

Thank you for your interest in our products. This manual will help you to master the operation and use of the DR-350. This manual should be read and studied to ensure that the user understands the operation of the DR-350. Please read the Safety Information Manual before use.

This manual applies to the model, DR-350 series digital handheld.

# TO THE USER

Thank you for purchasing this digital / analog two-way radio designed and manufactured by the Fujian New Century Communications Co., Ltd. This product is designed and developed according to EU standards and advanced international technologies. The radio has an ergonomic design and a comprehensive set of functions to deliver an advanced communication solution. It will bring you a whole new operation and digital communication experience, improve your work efficiency, and provide reliable communications.

Our products are tested to strict and rigorous test procedures using advanced test instruments and equipment to internationally recognized standards.

This manual should be read and studied to ensure that the user understands the operation of the DR-350. Please read the Safety Information Manual before use.

### **USER NOTICES**

#### SAFETY:

The user should be aware of and understand the general hazards in operating a two-way radio transceiver. We cannot guarantee the safety and operation of our transceiver with aftermarket accessories unless they have been tested and sold by us.

Our transceiver should be maintained and serviced by a qualified two-way radio dealer and their technical staff. Failure to do so may violate our warranty.

#### WARNING:

No two-way radio transceiver including ours shall be operated including powered on in hazardous areas such as explosive atmospheres including Inflammable gas, dust particles, metallic powders, grain dust, etc. This shall include confined spaces where these hazards exist, in areas where blasting or blasting products are in use or stored, and while fueling at refueling centers. In any of these conditions or where hazards exist, the transceiver shall be powered off.

#### **PRECAUTIONS**

Observe the following precautions to prevent fire, personal injury and transceiver damage.

- Do not modify or attempt to adjust this transceiver for any reason.
- Do not expose the transceiver to direct sunlight for long periods , nor place it close to a heat source.
- Do not place the transceiver in a dusty, humid or wet area, nor place on unstable surface.
- If an abnormal odor or smoke is detected coming from the transceiver, switch OFF immediately and remove the battery pack from the transceiver. Contact your dealer.

#### How to use this user manual

This manual introduces the basic operation of Kydera compatible DMR / Analog handheld transceiver.

Your dealer or system administrator may have already perset the features of this radio based on your operational requirements. Please consult with your dealer or system administrator about the details.

The icons below are used for distinguishing between analog and digital features.

- note This icon indicates the function is only available in Analog
- This icon indicates the function is only available in Digital mode

# [Contents]

Packing list	4
Radio controls	5
Parts description	5
Status icons	6
LED indicator	6
Preparation for operating the terminal	6
Install the battery pack	6
Install the audio accessories	6
Charge the battery pack	7
Programmable keys	7
Programmable functions	7
Keys usage and operation	8

# [ Contents ]

Recognition of transmitting and receiving ICONS
Basic operations
PTT call
Digital channel call
Analog mode initiating and receiving calls (no signaling)10
Access menus and operations1
Menu items list1
Main functions description1
General guide for fault handling1
Maintenance and clean1
Standard accessories1

# Packing list

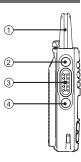
The following items are contained in the gift box. If any item is missing or damaged, please contact your dealer.

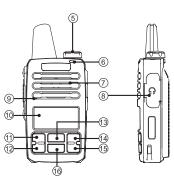
Item Name	Quantity (pc)	Item Name	Quantity (pc)
Radio unit	1	Hand strap	1
Battery pack	1	User manual	1
Power supply	1	Charger(Optional)	1
Belt clip	1		

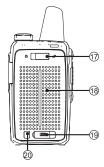
Mote:

After purchase, please check the items and quantity in the box to ensure everything is correct.

# Radio Controls





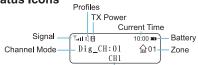


# Parts description

No.	Part Name	No.	Part Name		Part Name	No.	Part Name
1	Antenna	6	LED Indicator	11)	OK / Menu key	16)	Down key
2	Side Key (PF1)	7	Speaker	12	Programmable key PF3	17)	Battery push button
3	PTT key	8	SP / MIC connector	13	Up key	18)	Battery pack
4	Side Key (PF2)	9	MIC	14)	Back / Zone key	19	USB charging port
5	PWR.Switch/Volume	10	LCD display	15	Home key	20	LED charging indicator

