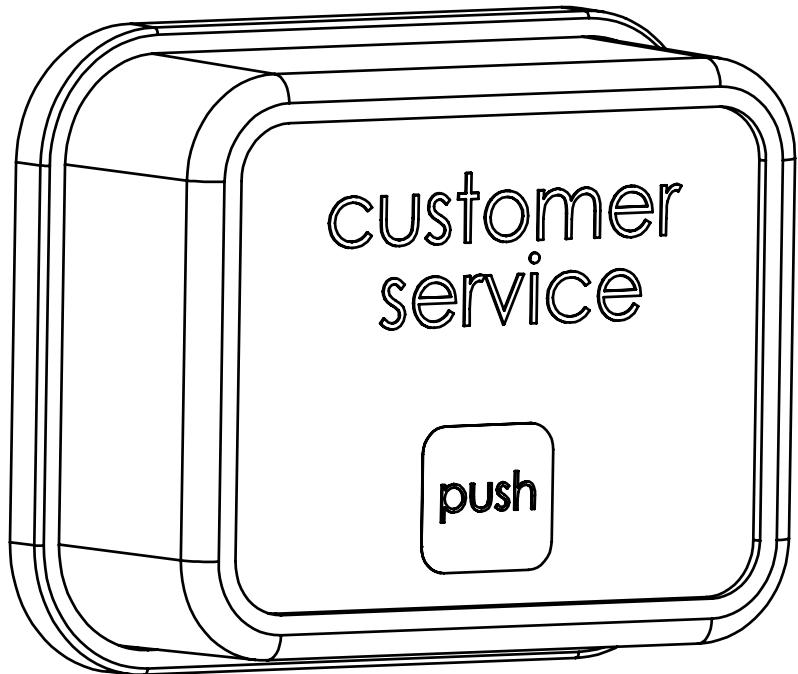


# CVS/pharmacy®

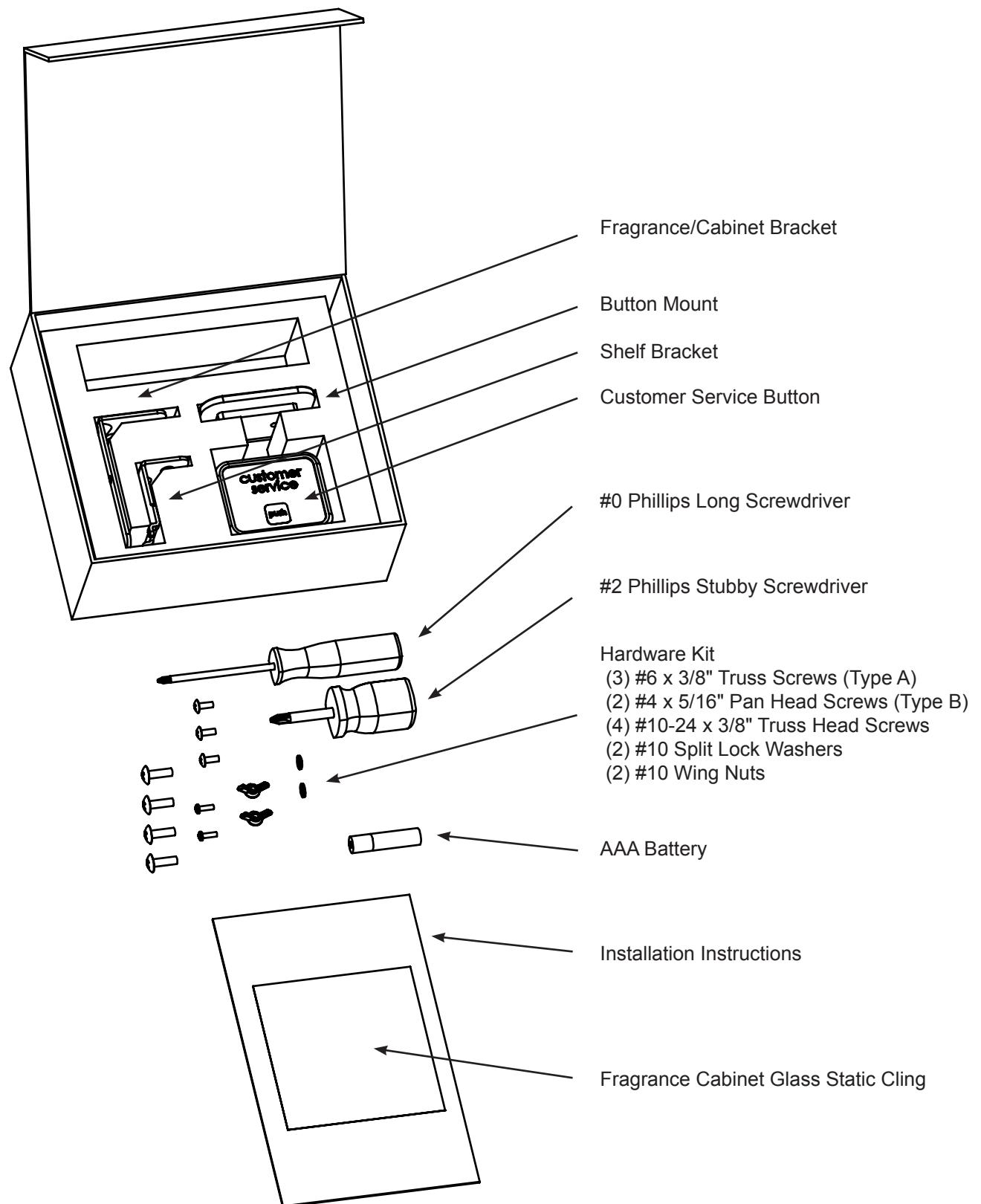


Customer Service Button  
Part # 942143  
On-Site Retail Installation Instructions

