

PowerTel 500

User Guide



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FCC Compliance

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna, increase the separation between the equipment and receiver, connect the equipment into an outlet on a circuit different from that to which the receiver is connected, or consult the dealer or an experienced radio/TV technician for help.

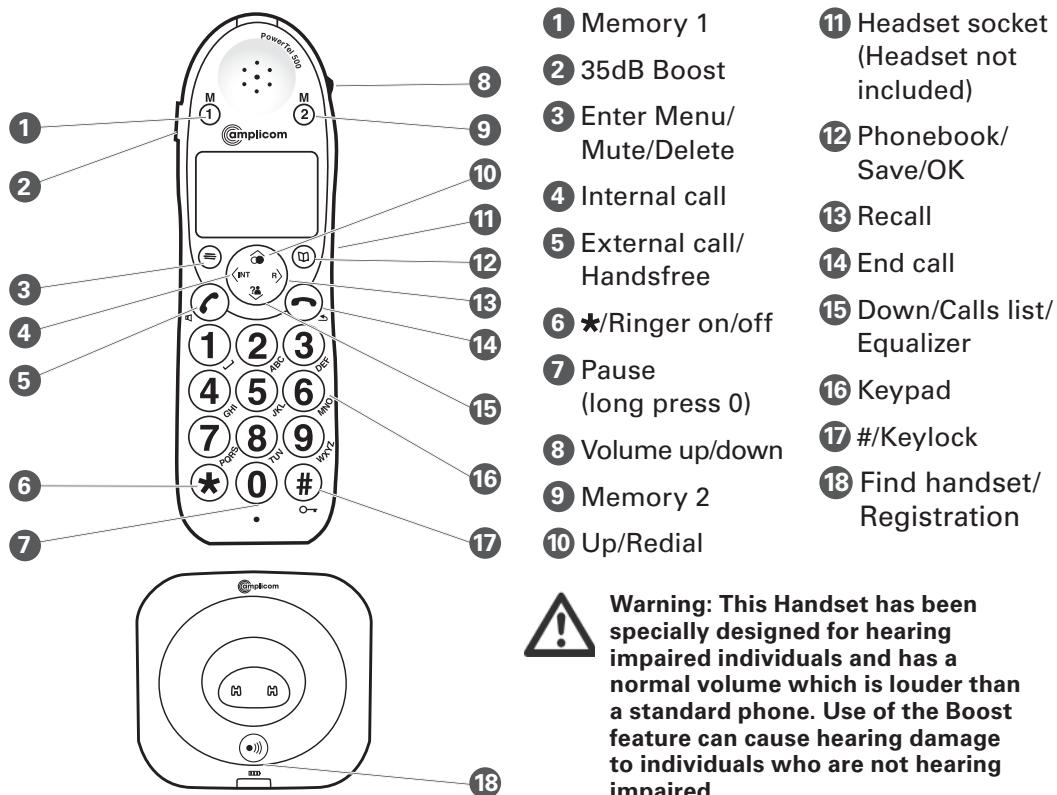
Caution: To maintain the compliance with the FCC's RF exposure guideline, place the base unit at least 8 inches from nearby persons.

For body worn operation, this handset has been tested and meets the FCC RF exposure guidelines when used with the (manufacturer name) accessories supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Some cordless telephones operate at these frequencies may cause interference to nearby TVs and VCRs; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

This equipment complies with Part 68 of the FCC rules. A label on the base unit of this equipment contains, among other information, the ACTA Product Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

PowerTel 500 Cordless handset and base



SAFETY

Safety Information

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Do not use the telephone to report a gas leak in the vicinity of the leak.
3. Use only the power cord and battery pack indicated in this manual. Do not dispose of battery pack in a fire. It may explode. Check with local codes for possible special disposal instructions.

Intended use

This phone is suitable for use on a public telephone network. Any other use is considered unintended use. Unauthorized modification or reconstruction is not permitted. **Do not** open the device and attempt any repair work yourself.

Phone location

Locate the base:

- On a dry, flat and stable surface
- Where the power cable will not be a trip hazard
- Where it is not obstructed by furniture
- At least three feet from other electrical appliances

- Away from smoke, dust, vibration, chemicals, moisture, heat or direct sunlight.