Note: For convenient use, there are programmable [PF] keys

# Status Icons



The current channel name

Н	Indicates High Powe
	Indicates Law Daws

▼ Indicates no signal

The more bars indicate stronger signal

The more bars indicates higher battery capacity

(h,in) Indicates the terminal is monitoring the selected channel

# & Indicates GPS is on

○ Indicates Scan is on

⚠ Indicates the terminal is in **Emergency Mode** 

Indicates the Encryption is on QT Indicates CTCSS is on

DQT Indicates DCS is on

Silent Mode ♠♠ Contacts Type

△ Keypad Lock On

### **LED Indicators**

LED indicator	Radio Status
<ul><li>Green</li></ul>	Receiving
Red	Transmitting
<ul><li>Fast Flashing Green</li></ul>	Scanning
Slow Flashing Red	Low battery

# Preparation for operating the terminal

#### Install the battery pack

Align the two tabs on the bottom of the battery with the corresponding two grooves on radio, press the battery and the back of the radio together, and then manually push the battery latch left to lock.

Note: To remove the battery, turn off the radio , then slide the battery latch right to unlock and then take out it.

#### Install the audio accessories

- 1. Open the dust cover of the accessory interface.
- 2. Insert the audio accessory plug into the accessory connector.

# Charge the battery pack



- Please charge the battery pack with the designated charger.
- Please refer to the charging safety information before charging to obtain the necessary battery safety information.

When the radio is used for the first time without charging, there may be a low battery alert. Please turn it off and charge before use.

# Charge the battery with following steps below:

- 1. Plug the Type C connector of the power cable into the USB charging jack on the back of the battery.
- 2. Plug the power supply into a power outlet
- 3. The LED charging indicator at the bottom of the battery indicates the charging status.

Charger LED Indicators	Current Status
Red	Charging
<ul><li>Green</li></ul>	Standby (No load) or Fully charged

# Programmable Keys

- Short Press: press and release quickly (programmable range is from 50ms-750ms).
- Long Press: press and hold for programmed time length (programmable range is from 500ms-5000ms).

# **Programmable Functions**

If desired, the following terminal features can be preset for programmable keys:

Туре	Features	Description
	Radio Revive	Revive a target radio that has been remotely disabled
	Radio Detection	Determine if targeted radio is active
	Radio Kill	Disable targeted radio remotely
•	Remote Monitor	Covert activation of targeted radios transmitter without local indicators.
•	Encryption On/Off	Turn on/off encryption
	Emergency On/Off	Initiate an emergency alarm mode or call
	Emergency emen	based on programmed preset.
	Contacts List	Direct access to the programmed contact list
	Monitor	Always monitor the selected channel until disabled.
	Zone Switch	Changes from selected Zone to new Zone
	Scan On/Off	Turn scanning on/off
	VOX On/Off	Switch between VOX On and Off.
	Backlight On/Off	Turn backlight On/Off
	Keypad Lock	Switch between keypad lock and unlock.
	High /Low Power	Switch transmit power between high and low power
	Man Down On/Off	Switch between Man Down alarm On and Off (Optional)
	Scan Mode	Switch between SE/TO/CO mode
	Repeater /Talk Around	Switch between Repeater and Talk Around Mode
	SMS	Quick access to SMS

# Keys usage and operation

The following buttons can be set for the noted functions.

Keys	Status	Operations	Description	
	Standby	Short press	Access to Menu	
[MENU]	Staridby	Long press (3S)	[Lock] or [Unlock]	
	In Menu Mode	Short press	[Confirm] or [Selections]	
	Standby(Channel Mode)	Short press	Access to Zone list	
[BACK]	In Menu Mode	Short press	Return to previous menu	
	Standby (VFO Mode)	Short press	Edit "VFO" parameters	
DE3(Croon Isou)	Standby	Short press	Function works based on programmed preset	
PF3(Green key)	Staridby	Long press (3S)	Function works based on programmed preset	
	In any status		Cancel or Exit current operation mode	
Home (Red key) Standby (VFO Mode) Standby		Short press	※Set the VFO mode, channel space and frequency according to the     icon on the LCD die  icon on the LCD die	
		Long press (3S)	Switch between Channel display and VFO mode	
	01	Short press	Upward select channel / frequency and set other parameters	
Up key	Standby	Long press (3S)	Turn on Scan: Upward increase scanning channel / frequency	
	In Menu Mode	Short press	Select menu and other set parameters	
	Ctandhu	Short press	Downward select channel / frequency and set other parameters	
Down key	Standby	Long press (3S)	Turn on Scan: Downward decrease scanning channel / frequency	
In Menu Mode		Short press	Select menu and other set parameters	
Ctondby		Short press	Function works based on programmed preset	
Side key [PF1]	Standby	Long press (3S)	Function works based on programmed preset	
0:1.1.1000	01 11	Short press	Function works based on programmed preset	
Side key [PF2] Standby Lo		Long press (3S)	Function works based on programmed preset	

Note: The items with the "%" symbol is model dependent.

