#### **13.3 SpeedFusion™ Status**

SpeedFusion<sup>™</sup> status is shown in the **Dashboard**. The connection status of each connection profile is shown as below.

SpeedFusion™	Status
FL Office	🔒 Established
NY Office	🔒 Established

After clicking the **Status** button at the top right corner of the SpeedFusion<sup>™</sup> table, you will be forwarded to **Status>SpeedFusion<sup>™</sup>**, where you can view subnet and WAN connection information for each VPN peer. Please refer to **Section 22.6** for details.

#### IP Subnets Must Be Unique Among VPN Peers

The entire interconnected SpeedFusion<sup>™</sup> network is a single non-NAT IP network. Avoid duplicating subnets in your sites to prevent connectivity problems when accessing those subnets.

### 14 IPsec VPN

IPsec VPN functionality securely connects one or more branch offices to your company's main headquarters or to other branches. Data, voice, and video communications between these locations are kept safe and confidential across the public Internet.

IPsec VPN on Pepwave routers is specially designed for multi-WAN environments. For instance, if a user sets up multiple IPsec profiles for a multi-WAN environment and WAN1 is connected and healthy, IPsec traffic will go through this link. However, should unforeseen problems (e.g., unplugged cables or ISP problems) cause WAN1 to go down, our IPsec implementation will make use of WAN2 and WAN3 for failover.

#### 14.1 IPsec VPN Settings

Many Pepwave products can make multiple IPsec VPN connections with Peplink, Pepwave, Cisco, and Juniper routers. Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other. All data can be routed over the VPN with a selection of encryption standards, such as 3DES, AES-128, and AES-256. To configure IPsec VPN on Pepwave devices that support it, navigate to **Advanced>IPsec VPN**.

NAT-Traversal Enabled	
IPsec VPN Profiles Remote Networks	
No IPsec VPN Profile Defined.	
New Profile	

Pepwave MAX IPsec only supports network-to-network connection with Cisco, Juniper or Pepwave MAX devices.

A **NAT-Traversal** option and list of defined **IPsec VPN** profiles will be shown. **NAT-Traversal** should be enabled if your system is behind a NAT router. Click the **New Profile** button to create new IPsec VPN profiles that make VPN connections to remote Pepwave, Cisco, or Juniper routers via available WAN connections. To edit any of the profiles, click on its associated connection name in the leftmost column.

**IPsec VPN Profile** 

ж

Name	Profile 1	
Active		
Connect Upon Disconnection of	✓ WAN 2 ▼	
Remote Gateway IP Address / Host Name	12.12.12.12	]
Local Networks	Propose the following netw 172.16.1.1/24 172.16.2.1/24 172.16.3.1/24 10.10.0.1/32 192.168.10.0/24 192.168.11.0/24	orks to remote gateway:
	Apply the following NAT pol 172.16.1.0/24 172.16.2.0/24 172.16.3.11/32 172.16.3.21/32 Local Network	licies: 192.168.10.0/24 10.10.0.1/32 192.168.11.101/32 192.168.11.201/32 NAT Network
Remote Networks	Network	Subnet Mask
	192.167.11.193	255.255.255.0 (/24) 🔻
Authentication	● Preshared Key ○ X.5	509 Certificate
Mode	<ul> <li>Main Mode (All WANs</li> <li>Aggressive Mode</li> </ul>	need to have Static IP)
Force UDP Encapsulation		
Preshared Key	Hide Characters	]
Local ID		]
Remote ID		]
Phase 1 (IKE) Proposal	1 AES-256 & SHA1 2	T T
Phase 1 DH Group	Group 2: MODP 1024 Group 5: MODP 1536	
Phase 1 SA Lifetime	3600	seconds Default
Phase 2 (ESP) Proposal	1 AES-256 & SHA1 2	▼ ▼
Phase 2 PFS Group	<ul> <li>None</li> <li>Group 2: MODP 1024</li> <li>Group 5: MODP 1536</li> </ul>	
Phase 2 SA Lifetime	28800	seconds Default

#### **IPsec VPN Settings**

Name

This field is for specifying a local name to represent this connection profile.

Active	When this box is checked, this IPsec VPN connection profile will be enabled. Otherwise, it will be disabled.
Connect Upon Disconnection of	Check this box and select a WAN to connect to this VPN automatically when the specified WAN is disconnected.
Remote Gateway IP Address / Host Name	Enter the remote peer's public IP address. For <b>Aggressive Mode</b> , this is optional.
	Enter the local LAN subnets here. If you have defined static routes, they will be shown here. Using NAT, you can map a specific local network / IP address to another, and the packets received by remote gateway will appear to be coming from the mapped network / IP address. This allow you to establish IPsec connection to a remote site that has one or more subnets overlapped with local site.
Local Networks	Two types of NAT policies can be defined: One-to-One NAT policy: if the defined subnet in Local Network and NAT Network has the same size, for example, policy "192.168.50.0/24 > 172.16.1.0/24" will translate the local IP address 192.168.50.10 to 172.16.1.10 and 192.168.50.20 to 172.16.1.20. This is a bidirectional mapping which means clients in remote site can initiate connection to the local clients using the mapped address too. Many-to-One NAT policy: if the defined NAT Network on the right hand side is an IP address (or having a network prefix /32), for example, policy "192.168.1.0/24 > 172.168.50.1/32" will translate all clients in 192.168.1.0/24 network to 172.168.50.1. This is a unidirectional mapping which means clients in remote site will not be able
Remote Networks	Enter the LAN and subnets that are located at the remote site here.
Authentication	To access your VPN, clients will need to authenticate by your choice of methods. Choose between the <b>Preshared Key</b> and <b>X.509 Certificate</b> methods of authentication.
Mode	Choose <b>Main Mode</b> if both IPsec peers use static IP addresses. Choose <b>Aggressive</b> <b>Mode</b> if one of the IPsec peers uses dynamic IP addresses.
Force UDP Encapsulation	For forced UDP encapsulation regardless of NAT-traversal, tick this checkbox.
Pre-shared Key	This defines the peer authentication pre-shared key used to authenticate this VPN connection. The connection will be up only if the pre-shared keys on each side match.
Remote Certificate (pem	Available only when <b>X.509 Certificat</b> e is chosen as the <b>Authentication</b> method, this field allows you to paste a valid X.509 certificate.

encoded)	
Local ID	In <b>Main Mode</b> , this field can be left blank. In <b>Aggressive Mode</b> , if <b>Remote Gateway</b> <b>IP Address</b> is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Remote ID	In <b>Main Mode</b> , this field can be left blank. In <b>Aggressive Mode</b> , if <b>Remote Gateway</b> <b>IP Address</b> is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Phase 1 (IKE) Proposal	In <b>Main Mode</b> , this allows setting up to six encryption standards, in descending order of priority, to be used in initial connection key negotiations. In <b>Aggressive Mode</b> , only one selection is permitted.
Phase 1 DH Group	This is the Diffie-Hellman group used within IKE. This allows two parties to establish a shared secret over an insecure communications channel. The larger the group number, the higher the security. <b>Group 2</b> : <b>1024-bit</b> is the default value. <b>Group 5</b> : <b>1536-bit</b> is the alternative option.
Phase 1 SA Lifetime	This setting specifies the lifetime limit of this Phase 1 Security Association. By default, it is set at <b>3600</b> seconds.
Phase 2 (ESP) Proposal	In <b>Main Mode</b> , this allows setting up to six encryption standards, in descending order of priority, to be used for the IP data that is being transferred. In <b>Aggressive Mode</b> , only one selection is permitted.
Phase 2 PFS Group	Perfect forward secrecy (PFS) ensures that if a key was compromised, the attacker will be able to access only the data protected by that key. <b>None</b> - Do not request for PFS when initiating connection. However, since there is no valid reason to refuse PFS, the system will allow the connection to use PFS if requested by the remote peer. This is the default value. <b>Group 2</b> : 1024-bit Diffie-Hellman group. The larger the group number, the higher the security. <b>Group 5</b> : <b>1536-bit</b> is the third option.
Phase 2 SA Lifetime	This setting specifies the lifetime limit of this Phase 2 Security Association. By default, it is set at <b>28800</b> seconds.

WAN Connecti	on Priority	
Priority	WAN Selection	
1	WAN 1	•
2		•

#### WAN Connection Priority

**WAN Connection** Select the appropriate WAN connection from the drop-down menu.

## 15 Outbound Policy Management

Pepwave routers can flexibly manage and load balance outbound traffic among WAN connections.

#### **Important Note**

Outbound policy is applied only when more than one WAN connection is active.

The settings for managing and load balancing outbound traffic are located at **Advanced>Outbound Policy** or **Advanced>PepVPN**, depending on the model.

Outbound Policy					?
Custom					
Rules (WDrag and drop ro	ws to change rule orde	r)			?
Service	Algorithm	Source	Destination	Protocol / Port	
HTTPS Persistence	Persistence (Src) (Auto)	Any	Any	TCP 443	×
<u>Default</u>		(A	uto)		
		Add Rule			

### 15.1 Outbound Policy

Outbound policies for managing and load balancing outbound traffic are located at

**Network>Outbound Policy>** or **Advanced>PepVPN>Outbound Policy**.

Outbound Policy		×
Select an Outbound Po	licy	
Policy 🤶	Custom	•
	High Application Compatibility	
	Normal Application Compatibility	
	Custom	Save Cancel

There are three main selections for the outbound traffic policy:

- High Application Compatibility
- Normal Application Compatibility
- Custom

Note that some Pepwave routers provide only the **Send All Traffic To** setting here. See **Section 12.1** for details.

#### **Outbound Policy Settings**

High Application Compatibility	Outbound traffic from a source LAN device is routed through the same WAN connection regardless of the destination Internet IP address and protocol. This option provides the highest application compatibility.
Normal Application Compatibility	Outbound traffic from a source LAN device to the same destination Internet IP address will be routed through the same WAN connection persistently, regardless of protocol. This option provides high compatibility to most applications, and users still benefit from WAN link load balancing when multiple Internet servers are accessed.
Custom	Outbound traffic behavior can be managed by defining rules in a custom rule table. A default rule can be defined for connections that cannot be matched with any of the rules.

#### The default policy is Normal Application Compatibility.



#### 15.2 Custom Rules for Outbound Policy

Click *Image Click in the Outbound Policy* form. Choose **Custom** and press the **Save** button.

Outbound Policy Custom Rules (**Drag and drog	rows to change rule ord	er)			? >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
Service	Algorithm	Source	Destination	Protocol / Port	
HTTPS Persistence	Persistence (Src) (Auto)	Any	IP Network 192.168.50.0/24	ТСР 443	×
		PepVPN Route			
<u>Default</u>			(Auto)		
		Add Rule			
Expert Mode					()

The bottom-most rule is **Default**. Edit this rule to change the device's default manner of controlling outbound traffic for all connections that do not match any of the rules above it. Under the **Service** heading, click **Default** to change these settings.

To rearrange the priority of outbound rules, drag and drop them into the desired sequence.

Edit Default Custom Rule	
Default Rule	• Custom O Auto
Algorithm	Weighted Balance 🔻
Load Distribution Weight	WAN1 10
	WAN 2 10
	WI-FI WAN 10
	Cellular 1 10
	Cellular 2 10
	USB 10
Terminate Sessions on Link	Enable
	Save Cancel

By default, **Auto** is selected as the **Default Rule**. You can select **Custom** to change the algorithm to be used. Please refer to the upcoming sections for the details on the available algorithms.

To create a custom rule, click **Add Rule** at the bottom of the table. Note that some Pepwave routers display this button at **Advanced>PepVPN>PepVPN Outbound Custom Rules**.

Service Name *	
Enable	Always on
Source	Any
Destination (	IP Network         ▼         Mask:           255.255.255.0 (/24)         ▼
Protocol (	Any V 🗲 :: Protocol Selection Tool :: V
Algorithm (	Weighted Balance 🔻
Load Distribution Weight (	WAN 1 10         WAN 2 10         Wi-Fi WAN 10         Cellular 1 10         Cellular 2 10         USB 10
Terminate Sessions on ( Link Recovery	Enable

	New Custom Rule Settings
Service Name	This setting specifies the name of the outbound traffic rule.
Enable	This setting specifies whether the outbound traffic rule takes effect. When <b>Enable</b> is checked, the rule takes effect: traffic is matched and actions are taken by the Pepwave router based on the other parameters of the rule. When <b>Enable</b> is unchecked, the rule does not take effect: the Pepwave router disregards the other parameters of the rule.
	Click the drop-down menu next to the checkbox to apply a time schedule to this custom rule.
Source	This setting specifies the source IP address, IP network, or MAC address for traffic that matches the rule.
Destination	This setting specifies the destination IP address, IP network, or domain name for traffic that matches the rule. Destination Domain Name Any IP Address IP Network Domain Name If Domain Name is chosen and a domain name, such as foobar.com, is entered, any outgoing accesses to foobar.com and *.foobar.com will match this criterion. You may enter a wildcard (.*) at the end of a domain name to match any host with a name having the domain name in the middle. If you enter foobar.*, for example, www.foobar.com, www.foobar.co.jp, or foobar.co.uk will also match. Placing wildcards in any other position is not supported. NOTE: if a server has one Internet IP address and multiple server names, and if one of the names is defined here, accesses to any one of the server names will also

	match this rule.
Protocol and Port	This setting specifies the IP protocol and port of traffic that matches this rule.
Algorithm	<ul> <li>This setting specifies the behavior of the Pepwave router for the custom rule.</li> <li>One of the following values can be selected (note that some Pepwave routers provide only some of these options): <ul> <li>Weighted Balance</li> <li>Persistence</li> <li>Enforced</li> <li>Priority</li> <li>Overflow</li> <li>Least Used</li> <li>Lowest Latency</li> </ul> </li> <li>The upcoming sections detail the listed algorithms.</li> </ul>
Terminate Sessions on Link Recovery	This setting specifies whether to terminate existing IP sessions on a less preferred WAN connection in the event that a more preferred WAN connection is recovered. This setting is applicable to the <b>Weighted</b> , <b>Persistence</b> , and <b>Priority</b> algorithms. By default, this setting is disabled. In this case, existing IP sessions will not be terminated or affected when any other WAN connection is recovered. When this setting is enabled, existing IP sessions may be terminated when another WAN connection is recovered, such that only the preferred healthy WAN connection(s) is used at any point in time.

#### 15.2.1 Algorithm: Weighted Balance

This setting specifies the ratio of WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Weighted Balance**.

Algorithm (	?	Weighted Balance 🔻
Load Distribution Weight (	?	WAN 1 10
		WAN 2 10
		Wi-Fi WAN 10
		Cellular 1 10
		Cellular 2 10
		USB 10

The amount of matching traffic that is distributed to a WAN connection is proportional to the weight of the WAN connection relative to the total weight. Use the sliders to change each WAN's weight.

For example, with the following weight settings:

- Ethernet WAN1: 10
- Ethernet WAN2: 10
- Wi-Fi WAN: 10
- Cellular 1:10
- Cellular 2:10
- USB: 10

Total weight is 60 = (10 + 10 + 10 + 10 + 10 + 10).

Matching traffic distributed to Ethernet WAN1 is  $16.7\% = (10 / 60 \times 100\%)$ . Matching traffic distributed to Ethernet WAN2 is  $16.7\% = (10 / 60) \times 100\%$ . Matching traffic distributed to Wi-Fi WAN is  $16.7\% = (10 / 60) \times 100\%$ . Matching traffic distributed to Cellular 1 is  $16.7\% = (10 / 60) \times 100\%$ . Matching traffic distributed to Cellular 2 is  $16.7\% = (10 / 60) \times 100\%$ . Matching traffic distributed to USB is  $16.7\% = (10 / 60) \times 100\%$ .

#### 15.2.2 Algorithm: Persistence

The configuration of persistent services is the solution to the few situations where link load distribution for Internet services is undesirable. For example, for security reasons, many e-banking and other secure websites terminate the session when the client computer's Internet IP address changes mid-session.

In general, different Internet IP addresses represent different computers. The security concern is that an IP address change during a session may be the result of an unauthorized intrusion attempt. Therefore, to prevent damages from the potential intrusion, the session is terminated upon the detection of an IP address change.

Pepwave routers can be configured to distribute data traffic across multiple WAN connections. Also, the Internet IP depends on the WAN connections over which communication actually takes place. As a result, a LAN client computer behind the Pepwave router may communicate using multiple Internet IP addresses. For example, a LAN client computer behind a Pepwave router with three WAN connections may communicate on the Internet using three different IP addresses.

With the persistence feature, rules can be configured to enable client computers to persistently utilize the same WAN connections for e-banking and other secure websites. As a result, a client computer will communicate using one IP address, eliminating the issues mentioned above.

Algorithm 🥐	Persistence •
Persistence Mode 🥐	● By Source ○ By Destination
Load Distribution	O Auto   Custom
Load Distribution Weight	WAN 1 10 WAN 2 10 Wi-Fi WAN 10 Cellular 1 10 Cellular 2 10 USB 10

#### There are two persistent modes: By Source and By Destination.

By Source:	The same WAN connection will be used for traffic matching the rule and originating from the same machine, regardless of its destination. This option will provide the highest level of application compatibility.
By Destination:	The same WAN connection will be used for traffic matching the rule, originating from the same machine, and going to the same destination. This option can better distribute loads to WAN connections when there are only a few client machines.

