

From: oetech <oetech@fccsun27w.fcc.gov>

To: mark.koop@teleconformity.com

Subject: Response to Inquiry to FCC (Tracking Number 245147)

Date: Fri, 17 Oct 2014 13:40:32 +0200



Inquiry on 09/26/2014 :

Inquiry:

Dear Sir., Ms.,

Our client has a certified 13.56MHz RFID device in the FCC database under VQ7TM10-B-QQ and this grant was issued on 02/21/2013. The only problem is that the label in that filing shows a wrong FCC ID: VQ7TM-B-QQ. Unfortunately, this was not captured at the time of review/upload. The manufacturer intends to swap the labels on the few (about 10) devices sold so far, and desire to continue with the correct label showing VQ7TM10-B-QQ. We have MiCOM TCB involved in this case, can we for example, have this filing put in TCB audit mode, so that we can swap the label for the correct one? And I can imagine that we would need to upload an explanation letter too. Or are there other ways how we should solve this?

Can you advise?

Best Regards,
Mark Koop
Manager
Teleconformity BV.

FCC response on 09/26/2014

The grant has been placed in audit mode. Please upload the corrected label exhibit. In order to resolve this case we also need you to upload a letter signed by the applicant containing the following:

The exact number of devices sold with the incorrect label.

Details on how the manufacturer plans to provide correct labels to owners of units in the field.

Details on how the manufacturer plans to update labels on any unsold units, including those that may be with third party sellers.

The date by which the manufacturer expects to have this resolved

Once that has been done please respond to this KDB. We will review the letter and close the audit if it is acceptable.

When the label replacement process is complete, please respond through this KDB with an update in order to close out this case.

--- Reply from Customer on 10/17/2014 ---

Dear Sir/Ms,

First of all, we will correct the label exhibit in the existing filing with FCC ID: VQ7TM10-B-QQ and label of the module as such from now on.

To prevent any field action, the grantee wants to create another FCC ID (by means of Change ID) with the shorter FCC ID: VQ7TM-B-QQ that currently can be found in the field. This way, all modules in the field will be captured at once, and the problem can be solved. We would then of course place a letter in the original filing, explaining this solution.

Is this solution acceptable?

Best Regards,
Mark

FCC response on 10/17/2014

A change in ID is an acceptable resolution. Please let us know when that application has been granted.

Please let us know when the revised label exhibit has been uploaded to FCC ID VQ7TM10-B-QQ so that we can close that audit.

Attachment Details:

Do not reply to this message. Please select the [Reply to an Inquiry Response](#) link from the OET Inquiry System to add any additional information pertaining to this inquiry.