

Binatone

USER GUIDE

iDECT X3 System

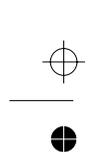
**Colour Display Telephone with
200 Name and Number Phonebook
and Answering Machine**



**THIS EQUIPMENT IS NOT DESIGNED FOR MAKING
EMERGENCY TELEPHONE CALLS WHEN THE POWER
FAILS. ALTERNATIVE ARRANGEMENTS SHOULD BE
MADE FOR ACCESS TO DIAL EMERGENCY SERVICES.**

Ver 1, Jan 2008(CANADA)

Before operating this set,
please read these instructions carefully.



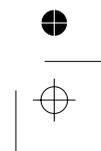
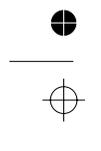
IMPORTANTES MESURES DE SÉCURITÉ

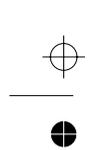
Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manuel. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.
5. la socklet-sortie sera installée près de l'équipement et sera facilement accessible
6. ATTENTION-
Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant."A utiliser uniquement avec les piles rechargeables
SANIK 2SN-3/5 F60H-H-J2 NiMH 600mAh 2.4V "

CONSERVER CES INSTRUCTIONS

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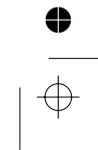
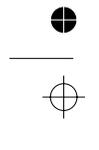


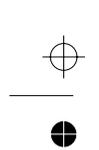
IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
5. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.
6. **CAUTION**
Risk of explosion if battery is replaced by an Incorrect type.
Dispose of used batteries according to the instructions.
Use only with Sanik 2SN-3/5F60H-H-JP2 NiMH 600mAh 2.4V rechargeable battery.

SAVE THESE INSTRUCTIONS





Equipment Approval Information

This equipment is approved for connection to the Public Switched Telephone Network and complies with Part 15 and 68 of the FCC rules and the requirements adopted by the ACTA.

Notification to Local Telephone Company

On the *bottom* of this equipment is a label that contains, among other information, BINW409BIDEXTX3 and Ringer Equivalence Number (REN) for the equipment. If requested, this number must be provided to the telephone company.

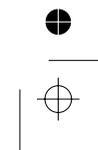
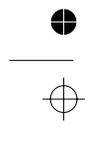
The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format *US:BINWQ##TXXXX*. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]

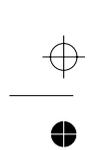
B

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

NOTICE:

- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.





- Connection to a party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- AC electrical surges, typically resulting from lightning strikes, are very destructive to the telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended

Rights of the Telephone Company

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required or may request that you disconnect the equipment until the problem is resolved. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

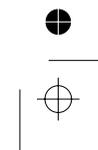
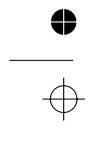
The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

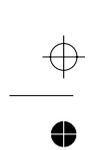
FCC Interference Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.





Privacy of communications may not be ensured when using this phone.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit that is different to the one the receiver is connected.

If these measures do not eliminate the interference, please consult the dealer or an experienced radio/TV technician for help.

WARNING:

Changes or modifications to this unit that are not expressly approved by the party responsible for compliance, could void the user's authority to operate the equipment.

Hearing Aid Compatibility (HAC)

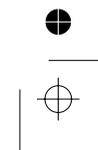
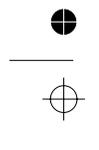
This equipment is hearing aid compatible.

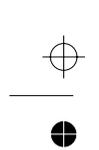
FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of

20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

NOTE: For body worn operation, this handset has been tested and meets the FCC RF exposure guidelines when used with an accessories that contains no metal. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.





Industry Canada Approval information

This product meets the applicable Industry Canada technical specifications.

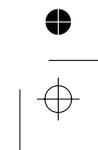
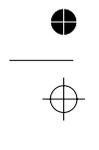
The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003. (Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.)

Privacy of communications may not be ensured when using this telephone.

Caution: To maintain the compliance with the Industry Canada's RF exposure guidance, place the base unit at least 20cm from nearby persons.



Important note - emergency calls

This telephone is not designed for making Emergency calls when the mains power fails. For Emergency calls you should have a basic phone that does not need mains power, connected to your line so that you can make calls during a power failure.

Charging batteries for the first time

Before you start to use your telephone make sure that all batteries are fully charged for 24 hours.

Unpacking your phone

In the box you will find:

- the **cordless handset** (two handsets with a Twin system, three with a Triple system, four with a Quad system and five with a Quin system)
- the **base unit**
- **One 2.4V 600mAh rechargeable battery pack and a battery compartment cover for each handset**
- a **telephone line cable** for the base unit
- a **mains power lead**, and **DC 7.5V 600mA adapter** for the base unit
- **charger pods**, each with a connected mains power lead and **DC 7.5V 480mA adapter**, for multi-handset system
- User Guide

**** Keep your sales receipt as it is your guarantee**

Where to find it

Colour Display with backlight

Left Soft/ Menu Access button

Press to access menu.
Press for OK.

Navigation buttons

UP▲ : access dialled calls.
Increase volume of earpiece and handset speaker.
DOWN▼ : access to phonebook.
Decrease volume of earpiece and handset speaker.
Press and hold for Pause (P).

PHONE button

Press to make or answer a phone call.

Speakerphone button

Press to make or answer a phone call in speakerphone mode, or to switch speakerphone mode on or off during a call.

Star button *

RECALL button

You may need the Recall function if your phone is to a PBX, or if you use Central Office Supplementary Services.

Handset mouthpiece

Charge LED

This shows handset is charging.

EARPIECE

Right Soft/ Phonebook button

Press to access phonebook menu.
Press for BACK / CLEAR.

HANG UP/ C button and power ON/OFF

Press to end a call.
Press during programming to go back to idle mode.
Press and hold to switch off the handset.
Press to switch back on.

CID button

Press to access to the messaging menu.