The default mode is **By Source**. When there are multiple client requests, they can

be distributed (persistently) to WAN connections with a weight. If you choose **Auto** in **Load Distribution**, the weights will be automatically adjusted according to each WAN's **Downstream Bandwidth** which is specified in the WAN settings page). If you choose **Custom**, you can customize the weight of each WAN manually by using the sliders.

#### 15.2.3 Algorithm: Enforced

This setting specifies the WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Enforced**.

Algorithm 🥐	Enforced •	
Enforced Connection	WAN: WAN 1	
	WAN: WAN 1	
	WAN: WAN 2 WAN: Wi-Fi WAN WAN: Cellular 1 WAN: Cellular 2	Save Cancel
	WAN: USB VPN: Connection 1	

Matching traffic will be routed through the specified WAN connection, regardless of the health check status of the WAN connection. Starting from Firmware 5.2, outbound traffic can be enforced to go through a specified SpeedFusion<sup>™</sup> connection.

#### 15.2.4 Algorithm: Priority

This setting specifies the priority of the WAN connections used to route the specified network service. The highest priority WAN connection available will always be used for routing the specified type of traffic. A lower priority WAN connection will be used only when all higher priority connections have become unavailable.

Algorithm 📀	Priority •	
Priority Order	Highest Priority WAN: WAN 1 WAN: WAN 2 WAN: Wi-Fi WAN WAN: Cellular 1 WAN: Cellular 2 WAN: USB	Not In Use VPN: Connection 1
Terminate Sessions on (? Link Recovery	Enable	

Starting from Firmware 5.2, outbound traffic can be prioritized to go through SpeedFusion™ connection(s). By default, VPN connections are not included in the priority list.

Tip

Configure multiple distribution rules to accommodate different kinds of services.

#### 15.2.5 Algorithm: Overflow

The traffic matching this rule will be routed through the healthy WAN connection that has the highest priority and is not in full load. When this connection gets saturated, new sessions will be routed to the next healthy WAN connection that is not in full load.

Algorithm 🤶	Overflow •	
Overflow Order	Highest Priority WAN: WAN 1 WAN: WAN 2 WAN: Wi-Fi WAN WAN: Cellular 1	
	WAN: Cellular 2 WAN: USB Lowest Priority	

Drag and drop to specify the order of WAN connections to be used for routing traffic. Only the highest priority healthy connection that is not in full load will be used.

#### 15.2.6 Algorithm: Least Used

Algorithm ?	Least Used
Connection	<ul> <li>WAN 1</li> <li>WAN 2</li> <li>Wi-Fi WAN</li> <li>Cellular 1</li> <li>Cellular 2</li> <li>USB</li> </ul>

The traffic matching this rule will be routed through the healthy WAN connection that is selected in **Connection** and has the most available download bandwidth. The available download bandwidth of a WAN connection is calculated from the total download bandwidth specified on the WAN settings page and the current download usage. The available bandwidth and WAN selection is determined every time an IP session is made.

#### 15.2.7 Algorithm: Lowest Latency

Algorithm ?	Lowest Latency
Connection	<ul> <li>WAN 1</li> <li>WAN 2</li> <li>Wi-Fi WAN</li> <li>Cellular 1</li> <li>Cellular 2</li> <li>USB</li> </ul>

The traffic matching this rule will be routed through the healthy WAN connection that is selected in **Connection** and has the lowest latency. Latency checking packets are issued periodically to a nearby router of each WAN connection to determine its latency value. The latency of a WAN is the packet round trip time of the WAN connection. Additional network usage may be incurred as a result.

#### Tip

The roundtrip time of a 6M down/640k uplink can be higher than that of a 2M down/2M up link because the overall round trip time is lengthened by its slower upload bandwidth, despite its higher downlink speed. Therefore, this algorithm is good for two scenarios:

- All WAN connections are symmetric; or
- A latency sensitive application must be routed through the lowest latency WAN, regardless of the WAN's available bandwidth.

#### 15.2.8 Expert Mode

**Expert Mode** is available on some Pepwave routers for use by advanced users. To enable the feature, click on the help icon and click **turn on Expert Mode**.

In Expert Mode, a new special rule, **SpeedFusion™ Routes**, is displayed in the **Custom Rules** table. This rule represents all SpeedFusion™ routes learned from remote VPN peers. By default, this bar is on the top of all custom rules. This position means that traffic for remote VPN subnets will be routed to the



promote or demote its precedence. A higher position of a rule signifies a higher precedence. You may change the default outbound policy behavior by clicking the *Default* link.

If you require advanced control of PepVPN traffic, <u>turn on Expert Mode</u>.

corresponding VPN peer. You can create custom **Priority** or **Enforced** rules and move them

above the bar to override the SpeedFusion<sup>™</sup> routes.

Rules ( <sup>w</sup> Drag and drop rows to change rule order)						
Service	Algorithm	Source	Des	tination	Protocol / Port	
HTTPS Persistence	Persistence (Src) (Auto)	Any		Any	TCP 443	×
	PepVPN	Routes				
<u>Default</u>	(Auto)					
	Add R	Rule				

#### Upon disabling Expert Mode, all rules above the bar will be removed.

### 16 Inbound Access

#### 16.1 Port Forwarding Service

Pepwave routers can act as a firewall that blocks, by default, all inbound access from the Internet. By using port forwarding, Internet users can access servers behind the Pepwave router. Inbound port forwarding rules can be defined at **Advanced>Port Forwarding**.

Service	IP Address(es)	Server	Protocol			
No Services Defined						
Add Service						

To define a new service, click Add Service.

Enable	● Yes ○ No					
Service Name	Service_1					
IP Protocol 🕐	TCP ▼ ← :: Protocol Selection Tool :: ▼					
Port 🕐	Any Port					
Inbound IP Address(es)	Connection / IP Address(es)	All Clear				
(nequire at least one 1º autress)	♥ WAN 1					
	🗆 WAN 2					
	🔍 Wi-Fi WAN					
	Cellular 1					
	Cellular 2					
	USB					
Server IP Address ?	120.78.95.7					

	Port Forwarding Settings
Enable	This setting specifies whether the inbound service takes effect. When <b>Enable</b> is checked, the inbound service takes effect: traffic is matched and actions are taken by the Pepwave router based on the other parameters of the rule. When this setting is disabled, the inbound service does not take effect: the Pepwave router disregards the other parameters of the rule.
Service Name	This setting identifies the service to the system administrator. Valid values for this setting consist of only alphanumeric and underscore "_" characters.

IP Protocol	The <b>IP Protocol</b> setting, along with the <b>Port</b> setting, specifies the protocol of the service as TCP, UDP, ICMP, or IP. Traffic that is received by the Pepwave router via the specified protocol at the specified port(s) is forwarded to the LAN hosts specified by the <b>Servers</b> setting. Please see below for details on the <b>Port</b> and <b>Servers</b> settings. Alternatively, the <b>Protocol Selection Tool</b> drop-down menu can be used to automatically fill in the protocol and a single port number of common Internet services (e.g. HTTP, HTTPS, etc.). After selecting an item from the <b>Protocol Selection Tool</b> drop-down menu, the protocol and port number remain manually modifiable.
Port	The Port setting specifies the port(s) that correspond to the service, and can be configured to behave in one of the following manners: Any Port, Single Port, Port Range, Port Map, and Range Mapping Fort  Any Port: all traffic that is received by the Pepwave router via the specified protocol is forwarded to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Any Port, all TCP traffic is forwarded to the configured servers. Port  Single Port  Service Port: 80 Single Port: traffic that is received by the Pepwave router via the specified protocol at the specified port is forwarded via the same port to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Single Port and Service Port 80, TCP traffic received on port 80 is forwarded to the configured servers via port 80. Port  Port Range  Service Ports 80 - 88 Port Range: traffic that is received by the Pepwave router via the specified protocol at the specified port range is forwarded via the same respective ports to the LAN hosts specified port range is forwarded via the same respective ports to the LAN hosts specified port range is forwarded via the respective ports. Port Range and Service Ports 80-88, TCP traffic received on ports 80 through 88 is forwarded to the configured servers via the respective ports. Port Mapping: traffic that is received by Pepwave router via the specified protocol at the specified port is forwarded via a different port to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Port Mapping. Service Port 80, and Map to Port 88, TCP traffic on port 80 is forwarded to the configured servers via port 88. (Please see below for details on the Servers setting.) Port Mapping: traffic that is received by the Pepwave router via the specified port 88. (Please see below for details on the Servers setting.) Port Range Mapping: traffic that is received by the Pepwave router via the specifie
Inbound IP Address(es)	This setting specifies the WAN connections and Internet IP address(es) from which the service can be accessed.
Server IP Address	This setting specifies the LAN IP address of the server that handles the requests for the service.

#### 16.1.1 UPnP / NAT-PMP Settings

UPnP and NAT-PMP are network protocols which allow a computer connected to the LAN port to automatically configure the router to allow parties on the WAN port to connect to itself. That way, the process of inbound port forwarding becomes automated.

When a computer creates a rule using these protocols, the specified TCP/UDP port of all WAN connections' default IP address will be forwarded.

Check the corresponding box(es) to enable UPnP and/or NAT-PMP. Enable these features only if you trust the computers connected to the LAN ports.

UPnP / NAT-PMP Settings	
UPnP	🖉 Enable
NAT-PMP	✓ Enable
	Save

When the options are enabled, a table listing all the forwarded ports under these two protocols can be found at **Status>UPnP / NAT-PMP**.

## 17 NAT Mappings

NAT mappings allow IP address mapping of all inbound and outbound NAT'dt raffic to and from an internal client IP address. Settings to configure NAT mappings are located at **Advanced>NAT Mappings**.

LAN Clients	Inbound Mappings	Outbound Mappings	
<u>192.168.1.23</u>	(WAN 1):10.88.3.158 (Interface IP)	Use Interface IP only	×
	Add NAT Rule		

(?) IP Address 🔻 Address ? ? Connection / Inl d TP Addres WAN 1 WAN 2 Wi-Fi WAN Cellular 1 Cellular 2 USB Outbound Mappings ? Connection / Outbound IP Addre WAN 1 10.88.3.158 (Interface IP) . WAN 2 ۲ Interface IP Wi-Fi WAN Interface IP ۲ ٠ Cellular 1 Interface IP Cellular 2 ۲ Interface IP USB Interface IP ۲

To add a rule for NAT mappings, click **Add NAT Rule**.

NAT Mapping Settings					
LAN Client(s)	NAT mapping rules can be defined for a single LAN <b>IP Address</b> , an <b>IP Range</b> , or an <b>IP Network</b> .				
Address	This refers to the LAN host's private IP address. The system maps this address to a number of public IP addresses (specified below) in order to facilitate inbound and outbound traffic. This option is only available when <b>IP Address</b> is selected.				
Range	The IP range is a contiguous group of private IP addresses used by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when <b>IP Range</b> is selected.				
Network	The IP network refers to all private IP addresses and ranges managed by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when <b>IP Network</b> is selected.				

Inbound Mappings	This setting specifies the WAN connections and corresponding WAN-specific Internet IP addresses on which the system should bind. Any access to the specified WAN connection(s) and IP address(es) will be forwarded to the LAN host. This option is only available when <b>IP Address</b> is selected in the <b>LAN Client(s)</b> field. Note that inbound mapping is not needed for WAN connections in drop-in mode or IP forwarding mode. Also note that each WAN IP address can be associated to one NAT mapping only.
Outbound	This setting specifies the WAN IP addresses that should be used when an IP connection is made from a LAN host to the Internet. Each LAN host in an IP range or IP network will be evenly mapped to one of each selected WAN's IP addresses (for better IP address utilization) in a persistent manner (for better application compatibility).
Mappings	Note that if you do not want to use a specific WAN for outgoing accesses, you should still choose default here, then customize the outbound access rule in the <b>Outbound Policy</b> section. Also note that WAN connections in drop-in mode or IP forwarding mode are not shown here.

Click Save to save the settings when configuration has been completed.

#### **Important Note**

Inbound firewall rules override the Inbound Mappings settings.

### 18 QoS

#### 18.1 User Groups

LAN and PPTP clients can be categorized into three user groups: **Manager**, **Staff**, **and Guest**. This menu allows you to define rules and assign client IP addresses or subnets to a user group. You can apply different bandwidth and traffic prioritization policies on each user group in the **Bandwidth Control** and **Application** sections (note that the options available here vary by model).

The table is automatically sorted by rule precedence. The smaller and more specific subnets are put towards the top of the table and have higher precedence; larger and less specific subnets are placed towards the bottom.

Click the **Add** button to define clients and their user group. Click the **X** button to remove the defined rule. Two default rules are pre-defined and put at the bottom. They are **All DHCP reservation clients** and **Everyone**, and they cannot be removed. The **All DHCP reservation client represents** the LAN clients defined in the DHCP Reservation table on the LAN settings page. **Everyone** represents all clients that are not defined in any rule above. Click on a rule to change its group.



Add / Edit User Group					
Subnet / IP Address	From the drop-down menu, choose whether you are going to define the client(s) by an <b>IP Address</b> or a <b>Subnet</b> . If <b>IP Address</b> is selected, enter a name defined in DHCP reservation table or a LAN client's IP address. If <b>Subnet</b> is selected, enter a subnet address and specify its subnet mask.				
Group	This field is to define which <b>User Group</b> the specified subnet / IP address belongs to.				

Once users have been assigned to a user group, their internet traffic will be restricted by rules defined for that particular group. Please refer to the following two sections for details.

#### 18.2 Bandwidth Control

You can define a maximum download speed (over all WAN connections) and upload speed (for each WAN connection) that each individual Staff and Guest member can consume. No limit can be imposed on individual Manager members. By default, download and upload bandwidth limits are set to unlimited (set as **0**).

Individual Bandwidth Limit		hhhhh		hhhhh		······································
Enable						
User Bandwidth Limit		Downlo	ad	Upload	1	
	Manager:	Unlimite	ed	Unlimit	ted	
	Staff:	0	Mbps 🔻	0	Mbps 🔻	(0: unlimited)
	Guest:	0	Mbps 🔻	0	Mbps 🔻	(0: unlimited)

#### 18.3 Application

#### **18.3.1 Application Prioritization**

On many Pepwave routers, you can choose whether to apply the same prioritization settings to all user groups or customize the settings for each group.



Three application priority levels can be set: **High,-Normal**, and**Low**. Pepwave routers can detect various application traffic types by inspecting the packet content. Select an application by choosing a supported application, or by defining a custom application manually. The priority preference of supported applications is placed at the top of the table. Custom applications are at the bottom.

Application	Priority					
	Manager	Staff	Guest			
All Supported Streaming Applications	† High ▼	– Normal 🔻	↑ High ▼	×		
All Email Protocols	↑ High ▼	↑ High ▼	↑ High ▼	×		
MySQL	↑ High 🔻	– Normal 🔻	↓ Low ▼	×		
SIP	↑ High ▼	↓ Low ▼	↓ Low ▼	×		
Add						

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#### **18.3.2 Prioritization for Custom Applications**

Click the **Add** button to define a custom application. Click the button **\*** in the **Action** column to delete the custom application in the corresponding row.

When **Supported Applications** is selected, the Pepwave router will inspect network traffic and prioritize the selected applications. Alternatively, you can select **Custom Applications** and define the application by providing the protocol, scope, port number, and DSCP value.

Add / Edit Appl	ication		*
Туре	? •	Supported Application	s O Custom Applications
Category Application		udio Video Streaming <b>v</b> udio Video Streaming atabase	Applications 🔻
	EI Fi	mail ile Sharing / Transfer M	OK Cancel
	M Ri Si	liscellaneous emote Access ecurity / Tunneling oIP	

#### 18.3.3 DSL/Cable Optimization

DSL/cable-based WAN connections have lower upload bandwidth and higher download bandwidth. When a DSL/cable circuit's uplink is congested, the download bandwidth will be affected. Users will not be able to download data at full speed until the uplink becomes less congested. **DSL/Cable Optimization** can relieve such an issue. When it is enabled, the download speed will become less affected by the upload traffic. By default, this feature is enabled.



### 19 Firewall

A firewall is a mechanism that selectively filters data traffic between the WAN side (the Internet) and the LAN side of the network. It can protect the local network from potential hacker attacks, access to offensive websites, and/or other inappropriate uses.

The firewall functionality of Pepwave routers supports the selective filtering of data traffic in both directions:

- Outbound (LAN to WAN)
- Inbound (WAN to LAN)

The firewall also supports the following functionality:

- Intrusion detection and DoS prevention
- Web blocking

With SpeedFusion™ enabled, the firewall rules also apply to VPN tunneled traffic.

