

Oral-B

SENSE[™])

quick start manual

Oral-B

senseTM



brush smarter

powering healthy habits

A) CROSS ACTION BRUSH HEAD

Angled bristles reach around teeth for a more thorough clean with up to 100% less plaque.*

B) LED PRESSURE SENSOR

Sensors light up when you're brushing too hard, preventing gum irritation.

C) 5 UNIQUE MODES

Choose from Daily Clean, Gum Care, Sensitive, Whitening and Pro-Clean.



ORAL-B™ CONNECT

Sync your data to our digital platforms to see your progress & get expert tips for continuous improvement.

D) EXTRA-LONG BATTERY LIFE

Lithium ion battery charges faster and stays charged longer.

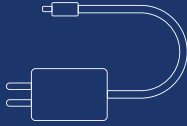
E) WI-FI-ENABLED CONSOLE

Tracks brushing habits and logs progress for a customized view of your improvement.



brush smarter

BOX CONTAINS



POWER
CORD



SENSE WI-FI
CHARGING BASE



BRUSH
HEAD



BRUSH
HANDLE

1

Assemble handle & brush head.
Then plug in charging base.



2

Install the Oral-B Connect App
on your mobile device



Scan this QR Code
from your mobile device

Or, find Oral-B™ CONNECT
in your app store

3

Open the Oral-B™ Connect App
and follow instructions.



smarter way to effective brushing

TAKE YOUR ORAL CARE ROUTINE TO THE NEXT LEVEL

with guided brushing and smart home connectivity.



1. CROSS ACTION BRUSH HEAD
2. LED PRESSURE SENSOR INDICATOR
3. POWER BUTTON
4. MODE SELECTOR
5. DEEP CLEAN MODE
6. SENSITIVE MODE
7. WHITENING MODE
8. GUM CARE MODE
9. TONGUE CLEANING MODE
10. BLUETOOTH INDICATOR
11. BATTERY LIFE INDICATOR
12. LED QUAD TIMER
13. WI-FI CHARGING STAND



IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING.

DANGER

In order to reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store the charger/charging stand/power cord where it can fall or be pulled into a tub or sink
3. Do not place or drop the charger/charging stand/power cord in water or other liquid.
4. Do not reach for a charger/charging stand/power cord that has fallen into water. Unplug immediately.

WARNING

To reduce the risk of burns, electrocution, fire or injury:

Close supervision is necessary when this product is used by, on, or near children or persons with disabilities.

Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

Keep cord away from heated surfaces.

Never drop the appliance or insert any object into any opening of the appliance.

Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged or if it has been dropped into water.

If any of these occur, please contact a service center and return the product for examination and repair.

IMPORTANT

1. Periodically check the entire product/cords/accessories for damage. A damaged or non-functioning unit should no longer be used. Avoid sharp bending, jamming and squeezing of cord. If the product/cords/accessories are damaged, take it to an Oral-B™ Service Center.
2. Do not touch the power plug with wet hands. This can cause an electric shock.
3. When unplugging, always hold the power plug instead of the cord.
4. Do not modify or repair the product. This may cause fire, electric shock or injury. Consult your dealer for repairs or contact an Oral-B™ Service Center.

5. This appliance contains batteries that are non-replaceable. The appliance has no user serviceable parts. Do not open and disassemble device except when disposing of the battery. Follow handling and disposal instructions of the battery/device described in this manual.
6. Do not use on children under age 3.
7. Small parts may come off. Keep out of reach of children.
8. This toothbrush is a personal care device and is not intended for use on multiple patients in a dental practice or institution. For hygienic reasons we recommend the use of individual brush handles for each family member.

CAUTION

To avoid brush head breakage which may generate a small parts choking hazard or damage teeth:

- Prior to each use, ensure the brush head fits well. Discontinue use of the toothbrush, if brush head no longer fits properly. Never use without a brush head.
- If the toothbrush handle is dropped, the brush head should be replaced before the next use even if no damage is visible.
- Replace brush head every 3 months or sooner if brush head becomes worn.
- Clean brush head properly after each use (see Cleaning recommendations paragraph). Proper cleaning ensures the safe use and functional life of the toothbrush.

If you are undergoing treatment for any oral care condition, consult your dental professional prior to use.