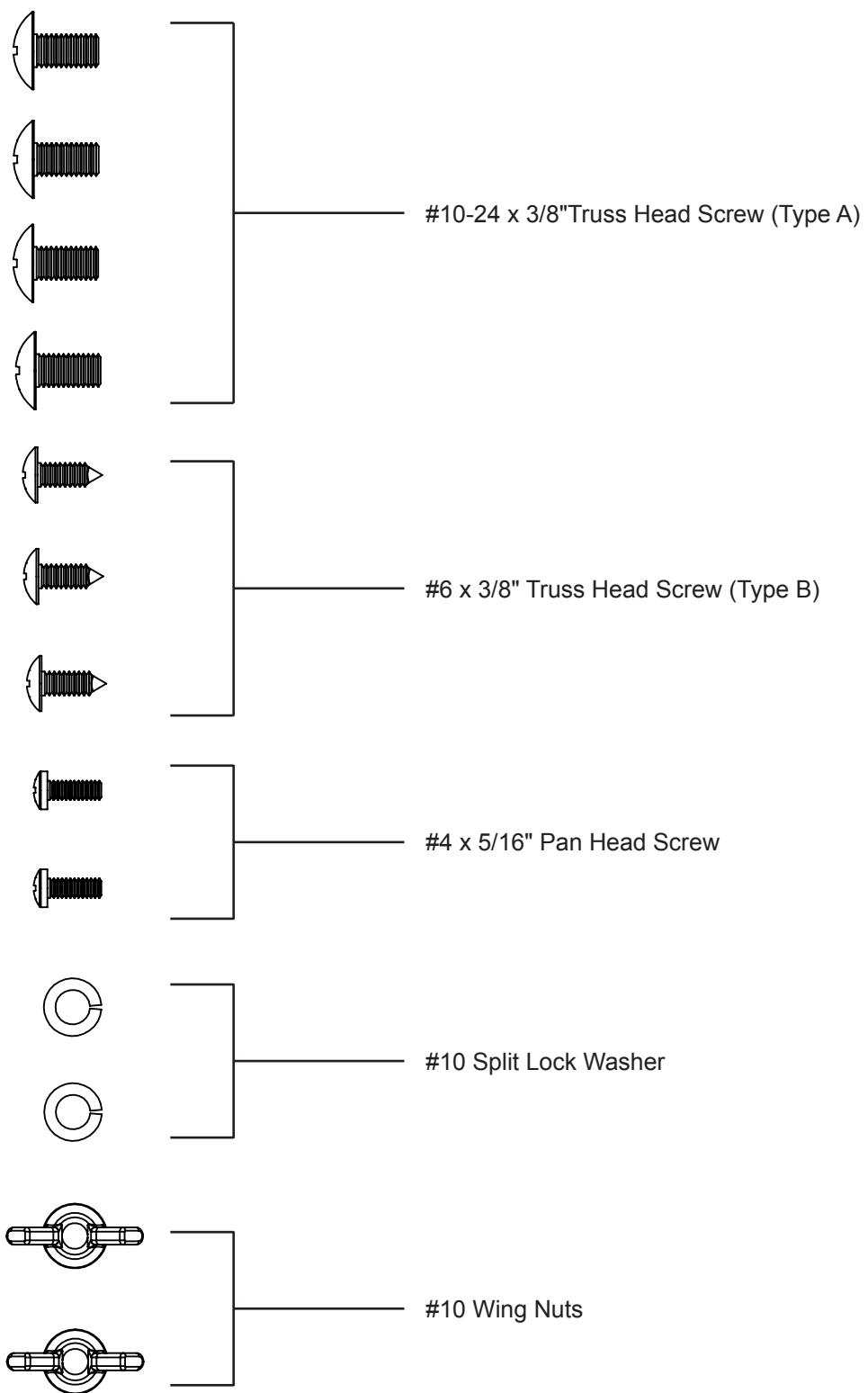
For Installation Support  
Call 1-866-987-3343



## Customer Service Button Parts Breakdown

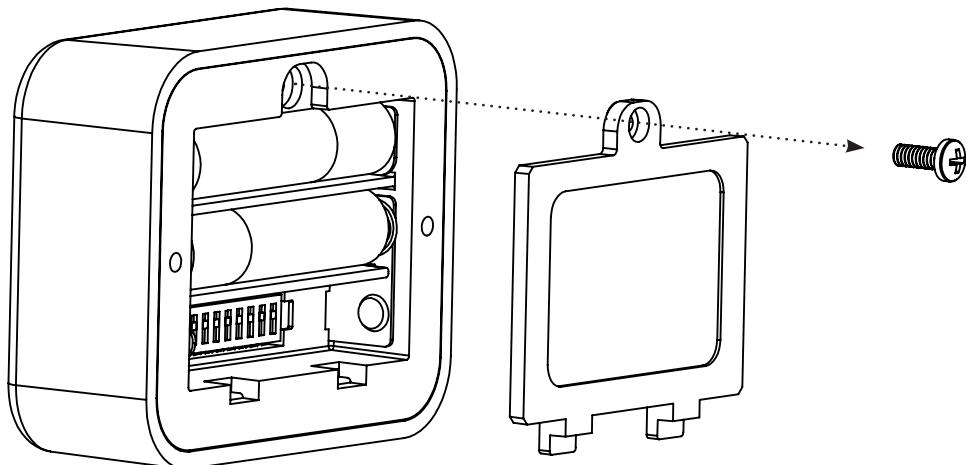


## Hardware Kit Breakdown

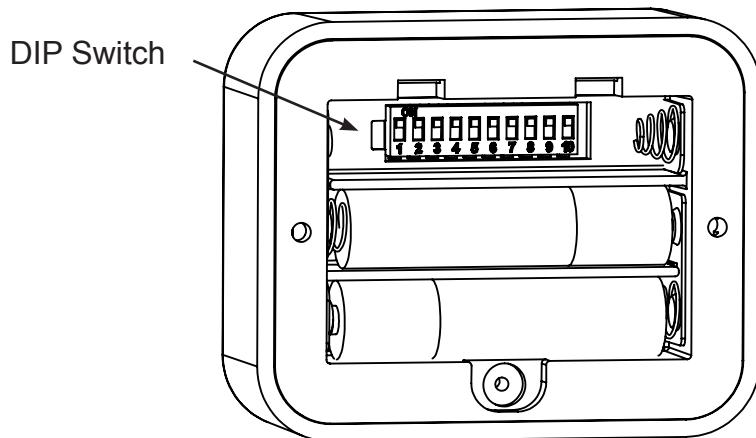


## Customer Service Button Initial Setup

Step 1: Remove the battery door from the rear of the button with the long screwdriver.



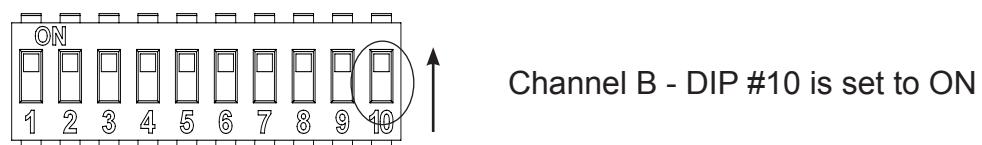
Step 2: A single battery should already be removed, if not remove the battery closest to the hinge of the door. In the bottom of the battery cavity there will be a ten position DIP switch. This switch is used to set the frequency channel number and message number to be triggered when the button is pressed.



Step 3: The DIP switch position marked **10** is used to set the buttons transmit frequency channel. Verify this matches the stores receiver frequency channel. If receiver frequency is unknown then start with Channel A since most stores are set this way.