# Transmit / Receiving ICONS

The following icon appears on the radio screen to indicate the radio status.

Mode	Type	ICON	Terminal product status	
<b>A</b>	Drivete cell	<b>ṁ</b> →	Sending a private call	
•	Private call	<b>∱ ←-</b>	Receiving a private call	
	0	₩₩>	Sending a group call	
•	Group Call	<b>∱∱ ←</b>	Receiving an group call	
	411.0.11	₩>	Sending an All Call	
•	All Call	<b>₩</b> ←-	Receiving an All Call	
	_ ± €, →		Sending an analog transmission	
<b>®</b>			Receiving an analog transmission	

# Basic operations

lcon	Operation instruction		
118	Turn on: turn the [Power/Volume] knob clockwise		
	until you hear "click"		
	Turn off: turn the [Power/Volume] knob		
	counterclockwise until you hear a click		
112	After power on, rotate the [Power/Volume] knot		
	to increase or decrease the volume		
	After power on, press [▲] or [▼] to select your		
	desired channel or frequency.		

# PTT call

To ensure an optimal transmission, hold the radio in a vertical position at one to two inches (2.5 to 5.0 centimeters) away from the mouth.

# Digital channel call

Digital calls are made as a group call, private call or All Call based on the programming of the radio. An individual channel may be preset to one of these calling functions.

Call type	Operation method					
	Making call	Receiving call				
Private call	In standby mode, press [PTT] key to initiate the call.When a call is initiated, the screen displays: * ;	When a private call received, the screen displays:				
Group call	When initiated a group call, the screen displays: ♣♠ ::	When a group call received, the screen displays: ♠♠ ← ;				
All call	When Initiated an all call, the screen displays: i → ;	When an all call received the screen displays: *** ;				

# Analog mode initiating and receiving calls (no signaling)

You can initiate calls to all users on the current analog channel by holding down the [PTT] key. When the call is initiated, the TFT display displays shows  $\begin{tabular}{l} \begin{tabular}{l} \begin{t$ 

# Access menus and operations

You can access the main menu and sub-menu options of the radio through the following steps, as well as functions such as setting or browsing the parameters and configuration, and viewing and sending short messages.

# Mote:

Access to sub-menu:

#### Procedures:

When the radio is in standby:

- 1. Press [MENU] key to access to menu.
- 2. Press [ $\blacktriangle$ ] or [ $\blacktriangledown$ ] key to select a desired setting "main menu", then press [Menu] key to select.
- 3. Press [▲] or [▼] key to a desied "Sub-menu" setting, then press [Menu] to select.
- If necessary, you can set each parameter or turn on/off by pressing the [▲] or [▼] keys, and then press the [Menu] key to confirm.

#### OR

Press [Back] key to back to previous menu.

4. Press [ ] key to exit the current menu operation mode, and the terminal will revert to the standby state.

If necessary, you can continue browsing, viewing, and setting other functions or parameters by performing steps #2 and #3.

# Menu items list

The menu options supported by the radio are shown in the following table. Please refer to the instruction for the "call" operation of individual call, group call and analog channel call. Other functions require access to the menu for configuration or implementation. [FP] definable key is the function shortcut key.

No.	Main menu items	Optional items and Settings functional description	Note
4/44	044	Includes:Contact list, Create	
1/11	/11 Contact	contact, Manual dialing;	
0/44	1 Message	Includes: Create MSG, Common	
2/11		MSG, Inbox, Outbox, Draft box;	
		Include: Dialed numbs,Received	
3/11	Call dialog	calls,Missed calls;	

No.	Main menu items	Optional items and Settings functional description	Note
4/11	Scan	Include: Scan switch, scan list, scan mode	
5/11	Zone & Channel	Include: Zone list, Channel list, Switching channel, Editing name, Deleting channel	
6/11	Settings	Includes: Language, Keyboard lock, Backlight, LED indicator, Display mode, VOX switch, Channel switch, Factory setting;	
7/11	Parameter	Includes:TOT, Power setting, Time slot, Power saving mode,and encryption setting.	
8/11	Prompt tone	Includes: Profiles, Key tone setting, Low power alert, SMS prompt tone, Private call prompt tone, Group call prompt tone, Call prompt ring tone;	
9/11	Others	Includes: ※ FM radio, Time setting;	
10/11	Record	Includes: Recording set, Record list, Clear record, Inquiry space.	*

No.	Main menu items	Optional items and Settings functional description	Note
11/11	Device info	Includes: Local radio ID, Receiving group list,Default contact, Version.	