HASH/Keypad lock button

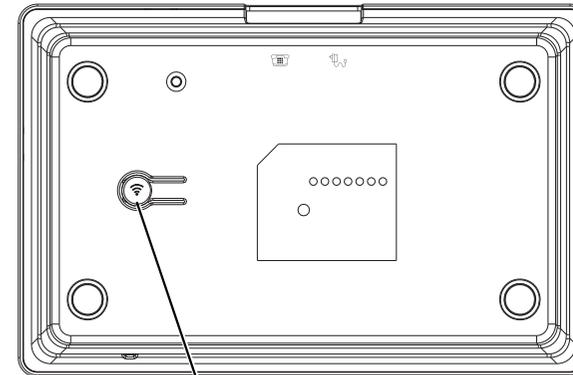
Press to lock keypad.
Press for conference calls.

INTERCOM button

Press for intercom calls.

In-use LED

Lights up when the base power is on.
Flashes when the line is in-use.



HANDSET LOCATOR button

What's on the display?

The display of your telephone contains one line of icons and the time at the top, the soft key functions at the bottom, and a graphic display showing more icons, the handset name, and details of names, numbers and menu lists.

This shows the handset name.



Display in standby mode. If activated the following icons and text are shown -

-  Alarm active
- 12:00** Current time
- BINATONE 1 Handset name
- Menu** Left soft key  to access **Menu**
-  Battery status: full, 50% charged, flat
-  Radio signal indicator
-  Ring tone off
-  Keypad lock active
- Names** Right soft key  to access **Phonebook**
-  Missed Calls (Caller ID). With this icon the display also shows the total number of new missed calls. Press the soft key  to read the missed calls list directly.
-  Missed Calls (Caller ID). You need to enter the "Calls lists" sub-menu to read the "Missed calls" list.

List of Menu Features

How to Select a Menu Option

To access the main menu, press the left soft key ; the menu option will be displayed.

You can access the useful phone features that are organised in the different menus with the navigation keys on your iDECT X3.

The navigation keys  allow you to navigate in a specific direction by pressing on the corresponding keys.

To navigate within the menu options in the iDECT X3, simply press UP/ ▲ or DOWN/ ▼ key until you reach your selected option; then press the left soft key  to confirm the selected option.

What the symbols mean?



Calls Lists

Received Calls
Missed Calls
Dialled Calls
Delete Calls List



Handset

Ringtone
Ring Volume
Ear Volume
Handset Name
Language
Menu Colour
Auto Talk
PABX Access Code
Wall paper
Area Code



Base Settings

Handset Priority
Flash Time
Dial Mode
System PIN



Clock - Time Settings

Alarm
Set Date & Time



Registration

Register Handset
Select Base
De-register

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Read First Before Use

Choosing a site for the base unit and charger pod

The base unit and charger pod(s) should be placed on a level surface, in a position where:

- the mains adapter plug will reach an easily accessible 120-VAC switched mains supply socket - never try to lengthen the mains power cable.
- the base unit's telephone line cable will reach your telephone line socket or extension socket (the charger pod does not have a telephone line connection).
- it is not close to another telephone - this can cause radio interference.
- it is not close to a sink, bath or shower, or anywhere else where it might get wet.

NOTE: if the base comes into contact with liquids, disconnect it promptly and use a soft cloth to dry it; if you believe that the liquid has seeped into the unit, do not reconnect the base station. Contact the IDECT Helpline. Follow the same procedure for your handset and remove the internal batteries.

- it is not close to other electrical equipment - fridges, washing machines, microwave ovens, fluorescent lights, televisions etc.
- it is away from hot, humid conditions and strong sunlight.

Radio signals between handset and base unit

Signal range between the handset and the base station is in accordance with the approved standard for DECT phones:

- Maximum range: 300 metres outdoors.
- Maximum range: 50 metres indoor.

The signal range could become lower during normal use. Any large metal object, like a refrigerator, a mirror, a filing cabinet, metallic doors or reinforced concrete, between the handset and base unit may block the radio signal. The signal strength may also be reduced by other solid structures, like walls, or by other radio or electrical interference.

For stronger radio signal, it is recommended that your telephone is at the highest possible position. If there is no radio signal reception, Base 1 message and the signal level  icon will flash on the display.

Connection and conditions for use

You can connect your iDECT X3 to a direct exchange line (DEL) — a line connected to a local exchange, with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect the iDECT X3 as an extension to a payphone.

The **ringer equivalence numbers (RENs)** of all instruments (phones, fax machines, etc.) connected to an exchange line **must not add up to more than 4** — otherwise, one or more of them may not ring and/or answer calls correctly. The iDECT X3 has a REN of 0.4 and most other telephones have a REN of 1 unless marked otherwise.

Interference

If the sound quality gets worse as you move around while on a call, this is probably caused by interference between the handset and the base unit, perhaps because you are too near to another phone or other electrical equipment.

Move to a different position to clear the interference. If you do not move, it might cause a short break or your call may be cut off.

"Out of range" warning

If you hear a warning tone during a call, and the sound in the earpiece becomes faint or distorted, you may be going out of range of the base unit.

Move nearer to the base unit within 20 seconds, until the warning tone stops. Otherwise, your call may be cut off.

Mains power connection

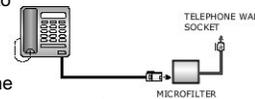
IMPORTANT - The iDECT X3 base unit must be used with the mains adapter supplied with the unit. Using any other adapter will result in non-compliance with EN60950, and will invalidate any approval given to this apparatus.

Battery safety

ONLY use the rechargeable batteries supplied with the handset. **DO NOT** use non-rechargeable batteries - they may burst and cause damage to your telephone.

If you have a Broadband line

If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line; otherwise you may get interference between the telephone and the broadband, which could cause problems.



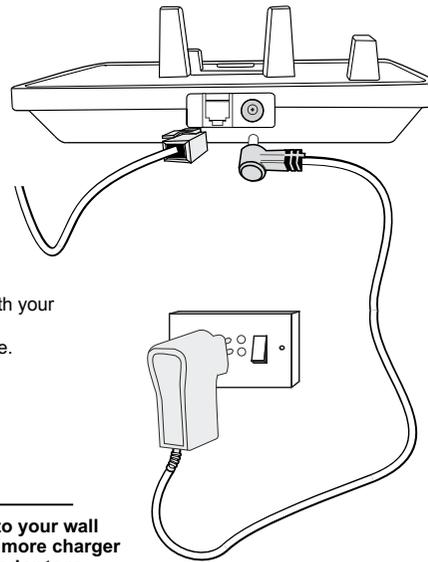
In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to. If you need more broadband micro-filters, contact your broadband supplier.

