" or "You") that this Philips cellular product and all accessories originally provided by Philips in the sales package ("Product") are free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions. This limited warranty extends only to the Consumer for Products purchased and used in the original country of purchase. The limited warranty is valid only in Philips' intended country of sales of the product.

2.   How Long is The Limited Warranty Period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase of the Product, documented by valid proof of purchase. The limited warranty for original Philips rechargeable battery extends for six (6) months from the date of purchase.

3.   What Will Philips Do if The Product is Not Free From Material Defects in Materials and Workmanship During The Limited Warranty Period?

During the limited warranty period, Philips or its authorized service representative will, at its option either repair or replace, without charge for parts or labour, a materially defective Product with new or refurbished parts or Product and return such repaired or replaced Product to the Consumer in working condition. Philips will retaindefective parts, modules or equipment.

Repaired or replaced Product will be covered by this limited warranty for the balance of the original limited warranty period or ninety (90) days from the date of repair or replacement whichever is longer. Repair or replacement of Product, at Philips' optionis your exclusive remedy.

4.   What is Not Covered By This Limited Warranty?

This limited warranty does not cover:

a) Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation handling, neglect, inundation, fire, water or other liquid intrusion; or

b) Product that has been damaged due to repair, alteration, or modification by anyone not authorized by Philips; or

c) Product that has reception or operation problems caused by signal conditions, network reliability or cable or antenna systems; or

d) Product defects or problems caused by uses with non-Philips products or accessories; or

e) Product which warranty/quality stickers, productserial number or electronic serial number has been removed, altered or rendered illegible; or

f) Product purchased, used, serviced, or shippedfor repair from outside the original country of purchase, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

g) Product returned without valid proof of purchase or which proof of purchase has been altered or is illegible.

h)Normal wear and tear or Force Majeure.

5.   How Do You Get Warranty Service?

a) Return the Product to an authorized service center of Philips. You may contact the local Philips office for the location of the nearest authorized service center.

b)The SIM card must be removed from the Product before it is given to Philips. Philips assumes no liability for damaged or loss of the SIM card or the data contained therein.

c)If the Product failure is not covered by this limited warranty, or this limited warranty is inapplicable, void or invalid due to any terms and conditions stated herein, the Consumer will be charged for the cost of repair or replacement of the Product and all other related cost incurred in repairing or replacing the Product.

d) IMPORTANT - you are required to return the Product together with a valid proof of purchase which must identify the point of purchase, date of purchase, Product model and Product serial number clearly.

6.   Other Limitation: This Warranty is The Entire Agreement.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE AND THOSE IMPLIED BY LAW AND WHICH CANNOT BE EXCLUDED OR MODIFIED BY AGREEMENT, PHILIPS PROVIDES NO OTHER WARRANTY WHETHER EXPRESS OR IMPLIED (WHETHER BY STATUTE, UNDER THE OPERATION OF LAW OR OTHERWISE) AND SPECIALLY DISCLAIMS ANY WARRANTY OF SATISFACTORY QUALITY MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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