Power failure – What to do

This telephone cannot be used to make calls in the event of a power failure. Alternative arrangements should be made for access to emergency services.

Medical equipment

Do not use the phone near emergency or intensive care medical equipment, or during an electrical storm. If you have a pacemaker check with a medical expert before using this product.

Hearing aid compatibility

This phone works with most popular hearing aids. However, given the wide range of hearing aids available, the phone may not function fully with every hearing aid.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



Important: The phone will produce high volume when Boost is switched on.

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GETTING STARTED

Getting Started – Included Equipment

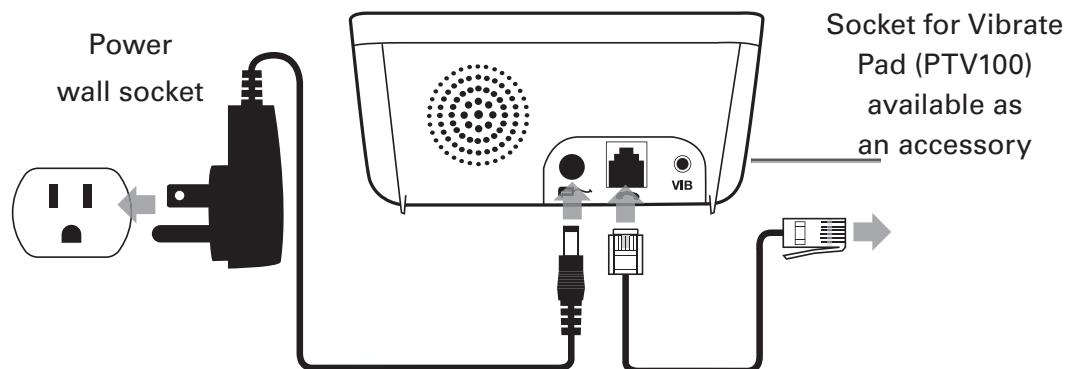
• 1 Base	• 1 Power Adapter
• 1 Cordless Handset	• 1 Telephone Cable
• 1 Battery Cover	• Rechargeable AAA 1.2V 750mAh
• 1 Belt Clip	NiMH Battery Pack

Set up

1. Connect base

- Plug the power adapter into the socket marked  on the back of the phone base and the other end into a wall socket.
- Plug the telephone cable into the  socket on the back of the phone base.

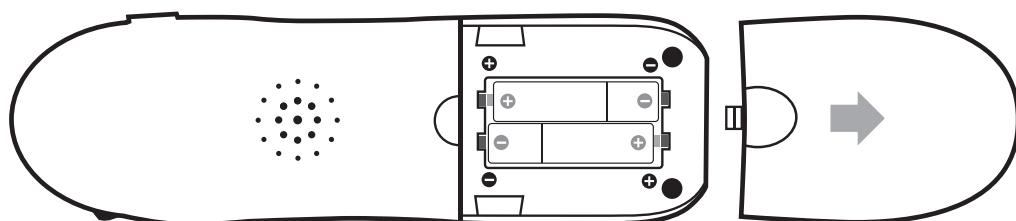
Do not connect phone line to the phone wall socket yet.



2. Install battery pack

Insert the rechargeable battery pack into the handset.

Dispose of battery pack properly. Do not allow battery pack to come into contact with fire or water.



3. Charge handset

Place the handset on its base to charge for a minimum of 15 hours before use.

Important: Only use the rechargeable 750mAh NiMH battery pack supplied.

4. Connect telephone cable

After initial charge, plug the telephone cable into the telephone wall socket.

5. Attach belt clip (optional)

Slide the belt clip into the two holes located on either side of the handset.

Your PowerTel 500 is now ready for use!

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GETTING STARTED

Handset Display Icons

The following icons can appear in the handset display:



Menu



Call in progress



Previous menu



Boost receiver volume is on
(Icon will flash)



Confirm / OK



Mute handset microphone



Phone book mode



New calls



More information to view left



When steady— handset is in
range



More information to view right



When flashing — handset
is out of range



Battery status



Internal call in progress (if
additional handsets are
installed)



Ringer off



Keylock is on



Handsfree mode



Phone Menu and Display Guide

The phone menu display allows access to the full phone functionality.

