

# SimpliSafe

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## SETUP GUIDE

Follow this guide or  
download the SimpliSafe  
app for easy installation.



# Welcome to SimpliSafe

**Step 1: Install your System** ..... 1-13

**Step 2: Personalize Settings** ..... 14-15

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For tips on using your system see page 17

For FAQs and troubleshooting see pages 18 - 21

For details on your 3-Year Warranty see page 22

# Plan Your Installation

Below are suggested locations for installation of SimpliSafe sensors. If you find that you need additional sensors, purchase more online at [SimpliSafe.com/alarm-sensors](https://www.simplisafe.com/alarm-sensors)



**Keypad**  
Next to front door



**Motion Sensor**  
On a shelf or adhere  
4–5 ft high in a corner



**Entry Sensor**  
On doors and windows



**105 Decibel Siren**  
Central location



**CO Detector**  
Near sleeping areas



**Water Sensor**  
Near water heater



**Base Station**  
Central location



**Keychain Remote**  
On key ring



**Glassbreak Sensor**  
Near window



**Panic Button**  
Master bedroom



**Freeze Sensor**  
Near thermostat



**Smoke Detector**  
Near sleeping areas



**Camera**  
By entrances to  
your home

# Step 1. Install your Base Station

- Set up your Base Station in a central location in your house. Don't install it on the floor.
- Plug the Base Station into a power outlet using the included power cord.

Tip:

Make sure the power outlet is not controlled by a light switch which could accidentally cut power to the Base Station



## Helpful Information about your Base Station

It's the control center of your system, communicating with all of your wireless sensors.

It can connect to wifi and has a built in cellular alarm transmitter that will send us your alarm signals when you activate your SimpliSafe alarm monitoring service (see page 14).

For a UL 985 installation, you must always secure the power adapter to the wall with a bracket. Please contact SimpliSafe for details.

# Install your Keypads

- Remove the battery activation strip.
- Adhesive tape has already been installed on the back of the Keypad – just peel and stick. If you make a mistake, see “How do I move a sensor?” on page 18.
- Adhere the Keypad to the wall by your main entrance.

**Tip:** Before applying the adhesive tape make sure the surface is clean and dry.

**Tip:** For the most reliable wireless connection, install the Keypad 10-100 ft from the Base Station.



## Helpful Information about your Keypad

Your default PIN is 1234. We'll help you change that when we personalize your system in just a few minutes.

**Tip:** Press on the left, right, bottom and top of the screen to navigate the menu.

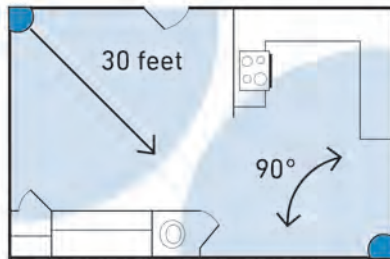
**Tip:** Your alarm system has 3 modes: Away, Home, and Off. Turn your alarm on by putting it in Away or Home Mode. Turn your alarm off by putting it in Off Mode.



Mode buttons

# Install your Motion Sensors

- Remove the battery activation strip.
- Place the Motion Sensor on a shelf or adhere it to a wall, approximately 4 to 5 ft off the ground.
- Avoid placing the sensor near a heater, air conditioner, lamp, or electronics (such as a WiFi router).
- When placed 5 ft off the ground the Motion Sensor should not detect pets under 30 lbs, as long as the pet cannot get within 5 ft of it.



**Tip:**

Your Motion Sensor looks straight ahead and 90° to the left and right. It also looks downward at a 45° angle. Mount it in a corner for maximum coverage of your room.

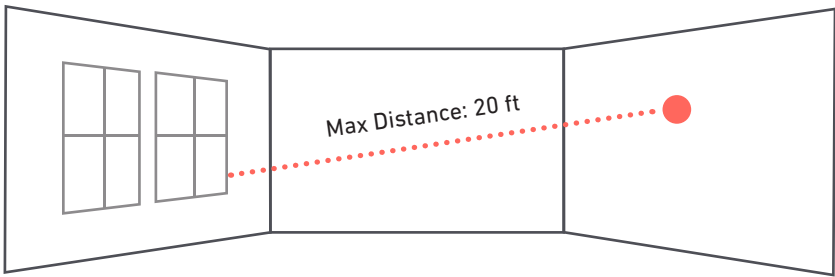
## Helpful Information about your Motion Sensor

If you have large pets weighing more than 30 lbs, you can install your Motion Sensors upside down. This way they'll ignore any movement underneath them.

By default, all Motion Sensors will be active in the Away Mode only. Put the alarm in the Home Mode and you can move freely about your home without setting off an alarm.

# Install your Glassbreak Sensors

- Remove the battery activation strip.
- Adhere the Glassbreak Sensor close to a bank of windows or on a wall facing your windows.
- You can install it up to 20 ft away from the windows you'd like to protect.



Curtains can dull the sound of glass breaking. If your windows are covered in heavy curtains, place your Glassbreak Sensor within 5-10 ft of your windows.

## Helpful Information about your Glassbreak Sensor

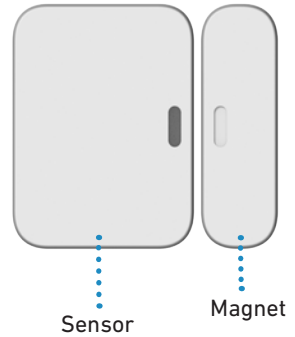
- Glassbreak Sensors are programmed to “listen” for the specific frequency of glass breaking.
- Avoid placing your Glassbreak Sensor in the kitchen, as glasses knocking into each other could trigger a false alarm.

# Install your Entry Sensors

- Remove the battery activation strip.
- Align the magnet with the sensor so the two pieces are less than 2 inches apart when the door or window is closed.

**Tip:**

Test the alignment before you adhere each piece. The blue light should flash once when the door or window opens and twice when it closes.



- Adhere the sensor on the door and the magnet on the doorframe, or the other way around. There is no "right side up."

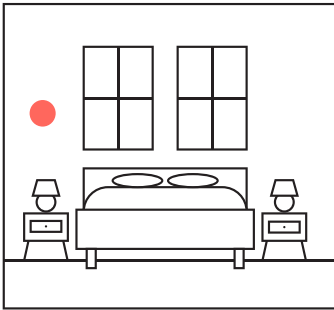


**When the door or window is closed, the magnet should be within 2 inches of the sensor and aligned between the grooves.**



# Install your Panic Buttons

- Remove the battery activation strip.
- Adhere the Panic Button to a wall.
- Most people install one in their master bedroom.



**Tip:** Install the Panic Button within easy reach in your master bedroom.

## Helpful Information about your Panic Button

- To trigger a panic alarm, firmly press your Panic Button for 2 full seconds.

# Install your 105 Decibel Sirens

- Remove the battery activation strip.
- **Indoor Installation:** Adhere the Siren in a central location within 100 ft of the Base Station.
- **Outdoor Installation:** Install within 100 ft of your Base Station. Slip the backing bracket off of your Siren and use the included screws to mount the backing under an eave or an awning. Then slide the Siren back onto its backing.



**Tip:** Install in a central location.



## Helpful Information about your Siren

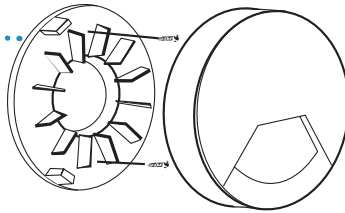
- Be cautious when testing your Siren. Prolonged exposure can cause hearing damage.

# Install your Smoke Detectors

- Remove the battery activation strip.
- Remove mounting bracket from the detector by rotating it counterclockwise.
- Install the bracket on the wall or ceiling using the included screws and wall anchors.
- Push the Smoke Detector against the mounting bracket and rotate it clockwise until it snaps into place. Pull gently on the detector to make sure it's securely attached.
- This detector is for household use only. There are local laws that apply to Smoke Detectors. Please refer to the information included in the detector box and consult with your local fire department regarding any requirements.



Mounting Bracket

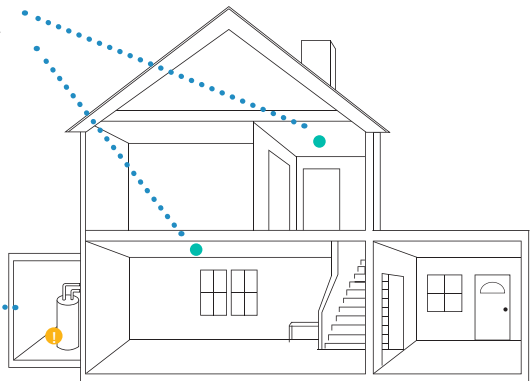


Tip:

Make sure to place Smoke Detectors near your sleeping areas. For maximum protection, place one on each level of your home.

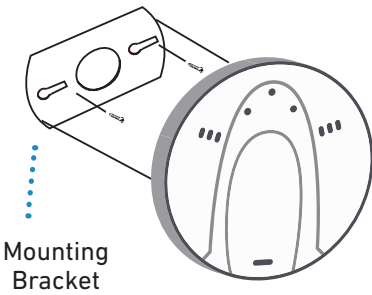
Tip:

Do not install near your furnace, stove, fireplace, kitchen or garage, or bathroom with a shower.



# Install your CO Detectors

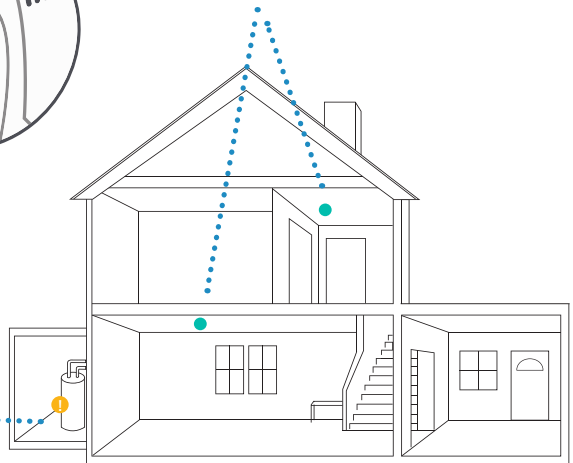
- Remove the battery activation strip.
- Separate the mounting bracket from the back of the Carbon Monoxide Detector by rotating it counterclockwise.
- Mount the bracket to your wall or ceiling using the included screws and wall anchors.
- Push the CO Detector against the mounting bracket and rotate it clockwise until it snaps into place. Pull gently on the detector to make sure it's securely attached.
- This detector is for household use only. There are local laws that apply to CO Detectors. Please refer to the information included in the detector box and consult with your local fire department regarding any requirements.



Mounting Bracket

**Tip:** Typical installation locations include placing CO Detectors near your sleeping areas and on each level of your home.

Do not install near your furnace, stove, fireplace, kitchen, or garage.



# Install your Water Sensors

- Remove the battery activation strip.
- For the simplest installation, place or adhere your Water Sensor on the floor.
- This works particularly well if you place your Water Sensor inside the drip pan of a water heater or washing machine.

