

FORTINET



FortiAP 231E

QuickStart Guide



September 12, 2019

FortiOS 6.0

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Product Registration

Thank you for purchasing a FortiAP. To access:

- Cloud Management
- FortiGuard Updates
- Firmware Upgrades
- Technical Support
- Warranty Coverage

Please register your FortiGate device:

Vous devez enregistrer le produit:

Debe registrar el producto:

登録のお願い:

请马上注册:

<http://support.fortinet.com>

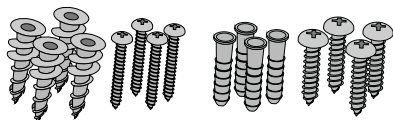
Package Contents



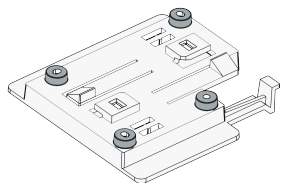
FortiAP Device



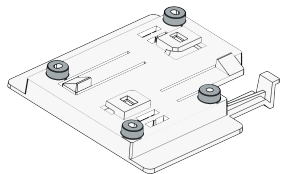
QuickStart Guide



8 x Mounting Screws with 8 x Anchors

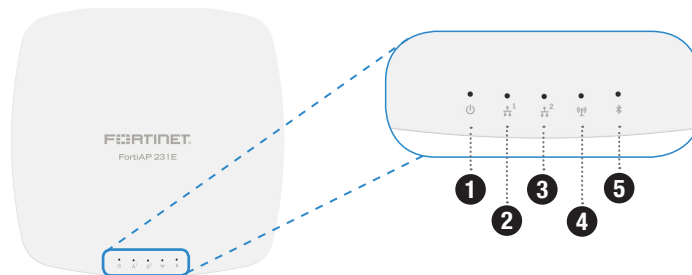


9/16" Ceiling Mounting Bracket



15/16" Ceiling Mounting Bracket

FortiAP 231E - Front



1 Power (PoE 802.3at or 12V DC 2.5A)

- Off: Device is off
- Green: Device is on
- Blinking Green: Booting up
- Orange: Reserved for customizations

2 LAN 1 (1Gbps 802.3at PoE RJ45)

- Off: Link is off
- Green: Link is on
- Blinking Green: Transmitting at 1Gbps
- Blinking Orange: Transmitting at 100Mbps

3 LAN 2 (1Gbps RJ45)

- Off: Link is off
- Green: Link is on
- Blinking Green: Transmitting at 1Gbps
- Blinking Orange: Transmitting at 100Mbps

4 WiFi (5GHz & 2.4GHz 2x2 MU-MIMO)

- Off: 5GHz & 2.4GHz radios are off
- Blue: 5GHz+2.4GHz (Radio 1) is on
- Blinking Blue: Radio 1 is transmitting data
- Orange: 5GHz Full Band (Radio 2) is on
- Blinking Orange: Radio 2 is transmitting data
- Green: Radio 1 & 2 are on
- Blinking Green: Radio 1 & 2 are transmitting data

5 Bluetooth Low Energy (BLE) & WiFi

- Off: BLE & WiFi are off
- Blue: 2.4GHz & WiFi (Radio 3) are on
- Blinking Blue: Radio 3 is transmitting data
- Orange: BLE is on
- Blinking Orange: BLE is transmitting data
- Green: Radio 3 & BLE are on
- Blinking Green: Radio 3 & BLE are transmitting data

FortiAP 231E - Ports



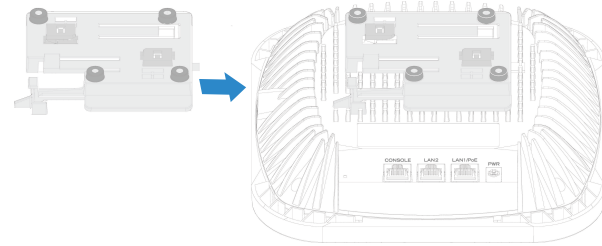
- 1 **CONSOLE (RJ-45)** CLI management computer interface
- 2 **LAN2 (RJ-45)** 1 Gbps Ethernet interface
- 3 **LAN1/POE (RJ-45)** 1 Gbps 802.3 at PoE Ethernet interface
- 4 **PWR (12V DC)** Optional 12V DC 2.5A adapter

Note: For [optional items](#) and accessories such as [console cables](#), [DC adapters](#) and various [mounting brackets](#), contact Fortinet.