SAVE THESE INSTRUCTIONS

IMPORTANT INFORMATION

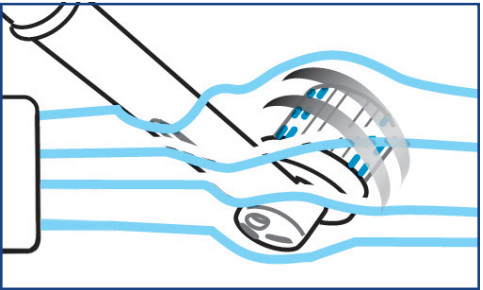
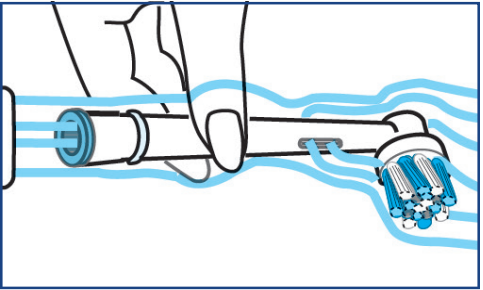
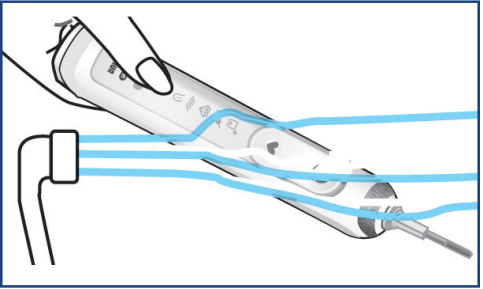
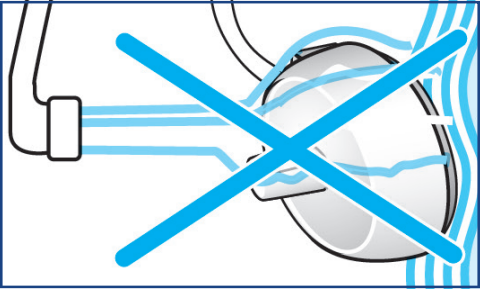
- Your Oral-B™ toothbrush can be used with your smartphone (find details under “Connecting your toothbrush to your Smartphone”).
- To avoid electromagnetic interference and/or compatibility conflicts, deactivate Bluetooth on your toothbrush handle before using it in restricted surroundings, such as aircraft or specially marked areas in hospitals.
- Deactivate Bluetooth by simultaneously pressing the power button (3) and mode selector (4) for 2 seconds until the Bluetooth indicator (10) goes off. Follow the same procedure to reactivate Bluetooth again.
- Low Power Mode: Charger base low power mode will only charge the toothbrush handle - Bluetooth, Wifi, and LED Smart Guide will be shut down. Press and hold wi-fi symbol on back of charger base for 5-10 seconds until all the LED lights turn off.
- Persons with pacemakers should always keep the toothbrush more than six inches (5.9 in/15 cm) from the pacemaker while turned on. Anytime you suspect interference is taking place, deactivate Bluetooth.

Note: Content may vary based on the model purchased.

Specifications

For voltage specifications refer to the type plates/bottom of devices.

Noise level: 68 dB (A)



INSTRUCTIONS

Charging and Operating

Your toothbrush has a waterproof handle, is electrically safe and designed for use in the bathroom.

- You may use your toothbrush right away or charge it briefly by placing it on the plugged in Wi-Fi Charging Stand (13). When using the charging stand use the smart plug provided. Only the smart plug may be used for all global mains voltage ranges (100 -240V).

Note: In case the battery is empty (no lights illuminated on charge level display (11) while charging or no reaction when pressing the on/off button (3)), charge at least for 30 minutes.

- The charge level is indicated on the charge level display (11). Flashing lights indicate that the battery is charging; when fully charged, the lights turn off. A full charge typically takes 12 hours and enables at least 2 weeks of regular brushing (twice

a day, 2 minutes).

- Note: At a very low charge level, the lights might not flash immediately; it can take up to 30 minutes.
- If the battery is running low, a red light is flashing on the charge level display and the motor is reducing its speed. Once the battery is empty, the motor will stop; it will need at least a 30-minute charge for one usage.
- You can always store the handle on the plugged-in charging unit to maintain it at full power; battery overcharge is prevented by device.

Note: Store handle at room temperature for optimal battery maintenance.

Caution: Do not expose handle to temperatures higher than 122 °F/50 °C.