Open main menu: Press .

Browse sub menu: Open the main menu and then press  or  or  or .

Select sub menu item: Scroll using  or  until the menu item desired is highlighted and press .

Browse a function: Open the sub menu and press  or  or  or .

Select a function: Scroll using  or  until the required function is highlighted and press .

Enter digits or letters: Use the keypad.

Confirm or save an entry or action: Press .

Cancel and return to standby: press .

Note: After 20 seconds, the phone will go into standby mode unless a button is pressed.

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CALLING FUNCTIONS

Calling Functions

Make a call

1. Enter the phone number.
2. Press  to delete a mistaken entry.
3. Dial the number by pressing .

End a call

Press .

Answer a call

1. Lift the handset off the base and speak into the phone.
2. If the handset is off the base, press  and then speak into the phone.

Redial a number

The phone stores the last 10 numbers dialed.

1. Open the redial list by pressing .
2. Scroll through the redial list using  or  until the desired number to redial is highlighted and press .

Call back a previous caller

The phone stores the last 30 incoming phone numbers.

1. Open the incoming calls list by pressing .
2. Scroll to find the desired number using  or  , press .

Dial a number in the phone book

1. Open the phone book by pressing .
2. Scroll to find the desired number using  or  , press .

Dial a number using the quick dial buttons

1. Choose a quick dial number by pressing  or .
2. Press  to dial the number.

Adjust the handset earpiece volume

Note: The handset earpiece volume is louder than a standard phone.

To adjust the volume during a call, push the button on the side of the handset up or down.

Boost the handset earpiece volume

To boost the handset earpiece volume during a call, press the  35dB key on the top left side of the handset. An image of an ear will flash in the display to show that boost is on.

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Handsfree feature

Use the handsfree feature to talk to the caller without holding the handset or to let other people in the room listen to the conversation.

1. Switch on handsfree mode during a call by pressing the  key twice.
2. Exit handsfree mode by pressing .
3. To adjust the handsfree volume, use the switch on the right of the handset or the  or  buttons.

Note: Boost volume using  35dB is not available during handsfree calling.

Use a headset (not included)

Plug a headset into the headset socket on the right side of the handset. This socket can also be used with an Induction Neck Loop NL100 (not included).

Mute the phone

Muting the phone during a call will silence the mouthpiece on the phone so it does not transmit any noise to parties on the other end of the line.

To switch off the mouthpiece, press . **Mute On** will be displayed.

To switch it on again, press . The display will show **Off**.



Switch the handset ringer on and off

To switch the ringer on and off, press and hold  for five seconds.

Lock and unlock the handset keypad

Calls can still be answered as usual when the keypad is locked.

1. To lock the keypad, press and hold  for 2 seconds. The  icon will be displayed.
2. To unlock, press and release  then immediately, press and release .

Find handset

A missing handset can be located from the base.

1. Press  on the base. The handset(s) will beep.
2. Press  on the base again or any button on the handset to stop the handset(s) beeping.

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MENU OPTIONS

Menu Options

Priority/Default Setting

Any changed settings in the menu will be saved as default. The phone also allows for two separate user profiles.

User Profiles

The phone can store 2 different user profiles with different settings for the Volume, Boost, and Equalizer features. Each Profile can be given a personalized name.

Change a profile name

1. Open the menu by pressing , scroll using  or  until **Profile** is highlighted and press .
2. Scroll using  or  until **Profile 1 or 2** is highlighted and press .
3. Scroll using  or  until **Name** is highlighted and press .
4. Delete the current name by pressing .
5. Enter a new name (up to ten letters) and press .

Change a profile's handset Volume, Boost, or Equalizer

1. Open the menu by pressing , then scroll using  or  until you highlight **Profile** and press .
2. Scroll using  or  until **Profile 1** or **2** is highlighted, press .
3. Scroll using  or  until the desired setting is highlighted, press .
4. The current setting will be displayed.
5. Change the appropriate setting using  or  and press .

