

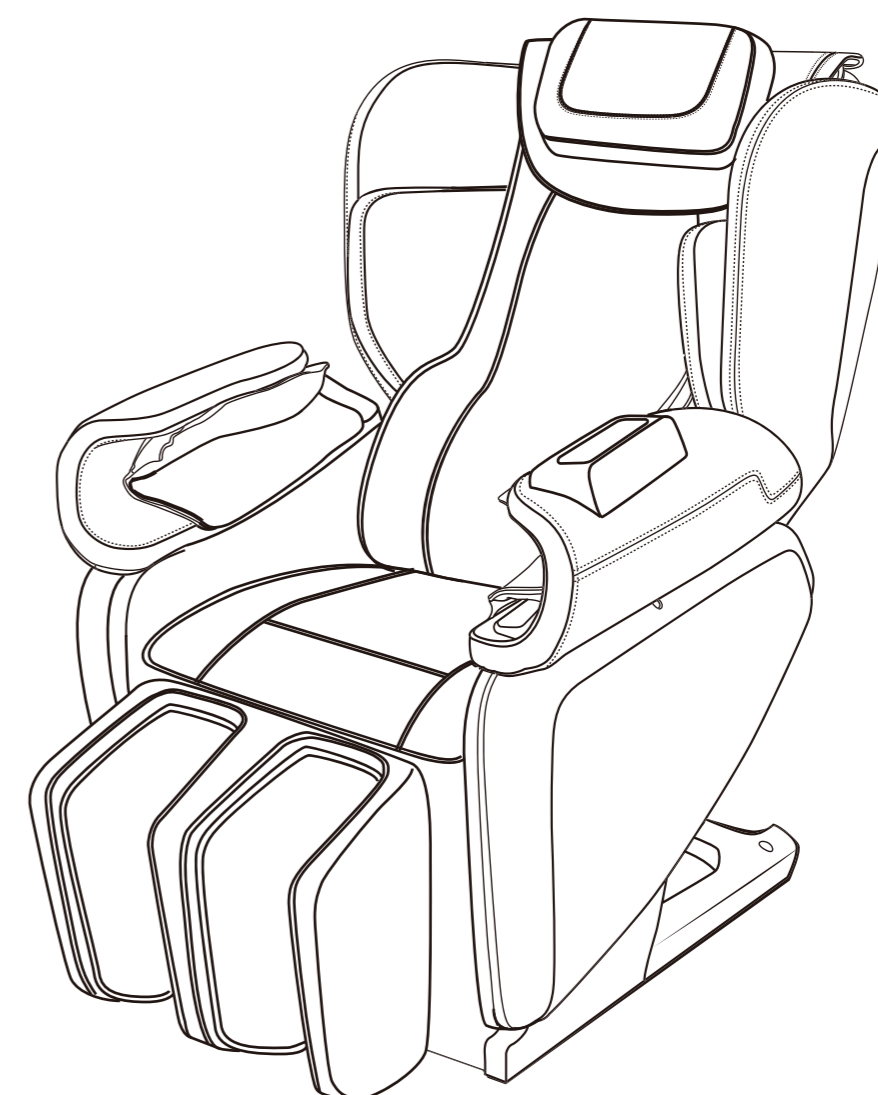
SYNCA

OPERATION MANUAL

# Kurodo E

Massage Chair

MC-J6950



Thank you for purchasing the massage chair. Please read this manual thoroughly before using the unit. Be certain to read the section on "IMPORTANT SAFETY INSTRUCTIONS" to ensure correct methods of usage. Keep this manual on hand for easy reference.

# IMPORTANT SAFETY INSTRUCTIONS

When using the unit, basic precautions should always be followed, including the following:  
Read all instructions before using this massage chair.

## **DANGER** — To reduce the risk of electric shock:



Follow the instructions

1. Always unplug the unit immediately after use.
2. Always unplug the unit before cleaning.
3. Never use pins or other metallic fasteners with this appliance.
4. Keep Dry – Do not operate in a wet or moist condition.