USING YOUR TOOTHBRUSH

Brushing technique

Wet brush head and apply any kind of toothpaste. To avoid splashing, guide the brush head to your teeth before switching on the handle. When brushing your teeth with one of the Oral-B™ oscillating-rotating brush heads guide the brush head slowly from tooth to tooth, spending a few seconds on each tooth surface.

With any brush head start brushing the outsides, then the insides and finally the chewing surfaces. Brush all four quadrants of your mouth equally. You may also consult your dentist or dental hygienist about the right technique for you. In the first days of using any electric toothbrush, your gums may bleed slightly. In general, bleeding should stop after a few days. Should it persist after 2 weeks, please consult your dentist or dental hygienist. If

you have sensitive teeth and/or gums, Oral-B™ recommends using the Sensitive mode (6) (optional in combination with an Oral-B™ Sensitive brush head).

Smart Ring features

Your toothbrush is equipped with a Smart Ring (2) that has various functionalities indicated via different colors of light: White (default) = Operating and visual timer light (choose individual color via Oral-B™ Connect App settings)

Red = Pressure sensor light

Blue = Bluetooth® pairing indicator

Timer on Handle

The timer signals with a short stuttering sound and a flashing light of the Smart Ring at 30-second intervals to move to the next quadrant of your mouth. A long stuttering sound and a flashing light indicate the end of the professionally recommended 2-minute brushing time.

The timer memorizes the elapsed brushing time, even when the handle is briefly switched off during brushing. The timer resets if pausing longer than 30 seconds, briefly pressing the mode button (4) during pause or placing the handle on the plugged-in charger.

Note: During the use of the Oral-B™ App, the timer may be deactivated for some features.

Note: You can also customize the timer settings via Oral-B™ App.

Pressure sensor on handle

If too much pressure is applied, the Smart Ring (2) will light up in red, reminding you to reduce pressure. Constant high pressure for more than 5 seconds is indicated with a fast flashing Smart Ring (2).

In addition, the pulsation of the brush head will stop and the oscillation movement of the brush head will be reduced (during Daily Clean, Pro Clean and Sensitive mode).

Periodically check the operation of the pressure sensor by pressing moderately on the brush head during use.

Note: During the use of the Oral-B™ Connect App, the pressure sensor may be deactivated for some features.

Brushing modes

Your toothbrush offers different brushing modes indicated on the brushing mode display on your handle (Daily Clean mode does not illuminate on the brushing mode display):

- **DAILY CLEAN** - Standard mode for daily cleaning
- **PRO CLEAN** - For an extraordinary clean feeling (operated with a higher frequency)
- **SENSITIVE (6)** - Gentle, yet thorough cleaning for sensitive areas
- **3D WHITE (7)** - Polishing for occasional or everyday use
- **GUM CARE (8)** - Gentle massage of gums
- **TONGUE CLEAN (9)** - Tongue cleaning for occasional or everyday use. When operating the Tongue Clean mode, we recommend using the Sensitive brush head. You can brush your tongue either with or without toothpaste. Brush the whole area of your tongue systematically in gentle movements. The recommended brushing time is 20 seconds; indicated with a flashing light of the Smart Ring.

Your toothbrush automatically starts in the mode selected last. To switch to other modes, successively press the mode button during use. To return from any mode back to Daily Clean mode, press and hold the mode button (4).

Note: You can also customize the mode settings via Oral-B™ App.

BRUSH HEADS

Oral-B™ offers you a variety of different Oral-B™ brush heads that fit your Oral-B™ toothbrush handle.

Our oscillating-rotating brush heads can be used for tooth-by-tooth precision cleaning.

- **Oral-B™ CrossAction brush head** - Our most advanced brush head. Angled bristles for a precise clean. Lifts and powers away plaque.

- **Oral-B™ FlossAction brush head** - features micropulse bristles that allow for an outstanding plaque removal in the interdental areas.

- **Oral-B™ 3D White brush head** - features a special polishing cup to naturally whiten your teeth. Please note that children under 12 years old should not use the Oral-B 3D White brush head.

- **Oral-B™ Sensi Ultrathin brush head** - features a combination of regular bristles to clean teeth surfaces and ultrathin bristles for a gentle brushing experience on the gumline.

Most Oral-B™ brush heads feature light blue INDICATOR® bristles to help you monitor brush head replacement need. With thorough brushing, twice a day for two minutes, the blue color will fade halfway approximately within 3 months, indicating the need to exchange your brush head. If the bristles splay before the color recedes, you may exert too much pressure on teeth and gums.