The operation items with symbol "  $\,$ " are model dependent.

# Main functions description

Classification	Function	Description
Public	Zone	A zone is a group of channels. The radio supports 16 zones and contains up to 4000 channels.
Functions	Power	The power level is for the transmission power level of the current channel, which can be set to high or low power.

Classification	Function	Description
	Scan	When the terminal scans a signal on a channel, it will stay on the channel to listen, so as to understand the current activity status of the relevant team members.
	Emergent alarm	Emergency alarm has the highest priority.
Public Functions	Vox	The radio transmits when voice is detected by the microphone
	Busy channel lockout	Busy channel lockout prohibits transmission and prevents interference to other users when the radio is receiving traffic.
	тот	When a transmission times out, the terminal will automatically terminate the transmission and issue a warning sound.
	Keyboard lock	Keyboard lock is used to lock keys to prevent inadvertent key operation. The radio may be set to automatic or manual lock mode.

Classification	Function	Description
Public Functions	Power saving is a preprogrammed function based on time that places radic into a sleep-wake mode to conserve the battery.	
	Private call	Private call is a one-to-one call.
	Group call	Group call is a one-to-many call.
	All call	All call is a call to all contacts on the current digital channel.
Digital functions	Talk around	Talk around allows communications on the repeaters output frequency.
	TDMA direct mode	TDMA direct mode is used to divide a direct channel (simplex) into two time slots to allow efficient channel usage. Multiple parties may share the channel without interference depending on slot setting.
Analog	Analog channel call	An analog call is a call on an analog channel.
functions	Squelch ON	This setting exhibits an open squelch condition where both traffic and noise can pass to the speaker.

Classification	Function	Description
	Squelch level	Squelch level allows the manual setting of the squelch from 1 to 9. This controls at what point that audio can be sent to the speaker. The default value is 4. The lower the set value, the more chance of noise and weak signals being heard.
Analog functions	Monitor	Monitor allows the user to open the receiver squelch manually to listen to on-channel signals.
	CTCSS/ DCS	CTCSS / DCS are analog signaling methods used in transmit and receive. They are typically set to the same value for transmit and receive. Only signals that match the preprogrammed values will pass to the speaker.

# General guide for fault handling

Malfunction	Analysis of causes	Handling method
	Battery is installed incorrectly	Re-install battery
Radio fails to power on	Battery power lower than preset value	Please change or charge battery.
	Bad battery contacts or contacts in dirty.	Check and clear the battery contacts.
	Battery power gets lower.	Please change or charge battery.
	Volume control at low value.	Adjust the volume to be higher.
Receive signal decreases,	Antenna gets loose or antenna frequency	Power off radio, and re-install antenna,
is unclear or is interrupted.	is incorrect.	or change antenna with right frequency.
is unclear or is interrupted.	Speaker is blocked or damaged.	Try to clear the outer speaker or contact
	opeaker is blocked or damaged.	your dealer.
	Using the radio under poor working environment	Change working environment or shift
	or electromagnetic interference	antenna direction.
	The current working channel frequency or	Change channel or reset signaling and
	signaling value is different.	frequency to be same as the group members
Unable to communicate with	organism y value to different.	frequency to be same as the group members
group members	The setting of Digital or Analog channel is	Reprogram the current digital or analog
	incorrect.	channel.
	Out of range of group members	Move back within range

# General guide for fault handling

Malfunction	Analysis of causes	Handling method
Noise or unrelated	Co-channel user interference	Change frequency or channel.
communications on current	Channel not programmed with correct	Reprogram radio to correct signaling or
channel	signaling	change signaling to prevent interference.
Weak voice traffic with noise	The communication distance is too great	Reduce range between users.
during communications	Signals are blocked during to environment such	Reduce range between users or move to
	as buildings and terrain.	unimpeded line of sight.
Weak voice traffic with noise during communications	Strong local environmental interference.	Move away from interference source.
Failure to obtain GPS position (Optional)	Radio lacks optional GPS feature or satellite view blocked by environment.	Add GPS feature; move to open site with clear view of sky.

If the above methods fail to solve your problem, or you confront different malfunctions, please contact your local dealer or appointed maintenance station.

# Maintenance and Clean

To ensure the best performance and prolong working life, please acquaint yourself with the following for maintenance and cleaning.