Outbound Firewall Rules (	Urag and d	op rows	to change rule order)		?
Rule	Protocol	Source IP Port		Destination IP Port	Policy
<u>Default</u>	Any	Any		Any	Allow
			Add Rule		
Inbound Firewall Rules (	Drag and dro	p rows t	o change rule order)		······································
Rule	Protocol	WAN	Source IP Port	Destination IP Port	Policy
<u>Default</u>	Any	Any	Any	Any	Allow
			Add Rule		
Apply Firewall Rules to Pe	pVPN Traffic				2
Enabled					
Intrusion Detection and D	oS Preventio	<b>n</b> ananan			····· ?
Disabled					

#### 19.1 Outbound and Inbound Firewall Rules

#### 19.1.1 Access Rules

The outbound firewall settings are located at Advanced>Firewall>Access Rules>Outbound Firewall Rules.

Outbound Firewall Rules ("Drag and drop rows to change rule order)					
Rule	Protocol	Source IP Port	Destination IP Port	Policy	
<u>Default</u>	Any	Any	Any	Allow	
Add Rule					

Click Add Rule to display the following screen:

Add a New Outbound Firewall Rule		
New Firewall Rule		
Rule Name		
Enable	✓ Always on ▼	
Protocol	② Any ▼ ← :: Protocol Selection Tool :: ▼	
Source IP & Port	Any Address	
Destination IP & Port	Any Address •	
Action	<ul> <li>Illow ○ Deny</li> </ul>	
Event Logging	2 Enable	
	Save Cancel	

Inbound firewall settings are located at Advanced>Firewall>Access Rules>Inbound Firewall Rules.

Inbound Firewall Rules ("Drag and drop rows to change rule order)					?	
Rule	Protocol	WAN	Source IP Port	Destination IP Port	Policy	
<u>Default</u>	Any	Any	Any	Any	Allow	
Add Rule						

Click Add Rule to display the following screen:

Add a New Inbound Firewall Rule		
New Firewall Rule	<u>MAMAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA</u>	
Rule Name		
Enable		<ul> <li>Image: A start of the start of</li></ul>
WAN Connection	?	Any
Protocol	?	Any V 🗲 :: Protocol Selection Tool :: V
Source IP & Port	?	Any Address 🔻
Destination IP & Port	?	Any Address 🔻
Action	?	● Allow ○ Deny
Event Logging	?	Enable
		Save Cancel

Rules are matched from top to bottom. If a connection matches any one of the upper rules, the matching process will stop. If none of the rules match, the **Default** rule will be applied. By default, the **Default** rule is set as **Allow** for both outbound and inbound access.

	Inbound / Outbound Firewall Settings
Rule Name	This setting specifies a name for the firewall rule.
Enable	This setting specifies whether the firewall rule should take effect. If the box is checked, the firewall rule takes effect. If the traffic matches the specified protocol/IP/port, actions will be taken by the Pepwave router based on the other parameters of the rule. If the box is not checked, the firewall rule does not take effect. The Pepwave router will disregard the other parameters of the rule.
	schedule.
WAN Connection (Inbound)	Select the WAN connection that this firewall rule should apply to.
Protocol	<ul> <li>This setting specifies the protocol to be matched. Via a drop-down menu, the following protocols can be specified: <ul> <li>TCP</li> <li>UDP</li> <li>ICMP</li> <li>IP</li> </ul> </li> <li>Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and port number of common Internet services (e.g., HTTP, HTTPS, etc.)</li> <li>After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remains manually modifiable.</li> </ul>
Source IP & Port	This specifies the source IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the <b>Source IP &amp; Port</b> setting, as indicated by the following screenshot: Source IP & Port ? Single Address * IP: Single Port * Port: In addition, a single port, or a range of ports, can be specified for the <b>Source IP &amp;</b> <b>Port</b> settings.
Destination IP & Port	This specifies the destination IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the <b>Destination</b> IP & Port setting, as indicated by the following screenshot: Destination IP & Port       Single Address • JP: Single Port • Port:         In addition, a single port, or a range of ports, can be specified for the Destination IP & Port settings.
Action	<ul> <li>This setting specifies the action to be taken by the router upon encountering traffic that matches the both of the following: <ul> <li>Source IP &amp; port</li> <li>Destination IP &amp; port</li> </ul> </li> <li>With the value of Allow for the Action setting, the matching traffic passes through</li> </ul>

	the router (to be routed to the destination). If the value of the <b>Action</b> setting is set to <b>Deny</b> , the matching traffic does not pass through the router (and is discarded).
	This setting specifies whether or not to log matched firewall events. The logged messages are shown on the page <b>Status&gt;Event Log</b> . A sample message is as follows:
	Aug 13 23:47:44 Denied CONN=Ethernet WAN SRC=20.3.2.1
	DST=192.168.1.20 LEN=48 PROTO=TCP SPT=2260 DPT=80
	CONN: The connection where the log entry refers to
Event Logaina	SRC: Source IP address
	DST: Destination IP address
	LEN: Packet length
	PROTO: Protocol
	• SPT: Source port
	DPT: Destination port

Click **Save** to store your changes. To create an additional firewall rule, click **Add Rule** and repeat the above steps.

To change a rule's priority, simply drag and drop the rule:

- Hold the left mouse button on the rule.
- Move it to the desired position.
- Drop it by releasing the mouse button.

#### Tip

If the default inbound rule is set to **Allow** for NAT-enabled WANs, no inbound Allow firewall rules will be required for inbound port forwarding and inbound NAT mapping rules. However, if the default inbound rule is set as **Deny**, a corresponding Allow firewall rule will be required.

#### 19.1.2 Apply Firewall Rules to PepVpn Traffic



When this option is enabled, Outbound Firewall Rules will be applied to PepVPN traffic. To turn on this feature, click *III*, check the **Enable** check box, and press the **Save** button.

#### **19.1.3 Intrusion Detection and DoS Prevention**



Pepwave routers can detect and prevent intrusions and denial-of-service (DoS) attacks from the Internet. To turn on this feature, click *Image*, check the **Enable** check box, and press the **Save** button.

When this feature is enabled, the Pepwave router will detect and prevent the following kinds of intrusions and denial-of-service attacks.

- Port scan
  - NMAP FIN/URG/PSH
  - o Xmas tree
  - Another Xmas tree
  - o Null scan
  - SYN/RST
  - o SYN/FIN
- SYN flood prevention
- Ping flood attack prevention

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### 19.2 Content Blocking

Application Blocking Please Select Applicat	tion		• •
Web Blocking Preset Category			0
<ul> <li>High</li> <li>Moderate</li> <li>Low</li> <li>€ Custom</li> </ul>	<ul> <li>Abortion</li> <li>Alcohol</li> <li>Dating</li> <li>Entertainment</li> <li>Gambling</li> <li>Instant Messaging</li> <li>Lingerie</li> <li>Nudity</li> <li>Phishing</li> <li>Radio</li> <li>Search Engines</li> <li>Sports</li> <li>Update Sites</li> </ul>	<ul> <li>Adware</li> <li>Anti-Spyware</li> <li>Drugs</li> <li>File Hosting</li> <li>Games</li> <li>Job Search/Employment</li> <li>Malware</li> <li>News/Media</li> <li>Pornography</li> <li>Remote Access</li> <li>Sexuality Education</li> <li>Spyware</li> <li>Vacation</li> </ul>	<ul> <li>Aggressive</li> <li>Chatroom</li> <li>Ecommerce/Shopping</li> <li>P2P/File sharing</li> <li>Hacking</li> <li>Kids Time Wasting</li> <li>Manga/Anime/Webcomic</li> <li>Auctions</li> <li>Proxy/Anonymizer</li> <li>Ringtones</li> <li>Social Networking</li> <li>Tobacco</li> <li>Violence</li> </ul>
Customized Domains	□ Viruses □ Webmail	Ueapons WebTV	Weather
cbs.com Exempted Domains fro	om Web Blocking		× + + + + + + + + + + + + + + + + + + +
Exempted User Grou Manager Staff Guest	ps  Exempt Exempt Exempt Exempt		<b>?</b>
Exempted Subnets Network			Subnet Mask           255.255.255.0 (/24)
<b>URL Logging</b> Enable Log Server Host		Port:	

#### **19.2.1 Application Blocking**

Choose applications to be blocked from LAN/PPTP/PepVPN peer clients' access, except for those on the Exempted User Groups or Exempted Subnets defined below.

#### 19.2.2 Web Blocking

Defines web site domain names to be blocked from LAN/PPTP/PepVPN peer clients' access except for those on the Exempted User Groups or Exempted Subnets defined below. If "foobar.com" is entered, any web site with a host name ending in foobar.com will be blocked, e.g. www.foobar.com, foobar.com, etc. However, "myfoobar.com" will not be blocked.

You may enter the wild card ".\*" at the end of a domain name to block any web site with a host name having the domain name in the middle. If you enter "foobar.\*", then "www.foobar.com", "www.foobar.co.jp", or "foobar.co.uk" will be blocked. Placing the wild card in any other position is not supported.

The device will inspect and look for blocked domain names on all HTTP traffic. Secure web (HTTPS) traffic is not supported.

#### 19.2.3 Customized Domains

Enter an appropriate website address, and the Peplink Balance will block and disallow LAN/PPTP/SpeedFusionTM peer clients to access these websites. Exceptions can be added using the instructions in Sections 20.1.3.2 and 20.1.3.3. You may enter the wild card ".\*" at the end of a domain name to block any web site with a host name having the domain name in the middle. For example, If you enter "foobar.\*," then "www.foobar.com," "www.foobar.co.jp," or "foobar.co.uk" will be blocked. Placing the wild card in any other position is not supported.

The Peplink Balance will inspect and look for blocked domain names on all HTTP traffic. Secure web (HTTPS) traffic is not supported.

#### 19.2.4 Exempted User Groups

Check and select pre-defined user group(s) who can be exempted from the access blocking rules. User groups can be defined at **QoS>User Groups** section. Please refer to **Section 17.1** for details.

#### 19.2.5 Exempted Subnets

With the subnet defined in the field, clients on the particular subnet(s) can be exempted from the access blocking rules.

#### 19.2.6 URL Logging

Click **enable**, and the enter the ip address and port (if applicable) where your remote syslog server is located.

#### 19.3 OSPF & RIPv2

The Peplink Balance supports OSPF and RIPv2 dynamic routing protocols. Click the **Network** tab from the top bar, and then click the **OSPF & RIPv2** item on the sidebar

#### to reach the following menu:

	OSPF		
LAN IP Address     Custom:			
	Area Interfaces		
PepVPN			
Add			
R1PV2			
No RIPv2 Defined.			
Add RIPv2 No RIPv2 Defined.			

USF
-----

Router ID	This field determines the ID of the router. By default, this is specified as the LAN IP address. If you want to specify your own ID, enter it in the <b>Custom</b> field.
Area	This is an overview of the OSPFv2 areas you have defined. Click on the area name

OSPF Settings	×
Area ID	
Link Type	<ul> <li>Broadcast</li> <li>Point-to-Point</li> </ul>
Authentication	MD5 T
Interfaces	<ul> <li>LAN (192.168.168.1/24)</li> <li>V167 (192.168.167.1/24)</li> <li>WAN 1 (10.91.137.1/24)</li> <li>WAN 2 (10.91.138.1/24)</li> <li>WAN 3 (10.91.139.1/24)</li> <li>WAN 4</li> <li>WAN 5</li> <li>WAN 6</li> <li>WAN 6</li> <li>WAN 7</li> <li>WAN 8</li> <li>WAN 9</li> <li>WAN 10</li> <li>WAN 11</li> <li>WAN 12</li> </ul>
	OK Cancel

	OSPF Settings
Area ID	Determine the name of your <b>Area ID</b> to apply to this group. Machines linked to this group will send and receive related OSPF packets, while unlinked machines will ignore it.
Link Type	Choose the network type that this area will use.
Authentication	Choose an authentication method, if one is used, from this drop-down menu.

Available options are **MD5** and **Text**. Enter the authentication key next to the dropdown menu.

Interfaces Determine which interfaces this area will use to listen to and deliver OSPF packets

To access RIPv2 settings, click 🧖.

RIPv2 Settings		*
Authentication	None 🔻	
Interfaces	<ul> <li>LAN (192.168.168.1/24)</li> <li>V167 (192.168.167.1/24)</li> <li>WAN 1 (10.91.137.1/24)</li> <li>WAN 2 (10.91.138.1/24)</li> <li>WAN 3 (10.91.139.1/24)</li> <li>WAN 4</li> <li>WAN 5</li> <li>WAN 6</li> <li>WAN 6</li> <li>WAN 7</li> <li>WAN 8</li> <li>WAN 9</li> <li>WAN 10</li> <li>WAN 12</li> </ul>	
		OK Cancel

RIPv2 Settings	
Authentication	Choose an authentication method, if one is used, from this drop-down menu. Available options are <b>MD5</b> and <b>Text</b> . Enter the authentication key next to the drop- down menu.
Interfaces	Determine which interfaces this group will use to listen to and deliver RIPv2 packets.

#### **19.4 Remote User Access**

a Networks routed by a Peplink Balance can be remotely accessed via L2TP with IPsec or PPTP. To configure this feature, navigate to **Network > Remote User Access** 

Remote User Access Settings			
Enable			
VPN Type	● L2TP with IPsec ○ PPTP IPsec NAT-Traversal will be enabled to ensure compatibility for most of the devices		
Preshared Key	Interpretended in the second seco		
Listen On 📀	Connection / IP Address(es)		
	✓ WAN1	✓ 10.10.12.47 (Interface IP)	
	✓ WAN2	☑ Interface IP	
	✓ WAN3	☑ Interface IP	
	✓ Mobile Internet	☑ Interface IP	
User Accounts	Username	Password	
	admin	······ ×	
		+	

Remote User Access Settings			
Enable	Click the checkbox to enable Remote User Access.		
VPN Type	Determine whether remote devices can connect to the Balance using L2TP with IPsec or PPTP. For greater security, we recommend you connect using L2TP with IPsec.		
Preshared Key	Enter your preshared key in the text field. Please note that remote devices will need this preshared key to access the Balance.		
Listen On	This setting is for specifying the WAN IP addresses where the PPTP server of the router should listen on.		
User Accounts	This setting allows you to define the PPTP User Accounts. Click Add to input username and password to create an account. After adding the user accounts, you can click on a username to edit the account password. Click the button X to delete the account in its corresponding row. Click the button to switch to enters user accounts by pasting the information in.CSV format.		

## **Miscellaneous Settings**

The miscellaneous settings include configuration for high availability, PPTP server, service forwarding, and service passthrough.

#### 19.5 High Availability

Many Pepwave routers support high availability (HA) configurations via an open standard virtual router redundancy protocol (VRRP, RFC 3768). In an HA configuration, two Pepwave routers provide redundancy and failover in a master-slave arrangement. In the event that the master unit is down, the slave unit becomes active. High availability will be disabled automatically where there is a drop-in connection configured on a LAN bypass port.



In the diagram, the WAN ports of each Pepwave router connect to the router and to the modem. Both Pepwave routers connect to the same LAN switch via a LAN port.

An elaboration on the technical details of the implementation of the virtual router redundancy protocol (VRRP, RFC 3768) by Pepwave routers follows:

- In an HA configuration, the two Pepwave routers communicate with each other using VRRP over the LAN.
- The two Pepwave routers broadcast heartbeat signals to the LAN at a frequency of one heartbeat signal per second.
- In the event that no heartbeat signal from the master Pepwave router is received in 3 seconds (or longer) since the last heartbeat signal, the slave Pepwave router becomes active.
- The slave Pepwave router initiates the WAN connections and binds to a previously configured LAN IP address.

• At a subsequent point when the master Pepwave router recovers, it will once again become active.

You can configure high availability at **Advanced>Misc. Settings>High Availability**.

Interface for Master Router

Interface for Slave Router

High Availability		High Availability	
Enable 📀		Enable 📀	
Group Number 📀	5 💌	Group Number 📀	5 💌
Preferred Role	🖲 Master 🔘 Slave	Preferred Role	Master  Slave
Resume Master Role Upon 🤶 🔞		Configuration Sync.	Master Serial Number: 54BF-5WEY-E37Q
Virtual IP 🤶		Virtual IP 📀	
LAN Administration IP 🛛 🤶	192.168.1.1	LAN Administration IP 🛛 🔞	192.168.1.1
Subnet Mask 🤶 🔇	255.255.255.0	Subnet Mask 📀	255.255.255.0

High Availability	
Enable	Checking this box specifies that the Pepwave router is part of a high availability configuration.
Group Number	This number identifies a pair of Pepwave routers operating in a high availability configuration. The two Pepwave routers in the pair must have the same <b>Group Number</b> value.
Preferred Role	This setting specifies whether the Pepwave router operates in master or slave mode. Click the corresponding radio button to set the role of the unit. One of the units in the pair must be configured as the master, and the other unit must be configured as the slave.
Resume Master Role Upon Recovery	This option is displayed when <b>Master</b> mode is selected in <b>Preferred Role</b> . If this option is enabled, once the device has recovered from an outage, it will take over and resume its <b>Master</b> role from the slave unit.
Configuration Sync.	This option is displayed when <b>Slave</b> mode is selected in <b>Preferred Role</b> . If this option is enabled and the <b>Master Serial Number</b> entered matches with the actual master unit's, the master unit will automatically transfer the configuration to this unit. Please make sure the <b>LAN IP Address</b> and the <b>Subnet Mask</b> fields are set correctly in the LAN settings page. You can refer to the <b>Event Log</b> for the configuration synchronization status.
Master Serial Number	If <b>Configuration Sync.</b> is checked, the serial number of the master unit is required here for the feature to work properly.
Virtual IP	The HA pair must share the same <b>Virtual IP</b> . The <b>Virtual IP</b> and the <b>LAN Administration IP</b> must be under the same network.