Installation and Set-up

- 1 Choose a suitable site for the base unit (see page 3).**

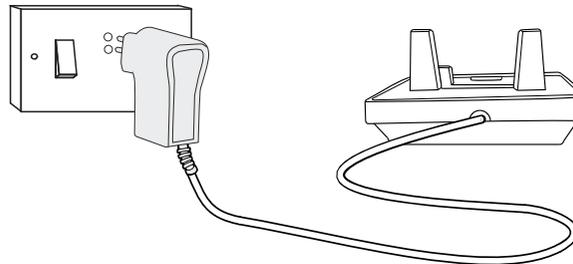
- 2 Connect the mains power lead and the telephone line cord into the base unit.**

Plug one end of the telephone line cord into the socket on the back of the base. Use the telephone line cord RJ11C supplied with your iDECT X3 - other line cords may not work with this phone.



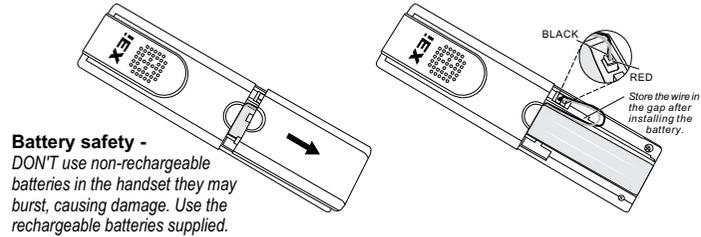
- 3 Plug the mains adaptor into your wall socket. If you have one or more charger pods, plug in the mains adaptors accordingly.**

Make sure that the 120VAC, 50hz mains socket is switched OFF when you plug the mains adaptor into the socket. Switch it ON only when you have the adaptor plugged in safely.



4 Fit the rechargeable batteries in each handset.

- A. Push down on the top of the battery compartment cover (located on the back of the handset) and slide the cover off as shown.
- B. Lift the battery pack and connect its plug to the socket inside the compartment, as shown.

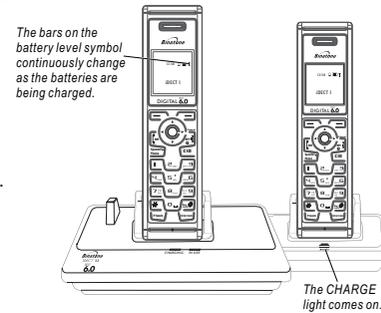


5 Charge the batteries for 24 hours before 1st time use.

Before you use the handset for the first time, it is important that you charge the batteries fully. You will hear a 'beep' when the handset is correctly positioned on the charging cradle.

Leave the handset on the base unit or charger pod for 24 hours. To keep the batteries charged, whenever you don't need to use the handset (such as overnight, or when you go out), leave it on the base unit or charger pod.

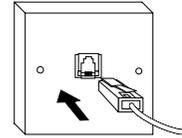
Battery life:
Standby time: 100 hours
Talktime: 10 hours



- Use Sanik 2SN-3/5 F60H-H-JP2 NiMH 600mAh 2.4v rechargeable battery and charge them only on the original base station or charger pod(s).
- Insert the batteries properly as previously described.
- Do not dispose of the batteries in fire: this may cause an explosion.
- Remove the batteries from its compartment if the phone is not used for a long period of time.

6 Connect the base unit to the telephone line.

Switch OFF power at the mains socket and insert the telephone line plug into the socket then switch mains power back ON.



Your Telephone Operations

Switching on/off

-  Press the **HANG UP/ C** button to turn the phone 'ON'.
-  Press the **HANG UP/C** button and hold for two seconds to turn the phone 'OFF'.
 - ** You can switch the handset off and save battery.
 - ** When the handset is in "off" mode, the unit can not be used for emergency calls.

Note: To answer a call when the handset is switched off, you need to switch it back on. It may take a few moments for the handset to re-establish a radiolink with the base unit.

To lock/unlock the key pad

To lock

-  Press the **HASH** button and hold for 2 seconds until the  icon appears on the display.

To unlock

-  Press the  button to select '**Unlock**'.
-  Press the  button for '**Yes**' to confirm. The  icon will disappear from the display.

Set time & date

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Time setting**.
-  Press the  button.
→ The display shows **Time setting >Alarm**.
-  Use the **UP/▲** or **DOWN/▼** to select **Set Date & Time**.
-  Press the  button.
→ The display shows **Date:**.
-  Use the digit keys 0 to 9 to enter the date -format DD/MM.

- 7  Press the OK button.
→ The display shows **Time (24 Hr)**.
- 8  Use the digit keys to enter the time 0 to 9 -format HH:MM (It's a 24 hour clock).
- 9  Press the button to confirm.
→ The display shows **Time & Date Saved**.
- 10  Press the **HANG UP/C** button to return to idle mode.
** The Answering Machine day and clock need to be set separately.
(Ref to Page 40)

Set the Alarm

Set the Alarm

- 1  Press the menu button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Time setting**.
- 3  Press the button.
→ The display shows **Time setting >Alarm**.
- 4  Press the button to select **Alarm**.
- 5  Press the button to select **On/Off**.
- 6  Use the **UP/▲** or **DOWN/▼** to select the frequency (On Once, On Daily or Off), then press **OK**.
 → The display shows **Time (24 Hr)**.
- 7  Use the digit keys 0 to 9 to enter the time -format HH/MM (24hour clock).
- 8  Press the button to confirm.
→ The display shows **Done**.
- 9  Press the **HANG UP/C** button to return to idle mode.
** Alarm tone will last for 1 minute and can be stopped by pressing any key on the handset.