## **WARNING** — To reduce the risk of burns, fire, electric shock, or injury to persons:



Follow the instructions

1. The unit should never be left unattended when plugged in. Always unplug from outlet when not in use, and before putting on or taking off parts.
2. The unit should not be used on top of heating appliances, such as electric carpets, etc. Do not operate the unit under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3. Close and continuous supervision is necessary when this appliance is used by, on or near invalids, or disabled persons.
4. This unit is not intended for use by children. Keep children away from the unit. When the unit is not in use, always turn off the power and unplug the unit.
5. Only use the unit for the purpose described in this manual. Never use any accessories other than those recommended by the manufacturer.
6. Never operate the unit if it has a damaged power cord or plug. Return the unit to the authorized service center if it is not working properly, if it has been dropped or damaged or if it has been immersed in water.
7. Keep the power cord away from heated surfaces. Do not move the unit by the power cord. Keep the plug away from pins, dirt or moisture (use a dry cloth to remove dust).
8. Never operate the unit with the air openings blocked. Keep the air openings free of any lint, hair, and the like. Do not drop or insert any objects into any opening of the unit.
9. Do not use this unit in bathrooms or any other damp or humid locations as this may cause electric shock or lead the unit to malfunction. Do not spill water, etc., on the control or the unit.
10. Do not use the unit outdoors.
11. Do not use the unit where aerosol spray products are being used or oxygen is being administered.
12. Before use, check underneath the back pad to make sure the fabric itself has not been ripped. No matter how small the rip is, if you find one, immediately stop using the unit, unplug the power cord, and have the unit repaired at an authorized service center. Use of the unit with ripped fabric may cause electric shock or injury.
13. Turn off all control switches before unplugging the unit from the power outlet. A transformer should not be used as this may cause electric shock or lead the unit to malfunction.
14. Do not stand on or in appliance. Use only while seated.
15. Connect the unit to a properly grounded outlet only. Please see Grounding Instructions.
16. Do not attempt to open or disassemble any parts of the unit to avoid electric shock or injury to persons.
17. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitve skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
18. Do Not Crush – Avoid sharp folds.
19. Burns will result from improper use. Read the instruction before using. Do not wet. Do not use pins. Never remove cover.
20. Keep children away from extended foot support (or other similar parts).
21. Risk of electrical shock and moving parts. Disconnect from power supply before removing enclosures, cleaning or servicing.
22. The appliance has not user serviceable parts inside.
23. The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
24. Children shall be supervised to ensure that they do not play with the appliance.
25. Press the red marked emergency stop button on the fingertip control if you experience any problems or discomfort during use.
26. The assembly / installation must be done by the dealer or its service agent or a similarly qualified person, in order to avoid a hazard.

## **WARNING**



Follow the instructions

1. Persons with any of the conditions listed below or who are undergoing medical treatment should consult with their physicians before using this unit:
  - 1) People who have a pacemaker or other medical devices that are prone to electromagnetic interference.
  - 2) People suffering from heart diseases.
  - 3) Pregnant women, people who are ill, or in poor physical shape.
  - 4) People who are prohibited from receiving massage by a physician due to thrombosis or aneurism, acute varicosity, dermatitis or skin infections (including inflammations of subcutaneous tissue).
  - 5) People suffering from osteoporosis, spinal fracture, acute (irritation) diseases.
  - 6) People with irregular curvatures of the spine.
  - 7) People suffering from perceptual disturbance caused by severe peripheral blood circulatory disturbance such as Diabetes.
2. Never put your hands or feet between the knead balls as this may cause discomfort or injury. Never put your fingers, feet or head in the gap between the backrest and the seat, the backrest and the armrest, the seat and the cover under the armrest, the footrest and the seat base, the back cover and the base cover, and the back side of the footrest to avoid injury.
3. Do not use the unit against bare skin, as exposing the skin directly to the unit may cause irritation. Do not use the unit wearing hair accessories or anything hard on your head. While massaging the back of the neck, attention should be paid to the knead balls movements. Excessively strong massage should be avoided on the back of the neck.
4. Be sure to start on the gentle massage program if using the unit for the first time. The unit should not be used for more than a total of 15 minutes each session. Avoid massaging the same spot of your body for more than 5 minutes at a time. Excessive massage can over-stimulate the muscles and nerves and result in an adverse effect or injury. The recommended duration of use is under 30 minutes a day.
5. Stop using the unit immediately should you experience any discomfort, and consult the physician.
6. Do not fall asleep while using the unit, or use the unit after drinking alcohol.
7. Do not sit on the backrest, footrest, shoulder, armrest, or stand on the seat to avoid accident or injury caused by falling over.
8. If the unit can't be operated or functions abnormally, please immediately turn off the power, unplug the unit and contact an authorized service center for inspection and repair.
9. Never attempt to repair or disassemble the unit by yourself.
10. Make sure there are no obstacles behind the unit before reclining it. If the back hits a wall or pillar, the unit may malfunction. Be sure to have sufficient space behind the unit.
11. When the unit is not in use, turn off the power and unplug the unit. Or, it may result in accident or injury due to child's mischief.
12. Sit on the unit after confirming there is no foreign object between the parts of the unit. Check the knead balls position for the sake of safety before lean on the unit slowly. Do not attempt to sit down or stand up with the footrest raised to avoid accident or injury.
13. Remove hard objects, such as fake fingernails, wristwatches, rings or bracelets before massaging the hands or arms. Remove any hard object in your trousers pockets before massaging the thighs and hips. Remove any earrings, necklace or scarf before massage to avoid injury.
14. In case that the backrest cover cloth is slightly broken, with holes because of wear, stop using the unit immediately. Do not attempt to take down, tear and cut the cloth. Never use the unit with damaged backrest covers cloth, as clothing or hair may be caught inside and cause injury.
15. The unit should not be carried or moved during installation. Do not move the unit using the wheels over wooden floors, carpets or any other surface prone to scratches to avoid damage to the surfaces.
16. Do not only hold on the footrest section when moving the unit as the section may slide as you move the unit and accident or injury may occur.
17. Do not damage the power cord. Do not attempt to damage, bend, pull, twist or tightly bundle the power cord. No heavy object should be placed on the power cord; in particular, ensure that the cord is free of obstacles when moving the unit as damaged power cord may result in fire or electric shock.
18. Do not unplug the unit or turn off the power supply when the use is in use.
19. Do not use the unit if the plug or the outlet becomes loose to avoid the risk of electric shock or short circuit.
20. Do not use the unit on other than the designated voltage to avoid the risk of fire, electric shock or malfunction.
21. If the power cord has been damaged, it must be replaced by the manufacturer or the qualified person to avoid danger.

