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R4

## User Guide

# Soundbar Home Theater Speaker System with Bluetooth

# INSIGNIA™

## NS-SB314

Before using your new product, please read these instructions to prevent any damage.


# INSIGNIA™

## Contents

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Important safety instructions .....	1
Placement .....	1
Using close to a TV or computer .....	1
Introduction .....	2
Package contents .....	2
Soundbar features .....	3
Top view .....	3
Back view .....	4
Remote control .....	5
Using the remote control .....	5
Installing or replacing the remote control battery .....	6
Setting up your soundbar .....	6
Connecting the soundbar (required) .....	6
Connecting the soundbar (optional) .....	7
Positioning the soundbar .....	8
Mounting your soundbar on a wall (optional) .....	9
Using your soundbar .....	10
Troubleshooting .....	10
Specifications .....	11
Legal notices .....	11
One-year limited warranty .....	13

## Important safety instructions

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this apparatus near water.
- 6 Clean only with dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11 Only use attachments/accessories specified by the manufacturer.
- 12 Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. 
- 13 Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15 To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.
- 16 An apparatus with a three-prong, grounding-type plug is a Class I apparatus, which needs to be grounded to prevent possible electric shock. Make sure that you connect any Class I device to a grounding-type, three-prong outlet.
- 17 The wall plug is the disconnecting device. The plug must remain readily operable.

- 18 Batteries should not be exposed to excessive heat such as sunshine, fire, or the like.

### Warning

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

### Placement

- The soundbar cabinet is made out of plastic and is therefore sensitive to extreme temperatures and humidity. Do not put it in locations subject to direct sunlight or in humid places, such as near an air conditioner, humidifier, bathroom, or kitchen.
- Do not put water or other liquids close to the soundbar. If liquid is spilled over the soundbar, it may be damaged.
- The soundbar should be placed on a sturdy, flat surface that is free from vibration, or mounted on a wall. Do not put the soundbar on an uneven or unstable surface, where it may fall and cause damage.

### Using close to a TV or computer

Some older TVs and computer monitors are magnetically sensitive devices and as such are likely to suffer discoloration or picture distortion when conventional speakers are placed nearby. If discoloration problems persist, try moving the soundbar away from your TV or monitor.

# NS-SB314

## Soundbar Home Theater Speaker System with Bluetooth

### Introduction

Congratulations on your purchase of an Insignia Soundbar Home Theater Speaker System with Bluetooth. The soundbar is designed to be suitable for use with today's LCD and plasma flat panel displays and it can either be mounted on the wall or placed on a TV stand.

This user manual explains how to correctly install, operate, and get the best performance from your Soundbar Home Theater Speaker. Read this user manual carefully before installing your system, and then keep it handy for quick reference.