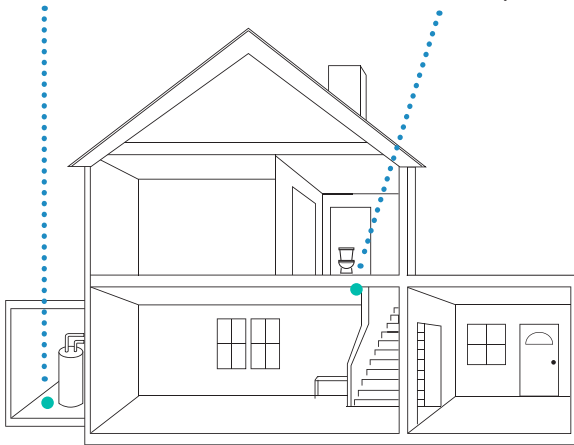


**Tip:**

You can place a Water Sensor in the drip pan of your water heater.

**Tip:**

Near bathroom plumbing to detect any leaks, overflows, or broken plumbing.



**Tip:**

Most homeowners insurance companies will give you an extra discount for having Water Sensors installed. Contact your insurance agent for details.

**Tip:**

Your Water Sensor does not need to be adhered, but if you choose to adhere it using the extra adhesive tabs, make sure not to cover up any of the 6 metal contact points on the bottom of the device.

# Install your Freeze Sensors

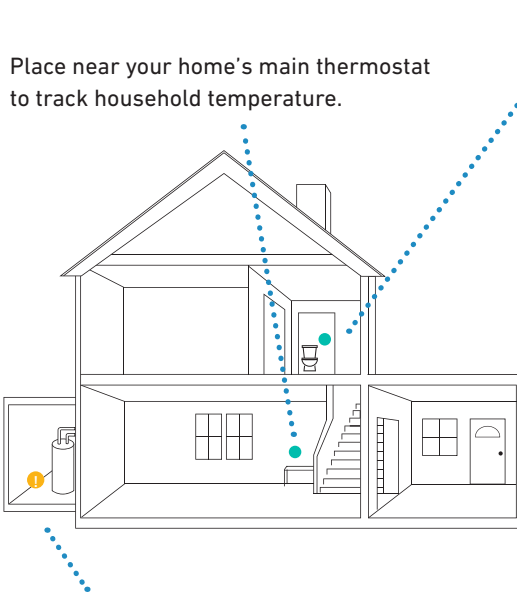
- Remove the battery activation strip.
- Adhere the Freeze Sensor on the wall near your home's main thermostat.



**Tip:** Most homeowners insurance companies will give you an extra discount for having Freeze Sensors installed. Contact your insurance agent for details.

**Tip:** Consider placing one close to exposed plumbing vulnerable to bursting during a freeze such as in bathrooms and kitchens.

**Tip:** Place near your home's main thermostat to track household temperature.



Avoid your boiler room, which may stay warm long after a furnace failure.

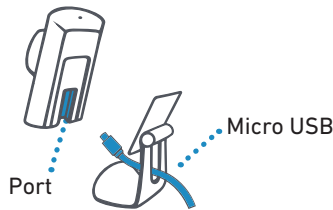
# Install your Cameras

- Slide the stand off the camera.
- Insert the Micro-USB into the port on the back of the camera. Replace the stand, and plug the cord into a power outlet.
- Launch the SimpliSafe app on your smartphone to begin installation.



Tip:

Thread the Micro-USB through the camera stand before inserting it into the camera port.

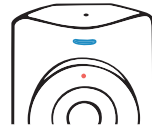


Tip:

Place your camera where a burglar is most likely to enter your home. Usually it's a front or back door.

Tip:


When your camera is all set up, the top status light will be blue. A smaller red light beneath the status light is used at night to help illuminate your room.



Tip:

With the Alarm Recording plan (\$5/mo), cameras will capture a 5 minute recording if your alarm is triggered and a 30 second recording when your system is armed or disarmed or there is a secret alert.

Tip:

To adjust camera settings like picture quality, privacy and volume, select "Cameras" in your app and tap the  icon.

# Step 2. Personalize Settings

## A. Activate your Alarm Monitoring Service

In the event of an emergency, professionally trained operators will contact you and dispatch the authorities. This service is not available until you activate your subscription. Use our mobile app to activate your subscription or visit: [simplisafe.com/activate](https://www.simplisafe.com/activate)

Tip:

Write your Base Station serial number here so you have it handy during activation: \_\_\_\_\_

Tip:

After you activate your subscription, your system will be in Practice Mode for 3 days while you get used to using your alarm. The alarm will function normally, but you will not receive emergency dispatch. After 3 days, you will be notified that your Dispatch Service is live.

Some police and fire departments may require you to have an alarm permit or license. Please contact your local police and fire department for details (do not dial 911 for this). You can also find permitting information that SimpliSafe has on file for your location by clicking the "Permit Information" link in your online account.

## B. Change your PIN

By default, your PIN has been set to 1234. Change this to a new 4-digit number when the keypad prompts you.

Select "PINs" in the keypad menu to change your Master PIN or add additional PINs to your account.





# How 24/7 Alarm Monitoring Works



The siren sounds when an alarm is triggered by one of your sensors.



....your Base Station then wirelessly contacts the Emergency Dispatch Center.



The operator will contact you and others you designate.



Unless you cancel the alarm with your Safe Word, the operator will send the police or firefighters.

## What happens when a sensor is triggered?

- When your alarm is on and one of your sensors is triggered, the Keypad will start beeping and prompt you for your PIN. You have 30 seconds to turn the alarm off – this time is called the entry delay.
- If the alarm is not turned off within the 30 second entry delay, SimpliSafe will sound a siren for four minutes and send an alert signal to our Emergency Dispatch Center. You must activate your service in your online account for this service to function.
- Upon receiving the signal, the Dispatch Center will attempt to contact you.
- If it was a false alarm and you provide your previously chosen Safe Word, no authorities will be dispatched.
- If it is a true emergency or if they are unable to reach you, they will immediately dispatch the police or fire department to your location.
- Your alarm system will automatically re-arm, but the sensor that caused the burglar alarm will be disabled until the alarm system is dis-armed and re-armed again.

Some police and fire departments may require you to have an alarm permit or license. Please contact your local police and fire department for details (do not dial 911 for this). You can also find permitting information that SimpliSafe has on file for your location by clicking the "Permit Information" link in your online account.

# Step 3. Test Your System

## A. Put your system in Test Mode

We recommend you test your system regularly and after making any changes.

- In “menu” select “test”
- Follow the instructions on the keypad
- If you subscribe to the SimpliSafe Alarm Monitoring Service, a test signal will appear in your online account dashboard.
- Press “off” to exit Test Mode. Any errors will be announced by the Base Station.

## B. Test your sensors

When in Test Mode, the Base Station will announce each sensor as you test it to confirm it is working properly:

**Motion Sensors:** Press the Test Button on the top of the Motion Sensor. For an accurate test, leave the room for the sensor you are testing then wait 15 seconds. Re-enter the room and the Base Station will say “Motion Sensor.”

**Glassbreak Sensors:** Press Test Button on the top of the sensor then clap your hands loudly near your windows. The light on the sensor will turn on for 3 seconds and you will hear “Glassbreak Sensor” from the Base Station.

**Entry Sensors:** Open and close protected doors and windows. The Base Station will say “Entry Sensor” to confirm that it has received the signal.

**Panic Buttons:** Hold the Panic Button down for 2 seconds. The Base Station will say “Panic Button” when it receives the signal.

**Smoke Detectors:** Hold the Test Button on the front of the sensor for 4 seconds. The sensor will beep 3 times, then the Base Station will say “Smoke Detector.”

**CO Detectors:** Hold the Test Button on the front of the sensor for 4 seconds. The sensor will beep 4 times, then the Base Station will say “Carbon Monoxide Detector.”

**Water and Freeze Sensors:** Press the Test Button on the top of each sensor. The Base Station will announce the sensor type to confirm that it has received the signal.

**Congratulations!** Setup is complete and you can start using your SimpliSafe system now. Feel free to read on for more information about your system. **Please remember to test your system regularly.**

# Using Your System

## Modes

Your alarm system has 3 modes: Away, Home, and Off. Turn your alarm on by putting it in Away or Home Mode. Turn your alarm off by putting it in Off Mode.

## Turn your Alarm ON

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### Away Mode

Use this mode when you are leaving. All of your sensors, including Motion Sensors, will be active.

- Close all doors and windows.
- Press "away" on your Keychain Remote or Keypad.
- You have 60 seconds to exit before the alarm is active.

Tip: To cancel during the exit delay, simply press "off"

### Home Mode

Use this mode when you are staying home. All of your sensors will be active, except for Motion Sensors which will not be active.

- Close all doors and windows.
- Press "home" on your Keypad.
- Entry Sensors and Glassbreak Sensors will be active immediately. Motion Sensors will not be active – you can move freely around your home.

## Turn your Alarm OFF

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Use the same method to turn off your alarm, whether it's in Home or Away Mode.

- Press "off" on your Keychain Remote OR
- Press "off" followed by your 4 digit PIN, on the Keypad.

If you make a mistake entering your PIN, use the left rocker to erase the character or "off" to start over.

If a sensor is triggered, there will be a 30 second entry delay before the alarm siren sounds and the Dispatch Service is notified.

# Common Questions

## **How do I move a sensor?**

To move a sensor, push up on the front of the sensor in the direction of the test button—the back will stay on the wall and the white adhesive tape tab will be visible. Pull DOWN (not out) slowly on the tab until the back is removed from the wall.

When you are ready to re-adhere the sensor in a new location, use a fresh piece of adhesive tape (extras have been included).

## **How do I change the batteries?**

Voice prompts will warn you when your batteries are low (battery life is approximately 1 year for a Keypad and 5 years for all other sensors). To change sensor or Keypad batteries, remove the component from the wall as described above. The batteries will be visible behind the back panel or you may have to open one more battery door. Replace the batteries and slide the component back into place. The Base Station backup battery is rechargeable and does not normally need to be replaced.

## **Can I use SimpliSafe without the Dispatch Service?**

Yes, but we don't recommend it. Without the Emergency Dispatch Service, only the alarm siren will sound and no authorities will be called. The SimpliSafe Emergency Dispatch Service is easy to set up and can be canceled at any time.

## **What if I have a door or window open when I turn on the alarm?**

Your SimpliSafe alarm will warn you that a door or window is open when you turn the alarm on. Open doors or windows will not be protected until they are closed. Once they are closed, the Base Station will start monitoring them.

## **What happens if I accidentally trigger an alarm?**

Enter your PIN on the Keypad or press "off" on the Keychain Remote to stop the siren. The default PIN for your Keypad is 1234. If you cancel the alarm within a few seconds, the Emergency Dispatch Center will abort the alarm. Otherwise, they will call the numbers you provided to confirm the false alarm. After the operator has verified your identity (please have your Safe Word handy), he or she will cancel any alarms.

## **Can I get a discount on my homeowners or renters insurance?**

Most insurance carriers will provide you with a discount for having a monitored home security system like SimpliSafe. To be eligible for this discount you must be subscribed to the Emergency Dispatch Service. Contact your insurance carrier for details.