We do not recommend using the Oral-B™ FlossAction or Oral-B™ 3D White brush head with braces. You may use the Oral-B™ Ortho brush head, specifically designed to clean around braces and wires.

CONNECTING YOUR TOOTHBRUSH TO YOUR SMARTPHONE

The Oral-B™ App is available for smartphones running iOS or Android operating systems. It can be downloaded for free from App Store (SM) or Google Play™. Your handle has sensors installed that, together with a brushing recognition feature in the App, help you to detect what areas to brush and for how long. Furthermore, the Oral-B™ App gives you the opportunity to chart your brushing activities, give you coaching and customize your toothbrush settings.

- Launch the Oral-B™ App. It will guide you through the entire Bluetooth pairing procedure. You may also find it under the App's settings (Settings -> Toothbrush). Note: Oral-B™ App functionality is limited if Bluetooth is deactivated on your smartphone (for directions please refer to your smartphone's user manual).
- Any App instructions will be displayed on your smartphone.
- If Bluetooth is activated on your handle, the Bluetooth indicator (10) illuminates. Once the handle is paired with the App, the Smart Ring

(2) flashes briefly.

- Keep your smartphone in close proximity (within 16.4ft/5m distance) when using it with the handle. Make sure the smartphone is safely positioned in a dry place.

Note: Your smartphone must support Bluetooth 4.0 (or higher)/Bluetooth Smart in order to pair your handle. Compatible smartphones are listed in App Store(SM) or Google Play™.

Caution: Follow your smartphone's user manual to ensure your phone/charger is designed for use in a bathroom environment.

CLEANING RECOMMENDATIONS (Depending on model)

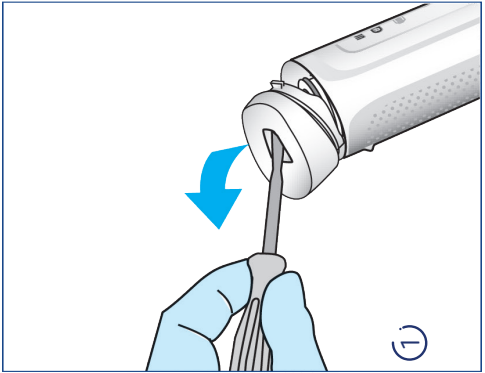
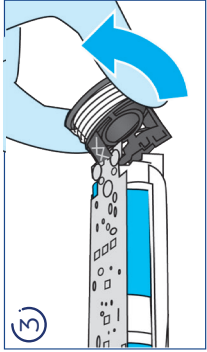
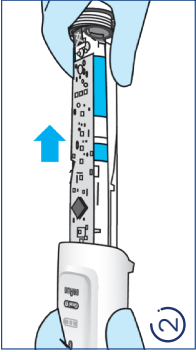
After brushing, rinse your brush head under running water with the handle switched on. Switch off and remove the brush head (1). Clean handle and brush head separately; wipe them dry before reassembling. Unplug the Wi-Fi charging stand (13) before cleaning. To be cleaned with a damp cloth only: Wi-Fi charging stand (13), charger pouch, charging travel case, basic travel case and smart plug.

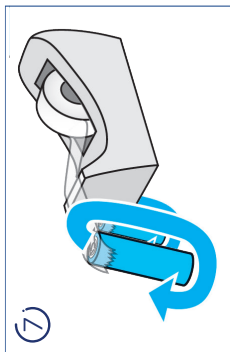
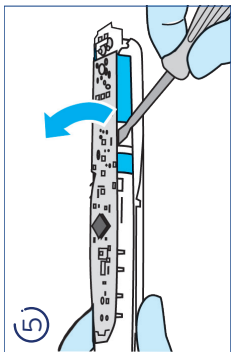
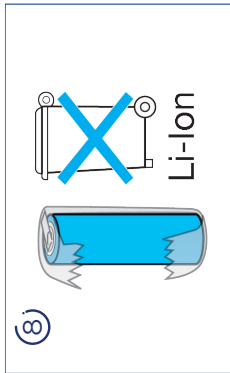
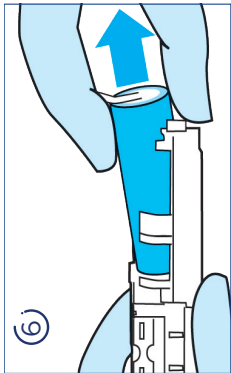
Dishwasher-safe: (Depending on model) brush head holder, brush head compartment and protective cover, removable inlay of the charging travel case.