**SAVE THESE INSTRUCTIONS**

## OPERATING PRECAUTIONS — To avoid damaging the unit:

1. Use the unit only when it is placed on an even, flat surface. Failure to observe this may result in upset.
2. Make sure that the control switches and timer function are working properly prior to operating the unit.
3. Prior to operating the unit when it has not been used for a long period of time, read this manual carefully and make sure that the unit is still in good condition to avoid accident or injury.
4. Handle or move the unit with care to prevent from scratching the floor.
5. Only connect the power cord to a properly grounded outlet. The grounding plug should not be bent or disconnected; or, electric shock may occur during electricity leakage or malfunction.
6. Do not stand, sit or place any objects on the backrest, armrest or footrest.
7. Never use the unit against wet skin to avoid electricity leakage or electric shock.
8. At the time of power outage, immediately turn off the power switch and unplug the power cord from the outlet to avoid accident in case the power is restored.
9. During maintenance, the power cord should be disconnected from the outlet. Do not plug / unplug the power cord with wet hands to avoid electric shock or injury.
10. Unplug the power cord by holding the plug but not pulling the cord to avoid electric shock or short circuit causing sparks.
11. When the unit is not in use, always unplug the unit from the outlet to avoid the risk of electricity leakage or fire caused by insulation aging due to dust or humidity.
12. Do not use the unit in a swimming pool area, in the bathroom or places where humidity is high.
13. Do not place the unit in areas exposed to direct sunlight, or near heaters, hot air blowers or any other heating devices to avoid discoloration or deterioration on the surface of the holster.
14. Do not use the unit near heaters or other places with a high temperature. Do not use the unit while smoking, or on electric blanket or other heating devices, to avoid causing a fire.
15. Do not move the unit with any person or object on it to avoid malfunction or injury.
16. Only one person should be seated in the unit at one time to avoid malfunction or injury.
17. When the unit is inoperative, repairs should only be carried out by qualified technicians. Never attempt to disassemble or repair the unit by yourself.
18. Any repair or service should only be performed by an authorized service center.

## GROUNDING INSTRUCTIONS

The unit must be properly grounded. If it should malfunction or break down, grounding will provide a path of least resistance for the electric current to reduce the risk of electric shock. The unit is equipped with an insulated cord and a grounding plug. The grounding plug must be plugged into an appropriate outlet which has been properly installed in accordance with local regulations and standards.

### DANGER



Improper grounding may lead to electric shock. Check with an authorized service center if you are in doubt as to whether the unit is properly grounded. In case the supplied plug does not match the outlet, do not attempt to modify the plug. Please contact a qualified electrician to have a proper outlet installed. This unit has a grounding plug. Make sure that the unit is connected to a power outlet with the same configuration as the plug. Do not use an adaptor with this unit.