# Common Questions (continued)

## **How can I test my Emergency Dispatch Service?**

After your 72 hour Practice Mode is over, select “Test Mode” in your keypad menu and follow the prompts. This will cause your Base Station to send a test signal to the Emergency Dispatch Center. A dispatcher will contact you to let you know the test signal was successfully received.

## **Will SimpliSafe work in the event of a power outage?**

Yes. All of your sensors are battery powered and the Base Station has a built-in rechargeable backup battery that provides power for up to 24 hours during a power outage.

## **How do I avoid false alarms?**

There are several things you can do to avoid the most common causes of false alarms:

- Make sure that anyone who needs to have access to your home (such as your landlord or housekeeper) has a PIN. If you don't want to give them your Master PIN, you can create a separate PIN for them using the Easy Setup Wizard.
- Do not place Motion Sensors near a heater or air conditioner, or facing an open window. If you have large pets, please refer to the instructions on page 4.
- Make sure that a rattling window or door does not trigger an Entry Sensor. Each magnet should be as close as possible to the grooves on the Entry Sensor.

If you're still having trouble with false alarms, please contact SimpliSafe.

## How do I add or remove components?

If you find that you need additional sensors, visit [www.SimpliSafe.com/alarm-sensors](http://www.SimpliSafe.com/alarm-sensors) to purchase more. A total of 41 components may be used with your system.

- In menu, select "devices"
- Find the device you'd like to remove in the list and select it with the right rocker
- Scroll to the bottom of the list and select the option "remove" with the right rocker
- Press "off" to exit the menu

# Troubleshooting

SimpliSafe will warn you of potential problems with a flashing blue light at the bottom of the Base Station and messages displayed on the Keypad. Here are some common warnings and recommended solutions:

KEYPAD DISPLAY	WHAT DO I DO?
"1 Entry Sensor Open"	SimpliSafe is warning you that you may have left a door or window open. Close open doors and windows. If they are already closed, make sure each Entry Sensor and its magnet are less than 2 inches apart.
"Alarm: [sensor type]"	SimpliSafe is warning you that there was a recent alarm. Use caution when entering your home. The warning message will be cleared when you press "off."
"Low Keypad Battery"	Slide the front of the Keypad up and off of the wall (the back will remain adhered to the wall) and replace the 4 AA batteries.
"Keypad Out of Range"	If you see this message frequently, your Keypad and Base Station may be too far apart for reliable wireless communication. Try moving them closer together.
"Error, Sensor # ___"	A wireless sensor is not responding. Move the sensor and Base Station closer together or replace the sensor's battery. If the sensor # displayed on your Keypad is not one of your sensors or it is not installed, remove that sensor from your system (page 20).
"Power Outage"	Your Base Station will function as usual for 8 hours on its rechargeable backup battery. If your home has not lost power, make sure the wall plug is securely inserted into your power outlet and the Base Station.
"No Link to Dispatcher"	<p>SimpliSafe cannot communicate with the Alarm Monitoring Service, for one of the following reasons:</p> <ul style="list-style-type: none"> <li>• Your Alarm Monitoring Service is not active. Please check your account at <a href="http://www.simplisafe.com">www.simplisafe.com</a>.</li> <li>• The Base Station is located in an area with poor wireless coverage. Move it near a window for better reception.               <p style="margin-left: 20px;">Tip: when you put the system in Test Mode the Base Station light will be bright when wireless reception is good and dim when reception is poor.</p> </li> <li>• There is no dial tone on your landline (if you are using a landline as an optional alternative to the wireless connection). Please connect the Base Station to a telephone jack with dial tone.</li> </ul>
"Sensor Already Added"	This message is displayed when you are adding a component already present in the system. You don't need to take any action; your sensor is already ready to use.

# Limited Warranty

SimpliSafe, Inc. ("SimpliSafe") warrants to the initial purchaser (the "Customer") of this product, which includes equipment and components sold by SimpliSafe (the "System"), that the System will be free from defects in materials and workmanship under normal use and service for 3 years from the date that the System was purchased by Customer.

SimpliSafe's sole obligations shall be limited within the warranty period to accepting return of the defective product or part and delivering to Customer an equivalent product or part to replace the defective item. Replacement products may be new or reconditioned, at the sole option of SimpliSafe. SimpliSafe warrants any replaced product for 3 years from the time of replacement.

For warranty service, Customers should please contact SimpliSafe Customer Support at 1-888-95-SIMPLI (957-4675) or visit [www.simplisafe.com/support](http://www.simplisafe.com/support) and click on "Contact Us". If SimpliSafe is unable to address the issue that Customer is facing, SimpliSafe will send Customer a replacement product or part along with a postage prepaid return slip, and Customer will return the old product or part to SimpliSafe using such slip.

This Limited Warranty does not apply in the following cases: failure to follow installation or operating instructions, misuse, alteration, abuse, accident or tampering, or damage or non-performance resulting from use of any item or repair services not provided by SimpliSafe. This Limited Warranty also does not apply if damage was caused by Acts of God, natural disasters, labor disputes, war, terrorism, civil strife, or other causes beyond SimpliSafe's control. Battery replacement is excluded from this Limited Warranty. Products that are tested and found to be in good working condition (not defective) are not covered by this Limited Warranty and will be returned to Customers at their expense.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, OBLIGATIONS OR LIABILITIES, WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE. SIMPLISAFE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES TO THE EXTENT PERMITTED BY LAW. INsofar AS SUCH WARRANTIES CANNOT BE DISCLAIMED, SIMPLISAFE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THE LIMITED WARRANTY DESCRIBED ABOVE OR THE SHORTEST PERIOD ALLOWED BY LAW. IN NO CASE SHALL SIMPLISAFE OR ANY OF ITS AFFILIATES, DIRECTORS, OFFICERS, SHAREHOLDERS, EMPLOYEES, SUBCONTRACTORS, AGENTS OR REPRESENTATIVES (EACH, A "SIMPLISAFE PARTY" AND COLLECTIVELY, THE "SIMPLISAFE PARTIES") BE LIABLE TO CUSTOMER OR ANYONE ELSE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS LIMITED WARRANTY OR ANY OTHER WARRANTIES WHATSOEVER. THIS WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS. CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO CUSTOMER.

SimpliSafe does not represent that the System may not be compromised or circumvented; that the System will prevent any personal injury or property loss; or that the System will in all cases provide adequate warning or protection. Customer understands that the System may be interrupted, circumvented, unavailable (for a limited or extended time period) or otherwise compromised, including as a result of equipment designed or used by a third party for the purpose of causing false alarms or gaining unauthorized access to or otherwise affecting or controlling the System (including any Camera).

CONSEQUENTLY, NO SIMPLISAFE PARTY, AS DEFINED ABOVE, SHALL HAVE ANY LIABILITY FOR ANY LOSS, DAMAGE OR EXPENSE (COLLECTIVELY, "LOSSES"), INCLUDING ANY PROPERTY DAMAGE, PERSONAL INJURY (INCLUDING DEATH), ECONOMIC LOSSES OR ANY OTHER FORM OF LOSS, DAMAGE OR EXPENSE ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY A CLAIM THAT THE SYSTEM FAILED TO GIVE WARNING. HOWEVER, IF ANY SIMPLISAFE PARTY, AS DEFINED ABOVE, IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY THIS LIMITED WARRANTY OR OTHERWISE, THE AGGREGATE LIABILITY OF ALL SIMPLISAFE PARTIES, AS DEFINED ABOVE, SHALL BE LIMITED TO THE PURCHASE PRICE OF THE SYSTEM, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST THE SIMPLISAFE PARTIES, AS DEFINED ABOVE. CUSTOMER ACKNOWLEDGES AND AGREES THAT IT IS IMPRACTICAL AND EXTREMELY DIFFICULT TO DETERMINE THE ACTUAL DAMAGES, IF ANY, THAT MAY RESULT FROM A FAILURE OF THE SYSTEM TO GIVE WARNING. THIS AGREED-UPON AMOUNT (THE PURCHASE PRICE OF THE SYSTEM) IS NOT A PENALTY, AND IS THE SOLE REMEDY.

By purchasing this System, Customer acknowledges that he or she has had an opportunity to review SimpliSafe's warranty terms, has done so to the degree Customer feels he or she needs to be familiar with them, and Customer accepts SimpliSafe's terms and conditions, including the limitations, exclusions, and disclaimers.

(COLLECTIVELY, "LOSSES"), INCLUDING ANY PROPERTY DAMAGE, PERSONAL INJURY (INCLUDING DEATH), ECONOMIC LOSSES OR OTHER FORM OF LOSS, DAMAGE OR EXPENSE ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY A CLAIM THAT THE SYSTEM FAILED TO GIVE WARNING. HOWEVER, IF ANY SIMPLISAFE PARTY, AS DEFINED ABOVE, IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY THIS LIMITED WARRANTY OR OTHERWISE, THE AGGREGATE LIABILITY OF ALL SIMPLISAFE PARTIES, AS DEFINED ABOVE, SHALL BE LIMITED TO THE PURCHASE PRICE OF THE SYSTEM, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST THE SIMPLISAFE PARTIES, AS DEFINED ABOVE. CUSTOMER ACKNOWLEDGES AND AGREES THAT IT IS IMPRACTICAL AND EXTREMELY DIFFICULT TO DETERMINE THE ACTUAL DAMAGES, IF ANY, THAT MAY RESULT FROM A FAILURE OF THE SYSTEM TO GIVE WARNING. THIS AGREED-UPON AMOUNT (THE PURCHASE PRICE OF THE SYSTEM) IS NOT A PENALTY, AND IS THE SOLE REMEDY.

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## Monitoring Services

Monitoring services will not be provided in connection with Customer's purchase of the System unless Customer activates such services online through [simplisafe.com](http://simplisafe.com) or by calling SimpliSafe Customer Support at 1-888-95-SIMPLI (957-4675). Monitoring Services are provided in accordance with SimpliSafe's Terms of Service which can be found online at [www.simplisafe.com/terms-of-service](http://www.simplisafe.com/terms-of-service).

## INSURANCE

THE PRICE OF THE SYSTEM IS UNRELATED TO THE VALUE OF PROPERTY LOCATED ON OR NEAR THE PREMISES AT WHICH THE SYSTEM IS LOCATED. NO PORTION OF THE PURCHASE PRICE IS FOR INSURANCE OR SHALL BE DEEMED OR CONSIDERED INSURANCE PREMIUMS. CUSTOMER ACKNOWLEDGES AND AGREES THAT SIMPLISAFE IS NOT AN INSURER. CUSTOMER SHALL MAINTAIN INSURANCE COVERING ALL LOSSES, AS DEFINED ABOVE, ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY (I) THESE TERMS OF SALE, INCLUDING ANY BREACH OF ANY REPRESENTATION, WARRANTY, COVENANT OR OBLIGATION ARISING HEREUNDER (II) THE SYSTEM, (III) THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE OF ANY KIND OR DEGREE, (IV) THE IMPROPER OPERATION OR NON-OPERATION OF THE SYSTEM, (V) BREACH OF CONTRACT, EXPRESS OR IMPLIED, WHICH OCCURS BEFORE OR AFTER THE SIGNING OF THIS AGREEMENT (VI) BREACH OF WARRANTY, EXPRESS OR IMPLIED, (VII) PRODUCT OR STRICT LIABILITY (VIII) LOSS OR DAMAGE TO OR MALFUNCTION OF FACILITIES NECESSARY TO OPERATE THE SYSTEM, TRANSMIT ANY SIGNAL TO OR RECEIVE SIGNALS AT ANY MONITORING FACILITY, (X) A CLAIM FOR SUBROGATION, INDEMNIFICATION OR CONTRIBUTION, OR (XI) A VIOLATION OF ANY APPLICABLE CONSUMER PROTECTION LAW OR ANY OTHER THEORY OF LIABILITY OR ALLEGED FAULT ON THE PART OF ANY SIMPLISAFE PARTY, AS DEFINED ABOVE (COLLECTIVELY, THE "COVERED CLAIMS"). RECOVERY FOR ANY LOSS, AS DEFINED ABOVE, SHALL BE LIMITED TO THE INSURANCE CUSTOMER PURCHASES SEPARATELY FROM AN INSURANCE COMPANY.