Note: Press  to exit the menu and return the handset to standby.

Choosing which profile to use

Note: Handset must be used to choose a profile for a call – a profile cannot be chosen using handsfree.

1. Before answering an incoming call, press  or .
2. The display will confirm your choice.
3. Before making a call, press and hold  or  to select a profile.

Note: Once a profile has been selected to use when making a call, the phone will return to the default settings after 30 seconds.

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MENU OPTIONS

Changing Menu Settings

Handset ringer melody — There are ten ringer melodies.

Handset ringer volume — There are five volume levels plus **Off**.

Tone (“Equalizer”) setting — There are five tone settings.

Note: To adjust tone while making a call, press the  button to access the equalizer setting, press the  or  button to adjust the setting. Press the volume switch on the side of the phone to exit this mode.

Remember boost — When this feature is set to **On** and the  key on the top left side of the handset is selected, the handset will remember and use the last boost setting for each call.

Switch keypad beep on or off — Turns on or off the keypad beep.

Change contrast — There are five screen contrast levels.

Switch “auto talk” on or off — The phone will automatically answer a call when the handset is removed from its base when Auto Talk is **ON**. This is the default setting. If Auto talk is **OFF**, press the  button to answer any calls.

Change backlight timer — Choose between 10, 20, 30 or 40 seconds until the backlight timer switches off.

Switch confirmation beep on or off — There is a beep confirmation when a setting is changed. This can be switched on or off.

Change language — There are five display languages available on the handset: **English, German, French, Spanish, and Italian**.

1. Open the menu by pressing , then scroll  or  until **Handset** is highlighted and press .
2. Scroll  until the desired menu setting (see options above) is highlighted and press .
3. The current setting will be displayed.
4. Change the setting using  or  and press .

Changing Clock Settings

Change date/time — Enter the Date and Time settings.

Change clock to 12- or 24-hour format — Choose between a standard 12-hour format clock or a 24-hour format (military time).

Set alarm — Set an alarm date, time, melody, and reoccurrence.

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Switch night light on or off — Sets the night light.

Note: The alarm must be set before the night light feature will work.

1. Open the menu by pressing , then scroll  or  until **Handset** is highlighted and press .
2. Scroll  until the desired clock setting (see options above) is highlighted and press .
3. The current setting will be displayed.
4. Enter the desired date and/or time setting required (the handset has a 24-hour clock) press .
5. An alarm melody and reoccurrence (**Once, Every Day, Mon to Fri, or OFF**) can be selected after the alarm time is set.

Changing Base Settings

Change base ringer melody — There are ten base ringer melodies.

1. Open the menu by pressing , then scroll  or  until **Base settings** is highlighted and press .

2. **Ring tone** is highlighted, press .
3. The ringer melody setting (e.g. 8) will be displayed.
4. Change the ringer melody using  or  and press .

Change base ringer volume — There are five volume levels plus Off.

1. Open the menu by pressing , then scroll using  or  until **Base settings** is highlighted and press .
2. Scroll  until **Ringer volume** is highlighted and press .
3. The current base ringer volume level (e.g. 5) will be displayed.
4. Change the base ringer volume using  or  and press .

Phone book

Up to 200 names with phone numbers can be alphabetically stored in the phone book. To quickly find a phone book entry, simply enter the first letter of the stored name.

Note: Each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.

Important: Enter the area code for each phone number stored.

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Keypad use for phone book

The keypad contains alpha-numeric keys. Pressing one key multiple times will scroll through the available letters and numbers which that key represents.

Other useful keys:

- press  for a space
- press  to delete a number or letter entered
- press  to change from upper case (e.g. ABC) to lower case (e.g. abc)

Note: To enter the same letter twice, enter the letter and then pause until the cursor moves to the next space before entering it again.

Enter a name and number in the phone book

1. Open the phone book by pressing .
2. Press . The display will show **New entry**, press  again.
3. Enter the name to store and press .
4. Enter the phone number to store and press .
5. Scroll using  or  to choose a ringer for this entry and press .