### ATTENTION

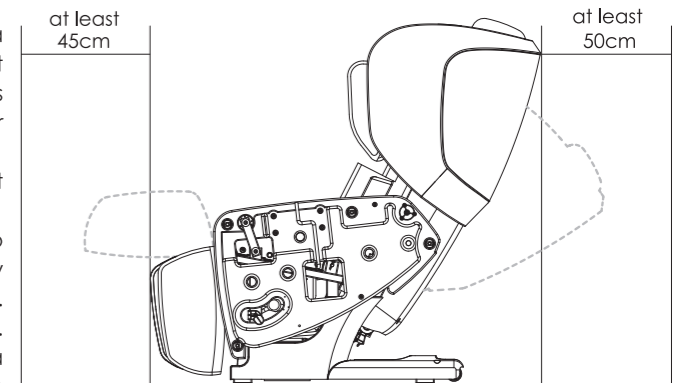


This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Before Use

### Setting up the massage chair

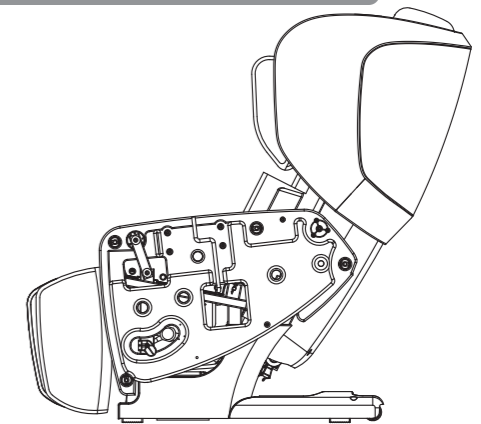
- Ensure adequate space around the unit and place it on a flat surface. Avoid placing the unit exposed to direct sunlight or near any heating device or in other locations with a high temperature to avoid discoloration or deterioration on the surface of the holster or back pad.
- It is recommended to place a carpet or soft mat underneath the unit to avoid damaging the floor. The size of such carpet or mat should be large enough to cover the surface where the unit and the footrest may come in contact with the floor (minimum 120 cm X 70 cm).
- With the backrest reclined backward, the footrest goes up. To avoid collision with any surrounding objects, a clearance of at least 45 cm at the front and at least 50 cm at the back should be reserved around the unit.



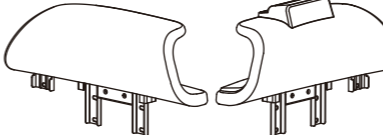
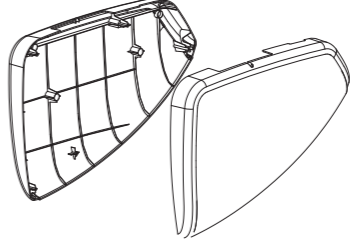


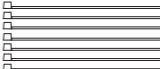



### Take out the main unit and all of the accessories from the box for installation

#### • Main unit

As the unit is very heavy (approximately 85 kg), please handle with care to avoid injury. (This unit must be carried by two or more persons.)

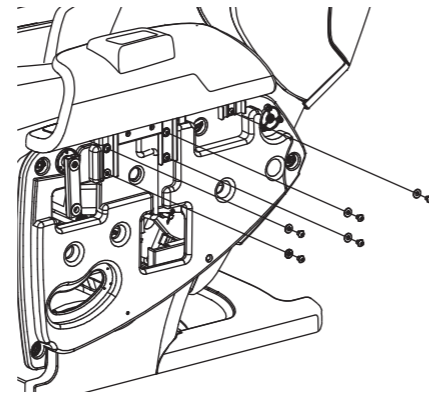
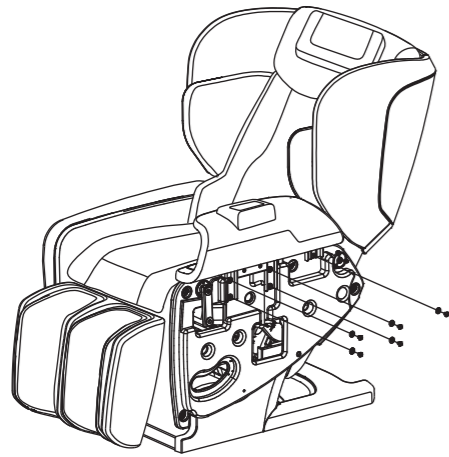


#### • Accessories

Arm Unit	Armrest Cover	Power Cord
		
Tool Kit		
	Fasteners	x 9 pcs
	Cable Ties	150L x 8 pcs
	Hex wrench	x 1
	Round-head hexagonal socket screws	M8 x 1.25P x 10L x 12 pcs
	Flat washers	Ø8.2 x Ø18.0 x 1.4T x 12 pcs

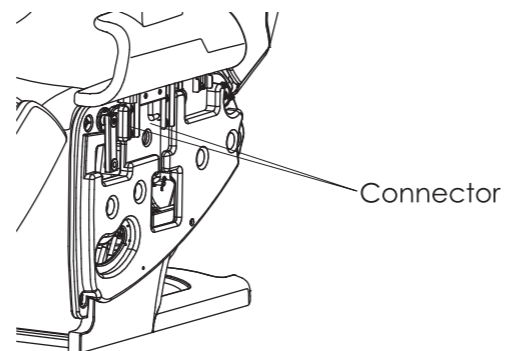
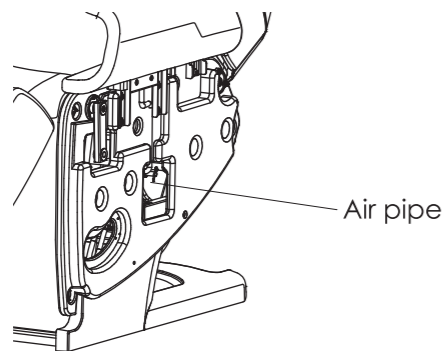
## 1 Installation of arm unit (on both sides)

- 1 Align the holes on the arm unit convex with the mounting holes on the side panel of the unit.
- 2 Fasten the arm unit with flat washer  $\varnothing 8.2 \times \varnothing 18.0 \times 1.4T$  and round-head hexagonal socket screw M8  $\times 1.25P \times 10L$  firmly in five positions.