## LIMITATIONS OF LIABILITY AND RELEASE

SimpliSafe does not accept liability for Systems purchased hereunder beyond the remedies set forth herein and in SimpliSafe's Limited Warranty. In particular, as described in SimpliSafe's Limited Warranty, SimpliSafe does not represent that the System may not be compromised or circumvented; that the System will prevent any personal injury or property loss; or that the System will in all cases provide adequate warning or protection. Customer understands that the System may be interrupted, circumvented, unavailable (for a limited or extended time period) or otherwise compromised, including as a result of equipment designed or used by a third party for the purpose of causing false alarms or gaining unauthorized access to or otherwise affecting or controlling the System (including any Camera). Customer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or other events occurring without providing an alarm, but it is not an insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result.

BY AGREEING TO THESE TERMS, CUSTOMER IS RELEASING EACH SIMPLISAFE PARTY, AS DEFINED ABOVE, ON CUSTOMER'S BEHALF AND ON BEHALF OF ALL OTHERS WHO MAKE CLAIMS UNDER THE TERMS OF SALE FROM ALL LOSSES, AS DEFINED ABOVE, ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY ANY COVERED CLAIM, AS DEFINED ABOVE. UNDER NO CIRCUMSTANCES WILL ANY SIMPLISAFE PARTY, AS DEFINED ABOVE, BE RESPONSIBLE OR LIABLE TO CUSTOMER FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES INCLUDING WITHOUT LIMITATION, DAMAGES FOR PERSONAL INJURY, DEATH OR DAMAGES TO PROPERTY, NOTWITHSTANDING THE FOREGOING, EVEN IF A SIMPLISAFE PARTY, AS DEFINED ABOVE, IS FOUND LIABLE FOR ANY LOSSES, AS DEFINED ABOVE, ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY ANY COVERED CLAIM, AS DEFINED ABOVE. ANY SUCH LIABILITY IN THE AGGREGATE OF ALL SIMPLISAFE PARTIES, AS DEFINED ABOVE, SHALL BE LIMITED TO THE PURCHASE PRICE OF THE SYSTEM, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST ALL SIMPLISAFE PARTIES, AS DEFINED ABOVE. IF CUSTOMER WISHES TO INCREASE THE MAXIMUM AMOUNT OF SUCH LIMITED LIABILITY, CUSTOMER MAY OBTAIN A HIGHER LIMIT BY PAYING AN ADDITIONAL AMOUNT PURSUANT TO A SEPARATE WRITTEN AGREEMENT AGREED UPON BETWEEN CUSTOMER AND SIMPLISAFE IN WRITING, BUT SIMPLISAFE SHALL NOT BE HELD TO BE AN INSURER HEREUNDER. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO CUSTOMER.

## Release of Insured Losses; Waiver of Subrogation

Customer releases all SimpliSafe Parties for all Losses covered by Customer's insurance policies and for all insurance deductibles. Customer also waives and releases any subrogation and other rights Customer or Customer's insurance company may have against any SimpliSafe Party for money paid to Customer or on Customer's behalf.

## INDEMNIFICATION

IF ANYONE OTHER THAN CUSTOMER (INCLUDING CUSTOMER'S INSURANCE COMPANY) ASKS ANY SIMPLISAFE PARTY, AS DEFINED ABOVE, TO PAY FOR ANY LOSSES, AS DEFINED ABOVE, INCLUDING ATTORNEYS' FEES ARISING OUT OF OR IN CONNECTION WITH, DUE TO, OR CAUSED IN WHOLE OR IN PART BY ANY COVERED CLAIM, AS DEFINED ABOVE, CUSTOMER SHALL INDEMNIFY, DEFEND AND HOLD EACH SIMPLISAFE PARTY, AS DEFINED ABOVE, HARMLESS (WITHOUT ANY CONDITION THAT ANY OF THEM FIRST PAY), FOR ALL LOSSES, AS DEFINED ABOVE, INCLUDING ATTORNEYS' FEES, ASSERTED AGAINST OR INCURRED BY SUCH PARTIES. THE DUTY TO DEFEND ARISES UPON THE ASSERTION OF A CLAIM OR DEMAND AGAINST SIMPLISAFE AND DOES SO REGARDLESS OF WHETHER SIMPLISAFE HAS BEEN FOUND LIABLE OR WHETHER SIMPLISAFE HAS INCURRED ANY EXPENSE.

## Software

Software embedded within any SimpliSafe System is licensed to Customer under this section on a non-exclusive and limited basis, and not sold. Customer may use such software only in connection with the product in which it is embedded, and may not modify, distribute, copy or reverse engineer such software. All rights with respect to such software not licensed to Customer hereunder are fully reserved by SimpliSafe and/or its licensors.

## Camera

If the System includes any camera or any other video-related equipment (collectively, the "Camera"), then with respect to the Camera, Customer acknowledges, understands and agrees that (i) the Camera is intended to assist Customer, SimpliSafe and the monitoring facility in the verification of alarm events at Customer's premises, not to reduce or eliminate any risk of loss, (ii) the Camera is not intended to detect or prevent unauthorized intrusion onto the premises or any other emergency condition, including fire, smoke, carbon monoxide, medical emergencies or water damage, (iii) Customer will use the Camera solely for verification of alarm events at Customer's premises and no other purpose, (iv) Customer shall not use the Camera, or permit the use of the Camera, for any illegal or unlawful purpose, (v) Customer shall not use or permit the use of a Camera installed with a view where any person may have a reasonable expectation of privacy, including restrooms, dressing or changing areas, locker rooms or similar areas, (vi) Customer shall instruct all persons who may use the Camera of any limitations with respect to the Camera, (vii) Customer shall notify any person whose oral communication may be intercepted, recorded or transmitted by the Camera of any such interception, recording or transmission, and (viii) CUSTOMER SHALL NOT INTERCEPT, RECORD OR TRANSMIT ANY ORAL COMMUNICATION OF ANY PERSON WITHOUT HAVING SUCH PERSON'S PERMISSION TO DO SO.

## Life Safety Notice

If Customer purchases a System that includes smoke detectors or carbon monoxide detectors, or if Customer adds smoke detectors or carbon monoxide detectors at a later time, such detectors are supplemental devices only and are not intended to be part of a primary fire alarm or carbon monoxide detection system. There may be specific requirements or standards for the installation and location of such detectors. Customers should contact their local authority having jurisdiction or consult a qualified professional to assist in the installation, maintenance and location of such detectors. Customers have sole responsibility for complying with any and all codes, laws and standards that may apply to the installation, placement, and maintenance of the System.

## Privacy

Customers should please refer to SimpliSafe's privacy policy at [www.simplisafe.com/privacy-policy](http://www.simplisafe.com/privacy-policy) for important information about SimpliSafe's collection, use and sharing of Customers' personal information.

## Dispute Resolution

Certain portions of this section are deemed to be a "written agreement to arbitrate" pursuant to the Federal Arbitration Act. Customer and SimpliSafe agree that SimpliSafe intends that this section satisfies the "writing" requirement of the Federal Arbitration Act. In the event of any dispute or disagreement between the parties, or claim or question by a party, arising from or relating to these Terms of Sale or the breach hereof (collectively, a "Dispute"), the parties hereto shall use their best efforts to settle the Dispute. To this effect, the parties shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties. If the parties do not reach such a solution within a period of 60 days then, upon notice by either party to the other, such Dispute shall be finally settled by arbitration administered by the American Arbitration Association ("AAA") in accordance with the provisions of its Consumer Arbitration Rules. Once the Dispute is submitted to the AAA for arbitration and each party pays the appropriate filing fees, the parties agree to equally share all costs of AAA arbitration, including Arbitrator fees and expenses. The parties will remain individually responsible for their own attorney costs or other non-AAA required costs, unless otherwise ordered by the arbitrator. If an in-person arbitration hearing is required, then it will be conducted at the AAA's office in Boston, Massachusetts.

The arbitration will be heard and determined by a single neutral arbitrator selected by the AAA who is a retired judge or a lawyer with not less than 15 years of experience as a practicing member of the bar in the substantive practice area related to the Dispute, who will administer the proceedings in accordance with the AAA's Consumer Arbitration Rules. The arbitrator will apply applicable law and the provisions of these Terms of Sale and will determine any Dispute according to the applicable law and facts based upon the record and no other basis. The arbitrator's decision must consist of a written statement stating the disposition of each claim of the Dispute, and must provide a statement of the essential findings and conclusions on which the decision and any award (if any) is based. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof.

Customer can obtain the AAA procedures, rules, and fee information as follows:

AAA: 800.778.7879

<http://www.adr.org/>

In arbitration, as with a court, the arbitrator must honor the terms of these Terms of Sale and can award the prevailing party damages and can award the prevailing party damages and other relief (including attorneys' fees). However, WITH ARBITRATION (A) THERE IS NO JUDGE OR JURY. (B) THE ARBITRATION PROCEEDINGS AND ARBITRATION OUTCOME ARE SUBJECT TO CERTAIN CONFIDENTIALITY RULES, AND (C) JUDICIAL REVIEW OF THE ARBITRATION OUTCOME IS LIMITED. The parties agree that the arbitration shall be confidential. All parties to the arbitration will have the right, at their own expense, to be represented by an attorney or other advocate of their choosing.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IF CUSTOMER OR SIMPLISAFE WANTS TO ASSERT A DISPUTE AGAINST THE OTHER, THEN CUSTOMER OR SIMPLISAFE MUST COMMENCE IT (BY DELIVERY OF WRITTEN NOTICE AS SET FORTH IN THE SECTION ENTITLED "OTHER TERMS AND CONDITIONS") WITHIN 1 YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED -- OR IT WILL BE FOREVER BARRED.