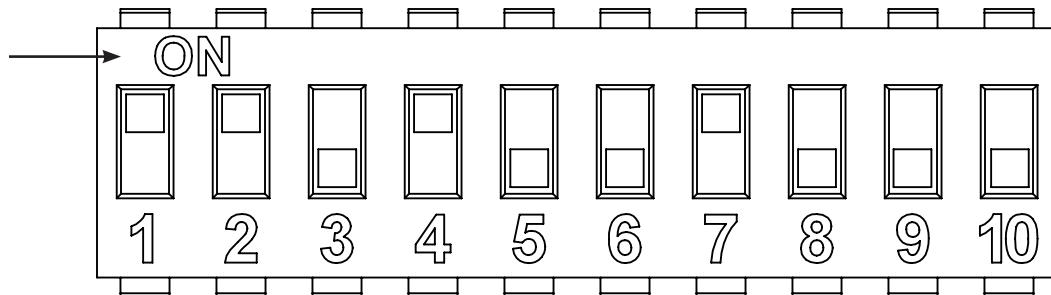


Channel A - DIP #10 is set to OFF



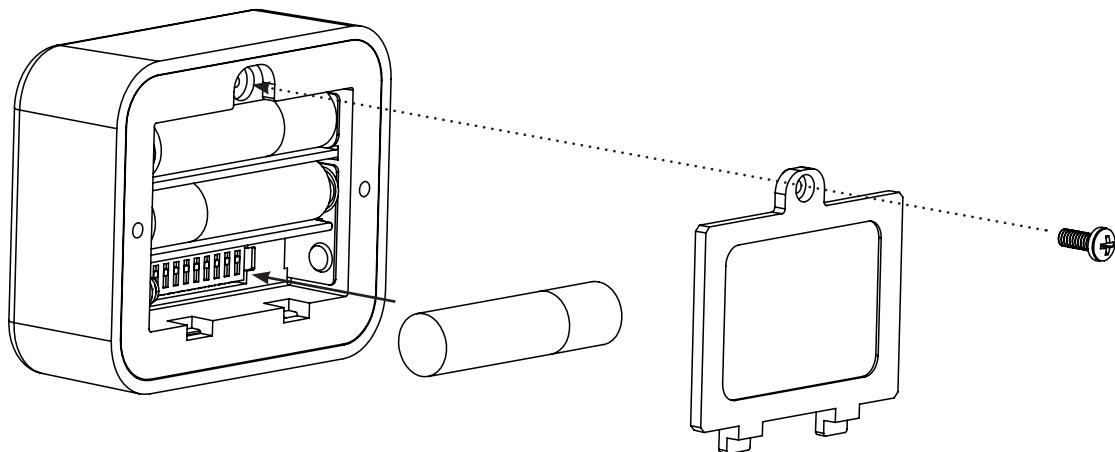
Channel B - DIP #10 is set to ON

Step 4: DIP switch positions marked **1** through **8** are used to set the message that will play over the stores PA when the button is pressed. Use the **Message DIP Switch Setting Chart** (pages 11 -12) to set the message. The unit comes preset with the switches set to trigger the bilingual “Fragrance Case” message (see example below). Take notice of the “ON” direction of the switch - ON is UP towards the “ON” marking on the switch and OFF is DOWN towards the numbers on the switch. DIP switch **9** is not used.

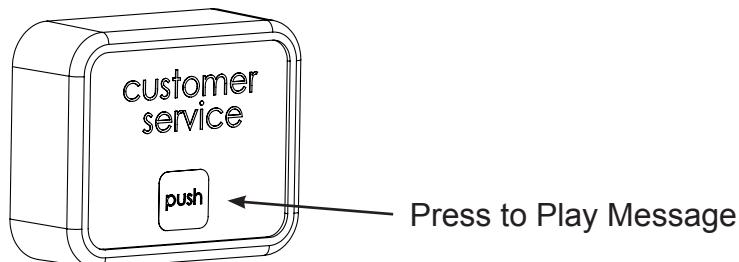


Example of “Fragrance Case” message slot #75 setting & Channel set to “A”

Step 5: Insert the AAA battery into the cavity over the switch and secure down the door with the screw using the long screwdriver.



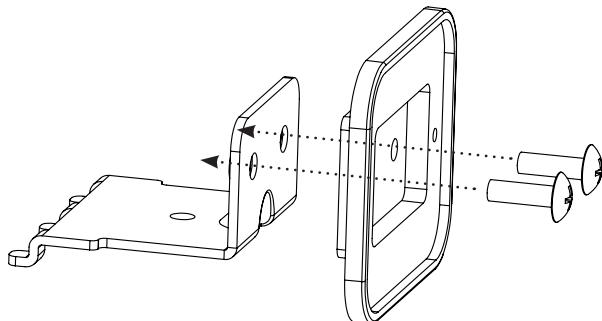
Step 6: Press the button on the front of the button assembly to verify the correct message plays. If message does not play refer to the **troubleshooting section** of this manual.



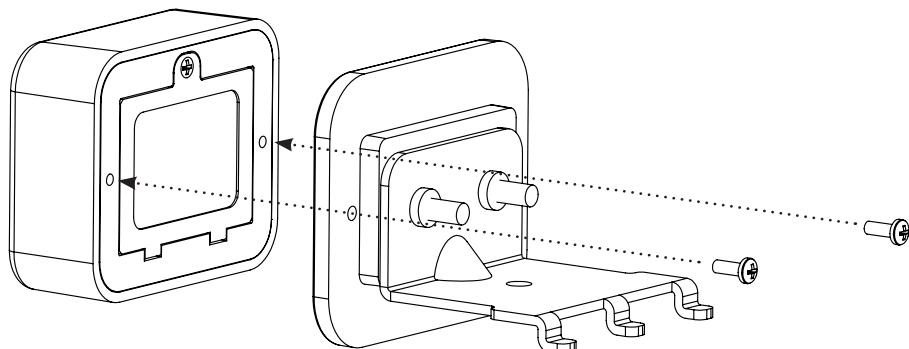
Step 7: Move to the next section of the manual for the appropriate mounting type: **Shelf Mount** (page 6), **Fragrance Case Mount** (page 7 - 9) or **Cabinet Mount** (page 10).

## Shelf Mounting Instructions

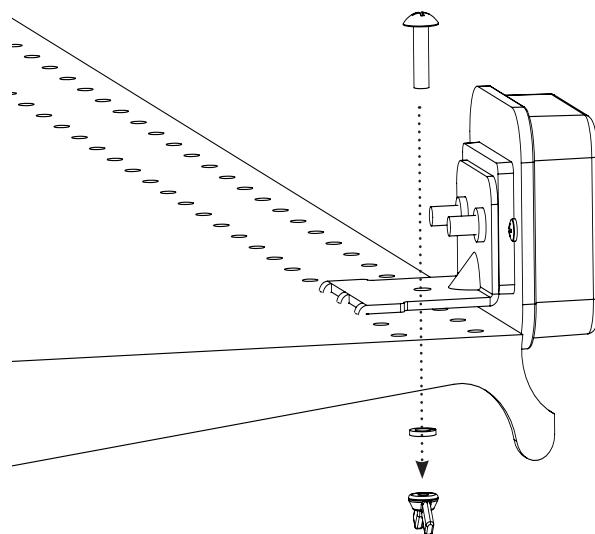
Step 1: Attach customer service button mount to metal shelf bracket using two #10 x 3/8" phillips truss head screws with the stubby screwdriver.



Step 2: Attach customer service button to the assembly from the above step using two #4 x 5/16" phillips pan head screws with the long screwdriver.



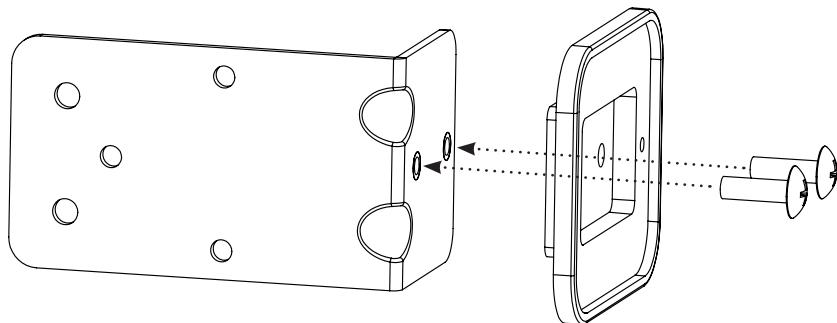
Step 3: Attach the finished assembly to the shelf using a #10 x 3/8" phillips truss head screw, #10 lock washer and #10 wing nut.



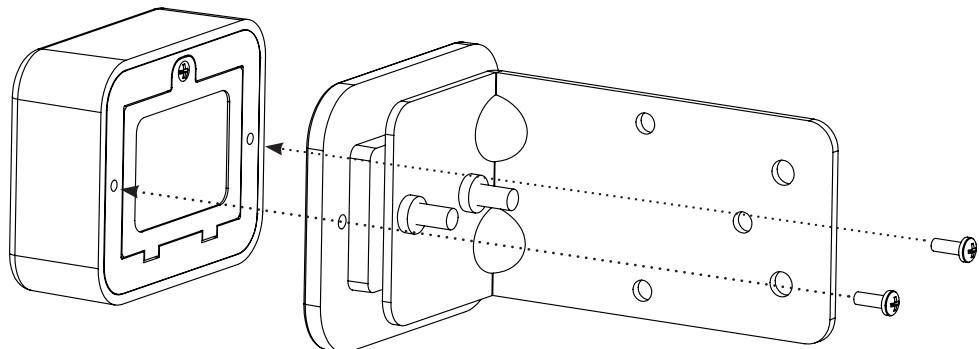
Step 4: Press the button on the front of the button assembly to verify the correct message plays. If message does not play refer to the **troubleshooting section** of this manual, otherwise installation is complete. Save the box, manual and unused hardware for future use.