**Subnet Mask** This setting specifies the subnet mask of the LAN.

LAN

**Administration** 

IP



This setting specifies a LAN IP address to be used for accessing administration

functionality. This address should be unique within the LAN.

In drop-in mode, no other configuration needs to be set.


### 19.6 PPTP Server



Pepwave routers feature a built-in PPTP server, which enables remote computers to conveniently and securely access the local network. PPTP server settings are located at **Advanced>Misc. Settings>PPTP Server.** 

Check the box to enable PPTP server functionality. All connected PPTP sessions are displayed at **Status>Client List**. Please refer to **Section 22.3** for details. Note that available options vary by model.

PPTP Server			
Enable			
Listen On 📀	Connection / IP Address(es)		
	Ø WAN 1		
	WAN 2	Interface ID	
	WAN 2	Interface IP	
	🕑 Wi-Fi WAN	✓ Interface IP	
	Cellular 1	✓ Interface IP	
		✓ Interface IP	
	✓ USB	✓ Interface IP	
Authentication ?	Local User Accounts 🔻		
User Accounts	Username	Password	
		+	

PPTP Server Settings				
Listen On	This setting is for specifying the WAN connection(s) and IP address(es) that the PPTP server should listen on.			
Authentication	This setting is for specifying the user database source for PPTP authentication. Three sources can be selected: Local User Accounts, LDAP Server, or RADIUS Server. Local User Accounts - User accounts are stored in the Pepwave router locally. You can add/modify/delete accounts in the User Accounts table. LDAP Server - Authenticate with an external LDAP server. This has been tested with Open LDAP servers where passwords are NTLM hashed. Active Directory is not supported. (You can choose to use RADIUS to authenticate with a Windows server.) RADIUS Server - Authenticate with an external RADIUS server. This has been tested with Microsoft Windows Internet Authentication Service and FreeRADIUS servers where passwords are NTLM hashed or in plain text.			
User Accounts	This setting allows you to define PPTP user accounts for authentication via local user accounts. Click <b>Add</b> to input username and password to create an account. After adding the user accounts, you can click on a username to edit the account password. Click is to delete the account in its corresponding row.			

## 19.7 Certificate Manager

Certificate Manager		
VPN Certificate 🕐	No Certificate	<u>Assign</u>
Web Admin SSL Certificate 🛛 🥐	No Certificate	<u>Assign</u>
Captive Portal SSL Certificate	No Certificate	<u>Assign</u>

This section allows you to assign certificates for local VPN and web admin SSL. The local keys will not be transferred to another device by any means.

## 19.8 Service Forwarding

Service forwarding settings are located at Advanced>Misc. Settings>Service Forwarding.

SMTP Forwarding Setu			
SMTP Forwarding	Enable		
Mob Drowy Forwarding			
web proxy Forwarding			
web Proxy Forwarding	U Enable		
<b>DNS Forwarding Setup</b>			
Forward Outgoing DNS	Enable		
Requests to Local DNS Pr	Dxy		
<b>Custom Service Forwar</b>	ling Setup		
Custom Service Forwardir	g Enable		
	Service Forwarding		
	When this option is enabled, all outgoing SMTP connections destined for any		
SMIP Forwarding	host at TCP port 25 will be intercepted. These connections will be redirected		

	to a specified SMTP server and port number. SMTP server settings for each WAN can be specified after selecting <b>Enable</b> .
Web Proxy Forwarding	When this option is enabled, all outgoing connections destined for the proxy server specified in <b>Web Proxy Interception Settings</b> will be intercepted. These connections will be redirected to a specified web proxy server and port number. Web proxy interception settings and proxy server settings for each WAN can be specified after selecting <b>Enable</b> .
DNS Forwarding	When this option is enabled, all outgoing DNS lookups will be intercepted and redirected to the built-in DNS name server. If any LAN device is using the DNS name servers of a WAN connection, you may want to enable this option to enhance the DNS availability without modifying the DNS server setting of the clients. The built-in DNS name server will distribute DNS lookups to corresponding DNS servers of all available WAN connections. In this case, DNS service will not be interrupted, even if any WAN connection is down.
Custom Service Forwarding	When custom service forwarding is enabled, outgoing traffic with the specified TCP port will be forwarded to a local or remote server by defining its IP address and port number.

### 19.8.1 SMTP Forwarding

Some ISPs require their users to send e-mails via the ISP's SMTP server. All outgoing SMTP connections are blocked except those connecting to the ISP's. Pepwave routers support intercepting and redirecting all outgoing SMTP connections (destined for TCP port 25) via a WAN connection to the WAN's corresponding SMTP server.

SMTP Forwarding Setup				
SMTP Forwarding	Enable			
Connection		Enable Forwarding?	SMTP Server	SMTP Port
WAN 1				
WAN 2				
Wi-Fi WAN				
Cellular 1				
Cellular 2				
USB				

To enable the feature, select **Enable** under **SMTP Forwarding Setup**. Check **Enable Forwarding** for the WAN connection(s) that needs forwarding. Under **SMTP Server**, enter the ISP's e-mail server host name or IP address. Under **SMTP Port**, enter the TCP port number for each WAN.

The Pepwave router will intercept SMTP connections. Choose a WAN port according to the outbound policy, and then forward the connection to the SMTP server if the chosen WAN has enabled forwarding. If the forwarding is disabled for a WAN connection, SMTP connections for the WAN will be simply be forwarded to the connection's original destination.

### Note

If you want to route all SMTP connections only to particular WAN connection(s), you should create a custom rule in outbound policy (see **Section 14.2**).

### 19.8.2 Web Proxy Forwarding

Web Proxy Forwarding Setup					
Web Proxy Forwarding	Enable	Enable			
Web Proxy Interception Settings					
Proxy Server	IP Address (Current settings in u	Port sers' browser)			
Connection		Enable Forwarding?	Proxy Server IP Address : Port		
WAN 1					
WAN 2					
Wi-Fi WAN					
Cellular 1					
Cellular 2					
USB					

When this feature is enabled, the Pepwave router will intercept all outgoing connections destined for the proxy server specified in **Web Proxy Interception Settings**, choose a WAN connection with reference to the outbound policy, and then forward them to the specified web proxy server and port number. Redirected server settings for each WAN can be set here. If forwarding is disabled for a WAN, web proxy connections for the WAN will be simply forwarded to the connection's original destination.

### 19.8.3 DNS Forwarding

DNS Forwarding Setup	
Forward Outgoing DNS Requests to Local DNS Proxy	Enable

When DNS forwarding is enabled, all clients' outgoing DNS requests will also be intercepted and forwarded to the built-in DNS proxy server.

### 19.8.4 Custom Service Forwarding

Custom Service Forwarding Setup					
Custom Service Forwarding	🗹 Enable				
Settings	TCP Port	Server IP Address	Server Port		
				+	

After clicking the **enable** checkbox, enter your TCP port for traffic heading to the router, and then specify the IP Address and Port of the server you wish to forward to the service to.

## 19.9 Service Passthrough

Service passthrough settings can be found at Advanced>Misc. Settings>Service Passthrough.

Service Passthrough Support	
SIP 🤶	<ul> <li>Standard Mode</li> <li>Compatibility Mode</li> <li>Define custom signal ports</li> <li>1.</li> <li>2.</li> <li>3.</li> </ul>
H.323	I Enable
FTP 🥐	<ul> <li>✓ Enable</li> <li>✓ Define custom control ports</li> <li>1. 2. 3.</li> </ul>
тғтр	☑ Enable
IPsec NAT-T	✓ Enable         ✓ Define custom ports         1.       2.         3.         ✓ Route IPsec Site-to-Site VPN         via <wan 1<="" td=""></wan>

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Some Internet services need to be specially handled in a multi-WAN environment. Pepwave routers can handle these services such that Internet applications do not notice being behind a multi-WAN router. Settings for service passthrough support are available here.

	Service Passthrough Support
SIP	Session initiation protocol, aka SIP, is a voice-over-IP protocol. The Pepwave router can act as a SIP application layer gateway (ALG) which binds connections for the same SIP session to the same WAN connection and translate IP address in the SIP packets correctly in NAT mode. Such passthrough support is always enabled, and there are two modes for selection: <b>Standard Mode</b> and <b>Compatibility Mode</b> . If your SIP server's signal port number is non-standard, you can check the box <b>Define custom signal ports</b> and input the port numbers to the text boxes.
H.323	With this option enabled, protocols that provide audio-visual communication sessions will be defined on any packet network and pass through the Pepwave router.
FTP	FTP sessions consist of two TCP connections; one for control and one for data. In a multi-WAN situation, they must be routed to the same WAN connection. Otherwise, problems will arise in transferring files. By default, the Pepwave router monitors TCP control connections on port 21 for any FTP connections and binds TCP connections of the same FTP session to the same WAN. If you have an FTP server listening on a port number other than 21, you can check <b>Define custom</b> <b>control ports</b> and enter the port numbers in the text boxes.
TFTP	The Pepwave router monitors outgoing TFTP connections and routes any incoming TFTP data packets back to the client. Select <b>Enable</b> if you want to enable TFTP passthrough support.
IPsec NAT-T	This field is for enabling the support of IPsec NAT-T passthrough. UDP ports 500,

4500, and 10000 are monitored by default. You may add more custom data ports that your IPsec system uses by checking **Define custom ports**. If the VPN contains IPsec site-to-site VPN traffic, check **Route IPsec Site-to-Site VPN** and choose the WAN connection to route the traffic to.

## 19.10 GPS Forwarding

Using the GPS forwarding feature, some Pepwave routers can automatically send GPS reports to a specified server. To set up GPS forwarding, navigate to **Advanced>GPS Forwarding**.

GPS Forwarding				
Enable				
Server	Server IP Address / Host Name Port Protocol Report Interval (s)			Report Interval (s)
			UDP 🔻	1 +
GPS Report Format	● NMEA ○ TAIP			
NMEA Sentence Type	GPRMC GPGGA GPGTG GPGSA GPGSV			
Vehicle ID (optional)				

GPS Forwarding			
Enable	Check this box to turn on GPS forwarding.		
Server	Enter the name/IP address of the server that will receive GPS data. Also specify a port number, protocol ( <b>UDP</b> or <b>TCP</b> ), and a report interval of between 1 and 10 seconds. Click to save these settings.		
GPS Report Format	Choose from NMEA or TAIP format for sending GPS reports.		
NMEA Sentence Type	If you've chosen to send GPS reports in NMEA format, select one or more sentence types for sending the data (GPRMC, GPGGA, GPVTG, GPGSA, and GPGSV).		
Vehicle ID	The vehicle ID will be appended in the last field of the NMEA sentence. Note that the NMEA sentence will become customized and non-standard.		
TAIP Sentence Type/TAIP ID (optional)	If you've chosen to send GPS reports in TAIP format, select one or more sentence types for sending the data ( <b>PV—Position / Velocity Solution</b> and <b>CP—Compact</b> <b>Velocity Solution</b> ). You can also optionally include an ID number in the <b>TAIP ID</b> field.		

## 20 AP Controller

The AP controller acts as a centralized controller of Pepwave AP devices. With this feature, users can customize and manage multiple APs from a single Pepwave router interface.

### **Special Note**

Each Pepwave router can control a limited number of routers without additional cost. To manage more, a Full Edition license is required. Please contact your Authorized Reseller or the Peplink Sales Team for more information and pricing details.

To configure, navigate to the AP tab.

### 20.1 Wireless SSID

This menu is the first one that appears after clicking the **AP** tab. This screen can also be reached by clicking **AP>Wireless SSID**. Note the appearance of this screen varies by model.

AP Controller		
AP Management 🤶 🤶	☑ Integrated AP 🗹 External AP	
Permitted AP	Any O Approved List	
	(One serial number per line)	

AP Controller			
AP Management	The AP controller for managing Pepwave APs can be enabled by checking this box. When this option is enabled, the AP controller will wait for management connections originating from APs over the LAN on TCP and UDP port 11753. It will also wait for captive portal connections on TCP port 443. An extended DHCP option, <b>CAPWAP</b> <b>Access Controller addresses</b> (field 138), will be added to the DHCP server. A local DNS record, <b>AP Controller</b> , will be added to the local DNS proxy.		
Permitted AP	Access points to manage can be specified here. If <b>Any</b> is selected, the AP controller will manage any AP that reports to it. If <b>Approved List</b> is selected, only APs with serial numbers listed in the provided text box will be managed.		

SSID	Security Policy		
PEPWAVE 8D1C	WPA/WPA2 - Personal	<b>X</b>	
New SSID			

Current SSID information appears in the **SSID** section. To edit an existing SSID, click its name in the list. To add a new SSID, click **Add**. Note that the following settings vary by model.

SSID		
SSID Settings		
SSID	PEPWAVE_8D1C	
VLAN ID	LAN (No VLAN)	
Broadcast SSID		
Data Rate	● Auto ○ Fixed	
Multicast Filter		
Multicast Rate	MCS8/MCS0/6M	
IGMP Snooping		
Layer 2 Isolation		
Band Steering	Disable •	
Security Settings		
Security Policy	Open (No Encryption) 🔻	
Access Control		
Restricted Mode	None	
	Save Cancel	

SSID Settings		
SSID	This setting specifies the SSID of the virtual AP to be scanned by Wi-Fi clients.	
Enable	Select <b>Yes</b> to enable the virtual AP.	
VLAN ID	This setting specifies the VLAN ID to be tagged on all outgoing packets generated from this wireless network (i.e., packets that travel from the Wi-Fi segment through the Pepwave AP One unit to the Ethernet segment via the LAN port). The default value of this setting is <b>0</b> , which means VLAN tagging is disabled (instead of tagged with zero).	
Broadcast SSID	This setting specifies whether or not Wi-Fi clients can scan the SSID of this wireless network. <b>Broadcast SSID</b> is enabled by default.	

Data Rate A	Select <b>Auto</b> to allow the Pepwave router to set the data rate automatically, or select <b>Fixed</b> and choose a rate from the displayed drop-down menu.
Multicast Filter <sup>A</sup>	This setting enables the filtering of multicast network traffic to the wireless SSID.
Multicast Rate <sup>A</sup>	This setting specifies the transmit rate to be used for sending multicast network traffic. The selected <b>Protocol</b> and <b>Channel Bonding</b> settings will affect the rate options and values available here.
IGMP Snooping A	To allow the Pepwave router to listen to internet group management protocol (IGMP) network traffic, select this option.
DHCP Option 82 <sup>A</sup>	If you use a distributed DHCP server/relay environment, you can enable this option to provide additional information on the manner in which clients are physically connected to the network.
Network Priority (QoS) <sup>A</sup>	Select from <b>Gold</b> , <b>Silver</b> , and <b>Bronze</b> to control the QoS priority of this wireless network's traffic.
Layer 2 Isolation <sup>A</sup>	Layer 2 refers to the second layer in the ISO Open System Interconnect model. When this option is enabled, clients on the same VLAN, SSID, or subnet are isolated to that VLAN, SSID, or subnet, which can enhance security. Traffic is passed to upper communication layer(s). By default, the setting is disabled.
Band Steering <sup>A</sup>	Band steering allows the Pepwave router to steer AP clients from the 2.4GHz band to the 5GHz band for better usage of bandwidth. To make steering mandatory, select <b>Enforce</b> . To cause the Pepwave router to preferentially choose steering, select <b>Prefer</b> . The default for this setting is <b>Disable</b> .

A - Advanced feature. Click the W button on the top right-hand corner to activate.

Security Settings	
Security Policy	WPA2 - Personal
Encryption	AES:CCMP
Shared Key 🕜	•••••
	Hide Characters

Security Settings		
Security Policy	This setting configures the wireless authentication and encryption methods. Available options are <b>Open (No Encryption)</b> , <b>WPA/WPA2 - Personal</b> , <b>WPA/WPA2 -</b> <b>Enterprise</b> and <b>Static WEP</b> .	

Access Control			
Restricted Mode	Deny all except listed 🔻		
MAC Address List			

Access Control

	The settings allow administrator to control access using MAC address filtering. Available options are <b>None</b> , <b>Deny all except listed</b> , <b>Accept all except listed</b> , and <b>RADIUS MAC Authentication</b> .
Restricted Mode	<ul> <li>When WPA/WPA2 - Enterprise is configured, RADIUS-based 802.1 x authentication is enabled. Under this configuration, the Shared Key option should be disabled. When using this method, select the appropriate version using the V1/V2 controls. The security level of this method is known to be very high.</li> <li>When WPA/WPA2- Personal is configured, a shared key is used for data encryption and authentication. When using this configuration, the Shared Key option should be enabled. Key length must be between eight and 63 characters (inclusive). The security level of this method is known to be high.</li> <li>The configuration of Static WEP parameters enables pre-shared WEP key encryption. Authentication is not supported by this method. The security level of this method is known to be weak.</li> </ul>
MAC Address List	Connection coming from the MAC addresses in this list will be either denied or accepted based the option selected in the previous field.