NOTWITHSTANDING THE FOREGOING, THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED ON A CLASS ACTION BASIS OR ON ANY BASIS INVOLVING ANY DISPUTE BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC, OTHER PERSONS OR ENTITIES DOING BUSINESS WITH SIMPLISAFE, OR OTHER PERSONS OR ENTITIES SIMILARLY SITUATED. FURTHERMORE, ANY DISPUTE BROUGHT BY OR AGAINST SIMPLISAFE MAY NOT BE JOINED OR CONSOLIDATED IN THE ARBITRATION WITH CLAIMS BROUGHT BY OR AGAINST ANY OTHER SIMPLISAFE CUSTOMER, UNLESS OTHERWISE AGREED UPON BY THE PARTIES. FURTHER, THE PARTIES ACKNOWLEDGE THAT THEY WAIVE ANY RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR AS

A MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO ANY DISPUTE SUBJECT TO ARBITRATION. CUSTOMER SHALL HAVE THE RIGHT TO OPT OUT OF THIS AGREEMENT TO ARBITRATE BY PROVIDING WRITTEN NOTICE OF HIS OR HER INTENTION TO DO SO BY EMAILING TOS@SIMPLISAFE.COM WITHIN 60 DAYS OF THESE TERMS OF SALE BECOMING BINDING UPON CUSTOMER FOR THE FIRST TIME. OPTING OUT OF THIS AGREEMENT TO ARBITRATE HAS NO EFFECT ON ANY PREVIOUS, OTHER, OR FUTURE ARBITRATION AGREEMENT(S) THAT CUSTOMER MAY HAVE WITH SIMPLISAFE. IF THIS AGREEMENT TO ARBITRATE BECOMES BINDING, CUSTOMER CANNOT CHANGE, MODIFY OR REVOKE IT (INCLUDING BY ATTEMPTING TO OPT OUT IN CONNECTION WITH ANY CONFIRMATION OF THE THESE TERMS OF SALE, AS AMENDED FROM TIME TO TIME) WITHOUT AN AGREEMENT IN WRITING SIGNED BY SIMPLISAFE. IN THE EVENT THAT CUSTOMER OPTS OUT OF THIS AGREEMENT TO ARBITRATE IN ACCORDANCE WITH THIS SECTION: CUSTOMER AND SIMPLISAFE EACH HEREBY IRREVOCABLY AGREE THAT ANY SUIT, ACTION OR OTHER LEGAL PROCEEDING ("SUIT") ARISING OUT OF OR IN CONNECTION WITH OR DUE TO ANY CLAIM OR DISPUTE THAT HAS ARISEN OR MAY ARISE BETWEEN CUSTOMER AND SIMPLISAFE MUST BE RESOLVED EXCLUSIVELY BY A STATE OR FEDERAL COURT LOCATED IN BOSTON, MASSACHUSETTS; CUSTOMER AND SIMPLISAFE EACH CONSENT TO THE EXCLUSIVE JURISDICTION AND VENUE OF EACH SUCH COURT IN ANY SUCH SUIT AND WAIVE ANY OBJECTION THAT CUSTOMER OR SIMPLISAFE MAY HAVE TO JURISDICTION OR VENUE OF ANY SUCH SUIT; CUSTOMER AND SIMPLISAFE EACH CONSENT TO SERVICE OF PROCESS IN ACCORDANCE WITH THE NOTICE PROVISIONS OF THIS AGREEMENT; AND CUSTOMER AND SIMPLISAFE EACH HEREBY WAIVE ANY RIGHT TO TRIAL BY JURY IN ANY SUCH SUIT.

## Other Terms and Conditions

SimpliSafe reserves the right to change and amend the Terms of Sale at any time by reasonable notice, including without limitation by posting a revised Terms of Sale on the SimpliSafe website at [www.simplisafe.com/terms-sale](http://www.simplisafe.com/terms-sale) and/or by written notice sent to the e-mail address Customer provided to SimpliSafe, which amended terms shall be binding upon the parties. Customers are encouraged to review the Terms of Sale on a periodic basis for modifications. All changes or amendments to the Terms of Sale by Customer must be in writing and signed by all parties to be binding on the parties.

These Terms of Sale and all transactions on the SimpliSafe website are governed by Massachusetts law without reference to its conflicts of law rules. The interpretation of the Terms of Sale shall not be construed against the drafter.

SimpliSafe will not be liable for any failure to discharge its obligations under the Terms of Sale due to strikes, accidents, fires, or shutdowns of its manufacturing plant or plants supplying it or other contingencies beyond the control of SimpliSafe, including those arising out of or in connection with, due to, or caused in whole or in part by emergency conditions.

All claims, actions or proceedings against SimpliSafe must be commenced in court within one (1) year after the cause of action has accrued, without judicial extension of time, or such claim, action or proceeding is barred. The time period in this paragraph must be complied with strictly.

Unless otherwise expressly provided herein, (i) all notices required to be given to SimpliSafe shall be deemed to have been duly given if in writing and mailed by regular mail, postage prepaid, or overnight delivery, by a reputable, national overnight delivery service to SimpliSafe's then current principal place of business and (ii) all notices required to be given to Customer shall be deemed to have been duly given if in writing and sent to the e-mail address Customer provided to SimpliSafe.

Should any provision of the Terms of Sale (or portion of the Terms of Sale), or its application to any circumstances, be held illegal, invalid or unenforceable to any extent, the validity and enforceability of the remainder of the provision and the Terms of Sale, or of such provisions as applied to any other circumstances, shall not be affected thereby, and shall remain in full force and effect as valid, binding and continuing. When used in these Terms of Sale, the word "including" shall mean "including, but not limited to."

# FCC Notices

## FCC Part 15 Notices

The FCC ID of the Base Station (U9K-BS2000) can be found on its base. The FCC ID of the pager module (R17GE910) is printed on a label on the module itself, which is inside the Base Station and not accessible to the customer. The FCC ID of the Keychain Remote (U9K-KR1 / U9K-KR2), Keypad (U9K-KP1000), Entry Sensor (U9K-ES1000), Motion Sensor (U9K-MS1000), Panic Button (U9K-PB1000), Glassbreak Sensor (U9K-GB1000), CO Detector (U9K-CO1000), Smoke Detector (U9K-SD1000), Water Sensor (U9K-WT1000) and Freeze Sensor (U9K-FS1000) can be found when changing their batteries (see page 19).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain the compliance with the FCC's RF exposure guideline, place the Base Station at least 20 cm from nearby people.

#### **ACTA Part 68 Statement**

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the Base Station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug (RJ11C) is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact SimpliSafe, Inc. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of SimpliSafe does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Warning: Changes or modifications to this unit not expressly approved by SimpliSafe, Inc. could void the user's authority to operate the equipment.

#### **FCC Canadian Notices**

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

FCC and IC Radiation Exposure Statement:

This equipment complies with FCC and Canada radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'IC sur l'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux radiations définies par le Canada pour des environnements non contrôlés.

Cet émetteur ne doit pas être installé au même endroit ni utilisé avec une autre antenne ou un autre émetteur

# Product Safety Information

Use only approved batteries and the supplied UL approved power adapter with your SimpliSafe Home Security System. Any tampering with the product or other unauthorized use will void your limited warranty. To prevent a fire hazard or electrical shock, do not expose the Base Station or other components to water or operate the System while you are wet or standing in water. Be sure that electrical and telephone cords used are not frayed or placed in a location where they can pose a danger.

Caution: To ensure proper operation, this equipment must be installed according to the enclosed installation instructions. To verify that the equipment is operating properly and can successfully report an alarm, this equipment must be tested immediately after installation, and periodically thereafter, according to the enclosed test instructions (page 7 and 11).

Caution: This equipment cannot report an alarm through a telephone line when other equipment (telephone, answering system, computer modem, etc.) connected to the same phone line is in use.

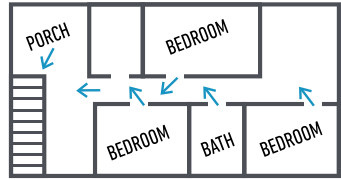
Caution: Please verify periodically that components remain firmly adhered. A falling component could harm a passing person. Also, swallowing a small piece, such as a magnet or battery could be harmful. Please keep them away from children.

<b>Power Supply:</b>	<b>Input: 100-240VAC, 50-60Hz. Output: 7.5VDC, 1.6A.</b>
<b>Batteries:</b>	<b>Base Station: four rechargeable 1.2V NiMh, size AA. (Note: NiMh batteries must be recycled or disposed of properly). Keypad: four 1.5V Alkaline, size AA. Entry, Motion, Glassbreak Sensors: one 3V Lithium, size CR123A. Panic Button: one 3V Lithium, size CR2032. Keychain Remote: one 3V Lithium, size CR1632. Freeze, Water Sensors: one 3V Lithium, size CR2450.</b>
<b>Operating Temp:</b>	<b>45°F to 115°F, 90% maximum humidity</b>

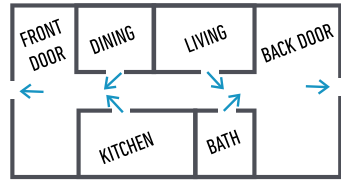
# Emergency Evacuation Plan

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

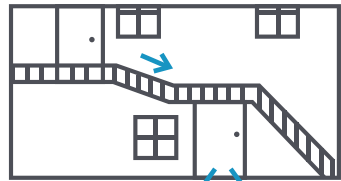
- Position your detector or your interior and/or exterior sounders so that they can be heard by all occupants.
- Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other may be a window, should your path be impassable. Station an escape ladder at such windows if there is a long drop to the ground.
- Sketch a floor plan of the building. Show windows, doors, stairs, and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.
- Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.
- Try the door. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door if smoke or heat rushes in.
- When smoke is present, crawl on the ground. Do not walk upright, since smoke rises and may overcome you. Clearer air is near the floor.
- Escape quickly; don't panic.
- Establish a common meeting place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house — many die going back.



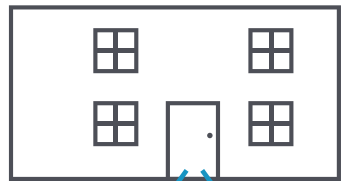
Second Floor



First Floor



Back



Front

## NFPA Notice

This equipment should be installed in accordance with Chapter 2 of the National Fire Alarm Code, ANSI/NFPA 72, (National Fire Protection Association, Batterymarch Park, Quincy, MA 02269). Printed information describing proper installation, operation, testing, maintenance, evacuation planning, and repair service is to be provided with this equipment. Warning: Owner's instruction notice: Not to be removed by anyone except occupant."

This system must be checked by a qualified technician at least once every three (3) years.

# Notes

# SimpliSafe

SimpliSafe, Inc.  
294 Washington Street, Boston MA  
1-888-957-4675  
**SimpliSafe.com**

Owners Manual version 4.0 (2017), Printed in China



## Carbon Monoxide Detector Manual (SSCO3)

### Introduction

The SSCO3 wireless carbon monoxide (CO) detector monitors the level of CO gas in your home and gives early warning when a potentially dangerous level exists. It does not detect fire, smoke, or any other gas. If a dangerous concentration of CO is detected, the red light on the front of the detector turns on and an internal siren sounds (4 loud beeps followed by a pause). The built-in wireless transmitter can also cause your SimpliSafe3 Base Station (SSBS3) siren to sound. The alarm automatically resets when CO is no longer detected.

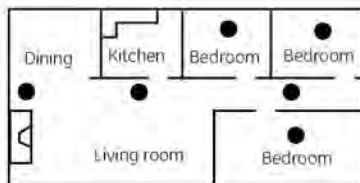
The CO detector also monitors low battery, wall tamper, and sensor end-of-life conditions. These trouble conditions will cause an audible chirp from the CO detector as described in the "Operating Modes" section below.