### Package contents



Soundbar



Mounting Template



Remote Control



AC Adapter



User Guide



Quick Start Guide



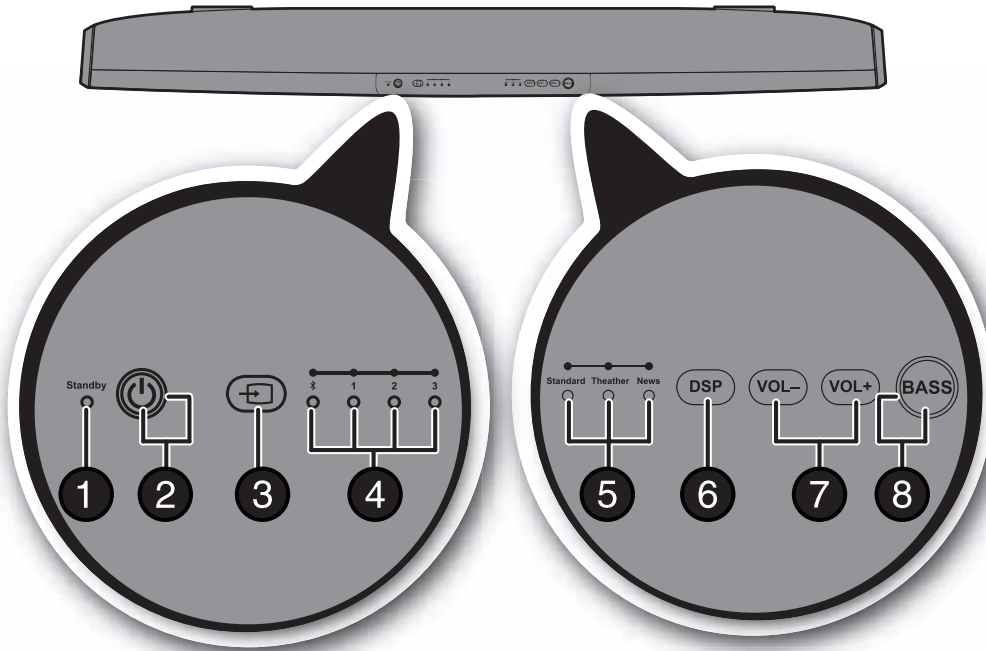
RCA Audio Cable



3.5 mm Audio Cable

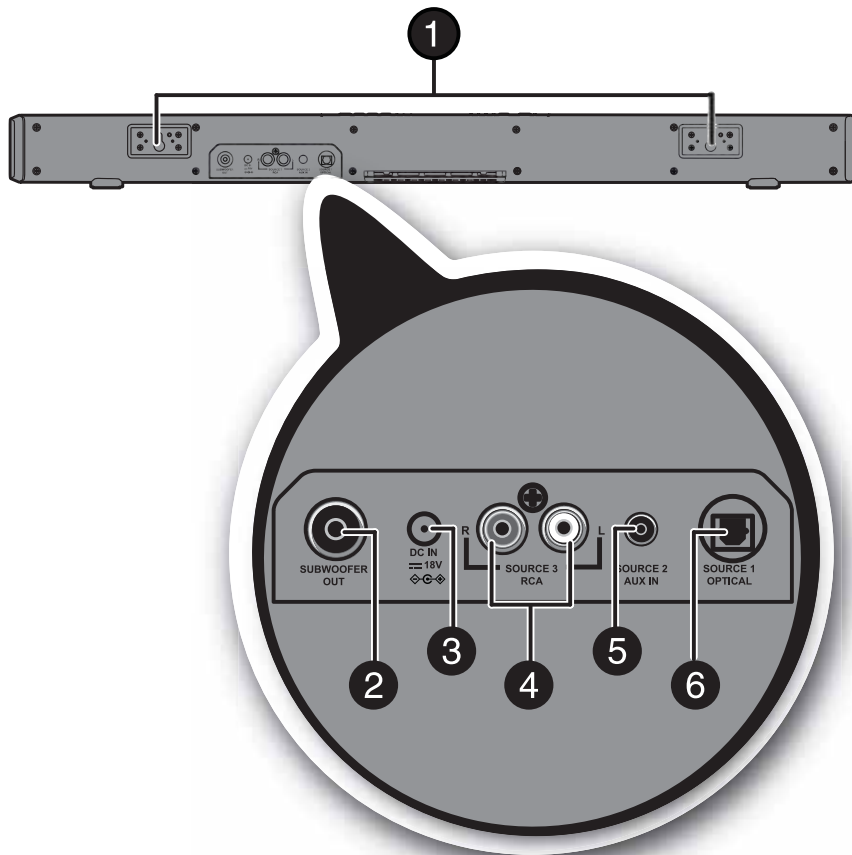
# Soundbar features

## Top view



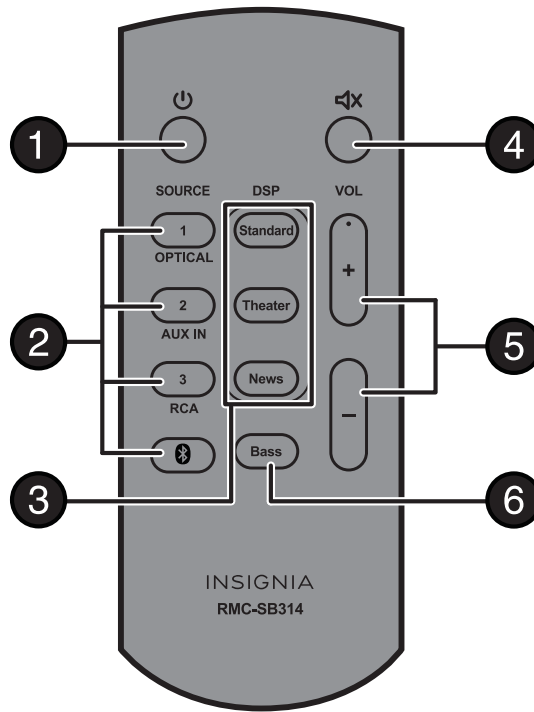
#	Component	Description
1	Standby indicator	Lights when the soundbar is in standby mode.
2	⏻ (Power) button and indicator	Press to turn on the soundbar, the indicator turns green. Press again to return the soundbar to standby mode.
3	➡ (source) button	Press repeatedly to cycle through the available sound sources : <ul style="list-style-type: none"> <li>• Bluetooth</li> <li>• Source 1 - Optical</li> <li>• Source 2 - AUX IN</li> <li>• Source 3 - RCA</li> </ul>
4	Input source indicator	Indicates which source is selected to provide sound for the soundbar. <ul style="list-style-type: none"> <li>• Bluetooth</li> <li>• Source 1 - Optical</li> <li>• Source 2 - AUX IN</li> <li>• Source 3 - RCA</li> </ul>
5	Sound mode indicator	Lights to indicate the DSP sound mode selected. <ul style="list-style-type: none"> <li>• Standard - Lets you enjoy normal sound.</li> <li>• Theater - Best for enjoying movies. Bass frequencies are enhanced.</li> <li>• News - Select for clear voice reproduction.</li> </ul>
6	DSP button	Press repeatedly to cycle through the available Digital Signal Processor (DSP) sound modes: <ul style="list-style-type: none"> <li>• Standard</li> <li>• Theater</li> <li>• News</li> </ul> The corresponding indicator on the soundbar top panel lights to indicate the sound mode selected.
7	VOL +/- buttons	Press to increase or decrease the volume of the soundbar.
8	BASS button and indicator	Press to activate the bass frequency enhancement. The indicator turns green. Press again to turn off the bass frequency enhancement.

