Binatone

Veva1210

DIGITAL CORDLESS
TELEPHONE WITH
ANSWERING
MACHINE

THIS EQUIPMENT IS NOT DESIGNED FOR
MAKING EMERGENCY TELEPHONE CALLS
WHEN THE POWER FAILS. ALTERNATIVE
ARRANGEMENTS SHOULD BE MADE FOR
ACCESS TO DIAL EMERGENCY SERVICES.

Before operating this set,
please read these instructions carefully.

IMPORTANTES MESURES DE SÉCURITÉ

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.

2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.

3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.

4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manuel. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

5. la socklet-sortie sera installée près de l'équipement et serafacilement accessible

6. ATTENTION-
Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant. ̈A utiliser uniquement avec les piles rechargeables SANIK 2SN AAA60H-S-JP 2,NiMH 600mAh,2.4V .

CONSERVER CES INSTRUCTIONS
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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.

2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

3. Do not use the telephone to report a gas leak in the vicinity of the leak.

4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

5. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.

6. CAUTION
    Risk of explosion if battery is replaced by an Incorrect type.
    Dispose of used batteries according to the instructions.
    Use only with SANIK 2SN AAA60H-S-JP 2,NiMH 600mAh,2.4V . rechargeable battery pack.

SAVE THESE INSTRUCTIONS
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Equipment Approval Information

This equipment is approved for connection to the Public Switched Telephone Network and complies with Part 15 and 68 of the FCC rules and the requirements adopted by the ACTA.

Notification to Local Telephone Company
On the *bottom* of this equipment is a label that contains, among other information, BINW400BVEVA1210 and Ringer Equivalence Number (REN) for the equipment. If requested, this number must be provided to the telephone company.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format *US:AAAEQ##TXXXX*. The digits represented by ## are the REN without a decimal point *(e.g.*, 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

NOTICE:
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

- Connection to a party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- AC electrical surges, typically resulting from lightning strikes, are very destructive to the telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended

Rights of the Telephone Company
If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required or may request that you disconnect the equipment until the problem is resolved. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

<u>**FCC Interference Information**</u>
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of communications may not be ensured when using this phone.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit that is different to the one the receiver is connected.

If these measures do not eliminate the interference, please consult the dealer or an experienced radio/TV technician for help.

WARNING:
Changes or modifications to this unit that are not expressly approved by the party responsible for compliance, could void the user's authority to operate the equipment.

Hearing Aid Compatibility (HAC)
This equipment is hearing aid compatible.

FCC RF Radiation Exposure Statement
This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of

20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

NOTE: For body worn operation, this handset has been tested and meets the FCC RF exposure guidelines when used with an accessories that contains no metal. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Industry Canada Approval information

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003. (Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.)

Privacy of communications may not be ensured when using this telephone.

Caution: To maintain the compliance with the Industry Canada's RF exposure guidance, place the base unit at least 20cm from nearby persons.

Binatone Veva 1210

Digital cordless telephone with Caller display and Answering machine

Unpacking your Veva 1210

In the box are:

■ the cordless Handset (two Handsets with a Twin system, three with a Triple system, four with a Quad system)
■ the Base unit
■ a rechargeable battery pack and a battery compartment cover for the Handset
■ a telephone line cable
■ a mains power lead and adapter

If you have an Veva1210 Twin, Triple or Quad system, you should also have:

■ one, two or three charger pods
■ a mains power lead and adapter for each one

Keep the packaging materials in a safe place in case you later need to transport the unit.

Keep your sales (till) receipt, which is your guarantee.

Earpiece

LCD screen
(See page 3)

**Phonebook/
Emergency call
shortcut key
FLASH key**

Phone ↘ key
-Press to make, answer
and end a call.

▲ / (REDIAL) key
- (▲) Scroll UP key.
(Redial) Press to access
the redial list.

**Charge indicator
Ring ⌀ on/off
shortcut key**
- Press and hold to
activate or deactivate
the ring function.

◀))/Pause key
- (Speakerphone ◀))) Press
to turn the speakerphone on
or off. (Pause) Press and
hold to insert a pause.

•))(Page) button:
- Press to find the handset,
press and hold to enter the
base registration mode.

C/Mute key
- (C) Press to return to the
previous menu or to clear the
last entered digit. (Mute) Press
to activate or deactivate the
mute function during a call.

Menu /OK/Power key
- (Menu) Press to access the
program menu. (OK) Press
to confirm a selection. (Power)
Press and hold to turn the
handset ON or OFF.

▼/ CID Review key
- (▼) Scroll DOWN key.
(CDS Review) Press
to access the
Caller Display list.

Microphone

**Keypad lock ⌂ /
CONFERENCE key**
- Press and hold to
lock the keypad at
standby mode.
Press and hold to
activate the 3-way
conference call.

INT (Intercom) key
- Press to enable the
intercom function.

**Before you can use the handset to make calls, you need to fit and fully
charge the batteries.**

**When the instruction simply say 'press' a button, this means you should
press it briefly then release it.**
**When the instructions say 'press and hold' a button, this means you should
keep it pressed until the display changes or you hear a tone.**

5/PLAY key
-Press and hold over
2 seconds playback
all recorded messages
(New and Old)

2/STOP key
-Press to stop recording
or playback.

4/RWD (REVIND) key
- Press during
message playback
to go back to the
previous message/s.

6/FWD (FORWARD) key
- Press during message
playback to skip to
the next message.

8/DELETE key
- Press to delete
the message currently
playing.

Display messages and symbols

This line shows the Handset's name.

This line shows the time and date, and the duration of a call.
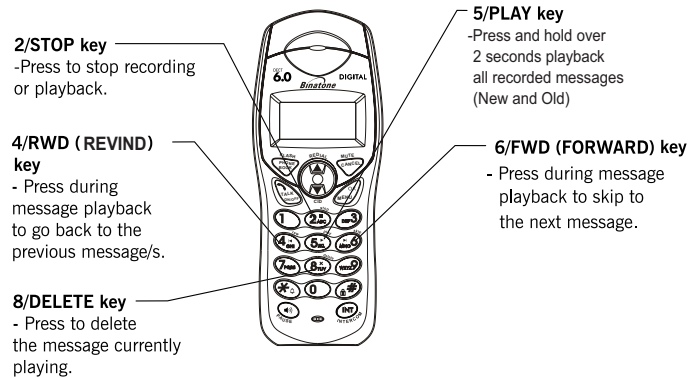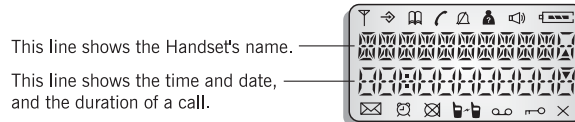
What the symbol means

	Antenna	Displayed when the Handset is within transmitting range to the Base unit. It flashes when the Handset is out of range, when this happens move the Handset closer to the Base unit.
	Menu	The Handset Menu programs were accessed.
	Phonebook	The Phonebook or Emergency call setting mode were accessed.
	Phone	You are connected to the telephone line - your Handset is 'offhook'.

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Display messages and symbols continue...

⌀	Ringer Off	The Handset Ringer volume is set to Off.
👤	Caller Display	Displayed when accessing the Caller Display list. It flashes when receiving a new call.
🔊	Speakerphone	Your Handset's loud speaker is turned on.
🔋	Battery level indication	🔋 The Handset battery at full charge condition.
		🔋 The Handset battery at middle charge condition.
		🔋 The Handset battery at low charge condition.
		When the battery symbol is flashing, put the Handset on Base unit for charging.
✉	Message waiting	Flashes after detecting a message waiting ON signal. Disappears after detecting a message waiting OFF signal.
⏰	Alarm	The Alarm clock function is enabled.
⊠	Mute	The Mute function is activated.
☎	Record	Displayed when the TAM is switched ON. Disappears after the TAM is switched OFF.
📞	Intercom	You are connected to an intercom call.
🔒	Lock	The Handset keypad is locked.