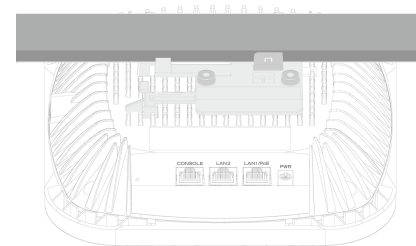
Ceiling Installation

The FortiAP mounts on a ceiling using the provided T-rail mounting brackets which come in two standard sizes: 1.43cm (9/16in) and 2.38cm (15/16in)

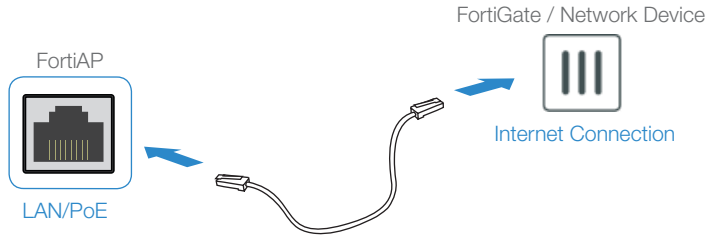
1. Select the [bracket](#) for the [T-rail size](#): 1.43cm (9/16in) or 2.38cm (15/16in)
2. With the ports facing you, [slide the bracket left to right](#)



3. Hold the device [against the ceiling T-rail](#) and [push until it snaps](#) into place



Basic Connections



1. Connect the FortiAP device to a [FortiGate controller](#) or an [Internet connection](#)
2. Ensure that the [Power over Ethernet \(PoE\)](#) cable is connected to an applicable port on your [FortiGate device](#) or [PoE injector](#)

Optional: If you are not using PoE, connect the DC plug of the optional power 12V 2.5A power adapter into the FortiAP power jack and the AC plug from the adapter into a power outlet.

Warning: This device complies with [IEEE 802.3 af/at](#) PoE specification. Do not use any [PoE injectors](#) that are not [IEEE 802.3 at compliant](#) as they may damage your device.

Device Setup

Set up your device locally or on the cloud. Choose one of the following options to complete your setup and configure your device.



FortiGate Cloud

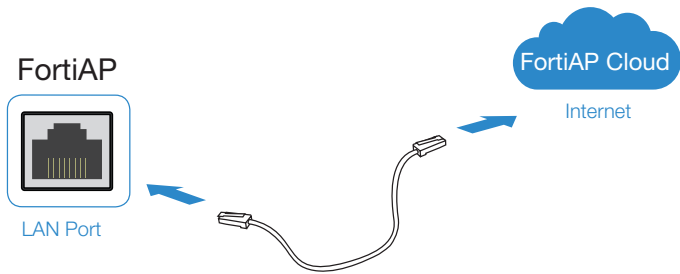
FortiGate Cloud is a [cloud-based infrastructure management solution](#) and log retention service. It provides centralized reporting, traffic analysis, configuration management, and log retention.



FortiGate Deployment

Your FortiAP can be [preauthorized](#) and [configured](#) using a [FortiGate](#). You can also authorize your FortiAP after you have connected it to the same network. If the FortiGate is not on the same network as the FortiAP, you can [log directly into the AP](#) and authorize it via the [CLI](#).

FortiGate Cloud



1. Log in to forticloud.com using your [FortinetOne credentials](#)
2. Click [Inventory](#), then click [Import FortiCloud Key](#)

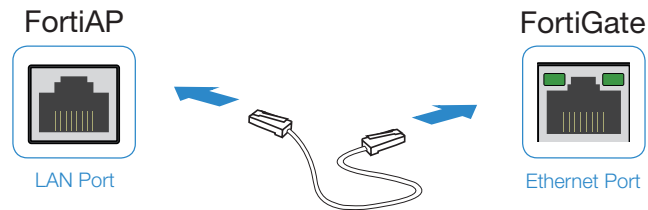
Import FortiCloud Key ✕

Please input the FortiGateCloud Key to add a FortiGate into inventory:

[Submit](#)

3. Input the [Cloud Key](#) located on the [sticker](#) on your device

FortiGate Deployment



If the FortiGate is on the same network as the FortiAP:

1. [Preauthorize](#) your [FortiAP](#) device using your [FortiGate](#)
2. [Plug](#) the [FortiAP](#) into your local [Ethernet](#) connection
3. The [FortiAP](#) will [self-configure](#)

Or

1. Instead of preauthorizing, [authorize the FortiAP](#) device *after you have connected* the [FortiAP](#) to the network
2. Within two minutes of connecting the FortiAP to your FortiGate, the device will appear on the [Managed FortiAP](#) page in the [GUI](#) to authorize and assign a profile

Info: Refer to the “Access Point Configuration” section of the FortiWiFi and FortiAP Configuration Guide found at <https://docs.fortinet.com/product/fortiap>

If FortiGate is not on the same network as the FortiAP:

1. Log in to the FortiAP directly (IP address: 192.168.1.2) with username admin and no password, and specify the IP address of the controlling FortiGate
2. Specify the IP address of the controlling FortiGate:

```
cfg -a AC_IPADDR_1=0.0.0.0
cfg -c
```

where 0.0.0.0 is the address of the FortiGate
3. The FortiAP device connects to the FortiGate, and then you can authorize the FortiAP

Cautions and Warnings

Environmental specifications

Ambient operating temperature: 0°C–40°C.

