

FCC AND COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation

RADIATION EXPOSURE STATEMENT:

The device has been found to be compliant to the requirements set forth in CFR 47 Sections 2.1091 for an uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

RADIO AND TELEVISION INTERFERENCE:

This equipment has been tested and found to comply with the limits, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes and Modifications not expressly approved by the manufacturer or registrant of this equipment can void your authority to operate this equipment under Federal Communications Commissions rules.

Interference-Causing Equipment Standard

IC ES 003 : This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Skyhawk is committed to providing you with the most reliable and accurate electronic remote monitoring solutions

We make a variety of connectors and adapters to help you easily install and protect your Skyhawk devices.

Accessories

Visit www.skyhawk.ai/shop to see our full line of accessories and add-ons, as well as other Skyhawk products. We also manufacture custom attachments for our customers who request them.

Support

To request support for your Skyhawk products, visit www.skyhawk.ai/support.

We'd love to hear from you!

Let us know what you think about your Skyhawk products, and how we can continue to improve them for you. Send your feedback to info@skyhawk.ai.

Skyhawk.ai | +1 800.760.3966 | info@skyhawk.ai

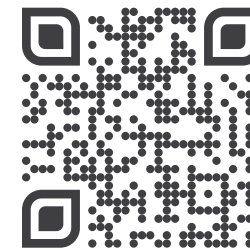
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Thank you for purchasing a Skyhawk device

For instructions on how to get started, or to read the full user manual, scan the QR code below with your mobile phone or visit www.skyhawk.ai/get-started.

On this site you'll also find support for the Skyhawk devices your accessories work with, and download links to the Skyhawk mobile apps which control those devices. If you haven't already, set up your devices before adding any accessories.



NOTE: If you're setting up Skyhawk Hubs and Sensors, you *must* set up at least one Skyhawk Hub before setting up any of your sensors.

**IMPORTANT SAFETY INFORMATION
USE RESTRICTIONS AND NOTICES FOR SKYHAWK PRODUCTS**

SAFETY AND USE RESTRICTIONS

DO NOT USE SKYHAWK PRODUCTS:

- **IN PLACE OF A LIFE SAFETY DEVICE.**
- **FOR MEDICAL MONITORING.**
- **IN A MANNER THAT VIOLATES ANY FEDERAL, STATE, LOCAL, ADMINISTRATIVE OR OTHER LAW, REGULATION, OR ORDINANCE, INCLUDING BUT NOT LIMITED TO GOVERNANCE OF CRIMINAL OR ILLEGAL ACTIVITY, DATA PRIVACY AND SECURITY, HEALTH AND SAFETY, ANIMAL WELFARE AND/OR WILDLIFE TRAPPING.**

DO NOT ATTACH SKYHAWK PRODUCTS DIRECTLY TO A LIFE SAFETY OR MEDICAL MONITORING DEVICE.

DO NOT PLACE OR POSITION SKYHAWK PRODUCTS WHERE THEY COULD INTERFERE WITH SAFE OPERATION AND FUNCTIONALITY OF LIFE SAFETY, MEDICAL MONITORING OR OTHER EQUIPMENT.

BATTERIES (if applicable):

The Skyhawk device uses hermetically sealed alkaline batteries. Under normal conditions of use, alkaline batteries are non-toxic and are not hazardous waste per the United States Resource Conservation and Recovery Act (RCRA) - 40 CFR Part 261 Subpart C. Dispose of in accordance with all applicable federal, state and local regulations.

WARNING: BATTERIES CAN EXPLODE OR LEAK AND CAUSE BURNS IF INSTALLED BACKWARDS, DISASSEMBLED, CHARGED, OR EXPOSED TO WATER, FIRE OR HIGH TEMPERATURE. EXPOSURE TO THE INGREDIENTS CONTAINED WITHIN OR THEIR COMBUSTION PRODUCTS COULD BE HARMFUL.

IMPORTANT NOTICE:

The Skyhawk device uses a 3rd-party Wireless Service which uses radio technologies and is subject to transmission and service area limitations, which may include interruptions and dropped connections caused by atmospheric, topographical or environmental conditions, cell site availability, cellular network equipment or its installation, governmental regulations, system limitations, maintenance or other conditions or activities affecting the operation of the Wireless Service. The Wireless Service and/or features may not be available in all areas. For more information, visit www.skyhawk.ai

LIMITED WARRANTY ON SKYHAWK PRODUCTS

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY BY STATE, PROVINCE, OR JURISDICTION. THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT SKYHAWK.AI/TERMS-AND-CONDITIONS AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT. WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

WHO MAY USE THIS WARRANTY?

Pica Product Development, LLC (“we”/ “our”), located at address 4 Ash Street Extension, Derry, NH 03038, extends this limited warranty only to the consumer who originally purchased the Product (“you”/ “your”). It does not extend to any subsequent owner or other transferee of the Product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the SKYHAWK DEVICE (the “Product”) for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the Product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control. **IN THE EVENT THAT THE PRODUCT BEARS A SERIAL NUMBER, AND THAT SERIAL NUMBER IS MISSING OR HAS BEEN ALTERED IN ANY WAY, THIS LIMITED WARRANTY IS VOID AND WITHOUT EFFECT, AND PICA PRODUCT DEVELOPMENT, LLC SHALL HAVE NO LIABILITY WHATSOEVER FOR DEFECTS OF SUCH PRODUCT.**

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for ONE (1) YEAR, or as long as the product is owned by the original purchaser, whichever time period first occurs (the “Warranty Period”). The Warranty Period is not extended if we repair or replace the Product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective Product during the Warranty Period, we will, in our sole discretion repair or replace such Product (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement Product to you.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 1-800-760-3966 or E-mail our Customer Service Department at support@skyhawk.ai or provide written notice to PICA Product Development, LLC of any defective part or conditions during the Warranty Period to obtain a Return Merchandise Authorization (“RMA”) number. No warranty service will be provided without an RMA number. You may, at our discretion, be required to return the Product or provide other proof of defect. When required to return the Product, you will be provided with shipping instructions and proof of purchase must accompany shipment. You are responsible for all shipping and handling charges in connection with the return of products to PICA Product Development. For additional RMA process details go to www.skyhawk.ai/support.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES TO ANY PERSON OR PROPERTY ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, WRONGFUL DEATH, PROPERTY DAMAGE, LOSS OF DATA, LOSS OF REVENUE OR PROFITS, BUSINESS INJURY, BUSINESS INTERRUPTION OR ANY OTHER DIRECT OR INDIRECT DAMAGES, EVEN IF PICA PRODUCT DEVELOPMENT, LLC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THE TERMS OF THIS LIMITED WARRANTY WILL APPLY TO THE EXTENT PERMITTED BY APPLICABLE LAW. FOR A FULL DESCRIPTION OF YOUR LEGAL RIGHTS YOU SHOULD REFER TO THE LAWS APPLICABLE IN YOUR JURISDICTION.