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3. Installation

1. Locating the Base unit
The Base unit should be placed on a level surface, in a position where:
- ■ the mains adapter plug will reach an easily accessible 230-V AC switch mains supply socket - **never try to lengthen the mains power cable**.
- ■ the **telephone line cable** will reach your telephone line socket or extension socket.
- ■ it is **not close to a sink, bath or shower**, or anywhere else where it might get wet.
- ■ it is **not close to other electrical equipment** - fridges, washing machines, microwave ovens, TVs, fluorescent lights, etc.

2. Plug the telephone line cord and the mains power lead into the rear of the Base unit.
Press the cables into the grooves so that the Base unit stands level.

> Always use the telephone line cord RJ11C supplied with your Veva1210. Other telephone line cords may not work.

3. Plug the mains adapter into a 230 V AC, 50 Hz mains socket, with the switch on the socket set to OFF.

> The Veva1210 Base unit must be used with the supplied mains adapter. Using any other adapter will result to noncompliance with EN60950, and will invalidate any approval given to this apparatus.
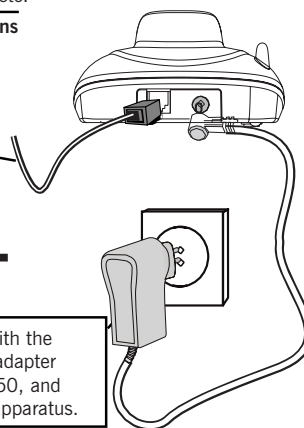
4. Switch on the mains power at the socket.

5. If you have an Veva1210 Twin, Triple or Quad system.
Plug the mains adapter into a 230 V AC, 50 Hz mains socket, with the switch on the socket set to OFF. Then switch on at the socket.

Installation continue...

6. Fitting the rechargeable batteries into the Handset.
   The rechargeable battery pack comes with your phone.

Insert the rechargeable battery pack into the Handset as shown, paying attention to the polarity (+, -) marking.
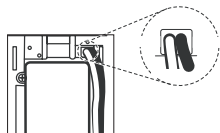
Fit the battery compartment cover by sliding it up until it clicks into place.

__NOTE:__ Reversed battery polarity orientation may damage the Handset. Use only the supplied battery type or recommended equivalent. A different battery could cause an explosion or damage to your phone.

7. Charge the batteries for 12 hours.
Before you use the Handset for the first time, it's important to fully charge the battery. You hear a 'Tone' when the Handset is positioned correctly on the charging cradle.

**Leave the Handset on the Base unit
or charger pod for 12 hours.**

To keep the battery charged, whenever you don't need to use the Handset (such as overnight, or when you go out), leave it on the Base unit or charger pod.

4. Basic Telephone operation   tion jack.

The Speakerphone   Press the **SPEAKERPHONE** button to listen on calls without holding the Handset near to your ear. You can start a call by pressing the **SPEAKERPHONE** button, or press it at any time during a call; but you must always press the **PHONE** button to end a call.

Basic Telephone operation continue...

To make a call

1   **Press PHONE or SPEAKERPHONE button.**

2   **Dial the telephone number you wish to call.**

Using the Pre-dial mode

1   **Dial the phone number.**

⇨ Press **C/MUTE** button to clear a wrong input.
⇨ Press and hold **C/MUTE** button to clear all digits.

2   **Press PHONE or SPEAKERPHONE button.**

To answer a call

When the phone rings for an external call, the (icon will flash and the LCD screen will display
» **EXT CALL** (except for calls with Caller display).

1   **Press PHONE or SPEAKERPHONE button to answer the call.**

2   **Press UP or DOWN button to adjust the receiver volume (1~5 levels).**
⇨ The LCD screen will display the volume level for 5 seconds. The Veva1210 phone uses two separate volume adjustment for the Handset and the Speakerphone mode.

To reject an Incoming call

When receiving an External or Internal incoming call, and you do not like to answer;

Press C/MUTE button.
⇨ The incoming call will be rejected.

To end a call

Press PHONE button.

OR

Place the Handset in the Base unit charge cradle.
⇨ The phone will automatically hang up (Auto standby feature). The LCD screen will display the talk duration time for 5 seconds.

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Basic Telephone operation continue...

Mute function	1	**During a call, press C/MUTE button once.** ⇨ When the mouthpiece is muted, the ⊠ icon will turn on. The person at the other end of the call cannot hear you but you can hear his side.
	2	**Press C/MUTE button again to disable the mute function.**
Last Number Redial		**To make a repeat call to the last number you dialed:**
	1	**Press UP button.** ⇨ The LCD screen will display the last dialed number.
	2	Press **PHONE** or **SPEAKERPHONE** button.
		To make a repeat call to one of the 10 last numbers you dialed:
	1	**Press UP button.**
	2	**Press UP or DOWN to find the desired number.**
	3	**Press PHONE or SPEAKERPHONE button.**
To delete a redial number	1	**Press UP button.**
	2	**Press UP or DOWN button to find the number.**
	3	**Press OK button. » DELETE**
	4	**Press OK button again. » confirmation tone** ⇨ The LCD screen will display the next redial number record.
To delete All redial numbers	1	**Press UP button.**
	2	**Press OK button. » DELETE**
	3	**Press DOWN button. » DEL ALL**
	4	**Press OK button. » confirmation tone** ⇨ The LCD screen will return to standby mode.

Basic Telephone operation continue...

Handset Power On/Off		To turn the Handset power to Off: **Press and hold POWER/OK button for 3 seconds.** ⇨ The LCD screen will turn blank.
	1	To turn the Handset power to On: **Press POWER/OK button.** ⇨ The LCD screen will show, » INITIALIZE then shows the standby display.
	2	**Place the Handset face up on the Base unit charge cradle.**
Ring On/Off shortcut feature	1	**In Standby mode, press and hold RING button for 3 seconds.** ⇨ The LCD screen will display » RING OFF and the ⌀ icon will turn on. The ring volume will be set to **VOLUME 0**.
	2	**To restore the ring function, press and hold RING button again for 3 seconds.** ⇨ The LCD screen will display » RING ON and the ⌀ icon will turn off.
Keypad lock		When the keypad is locked, no numbered keys can be pressed so you can't make calls by mistake. While keypad is locked, the phone is still capable of making an emergency call and answering an incoming call.
	1	**Press and hold KEYPAD LOCK button for 3 secs., the ⌐o icon will turn on.** ⇨ When pressing any button except **OK** button, the LCD screen will display » PRESS OK + *
	2	**To unlock, press OK and then press */RING button.** ⇨ The ⌐o icon will disappear on the LCD screen.
Paging the Handset(s		This feature is useful if you don't remember where you put your Handset(s).
	1	**Press PAGE button on the Base unit.** ⇨ The Handset(s) registered to the Base unit emits a paging tone for 60 seconds. The LCD screen will show, » PAGING
	2	**Press any button on the Handset or press PAGE button on the Base unit to terminate the paging call.**

5. Caller Display Operation

Caller Display (CLIP) Feature

If you subscribe to this feature from your local telephone company, you can see the phone number of the person calling you before you answer. The caller display information includes:

- The caller's name (maximum of 8 characters) if the network sends it.
- The caller's number (maximum of 22 digits).
- The date and time of the call.