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude).

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Safety

Caution: This equipment is to be used in a Network Environment 0 per IECTR 62101. This product is connected only to PoE networks without routing to the outside plant.

Attention: Ce matériel doit être utilisé dans un Environnement Réseau 0 par IECTR 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 12 Vdc, 2.5A or by 51 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant continu homologué UL de 12 Vdc, 2.5A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 51 Vdc (PoE).

Regulatory Notices

Federal Communication Commission (FCC) – USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Caution: Operation of this device is restricted to indoor use only.

For operation within 5.15–5.25 GHz frequency range, it is restricted to indoor environment.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Innovation, Science and Economic Development (ISED) – Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSSI(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1–11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis/Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26cm between the radiator and your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 26cm de distance entre la source de rayonnement et votre corps.

The maximum antenna gain permitted for devices in the band 5725–5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725–5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

Caution: The device for the band 5150–5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Attention: Le dispositif de la bande 5150–5250 MHz est réservé à un usage intérieur afin de réduire l'interférence nuisible potentielle aux systèmes mobiles par satellite co-canal.

This device has been designed to operate with an antenna having a maximum gain of 4.7 dBi for 2.4 GHz and 5.6 dBi for 5 GHz. Antenna having a higher gain is strictly prohibited per regulations of ISED. The required antenna impedance is 50 ohms.

Under ISED regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by ISED. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Ce dispositif a été conçu pour fonctionner avec une antenne ayant un gain maximal de 4.7 dBi pour 2.4 GHz et 5.6 dBi pour 5 GHz. Une antenne ayant un gain supérieur sont strictement interdites par la réglementation d'ISED. L'impédance d'antenne requise est de 50 ohms.

Conformément à la réglementation d'ISED, cet émetteur radio peut fonctionner seulement avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par ISED. Dans le but de réduire les risques de brouillage radioélectrique aux autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication réussie.

This radio transmitter (IC: 7280B-37176T0464) has been approved by ISED to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio (IC: 7280B-37176T0464) a été approuvé par ISED pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionner en association avec une autre antenne ou transmetteur.

Qty	Antenna Type	Connector	Gain (dBi)	
			2.4 GHz	5 GHz
Internal Antenna Model				
2	PIFA	IPEX	4,7	–
2	PIFA	IPEX	–	5,6
Bluetooth				
1	Chip	IPEX	5,1	–

European Conformity (CE) – EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



The product transmits within the frequency ranges and less than or equal to the power listed below:
2412–2472 MHz less than 20 dBm
5180–5240 MHz less than 23 dBm
5260–5320 MHz less than 23 dBm *
5500–5700 MHz less than 30 dBm *

Note: * Only with DFS bands certification.

This equipment should be installed and operated with minimum distance 26cm between the radiator and your body.

Simplified EU Declaration of Conformity

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Български

Този продукт е в съответствие с Директива 2014/53/ЕО.

Český

Tento produkt je v souladu se směrnicí 2014/53/EU.

Dansk

Denne produkt er i overensstemmelse med direktiv 2014/53/EU.

Deutsch

Dieses Produkt entspricht der Richtlinie 2014/53/EU.

Eesti

See toode vastab direktiivile 2014/53/EL.

English

This product is in compliance with Directive 2014/53/EU.

Español

Este producto cumple con la Directiva 2014/53/UE.

Ελληνική

Το προϊόν αυτό συμμορφώνεται με την Οδηγία 2014/53/ΕΕ.

Français

Ce produit est conforme à la Directive 2014/53/UE.

Hrvatski

Ovaj proizvod je u skladu s Direktivom 2014/53/EU.

Italiano

Questo prodotto è conforme alla Direttiva 2014/53/UE.

Latviski

Šis produkts ir atbilstošs Direktīvai 2014/53/ES.

Lietuvių

Šis gaminyš atitinka direktyvą 2014/53/ES.

Malti

Dan il-prodott huwa konformi mad-Direttiva 2014/53/UE.

Magyar

Ez a termék megfelel a 2014/53/EU irányelvnek.

Nederlands

Dit product is in overeenstemming met Richtlijn 2014/53/EU.

Norsk

Denne produktet er i samsvar med direktiv 2014/53/EU.

Polski

Ten produkt jest zgodny z dyrektywą 2014/53/UE.

Português

Este produto está em conformidade com a Diretiva 2014/53/UE.

Rumunski

Acest produs este în conformitate cu Directiva 2014/53/UE.

Slovensky

Tento produkt je v súlade so smernicou 2014/53/EÚ.

Slovensko

Ta izdelek je v skladu z Direktivo 2014/53/EU.

Suomi

Tämä tuote on direktiivin 2014/53/EU mukainen.

Svenska

Denna produkt överensstämmer med direktiv 2014/53/EU.

Note: The full declaration of conformity for this product is available at the link below:

<https://site.fortinet.com/ProductRegulatory/EU>

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