

MC9300 Handheld Mobile Computer

The ultimate Android ultra-rugged combination keypad/touch mobile computer

Every day, over three million workers use an MC9000 Series mobile computer to streamline processes in warehouse and manufacturing plants all over the world. But now you need to handle and ship more orders every day, faster than ever. Introducing the mobile computer that can get it done, the MC9300 — the next evolution of the world's best-selling and most trusted enterprise mobile computer. Your workers get the ultimate in simplicity with Android, an operating system your workers already know well, a larger advanced touch display and more. Handle all of your applications with the ultimate in processing power and memory. New data capture capabilities include optional front and back cameras and a scan engine that can capture barcodes at extraordinary ranges. The new battery runs twice as long as the MC9200 on a single charge. It's the most rugged MC9000 Series ever created, ready to outlast virtually every device in its class in any environment — including the freezer. New Mobility DNA solutions make device, OS security and battery management easy, while delivering better-than-ever robust wireless connections. Since you can run your existing TE apps right out of the box, migrating to Android couldn't be easier. And you get a 10% boost in productivity over competitive devices.



The Ultimate Android Platform

Maximum processor power and memory

The ultra-powerful 8-core processor combines with up to eight times the RAM and 16 times the Flash memory of the MC9200 to deliver superior performance on all your voice and data apps.

Power a full shift and beyond with maximum battery power

The PowerPrecision+ battery delivers the most battery power in its class — nearly twice the battery run time of the MC9200, plus fast charging and a wealth of battery statistics to better manage your

battery pool. And with PowerPrecision Console, a free PC-based Mobility DNA tool, it's easy to identify and discard aging batteries, before they impact workforce productivity and your operations.

Dependably superior WiFi connections

With 2x2 Multiple-User Multiple Input Multiple Output (MU-MIMO) technology and WorryFree WiFi, a free Mobility DNA tool, you get increased WiFi range and speed, near instant application response times, unmatched roaming, exceptional voice quality and network diagnostics that help keep your WiFi network up and running at peak performance.

A lifetime security guard for Android

With LifeGuardTM for AndroidTM, you get the security updates you need to keep your Zebra Android devices secure every day they are in service — along with easy end-to-end control of the OS update process, plus support for the next two versions of Android (P and Q).

The Ultimate in Application Support

Run your Terminal Emulation (TE) apps, right out of the box Integrated support for your TE apps makes it easy to migrate from Windows to Android — no backend modification or user training required. And when you're ready to turn your 'green screen' TE apps into elegant touch-centric intuitive screens to boost productivity, Mobility DNA's All-touch TE makes it easy.

MC9300

Larger touchscreen with advanced technology

The large multi-touch 4.3 in. high-definition display allows your workers to view more business data, while providing best-in-class indoor/outdoor readability and data input flexibility. Use a stylus or a finger, even with a thick glove — or if the display is wet.

Bluetooth 5.0 for twice the speed and four times the range

Bluetooth peripheral performance is improved, while Bluetooth Low Energy (BLE) reduces power requirements and preserving battery power.

Ultra high-resolution photos and videos improve productivity

The new optional 13 MP color rear camera captures highly detailed photos and videos to document proof of condition, proof of compliance and more.

Rich locationing support

Easily implement locationing to boost operational efficiency with support for many technologies, including Visible Light Communication (VLC) via the optional front facing 5MP camera, plus WiFi, Bluetooth 5.0 BLE and Zebra's locationing solutions.

Advanced industrial barcode scanning functionality

Advanced scanning technology and PRZM Intelligent Imaging deliver lightning fast capture of practically any 1D or 2D barcode in virtually any condition. Scan barcodes as close as 6 inches to as far as 60 feet, providing the flexibility to scan items in hand and on the uppermost warehouse racks. And the ability to scan the most challenging direct part marks enables track and trace and more in manufacturing plants.

Vibrate feedback mode

The optional vibrate mode is ideal in noisy warehouse environments, where the beep tone that signifies a successful scan can be virtually impossible to hear.

The best of both worlds — touchscreen and keypad input

Two data entry modes support TE apps today and Android intuitive, interactive apps tomorrow. Maximize key-based data entry simplicity with your choice of keypads and enable touch input for TE or Android apps now or in the future. And since you can easily swap keypads right in your facility, you can re-purpose devices or replace broken keypads instantly — no trip to the service depot and no device downtime.

Doubles as a walkie-talkie - with no extra cost

With Voice-over-IP (VoIP) support and pre-loaded and pre-licensed PTT Express, your workers get instant push-to-talk capability, right out of the box.

All day comfort in the most scan intensive apps

When you give your workers the MC9300, you give them a mobile computer designed for comfort, with the most proven ergonomics — a perfectly weighted device with a pistol-style grip.