Notes:

1. *The Caller Display information will also include a name from the phonebook if the incoming number matches an entry in the Phonebook. It needs to match the last six digits of the number in the Phonebook entry.*

2. *The Date and time are available only with PSTN lines and not with ISDN lines. The Caller Display records are stored in the Handset. Deletion of Caller Display records on one Handset applies only to that Handset and doest not affect the other Handsets registered to the same Base unit.*

The place origin of the Caller Display record will display a special network message as follows:

Message	Significant
WITHHELD	The caller hides his number.
UNAVAIL	The caller's number is out of the network area.

Note: Withheld and Unavailable calls are not saved in the calls list and do not show as missed calls.

Call Waiting

When you subscribe to Call Waiting service from your local telephone company, this telephone will display the name and number of the second caller while you are having a conversation with the first caller. When a new call comes in while you are talking, you will hear a call waiting beep notification from the Handset. The new caller's name (if available) and phone number, appears on the LCD screen.

1 **When you receive a 'Call Waiting' call and you want to connect the call, press FLASH button and start talking with the second caller.**

⇨ The active call will be placed on hold.

2 **Press FLASH button to alternate between calls.**

Caller Display Operation continue...

Caller Display list

This phone automatically stores the call that it has received. It records call information such as caller's name and telephone number together with the date and time of the call. When the caller display list is full, the new caller display entry will replace the oldest record.

The 'CID' 🔔 icon will blink to indicate that you have a new Caller Display call stored in memory, it will blink continuously until you have viewed the new caller display record.

Viewing the Caller Display list	1		**Press DOWN/CID button.** ⇨ The most recent call will be displayed.
	2		**Press UP or DOWN button to scroll to the next Caller Display record.**
	3		**To view the details, press OK button** - the caller's number will be displayed.
			⇨ Press **OK** button again, the date and time will be displayed.
			⇨ Press **OK** button again, the options menu `SAVE TO PB` , `DELETE` and `DEL ALL` will be displayed. Press **UP** or **DOWN** button to scroll to the different options menu.
			⇨ Press **C/MUTE** button to return to previous menu, or press and hold **C/MUTE** button to return to standby mode.

Storing Caller Display records into the Phonebook	1		**Press DOWN/CID button.**
	2		**Press UP or DOWN button to find the Caller Display record you want to save.**
	3		**Press OK button to review the recording time.**
	4		**Press OK button again to confirm.**
	5		**Press UP or DOWN button to find** » `SAVE TO PB.`
	6		**Press OK button to confirm.**
	7		**Input the name you want for this Caller Display number.** ⇨ Refer to page 31 for entering letters.

Caller Display Operation continue...

Deleting Caller Display Records			Deleting a single Caller Display record:
	1		**Press DOWN/CID button.**
	2		**Press UP or DOWN button to find the Caller Display record.**
	3		**Press OK button twice.** » SAVE TO PB
	4		**Press DOWN button once.** » DELETE
	5		**Press OK button.** » confirmation tone
	6		**The LCD screen will return to the Caller Display review.** ⇨ To delete more records, follow steps 2 to 5.
			Deleting All Caller Display records:
	1		**Press DOWN/CID button.**
	2		**Press OK button.** » SAVE TO PB
	3		**Press DOWN button twice.** » DEL ALL
	4		**Press OK button.** » confirmation tone
	5		**The LCD screen will return to the standby mode.**
To call back a Caller Display record	1		Press **DOWN/CID** button.
	2		Press **UP** or **DOWN** button to find the Caller Display record you wish to call.
	3		Press **PHONE** or **SPEAKERPHONE** button. *Note: You can also press PHONE or SPEAKERPHONE button to call back even if you are in the number or date and time review mode.*

6. Menu Structure

The Veva1210 provides a user-friendly menu to let you perform a customize setting for your telephone. When programming the menu;

■   Press **OK** button to confirm your selection.

■   Press **UP** or **DOWN** button to scroll through the program sub-menus.

■   **Press C button to return to the previous menu. Press and hold C button to exit from the current menu and return to standby mode.**

The Menu Structure

Main Menu	» VMAIL	» GO VMAIL	» PLAY MSG	
			» PLAY MEMO	
			» REC MEMO	
			» PLAY OGM	
			» REC OGM	
			» PLAY OGA	
			» REC OGA	
		» DELETE ALL		
		» SET VMAIL	» VM ON/OFF	» ON or OFF
			» ANS MODE	» ANS ICM
				» ANS ANNC
			» RING DELAY	» TOLL SAVE, 2-9
			» REMOTE PIN	
			» RESET VM	
	» HANDSET	» MELODY	» EXT RING	» MELODY 1- 12
			» INT RING	» MELODY 1- 12
			» ALARM	» MELODY 1- 12
		» VOLUME	» 0 ~ 4	
		» TONE	» KEY TONE	
			» LOW BAT	
		» HS NAME		
		» LOCAL CODE		
		» TIME		
		» ALARM		
	» BASE	» DIAL MODE		
		» FLASH TIME	» select the flash time option applicable to your phone company.	
		» BS UNSUB		
	» REGISTER			
	» LANGUAGE	» select the desired language setting from a variety of language options available on your phone.		

Phonebook/ Emergency call	» EMERGENCY	» MEM 1-MEM5
	» VIEW	
	» ADD ENTRY	
	» EDIT	
	» DELETE	
	» DEL ALL	

7. Answering Machine system

■ The TAM (Telephone Answering Machine) system has a memory to record the OGM, OGA, ICM, and Memo messages .

■ When the TAM has recorded new ICM message(s), the Handset LCD screen displays 'NEW MSG X'.

■ For **multi-Handset operation, only one Handset can access the TAM system at a time**. If other registered Handset/s tries to access, the LCD screen will display '**BUSY**'.

The TAM system is accessed through the Handset. The message/s will be played in speakerphone mode (default setting).

Listening to your incoming message

1. **Press OK button.** » VMAIL

2. **Press OK button again.** » GO VMAIL

3. **Press OK button again to confirm.** » PLAY MSG

4. **Press OK button again.**

⇨ The LCD screen displays **'NO MSG'** if there is no message recorded, otherwise the TAM starts to play the recorded ICM (s) in speakerphone mode. **The maximum length of an ICM is 60 secs**. All new messages will be played starting from the latest and stops after playing the last new message. When playing again, the system will play all messages.

Answering machine shortcut buttons

Press and hold TAM function key could activate the TAM function with only one touch, i.e press and hold ⑤ ,over 2 seconds, TAM PLAY function wish be activated.

Stop

Go back to previous message

Play messages
Play all recorded messages (new and old)

Skip forward to next message

Delete current messages
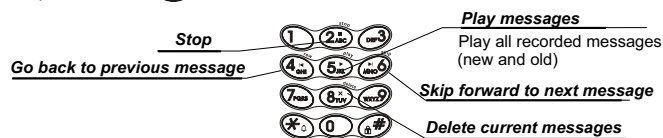
Volume Control

While the message is playing, press **UP** or **DOWN** button to adjust the volume of the speaker.

Answering Machine system continue...

ICM message operation

While playing the message/s, you can perform the following operation on the Handset keypad.

To play the previous message, **press 4/RWD** button.

To play the next message, **press 6/FWD** button.
Note: *The message play will be stopped if the current message being played is the last message.*

Press C or **2/STOP** button **to stop**. **Press OK** or **5/PLAY** button **to play the message again**.