ENVIRONMENTAL NOTICE

Product contains batteries and/or recyclable electric waste. For environment protection do not dispose in household waste, but for recycling take to electric waste collection points provided in your country. Open the handle as shown, remove the battery and dispose of it according to local environmental regulations.

Caution! Opening the handle will destroy the appliance and invalidate the warranty.





WARRANTY + DISCLAIMER

Information

Bluetooth® radio module

Although all indicated functions on the Bluetooth device are supported, Oral-B™ does not ensure 100% reliability in connection, and feature operation consistency.

Operation performance and connection reliability are direct consequences of each individual Bluetooth device, software version, as well as the operating system of those Bluetooth devices and company security regulations implemented on the device.

Oral-B™ adheres to and strictly implements the Bluetooth standard by which Bluetooth devices can communicate and function in Oral-B™ toothbrushes.

The toothbrush and charging station generate magnetic fields including Bluetooth and Wi-fi. If you use a medical device or have an implanted medical device, consult with the medical device manufacturer or a physician, if you have questions about safely using your Oral-B™ toothbrush.

However, if device manufacturers fail to implement this standard, Bluetooth compatibility and features will be further compromised and the user may experience functional and feature-related issues. Please note that the software on the Bluetooth device can significantly affect compatibility and operation.

1) Warranty – Exclusions and Limitations

This limited warranty applies only to the new products manufactured by or for The Procter & Gamble Company, its Affiliates or Subsidiaries (“P&G”) that can be identified by the Braun/Oral-B trademark, trade name, or logo affixed thereto. This limited warranty does not apply to any non-P&G product including hardware and software. P&G is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the product, or any non-P&G product or part not covered by this limited warranty. Recovery or reinstallation of programs, data or other information is not covered under this limited warranty.

This limited warranty does not apply to (i) damage caused by accident, abuse, misuse, neglect, misapplication, or non-P&G product; (ii) damage caused by service performed by

anyone other than Braun or authorized Braun service location; (iii) a product or part that has been modified without the written permission of P&G, and (iv) damage arising out of the use of or inability to use the Oral-B™ Smartphone stand/puck, Smartphone mirror holder, or charging travel case (“Accessories”).

Warranty replacement brush heads

- Oral-B™ warranty will be voided if electric rechargeable handle damage is found to be attributed to the use of non-Oral-B™ replacement brush heads.
- Oral-B™ does not recommend the use of non-Oral-B™ replacement brush heads.
- Oral-B™ has no control over the quality of non-Oral-B™ replacement brush heads. Therefore, we cannot ensure the cleaning performance of non-Oral-B™ replacement brush heads, as communicated with the electric rechargeable handle at time of initial purchase.
- Oral-B™ cannot ensure a good fit of non-Oral-B™ replacement brush heads.
- Oral-B™ cannot predict the long-term effect of non-Oral-B™ replacement brush heads on handle wear.
- All Oral-B™ replacement brush heads carry the Oral-B™ logo and meet Oral-B™'s high quality standards. Oral-B™ does not sell replacement brush heads or handle parts under any other brand name.

FOR USA ONLY

Limited 2-Year Warranty

Oral-B™ warrants this appliance to be free of defects in material and workmanship for a period of two years from the date of original purchase at retail. If the appliance exhibits such a defect, Oral-B™ will, at its option, repair or replace it without cost for parts and labor. The product must be carried in or shipped, prepaid and insured (recommended), to an authorized Oral-B™ Service Center. Proof of date of original purchase is required. The cost to ship the product to an authorized Service Center is the responsibility of the consumer, the cost to return the product to the consumer is the responsibility of Oral-B™. This warranty does not cover finishes or normal wear, nor does it cover damage resulting from accident, misuse, dirt, water, tampering, unreasonable use, service performed or attempted by unauthorized service agencies, failure to provide reasonable and necessary maintenance, including recharging, or units that

have been modified or used for commercial purposes. This appliance is equipped with a Bluetooth Smart approved radio module. Failure to establish a Bluetooth Smart connection to specific smart phones is not covered under the device guarantee, unless the Bluetooth radio module of this appliance is damaged. The Bluetooth devices are warranted by their own manufacturers and not by Oral-B™. Oral-B™ does not influence or make any recommendations to device manufacturers, and therefore Oral-B™ does not assume any responsibility for the number of compatible devices with our Bluetooth systems.