RADIUS Server Settings	Primary Server	Secondary Server
Host		
Secret		
Authentication Port	1812 Default	1812 Default
Accounting Port	1813 Default	1813 Default

	RADIUS Server Settings
Host	Enter the IP address of the primary RADIUS server and, if applicable, the secondary RADIUS server.
Secret	Enter the RADIUS shared secret for the primary server and, if applicable, the secondary RADIUS server.
Authentication Port	In field, enter the UDP authentication port(s) used by your RADIUS server(s) or click the <b>Default</b> button to enter <b>1812</b> .
Accounting Port	In field, enter the UDP accounting port(s) used by your RADIUS server(s) or click the <b>Default</b> button to enter <b>1813</b> .

## 20.2 Settings

On many Pepwave models, the AP settings screen (**AP>Settings**) looks similar to the example below:

AP Settings	
AP Profile Name	
ssid ?	2.4 GHz 5 GHz
Operating Country	United States
Preferred Frequency	● 2.4 GHz   5 GHz
5 GHz Protocol	802.11n/ac Integrated AP supports 802.11na only.
5 GHz Channel Width	20/40 MHz •
5 GHz Channel	Auto • Edit Channels: 36 40 44 48
2.4 GHz Protocol	802.11ng
2.4 GHz Channel Width	20 MHz 🔻
2.4 GHz Channel	Auto • Edit Channels: 1 2 3 4 5 6
Management VLAN ID	(No VLAN) V
Operating Schedule	Always on 🔹
Power Boost	
Output Power	Max •
Maximum number of clients	0 (0: Unlimited)
Client Signal Strength Threshold	0 -95 dBm (0: Unlimited)
Beacon Rate 📀	1 Mbps • 6 Mbps will be used for 5 GHz radio
Beacon Interval 📀	100 ms T
ртім 🕐	1 Default
RTS Threshold	0 Default
Fragmentation Threshold	0 (0: Disable) Default
Distance / Time Converter	4050 m Note: Input distance for recommended values
Slot Time 🕐	O Auto  Custom 9  µs Default
ACK Timeout	48 µs Default
Frame Aggregation	☑
Aggregation Length	50000 Default

	AP Settings
AP Profile Name	This field specifies the name of this AP profile.
SSID	These buttons specify which wireless networks will use this AP profile. You can also select the frequencies at which each network will transmit. Please note that the Peplink Balance does not detect whether the AP is capable of transmitting at both frequencies. Instructions to transmit at unsupported frequencies will be ignored by the AP.
Operating	This drop-down menu specifies the national / regional regulations which the AP should follow.

Country	<ul> <li>If a North American region is selected, RF channels 1 to 11 will be available and the maximum transmission power will be 26 dBm (400 mW).</li> <li>If European region is selected, RF channels 1 to 13 will be available. The maximum transmission power will be 20 dBm (100 mW).</li> <li>NOTE: Users are required to choose an option suitable to local laws and regulations.</li> <li>Per FCC regulation, the country selection is not available on all models marketed in US. All US models are fixed to US channels only.</li> </ul>
Preferred Frequency	These buttons determine the frequency at which access points will attempt to broadcast. This feature will only work for APs that can transmit at both 5.4GHz and 5GHz frequencies.
5 GHz Protocol	This section displays the 5 GHz protocols your APs are using.
5GHz Channel Bonding	There are three options: 20 MHz, 20/40 MHz, and 40 MHz. With this feature enabled, the Wi-Fi system can use two channels at once. Using two channels improves the performance of the Wi-Fi connection.
5 GHz Channel	This drop-down menu selects the 5 GHz 802.11 channel to be utilized. If <b>Auto</b> is set, the system will perform channel scanning based on the scheduled time set and choose the most suitable channel automatically.
2.4 GHz Protocol	This section displays the 2.4 GHz protocols your APs are using.
2.4 GHz Channel Bonding	There are three options: 20 MHz, 20/40 MHz, and 40 MHz. With this feature enabled, the Wi-Fi system can use two channels at once. Using two channels improves the performance of the Wi-Fi connection.
2.4 GHz Channel	This drop-down menu selects the 802.11 channel to be utilized. Available options are from 1 to 11 and from 1 to 13 for the North America region and Europe region, respectively. (Channel 14 is only available when the country is selected as Japan with protocol 802.11b.) If <b>Auto</b> is set, the system will perform channel scanning based on the scheduled time set and choose the most suitable channel automatically.
Management VLAN ID	This field specifies the VLAN ID to tag to management traffic, such as AP to AP controller communication traffic. The value is <b>0</b> by default, meaning that no VLAN tagging will be applied. NOTE: change this value with caution as alterations may result in loss of connection to the AP controller.
Operating Schedule	Choose from the schedules that you have defined in <b>System&gt;Schedule</b> . Select the schedule for the integrated AP to follow from the drop-down menu.
Power Boost <sup>A</sup>	With this option enabled, the AP under this profile will transmit using additional power. Please note that using this option with several APs in close proximity will lead to increased interference.
Output Power <sup>A</sup>	This drop-down menu determines the power at which the AP under this profile will broadcast. When fixed settings are selected, the AP will broadcast at the specified power level, regardless of context. When <b>Dynamic</b> settings are selected, the AP will adjust its power level based on its surrounding APs in order to maximize performance.

	The <b>Dynamic: Auto</b> setting will set the AP to do this automatically. Otherwise, the <b>Dynamic: Manual</b> setting will set the AP to dynamically adjust only of instructed to do so. If you have set <b>Dynamic:Manual</b> , you can go to <b>AP&gt;Toolbox&gt;Auto Power Adj.</b> to give your AP further instructions.
Max number of Clients <sup>A</sup>	This field determines the maximum clients that can be connected to APs under this profile.
Client Signal Strength Threshold <sup>A</sup>	This field determines that maximum signal strength each individual client will receive. The measurment unit is megawatts.
Beacon Rate <sup>A</sup>	This drop-down menu provides the option to send beacons in different transmit bit rates. The bit rates are <b>1Mbps</b> , <b>2Mbps</b> , <b>5.5Mbps</b> , <b>6Mbps</b> , and <b>11Mbps</b> .
Beacon Interval <sup>A</sup>	This drop-down menu provides the option to set the time between each beacon send. Available options are <b>100ms</b> , <b>250ms</b> , and <b>500ms</b> .
DTIM <sup>A</sup>	This field provides the option to set the frequency for beacon to include delivery traffic indication messages (DTIM). The interval unit is measured in milliseconds.
RTS Threshold <sup>A</sup>	This field provides the option to set the minimum packet size for the unit to send an RTS using the RTS/CTS handshake. Setting <b>0</b> disables this feature.
Fragmentation Threshold <sup>A</sup>	Determines the maximum size (in bytes) that each packet fragment will be broken down into. Set 0 to disable fragmentation.
Distance/Time Converter <sup>A</sup>	Select the distance you want your Wi-Fi to cover in order to adjust the below parameters. Default values are recommended.
Slot Time <sup>A</sup>	This field provides the option to modify the unit wait time before it transmits. The default value is $9\mu s$ .
ACK Timeout <sup>A</sup>	This field provides the option to set the wait time to receive acknowledgement packet before doing retransmission. The default value is <b>48µs</b> .
Frame Aggregation <sup>A</sup>	With this feature enabled, throughput will be increased by sending two or more data frames in a single transmission.
Frame Length	This field is only available when <b>Frame Aggregation</b> is enabled. It specifies the frame length for frame aggregation. By default, it is set to <b>50000</b> .

A - Advanced feature. Click the 🙆 button on the top right-hand corner to activate.

Web Administration Settings (	on External AP)	
Enable		
Web Access Protocol	○ HTTP ● HTTPS	
Management Port	443	
HTTP to HTTPS Redirection		
Admin Username	admin	
Admin Password	25db591396e0	Generate

	Web Administration Settings
Enable	Check the box to allow the Pepwave router to manage the web admin access information of the AP.
Web Access Protocol	These buttons specify the web access protocol used for accessing the web admin of the AP. The two available options are <b>HTTP</b> and <b>HTTPS</b> .
Management Port	This field specifies the management port used for accessing the device.
HTTP to HTTPS Redirection	This option will be available if you have chosen <b>HTTPS</b> as the <b>Web Access</b> <b>Protocol</b> . With this enabled, any HTTP access to the web admin will redirect to HTTPS automatically.
Admin User Name	This field specifies the administrator username of the web admin. It is set as admin by default.
Admin Password	This field allows you to specify a new administrator password. You may also click the <b>Generate</b> button and let the system generate a random password automatically.

Navigating to **AP>Settings** on some Pepwave models displays a screen similar to the one shown below:

#### O InControl management enabled. Settings can now be configured on InControl.

Wi-Fi Radio Settings	
Operating Country	United States
Wi-Fi Antenna	○ Internal
WI-FI AP Settings	
Protocol	802.11ng •
Channel	1 (2.412 GHz)
Channel Width	Auto 🔻
Output Power	Max 🔻 🗆 Boost
Beacon Rate 🕜	1Mbps 🔻
Beacon Interval 🕜	100ms •
DTIM 🥐	1
Slot Time ?	9 µs
ACK Timeout 🕜	48 µs
Frame Aggregation	
Guard Interval	○ Short ○ Long

#### Wi-Fi Radio Settings

Operating<br/>CountryThis option sets the country whose regulations the Pepwave router follows.Wi-Fi AntennaChoose from the router's internal or optional external antennas, if so equipped.

### **Important Note**

Per FCC regulations, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

### Wi-Fi AP Settings

Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are <b>802.11ng</b> and <b>802.11na</b> . By default, <b>802.11ng</b> is selected.
Channel	This option allows you to select which 802.11 RF channel will be used. <b>Channel 1</b> (2.412 GHz) is selected by default.
Channel Width	Auto (20/40 MHz) and 20 MHz are available. The default setting is Auto (20/40 MHz), which allows both widths to be used simultaneously.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – <b>Max</b> , <b>High</b> , <b>Mid</b> , and <b>Low</b> . The actual output power will be bound by the regulatory limits of the selected country.

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Beacon Rate <sup>A</sup>	This option is for setting the transmit bit rate for sending a beacon. By default, <b>1Mbps</b> is selected.
Beacon Interval <sup>a</sup>	This option is for setting the time interval between each beacon. By default, <b>100ms</b> is selected.
DTIM <sup>A</sup>	This field allows you to set the frequency for the beacon to include a delivery traffic indication message. The interval is measured in milliseconds. The default value is set to <b>1 ms</b> .
Slot Time <sup>A</sup>	This field is for specifying the wait time before the Surf SOHO transmits a packet. By default, this field is set to <b>9 µs</b> .
ACK Timeout <sup>A</sup>	This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to <b>48 µs</b> .
Frame Aggregation <sup>A</sup>	This option allows you to enable frame aggregation to increase transmission throughput.
Guard Interval <sup>A</sup>	This setting allows choosing a short or long guard period interval for your transmissions.

A - Advanced feature, please click the Ø button on the top right-hand corner to activate.

## 20.3 Toolbox

Tools for managing firmware packs can be found at **AP>Toolbox**.

Pack ID	Release Date	Details	Action
 1126	2013-08-26		I.

Firmware Packs
Here, you can manage the firmware of your AP. Clicking on will result in information regarding each firmware pack. To receive new firmware packs, you can click <b>Check for Updates</b> to download new packs, or you can click <b>Manual Upload</b> to manually upload a firmware pack. Click <b>Default</b> to define which firmware pack is default.

## 21 System Settings

## 21.1 Admin Security

There are two types of user accounts available for accessing the web admin: admin and user. They represent two user levels: the admin level has full administration access, while the user level is read-only. The user level can access only the device's status information; users cannot make any changes on the device.

PEPWAVE	Dashboard Network A	dvanced AP System Status	Apply Changes	PEPWAVE	Dashboard Status	
	WAN connection statu Priorty 1 (Highest) III WAN Priorty 2 IIII Cellular Priorty 3 Disabled	Connected  So os SM Card Detected Inlast Stat  Cong deared (Pranty 1) connections here  Cong deared (Pranty 2) connections here	Details Details		WAR connection status Proving 1 (injugat)  WAN Connected Proving 2  Conn	
Logost	Alter take     Adverse take     Adv	Control of the second s	Details	Logout	Rader Baderes: 192, 194, 60, 1 W 197, 62 ■ PTPRAVE_TION Mode: Thermation Mode: Thermation Mode	ON

Admin account UI

User account UI

A web login session will be logged out automatically when it has been idle longer than the **Web Session Timeout**. Before the session expires, you may click the **Logout** button in the web admin to exit the session.

**0 hours 0 minutes** signifies an unlimited session time. This setting should be used only in special situations, as it will lower the system security level if users do not log out before closing the browser. The **default** is 4 hours, 0 minutes.

For security reasons, after logging in to the web admin Interface for the first time, it is recommended to change the administrator password. Configuring the administration interface to be accessible only from the LAN can further improve system security. Administrative settings configuration is located at **System>Admin Security**.

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Admin Settings	0
Router Name	MAX_BR1_710D hostname: max-br1-710d
Admin User Name	admin
Admin Password	•••••
Confirm Admin Password	•••••
Read-only User Name	user
User Password	
Confirm User Password	
Web Session Timeout 🤶 🤶	4 Hours 0 Minutes
Authentication by RADIUS	✓ Enable
Auth Protocol	MS-CHAP v2 V
Auth Server	Port Default
Auth Server Secret	I Hide Characters
Auth Timeout	3 seconds
Accounting Server	Port Default
Accounting Server Secret	I Hide Characters
CLI SSH 🤶	✓ Enable
CLI SSH Port	8822 Default
CLI SSH Access	LAN/WAN -
Security	HTTP •
Web Admin Port	80 Default
Web Admin Access	LAN Only 🔻

### Admin Settings

Router Name	This field allows you to define a name for this Pepwave router. By default, <b>Router</b> <b>Name</b> is set as <b>MAX_XXXX</b> or <b>Surf_SOHO_XXXX</b> , where <i>XXXX</i> refers to the last 4 digits of the unit's serial number.
Admin User Name	Admin User Name is set as admin by default, but can be changed, if desired.
Admin Password	This field allows you to specify a new administrator password.
Confirm Admin Password	This field allows you to verify and confirm the new administrator password.
Read-only User Name	Read-only User Name is set as user by default, but can be changed, if desired.
User Password	This field allows you to specify a new user password. Once the user password is set, the read-only user feature will be enabled.
Confirm User Password	This field allows you to verify and confirm the new user password.

Web Session Timeout	This field specifies the number of hours and minutes that a web session can remain idle before the Pepwave router terminates its access to the web admin interface. By default, it is set to <b>4 hours</b> .
Authentication by RADIUS	With this box is checked, the web admin will authenticate using an external RADIUS server. Authenticated users are treated as either "admin" with full read- write permission or "user" with read-only access. Local admin and user accounts will be disabled. When the device is not able to communicate with the external RADIUS server, local accounts will be enabled again for emergency access. Additional authentication options will be available once this box is checked.
Auth Protocol	This specifies the authentication protocol used. Available options are <b>MS-CHAP v2</b> and <b>PAP</b> .
Auth Server	This specifies the access address and port of the external RADIUS server.
Auth Server Secret	This field is for entering the secret key for accessing the RADIUS server.
Auth Timeout	This option specifies the time value for authentication timeout.
Accounting Server	This specifies the access address and port of the external accounting server.
Accounting Server Secret	This field is for entering the secret key for accessing the accounting server.
Network Connection	This option is for specifying the network connection to be used for authentication. Users can choose from LAN, WAN, and VPN connections.
CLI SSH	The CLI (command line interface) can be accessed via SSH. This field enables CLI support. For additional information regarding CLI, please refer to <b>Section 21.16</b> .
CLI SSH Port	This field determines the port on which clients can access CLI SSH.
CLI SSH Access	This menu allows you to choose between granting access to LAN and WAN clients, or to LAN clients only.
Security	<ul> <li>This option is for specifying the protocol(s) through which the web admin interface can be accessed:</li> <li>HTTP</li> <li>HTTPS</li> <li>HTTP/HTTPS</li> </ul>
Web Admin Port	This field is for specifying the port number on which the web admin interface can be accessed.
Web Admin Access	<ul> <li>This option is for specifying the network interfaces through which the web admin interface can be accessed:</li> <li>LAN only</li> <li>LAN/WAN</li> <li>If LAN/WAN is chosen, the WAN Connection Access Settings form will be</li> </ul>

displayed.