Press 8/DELETE button **to delete the message currently playing.**

Playing a memo	1		**Press OK button.** » *VMAIL*
	2		**Press OK button again.** » *GO VMAIL*
	3		**Press OK button again to confirm.** » *PLAY MSG*
	4		**Press DOWN button once.** » *PLAY MEMO*
	5		**Press OK button to confirm.**

⇨ The LCD screen displays **'NO MSG'** if there is no memo message recorded, otherwise the TAM starts to play the recorded memo in speakerphone mode.

Memo message operation

While playing the memo message, you can perform the following operation on the Handset keypad.

Press C or **2/STOP** button **to stop playing**. **Press OK** or **5/PLAY** button **to play the memo message again**.

While the message is playing, **press 8/DELETE** button **to delete.**

Recording a memo

The TAM system provides only one recording space with a maximum lenght of 1 minute for the Memo message. If a memo has been recorded and you try to record again, the LCD screen displays '*MEM FULL*'. **You have to erase the old memo first before recording a new memo.**

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Answering Machine system continue...

1   Press OK button.   » *VMAIL*

2   Press OK button again.   » *GO VMAIL*

3   Press OK button again to confirm.   » *PLAY MSG*

4   Press DOWN button twice.   » *REC MEMO*

5   Press OK button to confirm.

6   Start recording your memo (max. of 1 minute).
⇨ The LCD screen shows '*RECORDING*' and the message counter starts to count.

7   As soon as you have finished speaking, press C or 2/STOP button to stop recording.
⇨ The memo message will be played back for your approval. Day and time are automatically stamped at the end of the message.

Playing an outgoing message (OGM)

An OGM is the announcement callers will hear when the machine answers a call at **ANS ICM** mode.

1   Press OK button.   » *VMAIL*

2   Press OK button again.   » *GO VMAIL*

3   Press OK button again to confirm.   » *PLAY MSG*

4   Press DOWN button three times.   » *PLAY OGM*

5   Press OK button to confirm.
⇨ The TAM system starts playing your OGM message in speakerphone mode.

OGM message operation

While playing the OGM message, you can;

Press **C** or **2/STOP** button **to stop playing**.

Press **OK** or **5/PLAY** button **to play the OGM again**.

*Note: The OGM message **cannot be deleted,** it can only be replaced by recording a new OGM message. However, **it will return to the default OGM message after resetting the TAM system**.*

Answering Machine system continue...

Recording an outgoing message (OGM)

The TAM sytem comes with the pre-recorded OGM, *"Hello, we are not available, please leave a message after the tone"* (default OGM however, you can also record your own OGM.)

1 **Press OK button.** » ⅤMAIL

2 **Press OK button again.** » GO ⅤMAIL

3 **Press OK button again to confirm.** » PLAY MSG

4 **Press DOWN button four times.** » REC OGM

5 **Press OK button to confirm.**

6 **Start recording your OGM (max. of 30 seconds).**
⇨ The LCD screen shows **'RECORDING'** and the message counter starts to count.

7 **As soon as you have finished speaking, press C or 2/STOP button to stop recording.**
⇨ The OGM message will be played back for your approval.

Playing an outgoing announcement (OGA)

An OGA is the announcement callers will hear when the machine answers a call at **ANS ANNC** mode.

1 **Press OK button.** » ⅤMAIL

2 **Press OK button again.** » GO ⅤMAIL

3 **Press OK button again to confirm.** » PLAY MSG

4 **Press DOWN button five times.** » PLAY OGA

5 **Press OK button to confirm.**
⇨ The TAM system starts playing your OGA message in speakerphone mode.

OGA message operation

While playing the OGA message, you can;

Press C or **2/STOP** button **to stop playing**.

Press OK or **5/PLAY** button **to play the OGA again**.

*Note: The OGA message **cannot be deleted**, it can only be replaced by recording a new OGA message. However, **it will return to the deafult OGA message after resetting the TAM system**.*

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Answering Machine system continue...

Recording an outgoing announcement (OGA)

The TAM sytem comes with the pre-recorded OGA, ***"Hello, we are not availabel, please call back"*** (default OGA) however, you can also record your own OGA.

1 **Press OK button.** » *VMAIL*

2 **Press OK button again.** » *GO VMAIL*

3 **Press OK button again to confirm.** » *PLAY MSG*

4 **Press DOWN button six times.** » *REC OGA*

5 **Press OK button to confirm.**

6 **Start recording your OGA (max. of 30 seconds).**
⇨ The LCD screen shows **'*RECORDING*'** and the message counter starts to count.

7 **As soon as you have finished speaking, press C or 2/STOP button to stop recording.**
⇨ The OGA message will be played back for your approval.

Deleting All of ICM and Memo messages

This operation allows you to delete all of the recorded ICM and Memo messages in an instant.

1 **Press OK button.** » *VMAIL*

2 **Press OK button again.** » *GO VMAIL*

3 **Press DOWN button once.** » *DELETE ALL*

4 **Press OK button.**
⇨ The LCD screen prompts **'*CONFIRM?*'**.

5 **Press OK button again to confirm.**

Notes:
*1. The DELETE ALL function **will not push through if a new ICM message is still present.** The LCD screen displays* **'*NEW MSG X*'** *when confirming the DELETE ALL operation.*
*2. The DELETE ALL operation **will not affect the recorded OGM and OGA message.***

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Answering Machine system continue...

Switching the TAM ON or OFF	1	**Press OK button.** » *VMAIL*
	2	**Press OK button again.** » *GO VMAIL*
	3	**Press DOWN button twice.** » *SET VMAIL*
	4	**Press OK button to confirm.** » *VM ON/OFF*
	5	**Press OK button again.**
	6	**Press UP or DOWN button to select 'ON' (default) or 'OFF.'** ⇨ The 👄 icon appears on the LCD screen if the TAM SWITCH is set to ON. If the TAM SWITCH is set to OFF, the 👄 icon disappears on the LCD screen.
	7	**Press OK button to confirm your selection.**
		Note: If the TAM SWITCH is set to OFF, the TAM system will answer calls after 12 rings.

Changing the Answering mode	1	**Press OK button.** » *VMAIL*
	2	**Press OK button again.** » *GO VMAIL*
	3	**Press DOWN button twice.** » *SET VMAIL*
	4	**Press OK button to confirm.** » *VM ON/OFF*
	5	**Press DOWN button once.** » *ANS MODE*
	6	**Press OK button to confirm.**
	7	**Press UP or DOWN button to select 'ANS ICM' (default) or 'ANS ANNC.'** ⇨ With **ANS ANNC**, the TAM system will answer the incoming call after the selected time of rings. It will announce the OGM and allows the recording of ICM message. ⇨ With **ANS ANNC**, the TAM system will answer the incoming call after the selected time of rings. It will announce the OGA and does not allow the recording of ICM message.
	8	**Press OK button to confirm your selection.**

Answering Machine system continue...

*Note: If the memory is full, the answer mode will automatically change from **ANS ICM** to **ANS ANNC** It will resume to ANC ICM RECORD mode after deleting some recorded message(s).*

Selecting the number of rings		You can select the number of rings before the TAM system answers a call.
	1	**Press OK button.** » *VMAIL*
	2	**Press OK button again.** » *GO VMAIL*
	3	**Press DOWN button twice.** » *SET VMAIL*
	4	**Press OK button to confirm.** » *VM ON/OFF*
	5	**Press DOWN button twice.** » *RING DELAY*
	6	**Press OK button to confirm.**
	7	**Press UP or DOWN button to select** *TOLL SAVE*, **2, 3, 4, 5, 6, 7, 8 or 9 rings.** ⇨ Use '**TOLL SAVER**' when checking your phone for messages from a remote location using long distance service or from a pay phone. The Answering machine responds after the 2nd ring only if you have a new message waiting. If there are no new messages, the phone will answer after the 4th ring. You can then hang up after the 3rd ring to avoid paying for the call.
	8	**Press OK button to confirm your selection.**
Changing the Remote PIN code		The **REMOTE PIN** is a three-digit code you need if you call away from home to check your messages. The default is 123, you can change it to any three digits you want.
	1	**Press OK button.** » *VMAIL*
	2	**Press OK button again.** » *GO VMAIL*
	3	**Press DOWN button twice.** » *SET VMAIL*
	4	**Press OK button to confirm.** » *VM ON/OFF*

Answering Machine system continue...