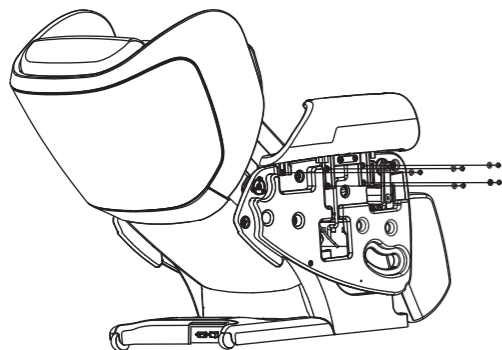


- 3 Connect the air plug for the arm unit. By matching the same air pipe color, firmly insert the air plug into the air pipe of the arm unit.

- 4 Connect the fingertip control keys connector.



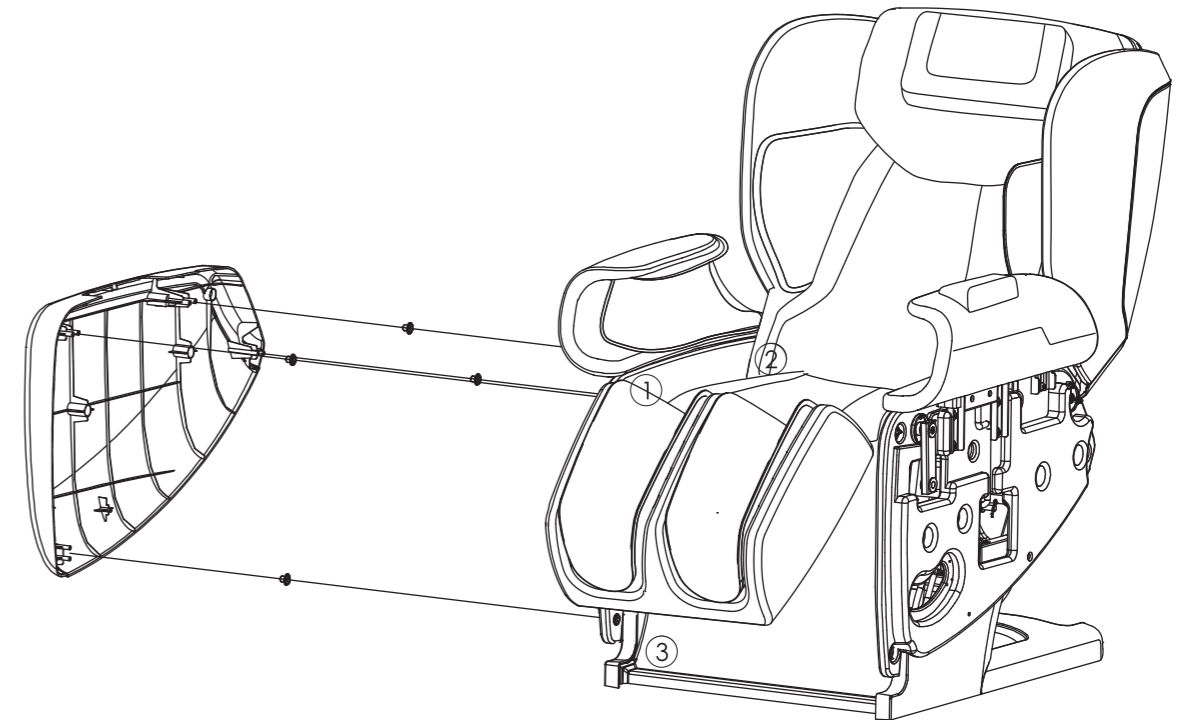
- 5 Repeat steps 1 to 3 to install the armrest unit on the right side.