Set Alarm tone

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Time setting**.
- 3  Press the  button.
→ The display shows **Time setting >Alarm**.
- 4  Press the  button to select **Alarm**.
- 5  Use the **UP/▲** or **DOWN/▼** to select **Set Alarm Tone**.
- 6  Press the  button.
→ The display shows **Alarm Tone**.
- 7  Use the **UP/▲** or **DOWN/▼** to select the alarm tone (there are four tones to choose from).
- 8  Press the  button.
→ The display shows **Alarm Tone Saved**.
- 9  Press the **HANG UP/C** button to return to idle mode.

Your handset's name (change the name)

The name can be up to 8 characters.

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
- 3  Press the  button.
→ The display shows **Handset >Ringtone**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **Handset Name**.
- 5  Press the  button.
→ The display shows **Name: iDECT**.
- 6  Press the  button to delete characters.
- 7  Use the digit keys to enter letters.
- 8  Press the  button to confirm.
→ The display shows **Done**.
- 9  Press the **HANG UP/C** button to return to idle mode.
- 10

Select your handset display language

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
-  Press the  button.
→ The display shows **Handset >Ringtone**.
-  Use the **UP/▲** or **DOWN/▼** to select **Language**.
-  Press the  button, then press the **UP/▲** or **DOWN/▼** button to go through the language list (there are 4 languages to choose from).
-  Press the  button to select the language e.g. English, the display shows **English Saved**.
-  Press the **HANG UP/C** button to return to idle mode.

Note: The 4 languages are: *Italiano, Français, Español, English.*

Select your handset display colour

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
-  Press the  button.
→ The display shows **Handset >Ringtone**.
-  Use the **UP/▲** or **DOWN/▼** to select **Menu Colour**.
-  Press the  button, then press the **UP/▲** or **DOWN/▼** button to go through the colour list (there are 3 colours to choose from).
-  Press the  button to select the colour e.g. Yellow, the display shows **Saved**.
-  Press the **HANG UP/C** button to return to idle mode.

Note: The 3 colours are: *Blue, Green, Yellow.*

Select your handset Wallpaper

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
-  Press the  button.
→ The display shows **Handset >Ringtone**.
-  Use the **UP/▲** or **DOWN/▼** to select **Wallpaper**.
-  Press the  button, then press the **UP/▲** or **DOWN/▼** button to go through the wallpaper list: **Butterfly** and **Sunset**.
-  Press the  button to select the wallpaper e.g. **BUTTERFLY**, the display shows **SAVED**.
-  Press the **HANG UP/C** button to return to idle mode.

Making and answering calls / Earpiece volume adjustment during calls

Make a call

-  Press the **PHONE**  button or the **SPEAKERPHONE**  button to connect to the line.
-  Then dial the required telephone number.
-  Press **UP/▲** or **DOWN/▼** button to adjust the volume of the earpiece during your conversation (5 volume levels).
-  Press the **HANG UP/C** button to end the call.

Note: You can also make a call by using the Pre-dial function: Dial the required telephone number first (if you enter a wrong number use the  button to delete and re-enter) then press the **PHONE** button to make the call.

To insert a pause when dialling a number, press and hold the **DOWN/▼** button until "P" appears on the display. (A pause may be needed if using the phone on a PBX.)

Answer a call

- 1  Press the **PHONE**  button or Speakerphone button to answer a call when the telephone rings.
- 2  Press **UP/▲** or **DOWN/▼** button to adjust the volume of the earpiece during your conversation (5 volume levels).
- 3  Press the **HANG UP/C** button to end the call.

Note: If Auto answer is set then lifting the handset off the base or charger will answer the call and no buttons need to be pressed.

Last number redial function

- 1  Press **UP/▲** to view dialled calls.
→ The display shows **Dialled calls**.
- 2  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of dialled numbers.
- 3  Once selected press the **PHONE**  button to dial.
- 4  Press the **HANG UP/C** button to end the call.

When the dialled calls list is shown on the display "Options" appears above left soft  button.
- 5  Press **Options**  button to display the menu options.
"Delete" - delete the selected number from the dialled calls list.
"Show Details" - show details of this number.
"Save number" - store this number in the phonebook for future use. For details of how to store the number in the phonebook, turn to page 17.

Memory/Phonebook management



How to enter characters?

To use the characters you press on the button where you see the character, e.g. if you want to insert the letter 'A', you press '2' (ABC), if you want to insert the letter 'B', you press twice and for 'C', three times etc.

If you want to insert 'AA', then you will have to wait for the first 'A' to stop flashing then insert the second 'A'. Press '0' (Flash) for space.

Key pad table

	. , 1 : ; ! ? i ð ' "		P Q R S 7 p q r s ß
	A B C 2 a b c à á â ã ä å æ ç ?		T U V 8 t u v ù ü
	D E F 3 d e f è ê ë é		W X Y Z 9 w x y z)
	G H I 4 g h i ï î ï		(Space) 0 @ & = + - < > %
	J K L 5 j k l -		* / \ () £ \$ ¥
	M N O 6 m n o ñ ò ó ô õ ö ø ö		# \$ _ ^ ~ { []

* When entering text the INTERCOM key can be used to change the letter case.

* The right and left arrows can be used to move back and forth through text.

To create a contact in your phonebook

Names can be up to 16 characters and numbers can be up to 20 digits.

- 1  Press the  button.
→ The display shows **Names >Find Entry**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Add Entry**.
- 3  Press the  button.
→ The display shows **Add Entry >Name:**.
- 4  Use the digit keys to enter the name, e.g. **Jane**.
- 5  Press the  button to confirm.
→ The display shows **Add Entry >Number:**.
- 6  Use the digit keys to enter the number, e.g. **123456789**.
- 7  Press the  button to confirm.
→ The display shows **Jane Added to names** and then returns to the phonebook list, with "Jane" highlighted.
Note: If you have Caller ID (see page 18) you can set a different ringtone for when a call is received from a number in your phonebook. When the name is highlighted, press the **Options**  button, then the **DOWN/▼** button to reach "Ringtone", and then the "OK" button to select. Use the **UP/▲** or **DOWN/▼** buttons to find the required melody, and the "OK" button to select it.
- 8  Press the **HANG UP/C** button to return to idle mode.