5		**Press DOWN button three times.** » REMOTE PIN
6		**Press OK button to confirm.** ⇨ The LCD screen will prompt, 'OLD PIN'
7		**Input the pin code that you are currently using.**
8		**Press OK button to confirm.** ⇨ The LCD screen will prompt, 'NEW PIN'
9		**Input the desired new pin code.**
10		**Press OK button to confirm your new pin code.**

Note: *The changing of REMOTE PIN will not push through if you have entered an incorrect OLD PIN code. However,* ***it will return to the default REMOTE PIN code after resetting the TAM system***.

Resetting the TAM system	**1**		**Press OK button.** » VMAIL
	2		**Press OK button again.** » GO VMAIL
	3		**Press DOWN button twice.** » SET VMAIL
	4		**Press OK button to confirm.** » VM ON/OFF
	5		**Press DOWN button four times.** » RESET VM
	6		**Press OK button.** ⇨ The LCD screen will prompt, 'CONFIRM?'
	7		**Press OK button again to confirm.**

When resetting, the TAM setting of your phone will return to the factory preset settings.

Warning:
To ensure the proper operation of your phone, please DO NOT reset the TAM system unless it is necessary.

Answering Machine system continue...

Remote operation		You can use the Answering System features of your telephone when you are away from home. To protect your privacy, most of the features can be used only after you enter the three-digit **REMOTE PIN** Code.

To check your messages from a remote location	**1**	**Using a tone dialing phone, dial your home phone number.**
	2	**Listen to or bypass the OGM.**
	3	**Enter your REMOTE PIN Code.** ⇨ Once you have successfully accessed the TAM sytem of your phone, any new ICM message(s) will be automatically played back. ⇨ Otherwise, **press keypad "5"** to playback old ICM message(s). When playing, **press keypad "5" again** to play the current message from the beginning. *For other instructions, see the Remote Intruction code menu.*

Note:
■ If the memory is FULL, the TAM system will answer your call after the selected time of rings and plays the OGA message, and then hangs up after 10 seconds. (***To free some memory***, *the caller should enter the security code and then erase some unwanted message/s before hang up).*

The following is the Remote Instruction Code Help Menu:

To bypass the Outgoing Message, press **"*"**

To play previous message, press **"4"**

To skip message, press **"6"**

To stop function, press **"2"**

To delete message currently playing, press **"8"**

To play MEMO message, press **"0"**

To switch TAM to ON, press **"#"** (a single beep tone will be heard). Press **"#"** again **to switch TAM to OFF** (a double beep tone will be heard).

8. Handset setting

Melody ring setting for EXT, INT and ALARM

This phone enables you to select one of the 12 ringer melodies for each of the external, internal call, and alarm.

1. **Press OK button.** » VMAIL

2. **Press DOWN button once.** » HANDSET

3. **Press OK button to confirm.** » MELODY

4. **Press OK button again.** » EXT RING

5. **Press UP or DOWN button to select EXT RING, INT RING or ALARM.**

6. **Press OK button to access the melody ring menu.**
⇨ The current melody ring will be shown and played once.

7. **Press UP or DOWN button to select one of the 12 melodies.**
⇨ A sample melody will be played when toggling from one melody to another.

8. **Press OK button.** » confirmation tone.

Handset ring volume setting

You have a choice of four volume levels, or turn the ringer off.

1. **Press OK button.** » VMAIL

2. **Press DOWN button once.** » HANDSET

3. **Press OK button to confirm.** » MELODY

4. **Press DOWN button once.** » VOLUME

5. **Press OK button to confirm.**
⇨ The current volume level will be shown and played once.

6. **Press UP or DOWN button to select Volume 0, 1, 2, 3, or 4.**
⇨ Each selection will be played with emphasis on the volume intensity.

7. **Press OK button.** » confirmation tone.

Note: *If the ring volume is set to **VOLUME 0**, you will not be alerted by a ring signal when receiving an external/internal call but it will not affect your page and alarm functions.*

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Handset setting continue...

Key tone setting		Each time you press a button, you will hear a tone. You can turn this off if you prefer.
	1	**Press OK button.** » ⅤMAIL
	2	**Press DOWN button once.** » HANDSET
	3	**Press OK button to confirm.** » MELODY
	4	**Press DOWN button twice.** » TONE
	5	**Press OK button to confirm.** » KEY TONE
	6	**Press OK button again.** » ON
	7	**Press UP or DOWN button to toggle between On or Off.**
	8	**Press OK button.** » confirmation tone.
Low battery warning tone setting		When the battery charge level is low, you will hear a tone and the 'battery' symbol flashes on the LCD screen. You can turn the tone off if you prefer.
	1	**Press OK button.** » ⅤMAIL
	2	**Press DOWN button once.** » HANDSET
	3	**Press OK button to confirm.** » MELODY
	4	**Press DOWN button twice.** » TONE
	5	**Press OK button to confirm.** » KEY TONE
	6	**Press DOWN button.** » LOW BAT
	7	**Press OK button to confirm.** » ON
	8	**Press UP or DOWN button to toggle between On or Off.**
	9	**Press OK button.** » confirmation tone.
Handset name setting		This feature allows you to change the Handset name shown on the LCD screen in standby display (maximum length of 8 characters).
	1	**Press OK button.** » ⅤMAIL
	2	**Press DOWN button once.** » HANDSET
	3	**Press OK button to confirm.** » MELODY

4		**Press DOWN button three times.** » HS NAME
5		**Press OK button.** » HANDSET_
6		**Press and hold C/MUTE button to delete existing name.**
7		**Input your desired name.** *See page 31 for entering letters.*
8		**Press OK button.** » confirmation tone.

Note: The default Handset name is **HANDSET.**

Local Code setting

This feature can hide the local code that is displayed on the LCD screen together with the telephone number when receiving a local call or when making a call using the call back feature.

1		**Press OK button.** » VMAIL
2		**Press DOWN button once.** » HANDSET
3		**Press OK button to confirm.** » MELODY
4		**Press DOWN button four times.** » LOCAL CODE
5		**Press OK button to confirm.** » _
6		**Input the local code number.**
7		**Press OK button.** » confirmation tone.

Note: If this feature is not applicable to your area, please do not input any digit(s) and confirm as it may affect the CDS/CW (Caller Display/Call Waiting) information display. ***Whereas applicable, the user should input the LOCAL CODE in order to match the number of the Caller Display records stored on the Phonebook memory.***

Date & Time setting

The date and time on your handset can be synchronized with the local date and time if you have subscribed to the Caller Display service from your telephone company. (This feature is only available for an analogue PSTN (not ISDN) line).