## Fragrance Display Mounting Instructions (Left Side)

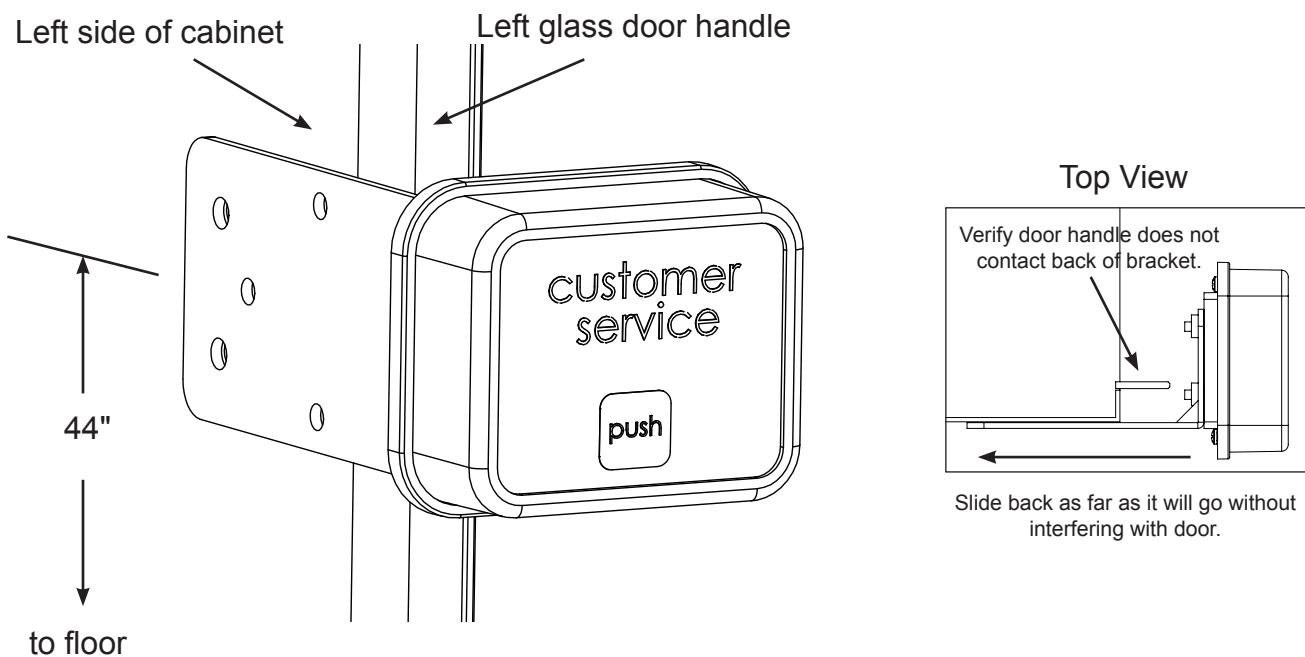
Step 1: Attach customer service button mount to metal cabinet/fragrance bracket using two #10 x 3/8" phillips truss head screws with the stubby screwdriver.



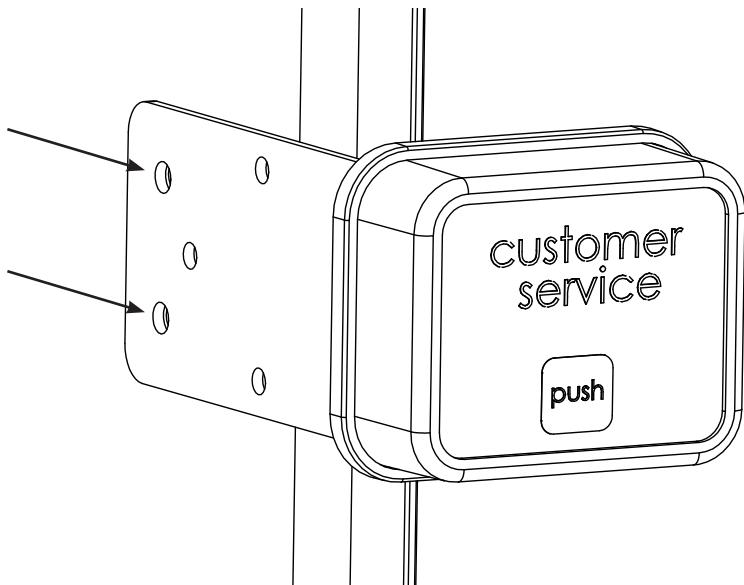
Step 2: Attach customer service button to the assembly from the above step using two #4 x 5/16" phillips pan head screws with the long screwdriver.



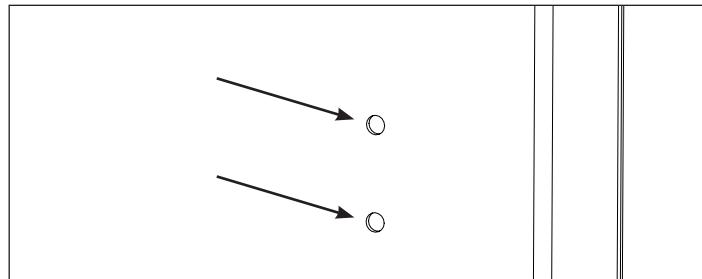
Step 3: Hold the completed assembly from the step above against the side of the fragrance cabinet and 44" from the floor to the center of the bracket. Slide the bracket back as far back as it will go without interfering with the operation of the door handle on the cabinet.



Step 4: While still holing the button assembly mark the two larger holes on the cabinet.

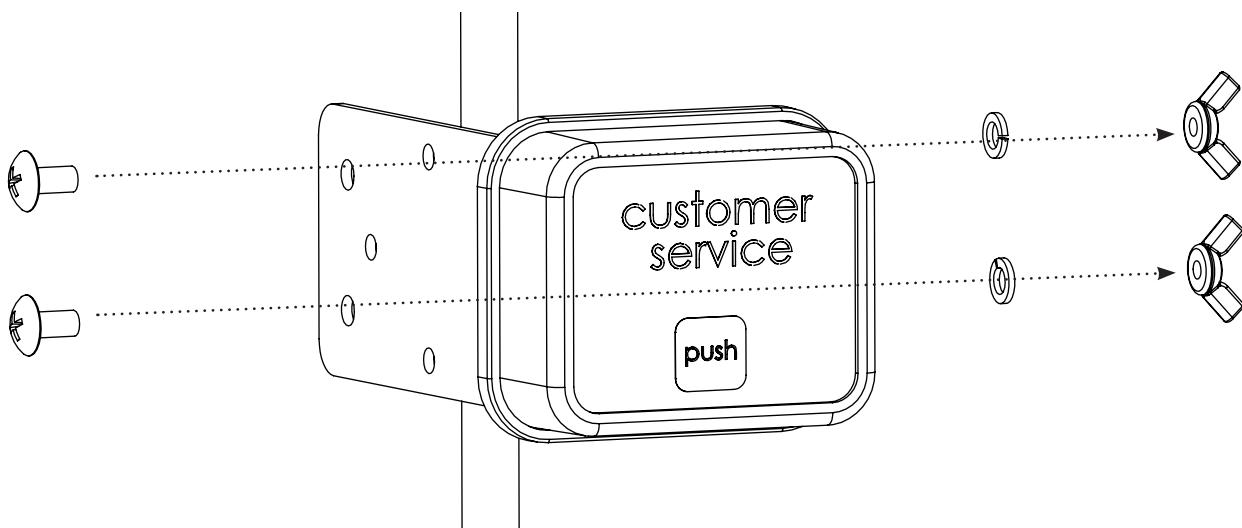


Step 5: Set button assembly aside and drill two 7/32" holes at the marked locations. Verify there are no obstructions or that the door channel will not be contacted when drilling these holes.