# Maintenance

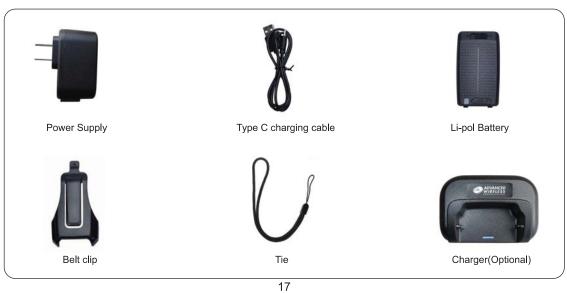
- Please do not scratch or puncture the device with hard or sharp
   object
- Please do not place the device in an environment which can corrode electronic circuits or under direct solar radiation.
- Please do not carry the device by its antenna or headset.
- $\ensuremath{{\odot}}$  Please make sure the SP-MIC plug is covered when not in use.

#### Clean

- Please clean your device regularly by using a dry clean cloth
   or soft brush to wipe the dust on the surface and on the charger
   contacts;
- The keypads, control knob and housing of the device may be dirty from use. Please use nonwoven wipes to clean them. Do not use chemicals to clean it such as detergent, alcohol, spray

or petroleum products, on the device surface or printed labels. Chemicals can damage the housing, display and remove the printing on the labels. Before power on the radio, please make sure the device is dry completely.

# Standard accessories



# SAFETY TRAINING INFORMATION



Our FUJIAN NEW CENTURY COMMUNICATIONS CO.,LTD. radio generators RF electromagnetic during transmit mode. This radio is designed for and classified as "Occupational Use Only", meaning it must be used only during the course of employment by individuals aware of the hazards, and

the ways To Minimize Such hazards. This radio is NOT intended for use by the "General Population" in an uncontrolled environment. This radio has been tested and complies with the FCC RF exposure linits for "Occupational Use Olny ". Inaddition, our FUJIAN NEW CENTURY COMMUNICATIONS CO.,LTD. standards and Guidelines with regard to RF energy and electromagnetic energy levels and evaluation of such levels for exposure to humans:

- --IEEE Std. 1528:2013 and KDB447498, Evaluating Compliance with FCC Guidelines for Human Exposure to Radio Frequency Electromagnetic Fields.
- --American National Standards Institute (C95.1-1992), IEEE Standard for Safety Levels with Respect to Human Exposure to Radio Frequency Electromagnetic Fields, 3 kHz to 300 GHz.
- --American National Standards Institute (C95.3-1992), IEEE Recommended Practice for the Measurement of Potentially Hazardous Electromagnetic Fields- RF and Microwave.



The information listed above provides the user with the information needed to make him or her aware of RF exposure, and what to do to asysure that this radio operates with the FCC RF exposure limits of this radio.

# Electromagnetic Interference/Compatibility

During transmissions, FUJIAN NEW CENTURY COMMUNICATIONS CO.,LTD. radio generates RF energy that can possibly cause interference with other devices or systems. To avoid such interference, turn off the radio in ares where signs are posted to do so. DO NOT operate the transmitter in areas that are sensitive to electronmagnetic radiation such as hospitals, aircraft, and blasting sites.

# Occupational/Controlled Use

The radio transmitter is used in situations in which persons are exposed as consequence of their employment provided those persons are fully aware of the potential for exposure and can exercise control over their exposure.

#### Attention:

This radio complies with IEEE and ICNIRP exposure limits for occupational/controlled RF exposure emvironment at operating duty factors of up to 50% and is authorized by the FCC for occupational use only. An appropriate warning lable is affixed to all units. In order to comply with RF exposure requirements, a minimum distance of 2.5cm must be maintained when held-to-face, and bodyworn operations are restricted to the approved original acessories (belt chlip). Don't use this device when antenna shows obvious damages.

This product is compliance to FCC RF Exposure requirements and refers to FCC website https://apps.fcc.gov/oetcf/eas/reports/GenericSearch.cfm search for(Model:DR-350,DR-360,DR-320,DR-330, FCC ID:VO6DR-350) to gain further information include SAR Values.

This EUT is compliance with SAR for controlled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with a minimum distance of 2.5cm must be maintained when held-to-face, and body-worn operations are restricted to the approve doriginal accessories(belt clip), a minimum distance of 0 cm.

Cet EUT est conforme aux normes SAR pour les limites d'exposition contrôlée de la norme IC RSS-102 et a été testé conformément aux méthodes et procédures de mesure spécifiées dans les normes IEEE 1528 et IEC 62209. Cet équipement doit être installé et utilisé à une distance minimale de 2,5 cm. être maintenu face à face, et les opérations portées sur le corps sont limitées aux accessoires d'origine approuvés (clip de ceinture), une distance minimale de 0 cm.



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