In case of power interruption, the time will be reset to the default setting **00:00 1/1**. However, you can

Handset setting continue...

set the date and time manually;

1		**Press OK button.** » VMAIL
2		**Press DOWN button once.** » HANDSET
3		**Press OK button to confirm.** » MELODY
4		**Press DOWN button five times.** » TIME
5		**Press OK button to confirm.** » MONTH
6		**Input the current date and time using the number keys.** ⇨ **Press OK button to confirm each entry.**
7		**Press OK button.** » SETTING + confirmation tone.

Alarm setting

This feature allows you to set an alarm time for your Handset.

1		**Press OK button.** » VMAIL
2		**Press DOWN button once.** » HANDSET
3		**Press OK button to confirm.** » MELODY
4		**Press DOWN button six times.** » ALARM
5		**Press OK button to confirm.** » ON
6		**Press UP or DOWN button to select On.**
7		**Press OK button.** » HOUR
8		**Input the alarm time using the number keys.** ⇨ **Press OK button to confirm each entry.**

You can set the alarm melody ringer under **MELODY** sub-menu. When activated, the Handset will ring using the selected melody ringer for 30 seconds in the middle volume level. **To stop the alarm, press any button on the Handset.**

Note: Once activated, the alarm will only ring once. You must repeat setting the alarm if you want to be alerted on the following day.

9. Base unit setting

Dial mode setting	1		**Press OK button.** » *VMAIL*
	2		**Press DOWN button twice.** » *BASE*
	3		**Press OK button to confirm.** » *DIAL MODE*
	4		**Press OK button to confirm.** » *TONE*
	5		**Press UP or DOWN button to select TONE or PULSE.**
	6		**Press OK button.** » **confirmation tone.**

Note: *When dialing in Pulse mode, press */**RING** button once to temporarily switch to the **tone mode** dialing. It will return to the **pulse mode** once the Handset goes on hook (Temporary tone dialing feature).*

Flash time setting	1		**Press OK button.** » *VMAIL*
	2		**Press DOWN button twice.** » *BASE*
	3		**Press OK button to confirm.** » *DIAL MODE*
	4		**Press DOWN button.** » *FLASH TIME*
	5		**Press OK button to confirm.** » *600 MS*
	6		**Press UP or DOWN button to select the standard flash time (100, 250, 600 ms) applicable to your calling area.**
	7		**Press OK button.** » **confirmation tone.**

10. Register

The Handset supplied with your Veva1210 Base unit is pre-registered at the factory so that your phone will be ready for use after out-of-box.

⇨ To check whether a Handset is registered, make sure mains power to the Base unit is switched on and the Handset is within transmitting range. The Handset LCD screen should show its number and the ⅄ icon.

Register continue...

However, in case the Handset accidentally lost link to the Base unit, you need to re-register the Handset.

WARNING:
You should not register the Handset/s unless the Handset has lost registration.

To register a new handset or to re-register a handset

1   **Press OK button.** » VMAIL

2   **Press DOWN button three times.** » REGISTER

3   **Press OK button.** » PIN CODE

4   **Enter the PIN CODE (the default setting is 0000).**

5   **Press OK button to confirm.** » SEARCHING

6   **Simultaneously, press and hold PAGE button on the Base unit .**

7   **If the registration is successful, the LCD screen will display:**
» SUCCESS   and then shows the standby display.
If the registration has failed, the LCD screen will display:
» FAILED   and then shows   » BS SEARCH
and the ψ icon will be flashing. Repeat the registration process again.

*Note: You can register up to **four Handsets** on the Base unit.*

11. Language setting

Language display setting

You can change the language that appears on the LCD Screen.

1   **Press OK button.** » VMAIL

2   **Press DOWN button four times.** » LANGUAGE

3   **Press OK button to confirm.** » ENGLISH

12. Phonebook/Emergency call setting

Emergency Call setting

Your Handset can pre-program 5 different numbers for an emergency call.

1   **Press PHONEBOOK button.** » EMERGENCY

2   **Press OK button to confirm.** » MEM 1

3   **Press UP or DOWN button to select the desired memory location (MEM 1 ~ MEM 5).**
⇨ MEM 1~MEM 5 memory locations are represented by keypad buttons **1 ~ 5/JKL** respectively.

4   **Press OK button to confirm.** » _

5   **Key in upto 18 digits.**

6   **Press OK button.** » confirmation tone.

Making an Emergency Call

1   **Press and hold PHONEBOOK button.** » MEM CALL

2   **Press the corresponding button (1 ~ 5/JKL) of the emergency call number location.**

3   **The handset will automatically dial out the number.**

4   **To end the call, press PHONE button.**

Phonebook

The Phonebook stores the names and telephone numbers in the Memory.

Viewing the Phonebook

1   **Press PHONEBOOK button.** » EMERGENCY

2   **Press DOWN button.** » VIEW
⇨ The LCD screen will display » EMPTY if there's no record stored in the Phonebook memory.

3   **Press OK button.**
⇨ The first alphanumeric Phonebook entry will be shown.

4   **Press telephone keypad (2/ABC to 9/WXY) button that corresponds to the first letter of a Caller's name and the search will jump to the first entry in the**

Phonebook/Emergency call setting continue...

		Phonebook beginning with that letter.
5	▲ REDIAL CID ▼	**Press UP or DOWN button to scroll through the next records.**
6	OK MENU	**Press OK button will display the number.**
7	OK MENU	**Press OK button again will display the name.**
	◄ᴺ) TALK PAUSE SP/ONOFF	*Note: When viewing the name or number, press PHONE or SPEAKERPHONE button to make a call.*

To add a new record into the Phonebook.	1	FLASH PHONE BOOK	**Press PHONEBOOK button.** » EMERGENCY
	2	▼ CID	**Press DOWN button twice.** » ADD ENTRY
	3	OK MENU	**Press OK button to confirm.** » NAME?
	4		**Input the name, maximum of 8 characters.**
	5	OK MENU	**Press OK button to confirm.** » NUMBER?
	6		**Input the number, maximum of 18 digits.**
	7	OK MENU	**Press OK button.** » confirmation tone.

Notes:
⇒ *If there are no memory locations left in the Phonebook, the LCD screen will display* » MEMFULL *To continue with memory programming, you must delete or edit existing Phonebook records.*
⇒ *If you mis-type entering the name or phone number, press **C/MUTE** button to delete the last character or digit entry. Press and hold **C/MUTE** button to delete all the name or number entry.*

Storing a pause in a number	◄ᴺ) PAUSE	Some internal switchboards may require you to dial a number to get an outside line. It may take a few seconds to connect, requiring a pause in the dialing sequence. **In the number entry mode, press and hold PAUSE button for 3 seconds to make a pause.** ⇒ It will be displayed as **P** on the LCD screen. The pause will be counted as one digit space.

Note: The default pause time is 3 seconds.

Phonebook/Emergency call setting continue...

To edit a Phonebook record	1		**Press PHONEBOOK button.** » EMERGENCY
	2		**Press DOWN button three times.** » EDIT
	3		**Press OK button to access the Phonebook memory.**
	4		**Press UP or DOWN button to find the Phonebook record you wish to edit.**
	5		**Press OK button to display the name.**
	6		**Edit the name.**
	7		**Press OK button again to display the number.**
	8		**Edit the number.**
	9		**Press OK button.** » confirmation tone.

*Note: When editing the name or number, press **C** button to delete one character at once or press and hold **C** button to delete the whole line.*

The alphanumeric keypad buttons

The telephone alphanumeric buttons are used to enter characters when entering names and numbers. Press the appropriate keypad button to get the following characters. You can store a maximum of 8 characters on the letter icon and a maximum of 18 digits on the number icon.