The SSCO3 is intended for residential indoor applications and other areas approved by the authority having jurisdiction (AHJ). It is not intended for use in industrial applications.

### CO Detector location

CO Detectors should be mounted in or near bedrooms and living areas. Make sure you can hear the alarm from all sleeping areas. If you install only one CO alarm in your home, install it near bedrooms, not in the basement or furnace room. For maximum protection, install one outside primary sleeping areas and on each level of your home.

### Recommended locations



### Locations to avoid

To avoid causing damage to the unit, to provide optimum performance, and to prevent unnecessary nuisance alarms:

- Do not install in kitchens, garages, or furnace rooms.
- Do not install in areas where the temperature is colder than 40°F (4.4°C) or hotter than 100°F (37.8°C).
- Do not install within 5 ft. of heating or cooking appliances. (We recommend 15 ft. to prevent nuisance alarms.)

- Do not install near vents, flues, chimneys, or any forced/unforced air ventilation openings.
- Do not install on metal surfaces. Avoid mounting in areas with a large quantity of metal or electrical wires.
- Do not install near ceiling fans, doors, windows, or areas directly exposed to the weather.
- Do not install in dead air spaces, such as peaks of vaulted ceilings or gabled roofs, where CO may not reach the sensor in time to provide early warning.
- Do not place the alarm where drapes, furniture, or other objects block the flow of air to the vents.
- Do not install near paint thinner fumes

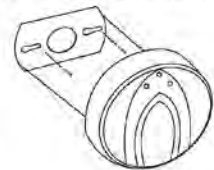
### Installing the CO Detector

#### Adding CO Detector to System

- Enter Keypad menu with Master PIN
- Navigate to Devices
- Select the first option Add Device
- Navigate to CO
- Press the Test button on the CO detector you are adding.
- Choose a name for the CO Detector

#### Install the CO Detector on a ceiling or wall:

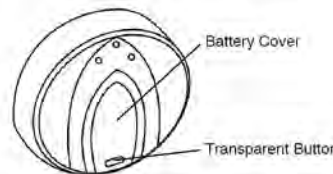
- Remove the mounting bracket from your unit by rotating it counterclockwise.
- Mount the bracket to the ceiling or wall, using the included screws and wall anchors.
- Push the CO Detector onto the mounting bracket and turn it clockwise until it clicks into place. Pull outward on the alarm to make sure it is securely attached.
- Product is only intended for installation on the ceiling, or on the wall no more than 12 inches from the ceiling.



### Battery installation and replacement

#### To install or replace the batteries in this alarm:

- Press the transparent button and flip open the battery cover to expose the battery compartment.



- Remove the old batteries and properly dispose of them as recommended by the battery manufacturer.
- Install the new batteries. Note the polarity illustration in the battery compartment. Make sure to carefully seat the red battery warning flags in the recess of the battery well
- Close the battery cover. The battery cover of your CO alarm will only close if all three AA batteries are properly installed.

When replacing the batteries, use one of the following approved brand:

- AA 1.5V Energizer #LR1 lithium battery

Replacement batteries can be purchased online from SimpliSafe at [simplisafe.com](http://simplisafe.com) or in retail stores.

**Warning:** Use of a different battery may have a detrimental effect on the alarm operation.

**Caution:** Constant exposures to high or low humidity may reduce battery life.

After changing the batteries, the unit will chirp for approximately 0.5 second and all the lights will flash for 0.5 second. Test your alarm by using the Test/Hush button and check that the green Power light is on.

### Testing

**Caution:** Continuous exposure to the high sound level of this alarm over an extended period of time may cause hearing loss.

- Press the test button. You should hear 4 short beeps with a corresponding three LED flashes in 5 seconds. This cycle will repeat one more time.
- We recommend you test your CO detector weekly.

### Silence Feature

If the CO alarm is sounding, pressing the Test/Mute button will mute the siren; the red light will continue flashing. After 4 minutes, if the CO concentration that caused the alarm remains at a dangerous level, the siren will reactivate, sounding 4 beeps, then pausing 1 minute, then sounding 4 beeps again, until the CO condition is resolved.

### Operating Modes

**Power on mode:** Three LEDs blink and buzzer beeps for 0.5 second as soon as the batteries are installed.

**Stand-by mode:** green LED flashes once in every 60 seconds, which means the unit is receiving power and also indicates it is functioning properly.

**CO Alarm mode:** When the unit senses CO, the red LED light flashes rapidly and buzzer sounds loudly with repeating 4 quick beeps and pause 5 seconds and then 4 quick beeps. After 4 minutes of an alarm, the pause will increase to 60 seconds.

**Low battery warning mode:** The yellow LED flashes once in a minute and the buzzer chirps also once in a minute. This warning should last for up to 30 days, but please replace the battery asap before battery power is completely exhausted.

**Malfunction (Error) mode:** The yellow LED flashes three times in a minute and buzzer chirps once in a minute. This indicates the unit is malfunctioned and needs to be replaced.

**Low sensitivity (Aging) mode:** The yellow LED flashes twice in a minute and buzzer chirps once in a minute. This means unit needs to be replaced.

**End of life signal mode:** The yellow LED flashes four times in a minute and buzzer chirps once in a minute. This indicate the CO alarm unit is reaching the end of this useful life (around 5 years after the unit was manufactured). Please replace with a new CO Detector.

**Tamper mode:** The buzzer chirps once in a minute and the yellow LED is steadily on until the CO alarm unit is mounted back to the bracket properly.

### Specifications

Required batteries	Three AA batteries (Energizer #LR1 lithium)
Sensor	Electrochemical carbon monoxide sensor
Audible alarm	Over 85dB at 3m
Alarm response times	70 PPM = 60-240 min. 150 PPM = 10-50 min. 400 PPM = 4-15 min.
Dimensions	12.5cm diameter x 3.5cm depth
Operating environment	Temperature 40 to 100°F (4.4 to 37.8°C) Relative humidity 10 to 95% noncondensing

### Regulatory information

ETL rating	ANSI/UL 2034
FCC compliance	This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. FCC ID: U9K-CO1000

### Maintenance tips

To keep your alarm in good working order:

- Perform a CO alarm test once a week
- Vacuum the alarm cover once a month to remove accumulated dust.
- Never use water or cleaners - they may damage the unit.
- Avoid spraying air fresheners, hair spray, paint, or other aerosols near the alarm.
- Do not paint the unit. Paint will seal the vents and interfere with proper sensor operation.

### Information about carbon monoxide

Carbon monoxide is a colorless, odorless, and tasteless poison gas that can be fatal when inhaled. CO inhibits the blood's capacity to carry oxygen.

Periodically review this alarm manual and discuss your CO alarm emergency procedure with all members of your family. Never ignore a CO alarm. A true alarm is an indication of potentially dangerous levels of CO. CO alarms are designed to alert you to the presence of CO before an emergency - before most people would experience symptoms of CO poisoning, giving you time to resolve the problem calmly.

Determine if anyone in the household is experiencing symptoms of CO poisoning. Many cases of reported CO poisoning indicate that while victims are aware they are not well, they become so disoriented they are unable to save themselves either by exiting the building or calling for assistance. Also, young children and household pets may be the first affected. You should take extra precautions to protect high-risk persons from CO exposure because they may experience ill effects from CO at levels that would not ordinarily affect a healthy adult.

### Symptoms of CO poisoning

The following common symptoms are related to CO poisoning and should be discussed with ALL members of the household:

- Mild exposure** = Slight headache, nausea, vomiting, fatigue (often described as "flu-like" symptoms).
- Medium exposure** = Severe throbbing headache, drowsiness, confusion, fast heart rate.
- Extreme exposure** = Unconsciousness, convulsions, cardio-respiratory failure, death.

If you experience even mild symptoms of CO poisoning, consult your doctor immediately.

### Conditions that can produce carbon monoxide

- Excessive spillage or reverse venting of fuel burning appliances caused by:
  - Outdoor ambient conditions such as wind direction and/or velocity, including high gusts of wind; heavy air in the vent pipes (cold/humid air with extended periods between cycles).

- Negative pressure differential resulting from the use of exhaust fans.
- Simultaneous operation of several fuel burning appliances competing for limited internal air.
- Vent pipe connection vibrating loose from clothes dryers, furnaces, or water heaters.
- Obstructions in or unconventional vent pipe designs which amplify the above situations.

- Extended operation of unvented fuel burning devices (range, oven, fireplace, etc.).
- Temperature inversions which can trap exhaust gasses near the ground.
- Car idling in an open or closed attached garage, or near a home.

### What CO alarms can and cannot do

CO alarms provide early warning of the presence of CO, usually before a healthy adult would experience symptoms. This early warning is possible however, only if your CO alarm is located, installed, and maintained as described in this manual.

Because carbon monoxide is a cumulative poison, long-term exposures to low levels may cause symptoms, as well as short-term exposures to high levels. This unit has a time-weighted alarm, the higher the level of CO present, the sooner the alarm will be triggered.

This CO alarm can only warn you of the presence of CO. It does not prevent CO from occurring, nor can it solve an existing CO problem. If your unit has alarmed and you've provided ventilation by leaving your windows and doors open, the CO buildup may have dissipated by the time help responds. Although your problem may appear to be temporarily solved, it is crucial that the source of the CO is determined and that the appropriate repairs are made.

CO alarms have limitation. Like any other electronic device, CO alarms are not fool-proof. CO alarms have a limited operational life. You must test your CO alarm weekly, because it could fail to operate at any time.

If your CO alarm fails to test properly, or if its self-diagnostic test reveals a malfunction, immediately have the unit replaced. This alarm will not monitor CO levels while in a trouble condition.

The CO alarm can only sense CO that reaches the unit's sensor. It is possible that CO may be present in other areas without reaching the alarm. The rate and ability with which CO reaches the alarm may be affected by:

- Doors or other obstructions.
- Fresh air from a vent, an open window, or other source.
- CO being present on one level of the home and not reaching a CO alarm installed on a different level. (For example, CO in the basement may not reach an alarm on the second level, near the bedrooms).

For these reasons, we recommend you provide complete coverage by placing a CO alarm on every level of the home.

### Important warning statements

This carbon monoxide alarm is designed to detect carbon monoxide from ANY source of combustion. It is NOT designed to detect smoke, fire, or any other gas.

**WARNING:** Carbon monoxide alarms are not smoke alarms. This carbon monoxide alarm is not a substitute for installing and maintaining an appropriate number of smoke alarms in your home.

This CO alarm will not sense smoke, fire, or any poisonous gas other than carbon monoxide even though carbon monoxide can be generated by fire. For this reason you must install smoke alarms to provide early warning of fire and to protect you and your family from fire and its related hazards.

**Caution:** This alarm will only indicate the presence of carbon monoxide at the sensor. Carbon monoxide may be present in other areas.

**WARNING:** This product is intended for use in ordinary indoor locations of family living units. It is not designed to measure compliance with Occupational Safety and Health Administration (OSHA), commercial, or industrial standards. It is not suitable for installation in hazardous locations as defined in the National Electric Code.