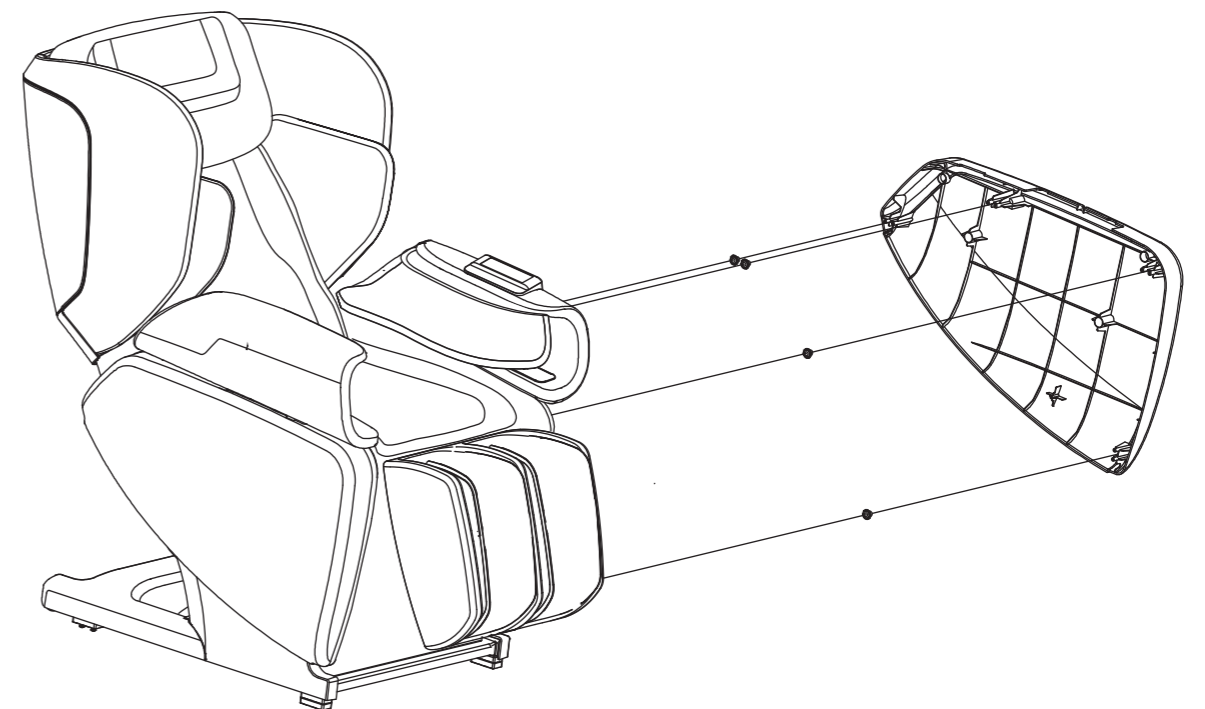
## 2 Installation of armrest cover (on both sides)

Install the armrest cover after the arm unit and the remote controller stand have been installed.

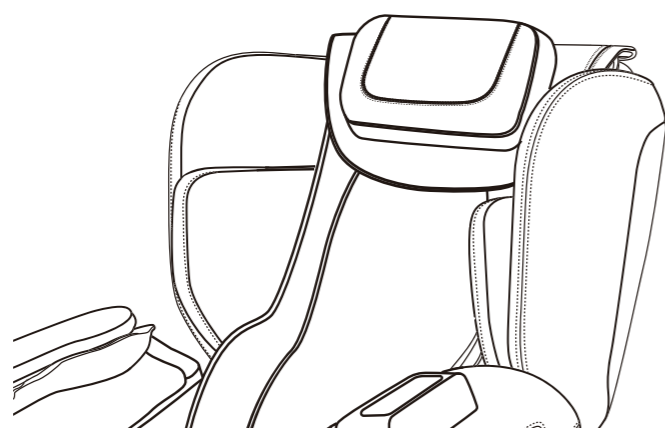
- 1 Mount the right armrest cover from the side of the chair, and align the armrest cover holes with the mounting holes on the side panel. Fasten the fasteners behind the side panel firmly in four positions.



- 2 Repeat step 1 to install the armrest cover on the left side.



- 3 Installation completed.
- When massaging, adjust the pillow to an appropriate position.