## Back view



#	Component	Description
1	Hanging brackets	Use to hang the soundbar on a wall.
2	<b>SUBWOOFER OUT</b> jack	Connect a powered subwoofer to this jack.
3	<b>DC IN</b> jack	Connect the AC adapter to this jack to power the soundbar.
4	<b>SOURCE 3 - RCA</b> (R and L) jacks	If your TV (or other audio source device) has <b>RCA OUT</b> jacks, connect the RCA cables to your source device and these jacks.
5	<b>SOURCE 2 - AUX IN</b> jack	If your TV (or other audio source device) has an <b>AUX OUT</b> or headphone jack, connect the 3.5 mm audio cable to your source device and this jack.
6	<b>SOURCE 1 - OPTICAL</b> jack	If your TV (or other audio source device) has an <b>Optical OUT</b> jack, connect a digital optical cable (not included) to your source device and this jack.

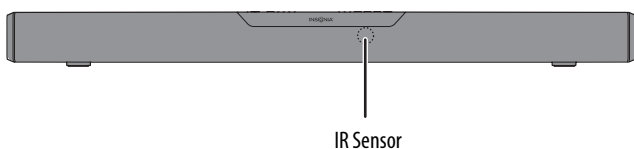
Remote control



#	Component	Description
1	⏻ (Power) button	Press to turn on the soundbar. Press again to put the soundbar into standby mode.
2	<b>SOURCE</b> buttons	Press to select the sound source for your soundbar: <ul style="list-style-type: none"> <li>• Source 1 - Optical</li> <li>• Source 2 - AUX IN</li> <li>• Source 3 - RCA</li> <li>• 📶 - Bluetooth</li> </ul>
3	<b>DSP</b> buttons	Press to select the Digital Signal Processor (DSP) sound mode: <ul style="list-style-type: none"> <li>• Standard</li> <li>• Theater</li> <li>• News</li> </ul> The corresponding indicator on the soundbar top panel lights to indicate the sound mode selected.
4	🔇 (Mute) button	Press to mute the sound from the soundbar. Press again to restore the sound.
5	<b>VOL +/-</b> buttons	Press to increase or decrease the volume of the soundbar.
6	<b>BASS</b> button	Press to activate the bass frequency enhancement.

Using the remote control

- 1 Remove the plastic tab from the battery compartment before using the remote control for the first time.
- 2 Point the remote control directly at the IR sensor on the front of the soundbar. You must be within approximately 23 ft. (7 m) of the soundbar.

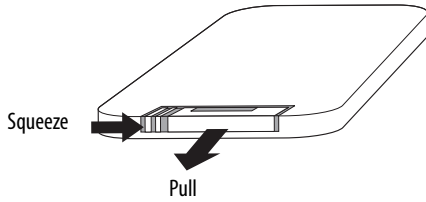


**Cautions**

- Do not spill water or any liquid on the remote control.
- Do not place the remote control on a wet surface.
- Do not place the remote control in direct sunlight or near sources of excessive heat.
- If you are not going to use the remote control for a long time, remove the battery to avoid any damage that may be caused by leakage and corrosion.

## Installing or replacing the remote control battery

- 1 Open the battery cover latch on the remote control.



- 2 Remove the old battery (if necessary) and insert the new 3V lithium battery (CR2025) into the battery tray. Match the polarity of the new battery with the plus sign (+) in the battery tray.
- 3 Slide the battery tray back into the battery compartment until it clicks into place.