Oral-B™ reserves the right, without any prior notice, to make any technical modifications or changes to system implementation of device features, interface, and menu structure changes that are deemed necessary to ensure that Oral-B™ systems function reliably.

ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO TWO YEARS FROM DATE OF ORIGINAL PURCHASE. IN NO EVENT WILL ORAL-B BE RESPONSIBLE FOR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state.

How to obtain service in the USA:

Should this product require service, please call 1-800-566-7252 to be referred to the authorized Oral-B™ Service Center closest to you.

To obtain service:

- A. Carry the product in to the authorized Oral-B™ Service Center of your choice or,
- B. Ship the product to the authorized Oral-B™ Service Center of your choice. Pack the product well. Ship the product prepaid and insured (recommended). Include a copy of your proof of purchase to verify warranty coverage, if applicable. To obtain original Oral-B™ replacement parts and accessories:

Contact an authorized Oral-B™ Service Center.

Please call 1-800-566-7252 to be referred to the authorized Oral-B™ Service Center closest to you.

To order original Oral-B™ replacement parts and accessories (including replacement brush heads) by phone: Please call 1-800-566-7252.

To speak to an Oral-B™ Consumer Service Representative: Please call 1-800-566-7252.

FCC Supplier's Declaration of Conformity - Type 3781
47 CFR Par. 2.1077 Compliance Information
Resp. Party: P&G One P&G Plaza Cincinnati OH 45202
513-983-1100

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Section 15.21 Information to user: Changes or modifications not expressly approved by the party responsible for the compliance could void the user's authority to operate the appliance.

Section 15.105 (b)

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Requirements

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter and must be installed to provide a separation distance of at least 20cm from all persons.

TROUBLESHOOTING

PROBLEM

Handle does not operate (properly) with Oral-B™ Connect App.

POSSIBLE REASON

1. Oral-B™ Connect App is closed.
2. Bluetooth is not activated on smartphone.
3. Bluetooth is deactivated on handle; Bluetooth indicator (10) is off.
4. Bluetooth connection to smartphone has been lost.
5. Your smartphone does not support Bluetooth 4.0 (or

REMEDY

1. Launch Oral-B™ Connect App.
2. Activate Bluetooth on smartphone (described in its user manual).
3. Activate Bluetooth by simultaneously pressing on/off (3) and mode button (4) for 2 seconds until Bluetooth indicator (10) turns on.
4. Pair handle and smartphone again via app settings. Keep your smartphone in close proximity

APP

higher)/Bluetooth Smart.

6. Handle on plugged-in charger.

7. Outdated Oral-B™ Connect App.

when using it with handle.

5. Your smartphone must support Bluetooth 4.0 (or higher)/

Bluetooth Smart in order to pair handle. Check App Store (SM) or Google Play™ for compatible smartphones.

6. Bluetooth is deactivated while handle is placed on plugged-in charger.

7. Download latest Oral-B™ Connect App.

TROUBLESHOOTING (CONT'D)

	PROBLEM	POSSIBLE REASON	REMEDY
APP	Reset to factory settings	Original App functionality wanted.	Press and hold on/off button (3) for 10 seconds until all indicator lights double blink simultaneously.
	PROBLEM	POSSIBLE REASON	REMEDY
TOOTHBRUSH	Handle is not operating (during first use)	Battery has a very low charge level; no lights illuminate.	Charge at least 30 minutes.

Short stuttering sounds/
flashing light after 2
minutes or handle does
not operate any timer.

Timer has been modified
deactivated via App.

Use App to change timer settings
or perform factory reset (see App
Trouble Shootings).

Handle does not charge

- Battery is at a very low charger level.
- Ambient temperature for charging is out of valid range (< 32°F and > 140°F) (< 0°C and > 60°C).

- Charging lights might not flash immediately; it can take up to 30 minutes.
- Recommended ambient temperature for charging is 41°F (5°C) to 37.4°F (35°C).

TROUBLESHOOTING (CONT'D)

	PROBLEM	POSSIBLE REASON	REMEDY
ACCESSORIES	Charging performance of USB-connected devices via charging travel case are not as expected.	Your USB-connected device may require your manufacturer's power source to fulfill its charging performance.	Use original manufacturer power source of USB-connected device to achieve desired charging performance.