To delete contacts in your phonebook

- 1  Press the  button.
→ The display shows **Names >Find Entry**.
- 2  Press the  button, your phonebook list will appear.
- 3  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of names in your PHONEBOOK, or press the digit keys to skip directly to entries beginning with the same letter.
- 4  Press the  button to select.
- 5  Use the **UP/▲** or **DOWN/▼** to select **Delete Entry**.
To delete all contacts in your phonebook, select **Delete all phonebook.*

- 6  Press the  button.
→ The display shows **Delete ...?**
- 7  Press the  button to confirm.
- 8  Press the **HANG UP/C** button to return to idle mode.

To edit contacts in phonebook

- 1  Press the  button.
→ The display shows **Names >Find Entry**.
- 2  Press the  button, your phonebook list will appear.
- 3  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of names in your PHONEBOOK, or press the digit keys to skip directly to entries beginning with the same letter.
- 4  Press the  button to select.
- 5  Use the **UP/▲** or **DOWN/▼** button to select **Edit Entry**.
- 6  Press the  button.
→ The display shows **Edit Entry >Name:....**
- 7  Press the  button to delete characters.
- 8  Use the digit keys to enter new characters, e.g. Jane.
- 9  Press the  button.
→ The display shows **Edit Entry >Number:....**
- 10  Press the  button to delete numbers.
- 11  Use the digit keys to enter new numbers, e.g. 123456789.
- 12  Press the  button to confirm.
→ The display shows **Jane saved**.
- 13  Press the **HANG UP/C** button to return to idle mode.

To see details of a phonebook entry

- 1  When you are viewing a name in your phonebook list, you can check the number by selecting **"Show Details"** from the phonebook **"Options"** list.

To store a last number redial entry in phonebook

-  Press the **UP/▲** to view dialled calls.
→ The display shows **Dialled calls**.
-  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of dialled numbers.
-  Press the **←** button to select.
-  Use the **UP/▲** or **DOWN/▼** button to select **Save Number**.
-  Press the **←** button.
→ The display shows **Name:**.
-  Use the digit keys to enter characters for the name, e.g. Jane.
-  Press the **←** button for **OK**.
→ The display shows **Number:**.
-  Check if it is the number you want to save then press the **←** button for **OK**.
→ The display shows **Jane Added to names**.
-  Press the **→** button to go back to dialled calls list.

Dialling from phonebook

-  Press the **→** button.
→ The display shows **Names >Find Entry**.
-  Press the **←** button to select.
-  Use the **UP/▲** or **DOWN/▼** button to scroll through the phonebook.
-  Press the **PHONE** button to dial and the telephone number will appear.
-  Press on **HANG UP/C** button to hang up.

Caller ID log

To receive Caller ID you may need to contact your service provider, who will tell you if there is a charge for it.

Caller ID lets you see the phone numbers of your callers on the handset display, before you answer and in your Caller ID log afterwards.

The iDECT X3 will save the numbers of the last 25 callers, whether or not you answered the call, so you can call them back later.

If you've got new Caller ID records, the handset will display the "missed calls" icon and a message "You have x Missed calls".

If the call is from someone who withheld their number, the display will show "Withheld".

If the call is from someone whose number is unavailable, e.g. an international call or from a private exchange, the display will show "Unavailable".

To review the caller ID log

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Press the  button.
→ The display shows **Calls lists >Received calls**.
-  Press the  button and a list of received calls will appear.
-  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of received numbers.
** If the calls list shows a name, you can check the associated number by selecting "**Show Details**" from the Caller ID "**Options**" list.*
-  Press the **HANG UP/C** button to go back to idle mode.

To dial a CID number

- 1  Press the menu button.
→ The display shows **Calls lists**.
- 2  Press the button.
→ The display shows **Calls lists >Received calls**.
- 3  Press the button and a list of received calls will appear.
- 4  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of received numbers.
** If the calls list shows a name, you can check the associated number by selecting "Show Details" from the Caller ID "Options" list.*
- 5  Press the **HANG UP/C** button to go back to idle mode.
- 6  Press the **PHONE** button, the number dials automatically.

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format/conf button to adjust the number, and try again.

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1" +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

To delete the caller ID log

- 1  Press the menu  button.
→ The display shows **Calls lists**.

If you want to clear all...:

- 1  Press the  button.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Delete Calls List**.
- 3  Press the  button.
→ The display shows **Delete Calls List >Received calls**.
- 4  Press the  button.
→ The display shows **Delete received calls list?**
- 5  Press the  button for **OK**.
→ The display shows **All received calls deleted**.

If you want to clear individually...:

- 1  Press the  button, the list of callerID will appear.
 - 2  Use the **UP/▲** or **DOWN/▼** to scroll through the list of received numbers.
 - 3  Once you have selected the number you want to delete, press the  button.
→ The display shows **Delete**.
 - 4  Press the  button.
→ The display shows **Call Deleted**.
-  Press the **HANG UP/C** button to go back to idle mode.

To store a Caller ID contact in the phonebook

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Press the  button.
→ The display shows **Calls lists >Received calls**.
- 3  Press the  button to select and a list of received calls will appear.

- 4  Use the **UP/▲** or **DOWN/▼** button to scroll through the list.
- 5  Press the **←** button.
- 6  Use the **UP/▲** or **DOWN/▼** button to select **Save Number**.
- 7  Press the **←** button for **OK**.
→ The display shows **Name:**.
- 8  Use the digit keys to enter characters of the name, e.g. Jane.
- 9  Press the **←** button for **OK**.
→ The display shows **Number:**.
- 10  Check if it is the number you want to save.
- 11  Press the **←** button for **OK**.
→ The display shows **Jane Added to names**.
- 12  Press the **HANG UP/C** button to go back to idle mode.

Handset ringer volume, melody

Change handset ringer volume

- 1  Press the menu **←** button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** button to select **Handset**.
- 3  Press the **←** button.
→ The display shows **Handset >Ringtone**.
- 4  Use the **UP/▲** or **DOWN/▼** button to select **Ring Volume**.
- 5  Press the **←** button.
- 6  Use the **UP/▲** or **DOWN/▼** button to choose the ringer volume you want (Level from silent to 5).
- 7  Press the **←** button for **OK**.
→ The display shows **Ring Volume Saved**.
- 8  Press the **HANG UP/C** button to go back to idle mode.