### Cautions

- The battery should not be exposed to excessive heat, such as sunshine, heat registers, or fire.
- Battery chemicals can cause a rash. If the battery leaks, clean the battery compartment with a cloth. If chemicals touch your skin, wash immediately.
- Make sure that the battery is disposed of correctly. Do not burn or incinerate.

### Notes

- Do not mix old and new batteries.
- Remove the battery when the charge is depleted.
- If the remote control is not going to be used for an extended period of time, remove the battery.

## Setting up your soundbar

### Connecting the soundbar (required)

Choose one connection option shown below that fits your audio source device, such as a TV, DVD/Blu-ray player, or gaming console. You can connect several devices and switch the sound source as required.

### Caution

- Turn off or unplug all devices while you are making connections.
- If you mounted your soundbar on a wall, you must use the included right-angle cable connectors for the AUX IN or RCA cable connections.

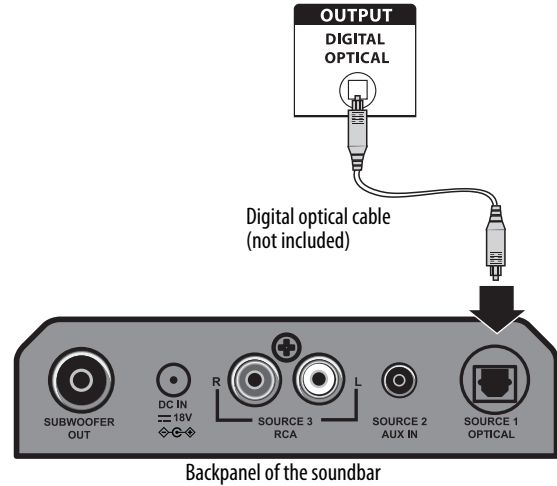
Audio Quality	Jack Type	Cable
Best		Digital optical cable (not included)
Good		3.5 mm audio cable (included)
Good		RCA audio cable (included)

### Digital connections (best)

#### Note

If you use the OPTICAL connection, change the device's audio output to "PCM" format. Refer to the manual you received with the output device for additional information.

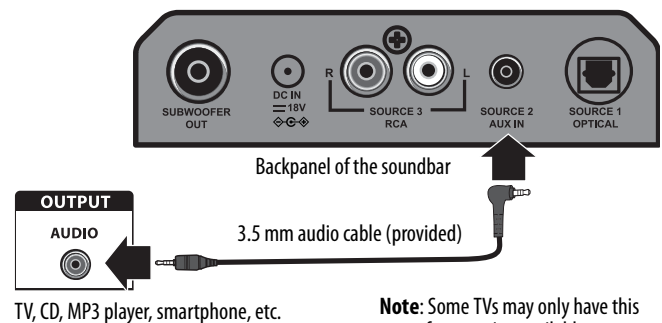
- 1 Connect one end of the digital optical cable (not included) to your soundbar. Connect the other end into the **Digital Optical Output** port on your audio source device.



- 2 Change the device's audio output to 'PCM' format (typically found in audio settings). Refer to the documentation that came with your audio source device for more information.
- 3 After connecting power, see "Using your soundbar" on page 10.

### AUX IN connections (good)

- 1 Connect the right-angled end of the 3.5 mm audio cable to your soundbar. Plug the other end into the **Audio Output** port or headphone jack on your audio source device.



TV, CD, MP3 player, smartphone, etc.

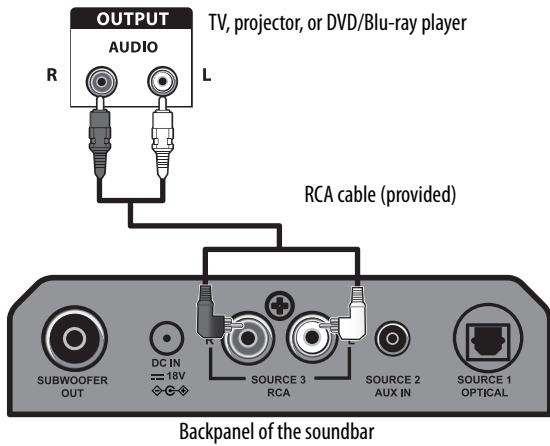
**Note:** Some TVs may only have this type of connection available.

- 2 After connecting power, see "Using your soundbar" on page 10.



**RCA Audio Analog connections (good)**

- 1 For an RCA audio connection, connect the right-angled connectors of the RCA audio cable to your soundbar. Connect the other end of the RCA audio cable into the Audio Output ports on your audio source device.