Allowed Source IP Subnets	Any  Allow access from the	following IP subnets only
Allowed WAN IP Address(es)	Connection / IP Address(es)	All Clear
	𝗭 WAN 1	
	WAN 2	
	🗆 Wi-Fi WAN	
	Cellular 1	
	🗆 Cellular 2	
	USB	

	WAN Connection Access Settings
	<ul> <li>This field allows you to restrict web admin access only from defined IP subnets.</li> <li>Any - Allow web admin accesses to be from anywhere, without IP address restriction.</li> </ul>
Allowed	• Allow access from the following IP subnets only - Restrict web admin access only from the defined IP subnets. When this is chosen, a text input area will be displayed beneath:
Source IP Subnets	The allowed IP subnet addresses should be entered into this text area. Each IP subnet must be in form of w.x.y.z/m, where w.x.y.z is an IP address (e.g., 192.168.0.0), and m is the subnet mask in CIDR format, which is between 0 and 32 inclusively (For example, 192.168.0.0/24).
	<ul> <li>To define multiple subnets, separate each IP subnet one in a line. For example:</li> <li>192.168.0.0/24</li> <li>10.8.0.0/16</li> </ul>
Allowed WAN IP Address(es)	This is to choose which WAN IP address(es) the web server should listen on.

### 21.2 Firmware

Pepwave router firmware is upgradeable through the web admin interface. Firmware upgrade functionality is located at **System>Firmware**.

Firmware Upgrade		?
Current firmware version: 6.2.1 Firmware check pending		
	Check for Firmware	
Manual Firmware Upgrade		2
Firmware Image	Choose File No file chosen	
	Manual Upgrade	

There are two ways to upgrade the unit. The first method is through an online download. The second method is to upload a firmware file manually.

To perform an online download, click on the **Check for Firmware** button. The Pepwave router will check online for new firmware. If new firmware is available, the Pepwave router will automatically download the firmware. The rest of the upgrade process will be automatically initiated.

You may also download a firmware image from the Peplink website and update the unit manually. To update using a firmware image, click **Choose File** to select the firmware file from the local computer, and then click **Manual Upgrade** to send the firmware to the Pepwave router. It will then automatically initiate the firmware upgrade process.

Please note that all Peplink devices can store two different firmware versions in two different partitions. A firmware upgrade will always replace the inactive partition. If you want to keep the inactive firmware, you can simply reboot your device with the inactive firmware and then perform the firmware upgrade.

### Important Note

The firmware upgrade process may not necessarily preserve the previous configuration, and the behavior varies on a case-by-case basis. Consult the release notes for the particular firmware version before installing. Do not disconnect the power during firmware upgrade process. Do not attempt to upload a non-firmware file or a firmware file that is not supported by Peplink. Upgrading the Pepwave router with an invalid firmware file will damage the unit and may void the warranty.

### **Important Note**

If the firmware is rolled back from 5.x to 4.x, the configurations will be lost.

http://www.pepwave.com

## 21.3 Time

**Time Settings** enables the system clock of the Pepwave router to be synchronized with a specified time server. Time settings are located at **System>Time**.

Time Settings		
Time Zone	(GMT+07:00) Krasnoyarsk	<b>•</b>
	Show all	
Time Server	0.peplink.pool.ntp.org	Default

Save

	Time Settings
Time Zone	This specifies the time zone (along with the corresponding Daylight Savings Time scheme). The <b>Time Zone</b> value affects the time stamps in the Pepwave router's event log and e-mail notifications. Check <b>Show all</b> to show all time zone options.
Time Server	This setting specifies the NTP network time server to be utilized by the Pepwave router.

## 21.4 Schedule

Enable and disable different functions (such as WAN connections, outbound policy, and firewalls at different times, based on a user-scheduled configuration profile. The settings for this are located at **System > Schedule** 

Schedule								
Enabled								
Name	Time	Used by						
<u>Weekdays Only</u>	Weekdays only	-	×					
New Schedule								

Enable scheduling, and then click on your schedule name or on the **New Schedule** button to begin.

Edit schedule profile																																															
Schedule S	Schedule Settings																																														
Enable											1	The schedule function of those associated features will be lost if profile is disabled.																																			
Name											N	Weekdays Only																																			
Schedule											[	Weekdays only																																			
Used by											Y	You may go to supported feature settings page and set this profile as scheduler.																																			
Schedule M	la	P																																													
	Μ	id	niç	jh	t				4	am	۱	8am Noor											oon 4pm 8pm																								
Sunday	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	•	( X	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Monday	~	4	~	*	*	~	*	*	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	<b>~</b> ·	1	<b>^</b> ~	~	~	~	~	~	~	~	~	~	~	~	~	*	~	~
Tuesday	~	4	~	*	*	~	*	*	~	*	*	~	~	~	~	~	~	~	~	~	*	~	~	~	~	~	~	~	~	<b>~</b>		~	~	~	~	~	~	~	~	~	~	~	~	~	*	~	~
Wednesday	~	4	*	*	*	~	*	*	~	*	*	~	~	~	~	~	~	*	~	~	*	~	~	~	~	~	~	~	~	~	1	~	~	~	~	~	~	~	~	~	~	1	~	~	*	~	~
Thursday	>	~	٨	٨	٨.	٨.	٨.	*	٨.	*	*	*	~	~	*	~	~	*	~	~	*	~	~	~	*	~	~	~	~	~		~	×	~	~	~	~	~	~	~	~	>	~	~	*	~	~
Friday	~	~	*	~	*	~	*	*	~	*	~	~	~	~	~	~	~	~	*	~	~	~	~	~	~	~	~	~	× 1	~ ·	1	~~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
Saturday	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	•	( X	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
																																							Sa	IVE	2		(	Cai	nc	el	

	Edit Schedule Profile
Enabling	Click this checkbox to enable this schedule profile. Note that if this is disabled, then any associated features will also have their scheduling disabled.
Name	Enter your desired name for this particular schedule profile.
Schedule	Click the drop-down menu to choose pre-defined schedules as your starting point. Please note that upon selection, previous changes on the schedule map will be deleted.
Schedule Map	Click on the desired times to enable features at that time period. You can hold your mouse for faster entry.

## 21.5 Email Notification

Email notification functionality provides a system administrator with up-to-date information on network status. The settings for configuring email notifications are found at **System>Email Notification**.

Email Notification Setup			
Email Notification	🗹 Enable		
SMTP Server	smtp.mycompany.com Require authentication	n	
SSL Encryption	(Note: any server ce	ertificate will be accepted)	
SMTP Port	465	Default	
SMTP User Name	smtpuser		
SMTP Password	•••••		
Confirm SMTP Password	•••••		
Sender's Email Address	admin@mycompany.com		
Recipient's Email Address	system@mycompany.com staff@mycompany.com	m	

Test Email Notification Save

## Email Notification Settings

Email Notification	This setting specifies whether or not to enable email notification. If <b>Enable</b> is checked, the Pepwave router will send email messages to system administrators when the WAN status changes or when new firmware is available. If <b>Enable</b> is not checked, email notification is disabled and the Pepwave router will not send email messages.
SMTP Server	This setting specifies the SMTP server to be used for sending email. If the server requires authentication, check <b>Require authentication</b> .
SSL Encryption	Check the box to enable SMTPS. When the box is checked, <b>SMTP Port</b> will be changed to <b>465</b> automatically.
SMTP Port	This field is for specifying the SMTP port number. By default, this is set to <b>25</b> ; when <b>SSL</b> <b>Encryption</b> is checked, the default port number will be set to <b>465</b> . You may customize the port number by editing this field. Click <b>Default</b> to restore the number to its default setting.
SMTP User Name / Password	This setting specifies the SMTP username and password while sending email. These options are shown only if <b>Require authentication</b> is checked in the <b>SMTP Server</b> setting.
Confirm SMTP Password	This field allows you to verify and confirm the new administrator password.
Sender's Email Address	This setting specifies the email address the Pepwave router will use to send reports.
Recipient's Email Address	This setting specifies the email address(es) to which the Pepwave router will send email notifications. For multiple recipients, separate each email addresses using the enter key.

After you have finished setting up email notifications, you can click the **Test Email Notification** button to test the settings before saving. After **Test Email Notification** is clicked, you will see this screen to confirm the settings:

Test Email Notification		
SMTP Server	smtp.mycompany.com	
SMTP Port	465	
SMTP UserName	smtpuser	
Sender's Email Address	admin@mycompany.com	
Recipient's Email Address	system@mycompany.com staff@mycompany.com	

Send Test Notification Cancel

Click **Send Test Notification** to confirm. In a few seconds, you will see a message with detailed test results.

Test email sent. Email notification settings are not saved, it will be saved after clicked the 'Save' button.

#### Test Result

[INFO] Try email through connection #3
[<-] 220 ESMTP
[->] EHLO balance
[<-] 250-smtp Hello balance [210.210.210.210]
250-SIZE 100000000
250-8BITMIME
250-PIPELINING
250-AUTH PLAIN LOGIN
250-STARTTLS
</pre>

## 21.6 Event Log

Event log functionality enables event logging at a specified remote syslog server. The settings for configuring the remote system log can be found at **System>Event Log**.

Send Events to Remote Syslog Server		
Remote Syslog		
Remote Syslog Host		
Push Events to Mobile Devices		
Push Events		





~

¥

	server.		
Remote Syslog Host	This setting specifies the IP address or hostname of the remote syslog server.		
	The Pepwave router can also send push notifications to mobile devices that have our Mobile Router Utility installed. Check the box to activate this feature.		
Push Events	peplink PEPWAVE	For more information on the Router Utility, go to: www.peplink.com/products/router-utility	

### 21.7 SNMP

SNMP or simple network management protocol is an open standard that can be used to collect information about the Pepwave router. SNMP configuration is located at **System>SNMP**.

SNMP Settings			
SNMP Device Name	MAX_HD2_8D1C		
SNMP Port	161 Default		
SNMPv1	Enable		
SNMPv2c	Enable		
SNMPv3	Enable		
Save			
Community Name	Allowed Source Network Access Mode		
No SNMPv1 / SNMPv2c Communities Defined			
Add SNMP Community			
SNMPv3 User Name	Authentication / Privacy Access Mode		
No SNMPv3 Users Defined			
	Add SNMP User		

SNMP Settings		
SNMP Device Name	This field shows the router name defined at <b>System&gt;Admin Security</b> .	
SNMP Port	This option specifies the port which SNMP will use. The default port is 161.	
SNMPv1	This option allows you to enable SNMP version 1.	
SNMPv2	This option allows you to enable SNMP version 2.	
SNMPv3	This option allows you to enable SNMP version 3.	

To add a community for either SNMPv1 or SNMPv2, click the **Add SNMP Community** button in the **Community Name** table, upon which the following screen is displayed:

SNMP Community		×
Community Name	My Company	
Allowed Network	192.168.1.25 / 255.255.255.0 (/24) 🔻	
	Save	el

SNMP Community Settings		
Community Name	This setting specifies the SNMP community name.	
Allowed Source Subnet Address	This setting specifies a subnet from which access to the SNMP server is allowed. Enter subnet address here (e.g., 192.168.1.0) and select the appropriate subnet mask.	

### To define a user name for SNMPv3, click Add SNMP User in the SNMPv3 User

Jser Name	SNMPUser	
Authentication	SHA 🔻 password	
Privacy	DES 👻 privacypassword	

### Name table, upon which the following screen is displayed:

SNMPv3 User Settings		
User Name	This setting specifies a user name to be used in SNMPv3.	
Authentication Protocol	<ul> <li>This setting specifies via a drop-down menu one of the following valid authentication protocols:</li> <li>NONE</li> <li>MD5</li> <li>SHA</li> <li>When MD5 or SHA is selected, an entry field will appear for the password.</li> </ul>	
Privacy Protocol	<ul> <li>This setting specifies via a drop-down menu one of the following valid privacy protocols:</li> <li>NONE</li> <li>DES</li> <li>When DES is selected, an entry field will appear for the password.</li> </ul>	

## 21.8 InControl

InControl Management	
InControl Management	🕐 🖉 Allow InControl Management
Privately Host InControl	
InControl Host	

InControl is a cloud-based service which allows you to manage all of your Peplink and Pepwave devices with one unified system. With it, you can generate reports, gather statistics, and configure your devices automatically. All of this is now possible with InControl.

When this check box is checked, the device's status information will be sent to the Peplink InControl system. This device's usage data and configuration will be sent to the system if you enable the features in the system.

Alternately, you could also privately host InControl. Simply check the box beside the "Privately Host InControl" open, and enter the IP Address of your InControl Host.

You can sign up for an InControl account at https://incontrol2.peplink.com/. You can register your devices under the account, monitor their status, see their usage reports, and receive offline notifications.

## 21.9 Configuration

Backing up Pepwave router settings immediately after successful completion of initial setup is strongly recommended. The functionality to download and upload Pepwave router settings is found at **System>Configuration**. Note that available options vary by model.

<b>Restore Configuration to Factory</b>	Settings
	Restore Factory Settings
Download Active Configurations	
	Download
Upload Configurations	
Configuration File	Browse_ No file selected.
	Upload

Upload Configurations from High Availability Pair		
Configuration File	Browse_ No file selected.	
Upload		

Configuration		
Restore Configuration to Factory Settings	The <b>Restore Factory Settings</b> button is to reset the configuration to factory default settings. After clicking the button, you will need to click the <b>Apply Changes</b> button on the top right corner to make the settings effective.	
Download Active Configurations	Click <b>Download</b> to backup the current active settings.	
Upload Configurations	To restore or change settings based on a configuration file, click <b>Choose File</b> to locate the configuration file on the local computer, and then click <b>Upload</b> . The new settings can then be applied by clicking the <b>Apply Changes</b> button on the page header, or you can cancel the procedure by pressing <b>discard</b> on the main page of the web admin interface.	
Upload Configurations from High Availability Pair	In a high availability (HA) configuration, a Pepwave router can quickly load the configuration of its HA counterpart. To do so, click the <b>Upload</b> button. After loading the settings, configure the LAN IP address of the Pepwve router so that it is different from the HA counterpart.	

## 21.10 Feature Add-ons

Some Pepwave routers have features that can be activated upon purchase. Once the purchase is complete, you will receive an activation key. Enter the key in the **Activation Key** field, click **Activate**, and then click **Apply Changes**.

Feature Activation	
Activation Key	

## 21.11 Reboot

This page provides a reboot button for restarting the system. For maximum reliability, the Pepwave router can equip with two copies of firmware. Each copy can be a different version. You can select the firmware version you would like to reboot the device with. The firmware marked with **(Running)** is the current system boot up firmware.

Please note that a firmware upgrade will always replace the inactive firmware partition.

Reboot System	
Select the firmware you want to use to start up this device: Firmware 1: 6.2.1 build 2977 (Running)	
O Firmware 2: 6.2.1b01 build 2949	
Reboot	

### 21.12 Ping

The ping test tool sends pings through a specified Ethernet interface or a SpeedFusion<sup>™</sup> VPN connection. You can specify the number of pings in the field **Number of times**, to a maximum number of 10 times. **Packet Size** can be set to a maximum of 1472 bytes. The ping utility is located at **System>Tools>Ping**, illustrated below:

Ping			
Connection	WAN 1 V		
Destination	10.10.10.1		
Packet Size	56		
Number of times	Times 5		
	Start Stop		
Results	Clear Log		
PING 10.10.10.1 (10.10.10.1) from 10.88.3	3.158 56(84) bytes of data.		
64 bytes from 10.10.10.1: icmp_req=1 ttl=	=62 time=27.6 ms		
64 bytes from 10.10.10.1: icmp_reg=2 ttl=62 time=26.5 ms			
64 bytes from 10.10.10.1: icmp_req=3 ttl=62 time=28.9 ms			
64 bytes from 10.10.10.1: icmp_req=4 ttl=	64 bytes from 10.10.10.1: icmp_req=4 ttl=62 time=28.3 ms		
64 bytes from 10.10.10.1: icmp_req=5 ttl=62 time=27.7 ms			
10.10.10.1 pipe statistics			
s narket transmitted 5 servived 0% narket loss time 4005ms			
tr min/ava/max/mday = 26 516/07 855/28 032/0 814 ms			

Tip

A system administrator can use the ping utility to manually check the connectivity of a particular LAN/WAN connection.

## 21.13 Traceroute Test

The traceroute test tool traces the routing path to the destination through a particular Ethernet interface or a SpeedFusion<sup>™</sup> connection. The traceroute test utility is located at **System>Tools>Traceroute**.