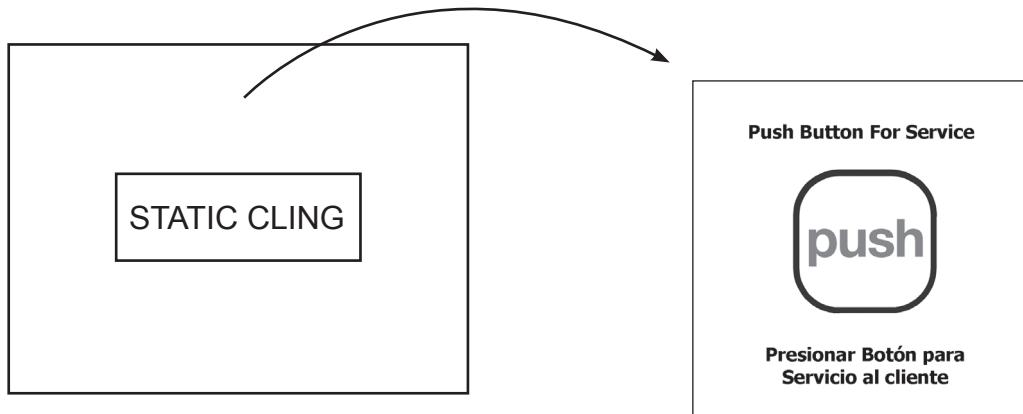


Step 6: Attach the button assembly to the side of the fragrance cabinet using two #10 x 3/8" phillips truss head screws, #10 lock washers and #10 wing nuts with the stubby screwdriver.

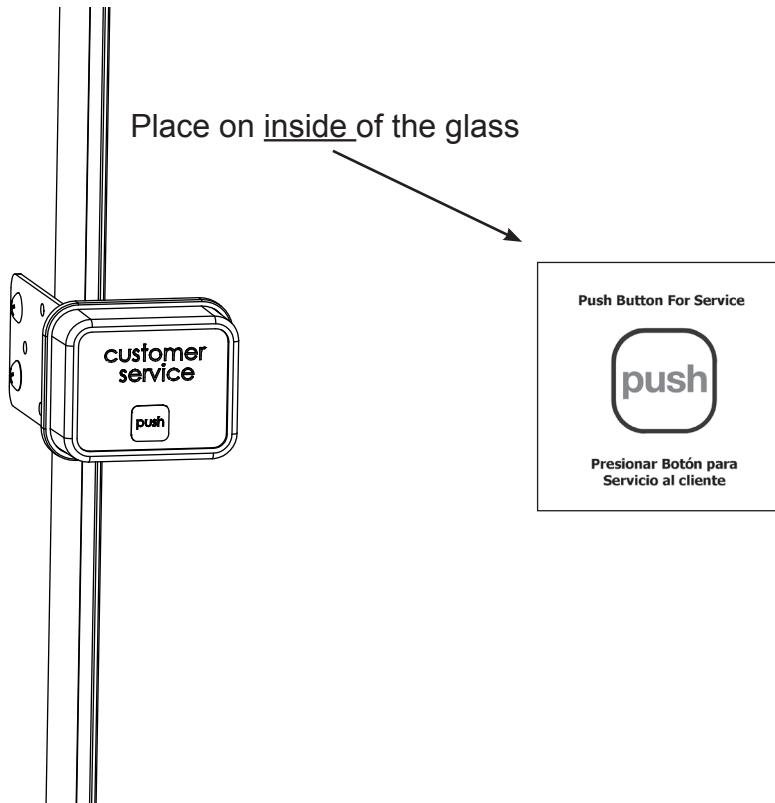
Note: For right side mounting flip button on bracket and drill holes on the right side of cabinet.



Step 7: Open the envelope labeled “STATIC CLING” and remove the labels protective cover.



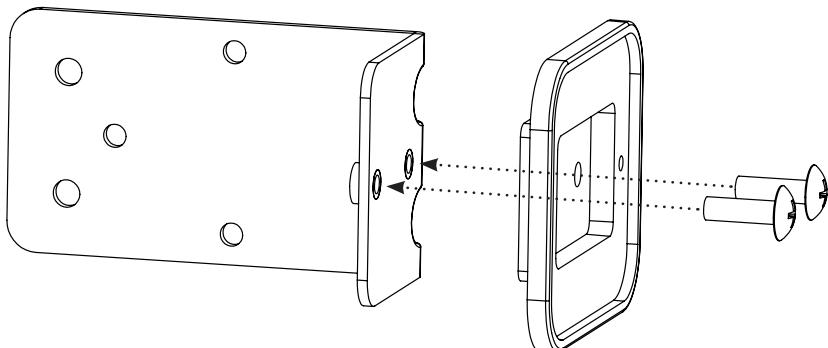
Step 8: Place the static cling on the INSIDE of the glass making sure to remove bubbles and wrinkles. Make sure it is not blocking the view of products to the customer.



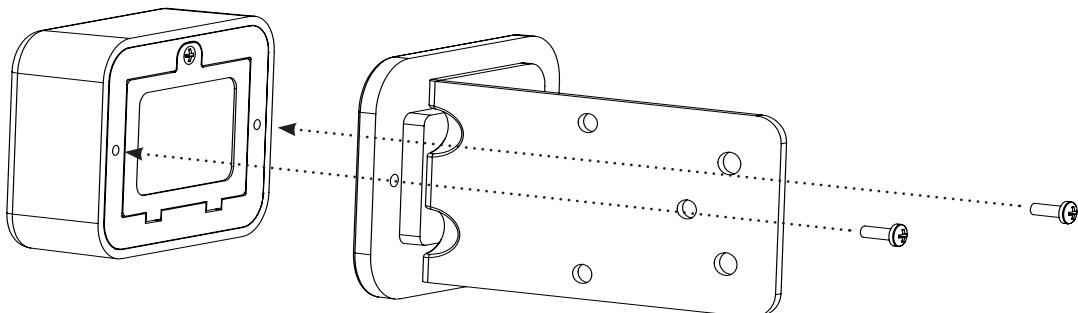
Step 9: Press the button on the front of the button assembly to verify the correct message plays. If message does not play refer to the **troubleshooting section** of this manual, otherwise installation is complete. Save the box, manual and unused hardware for future use.

## Cabinet Mounting Instructions (Left Side)

Step 1: Attach customer service button mount to metal cabinet/fragrance bracket using two #10 x 3/8" phillips truss head screws with the stubby screwdriver.