- 2 After connecting power, see "Using your soundbar" on page 10.

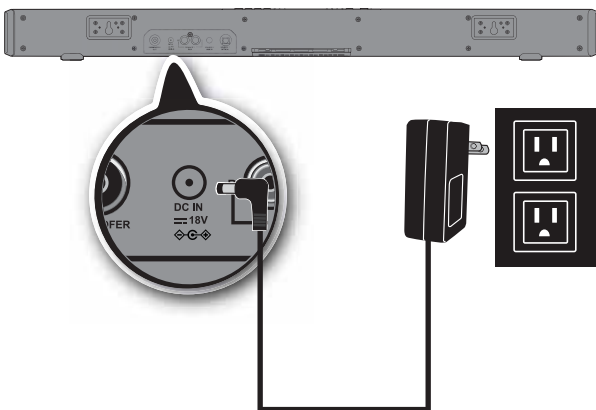
**Connecting the AC adapter**

After you have connected your soundbar to an audio source, you need to connect it to an AC power outlet.

**Cautions**

- Make sure that the electrical outlet matches the AC adapter's input requirements of 100-240 V, 50/60 Hz before connecting.
- Use only the AC adapter provided.
- Plug in the AC adapter only after all other connections have been made.

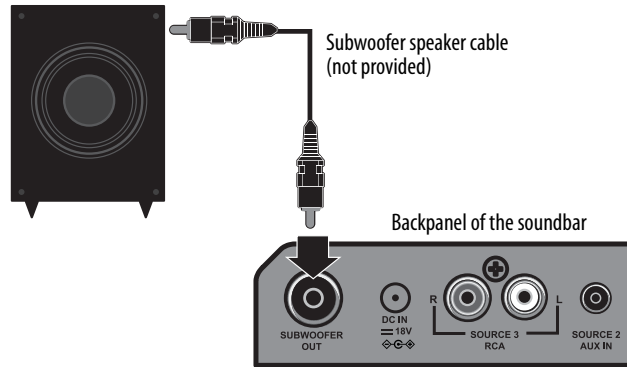
- 1 Connect the AC adapter to the DC IN jack on the back of the soundbar.
- 2 Plug the other end of the AC adapter into a power outlet or surge protector.



**Connecting the soundbar (optional)**

**Subwoofer connection**

- Connect one end of the subwoofer speaker cable (not included) to the subwoofer and the other end to the soundbar.



**Bluetooth connection**

Before you can use your soundbar with a Bluetooth device, you need to pair your device to the soundbar.

**Notes**

- Your soundbar must be on to make a Bluetooth connection.
- Place the Bluetooth device within 30 ft. (10 m) of your soundbar.

**To pair your devices using Bluetooth:**

- 1 Select **Bluetooth** as the input source by pressing the **Bluetooth** button on the remote control or the **Source** button on the soundbar. The Bluetooth indicator on the soundbar will blink slowly.
- 2 Navigate to your device's Bluetooth settings, turn on Bluetooth, then search for available devices.
  - a. For iPad/iPhone/iPod touch:
    - i. From the home page, click **Settings > General > Bluetooth**.
  - b. For Android Phone/Tablet:
    - i. From your smart phone/tablet home page, click **Settings > Wireless and networks**.
    - ii. Click to activate Bluetooth, then click **Bluetooth settings**.
  - c. For a PC or Mac, you can find these instructions in the documentation that came with your computer or operating system.
- 3 On your Bluetooth device, select "NS-SB314" from the device list. Repeat step 2 if "NS-SB314" is not displayed.
- 4 If a PIN code is requested, enter "0000."

- 5 When pairing is completed the Bluetooth indicator on the top of your soundbar turns on.

#### Notes

- Some devices, such as an iPhone, connect immediately after pairing so the **Bluetooth** indicator on your soundbar remains on. Other devices, such as notebook computers, may ask you if you wish to connect. In this instance, the **Bluetooth indicator** continues to blink until a connection is established.
- Your soundbar saves pairing information for up to eight devices. However, it can only be connected and playing content from one device at a time.
- When you turn on your soundbar, it automatically connects to the last connected device if that device is in range. To connect to a different paired device, you have to turn off Bluetooth or unpair from the currently paired device and manually connect to the other paired device.

#### Disconnecting your device:

- Turn off the Bluetooth function on your device.

#### Reconnecting your device

If you move out of range or turn off the Bluetooth feature on your Bluetooth device, the soundbar disconnects from your device. When this happens, the **Bluetooth indicator** blinks on and off.

#### To Restore the connection:

- Move the music device back into range (within 33 feet), and make sure there is a clear line of sight and there are no obstructions between the soundbar and the device.