NFC for simple pairing

With a quick tap, workers can pair the MC9300 with a ring scanner, mobile printer, headset and more with optional NFC.

The Ultimate Ultra-Rugged Design for Every Environment

The most rugged device in its class

When it comes to handling the harshest environments, the MC9300 is at the top of its class. The MC9300 is virtually waterproof, dropproof, dust-proof and tumble-proof, offering superior reliability. And Corning Gorilla Glass brings maximum scratch-resistance and shatter-proofing to two of the most vulnerable device features — the display and exit window.

A model for the most challenging environments

Regardless of whether your environment includes freezers and coolers or the presence of hazardous materials, there is an MC9300 model to meet your needs. The freezer model includes a heated scanner exit window and a freezer-rated battery. And the Class 1 Div 2 non-incendive model enables mobile computing in areas with flammable gases and materials.

The Ultimate Accessory Ecosystem

New accessories minimize charging time, maximize backroom space and more $% \left\{ 1,2,\ldots ,2,3,\ldots \right\}$

All new charging cradles take advantage of the new fast charging feature, enabling a 90% charge in three hours or less. New cradles allow you to increase density and device flexibility to make the most of your backroom area. And the universal ShareCradle base is rack mountable and can accommodate the MC9300 and other Zebra mobile computers with the addition of the right adapter cup.

Cost-effectively upgrade with backwards accessory compatibility Use your existing MC9200 charging solutions by simply adding an adapter cup, as well as the soft holster and handstrap.

MC9300 Specifications

Physical Characteristics	
Dimensions	9.4 in. L x 3.5 in. W x 7.4 in. H 240 mm L x 88 mm W x 189 mm H
Weight	26.9 oz./765g with battery
Display	4.3" WVGA (800 x 480), color display
Imager Window	Corning Gorilla Glass
Touchpanel	Dual mode capacitive touch with finger, gloved finger or stylus input (conductive stylus sold separately); Screen Protector; Corning Gorilla Glass with air gap (standard) or optically bonded (cold storage).
Backlight	LED backlit display
Power	Rechargeable Li-Ion: 3.6V, 7000mAh, (Cold Storage Capacity battery — 5000mAh) Both batteries offer: hot swap battery backup, PowerPrecision + with improved battery technology for longer cycle times and real-time visibility into battery metrics for better battery management, fast charging (up to 2.4A).
Expansion Slot	User accessible MicroSD with 32GB SDHC and up to 256GB SDXC
Network Connections	USB 2.0 High Speed (Host & Client), WLAN and WPAN (Bluetooth)
Notification	Audible tone; Multi-color LED bar (between keyboard & display), scan vibration
Keypad	Backlit, Field replaceable keypads; 58 Key Alpha-Numeric ² , 53 Key Alpha-Numeric STD, 53 Key Terminal Emulation (5250, 3250, VT), 43 Key ² , 34 Key Numeric/Function ² , 29 Key Numeric/ Calculation ² .
Voice & Audio	Speaker, Microphone, PTT Voice (Internal Speaker and Bluetooth Wireless Headset Support).
Performance Chara	cteristics
СРИ	Qualcomm Snapdragon™ 660 octa-core, 2.2 GHz
Operating System	Android 8.1 Oreo with Zebra's Restricted Mode for control over GMS and other services
Memory	4 GB RAM/32 GB Flash pSLC
User Environment	
Operating Temp.	Standard: -4°F to 122°F/-20°C to +50°C, Cold Storage: -22°F to 122°F/-30°C to +50°C
Storage Temp.	-40°F to 158°F/-40°C to 70°C
Humidity	Standard: 5% to 95%, non-condensing; Cold Storage: 5% to 95%, condensing (Condensation-free freezer model with integrated heaters)
Drop Specification	Multiple 8ft. (2.4m) drops per MIL-STD-810G at room temperature; Multiple 6ft. (1.8m) drops to concrete across the operating temp. range.
Tumble Specification	2000 3.2 ft. (1m) tumbles (4000 hits); meets and exceeds IEC tumble specifications.
Sealing	IP67 and IP65 per applicable IEC sealing specifications
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User Environment (continued)		
Vibration	4 g's PK Sine (5 Hz to 2 kHz); 0.04 g 2/Hz Random (20 Hz to 2 kHz); 60 minute duration per axis, 3 axis	
Thermal Shock	-40°F to 158°F (-40° C to 70°C) rapid transition	
Electrostatic Discharge (ESD)	± 15kVdc air discharge; ± 8kVdc direct discharge; ± 8kVdc indirect discharge	
Interactive Sensor	Technology (IST)	
Ambient Light Sensor	Automatically adjusts display & keypad backlight brightness	
Motion Sensor	3-axis Accelerometer with MEMS Gyro	
Data Capture		
Scanning	SE965: ² 1D standard range scan engine SE4750 SR: Standard range omnidirectional 1D/2D imaging engine SE4750 DP: ² Direct Part Marking (DPM) imaging engine SE4850: Extended range 1D/2D imaging engine	
Camera	Front: ² 5MP fixed focus, 2.0 aperture Rear: 13MP autofocus, 2.2 aperture, flash LED generates balanced white light, support torch mode, supports rear camera barcode scanning	
NFC	Tap to Pair, ISO 14443 Type A and B, Felica and ISO 15693 cards, P2P mode and Card Emulation via Host (HCE) support	
Wireless LAN		
Radio	IEEE 802.11 a/b/g/n/ac/d/h/i/r/k/w; Wi-Fi certified; IPv4, IPv6, 2x2 MU-MIMO	
Data Rates	5GHz : 802.11a/n/ac — up to 866.7 Mbps 2.4GHz : 802.11b/g/n — up to 300 Mbps	
Operating Channels	Channel 1-13 (2412-2472 MHz); Chan 36-165 (5180-5825 MHz) Channel Bandwidth: 20, 40, 80 MHz Actual operating channels/ frequencies and bandwidths depend on regulatory rules and	
	certification agency	
Security & Encryption	WEP (40 or 104 bit); WPA/WPA2 Personal (TKIP and AES); WPA/WPA2 Enterprise (TKIP and AES) - EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAP-GTC and LEAP, EAP-PWD FIPS 140-2 Level 1: Data in Motion and Data at Rest	
Multimedia	Wi-Fi Multimedia (WMM and WMM-PS; Including TSPEC)	
Certifications	WFA (802.11n, WMM-PS, 802.11ac, PMF, WMM-AC, Voice Enterprise, WiFi Direct and WPS 2.0)	
Fast Roam	PMKID caching; Cisco CCKM; 802.11r; OKC	
Wireless PAN		
Bluetooth	Class 2, Bluetooth V5.0 with BR/EDR and Bluetooth Low Energy (BLE) Support	