Telephone Keypad characters

Keypad Buttons	1st Press	2nd Press	3rd Press	4th Press	5th Press
1	Space	-	1		
2/ABC	A	B	C	2	
3/DEF	D	E	F	3	
4/GHI	G	H	I	4	
5/JKL	J	K	L	5	
6/MNO	M	N	O	6	
7/PQRS	P	Q	R	S	7
8/TUV	T	U	V	8	
9/WXYZ	W	X	Y	Z	9
0	O				

Phonebook/Emergency call setting continue...

Deleting a single Phonebook record	1	[FLASH PHONE BOOK]	**Press PHONEBOOK button. » EMERGENCY**
	2	[CID]	**Press DOWN button four times. » DELETE**
	3	[OK MENU]	**Press OK button to confirm.**
	4	[REDIAL CID]	**Press UP or DOWN button to find the Phonebook record you wish to delete.**
	5	[OK MENU]	**Press OK button to confirm. » CONFIRM?**
	6	[OK MENU]	**Press OK button again. » confirmation tone.**

Deleting all Phonebook records	1	[FLASH PHONE BOOK]	**Press PHONEBOOK button. » EMERGENCY**
	2	[CID]	**Press DOWN button five times. » DEL ALL**
	3	[OK MENU]	**Press OK button to confirm. » CONFIRM?**
	4	[OK MENU]	**Press OK button again. » confirmation tone.**

13. Restoring default settings

You can restore the default settings of your telephone.

1	[OK MENU]	**Press and hold POWER/OK button to turn off the unit, then press POWER/OK button again to power it on.**
2	[MUTE CANCEL]	**Press and hold C/MUTE button while INITIALIZE is being displayed on the LCD screen.**
3	[REDIAL CID]	**Press UP or DOWN button to find the DEFAULT option.**
4	[OK MENU]	**Press OK button to confirm.** ⇨ The LCD screen will display » SETTING for about 5 seconds and then the Handset will be restarted.

> **Warning: To ensure the proper operation of your phone, please DO NOT use the DEFAULT option unless it is necessary.**

With more than one Handset registered to your Base unit, you can

■ make *intercom calls* **from one handset to another,**

■ make a *new intercom call* **while you are on an outside call,**

■ *transfer an outside call* **from one handset to another,**

■ set up a *three-way conference call* **between yourself, an outside call and an intercom call.**

Each handset has its own number - **1**, **2**, **3**, or **4** which is shown behind the Handset name.

To make an intercom call

To make a call to another Handset:

1 **Press INTERCOM button.**

2 **Enter the Handset number you wish to call.**
⇨ The called Handset number will ring.
⇨ To answer the Intercom call, the called party Handset user must press **PHONE** or **SPEAKERPHONE** button.

To end an intercom call:

Press PHONE button or put the Handset to the Base unit cradle.
⇨ The other Handset will automatically hang up.

Note: *After an **intercom call** is established between two Handsets, the third Handset can still make or answer an external call.*

To transfer a call

When you've made or answered an outside call and want to transfer it to another Handset:

1 **Press INTERCOM button.**
⇨ The outside call will be put on hold.

2 **Key in the number of the other Handset.**
⇨ If the other handset does not answer, you can get back to the outside call by pressing **INTERCOM** button again.

3 **When the other Handset answers, press PHONE button to hang up and the outside call is transferred.**

Ring back call feature

When the transferred call is not answered within a time-out period of **30 seconds**, a Ring back call will be generated on the internal caller handset. If there is no CDS information available, » **RING BACK** will be displayed; otherwise the normal CDS information will display again.

Press PHONE button if you wish to answer back the outside call.

⇨ When the transferred call is not yet answered within 30 seconds, your phone will automatically hang up.

Conference calls

To set up a three-way conference between yourself, an outside call and an intercom call with another handset:

1 **Either make or answer an outside call.**

2 **Press INTERCOM button then Key in the number of the other Handset.**

⇨ The outside call will be put on hold.

⇨ The internal Handset user (Intercom call) answers by pressing **PHONE** or **SPEAKERPHONE** button on their Handset.

3 **When the internal Handset answers, press and hold #/CONFERENCE button to establish the three-way conference call.**

⇨ During the conference call, either Handset can hang up, and will not affect the conversation between the external caller and the other Handset.

15. Operational notes

Electrical safety
- **DON'T let the Base unit get wet**. Electrical equipment can cause serious injury if used while you are wet or standing in water.
- If the Base unit ever falls into **water, DON'T** retrieve it until you have unplugged the power lead from the mains and the telephone line plug from the telephone socket; then pull it out by the unplugged cables.
- **NEVER use your Veva1210 outdoors during a thunderstorm** - unplug the Base unit from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.

Locating the Base unit and charger pod
The Base unit and charger pod should be placed on a level surface, in a position where:
- the mains adapter plug will reach an easily accessible 230-V AC switch mains supply socket - **never try to lengthen the mains power cable**.
- the **telephone line cable** will reach your telephone line socket or extension socket (Base unit only; charger pods have no connection to the telephone line.)
- it is **not close to another telephone** - this can cause radio interference during calls.
- it is **not close to a sink, bath or shower**, or anywhere else where it might get wet.
- it is **not close to other electrical equipment** - fridges, washing machines, microwave ovens, TVs, fluorescent lights, etc.

Radio signals between the Handset and the Base unit
To use your Handset and Base unit together, you must be able to establish a radio link between them. Be aware that:
- Siting the Base unit **as high as possible** will give better results - for example, in a two-storey house, the best position may be on the first-floor landing.
- Any **large metal object** - like a refrigerator, a mirror or a filing cabinet - between the Handset and Base unit may block the radio signal.
- Other **solid structures**, like walls, may reduce the signal strength.

Interference
If the sound quality gets worse as you move around while on a call, this is probably due to interference between the Handset and the Base unit, perhaps because you are too near to another phone or other electrical equipment. **Move to a different position to clear the interference**. If you do not move, your call may be cut off.

Radio interference in the environment may occasionally cause a short break in the link between the Handset and the Base unit while you are on a call. The Handset's display will flash briefly, while the unit automatically changes to a different channel to restore the link.

Keeping the batteries charged

When you don't need to carry your Handsets around (for example, at night), leave them on the Base unit or charger pod, to keep the batteries charged.

Whenever the battery charge level symbol on the display shows 'nearly empty', replace the Handset on the Base unit or charger pod.

Cleaning and care

- Don't clean any part of your Veva1210 with benzene, thinner or other solvent chemicals - this may cause permanent damage which is not covered by the Guarantee. When necessary, **clean it with a damp cloth**.
- Keep your Veva1210 away from **hot, humid conditions** or **strong sunlight**, and don't let it get **wet**.
- Every effort has been made to ensure high standards of reliability for your Veva1210. However, if something does go wrong, please **do not try to repair it yourself** - consult your supplier or the Voxtel Help Line.

16. Troubleshooting

! **The Veva1210 must be serviced by trained engineers. NEVER attempt any repairs or adjustments yourself - you could make the problem worse and invalidate the Guarantee.**

ALWAYS check first that:	■ you have followed the steps listed in Section 2 to install and set up your Veva1210. ■ all connectors are firmly inserted in their sockets. ■ mains power is switched on at the socket. ■ the batteries are correctly and securely installed, and are not run down
	Everyday use
"I cannot make or answer calls."	Check that the Base unit's **mains power** adapter is plugged in and power is switched on. The Base unit needs mains power for normal operation of the phone - not just for charging the batteries.
	Make sure you're using the **telephone line cable** that was supplied with your Veva1210. Other telephone line cables might not work.