Change handset ringmelody

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** button to select **Handset**.
-  Press the  button.
→ The display shows **Handset >Ringtone**.
-  Press the  button.
-  Press the  button to select **External Call**.
-  Use the **UP/▲** or **DOWN/▼** button to choose the ringer melody you want (from 1 to 10), e.g. Melody 7.
-  Press the  button for **OK**.
→ The display shows **Ringtone Saved**.
-  Press the **HANG UP/C** button to go back to idle mode.

Using a multi-handset system

If you have an iDECT X3 multi-handset system, you already have more than one handset registered to your base unit. You can register additional handsets - up to five per base unit. Each handset's number (1 to 5) is shown on the display. With two or more handsets, you can make intercom calls from one handset to another, transfer an outside call from one handset to another, shuttle between an outside call and an intercom call, or set up a three-way conference call. Only one handset can be connected to the outside line at once. If you try to make a call while another handset is already on line, you'll hear Busy tone.

Make intercom calls

-  Press the **INTERCOM**  button on any handset (i.e. handset 1).
→ The display shows **Internal Call**.
-  Use the digit buttons to enter the handset number you want to call. (e.g. Handset 2)

Handset 2 will ring.
-  Press the handset 2's **PHONE**  button to answer intercom call.
-  Press the **HANG UP/C** button to go back to idle mode.

Transfer calls

When one handset is on an external call and you want to transfer the call to another handset.

-  Press the **INTERCOM**  button on your handset.
→ The display shows **Internal Call**.
-  Use the digit buttons to enter the handset number you want to transfer the call to and the external caller will be automatically put on hold. (e.g. Handset 2)
- Handset 2 will ring.
-  Press **PHONE**  on ringing handset and the two internal handsets will be connected and can hold a private conversation, while the external call remains on hold.
-  You can press the handset 1's **HANG UP/C** button to transfer call to handset 2. Which ever of the handsets hangs up first will automatically connect the other handset to the external call.

Set up a three-way conference

You can have a three-way conference when you are on a call with an external line.

-  Press the **INTERCOM**  button on your handset.
→ The display shows **Internal Call**.
-  Use the digit buttons to enter the handset number you want to enter the conference and the external caller will be automatically put on hold. (e.g. Handset 2)

Handset 2 will ring.
-  When the handset 2 answers your intercom call, press and hold the handset 1's **HASH** button to enter conference call.
-  Any party can exit the conference by pressing the **HANG UP/C** button, leaving the other two parties connected.

Paging handset

The paging function is useful when you need to locate your handset(s).

At the bottom of the base set you will find the **HANDSET**

LOCATOR  button.

-  Press the **HANDSET LOCATOR**  button and your handset(s) will ring.
-  Press  or  button of the handset to stop it ringing.

Handset registration

* When you purchase a iDECT X3 multi-handset system, all handsets are already registered: you do not need to register any of the handsets.

* Handset registration is only necessary when you buy an extra-handset by itself.

Registering a handset

- 1  On the base unit, press and hold the **Handset Locator**  button at the bottom of base set until you hear registration tone (repeated 'beeps').
- 2  On the handset unit, press the menu  button.
→ The display shows **Calls lists**.
- 3  Use the **UP/▲** or **DOWN/▼** button to select **Registration**.
- 4  Press the  button.
→ The display shows **Registration > Register Handset**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of bases. (If any of the list have a Star * on the right side, the handset is already registered to that base unit.) When you reach the base you want to register, press the  button to select. (e.g. Base 1)
→ The display shows **System PIN**.
- 7  Enter the PIN using the digit buttons. (Default PIN: 0000)
- 8  Press the  button for **OK**.
→ The display shows **Base Search**.
** After a short delay, the display will show a base code number. Press the OK button. If the registration is successful, the display will go back to idle mode, with the new handset number, e.g. iDECT 3.*
** If the registration fails, try again, making sure you don't leave too long between steps.*
** If you still can't register the handset, contact the Help Line for advice.*

De-registering a handset

*This operation is necessary when one of your handset is out of order and needs to be replaced.

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** button to select **Registration**.
- 3  Press the  button.
→ The display shows **Registration > Register Handset**.
- 4  Use the **UP/▲** or **DOWN/▼** button to select **De-register**.
- 5  Press the  button.
→ The display shows **System PIN**.
- 6  Enter the PIN using the digit buttons. (Default PIN: 0000)
- 7  Press the  button for **OK**.
→ The display shows **Please Wait**.
- 8  Use the **UP/▲** or **DOWN/▼** button to scroll through the list of handsets. When you reach the one you want to de-register press the  button to select. (e.g. Handset 1)
→ The display shows **Confirm?**
- 9  Press the  button for **OK**.
→ The display will show **De-registered**.
- 10  Press the **HANG UP/C** button to go back to idle mode.

Note: You can't delete your own handset.

Select a base unit

If your handset is registered to more than one base, you can select which one you want the handset to connect to - it can only connect to one base unit at a time.

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** button to select **Registration**.
- 3  Press the  button.
→ The display shows **Registration > Register Handset**.
- 4  Use the **UP/▲** or **DOWN/▼** button to select **Select Base**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** button to scroll through the different bases. (A star to the right of the base number indicates the handset has a registration with it.)
- 7  Once you have selected the base you want to connect the handset, press the  button to select. (e.g. Base 1)

→ The display shows **Registered to Base**, if the handset is already connected to that base.

→ The display shows "**Base Search 1**", while it looks for the base and, if successful, shows "**Base**" briefly before returning to idle mode with the appropriate handset number indicated.

* If it is unsuccessful, it will return to idle mode, but showing "**Base 0**" and with the "**Radio signal indicator**" flashing to show it is not connected.

* If "**Automatic**" is selected from the menu list, the handset will search for the nearest base unit that it has a registration with. The display shows "**Base Search**", while it looks for a base and, if successful, shows "**Base**" briefly before returning to idle mode with the appropriate handset number indicated.