The connection is automatically reestablished and the **Bluetooth indicator** lights solid blue.

#### Notes

The auto-connect feature may not work with some Bluetooth devices, if this occurs use your Bluetooth device settings menu to manually select the soundbar from the list of found Bluetooth devices.

#### Connecting to a different device

- 1 On your Bluetooth device you are currently connected to, turn off the Bluetooth function or unpair the soundbar in your Bluetooth device list.

The soundbar can now be connected to another Bluetooth Device.

- 2 Follow the section "Bluetooth connection" to connect a new device.

#### Receiving a phone call while playing music

- When a call is received while playing music through a phone, the music will stop automatically.
- When the call ends, depending on the setting of your phone, the current track may resume playback.

## Positioning the soundbar

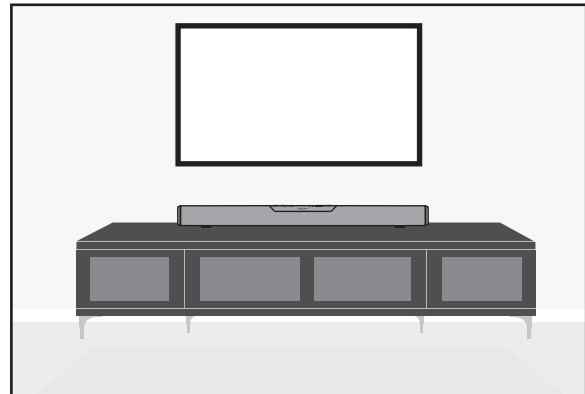
#### Warning

Improper installation can result in serious injury or damage to your soundbar. If necessary, seek the assistance of a professional.

#### Cautions

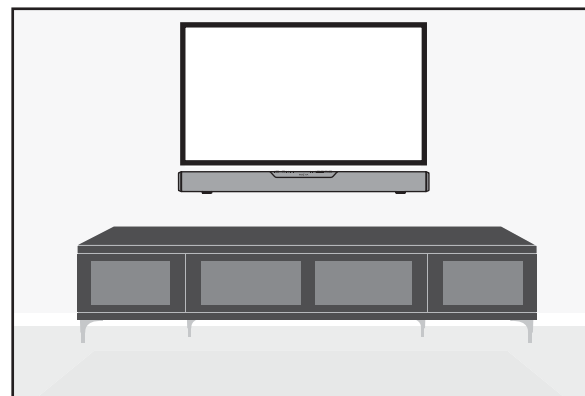
If you are installing screws into drywall or concrete, use wall anchors designed for that type of surface.

- You can set the soundbar on a flat surface.



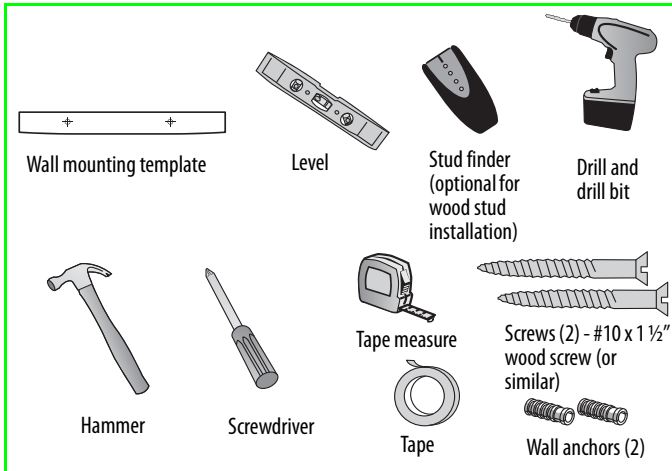
-OR-

- You can mount the soundbar on a wall.

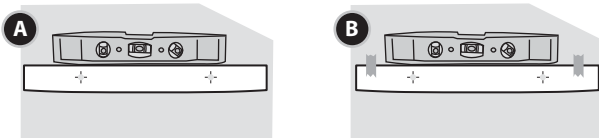


### Mounting your soundbar on a wall (optional)

You will need:



- 1 Select a location close to your TV and directly in front of the viewing/listening position. For best sound quality, choose a location where sound waves are not blocked by furniture or other obstacles.
- 2 Position the supplied wall mount template to the wall where you want to mount the soundbar. Make sure the template is level (A), then tape the template to the wall (B).