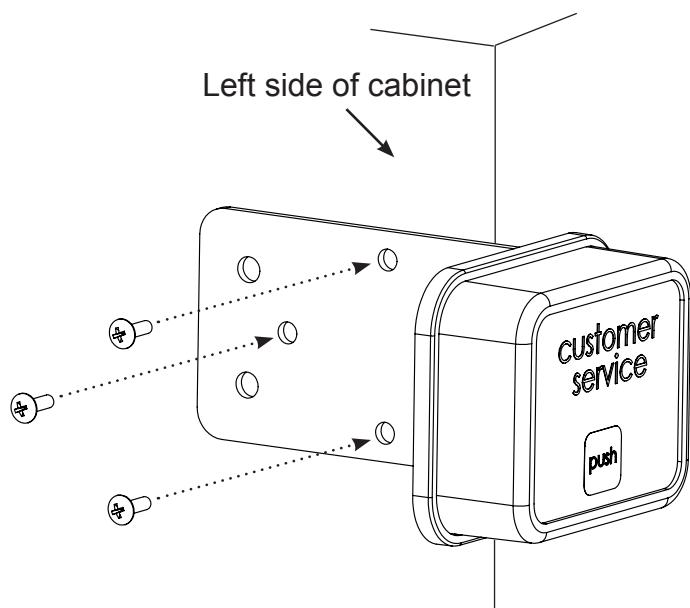


Step 2: Attach customer service button to the assembly from the above step using two #4 x 5/16" phillips pan head screws with the long screwdriver.



Step 3: Hold the completed assembly from the step above against the side of the wood or metal cabinet at the desired height and attach with the three #6 x 3/8" phillips truss head screws. Use the three smaller holes in the bracket.

Note: For right side mounting flip button on bracket and attach on the right side of cabinet.



Step 4: Press the button on the front of the button assembly to verify the correct message plays. If message does not play refer to the **troubleshooting section** of this manual, otherwise installation is complete. Save the box, manual and unused hardware for future use.

## Message DIP Switch Setting Chart

Message Slot	Message Name (Version 2.3)	Message Type	Switch Position							
			1	2	3	4	5	6	7	8
1	<b>Ding</b>	ENGLISH	ON	OFF						
2	<b>Special Ding 1</b>	ENGLISH	OFF	ON	OFF	OFF	OFF	OFF	OFF	OFF
3	Security to the <b>Front of the Store</b>	ENGLISH	ON	ON	OFF	OFF	OFF	OFF	OFF	OFF
4	Manager to the <b>Front of the Store</b>	ENGLISH	OFF	OFF	ON	OFF	OFF	OFF	OFF	OFF
5	Cashier to the <b>Front of the Store</b>	ENGLISH	ON	OFF	ON	OFF	OFF	OFF	OFF	OFF
6	Customer Service <b>Scan All Aisles</b>	ENGLISH	OFF	ON	ON	OFF	OFF	OFF	OFF	OFF
7	Customer Service needed at <b>Cough/Cold</b>	ENGLISH	ON	ON	ON	OFF	OFF	OFF	OFF	OFF
8	Customer Service needed in the <b>Shaving Department</b>	ENGLISH	OFF	OFF	OFF	ON	OFF	OFF	OFF	OFF
9	Customer Service needed at the <b>Beauty Counter</b>	ENGLISH	ON	OFF	OFF	ON	OFF	OFF	OFF	OFF
10	Customer Service needed in the <b>Liquor Department</b>	ENGLISH	OFF	ON	OFF	ON	OFF	OFF	OFF	OFF
11	Customer Service needed in the <b>Diet and Nutrition Department</b>	ENGLISH	ON	ON	OFF	ON	OFF	OFF	OFF	OFF
12	Customer Service needed in the <b>First Aid Department</b>	ENGLISH	OFF	OFF	ON	ON	OFF	OFF	OFF	OFF
13	Customer Service needed in the <b>Vitamin Department</b>	ENGLISH	ON	OFF	ON	ON	OFF	OFF	OFF	OFF
14	Customer Service needed in the <b>Pain Reliever Department</b>	ENGLISH	OFF	ON	ON	ON	OFF	OFF	OFF	OFF
15	Customer Service needed in the <b>Eye Care Department</b>	ENGLISH	ON	ON	ON	ON	OFF	OFF	OFF	OFF
16	Customer Service needed in the <b>Foot Care Department</b>	ENGLISH	OFF	OFF	OFF	OFF	ON	OFF	OFF	OFF
17	Customer Service needed at the <b>Fragrance Case</b>	ENGLISH	ON	OFF	OFF	OFF	ON	OFF	OFF	OFF
18	Customer Service needed in the <b>Pre-Recorded Video Department</b>	ENGLISH	OFF	ON	OFF	OFF	ON	OFF	OFF	OFF
19	Customer Service needed in the <b>Telecommunications Department</b>	ENGLISH	ON	ON	OFF	OFF	ON	OFF	OFF	OFF
20	Customer Service needed in the <b>Cosmetics Department</b>	ENGLISH	OFF	OFF	ON	OFF	ON	OFF	OFF	OFF
21	Customer Service needed in the <b>Recordable Media Department</b>	ENGLISH	ON	OFF	ON	OFF	ON	OFF	OFF	OFF
22	Customer Service needed in the <b>Womens Health Department</b>	ENGLISH	OFF	ON	ON	OFF	ON	OFF	OFF	OFF
23	Customer Service needed at the <b>Pharmacy</b>	ENGLISH	ON	ON	ON	OFF	ON	OFF	OFF	OFF
24	Customer Service needed at the <b>Photo Lab</b>	ENGLISH	OFF	OFF	OFF	ON	ON	OFF	OFF	OFF
25	Customer Service needed at <b>Baby Formula</b>	ENGLISH	ON	OFF	OFF	ON	ON	OFF	OFF	OFF
26	Customer Service needed at <b>Small Appliances</b>	ENGLISH	OFF	ON	OFF	ON	ON	OFF	OFF	OFF
27	Customer Service needed at <b>Electric Razors</b>	ENGLISH	ON	ON	OFF	ON	ON	OFF	OFF	OFF
28	Customer Service needed at <b>Stomach Remedies</b>	ENGLISH	OFF	OFF	ON	ON	ON	OFF	OFF	OFF
29	Customer Service needed at <b>Family Planning</b>	ENGLISH	ON	OFF	ON	ON	ON	OFF	OFF	OFF
30	Customer Service needed at <b>Batteries</b>	ENGLISH	OFF	ON	ON	ON	ON	OFF	OFF	OFF
31	Customer Service needed at <b>Deodorants</b>	ENGLISH	ON	ON	ON	ON	ON	OFF	OFF	OFF
32	Customer Service needed at <b>Dental Care</b>	ENGLISH	OFF	OFF	OFF	OFF	OFF	ON	OFF	OFF
33	Customer Service needed at <b>Home Diagnostics</b>	ENGLISH	ON	OFF	OFF	OFF	OFF	ON	OFF	OFF
34	Customer Service needed at <b>Body Wash</b>	ENGLISH	OFF	ON	OFF	OFF	OFF	ON	OFF	OFF
35	Customer Service needed at <b>Stationery</b>	ENGLISH	ON	ON	OFF	OFF	OFF	ON	OFF	OFF
36	Customer Service needed in the <b>Film Department</b>	ENGLISH	OFF	OFF	ON	OFF	OFF	ON	OFF	OFF
37	Customer Service needed in the <b>Allergy Department</b>	ENGLISH	ON	OFF	ON	OFF	OFF	ON	OFF	OFF
38	Customer Service needed in the <b>Skin Care Department</b>	ENGLISH	OFF	ON	ON	OFF	OFF	ON	OFF	OFF
39	Customer Service needed in the <b>Hair-Care Department</b>	ENGLISH	ON	ON	ON	OFF	OFF	ON	OFF	OFF
40	Customer Service needed at <b>Electronics</b>	ENGLISH	OFF	OFF	OFF	ON	OFF	ON	OFF	OFF
41	Customer Service needed in <b>Aisle One</b>	ENGLISH	ON	OFF	OFF	ON	OFF	ON	OFF	OFF
42	Customer Service needed in <b>Aisle Two</b>	ENGLISH	OFF	ON	OFF	ON	OFF	ON	OFF	OFF
43	Customer Service needed in <b>Aisle Three</b>	ENGLISH	ON	ON	OFF	ON	OFF	ON	OFF	OFF
44	Customer Service needed in <b>Aisle Four</b>	ENGLISH	OFF	OFF	ON	ON	OFF	ON	OFF	OFF
45	Customer Service needed in <b>Aisle Five</b>	ENGLISH	ON	OFF	ON	ON	OFF	ON	OFF	OFF
46	Customer Service needed in <b>Aisle Six</b>	ENGLISH	OFF	ON	ON	ON	OFF	ON	OFF	OFF
47	Customer Service needed in <b>Aisle Seven</b>	ENGLISH	ON	ON	ON	ON	OFF	ON	OFF	OFF
48	Customer Service needed in <b>Aisle Eight</b>	ENGLISH	OFF	OFF	OFF	OFF	ON	ON	OFF	OFF
49	Customer Service needed in <b>Aisle Nine</b>	ENGLISH	ON	OFF	OFF	OFF	ON	ON	OFF	OFF
50	Customer Service needed in <b>Aisle Ten</b>	ENGLISH	OFF	ON	OFF	OFF	ON	ON	OFF	OFF
51	Customer Service needed in <b>Aisle Eleven</b>	ENGLISH	ON	ON	OFF	OFF	ON	ON	OFF	OFF
52	Customer Service needed in <b>Aisle Twelve</b>	ENGLISH	OFF	OFF	ON	OFF	ON	ON	OFF	OFF
53	Customer Service needed in <b>Aisle Thirteen</b>	ENGLISH	ON	OFF	ON	OFF	ON	ON	OFF	OFF
54	Customer Service needed in <b>Aisle Fourteen</b>	ENGLISH	OFF	ON	ON	OFF	ON	ON	OFF	OFF
55	Customer Service needed in <b>Aisle Fifteen</b>	ENGLISH	ON	ON	ON	OFF	ON	ON	OFF	OFF
56	Customer Service needed in <b>Aisle Sixteen</b>	ENGLISH	OFF	OFF	OFF	ON	ON	ON	OFF	OFF
57	Customer Service needed in <b>Aisle Seventeen</b>	ENGLISH	ON	OFF	OFF	ON	ON	ON	OFF	OFF
58	Customer Service needed in <b>Aisle Eighteen</b>	ENGLISH	OFF	ON	OFF	ON	ON	ON	OFF	OFF
59	Customer Service needed in <b>Aisle Nineteen</b>	ENGLISH	ON	ON	OFF	ON	ON	ON	OFF	OFF