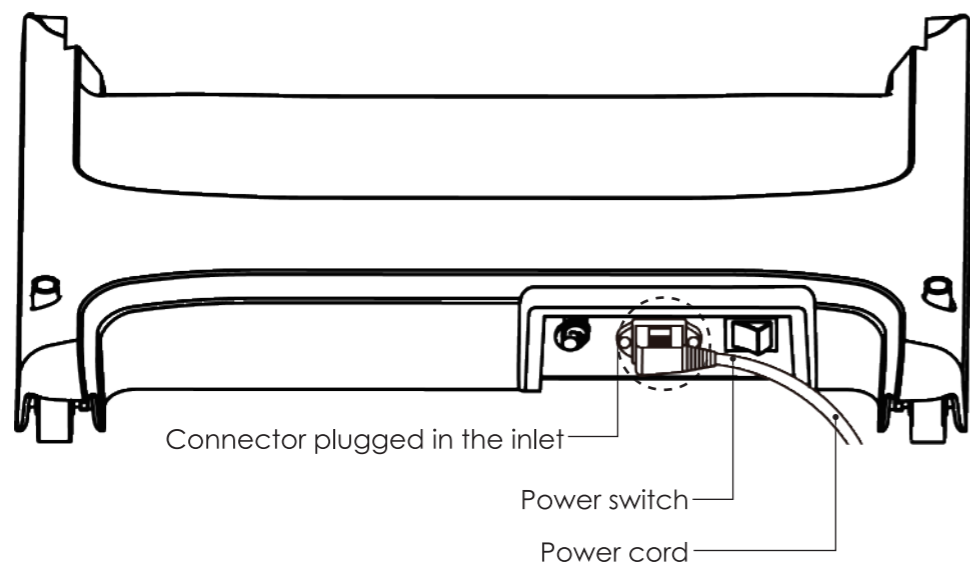



**! WARNING**

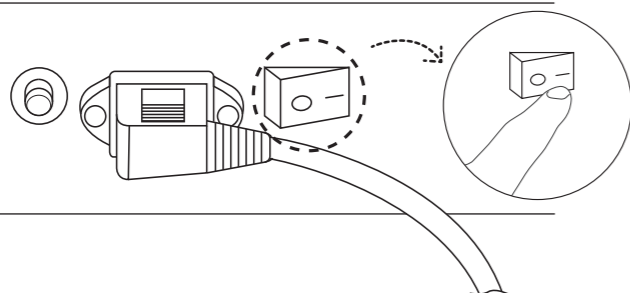


Before use, check underneath the back pad to make sure that there is no tear on the backrest cover cloth as well as on the other parts. (Should there be any tear, no matter how small it is, immediately unplug the power cord and contact the service center.)

- 4 Connect the power cord to the unit.
- Make sure to completely insert the connector into the appliance inlet.



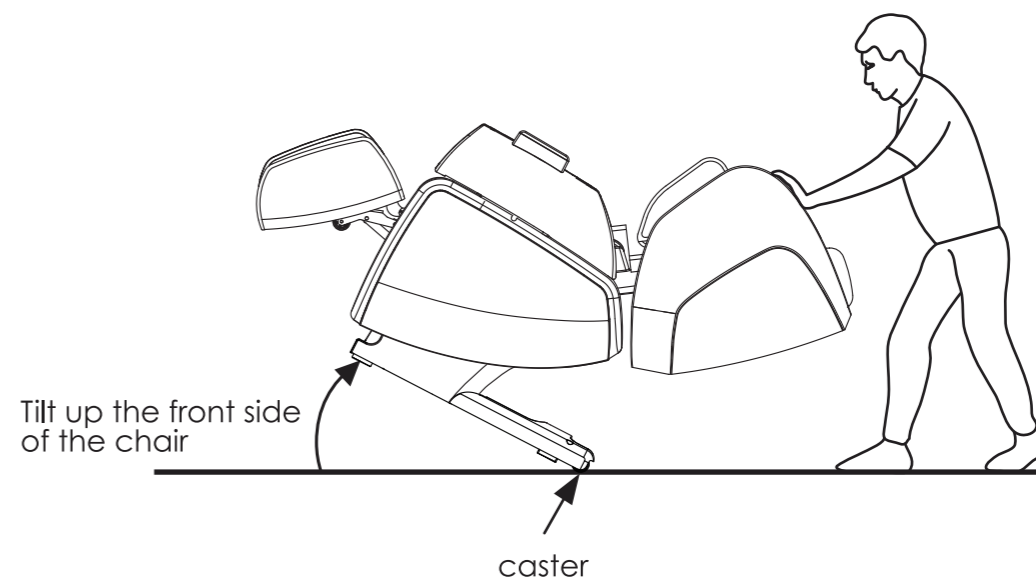
- 3 After installation is completed, insert the power plug into the power outlet. Turn on the power switch and press  button on the control and select a desired massage program to begin massage.



**Moving the massage chair**

- 1 Move the chair with the casters

Push down the upper part of the backrest, tilt up the front side of the chair and put it forward.



Tilt up the front side of the chair and use the casters to move the chair forward.

**! CAUTION**



Follow the instructions

- Do not move the chair with a person or any object seated on it to avoid upset.
- Do not move the chair with its casters or drag the chair on floor surfaces prone to scratching.
- Do not hold the seat, the footrest and the shoulder unit to move the chair.
- Balance the weight with care while lifting up the front side of the chair.

- 2 Handling by 2 persons

When the unit is being handled by 2 persons, recline the backrest and move the chair by one person holding the back and the other person holding onto the side of the footrest.