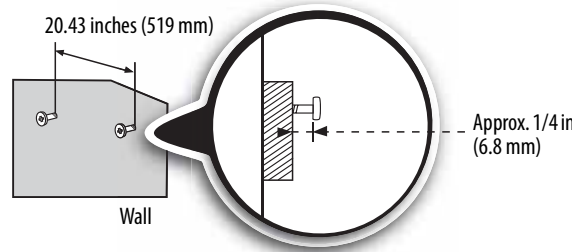


- 3 Drill two holes into the wall, where the template indicates, then remove the template.
- 4 Install wall anchors (not included) into the holes you drilled, using the instructions that came with your anchors.

**Notes**

- If you have drilled into a stud, wall anchors are not required.
- If you cannot drill into wall studs and must drill into drywall, concrete, or another type of wall, wall anchors are required. See the instructions that came with your wall anchors to determine the drill bit size.

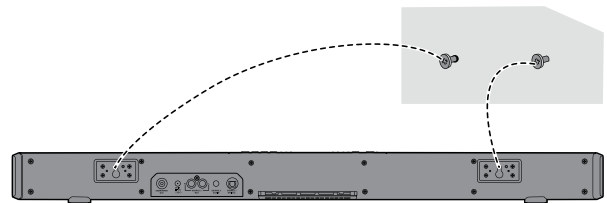
- 5 Secure two screws (not included) to the wall or wall anchors (if required). The screws must protrude from the wall by about 1/4". Use a #10 wood screw (or similar), 1 1/2" in length. The screw width must be about 3/16" and the screw head must be approximately 1/4" to 3/8".



**Caution**

Make sure that you use wall anchors that are suitable to your wall type if you need to mount the soundbar to drywall, concrete, or similar wall type.


- 6 Align the speaker hanging brackets with the screws, then hang the soundbar on the screws.





**Warning**

Improper installation can result in serious injury or damage to your soundbar. If necessary, seek the assistance of a professional.

## Using your soundbar

This system lets you to access four different sound sources (Source 1 - Optical, Source 2 - AUX IN, Source 3 - RCA, and  - Bluetooth).

### Listening to your soundbar

- 1 Press the  (Power) button to turn on your soundbar. The power indicator turns green.
- 2 Turn on the audio source device connected to your soundbar and begin playback.
- 3 Press the  button on the soundbar repeatedly to select the audio source or press the source button on the remote control until you hear sound from your soundbar.


#### Note

If you use the OPTICAL connection, you must change your device's audio output setting to "PCM" format. Refer to the manual you received with the output device for additional information.

- 4 Adjust the volume on your soundbar or the audio component to a comfortable level.



#### Warning

Continuous use of high volume sound may permanently damage your hearing.

- 5 Press the  (Power) button again to turn off your soundbar. The standby indicator lights red.

## Troubleshooting

Check this list for a possible troubleshooting solution before calling for service.

Problem	Possible Solutions
The power does not come on.	<ul style="list-style-type: none"> <li>• Make sure that the AC adapter is securely plugged into the power outlet and the soundbar.</li> </ul>
The remote control does not work.	<ul style="list-style-type: none"> <li>• Remove any obstacles between the remote control and the IR sensor on the soundbar.</li> <li>• The remote control battery is exhausted, replace it.</li> <li>• Point the remote control at the IR sensor on the soundbar.</li> <li>• Move closer to the soundbar. The remote control is only effective to approximately 23 ft.</li> </ul>
No sound or very low-level sound is heard from the soundbar.	<ul style="list-style-type: none"> <li>• Make sure that the volume level of the soundbar or your component is set to an adequate level.</li> <li>• Make sure that the volume level is not muted. Press the  × (mute) button on the remote control again to restore the sound output.</li> <li>• Make sure the correct audio source is selected. Press the  button repeatedly to switch to the correct audio source.</li> <li>• Make sure that the power is on and all connections are secure.</li> <li>• Make sure that the audio cable is connected to the audio output (not the audio input) of the source device.</li> <li>• If you are connected to an MP3 player, make sure that the volume is turned up on the MP3 player.</li> </ul>
Your soundbar is not working properly.	<ul style="list-style-type: none"> <li>• Unplug the AC adapter from the wall outlet and then try plugging it in again after 30 seconds.</li> </ul>
The sound is breaking up or buzzing.	<ul style="list-style-type: none"> <li>• Make sure all connections are secure and cables are not broken or damaged.</li> <li>• If you are using the OPTICAL connection, make sure the source device's audio source is set to "PCM" format. Refer to the documentation you received with the audio source device (such as a TV, DVD/Blu-ray player, etc.) for additional information.</li> <li>• Connect to a different source device (such as a TV, DVD/Blu-ray player) to see if the buzzing still occurs. If it does not, this may be an issue with the original source device.</li> <li>• Use a different connection method (for example, try Optical instead of AUX) between the soundbar and the source device to make sure the jacks on both devices are still working.</li> </ul>
I can hear sound from both my TV and my soundbar.	<ul style="list-style-type: none"> <li>• Turn off or mute the internal speakers of your TV. Refer to the TV's manual for instructions.</li> </ul>
My TV remote does not control the volume of my soundbar.	<ul style="list-style-type: none"> <li>• In most cases, your TV remote will not control your soundbar.</li> </ul>
No sound or low volume in Bluetooth mode	<ul style="list-style-type: none"> <li>• Make sure that your Bluetooth device is turned on, Bluetooth is turned on, and "NS-SB314" is selected.</li> <li>• Turn up the volume on your soundbar.</li> <li>• Turn up the volume on your Bluetooth device.</li> <li>• Make sure that your Bluetooth device is not muted.</li> <li>• Make sure that you are playing music from your Bluetooth device.</li> <li>• Make sure that you have selected the Bluetooth source on your soundbar.</li> <li>• Make sure that your soundbar is not paired to another Bluetooth device.</li> <li>• Make sure that your Bluetooth device is not paired to a <b>different Bluetooth speaker.</b></li> </ul>