Message Slot	Message Name (Version 2.3)	Message Type	Switch Position							
			1	2	3	4	5	6	7	8
60	Customer Service needed in <b>Aisle Twenty</b>	ENGLISH	OFF	OFF	ON	ON	ON	ON	OFF	OFF
61	Security to the <b>Front of the Store</b>	ENGLISH/SPANISH	ON	OFF	ON	ON	ON	ON	OFF	OFF
62	Manager to the <b>Front of the Store</b>	ENGLISH/SPANISH	OFF	ON	ON	ON	ON	ON	OFF	OFF
63	Cashier to the <b>Front of the Store</b>	ENGLISH/SPANISH	ON	ON	ON	ON	ON	ON	OFF	OFF
64	Customer Service <b>Scan All Aisles</b>	ENGLISH/SPANISH	OFF	OFF	OFF	OFF	OFF	OFF	ON	OFF
65	Customer Service needed at <b>Cough/Cold</b>	ENGLISH/SPANISH	ON	OFF	OFF	OFF	OFF	OFF	ON	OFF
66	Customer Service needed in the <b>Shaving Department</b>	ENGLISH/SPANISH	OFF	ON	OFF	OFF	OFF	OFF	ON	OFF
67	Customer Service needed at the <b>Beauty Counter</b>	ENGLISH/SPANISH	ON	ON	OFF	OFF	OFF	OFF	ON	OFF
68	Customer Service needed in the <b>Liquor Department</b>	ENGLISH/SPANISH	OFF	OFF	ON	OFF	OFF	OFF	ON	OFF
69	Customer Service needed in the <b>Diet and Nutrition Department</b>	ENGLISH/SPANISH	ON	OFF	ON	OFF	OFF	OFF	ON	OFF
70	Customer Service needed in the <b>First Aid Department</b>	ENGLISH/SPANISH	OFF	ON	ON	OFF	OFF	OFF	ON	OFF
71	Customer Service needed in the <b>Vitamin Department</b>	ENGLISH/SPANISH	ON	ON	ON	OFF	OFF	OFF	ON	OFF
72	Customer Service needed in the <b>Pain Reliever Department</b>	ENGLISH/SPANISH	OFF	OFF	OFF	ON	OFF	OFF	ON	OFF
73	Customer Service needed in the <b>Eye Care Department</b>	ENGLISH/SPANISH	ON	OFF	OFF	ON	OFF	OFF	ON	OFF
74	Customer Service needed in the <b>Foot Care Department</b>	ENGLISH/SPANISH	OFF	ON	OFF	ON	OFF	OFF	ON	OFF
75	Customer Service needed at the <b>Fragrance Case</b>	ENGLISH/SPANISH	ON	ON	OFF	ON	OFF	OFF	ON	OFF
76	Customer Service needed in the <b>Pre-Recorded Video Department</b>	ENGLISH/SPANISH	OFF	OFF	ON	ON	OFF	OFF	ON	OFF
77	Customer Service needed in the <b>Telecommunications Department</b>	ENGLISH/SPANISH	ON	OFF	ON	ON	OFF	OFF	ON	OFF
78	Customer Service needed in the <b>Cosmetics Department</b>	ENGLISH/SPANISH	OFF	ON	ON	ON	OFF	OFF	ON	OFF
79	Customer Service needed in the <b>Recordable Media Department</b>	ENGLISH/SPANISH	ON	ON	ON	ON	OFF	OFF	ON	OFF
80	Customer Service needed in the <b>Womens Health Department</b>	ENGLISH/SPANISH	OFF	OFF	OFF	OFF	ON	OFF	ON	OFF
81	Customer Service needed at the <b>Pharmacy</b>	ENGLISH/SPANISH	ON	OFF	OFF	OFF	ON	OFF	ON	OFF
82	Customer Service needed at the <b>Photo Lab</b>	ENGLISH/SPANISH	OFF	ON	OFF	OFF	ON	OFF	ON	OFF
83	Customer Service needed at <b>Baby Formula</b>	ENGLISH/SPANISH	ON	ON	OFF	OFF	ON	OFF	ON	OFF
84	Customer Service needed at <b>Small Appliances</b>	ENGLISH/SPANISH	OFF	OFF	ON	OFF	ON	OFF	ON	OFF
85	Customer Service needed at <b>Electric Razors</b>	ENGLISH/SPANISH	ON	OFF	ON	OFF	ON	OFF	ON	OFF
86	Customer Service needed at <b>Stomach Remedies</b>	ENGLISH/SPANISH	OFF	ON	ON	OFF	ON	OFF	ON	OFF
87	Customer Service needed at <b>Family Planning</b>	ENGLISH/SPANISH	ON	ON	ON	OFF	ON	OFF	ON	OFF
88	Customer Service needed at <b>Batteries</b>	ENGLISH/SPANISH	OFF	OFF	OFF	ON	ON	OFF	ON	OFF
89	Customer Service needed at <b>Deodorants</b>	ENGLISH/SPANISH	ON	OFF	OFF	ON	ON	OFF	ON	OFF
90	Customer Service needed at <b>Dental Care</b>	ENGLISH/SPANISH	OFF	ON	OFF	ON	ON	OFF	ON	OFF
91	Customer Service needed at <b>Home Diagnostics</b>	ENGLISH/SPANISH	ON	ON	OFF	ON	ON	OFF	ON	OFF
92	Customer Service needed at <b>Body Wash</b>	ENGLISH/SPANISH	OFF	OFF	ON	ON	ON	OFF	ON	OFF
93	Customer Service needed at <b>Stationery</b>	ENGLISH/SPANISH	ON	OFF	ON	ON	ON	OFF	ON	OFF
94	Customer Service needed in the <b>Film Department</b>	ENGLISH/SPANISH	OFF	ON	ON	ON	ON	OFF	ON	OFF
95	Customer Service needed in the <b>Allergy Department</b>	ENGLISH/SPANISH	ON	ON	ON	ON	ON	OFF	ON	OFF
96	Customer Service needed in the <b>Skin Care Department</b>	ENGLISH/SPANISH	OFF	OFF	OFF	OFF	OFF	ON	ON	OFF
97	Customer Service needed in the <b>Hair-Care Department</b>	ENGLISH/SPANISH	ON	OFF	OFF	OFF	OFF	ON	ON	OFF
98	Customer Service needed at <b>Electronics</b>	ENGLISH/SPANISH	OFF	ON	OFF	OFF	OFF	ON	ON	OFF
99	Customer Service needed in <b>Aisle One</b>	ENGLISH/SPANISH	ON	ON	OFF	OFF	OFF	ON	ON	OFF
100	Customer Service needed in <b>Aisle Two</b>	ENGLISH/SPANISH	OFF	OFF	ON	OFF	OFF	ON	ON	OFF
101	Customer Service needed in <b>Aisle Three</b>	ENGLISH/SPANISH	ON	OFF	ON	OFF	OFF	ON	ON	OFF
102	Customer Service needed in <b>Aisle Four</b>	ENGLISH/SPANISH	OFF	ON	ON	OFF	OFF	ON	ON	OFF
103	Customer Service needed in <b>Aisle Five</b>	ENGLISH/SPANISH	ON	ON	ON	OFF	OFF	ON	ON	OFF
104	Customer Service needed in <b>Aisle Six</b>	ENGLISH/SPANISH	OFF	OFF	OFF	ON	OFF	ON	ON	OFF
105	Customer Service needed in <b>Aisle Seven</b>	ENGLISH/SPANISH	ON	OFF	OFF	ON	OFF	ON	ON	OFF
106	Customer Service needed in <b>Aisle Eight</b>	ENGLISH/SPANISH	OFF	ON	OFF	ON	OFF	ON	ON	OFF
107	Customer Service needed in <b>Aisle Nine</b>	ENGLISH/SPANISH	ON	ON	OFF	ON	OFF	ON	ON	OFF
108	Customer Service needed in <b>Aisle Ten</b>	ENGLISH/SPANISH	OFF	OFF	ON	ON	OFF	ON	ON	OFF
109	Customer Service needed in <b>Aisle Eleven</b>	ENGLISH/SPANISH	ON	OFF	ON	ON	OFF	ON	ON	OFF
110	Customer Service needed in <b>Aisle Twelve</b>	ENGLISH/SPANISH	OFF	ON	ON	ON	OFF	ON	ON	OFF
111	Customer Service needed in <b>Aisle Thirteen</b>	ENGLISH/SPANISH	ON	ON	ON	ON	OFF	ON	ON	OFF
112	Customer Service needed in <b>Aisle Fourteen</b>	ENGLISH/SPANISH	OFF	OFF	OFF	OFF	ON	ON	ON	OFF
113	Customer Service needed in <b>Aisle Fifteen</b>	ENGLISH/SPANISH	ON	OFF	OFF	OFF	ON	ON	ON	OFF
114	Customer Service needed in <b>Aisle Sixteen</b>	ENGLISH/SPANISH	OFF	ON	OFF	OFF	ON	ON	ON	OFF
115	Customer Service needed in <b>Aisle Seventeen</b>	ENGLISH/SPANISH	ON	ON	OFF	OFF	ON	ON	ON	OFF
116	Customer Service needed in <b>Aisle Eighteen</b>	ENGLISH/SPANISH	OFF	OFF	ON	OFF	ON	ON	ON	OFF
117	Customer Service needed in <b>Aisle Nineteen</b>	ENGLISH/SPANISH	ON	OFF	ON	OFF	ON	ON	ON	OFF
118	Customer Service needed in <b>Aisle Twenty</b>	ENGLISH/SPANISH	OFF	ON	ON	OFF	ON	ON	ON	OFF