Advanced use of your phone

Handset advanced settings

Auto-answer

With this turned on, if the handset is on the base unit or a charger pod you can answer an incoming call by simply lifting the handset, without having to press the PHONE button.

Turn on/off Auto-answer

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
- 3  Press the  button.
→ The display shows **Handset >Ringtone**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **Auto Talk**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** to select **Off** or **On**. (Default is Off)
- 7  Once chosen, press the  button for **OK**.
→ The display shows **Auto Talk On/Off**.
- 8  Press the **HANG UP/C** button to return to idle mode.

Set PABX External line access code

If you are using a switchboard with your telephone, you can set an external line auto access code. Once set, the code will be automatically selected before you redial a number in the missed/received calls list or an entry/number in the phonebook.

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
- 3  Press the  button.
→ The display shows **Handset >Ringtone**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **PABX Access Code**.
- 5  Press the  button.
→ The display shows **Set Code, On, Off**.
- 6  Use the **UP/▲** or **DOWN/▼** to select **Set Code**.
- 7  Once chosen, press the  button for **OK**.
→ The display shows **Set Code**.
- 8  Enter the code using the keypad.
- 9  Press the  button for **OK**.
→ The display shows **Access Code Saved**.
- 10  Press the **HANG UP/C** button to go back to idle mode.

Shortcut to clear phonebook memory

- 1  Press the  button.
→ The display shows **Names >Find Entry**.
- 2  Use the **UP/▲** or **DOWN/▼** button to select **Delete all phonebook**.
- 3  Press the  button to confirm.
→ The display shows **Delete all phonebook**.
- 4  Press the  button.
→ The display shows **Pbook Deleted**.
- 5  Press the **HANG UP/C** button to return to idle mode.

Set to default Settings

Set handset settings to default

The handset default will reset all handset menu settings to their factory defaults, and also clear the redial and caller id lists, but not the phonebook memory. If you want to erase the phonebook memory, please see page 15.

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Handset**.
-  Press the  button.
→ The display shows **Handset > Ringtone**.
-  Press and hold the **HASH**  button for two seconds.
→ The display shows **Set Default Confirm?**.
-  Press the  button for **OK**.
→ The display shows **Please Wait...**
- Once the handset is set to default the display will go back to idle mode.

Set base settings to default

The base default will reset all base menu settings to their factory defaults, if you want to erase answering machine messages, please see page 45.

-  Press the menu  button.
→ The display shows **Calls lists**.
-  Use the **UP/▲** or **DOWN/▼** to select **Base settings**.
-  Press the  button.
→ The display shows **Base settings > Handset Priority**.
-  Press and hold the **HASH**  button for two seconds.
→ The display shows **Set Default Confirm?**.
-  Press the  button for **OK**.
→ The display shows **Done**.
-  Press the **HANG UP/C** button to go back to idle mode.

Change your PIN code

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Base settings**.
- 3  Press the  button.
→ The display shows **Base settings > Handset Priority**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **System PIN**.
- 5  Press the  button.
→ The display shows **Enter Old PIN**.
- 6  Enter the old pin using the key pad.
- 7  Press the  button.
→ The display shows **Enter New PIN**.
- 8  Enter the new pin using the key pad.
- 9  Press the  button.
→ The display shows **Confirm New PIN**.
- 10  Enter the new pin again.
- 11  Press the  button.
→ The display shows **System PIN Changed**.
- 12  Press the **HANG UP/C** button to go back to idle mode.

Select mode for dialling

You should normally leave the dialling mode at its default setting of TONE (also called DTMF).

To change the dialling mode if necessary:

Note: If PULSE dialling is set, you can press the * key to switch to TONE dialling for the rest of that call.

- 1  Press the  button.
→ The display shows **Menu >Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Base settings**.
- 3  Press the  button.
→ The display shows **Base settings > Handset Priority**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **Dial Mode**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** to choose **Pulse** or **Tone**.
- 7  Once selected, press the  button for **OK**.
→ The display shows **Dial Mode Stored**.
- 8  Press the **HANG UP/C** button to go back to idle mode.

Flash Timing

You may need to change the recall (flash) time if your phone is connected to a PBX. The time for Flash Time 1 is 600ms , and Flash Time 2 is 300ms (the default setting).

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Base settings**.
- 3  Press the  button.
→ The display shows **Base settings > Handset Priority**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **Flash Timing**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** to choose **Flash Time 1** or **Flash Time 2**.
- 7  Once selected, press the  button for **OK**.
→ The display shows **Flash Timing**.
- 8  Press the **HANG UP/C** button to go back to idle mode.

Set Handset Priority

If you have more than one handset you can set one handset to ring before the others.

- 1  Press the menu  button.
→ The display shows **Calls lists**.
- 2  Use the **UP/▲** or **DOWN/▼** to select **Base settings**.
- 3  Press the  button.
→ The display shows **Base settings > Handset Priority**.
- 4  Use the **UP/▲** or **DOWN/▼** to select **Handset Priority**.
- 5  Press the  button.
- 6  Use the **UP/▲** or **DOWN/▼** to choose **All Handsets** or **Select Handset**.
- 7  Press the **HANG UP/C** button to go back to idle mode.

If you want to select All Handsets:

- 1  Go to **All Handsets**.
- 2  Press the  button.
→ The display shows **All Handsets Ring**.

If you want to select a priority handset to ring before the others...:

- 1  Go to **Select Handset**.
- 2  Press the  button.
- 3  Use the **UP/▲** or **DOWN/▼** to scroll through the list of handsets.
- 4  Once you have chosen, press the  button
→ The display shows **Handset Priority**.
- 5  Use the **UP/▲** or **DOWN/▼** to scroll through the list of rings (Ring 2, 4 and 6).
- 6  Once you have selected, press the  button.
→ The display shows **Handset Priority Saved**.
- 7  Press the **HANG UP/C** button to go back to idle mode.

Troubleshooting

ALWAYS check first that:

- You have followed all the steps listed on page 5 to install and setup your iDECT X3.
- All **connectors** are firmly inserted in their sockets.
- **Mains power** to the base unit is switched on at the socket.
- The handset's **batteries** are correctly and securely installed and are not run down.