Traceroute		
Connection	WAN 1 -	
Destination	64.233.189.99	
	Start Stop	
Results	Clear Log	
Traceroute to 84,223,189,99	SA.233.389.995, 30 huga max, 40 tuta pachata	
1 18-91 137-254 (18-91 137	(54) 3.708 ma-6.472 ma-9.207 ma	
2 10.00.09.254 (10.00.09.2	0.0.00 ma 1.100 ma 1.448 ma	
3 10.00.00.1 (10.00.00.1) 1	75 mg 1.525 mg 1.868 mg	
4 10-88-3.2 (10-88-3.2) 0.14	mg 5.203 mg 5.196 mg	
3 118.143.88.254 (118.143	8.254) 3.394 mg 138.175.240.22 (138.175.240.22) 5.707 mg 118.163.68.254 (118.163.68.254) 3.472 mg	
8 190.72.46.129 (190.72.46	290) 5.4888 mg 168.85.229.46 (168.95.229.46) 3.293 mg 3.293 mg	
7 235 135 1 198 (235 136 1	38] 8.301 ma 7.696 ma 7.496 ma	
8 128 175 58 194 (128 175	5.194) 4.811 ma 225.128.8.1 (225.128.8.1) 4.672 ma 182.72.185.118 (182.72.185.118) 4.241 ma	
0 225 128 8 229 (225 128 8 229) 2.298 mg 12.14.394.346 (72.14.394.346) 6.451 mg 225 128 8 229 (225 128 8 229) 4.679 mg		
10 72 14 233 20 (72 14 233	10 9.842 mg 74.125.45.158 (74.125.45.158) 4.877 mg 72.14.235.20 (72.14.235.20) 9.584 mg	
11 T2.14.233.20 (72.14.233.20) 6.584 mg 205.45.202.161 (205.45.252.161) 7.315 mg 205.45.243.20 (205.45.243.30) 6.484 mg		
12 209-85 292 213 (209-85	\$2.212] 4.872 mp 208.85.242.343 (208.85.242.342) 4.899 mp 4.589 mp	
13 214 239 80 47 (214 239	5.47) 4.892 ma * 7.290 ma	
14 64.233.189.89 (84.233.1	6.80) 8.170 mg 8.144 mg 6.820 mg	

Tip

A system administrator can use the traceroute utility to analyze the connection path of a LAN/WAN connection.

## 21.14 PepVPN Test

The **PepVPN Test** tool can help to test the throughput between different VPN peers.

You can define the **Test Type**, **Direction**, and **Duration** of the test, and press **Go!** to perform the throughput test. The VPN test utility is located at **System>Tools>PepVPN Test**, illustrated as follows:

PepVPN Throughput Test		
Profile	NY Office 👻	
Туре	● TCP ◎ UDP	
Direction	Opload O Download	
Duration	10 seconds (5 - 600)	
Go!		
Results		
(Empty)		

### 21.15 Wake-on-LAN

Peplink routers can send special "magic packets" to any client specified from the Web UI. To access this feature, navigate to **System > Tools > Wake-on-LAN** 

Wake-on-LAN				
Wake-on-LAN Target	Surf_SOHO (00:90:0B:36:3C:8C)	•	Send	

Select a client from the drop-down list and click Send to send a "magic packet"

## 21.16 CLI (Command Line Interface Support)

The CLI (command line interface) can be accessed via SSH. This field enables CLI support. The below settings specify which TCP port and which interface(s) should accept remote SSH CLI access. The user name and password used for remote SSH CLI access are the same as those used for web admin access.



http://www.pepwave.com

# 22 Status

## 22.1 Device

System information is located at **Status>Device**.

System Information		
Router Name	MAX_HD2_8D1C	
Model	Pepwave MAX HD2	
Hardware Revision	2	
Serial Number	2830-A48A-8D1C	
Firmware	6.2.0 build 2891	
PepVPN Version	4.0.0	
Modem Support Version	1017 ( <u>Modem Support List</u> )	
Host Name	max-hd2-8d1c	
Uptime	7 days 50 minutes	
System Time	Mon Feb 23 11:14:13 WET 2015	
Diagnostic Report	Download	
Remote Assistance	Turn on	

	System Information
Router Name	This is the name specified in the <b>Router Name</b> field located at <b>System&gt;Admin Security</b> .
Model	This shows the model name and number of this device.
Product Code	If your model uses a product code, it will appear here.
Hardware Revision	This shows the hardware version of this device.
Serial Number	This shows the serial number of this device.
Firmware	This shows the firmware version this device is currently running.
PepVPN Version	This shows the current PepVPN version.
Modem Support Version	This shows the modem support version. For a list of supported modems, click <b>Modem Support List</b> .
Host Name	The host name assigned to the Pepwave router appears here.
Uptime	This shows the length of time since the device has been rebooted.
System Time	This shows the current system time.
Diagnostic Report	The <b>Download</b> link is for exporting a diagnostic report file required for system investigation.
Remote

Assistance

Click **Turn on** to enable remote assistance.

Interface	MAC Address
LAN	00:1A:DD:BD:54:40
WAN 1	00:1A:DD:BD:54:41
WAN 2	00:1A:DD:BD:54:42

The second table shows the MAC address of each LAN/WAN interface connected. To view your device's End User License Agreement (EULA), click 4.

### **Important Note**

If you encounter issues and would like to contact the Pepwave Support Team (http://www.pepwave.com/contact/), please download the diagnostic report file and attach it along with a description of your issue.

In Firmware 5.1 or before, the diagnostic report file can be obtained at **System>Reboot**.

### 22.1.1 GPS Data

The MAX HD2 and HD2 IP67 automatically store up to seven days of GPS location data in GPS eXchange format (GPX). To review this data using third-party applications, click **Status>Device** and then download your GPX file.

The Pepwave MAX BR1, HD2, and HD2 IP67 export real-time location data in NMEA format through the LAN IP address at TCP port 60660. It is accessible from the LAN or over a SpeedFusion connection. To access the data via a virtual serial port, install a virtual serial port driver. Visit

http://www.peplink.com/index.php?view=faq&id=294 to download the driver.

### 22.2 Active Sessions

Information on active sessions can be found at **Status>Active Sessions>Overview.** 

Service	Inbound Sessions	Outbound Sessions
AIM/ICQ	0	1
Bittorrent	0	32
DNS	0	51
Flash	0	1
HTTPS	0	76
Jabber	0	5
MSN	0	11
NTP	0	4
00	0	1
Remote Desktop	0	3
SSH	0	12
SSL	0	64
XMPP	0	4
Yahoo	0	1
Interface	Inbound Sessions	Outbound Sessions
WAN 1	0	176
WAN 2	0	32
<u>Wi-Fi WAN</u>	0	51
<u>Cellular 1</u>	0	64
<u>Cellular 2</u>	0	0
USB	0	0
	Top Clients	
Client IP Address	Total Sessions	
10.9.66.66	1069	
10.9.98.144	147	
10.9.2.18	63	
10 0 00 14	56	

This screen displays the number of sessions initiated by each application. Click on each service listing for additional information. This screen also indicates the number of sessions initiated by each WAN port. In addition, you can see which clients are initiating the most sessions.

33

10.9.2.26

You can also perform a filtered search for specific sessions. You can filter by subnet, port, protocol, and interface. To perform a search, navigate to **Status>Active Sessions>Search**.

Overview	Search					
Session dat	a captureo	d within one minute. <u>Re</u>	fresh			
IP / Subnet		Source or Destination 🔻		/ 255.255.2	255.255 (/32) 🔻	
Port		Source or Destination 🔻				
Protocol / S	ervice	ТСР	•			
Interface		□ 1 WAN 1 □ 1 Cellular 1 □ 2 VPN	Cellula	! Ir 2	🗆 ⊘ Wi-Fi WA 🗆 🔮 USB	N
Search						
Outbound						
Protocol S	Source IP	Destination IP	Service No sessions	Interface		Idle Time
Total searc	hed result	s: 0				
Inbound						
Protocol S	Source IP	Destination IP	Service	Interface		Idle Time
Total searc	hed result	s: 0	NO SESSIONS			
Transit						
Protocol S	Source IP	Destination IP	Service	Interface		Idle Time
Total searc	hed result	s: 0	No sessions			
i otar sedi c	neu result	3. 0				

This **Active Sessions** section displays the active inbound/outbound sessions of each WAN connection on the Pepwave router. A filter is available to sort active session information. Enter a keyword in the field or check one of the WAN connection boxes for filtering.

### 22.3 Client List

The client list table is located at **Status>Client List**. It lists DHCP and online client IP addresses, names (retrieved from the DHCP reservation table or defined by users), current download and upload rate, and MAC address.

Clients can be imported into the DHCP reservation table by clicking the button on the right. You can update the record after import by going to **Network>LAN**.

Filter	Online Clients Only     DHCP Clients Only				
Client List IP Address A Name	Download (khoe)	Upload (kbps)	MAC Address	( Import	?
J92.168.1.100	0	0	00:50:56:99:E1:76	•	
			Scale:	khos 🔍 Mh	hns

If the PPTP server (see **Section 19.2),** SpeedFusion<sup>™</sup> (see **Section 12.1**), or AP controller (see **Section 20**) is enabled, you may see the corresponding connection name listed in the **Name** field.

### 22.4 WINS Client

The WINS client list table is located at Status>WINS Client.

WINS Client List	
Name 🔺	IP Address
UserA	10.9.2.1
UserB	10.9.30.1
UserC	10.9.2.4
	Flush All

The WINS client table lists the IP addresses and names of WINS clients. This option will only be available when you have enabled the WINS server (navigation: **Network>Interfaces>LAN**). The names of clients retrieved will be automatically matched into the Client List (see previous section). Click **Flush All** to flush all WINS client records.

WINS Client List	
Name 🔺	IP Address
UserA	10.9.2.1
UserB	10.9.30.1
UserC	10.9.2.4

Flush All

### 22.5 UPnP / NAT-PMP

The table that shows the forwarded ports under UPnP and NAT-PMP protocols is located at **Status>UPnP/NAT-PMP**. This section appears only if you have enabled UPnP / NAT-PMP as mentioned in **Section 16.1.1**.

Forwarde	d Ports				
External 🔺	Internal	Internal Address	Туре	Protocol	Description
47453	3392	192.168.1.100	UPnP	UDP	Application 031
35892	11265	192.168.1.50	NAT-PMP	ТСР	NAT-PMP 58
4500	3560	192.168.1.20	UPnP	TCP	Application 013
5921	236	192.168.1.30	UPnP	ТСР	Application 047
22409	8943	192.168.1.70	NAT-PMP	UDP	NAT-PMP 97
2388	27549	192.168.1.40	UPnP	ТСР	Application 004
					Delete All

Click to delete a single UPnP / NAT-PMP record in its corresponding row. To delete all records, click **Delete All** on the right-hand side below the table.

Important Note
UPnP / NAT-PMP records will be deleted immediately after clicking the button <b>Content All</b> , without the need to click <b>Save</b> or <b>Confirm</b> .

### 22.6 SpeedFusion Status

Current SpeedFusion<sup>™</sup> status information is located at **Status>SpeedFusion<sup>™</sup>**. Details about SpeedFusion<sup>™</sup> connection peers appears as below:

PepVPN with SpeedFusion - Rem	Show disconnected profiles		
Search			
Remote Peer 🔺	Profile	Information	
ADA0-FFFC-11F8	FH	192.168.77.0/24	<b>&amp;</b>
🔒 🕨 3ED2-8F63-1824	380-5 - NO NAT	192.168.3.0/24	

Click on the corresponding peer name to explore the WAN connection(s) status and subnet information of each VPN peer.

Remote Peer 🔺	Profile			Information				
ADA0-FFFC-11F8	FH			192.168.77.	.0/24		.id	-
WAN 1	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	1 ms
WAN 2	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	1 ms
WAN 3	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	1 ms
Total	Rx:	< 1 kbps	Tx:	1.1 kbps	Drop rate:	0.0 pkt/s		
3ED2-8F63-1824	380-5 - NC	NAT		192.168.3.0	/24			-
WAN 1	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	4 ms
WAN 2	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	4 ms
WAN 3	Rx:	< 1 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s	Latency:	4 ms
Total	Rx:	1.6 kbps	Tx:	< 1 kbps	Drop rate:	0.0 pkt/s		

Click the button for a chart displaying real-time throughput, latency, and drop-rate information for each WAN connection.



When pressing the *button, the following menu will appear:* 





### PepVPN Test: Check the general TCP/UDP throughput.

After clicking the icon, the following menu appears:

Con	figuration							?
Туре	ype 💿 TCP 🔍 UDP							
Dire	ction	🖲 Upload 🔾	● Upload ○ Download					
Dura	ation	10 seconds	(5 - 600)	)				
WAI	N Statistics							annan an a
<b>V</b>	VAN 1 Rx:	2.5 kbps	Tx:	5.3 kbps	Drop rate:	0.0 pkt/s	Latency:	186 ms
<b>v</b>	VAN 3 Rx:	n/a	Tx:	n/a	Drop rate:	n/a	Latency:	n/a
<b>V</b>	VAN 4 Rx:	n/a	Tx:	n/a	Drop rate:	n/a	Latency:	n/a
Т	Total Rx:	2.5 kbps	Tx:	5.3 kbps	Drop rate:	0.0 pkt/s	Latency:	186 ms

Select the L2 protocol (TCP/UDP), direction, and duration and click the **Start** button to begin the general throughput test.

Results		
0.1250 MB / 1	.00 sec =	1.0485 Mbps
1.0000 MB / 1	.00 sec =	8.3888 Mbps
1.3125 MB / 1	.00 sec =	11.0098 Mbps
3.0000 MB / 1	.00 sec =	25.1465 Mbps
5.6875 MB / 1	.00 sec =	47.7473 Mbps
6.0625 MB / 1	.00 sec =	50.8562 Mbps
4.9375 MB / 1	.00 sec =	41.4188 Mbps
4.5000 MB / 1	.00 sec =	37.7487 Mbps
5.0000 MB / 1	.00 sec =	41.9438 Mbps
5.6875 MB / 1	.00 sec =	47.7099 Mbps
37.3167 MB / 1	0.05 sec =	31.1504 Mbps 8 %TX 9 %RX 47 retrans 132.62 msRTT
TEST DONE		

http://www.pepwave.com



PepVPN Analyzer: Check the uplink performance of each tunnel.

The bandwidth bonding feature of PepVPN occurs when multiple WAN lines from one end merge with multiple WAN lines from the other end. For this to happen, each WAN line needs to form a connection with all the WAN lines on the opposite end. The function of the PepVPN analyzer is to report the throughput, packet loss, and latency of all possible combinations of connections. **Please note that the PepVPN Analyzer will temporarily interrupt VPN connectivity and will restore after test.** 

After clicking the icon, the analyzer will require several minutes to perform its analysis depending the number of WAN links in the SpeedFusion<sup>™</sup> Tunnel. Once the test the complete, the report will appear:

Results							?	
Estimated time: 150 s Time remaining: 0 s								
100%								
Local WAN1 > Remote WAN3	Local WAN1 > Remote WAN4	Local WAN1 > Remote WAN5	Local WAN1 > Remote WAN6	Tx Avg. (Mbps)	Tx Max. (Mbps)	Packet loss (%)	RTT (ms)	
0				5.87	16.95	0.76	420.51	
	0			20.72	26.39	1.59	29.89	
		0		30.10	43.69	2.24	29.61	
			0	45.01	55.93	2.16	28.24	
0	0			24.87	33.56	0.86	49.86	
0		0		19.30	31.28	0.01	49.78	
	0	0		18.59	30.41	2.08	39.78	
0	0	0		20.56	34.60	0.00	38.11	
0			0	36.70	59.16	2.64	42.06	
	0		0	19.98	30.40	4.40	38.01	
0	0		0	31.63	42.99	0.72	37.99	
		0	0	36.88	55.78	2.60	33.89	
0		0	0	38.30	47.89	0.01	29.98	
	0	0	0	33.21	55.23	2.69	30.48	
0	0	0	0	30.02	46.66	3.77	28.68	

"O" indicates that specific WAN / Tunnel is active for that particular test. "Tx Avg." is the averaged throughput across the full 10 seconds time, while "Tx Max." is the averaged throughput of the fastest 30% of time.

### 22.7 Event Log

Event log information is located at Status>Event Log.

Device Event Log	
Device Event Lo	g 🛛 Auto Refresh
Feb 17 04:43:26	System: Changes applied
Feb 16 10:27:01	System: Time synchronization successful
Feb 16 10:26:25	WAN: WAN 1 connected (10.88.3.158)
Feb 16 10:26:01	WAN: Priority changed (Priority 1 - WAN 1, WAN 2 / Priority 2 - Cellular 1, Cellular 2 / Disabled - Wi-Fi WAN)
Feb 16 10:25:40	System: Started up (6.2.0 build 2891)
Feb 16 10:17:27	System: Changes applied
Feb 16 10:17:00	System: Time synchronization successful
Feb 16 10:19:23	WAN: WAN 1 connected (10.88.3.158)
Feb 16 10:18:58	WAN: Priority changed (Priority 1 - WAN 1, WAN 2 / Priority 2 - Cellular 1, Cellular 2 / Disabled - Wi-Fi WAN)
Feb 16 10:18:37	System: Started up (6.2.0.201501210247-r12145 build)
	End of log
Close Log	
clear Log	

The log section displays a list of events that has taken place on the Pepwave router. Check **Auto Refresh** to refresh log entries automatically. Click the **Clear Log** button to clear the log.

### 22.8 Bandwidth

This section shows bandwidth usage statistics and is located at **Status>Bandwidth**. Bandwidth usage at the LAN while the device is switched off (e.g., LAN bypass) is neither recorded nor shown.