Problem	Possible Solutions
Cannot establish Bluetooth connection	<ul style="list-style-type: none"> <li>• Shorten the distance between your soundbar and your Bluetooth device.</li> <li>• Turn your devices off, then on. Re-pair your soundbar and your Bluetooth device.</li> <li>• Make sure that your soundbar is not paired to another Bluetooth device.</li> <li>• Make sure that your soundbar and Bluetooth device are both in pairing mode.</li> <li>• Make sure that your Bluetooth device is not connected to any other device.</li> <li>• Make sure that you have selected "NS-SB314" on your Bluetooth device.</li> </ul>
My Bluetooth device keeps unpairing	<ul style="list-style-type: none"> <li>• Shorten the distance between your soundbar and your Bluetooth device.</li> <li>• If battery on your Bluetooth device is low, recharge the battery.</li> </ul>
"NS-SB314" does not appear on my Bluetooth device	<ul style="list-style-type: none"> <li>• Shorten the distance between your soundbar and your Bluetooth device.</li> <li>• Put your soundbar into pairing mode, then refresh your list of Bluetooth devices. For more information, see the documentation that came with your Bluetooth device.</li> </ul>

## Specifications

Designs and specifications are subject to change without notice.

Power output	45W total: left and right channel 10W, built in subwoofer 25W, 10% THD+N
Frequency response	150 Hz ~ 15 kHz
Subwoofer output	2 V
Dimensions (approx.)	31.5 x 3.4 x 2.5 inches (800 x 87 x 64 mm) (WxDxH)
Weight	4.6 lbs. (2.1 kg)

## Legal notices

### FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply within the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.

### FCC warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

### Canada ICES-003 statement

This device complies with Industry license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme à la norme de l'industrie RSS exempts de licence (s). Son fonctionnement est soumis aux deux conditions suivantes: (1) cet appareil ne peut pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif."

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme à l'exposition aux rayonnements IC limites établies pour un environnement non contrôlé.



## One-year limited warranty

### Definitions:

Insignia Products ("Insignia") warrants to you, the original purchaser of this new **NS-SB314** ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). This Product must be purchased from an authorized dealer of Insignia brand products and packaged with this warranty statement. This warranty does not cover refurbished Product. If you notify Insignia during the Warranty Period of a defect covered by this warranty that requires service, terms of this warranty apply.

### How long does the coverage last?

The Warranty Period lasts for one year (365 days) from the date you purchased the Product. The purchase date is printed on the receipt you received with the Product.

### What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

### How to obtain warranty service?

If you purchased the Product at a retail store location, take your original receipt and the Product to the store you purchased it from. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from an online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain in-home warranty service for a television with a screen 25 inches or larger, call 1-888-BESTBUY. Call agents will diagnose and correct the issue over the phone or will have an Insignia-approved repair person dispatched to your home.

### Where is the warranty valid?

This warranty is valid only to the original purchaser of the product in the United States, Canada, and Mexico.

### What does the warranty not cover?

This warranty does not cover:

- Customer instruction
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as lightning strikes
- Accident
- Misuse
- Abuse
- Negligence
- Commercial use
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

This warranty also does not cover:

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage supply
- Attempted repair by anyone other than a facility authorized by Insignia to service the Product
- Products sold as is or with all faults
- Consumables, such as fuses or batteries
- Products where the factory applied serial number has been altered or removed

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289 (U.S. or Canada), or 01-800-926-3000 (Mexico)

[www.insigniaproducts.com](http://www.insigniaproducts.com)

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