The installation of this device should not be used as a substitute for proper installation, use and maintenance of fuel burning appliances, including appropriate ventilation and exhaust systems. It does not prevent CO from occurring, nor can it solve an existing CO problem.

**WARNING:** This device is designed to protect individuals from acute effects of carbon monoxide exposure. It may not fully safeguard individuals with specific medical conditions. If in doubt, consult a medical practitioner. Individuals with medical problems may consider using warning devices which provide audible and visual signals for carbon monoxide concentrations under 30 PPM.

This carbon monoxide alarm requires a continuous supply of electrical power - it will not work without power.

This alarm has not been investigated for carbon monoxide detection below 70 PPM.

**WARNING:** This device contains a wireless transmitter that can actuate a remote audible siren. When used in a typical single level or multilevel dwelling, or in apartment buildings where adjacent apartments may have similar systems, it is possible that interference for another system could prohibit the remote siren from sounding in the event of an alarm. Never rely solely on the remote siren for notification of an alarm. Always make sure that the internal siren in the CO Detector can be heard from all bedrooms and living areas.

### Customer support

For any questions regarding your CO Detector, please contact:

SimpliSafe, Inc.  
294 Washington St, Floor 9  
Boston, MA 02108

Email: [customer-support@simplisafe.com](mailto:customer-support@simplisafe.com)

Website: [www.simplisafe.com](http://www.simplisafe.com)

Phone: 1-888-957-4675

### What to do in the event of a CO alarm

**WARNING!!** Actuation of your CO alarm indicates the presence of carbon monoxide (CO) which can KILL YOU. If alarm signal sounds:

- Press the mute button
- Call your emergency services (fire department or 911)
- Immediately move to fresh air – outdoors or by an open door/window. Do a head count to check that all persons are accounted for. Do not reenter the premises nor move away from the open door/window until the emergency services responders have arrived, the premises have been aired out, and your alarm remains in its normal condition.
- After following steps 1 – 3, if your alarm reactivates within a 24 hour period, repeat steps 1 – 3 and call a qualified appliance technician to investigate for sources of CO from fuel burning equipment and appliances, and inspect for proper operation of this equipment. If problems are identified during this inspection have the equipment serviced immediately. Note any combustion equipment not inspected by the technician and consult the manufacturers' instructions, or contact the manufacturers directly, for more information about CO safety and this equipment. Make sure that motor vehicles are not, and have not been, operating in an attached garage or adjacent to the residence.





# Manuel du Détecteur de Monoxyde de Carbone (SSCO3)

## Introduction

Le détecteur de monoxyde de carbone (CO) sans fil SSCO3 surveille le niveau de gaz CO dans votre maison et alerte rapidement lorsqu'un niveau potentiellement dangereux existe. Il ne détecte pas le feu, la fumée ou tout autre gaz. Si une concentration dangereuse de CO est détectée, la lumière rouge à l'avant du détecteur s'allume et une sirène interne retentit (4 bips forts suivis d'une pause). L'émetteur sans fil intégré peut également déclencher la sirène de la station de base SimpliSafe. L'alarme se réinitialise automatiquement lorsque le CO n'est plus détecté.

Le détecteur de CO surveille également les conditions de batterie faible, de sabotage de la paroi et de fin de vie du capteur. Ces conditions de dérangement provoquent un signal sonore émis par le détecteur de CO, comme décrit dans la section «Modes de fonctionnement» ci-dessous.

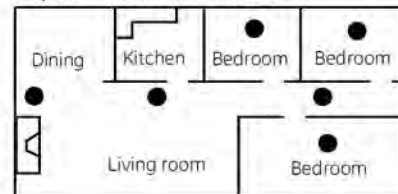
Le SSCO3 est destiné aux applications intérieures résidentielles et d'autres zones approuvées par l'autorité compétente (AHJ).

Il n'est pas destiné à être utilisé dans des applications industrielles.

## Emplacement du détecteur de CO

Les détecteurs de CO devraient être installés dans ou à proximité des chambres et des espaces de vie. Assurez-vous que vous pouvez entendre l'alarme de toutes les zones de couchage. Si vous installez un seul avertisseur de monoxyde de carbone dans votre maison, installez-le près des chambres à coucher, et non dans le sous-sol ou dans la chaufferie. Pour une protection maximale, installez une zone de couchage principale à l'extérieur et à chaque niveau de votre maison.

## Emplacements recommandés



## Emplacements à éviter

Pour éviter d'endommager l'unité, pour fournir des performances optimales et éviter les alarmes intempestives inutiles:

- Ne pas installer dans les cuisines, les garages ou les salles de fournaise.
- Ne pas installer dans des zones où la température est inférieure à 40°F (4,4°C) ou supérieure à 100°F (37,8°C).

- Ne pas installer à moins de 5 pi d'appareils de chauffage ou de cuisson. (Nous recommandons 15 pi pour éviter les alarmes intempestives.)
- Ne l'installez pas à proximité d'événements, de conduits de fumée, de cheminées ou d'ouvertures de ventilation forcée / non forcée.
- Ne pas installer sur des surfaces métalliques. Évitez de monter dans des zones comportant une grande quantité de fils métalliques ou électriques.
- Ne l'installez pas à proximité de ventilateurs de plafond, de portes, de fenêtres ou de zones directement exposées aux intempéries.
- Ne l'installez pas dans des espaces d'air morts, tels que les pics de plafonds voûtés ou les toits à pignon, où le CO pourrait ne pas atteindre le capteur à temps pour fournir un avertissement précoce.
- Ne placez pas l'alarme à un endroit où des rideaux, des meubles ou d'autres objets bloquent l'écoulement d'air vers les événements.
- Ne pas installer près des vapeurs de diluant à peinture

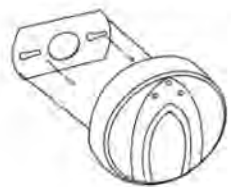
## Installation du détecteur de CO

Ajouter un détecteur de CO au système

- Entrez dans le menu du clavier avec le code PIN principal
- Naviguez vers les appareils
- Sélectionnez la première option Ajouter un périphérique
- Naviguez vers le détecteur de CO
- Appuyez sur le bouton Test du détecteur de CO que vous ajoutez
- Choisissez un nom pour le détecteur de CO

Installez le détecteur de CO sur un plafond ou un mur:

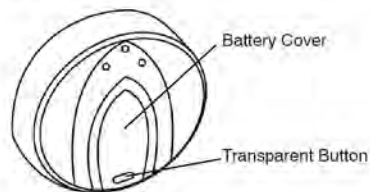
- Retirez le support de montage de votre appareil en le tournant dans le sens antihoraire.
- Montez le support au plafond ou au mur en utilisant les vis et les ancrages muraux fournis.
- Poussez le détecteur de CO sur le support de montage et tournez-le dans le sens des aiguilles d'une montre jusqu'à ce qu'il s'enclenche. Tirez vers l'extérieur sur l'alarme pour vous assurer qu'elle est bien fixée.



## Installation et remplacement de la batterie

Pour installer ou remplacer les piles dans cette alarme:

- Appuyez sur le bouton transparent et ouvrez le couvercle de la batterie pour exposer le compartiment de la batterie.



- Retirez les piles usagées et jetez-les comme recommandé par le fabricant de la pile.
- Installez les nouvelles piles. Notez l'illustration de la polarité dans le compartiment de la batterie. Assurez-vous de bien placer les indicateurs d'avertissement de la batterie rouge dans le renforcement de la batterie.
- Fermez le couvercle de la batterie. Le couvercle de la batterie de votre avertisseur de CO ne se ferme que si les trois piles AA sont correctement installées.

Lorsque vous remplacez les piles, utilisez la marque et le numéro de modèle approuvés suivants:

- AA 1.5V Energizer #L91 batterie au lithium

Les batteries de rechange peuvent être achetées en ligne auprès de Simplisafe sur simplisafe.com ou dans les magasins de détail.

Avertissement: L'utilisation d'une batterie différente peut avoir un effet négatif sur le fonctionnement de l'alarme.

Attention: Des expositions constantes à une humidité élevée ou faible peuvent réduire la durée de vie de la batterie.

Après avoir changé les piles, l'appareil émettra un bip d'environ 0,5 seconde et toutes les lumières clignoteront pendant 0,5 seconde. Testez votre alarme en utilisant le bouton Test / Hush et vérifiez que le voyant d'alimentation vert est allumé.

## Essai

Attention: Une exposition continue au niveau sonore élevé de cette alarme sur une période prolongée peut entraîner une perte auditive.

Appuyez sur le bouton de test: Vous devriez entendre 4 bips courts avec les trois clignotements correspondants en 5 secondes. Ce cycle va se répéter une fois de plus. Nous vous recommandons de tester votre détecteur de CO une fois par semaine.

## Fonction de silence

Si l'alarme de CO retentit, appuyez sur le bouton Test / Mute pour couper la sirène; la lumière rouge continuera à clignoter. Après 4 minutes, si la concentration de CO qui a provoqué l'alarme reste à un niveau dangereux, la sirène se réactivera, émettra 4 bips, puis s'arrêtera 1 minute, puis 4 bips retentiront, jusqu'à ce que la condition de CO soit résolue.

## Modes de fonctionnement

**Mode de mise sous tension:** Trois DEL clignotent et un bip retentit pendant 0,5 seconde dès que les piles sont installées.

**Mode veille:** La LED verte clignote une fois toutes les 60 secondes, ce qui signifie que l'unité est alimentée et indique également qu'elle fonctionne correctement.

**Mode Alarme CO:** Lorsque l'unité détecte le CO, le voyant DEL rouge clignote rapidement et l'avertisseur sonore retentit fortement en répétant 4 bips rapides et en faisant une pause de 5 secondes puis de 4 bips rapides. Après 4 minutes d'une alarme, la pause passera à 60 secondes.

**Mode d'avertissement de batterie faible:** La LED jaune clignote une fois par minute et le signal sonore retentit également une fois par minute. Cet avertissement devrait durer jusqu'à 30 jours, mais veuillez remplacer la pile immédiatement.

**Mode de dysfonctionnement (erreur):** La DEL jaune clignote trois fois par minute et le signal sonore retentit une fois par minute. Ceci indique que l'unité est défectueuse et doit être remplacée.

**Mode de faible sensibilité (vieillesse):** La DEL jaune clignote deux fois par minute et le buzzer retentit une fois par minute. Cela signifie que l'unité doit être remplacée.

**Mode signal de fin de vie:** La LED jaune clignote quatre fois par minute et le signal sonore retentit une fois par minute. Ceci indique que l'unité d'alarme de CO atteint la fin de cette vie utile (environ 5 ans après la fabrication de l'unité). S'il vous plaît remplacer avec un nouveau détecteur de CO.

**Mode autoprotection:** le buzzer émet un signal sonore une fois par minute et la diode jaune est allumée de façon continue jusqu'à ce que l'unité d'alarme CO soit correctement fixée au support.

## Caractéristiques

Batteries requises	Trois AA batteries (Energizer #L91 lithium)
Capteur	Détecteur de monoxyde de carbone électrochimique
Alarme sonore	plus de 85dB à 3m
Temps de réponse d'alarme	70 PPM = 60-240 min. 150 PPM = 10-50 min. 400 PPM = 4-15 min.
Dimensions	12.5cm diamètre x 3.5cm depth

Environnement d'exploitation	Température 40 à 100°F (4,4 à 37,8°C) Humidité relative de 10 à 95% sans condensation
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## Informations Réglementaires

### ETL Évaluation

Le détecteur de CO est conforme aux normes UL 2034 et CSA 6.19.