Edit a phone book entry

1. Open the phone book by pressing .
2. Scroll using  or  to find the entry to edit and press .
3. Scroll  to display **Edit entry** and press .
4. Press  to delete characters, use the keypad to enter new ones, press .
5. Press  to delete digits, use the keypad to enter new ones, press .
6. Scroll using  or  to choose a ringer for this entry and press .

Delete a phone book entry or all entries

1. Open your phone book by pressing .
2. Scroll using  or  to find the entry to delete or highlight any entry to delete all entries.
3. Press  to display either **Delete entry** or **Delete all** and press .
4. Press  to confirm or  to cancel.

Using quick dial memory buttons

One name (max. 16 characters) and one telephone number (max. 24 digits) can be stored under each of the quick dial memory buttons:    and .

1. Press the  or  quick dial button.
2. Press . The display will show **New entry**, press  again.
3. Enter the name to store using the keypad and press .
4. Enter the phone number to store and press . **Saved** will be displayed.

Edit a quick dial entry

1. Choose the quick dial entry to edit by pressing either  or .
2. Press . The display will show **Edit entry**, press  again.
3. Press  to delete characters, use the keypad to enter new ones, press .
4. Press  to delete digits, use the keypad to enter new ones, then press . The display will show **Saved**.

Delete a quick dial entry

1. Choose the quick dial entry to delete by pressing either  or .
2. Press . Scroll  to **Delete entry** and press .
3. Display will show **Delete entry?** Press  to confirm or  to cancel.

Incoming calls

Note: you must subscribe to your phone service provider's Caller Display/ Caller ID service for this feature to work.

Incoming call telephone numbers will appear in the calls list. If the caller's number is stored in the phonebook, the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 24 digits per number). The number of new calls received will be shown in the display with the flashing  icon. If the number does not appear, this is because the caller's identification (Call Line ID) has been withheld by the caller.

Open the calls list by pressing the  button. Scroll through the calls list by pressing  or . To display more information including the date and time of the call, press . Other displayed information:

- **WITHHELD NUMBER** – withheld number, or ID information isn't available
- **INTERNATIONAL** – call is from another country or using an internet service
- **PAYPHONE** – caller is calling from a public payphone

Store numbers from the calls list to the phonebook

1. Press  to open the calls list at the most recent entry.
2. Scroll using  or  to find the entry to store and press .
3. The display will show **Save to phbk**, press .

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CALLER LIST

4. Using the keypad, enter a name for this stored number and press .
5. Edit the number for this name, if needed, and press .
6. Scroll using  or  to choose the ringer for this entry and press .

Delete a single entry

1. Press  to open the calls list at the most recent entry.
2. Scroll using  or  to find the listed to delete and press .
3. Scroll  until **Delete** is highlighted and press .
4. Confirm or cancel to delete the calls list entry by pressing  or .

Delete all calls list entries

1. Press  to open the calls list at the most recent entry.
2. Scroll  until **Delete all** is highlighted and press .
3. The display will show **Delete all Calls?** Press  or  to cancel.

Adding a Handset

Note: The following features are only available to if an additional handset(s) has been registered to the current phone system.

Register a handset

Only register a handset if it has become de-registered from the base or if it was purchased separately.

Important: make sure any handset is fully charged before registering.

At the handset:

1. Press and hold  for approx 10 seconds until the display shows **Press and hold Page key.**

At the base:

2. Press and hold  INT for at least 10 seconds until the display shows **Register.**

De-register a handset

De-register a handset if too many are currently registered on the phone system, or if the handset develops a fault and needs to be replaced.

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ADDING A HANDSET

To De-register a handset

1. Open the menu by pressing , then scroll using  or  until **Handset** is highlighted and press .
2. Scroll using  or  until **Registration** is highlighted and press .
3. Then scroll  to highlight **De-register** and press .
4. Enter the PIN code (default PIN 0000) and press .
5. Enter the handset's internal number (e.g. 1) and press  to confirm.

Change handset name

1. Open the menu by pressing , then scroll using  or  until **Handset** is highlighted and press .
2. Scroll using  or  until **Handset name** is highlighted and press .
3. Delete the current name by pressing .
4. Enter a new name (up to 12 letters) and press .

