

Installation and Usage Tips

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- 1) Avoid putting the terminal in direct sunlight, high temperature, moist, or dusty environment.
- 2) Forbid non-professional to repair the terminal.
- 3) Before insert the card, please check internal and around of IC card slot . when you found some suspicious objects , must report to related administrator.
- 4) The terminal contains a button battery that is only used for safety purpose, which cannot make the POS machine work properly. The terminal can only be used on the desktop through the adapter, please be noted that it cannot be moved away from the desktop while using it.

Password Entering Tips

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It is highly recommended to enter password as following ways:

- 1) Set up anti-peep shields. Enter password with shield by the structures of cashier desk.
- 2) Place the POS terminal at an appropriate angle and make sure it is difficult to peer the password. For example, the POS was installed above the movable bracket.
- 3) In enter password perspective, avoid surrounding video surveillance.
- 4) Paste text instructions to remind the customers to shelter with body or palm when enter password.
- 5) Merchants can also choose other ways to protect the customer input password.

Quick Setup Guide

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PAX reserves the right to change product specifications & material components at any time.

For the full version of the user manual, please find it in the link below:

<http://manual.pax.com.cn/ProHTML/20230928154740449.html>

FCC Regulations

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This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

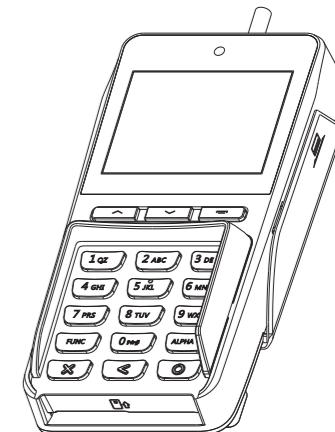
Certifications

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The Q25 passed the following certifications:

- PCI PTS 6.x,SRED
- EMV L1 & L2
- EMV CL L1
- Mastercard PayPass
- Visa PayWave
- American Express Expresspay
- Discover D-PAS
- JCB J/Speedy
- Interac Flash
- qUICS
- UL
- FCC
- IC
- CE
- RoHS
- TQM

Q25 POS Terminal



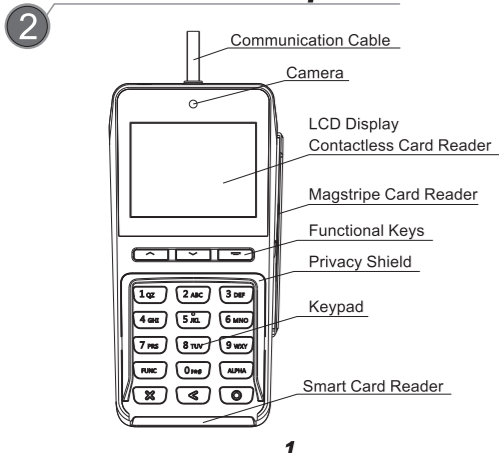
Note: Product images shown may be different than actual product received

Contents Checklist

1 Please check the components after unpacking. If any one of them is missing, or if there is a page missing from the product manual, etc., please contact the dealer.

Name	Qty.
Q25 POS Terminal	1
Communication Cable	1
Quick Setup Guide	1
Cable AC Power Adapter (Optional)	1

Product Description



Instruction

3 Q25 connects to a POS or an ECR by a communication cable for entering password, tapping contactless card, swiping magstripe card, inserting smart card or reading 1D/2D code during transaction process. To use it correctly, you should refer to following instructions:

1) Power Connections

- Power can be supplied to the Q25 by connecting the AC power adapter to the communication cable, as in the case of RS232 or USB configurations, or via a powered USB cable where the connected POS terminal provides the power.
- Power can also be supplied to the Q25 by connecting the AC power adapter to the USB port.

2) Reset

- Q25 provides two levels' reset:
- When the application is down, press and hold the 'X' button for 3 seconds, and confirm on the LCD screen, the operation system and application will reset.
 - When the operation system is down, please disconnect the power from the device and connect to power on again to restart the device.

3) Communication cable

- Remove the back cover (At the bottom of the terminal).
- Put the communication cable head to the 2x7 pin interface.

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4) SAM Card

- Remove the back cover (At the bottom of the terminal).
- Insert the SAM card to the corresponding card slot.

5) IC card reader

To use the IC card reader, put IC card chip side upward, push in IC card slot and to bottom.

6) Contactless card reader

To use the contactless card reader, tap the contactless card on the LCD screen area of the Q25, indicated by the universal contactless icon on the screen, when prompted.

7) 1D/2D code reader

To use the 1D/2D code reader, put the 1D/2D code toward the top center area of the LCD.

8) Electronic signature

Q25 supports electronic signature in touch screen configuration. Please be sure to use the finger to sign, do not use metal or sharp objects to operate the touch screen, so as not to damage the touch screen.

9) Audio Jack

If required, a visually disabled person can connect a headphone to the terminal for audio prompting if the terminal application supports this using the 3.5mm output audio jack.

10) USB device connection selection

Both the 2x7pin communication port and the USB port of Q25 support USB data connection to the ECR or POS system, and the 2x7pin communication port is the default port for USB connection. The end users can make the selection in the system settings main menu and the settings will be valid after system reset.

Note: Only USB C port supports download mode.

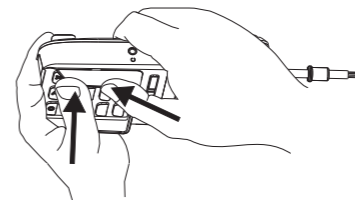
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Privacy shield Instruction

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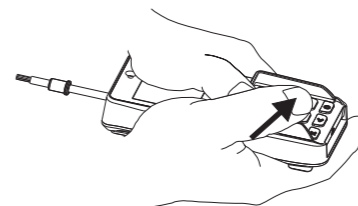
1. Assembly privacy shield

As below photo, left thumb push the tail of privacy outward, meantime, right thumb press down obliquely the middle of privacy shield



2. Disassembly privacy shield

As below photo, two thumbs push the middle of privacy shield inward together.



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