



OPENFRAME

Quick Start Guide





Welcome to OpenFrame

Before you know it, you'll have a virtual command center right at your fingertips. After a few easy steps, you'll be:

- making calls
- playing music
- sharing photos
- browsing news stories and viewing video clips
- and getting your household organized in ways you never thought possible!

What's Inside

Your box contains everything you'll need for setup:

BOX CONTENTS

1. OpenFrame base
2. Cordless handset/charging cradle
3. Handset cradle power adapter
4. Base power adapter
5. Handset battery
6. Ethernet cable (for wired connection only)
7. Cleaning cloth





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Base Unit Setup

STEP 1

Decide how you'll connect to the internet (wireless or wired):

Wireless Connection

Place the OpenFrame unit on a sturdy, flat surface that's near an active power outlet. It should be close enough to your wireless router to get a strong signal.

Wired Connection

Place the OpenFrame unit on a sturdy, flat surface that's near an active power outlet and within reach of your Ethernet outlet.



STEP 2

Plug in the Device

Plug the small end of the power cord into the hole on the back of the base, marked "12V DC."

Plug the other end into an outlet. The base screen should turn on.



Handset Setup

STEP 3

Insert the Battery



Locate the handset and slide the battery cover off the back of it.



Insert the battery. It will snap into place. Plug battery cord into back of handset.



Slide the battery cover back on. It will click when fully closed.

STEP 4

Plug in the Handset Cradle

Plug the small end of the power cord into the hole on the back of the handset cradle. Plug the other end into an outlet.

STEP 5

Place the Handset in its Cradle

With the screen facing outward, place the handset in its cradle. You will see the battery icon. This shows that it's charging.

It's important to charge the battery completely before using the handset for the first time. We suggest charging it for 12 hours.

TIP: For best results, always use the handset until the battery is fully depleted before recharging it.



Service Setup

Using the on-screen setup

Once your OpenFrame is powered on, an on-screen setup will walk you through a few steps to connect to your Digital Voice service

It's easy to navigate—just tap the screen with your finger or stylus to move through the steps.

To enter information into blank fields, tap the empty field, which will launch a keyboard

For wireless connections

Be sure to have your Network Name (SSID) and Encryption Key or Pass Phrase.

Enter your router's wireless Network Name (SSID) and Encryption Key or Pass Phrase when prompted.

For wired connections

You can use the Ethernet cable provided in your box to connect to your Internet service.

Follow the instructions. Once you're done, you will enjoy a sneak peek of some of your OpenFrame's key features

TIP:

Network Name (**SSID**) is a name you chose to call your wireless network. Ex: SmithHome

Encryption Key or Pass Phrase is an alphanumeric set of characters you can find in your wireless network router manual or marked on your router. This may also be identified as a WEP ID.

You're Up and Running!

Now you can...

Check missed calls

View date & time

Get current weather updates



View & listen to
Voice Mail

Create and view
Contacts



Good to Know

Phone

Make phone calls right from the touch screen!

Home Screen Widgets

Quick access to our most popular features:

- Missed Calls
- Voice Mail
- Messages—Text, Picture and Video
- Date and Time
- Many other Applications

Communications

Access your calls, Visual Voice Mail, text messages and the entire Yellow Pages. You can customize calls with options like Call Forwarding Conference Calling, Automatic Re-dial, and Caller ID.

Music Player

Play all your favorite tunes from your music library. Features like high quality speakers and easy player controls will be music to your ears.

Manage Contacts

Keep in touch with all your important contacts at your fingertips. Syncs with most wireless carrier networks to provide a seamless extension of your mobile device.

Streaming News

Get caught up with what's happening in your community, or around the world. News feeds from all your favorite online networks are streamed in real-time 24/7.

Directory Services

Whether you want to order a pizza or need an exterminator, find popular services here.

You Tube® / Flickr®

You'll love seeing the latest video clips or browse millions of photos with ease.

Web Management Site

Enjoy all these great features even away from home, using this site. Plus, you can upload photos to display, and personalize your address book with photos of your contacts.

Google® Calendar

Keep all your appointments organized and centralized in one convenient location.

TIP:

As new features become available, they will automatically be downloaded to your OpenFrame. Stay tuned for updates!

Phone Number Setup

Initialize Your Voice Mail Account

STEP 1

Pick up your handset and dial *86.

STEP 2

Enter the last 4 digits of your OpenFrame phone number followed by the # key. These 4 digits will be your default PIN.

STEP 3

Let's create a new PIN. Enter a new 4 to 10 digit PIN followed by the # key.

STEP 4

Follow the Voice Mail prompts to record:

- Your name
- Personalized greeting
- Busy greeting.

Your Voice Mail account is now initialized and ready to use.



Something Wrong?

If you need help with your device, try these troubleshooting tips:

1. Check Your Connection

Make sure your cable and power cords are securely connected.

2. Check Your Internet Connection

From your personal computer, check your home's Internet access. Launch a browser, such as Internet Explorer or Firefox, and confirm that you can reach your usual home page.

3. Check Home Network Connection

If you are using a wireless connection, check your device's Wi-Fi signal strength. If your device isn't receiving a strong signal, try moving it closer to your wireless router to capture a stronger signal. Make sure your router is working properly.

If you are using a wired connection, make sure the Ethernet cable is securely connected at both ends. Contact your Internet provider if you believe you aren't getting a signal.

4. Restart the Device

Unplug the power cord from the outlet, wait 15 seconds, then plug the power cord back in. Your unit will restart.