Transfer an external call internally

1. During an external call, press and hold   until a short beep is heard, then enter the internal call number of the handset to transfer the call to.
2. To accept the call on the receiving handset, press .

Note: If no one picks up the call being transferred, re-answer the call at the current phone by pressing  .

Make an internal call

If two or more handsets are registered to the base internal calls between handsets can be made. Each handset will have been allocated a handset number when registered, e.g. **HS1, HS2** etc. These calls are free of charge.

1. Press and hold . The display will show **Handset?** Enter the internal call number of the handset desired.
2. To accept the call on the receiving handset, press .
3. End the call by pressing .

Make a conference call

1. During an external call, press and hold  until a short beep is heard, then enter the internal call number of the handset to transfer to.
2. To accept the call on the receiving handset, press .
3. Once the call has been received on the other handset, activate the conference call by pressing and releasing the .
4. Place the external call on hold by pressing  (if necessary).
5. The conference call will end when  is pressed.

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ADDING A HANDSET

Copy phone book entries to another registered handset

Note: Phone books can only be copied to another handset if that handset is registered on the same phone system.

- A single entry (Copy entry)
- Entries not already on the handset being copying to (Copy append)
- All entries (Copy all)

Important: when "copy all" is selected, all existing entries on the handset being copied to will be deleted. To prevent this from happening use "Copy append."

1. Open the phone book by pressing .
2. Scroll using  or  to find the entry or entries to copy and press .
3. Scroll  to either **Copy entry**, **Copy append**, or **Copy all** and press .
4. Scroll  or  to highlight the handset number to copy to and press .
5. Pick up the handset where copying entries to and press .

Copy a profile

1. Open the menu by pressing , then scroll using  or  until **Profile** is highlighted and press .
2. Scroll using  or  until **Profile 1** or **2** is highlighted and press .

3. Scroll using  or  until **Copy** is highlighted and press .
4. Scroll using  **INT** or  until the handset (e.g. **2, 3 or 4**) to copy the profile to is highlighted, and press .
5. On the copy-to handset, press  to confirm or  to cancel.

Setting or Changing system PIN code

1. Open the menu by pressing , then scroll using  or  until **Base settings** is highlighted and press .
2. Scroll using  or  until **System PIN** is highlighted and press .
3. Enter the old PIN code (default PIN is 0000) and press .
4. The phone will prompt for a new 4 digit PIN code (entered twice), press .

Important: Do not change or reset the PIN code unless instructed by customer service.

USE ON A PRIVATE BRANCH EXCHANGE

Use on a private branch exchange

If the phone is on an exchange (e.g. dial 9 to get an outside line), calls can be transferred or called back by using the **R** button. Check with the system administrator for system set-up and instructions. Private exchanges are normally used in a business-setting.

To set the recall time

1. Open the menu by pressing , then scroll using  **P** or  **R** until **Base settings** is highlighted and press .
2. Scroll using  **P** or  **R** until **Recall** is highlighted and press .
3. The current recall timing setting (e.g. **Short**) will be displayed.
4. Choose the desired recall timing setting (Short or Long) using  **P** or  **R** and press .

Insert a dialing pause

Insert a pause before the dial tone if the system requires an outside line which takes awhile to connect.

To insert a dialling pause, enter the number to reach the outside line and then press  for two seconds. A **P** on the display will show dialing pause is active.

Note: A dialing pause can be used with a phone number in the phone book.



Set the dial mode

There is a choice of two dialing modes: tone and pulse. The default setting is **TONE** and this is the correct setting for use within the United States.

To change the dial mode

1. Open the menu by pressing , scroll using or until **Base settings** is highlighted and press .
2. Scroll using or until **Dial Mode** is highlighted and press .
3. The current dial mode setting (e.g. **Tone**) is displayed.
4. Choose the dial mode setting required (Tone or Pulse) using or and press .

Reset to default settings

Important: Resetting to default will NOT delete phone book entries.