	Move the Handset **closer** to the Base unit.
	Check the **Battery Level** symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries.
	Switch off power at the mains socket, wait for a few seconds and then switch back on. This may solve the problem.
	If you still can't make calls, try **re-registering** the Handset.
"When I press keys on the Handset, nothing happens."	Make sure the **battery pack** is fitted in your handset. If the Battery Level symbol on the display shows 'low', recharge the batteries.
	Press and hold the **OK** button until the handset comes to life. The **OK** button switches the handset on and off.
	Check whether there's a '**Lock**' symbol on the display. If so, the keypad is **locked**. Turn to Section 3 and find out how to unlock it.
"When I press keys on Handset, digits appear on the LCD screen, but I can't make an outside call."	Try moving the Handset **closer** to the Base unit.
	Try a **different position** for the base unit - perhaps higher, or further from other electrical equipment.
"The phone does not ring."	Check that the Base unit's **mains power** adapter is plugged in and power is switched on. The Base unit needs mains power for normal operation of the phone - not just for charging the batteries.
	Make sure you're using the **telephone line cable** that was supplied with your Veva1210. Other telephone line cables might not work.
	Check that you have not set the **ringer volume** to Off. See Section 4 for more information.
	Check that the **total REN value** of all equipment connected to your telephone line is no more than 4. Disconnect one or more telephones and see whether that helps.

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Troubleshooting continue...

"My call was cut off when I went out of range. Now I can't use my handset."	Move the Handset **closer** to the Base unit before you try again to make a call.
"There is interference, noise or echoing on the line."	Move the Handset **closer** to the Base unit, or to a different position.
	Try moving the Base unit so that it's **not near other electrical equipment**, such as a TV or a computer.
	If you are using a **routing box** (**smart socket)**, try disconnecting it then making a call. If the sound is OK without the routing box, that's the cause of the problem.
	You'll get the best results if you site the Base unit as high as possible. For example, in a two-storey house, the first-floor landing is an ideal place for the base unit.
"When I press the PHONE or SPEAKER-PHONE button, I hear a loud noise."	The strange noise is caused by interference. Disconnect the mains power lead from the back of the Base unit, then wait for 30 seconds before reconnecting it.
"The volume in the earpiece is low."	Make sure to hold the earpiece correctly over your ear.
	Adjust the volume as described in Section 5.
"The Caller Display feature isn't working."	You need to **subscribe** to Caller Display from your service provider. Contact the service provider for details of how to subscribe.
	The caller may have **withheld** his number by dialing 141. Or he may be calling from a network that does not transmit the Caller Display (ex., it may be an international call).
	Check if your Handset is linked with the Base unit. If not, you need to re-register the Handset.
	If the display says **BS SEARCH**, make sure the mains power lead is plugged into the back of the Base unit, and the adapter is plugged into the mains socket with the power switched on.

Troubleshooting continue...

	Answering Machine
"The machine won't record any messages"	The machine's memory may be full. You need to delete enough recorded messages to free at least one minute recording time. Or you can delete all recorded messages to make room for new ones
	Make sure the TAM SWITCH setting is set to ON- the ᴑᴑ icon should appear on the LCD screen.
	Make sure you have not selected **ANS ONLY** on the Answer mode setting- with **ANS ONLY** selected, callers cannot leave messages (see page 19).
"Remote operation doesn't work."	Make sure you are using the correct **remote security pin code**.
	Check that you are using a suitable tone-dialling phone. Some cordless or mobile phones do not generate continuous tones and so are not ideal for remote operation.
	Don't leave more than 10 seconds between key presses; otherwise, your call will be cut off.
	Intercom and transfer (Applicable for Multi-Handset)
"I can't transfer a call."	Make sure the other Handset is within range from the Base unit.
	Make sure you are keying in the correct number (**1** to **4**) for the other Handset.
	Batteries
"The batteries are running low within an hour or two."	Before initial use, charge the batteries **up to 15 hours**.
	You may need to **replace the batteries.**
"The CHARGE light on the Base unit does not come on."	**Clean the battery charging contacts** with a dry cloth.
	Check the connections between the base unit and the mains power socket.
"I try to recharge the batteries, but I still get a warning that they are low."	You need to **replace the batteries**. Please note the following safety warnings: ■ Use only **rechargeable** batteries in the Handset. The best way to make sure you get the right ones is to take the old ones with you when you go to buy new ones. ■ **Dispose of used batteries safely** - never burn them, or put them where they could get punctured.

Troubleshooting continue...

To unsubscribe a Handset

"How to unsubscribe a Handset from the Base unit."		Use the following procedure:

1		**Press OK button.** » *VMAIL*
2		**Press DOWN button twice.** » *BASE*
3		**Press OK button to confirm.** » *DIAL MODE*
4		**Press DOWN button twice.** » *BS UNSUB*
5		**Press OK button.** » *CONFIRM?*
6		**Press OK button again.** » confirmation tone.

> **WARNING: You should not use this function unless the Handset has lost registration.**

"How to reset the TAM system"		

1		**Press OK button.** » *VMAIL*
2		**Press OK button again.** » *GO VMAIL*
3		**Press DOWN button twice.** » *SET VMAIL*
4		**Press OK button to confirm.** » *VM ON/OFF*
5		**Press DOWN button four times.** » *RESET VM*
6		**Press OK button.** ⇨ The LCD screen will prompt, '*CONFIRM?*'
7		**Press OK button again to confirm.**

> **WARNING: To ensure the proper operation of your phone, please DO NOT reset the TAM system unless it is necessary.**

Troubleshooting continue...

If the fault persists ...

Disconnect all other instruments connected to the same line as the Veva1210 and check if you can make a call.

■ **Disconnect the Base unit** from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.

■ If the call does not work, and you are using a **two-way socket adapter**, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

If you still cannot identify the cause of the problem, contact the **Help Line** .

17. Guarantee and service

The Veva1210 is guaranteed for 12 months from the date of
purchase. The guarantee does not cover damage by misuse or negligence,
or by excessive voltage.

If you think your Veva1210 has developed a fault, please return
it to the shop where you bought it. Remember to take your sales (till)
receipt with you.

Service Information

For Service information,in and out of warranty

Call My-Tec, Inc Customer Support at
1-888 - 433 -7440

Returned Device should be send to:

My-Tec,Inc.
3060 Royal Blvd South
Suite 120.Alpharetta ,GA 300222

18. Technical details

Frequency	1.92-1.93 GHz
Channel Bandwidth	1.28MHz
Dialing mode	Tone (DTMF) / Pulse
Operation range	Up to 300m outdoors; Up to 50m indoors;
Operation time	100 hours in standby; 10 hours in talk
Normal condition of use	0 $^{\circ}$C to 40 $^{\circ}$C
Storage Temperature	-20°C to 60 $^{\circ}$C
Base Power Supply	AC/DC adaptor: Input: 100 ~ 240Vac; Output: DC 7.5V 300mA
Handset Power Supply	Ni-MH Rechargeable battery pack: 2.4V/ 600mAh
Charge Time initially	12 hours

19. Contents of this User Guide

Pressing buttons on your phone

■ When the instructions in this user guide tell you simply to '**press**' a   .
   button, this means that you should **press the button briefly, then release it**

■ When the instructions tell you to '**press and hold**' a button, this means
   you should **keep the button pressed** until the display changes and/or you
   hear a tone.

Important note — emergency calls
The Veva1210 is not designed for making emergency calls when
the mains power fails. So you should make alternative arrangements
for access to Emergency Services.
(This means that you should also have a basic phone that does not
need mains power, connected to your line so that you can make calls
during a power failure.)

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