### FCC Part 15 Notice

Cet appareil est conforme à la partie 15 des règles de la FCC. Son fonctionnement est soumis aux conditions suivantes: (1) Cet appareil ne doit pas causer d'interférences nuisibles et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant provoquer un fonctionnement indésirable.

## Conseils de maintenance

Pour garder votre alarme en bon état de fonctionnement:

- Effectuer un test d'alarme de CO une fois par semaine
- Passer l'aspirateur sur le couvercle d'alarme une fois par mois pour enlever la poussière accumulée.
- N'utilisez jamais d'eau ou de produits de nettoyage - ils pourraient endommager l'appareil.
- Évitez de vaporiser des assainisseurs d'air, de la laque de la peinture ou d'autres aérosols près de l'alarme.
- Ne peignez pas l'appareil. La peinture scelle les événements et interfère avec le bon fonctionnement du capteur.

## Informations sur le monoxyde de carbone

Le monoxyde de carbone est un gaz toxique incolore, inodore et insipide qui peut être mortel lorsqu'il est inhalé. Le CO inhibe la capacité du sang à transporter l'oxygène.

Revoyez périodiquement ce manuel d'alarme et discutez de votre procédure d'urgence avec tous les membres de votre famille. Ne jamais ignorer une alarme de CO. Une alarme réelle est une indication des niveaux potentiellement dangereux de CO. Les avertisseurs de CO sont conçus pour vous avertir de la présence de CO avant une urgence - avant que la plupart des gens ne ressentent des symptômes d'intoxication au CO, vous donnant le temps de résoudre le problème calmement.

Déterminez si quelqu'un dans le ménage éprouve des symptômes d'intoxication au CO. De nombreux cas d'empoisonnement au CO signalés indiquent que même si les victimes sont conscientes qu'elles ne vont pas bien, elles deviennent si désorientées qu'elles sont incapables de se sauver elles-mêmes en sortant du bâtiment ou en demandant de l'aide. De plus, les jeunes enfants et les animaux de compagnie peuvent être les premiers touchés. Vous devriez prendre des précautions supplémentaires pour protéger les personnes à risque élevé de l'exposition au CO, car elles peuvent subir des effets nocifs du CO à des niveaux qui ne toucheraient pas normalement un adulte en bonne santé.

## Les symptômes de l'empoisonnement au CO

Les symptômes communs suivants sont liés à l'empoisonnement au CO et devraient être discutés avec TOUS les membres du ménage:

- Douce exposition = Léger mal de tête, nausée, vomissement, fatigue (souvent décrits comme des symptômes «pseudo-grippaux»).
- Exposition moyenne = Céphalée lancinante sévère, somnolence, confusion, rythme cardiaque rapide.
- Exposition extrême = Inconscience, convulsions, insuffisance cardiorespiratoire, mort.

Si vous éprouvez même des symptômes légers d'intoxication au CO, consultez immédiatement votre médecin.

## Conditions susceptibles de produire du monoxyde de carbone

- Déversement excessif ou ventilation inversée des appareils à combustion provoqués par:
- Conditions ambiantes extérieures telles que la direction et / ou la vitesse du vent, y compris les fortes rafales de vent; air lourd dans les tuyaux de ventilation (air froid / humide avec des périodes prolongées entre les cycles).

- Différence de pression négative résultant de l'utilisation de ventilateurs d'extraction.
- Fonctionnement simultané de plusieurs appareils brûlant du carburant en concurrence pour l'air interne limité.
- Raccord de tuyau d'évacuation vibrant en vrac des sécheuses, des fournaises et des chauffe-eau.
- Obstructions ou conceptions de conduits d'évacuation non conventionnelles qui amplifient les situations ci-dessus.
- Fonctionnement prolongé des appareils à combustion non ventilés (cuisinière, four, foyer, etc.).
- Les inversions de température qui peuvent piéger les gaz d'échappement près du sol.
- Voiture au ralenti dans un garage ouvert ou fermé, ou près d'une maison.

## Ce que les alarmes au CO peuvent et ne peuvent pas faire

Les avertisseurs de CO fournissent un avertissement précoce de la présence de CO, habituellement avant qu'un adulte en bonne santé ne présente des symptômes. Cet avertissement anticipé n'est possible que si votre détecteur de CO est localisé, installé et entretenu comme décrit dans ce manuel.

Étant donné que le monoxyde de carbone est un poison cumulatif, l'exposition à long terme à de faibles concentrations peut causer des symptômes, ainsi que des expositions à court terme à des concentrations élevées. Cette unité à une alarme temporisée: plus le niveau de CO est élevé, plus l'alarme sera déclenchée rapidement.

Cette alarme de CO peut seulement vous avertir de la présence de CO. Elle n'empêche pas le CO de se produire, ni ne peut résoudre un problème de CO existant.

Si votre unité s'est alarmée et que vous avez assuré la ventilation en laissant vos fenêtres et vos portes ouvertes, l'accumulation de CO peut s'être dissipée au moment où l'aide vous répond. Bien que votre problème puisse sembler être résolu temporairement, il est crucial que la source du CO soit déterminée et que les réparations appropriées soient effectuées.

Les alarmes de CO ont une limitation. Comme tout autre appareil électronique, les avertisseurs de CO ne sont pas infaillibles. Les avertisseurs de CO ont une durée de vie opérationnelle limitée. Vous devez tester votre avertisseur de CO chaque semaine, car il pourrait ne pas fonctionner à tout moment.

Si votre détecteur de CO ne fonctionne pas correctement ou si son test d'autodiagnostic révèle un dysfonctionnement, remplacez immédiatement l'unité.

Cette alarme ne surveillera pas les niveaux de CO en cas de problème.

L'alarme de CO ne peut détecter que le CO qui atteint le capteur de l'unité. Il est possible que le CO soit présent dans d'autres zones sans avoir atteint l'alarme. Le taux et la capacité avec lesquels le CO atteint l'alarme peuvent être affectés par:

- Portes ou autres obstructions.
- De l'air frais provenant d'un événement, d'une fenêtre ouverte ou d'une autre source.
- Le CO est présent à un niveau de la maison et n'atteint pas une alarme de CO installée à un niveau différent. (Par exemple, le CO au sous-sol peut ne pas atteindre une alarme au deuxième niveau, près des chambres à coucher).

Pour ces raisons, nous vous recommandons de fournir une couverture complète en plaçant une alarme de CO à tous les niveaux de la maison.

## Consignes d'avertissement importantes

Cette alarme de monoxyde de carbone est conçue pour détecter le monoxyde de carbone provenant de TOUTES les sources de combustion. Il n'est PAS conçu pour détecter la fumée, le feu ou tout autre gaz.

**AVERTISSEMENT:** Les avertisseurs de monoxyde de carbone ne sont pas des avertisseurs de fumée. Cette alarme de monoxyde de carbone ne remplace pas l'installation et le maintien d'un nombre approprié d'avertisseurs de fumée dans votre maison.

Cet avertisseur de CO ne détectera pas la fumée, le feu ou tout autre gaz toxique autre que le monoxyde de carbone, même si du monoxyde de carbone peut être généré par le feu. Pour cette raison, vous devez installer des avertisseurs de fumée afin d'avertir rapidement de l'incendie et de vous protéger, ainsi que votre famille, contre les incendies et les dangers connexes.

**Attention:** Cette alarme indique uniquement la présence de monoxyde de carbone sur le capteur. Le monoxyde de carbone peut être présent dans d'autres régions.

Cette alarme n'a pas été étudiée pour la détection du monoxyde de carbone en dessous de 70 ppm.

**AVERTISSEMENT:** Cet appareil contient un émetteur sans fil qui peut actionner une sirène audible à distance. Quand utilisé dans un single typique niveau ou à plusieurs niveaux, ou dans des immeubles à appartements les appartements adjacents peuvent avoir des systèmes similaires, il est possible que des interférences pour un autre système puissent interdire la télécommande la sirène retentit en cas d'alarme. Ne comptez jamais uniquement sur la sirène à distance pour la notification d'une alarme. Assurez-vous toujours que la sirène interne du détecteur de CO est audible de toutes les chambres et espaces de vie.

**AVERTISSEMENT:** Ce produit est destiné à être utilisé dans des emplacements intérieurs ordinaires d'unités de vie familiale. Il n'est pas conçu pour mesurer la conformité aux normes de l'OSHA (Occupational Safety and Health Administration), commerciales ou industrielles. Il ne convient pas à l'installation dans des endroits dangereux tels que définis dans le Code national de l'électricité.

L'installation de cet appareil ne doit pas remplacer l'installation, l'utilisation et l'entretien corrects des appareils à combustion, y compris les systèmes de ventilation et d'évacuation appropriés. Cela n'empêche pas l'apparition de CO et ne résout pas non plus un problème de CO existant.

**AVERTISSEMENT:** Cet appareil est conçu pour protéger les personnes contre les effets aigus de l'exposition au monoxyde de carbone. Il peut ne pas protéger complètement les individus avec des conditions médicales spécifiques. En cas de doute, consultez un médecin. Les personnes ayant des problèmes médicaux peuvent envisager d'utiliser des dispositifs d'avertissement qui fournissent des signaux audibles et visuels pour les concentrations de monoxyde de carbone de moins de 30 ppm.

## Service client

Pour toute question concernant votre détecteur de CO, veuillez contacter:

SimpliSafe, Inc  
294 Washington St  
Floor 9  
Boston, MA 02108  
Email: customer-support@simplisafe.com  
Website: www.simplisafe.com

Phone: 1-888-9574675

## Que faire en cas d'alarme de monoxyde de carbone

**ATTENTION!!** L'activation de votre alarme de CO indique la présence de monoxyde de carbone (CO) qui peut vous tuer. Si le signal d'alarme retentit:

- Appuyez sur le bouton de sourdine
- Appelez vos services d'urgence (service d'incendie ou 911)
- Déplacer immédiatement à l'air frais - à l'extérieur ou par une porte / fenêtre ouverte. Faites un compte de tête pour vérifier que toutes les personnes sont comptabilisées. Ne rentrez pas dans les locaux et ne vous éloignez pas de la porte / fenêtre ouverte avant que les équipes d'intervention d'urgence ne soient arrivées, que les locaux aient été aérés et que votre alarme reste dans son état normal.
- Après les étapes 1 à 3, si votre alarme se réactive dans une période de 24 heures, répétez les étapes 1 à 3 et appelez un technicien qualifié pour rechercher les sources de CO des équipements et des appareils de combustion. équipement. Si des problèmes sont identifiés lors de cette inspection, faites immédiatement réparer l'équipement. Notez tout équipement de combustion non inspecté par le technicien et consultez les instructions du fabricant, ou contactez directement les fabricants pour plus d'informations sur la sécurité du CO et cet équipement. Assurez-vous que les véhicules motorisés ne fonctionnent pas dans un garage attenant ou à proximité de la résidence.