Markets and Applications

Logistics

- Receiving/put-away
- Inventory management
- · Returns processing
- Cross dock operations
- EDI transactions/ picking

Manufacturing

- Inventory management
- Supply-line replenishment
- Safety testing
- · Quality control audits
- Parts tracking

Retail

- Retail/Inventory management
- Price audits/changes
- Back of store order fulfillment
- · Store receiving

Cold Chain

- Receiving/putaway
- EDI transactions/ picking
- Inventory management
- Supply-line replenishment
- Safety testing
- Quality control audits

Government

- Receiving/put-away
- Inventory management
- Returns processing
- Cross dock operations
- EDI transactions/ picking

Device Approvals and Compliance	
TAA (Optional on select configurations)	Trade Agreement Act optional on select configurations Complaint, FIPS 140-2 (DIM & DAR) support; FIPS 140-2 Level 1: Data in Motion and Data at Rest
Non-Incendive (NI) ² (Optional on select configurations)	Suitable for use in Class I, II, III Div 2 Safety: cULus Listing — ISA/ANSA 12.12.01 Gases: Class I — Groups A, B, C, D Dusts: Class II — Groups F, G Fibers & Flyings: Class III $-20^{\circ}\text{C} \le \text{Ta} \ge +50^{\circ}\text{C}$ T6

Communication and Messaging

Workforce Connect PTT Express (included) provides instant push-to-talk small group communications across Wi-Fi networks. Workforce Connect PTT Pro (supported) provides a scalable network agnostic push-to-talk solution which also includes messaging, location services and two-way radio integration. Workforce Connect Voice client (supported) enables the MC9300 to function as a full featured mobile telephone with multi-lin capability across Wi-Fi networks featured mobile telephone with multi line capability across Wi-Fi networks.

Warranty

Subject to the terms of Zebra's hardware warranty statement, the MC9300 is warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For complete warranty statement, please visit: http://www.zebra.com/warranty

Recommended Services

Zebra OneCare Essential and Select: Maximize Zebra device availability, device value and operational efficiency with these fully-featured support services that set the industry bar for support.

Zebra Visibility Services — Asset Visibility Servies (AVS) and Operational Visibility Service (OVS): Options on any Zebra OneCare support contract, these services deliver the device management data needed to take device uptime, operational efficiency and return on investment to the next level.

Platforming

Mobility DNA, Enterprise MDK, Standard Android SDK and SOTI for Android, Analytics Agent

Mobility DNA

Mobility DNA solutions help you get more value out of our mobile computers by adding functionality as well as simplifying deployment and management of our mobile devices. For more information on these Zebra-only features, please visit www.zebra.com/mobilitydna

Mobility DNA is available on Android only. Features may vary by model and a Support Contract may be required. To learn what solutions are supported, please visit: https://developer.zebra.com/mobilitydna



- Available in North America.
- 2 Available Q2 2019