Everyday use

"The handset does not switch on." Check the **connection of the batteries** as they are probably flat or not inserted properly and **charge the handset** on the base station.

"The handset switches on but cannot be connected to the base station." Check the **connection of the power supply unit** of the base unit.
Verify that the **mains socket** where the **power supply unit** is plugged in is switched on.
Repeat the **handset registration** procedure as described on page 23.

"I cannot make or answer calls." If the handset's display is blank. It may be **switched off**. Press the **HANG UP** button for five seconds to switch it back on.

Check that the base unit's **mains power adapter** is plugged in and **power is switched on**. The base unit needs mains power for normal operation of the phone not just for charging the batteries.

Make sure you are using the **telephone line cable** supplied with your iDECT X3. Other telephone line cables might not work.

Move the handset **closer** to the base unit.

Check the **battery Level** symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries.

Switch off power at the mains socket, wait for a few seconds and then **switch back on**. This may solve the problem.

"I cannot make a call."	The handset's keypad may be locked . Unlock it before you make a call.
	Only one handset (or the base unit) can be connected to the outside line at once. If another handset is already using the line, you need to wait until it's finished its call.
"When I press keys, nothing happens."	Make sure the batteries are fitted in your handset. If the Battery Level symbol on the display shows 'low', put your handset back on the cradle for it to charge.
"When I key in a number, it appears on the display, but I can not make an outside call."	Try a different position for the base unit somewhere higher if possible, or further from other electrical equipment. Try moving the handset closer to the base unit.
"The phone does not ring."	Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone not just for charging the batteries.
	Make sure you are using the telephone line cable that was supplied with your iDECT X3. Other telephone line cables might not work.
"My call was cut off when I went out of range. Now I can't use my handset."	Move the handset closer to the base unit before you try again to make a call.
"There is interference and noise on the line."	Move the handset closer to the base unit, or to a different position.
	If you have broadband, check that microfilters are correctly fitted to all equipment.
	Try moving the base unit so that it's not near other electrical equipment , such as a television or a computer.
	You'll get the best sound if you place the base unit as high as possible . For example, in a two-storey house, the first-floor landing is an ideal place.
"I hear 'beeps' from my handset while I'm on a call."	You may be going out of range of the base unit. Move closer or your call may be cut off.
	Check the Battery Level symbol on the display. If it's low, recharge the batteries.

"The Caller Display feature isn't working." **You need to subscribe** to the Caller Display feature from your network service provider. You should find contact details on your phone bill.

The caller may have **withheld** their number. Or they may be calling from a network that does not transmit the caller's number (e.g. it may be an international call.)

"When I try to make a call, I hear Busy tone." If you're using a iDECT X3 multi-handset system, check another handsets whether or not they are already on a call.

"The volume in the earpiece is low when I'm on a call." Make sure you're holding the earpiece correctly over your ear.
Adjust the volume using the **UP▲ /DOWN▼** button.

Intercom and transfer

"I can't transfer a call." Make sure the other handset is in range of the base unit.
Make sure you are dialling the correct number for the other handset.

Batteries

"The handset is not functioning even after charging for 8 hours." Remove the batteries from the handset and wait for a few seconds before replacing them. If the problem persists, replace the batteries.

"The handset's battery pack is running low within an hour or two." Before you first use the handset, you should have left it on the base unit or charger pod for **24 hours** to charge the batteries fully.

You may need to **replace the batteries**.

Check the connection between the base unit and the mains power socket.

"I try to recharge the batteries but I still get a warning that they are low."

You need to **replace the batteries**.

Dispose of used batteries safely never burn them, or put them where they could get punctured.

Do not use non-rechargeable batteries in your iDECT X3 they may burst, causing damage.

Use only with SANIK 2SN-3/5 F60H-H-JP2 NiMH 600mAh 2.4v rechargeable battery.

If the fault persists...

Disconnect all other instruments connected to the same line as the iDECT X3 and try to make a call.

Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.

If the call does not work, and you are using a **two-way socket adapter**, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

If you cannot make a call, the fault may be on the **exchange line**. Contact the service provider.

Cleaning and care

- **Do not clean** any part of your iDECT X3 with benzene, thinner or other solvent chemicals this may cause permanent damage which is not covered by the Guarantee. When necessary, **clean it with a damp cloth**.
- Keep your iDECT X3 away from **hot, humid conditions** or **strong sunlight**, and **don't let it get wet**.
- Every effort has been made to ensure high standards of reliability for your iDECT X3. However, if something does go wrong, please **do not try to repair it yourself** consult your supplier.

Guarantee and service

The iDECT X3 is guaranteed for 12 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

Please keep your sales (till) receipt this is your guarantee. You should also keep the original packaging material.

If you think your iDECT X3 has developed a fault, please:

- 1** Disconnect the base unit from the telephone line and the mains electricity supply
- 2** Pack up all parts of your iDECT X3, using the original packaging. Remember to include the mains adapter
- 3** Return the unit to the shop where you bought it, making sure you take your sales receipt

Service Information

For Service information, in and out of warranty

Call Wal-Mart Customer Relations at
(905) 821-2111 or 1-800-328-0402

Returned Device should be send to:

Wal-Mart Canada Corp.
Wal-Mart Customer Relations,
1940 Argentia Road,
Mississauga, Ontario ,L5N 1P9

Technical details

Standard	1.9 GHz DECT 6.0
Frequency range	1.92-1.93 GHz
Channel bandwidth	1.28 MHz
Operating range	Up to 300m outdoors; up to 50m indoors
Operating time	Standby: 100 hours Talking: 10 hours Battery charge time: 24 hours
Temperature range	Operating 0°C to 40°C Storage -20°C to 60°C
Electrical power	HANDSET— 600mAh NiMH 2.4V rechargeable battery pack. Base UNIT — input 100-240V AC 50-60Hz 0.2A, output 7.5VDC \approx 600mA. CHARGER POD — input 100-240VAC 50-60Hz 0.2A, output 7.5V DC \approx 480mA.