To reset to default settings

1. Press for 10 seconds.
2. Confirm or cancel the reset to default settings by pressing or .

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Help and support

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off and battery pack in the handset should also be removed for about 20 minutes. After 20 minutes, replace the battery pack and reconnect everything to determine if this has resolved the issue.

Troubleshooting guide

I can't make phone calls

1. Make sure the phone cable is connected properly. Make sure you are using the phone cable that came with your phone.
2. Make sure the base is plugged in, switched on and working.
3. Make sure you are not located too far from the base (the phone should work up to 325 yards outdoors and up to 52 yards indoors).
4. Test the phone line and socket by using another phone.

I keep losing my connection

1. Make sure you aren't too far from the base (in ideal conditions, it should work up to 325 yards outdoors and up to 53 yards indoors).
2. The base may not be in an ideal location – see Safety Information.

My handset keeps switching off

1. It may need recharging. So it can charge fully, place your handset on its charger

base for at least 15 hours with the charger base plugged in and working.

2. Replace the rechargeable battery pack. Any replacement battery packs should be the same type as those provided.

The phone system isn't responding

You may need to reset to default settings. Please see page 54.

Caller's identification (Call Line ID) isn't working

1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

My handset or base doesn't ring

Check that the ringer is on.

I've got a buzzing noise on my radio, TV, or computer

We suggest you use your cordless handset at least 3 feet away from electrical equipment and mobile phones.

There is interference in the earpiece and/or internet connection is very slow when using the phone

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

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GENERAL INFORMATION

Energy efficient power adapter

The included power adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG).



Disposal

The  symbol on this product indicates that electrical and electronic apparatus and battery pack must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities.

Technical details

Standard

DECT¹ GAP²

Power supply (base station)

Input: 100-240V~50/60Hz 250mA

Output: 12V 670mA

Range

Outdoors Approx 325 yards/300m

Indoors Approx 53 yards/50m

Standby

Up to 100hrs

Maximum Talk Time

Up to 10hrs

Rechargeable battery pack

AAA 1.2V 750mAh NiMH

Dialling mode

Tone (DTMF)

Pulse

Optimum ambient temperature

32°F to 113°F (0°C to 45°C)

Optimum relative humidity

20% to 80%

Recall

100, 300 ms

¹ DECT: Digital Enhanced Cordless Telecommunication

² GAP: Generic Access Profile = standard for the operation of handsets and base stations from different manufacturers.

Default settings

Language	English
Handset name	PowerTel
Handset ringing melody (external)	7
Handset ringing melody (internal)	9
Handset ringing volume	5
Base ringing melody	8
Base ringing volume	5
Keypad beep	On
Auto talk	On
Contrast	3
Backlight time	10s
Boost memory	Off
Recall time	100ms
Dialing mode	Tone
PIN code	0000

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GENERAL INFORMATION

Maintenance and Warranty

Maintenance

- Please clean your equipment's surfaces with a soft, lint-free cloth.
- Never use cleaning agents or solvents.

Warranty

AMPLICOM equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the warranty do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the warranty do not apply to the rechargeable battery pack or power packs used in the products. The period of warranty is 24 months from the date of purchase.

All deficiencies resulting from material or production faults which occur during the period of warranty will be eliminated free of charge. Rights to claims under the terms of warranty are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of warranty.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become

our property.

Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of warranty, please return to the sales outlet in which you purchased the AMPLICOM equipment together with the purchase receipt. All rights to claims under the terms of warranty in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of warranty can no longer be asserted.

Declaration of conformity

The ETL Listed Mark is an alternative to the CSA and UL marks. ETL Testing Laboratories owned by Intertek Testing Services (ITS) is recognized by OSHA as a Nationally Recognized Testing Laboratory (NRTL). ITS tests products according to nearly 200 safety and performance standards. The ETL Listed Mark is accepted throughout the United States when denoting compliance with nationally recognized standards such as ANSI, IEC, UL, and CSA.



This certification mark indicates that the product has been tested to and has met the minimum requirements of a widely recognized (consensus) U.S. product safety standard, that the manufacturing site has been audited, and that the applicant has agreed to a program of periodic factory follow-up inspections to verify continued conformance.

1-866-AMPLICOM (267-5426)

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Questions?

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