## Troubleshooting

Verify Customer Service button has good batteries and that they are installed in the correct direction.



Verify receiver is on.

On 1st generation USB based receivers the Blue Status LED should be lit.

On 2nd generation IP based receivers the blue LED panel should be lit.



Press the speaker button on the receiver and verify you can hear the message when button is pushed out of the internal speaker on the receiver.



Verify receiver volume is turned up.



Verify the DIP switches on the Customer Service Button are set correctly.



Verify the DIP switch for Channel on the Customer Service Button is set correctly.



Make sure antenna that should be on the ceiling of the sales floor is not too far away from the Customer Service Button.

This page intentionally left blank.

# Limited Warranty

**Terms:** The manufacturer warrants to the original purchaser (“Buyer”) that the Product sold is free from defects in material and workmanship at the time of purchase. The warranty period begins at the time of Product’s original purchase by the first end-user. The warranty applies for one (1) year from the original date of purchase, or as long as the product is owned by the original purchaser, whichever comes first. Included in the warranty are parts and labor. Buyer must provide written notice to the manufacturer of any defective part or conditions within the warranty period. If the defect is not the result of improper use, service, maintenance or installation, and if the equipment has not been otherwise damaged or modified after shipment, the manufacturer or its authorized representative shall either replace or repair the defective Product at the manufacturers option. No credit shall be allowed for work performed by Buyer or unauthorized parties. Out-of-warranty repairs are invoiced at the current hourly rate plus the cost of parts, shipping and handling. In the event that the product serial number is missing or has been tampered with in any way, the foregoing warranty is void and without effect and the manufacturer shall have no liability whatsoever on account of defects to such product.

**Limitations** Except as stated above, there are no warranties, express or implied, that extend beyond the specifications for the product. The manufacturer expressly disclaims any warranty, express or implied, that equipment sold hereunder is of merchantable quality or that it can be used, or is fit for any particular purpose. Buyer purchases and accepts equipment solely on the basis of the warranty here in above expressed. Under no circumstances shall the manufacturer be liable by virtue of this warranty or otherwise for any special indirect, secondary or consequential damages to any person or property arising out of the use or inability to use the product.

**Contact:** Please contact the CVS installation and support partner US EDGE at 1-866-987-3343 to receive a return authorization number and to arrange for the repair or replacement of a flawed part covered by this warranty.

**Copyright Notice:** Unauthorized or unlicensed use of copyrighted audio content is illegal and CVS and the manufacturer takes no responsibility for such action by the user of this equipment.

**FCC Part 15 :** This equipment has been tested and found to comply within the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of the equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct interference at his own expense.

**FCC Notice (for U.S. Customers):**

This device complies with Part 15 of the FCC Rules:

Operation is subject to the following conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation

Changes or modifications not expressly approved by Nel-Tech Labs, Inc. can void the users’ authority to operate the equipment under Federal Communications Commissions rules.

**Industry Canada:** This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.



**CVS/pharmacy<sup>®</sup>**

Rev. 7/13

Copyright (c) 2008 - 2013 by CVS - All Rights Reserved