July 18th, 2007

Nemko Canada Inc
303 River Road
Ottawa, Ontario, Canada
K1V 1H2

Attn: Director of Certification

Authority to Act as Agent

On our behalf, I appoint _Nemko Canada Inc. 303 River road, Ottawa_, (Name and address). to act as our agent in the preparation of this application for equipment certification. I certify that submitted documents properly describe the device or system for which equipment certification is sought. I also certify that each unit manufactured, imported or marketed, as defined in Industry Canada's regulations will have affixed to it a label identical to that submitted for approval with this application.

For instances where our authorized agent signs the application for certification on our behalf, I acknowledge that all responsibility for complying with the terms and conditions for certification, as specified by Nemko Canada Inc, still resides with _Verint systems Canada inc., 1800 Berlier, Laval__(applicant name and address).

Dated this ***5*** ***Day of*** ***August*** ***20 07***

Agency agreement expiration date: ***August 5th, 2008***

By: ***Willie Kouncar***
Signature ***Printed***

Title: ***V-P Product development***

On behalf of : ***Verint systems Canada inc.***

Telephone: ***450-686-9000 x568***