### 22.8.1 Real-Time

The **Data transferred since installation** table indicates how much network traffic has been processed by the device since the first bootup. The **Data transferred since last reboot** table indicates how much network traffic has been processed by the device since the last bootup.

a transferred s	since installation (Sun Oct 10	05:56:02 PST 2010)		
		Download	Upload	Total
All WAN Connections		216.68 GB	91.70 GB	308.38 GB
a transferred s	since last reboot			[ Hide Detail
		Download	Upload	Total
All WAN Connec	ctions	0.74 GB	0.63 GB	1.37 GB
WAN1		0.67 GB	0.61 GB	1.28 GB
WAN2		0.07 GB	0.02 GB	0.09 GB
	Download Upload			
19.53 Mbps				
14.65 Mbps				

Peak: \$\$\\$21.78 Mbps \$\$0.67 Mbps\$

Download

61 kbps

http://www.pepwave.com

4.88 Mbps

Overall

Avg: 40.99 Mbps 10.12 Mbps

Stacked 📃

Tota

136 kbps

Upload

75 kbps

#### 22.8.2 Hourly

This page shows the hourly bandwidth usage for all WAN connections, with the option of viewing each individual connection. Select the desired connection to check from the drop-down menu.



5 047 MB	295 MB	5 342 MB
5 117 MB	439 MB	5 556 MB
2 414 MB	526 MB	2 940 MB
2 470 MB	812 MB	3 282 MB
725 MB	488 MB	1 213 MB
64 MB	211 MB	275 MB
	5 047 MB 5 117 MB 2 414 MB 2 470 MB 725 MB 64 MB	5 047 MB         295 MB           5 117 MB         439 MB           2 414 MB         526 MB           2 470 MB         812 MB           725 MB         488 MB           64 MB         211 MB

http://www.pepwave.com

#### 22.8.3 Daily

This page shows the daily bandwidth usage for all WAN connections, with the option of viewing each individual connection.

Select the connection to check from the drop-down menu. If you have enabled the **Bandwidth Monitoring** feature, the **Current Billing Cycle** table for that WAN connection will be displayed.

Click on a date to view the client bandwidth usage of that specific date. This feature is not available if you have selected to view the bandwidth usage of only a particular WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).



Date	Download	Upload	Total
2012-02-28	7 MB	18 MB	25 MB
2012-02-27	32 MB	166 MB	198 MB
2012-02-26	8 MB	20 MB	28 MB
2012-02-25	8 MB	20 MB	28 MB
2012-02-24	11 MB	23 MB	34 MB
2012-02-23	24 MB	36 MB	60 MB
2012-02-22	25 MB	43 MB	68 MB
2012-02-21	25 MB	40 MB	65 MB
2012-02-20	17 MB	36 MB	53 MB
2012-02-19	6 MB	3 MB	9 MB
2012-02-18	6 MB	3 MB	9 MB
2012-02-17	77 MB	73 MR	150 MB

All WAN Daily Bandwidth Usage

ent Month

Down Up 249 MB

489 MB

#### 22.8.4 Monthly

This page shows the monthly bandwidth usage for each WAN connection. If you have enabled the **Bandwidth Monitoring** feature, you can check the usage of each particular connection and view the information by **Billing Cycle** or by **Calendar Month**.

Click the first two rows to view the client bandwidth usage in the last two months. This feature is not available if you have chosen to view the bandwidth of an individual WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).



All WAN Monthly Bandwidth Usage



#### Ethernet WAN Monthly Bandwidth Usage

Tip
By default, the scale of data size is in <b>MB</b> . 1GB equals 1024MB.

### Appendix A. Restoration of Factory Defaults

To restore the factory default settings on a Pepwave router, follow the steps below:

- 1. Locate the reset button on the front or back panel of the Pepwave router.
- 2. With a paper clip, press the reset button and hold it for at least 10 seconds, until the unit reboots itself.

After the Pepwave router finishes rebooting, the factory default settings will be restored.

### Important Note

All previous configurations and bandwidth usage data will be lost after restoring factory default settings. Regular backup of configuration settings is strongly recommended.

### Appendix B: Declaration

- 1. <u>The device supports time division technology</u>
- 2. <u>Federal Communication Commission and Industry Canada Interference</u> <u>Statement</u>

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

### **IMPORTANT NOTE**

### FCC Radiation Exposure Statement (for MAX BR1 MK2 (FCC ID: U8G-P1AC4) / MAX Transit Duo with ContentHub with M12 connector (FCC ID: U8G-P1813)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 24cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

### FCC Radiation Exposure Statement (for MAX BR1 mini)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

### FCC Radiation Exposure Statement (for MAX700/ HD2/ HD2 IP67/ BR1/ Surf SOHO)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### FCC Radiation Exposure Statement (for MAX On-The-Go)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

- 1. 20cm minimum when the product is operated alone without co-transmitting with a plug-in 3G USB dongle device.
- 2. 65cm minimum when the product is operated with a plug-in 3G USB device which has maximum of 7W ERP output power.
- 3. For co-transmission scenario which is not covered above, please consult the RF technician or device supplier.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

### Industry Canada Statement (for MAX BR1 MK2) (20682-P1AC4) / MAX Transit / / MAX Transit Duo with ContentHub with M12 connector (20682-P1813)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

To maintain compliance with the RF exposure guidelines, place the unit at least 30cm from nearby persons.

Mise en garde\_: Pour assurer la conformité aux directives relatives à l'exposition aux fréquences radio, le jouet doit êtreplacé à au moins 30\_cm des personnes à proximité.

#### Caution:

(i) The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel Mobile Satellite systems;

(ii) the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p limits specified for point-to-point and non-point-to-point operation as appropriate; and

(iii) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

### Avertissement:

(i) Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

(ii) Le gain maximal d'antenne permis (pour les dispositifs utilisant les bandes 5250 à 5850) doit se conformer à la limite de p.i.r.e. Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5825 MHz) doit être conforme à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas;

(iii) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

Industry Canada Statement (for MAX Hotspot/ Surf SOHO/ MAX HD2 / MAX BR1 mini)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

To maintain compliance with the RF exposure guidelines, place the unit at least 20cm from nearby persons.

Mise en garde\_: Pour assurer la conformité aux directives relatives à l'exposition aux fréquences radio, le jouet doit êtreplacé à au moins 20\_cm des personnes à proximité.

### Caution :

(i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and

(iii) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

### Avertissement:

(i) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

(ii) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5725 à 5 850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas;

(iii) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

### Radiation Exposure Statement: (For MAX BR1 Mini)

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25cm between the radiator & your body.

### Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 25 cm de distance entre la source de rayonnement et votre corps.

### FCC Radiation Exposure Statement (for model: CX4 / MAX Transit Quad)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 40cm between the radiator & your body.

### Industry Canada Statement (for CX4 / MAX Transit Quad (20682-P1817)

To maintain compliance with the RF exposure guidelines, place the unit at least 40cm from nearby persons.

Mise en garde\_: Pour assurer la conformité aux directives relatives à l'exposition aux fréquences radio, le jouet doit êtreplacé à au moins 40\_cm des personnes à proximité.

#### 3. <u>CE Statement for Pepwave Routers</u>

#### Europe – EU Declaration of Conformity

This device complies with the essential requirements of the Radio Equipment Directive 2014/53/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the RE Directive 2014/53/EU:

- EN 60950-1: 2006 +A11:2009 +A1:2010 +A12:2011 +A2:2013 Safety of Information Technology Equipment
- EN 50385 : 2002 Product standard to demonstrate the compliance of radio base stations and fixed terminal stations for wireless telecommunication systems with the basic restrictions or the reference levels related to human exposure to radio frequency electromagnetic fields (110 MHz – 40 GHz) – General public
- EN 62311:2008
   Assessment of electronic and electrical equipment related to human exposure restrictions for electromagnetic fields (0 Hz — 300 GHz)
- EN 300 328 V2.1.1
   Wideband transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using wide band modulation techniques; Harmonised Standard covering the essential requirements of article 3.2 of Directive 2014/53/EU
- EN 301 893 V1.8.1 / Article 3(2) (– Adaptivity until 12.06.2018)
   Broadband Radio Access Networks (BRAN); 5 GHz high performance RLAN; Harmonized EN covering the essential requirements of article 3.2 of the R&TTE Directive
- EN 301 893 V2.1.1 / Article 3(2)
   5 GHz RLAN; Harmonised Standard covering the essential requirements of article 3.2 of Directive 2014/53/EU
- EN 301 908-1 V11.1.1: 2011
   IMT cellular networks; Harmonised Standard covering the essential requirements of article 3.2 of the Directive 2014/53/EU; Part 1: Introduction and common requirements
- EN 300 440 V2.1.1

Short Range Devices (SRD); Radio equipment to be used in the 1 GHz to 40 GHz frequency range; Harmonised Standard covering the essential requirements of article 3.2 of Directive 2014/53/EU

- EN 301 489-1 V2.1.1 Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements
- EN 301 489-17 V3.2.0
   ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for Broadband Data Transmission Systems; Harmonised Standard covering the essential requirements of article 3.1(b) of Directive 2014/53/EU
  - EN 301 489-19 V2.1.0 ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 19: Specific conditions for Receive Only Mobile Earth Stations (ROMES) operating in the 1,5 GHz band providing data communications and GNSS receivers operating in the RNSS band (ROGNSS) providing positioning, navigation, and timing data; Harmonised Standard covering the essential requirements of article 3.1 (b) of Directive 2014/53/EU

EN 301 489-52 V1.1.0 (2016-11) Electromagnetic Compatibility (EMC) standard for radio equipment and services; Part 52: Specific conditions for Cellular Communication Mobile and portable (UE) radio and ancillary equipment; Harmonised Standard covering the essential requirements of article 3.1 (b) of Directive 2014/53/EU



**Recycling** - Our product bears this selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE) Directive 2012/19/EU. This means this product must be handled according to this Directive. Old electrical appliance **must not be disposed of together with the residual waste**, but have to be disposed of separately. The disposal at the communal collecting point via private persons is for free. The owner of old appliances is responsible to bring the appliances to these collecting points.

## CE

ت Česky [Czech]	[Jméno výrobce] tímto prohlašuje, že tento [typ zařízení] je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/ES.
Dansk [Danish]	Undertegnede [fabrikantens navn] erklærer herved, at følgende udstyr [udstyrets typebetegnelse] overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EF.
Deutsch [German]	Hiermit erklärt [Name des Herstellers], dass sich das Gerät [Gerätetyp] in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2014/53/EG befindet.
et Eesti [Estonian]	Käesolevaga kinnitab [tootja nimi = name of manufacturer] seadme [seadme tüüp = type of equipment] vastavust direktiivi 2014/53/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
en English	Hereby, [Pismo Labs Technology Limited, Hong Kong], declares that this [type of equipment] is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
Español [Spanish]	Por medio de la presente [nombre del fabricante] declara que el [clase de equipo] cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/CE.
ווּ Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ [name of manufacturer] ΔΗΛΩΝΕΙ ΟΤΙ [type of equipment] ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/ΕΚ.
fr Français [French]	Par la présente [nom du fabricant] déclare que l'appareil [type d'appareil] est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/CE.
itt Italiano [Italian]	Con la presente [nome del costruttore] dichiara che questo [tipo di apparecchio] è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/CE.
Latviski [Latvian]	Ar šo [name of manufacturer / izgatavotāja nosaukums] deklarē, ka [type of equipment / iekārtas tips] atbilst Direktīvas 2014/53/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių [Lithuanian]	Šiuo [manufacturer name] deklaruoja, kad šis [equipment type] atitinka esminius reikalavimus ir kitas 2014/53/EB Direktyvos nuostatas.
Nederlands [Dutch]	Hierbij verklaart [naam van de fabrikant] dat het toestel [type van toestel] in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EG.
Int Malti [Maltese]	Hawnhekk, [isem tal-manifattur], jiddikjara li dan [il-mudel tal-prodott] jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/5/EC.
hu Magyar [Hungarian]	Alulírott, [gyártó neve] nyilatkozom, hogy a [ típus]megfelel a vonatkozó alapvetõ követelményeknek és az 2014/53/EC irányelv egyéb elõírásainak.
Polski [Polish]	Niniejszym [nazwa producenta] oświadcza, że [nazwa wyrobu] jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53/EC.
Português [Portuguese]	[Nome do fabricante] declara que este [tipo de equipamento] está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/CE.
डी Slovensko [Slovenian]	[Ime proizvajalca] izjavlja, da je ta [tip opreme] v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53/ES.
Slovensky [Slovak]	[Meno výrobcu] týmto vyhlasuje, že [typ zariadenia]spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/ES.
fil Suomi [Finnish]	[Valmistaja = manufacturer] vakuuttaa täten että [type of equipment = laitteen tyyppimerkintä] tyyppinen laite on direktiivin 2014/53/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]	Härmed intygar [företag] att denna [utrustningstyp] står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EG.

#### 4. NCC / BSMI - Pepwave MAX cellular Routers 使用說明

使用本產品適用於「MAX BR1 MK2」請注意以下警語

#### <u>WLAN</u>

電磁波曝露量 MPE 標準值 1 mW/cm<sup>2,</sup>送測產品實測 值為: 0.081 mW/cm<sup>2。</sup>

#### WWAN 為限制型模組

本產品與內裝模組已取得認證,產品依規定於標示「本產品內含射頻模組號 ((CCXXxxYYyyyZzW。」

使用本產品時,應避免影響附近雷達系統之操作。高增益指向性天線只得應用於固定式點對點系統。

#### 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用, 並改善至無干擾時方得繼續使用。前項合法通信,指依電信法規定作業之無線電通信。低功率射頻電機須 忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

本行動寬頻設備的行動寬頻頻段 WCDMA /FDD LTE700/900/1800/2600, TDD LTE2570-2620/2500-2690MHz.

#### 電磁波 / 電磁兼容 須知

為減少電磁波影響,請妥適使用。

此為**甲類**資訊技術設備,於居住環境中使用時,可能會造成射頻擾動,在此種情況下,使用者會被要求採 取某些適當的對策。

### 限用物質含有情況標示聲明書

Declaration of the Presence Condition of the Restricted Substances Marking

設備名稱:Pepwaye / Peplink / Pismo Wireless Product , 型號(型式): MAX BR1 MK2 Equipment name Type designation (Type)							
±2	限用物質及其化學符號 Restricted substances and its chemical symbols					bls	
单兀	鉛	汞	鐍	六價鉻	多溴聯苯	多溴二苯醚	
Unit	Lead	Mercury	Cadmium	Hexavalent chromium	Polybrominated biphenyls	Polybrominated diphenyl ethers	
	(Pb)	(Hg)	(Cd)	(Cr <sup>+6</sup> )	(PBB)	(PBDE)	
印刷電路板	_				0	0	
及電子組件						)	
結構組件	_					0	
(金屬/塑膠)							
其他組件(如天線	_	0	0	0	0	0	
(伯小阪)廷役派)							
其他及其配件	_		0	0	0	0	
(如電源供應器)							
備考1. "超出0.1 wt%"及"超出0.01 wt%"係指限用物質之百分比含量超出百分比含量基準值。 Note 1: "Exceeding 0.1 wt%" and "exceeding 0.01 wt%" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考2. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. 供表3、"○" 低指該項限用物質為排吟項目。							
19月75 - 「1577自83、-貝川区用 初 資 向羽川茶-貝 日 。 Note 3:The "" indicates that the restricted substance corresponds to the exemption.							

### 5. Compliance (For MAX BR1 mini & MAX BR1 & MAX BR1 MK2)

Please observe the following instructions:

5.1 Ex marking:

CLASS I, DIVISION 2, GROUP C AND D

- 5.2 Warning:
  - 5.2.2 The Antenna shall not be disconnected while the power is connected.
  - 5.2.3 The front panel presents an electrostatic hazard. Clean only by using a damp cloth.
  - 5.3.3 Provision shall be made to prevent the rated voltage being exceeded by the transient disturbances of more than 140% of the peak rated voltage.
  - 5.3.4 Explosion Hazard. Do not connect or disconnect when energized.
- 5.2 Mise en garde:
  - 5.2.2 L'antenne ne doit pas être déconnectée quand le matériel est toujours sous tension
  - 5.2.3 Le panneau avant présente un risque électrostatique. Utiliser un chiffon humide.
  - 5.3.3 Des dispositions doivent être mises en place contre les perturbations passagères entrainant un dépassement de la tension assignée de plus de 140% du pic pouvant être atteint.
  - 5.3.4 Risque d'explosion. Ne connectez ou ne déconnectez pas le produit quand celle-ci est sous tension.

5.3 Temperature class

Temperature class is T4.

### 5. Compliance (Important Information and Safety Compliance for MAX HD4 / MAX HD4 LTE / MAX HD4 LTEA / Pismo 803AC)

Please observe the following instructions:

- 5.1 User should pay attention to use manufacturer supplied power adapter: ADAPTER TECH.
  AC ADAPTER
  INPUT: 100-240V~ 50-60Hz, 1.2A MAX,
  OUTPUT: 12V 4.2A LPS
  FOR INDOOR USE ONLY
- 5.2 USB port output rating : 5VDC, 2A
- 5.3 Temperature suitable for use: ambient temp. maximum 40 °C.

# PEPWAVE

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