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July 10, 2017

Compatible Electronics TCB
114 Olinda Drive
Brea, California 92823

Re: Professional Installation

Gentlemen:

We, Mojix Inc., would like to declare that the product being certified requires professional installation.

Mojix confirms the following:

- 1) STARflex system and TMA-2000 is for industrial (warehouses) and commercial environment only. This system is used to read passive UHF RFID tags and has no use for the general public. Mojix sells this equipment through our network of RFID equipment dealers and directly to industrial clients.
- 2) STARflex is a complex system that comprises of STARflex reader, TMA-2000, eNodes, antennas and MCON. MCON is a linux computer running Mojix software suite that controls and commands the STARflex network and interfaces with customer's ERP systems. The only other way to command the STARflex system is to use REST interface with Mojix's proprietary API. The STARflex installation requires that a site survey to be carried out first at the customer site to assess the configuration of deployment as well as location of deployment. The site survey is conducted by Mojix Professional Services group and the person carrying out has to be trained in understanding of electromagnetic waves propagation, type of inventory that the tags are affixed to, types of tags that are to be used based on the specific use case. Every customer's environment is different hence the installation survey has to be done per installation. After the site survey, a professional installation company is hired to do the physical installation by the System Integrator. The installers are licensed to work in the environment where the equipment is being installed and have to know the safety and other requirements. The installers also have to be able to work with RF cables and have knowledge of antenna beam patterns to make sure that there are no blockages. Once the installation is complete, Mojix Professional Services group sends out trained field professionals to inspect the installation and commission the network. These field professionals have to be trained in operating and configuring Mojix's MCON. These professionals have to be able to work with Linux systems to setup the networking for the MCON but also configure each antenna with its location relative to the STARflex receiver. Once done, the system is turned on and the Professional Services field engineers check each antenna for proper connection and power levels. Once the network is operation any change to it is done only by Mojix's Professional Services group or a System Integrator that is trained by Mojix.
- 3) RFID readers like the STARflex system is intended for industrial and commercial use only as it has not utility for the general public.

If you have any questions, please do not hesitate to contact us at 310-479-9021.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jalal Alisobhani", written over a horizontal line.

(Signed by Authorized Company Officer)
Jalal Alisobhani
Sr. VP Engineering