Important Customer Information

WARRANTY

If your OpenFrame malfunctions as a result of a manufacturing defect after the return period but within the first year you own it, OpenPeak will replace it for a like unit or one of comparable quality at no cost to you. The replacement device you receive may be refurbished equipment.

OPEN SOURCE LICENSES

This OpenFrame unit may contain software, scripts, tools, modules, libraries, components, or other items developed using “open source” code (the “Open Source Software”). All Open Source Software is being provided by the copyright holders of such Open Source Software under one or more open source licenses, copies of which are available at [“urlgoeshere.com”](http://urlgoeshere.com) (the “Open Source Licenses”). By obtaining, accessing, downloading using, and/or copying the OpenFrame or the Open Source Software, you (the licensee) agree that you have read, understand, and will comply with the terms and conditions of the applicable Open Source Licenses.

FCC STATEMENT

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IMPORTANT NOTE

FCC Radiation Exposure Statement

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The installation of the base unit should allow at least 20 centimeters between the base and persons to be in compliance with FCC RF exposure guidelines. For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines.

This equipment has been SAR-evaluated. The Maximum average SAR(1g) test value for the head is 0.0223W/kg and the body is 0.0337W/kg. OpenPeak declares that OpenFrame is limited in CH1~CH11 for 2.4 GHz by specified firmware controlled in U.S.A. The FCC ID is located on your OpenFrame device.

Important Safety Information

Please read the following important safety notices and instructions before installing or using the product.

- A **DANGER** warning refers to situations that could cause bodily injury.
- A **CAUTION** warning refers to situations that could result in equipment malfunction or damage.

1. Follow all warnings and instructions marked on the product.
2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a water-moistened cloth for cleaning.
3. Do not use this product near water.
4. Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
5. This product should be operated using the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
6. Do not allow anything to rest on the power cord. Do not locate this product where people will walk on the cord.
7. Never push objects of any kind into this product through cabinet slots as they

may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.

8. Never spill liquid of any kind into or onto the product.
9. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks.
10. Refer all questions regarding servicing of this product to qualified service personnel.

DANGER—ELECTRIC SHOCK AND FIRE

Electric current from power, telephone, and communication cables is hazardous, and could result in electric shock and/or fire.

To avoid electric shock, use caution when connecting cables. For example, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors.

To avoid electric shock, do not operate the product or connect or disconnect cables during electrical storms.

To avoid electric shock, do not use this product in or near water.

To reduce the risk of fire or overheating, keep this product in well-ventilated areas, away from radiators or other heat sources. Do not block cooling vents.

The plug-socket combination must be accessible at all times because it serves as the main power-disconnecting device.

Use only the manufacturer-provided AC adaptor approved for use with this product. Use of another AC adaptor may cause a fire or explosion.

This product relies on short-circuit (overcurrent) protection installed in your home or office. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. is used on the phase conductors (all current-carrying conductors).

Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- a. When the power cord or plug is damaged or frayed.
- b. If liquid has been spilled into the product.

- c. If the product has been exposed to rain or water.

- d. If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

- e. If the product has been dropped or the case has been damaged.

- f. If the product exhibits a distinct change in performance, indicating a need for service.

CAUTION—DISPOSAL

This product contains harmful substances. Ultimate disposal of this product should be handled according to all applicable laws and regulations. Do not put the product or its components (including the LCD or the rechargeable battery pack) in trash that is disposed of in landfills.

DANGER—HANDSET BATTERY PACK

The wireless handset uses a rechargeable battery pack. There is a danger of an explosion if the battery pack is replaced with an incorrect battery or if the battery is inserted improperly. The battery pack contains a small amount of harmful substances.

To avoid possible injury:

- Replace only with a battery of the type recommended by the manufacturer, or an equivalent type.
- Keep the battery pack away from fire.
- Do not expose the battery pack to water or rain.
- Do not attempt to disassemble the battery pack.
- Do not short-circuit the battery pack.
- Keep the battery pack away from children.

CAUTION—ELECTROMAGNETIC INTERFERENCE

This product generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the manufacturer's instruction manual, may

cause interference with radio and television reception. This product has been tested and found to comply with the limits set forth in Part 15 of the Federal Communications Commission Rules.

DANGER—LIQUID CRYSTAL DISPLAY (LCD)

The LCD is made of glass and could break if subject to mishandling or dropping. Care should be used in handling broken glass to avoid injury. If the LCD breaks and internal fluid gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes; if any symptoms are present after washing, seek medical care.

Important Digital Voice Information

Digital Voice as a Voice Over Internet Protocol (VoIP) service differs from regular wireline telephone service. Digital Voice will not work in the event of an electrical or broadband outage. A broadband connection is required for service. Digital Voice calls travel over the Internet. Network congestion or use of data services at the same time may affect sound quality. Digital Voice 911 differs from wireline 911 service. You must maintain an alternate device for reaching emergency assistance. An accurate service address is required to route your 911 calls to the appropriate emergency call center if you dial 9-1-1. You must update your address if you use Digital Voice from a new location. Digital Voice will provide service only in areas where it can direct a 911 call to the appropriate emergency response center in a manner consistent with applicable law. If Digital Voice cannot provide 911 service in an area, service will be disconnected. Digital Voice may not support certain types of home security systems, satellite television systems and other electronic devices. Digital Voice may not work behind some firewalls. Digital Voice does not provide

operator services. Not all area codes are available. If the area code you select for your primary Digital Voice telephone number is different from the area code that normally corresponds to your service address, then people making calls to you from within your normal local calling area could be charged long distance rates. Additional terms and conditions apply.

OPEN PEAK