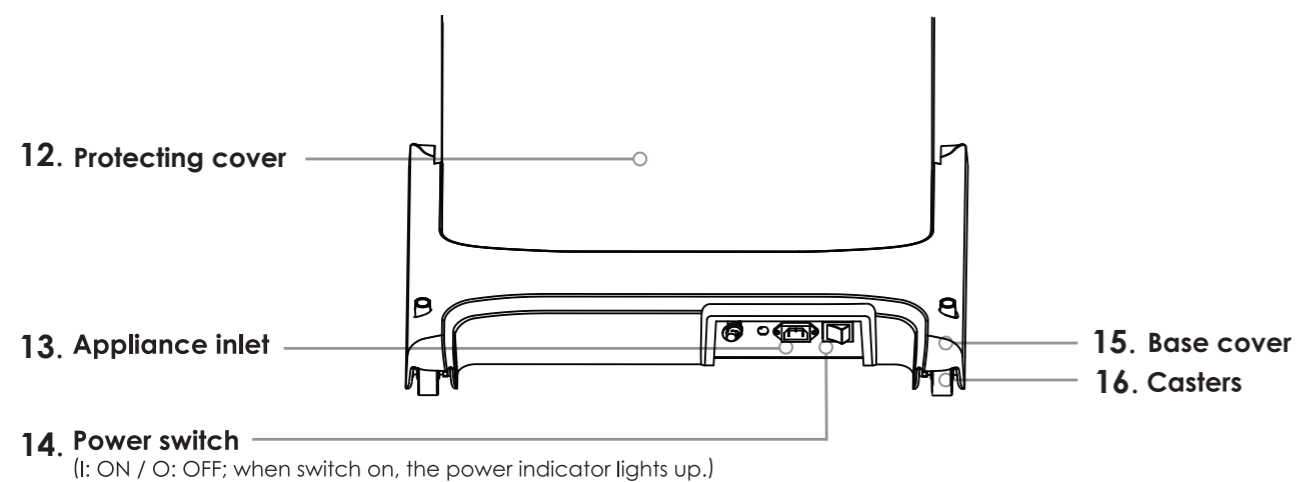
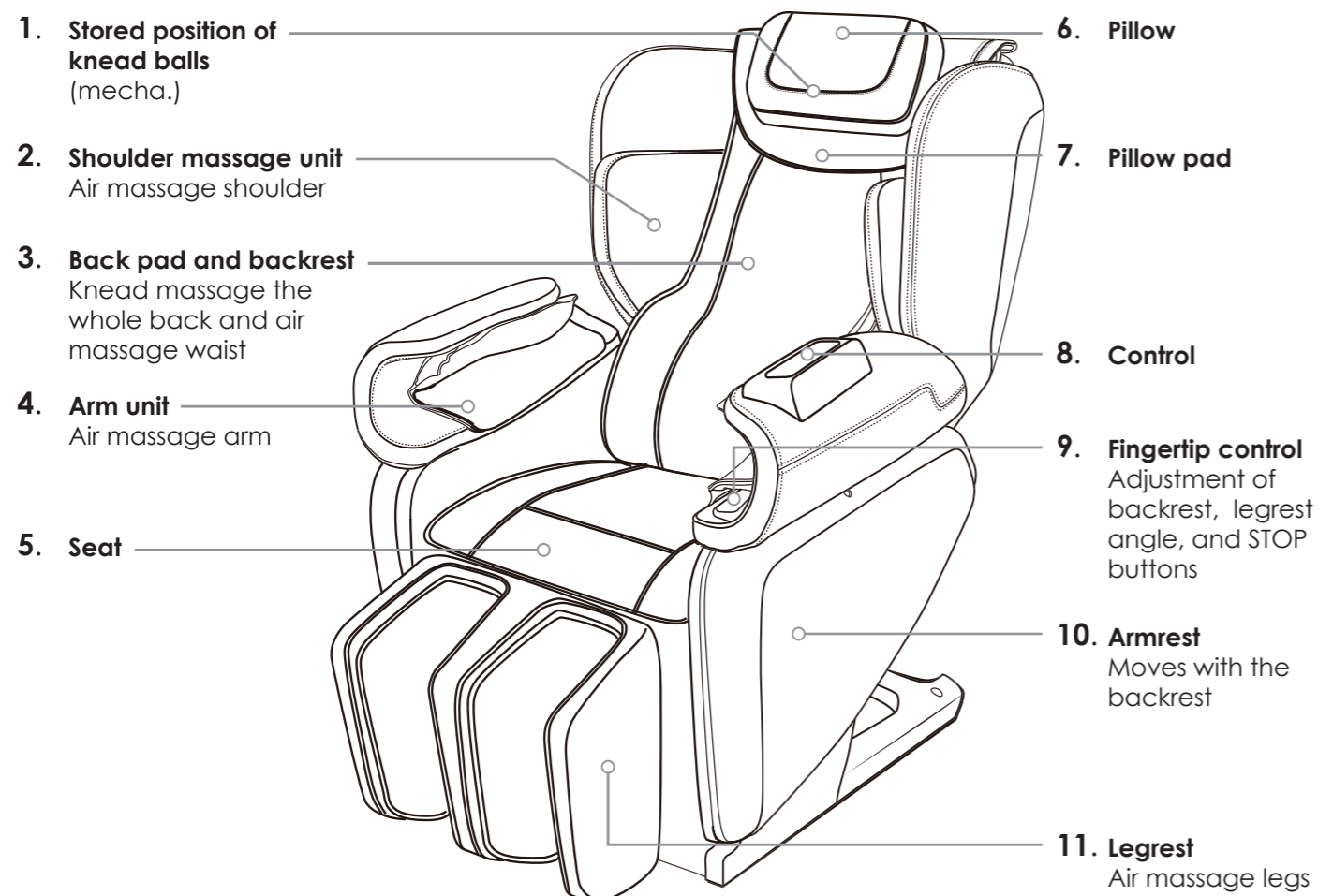
**! CAUTION**



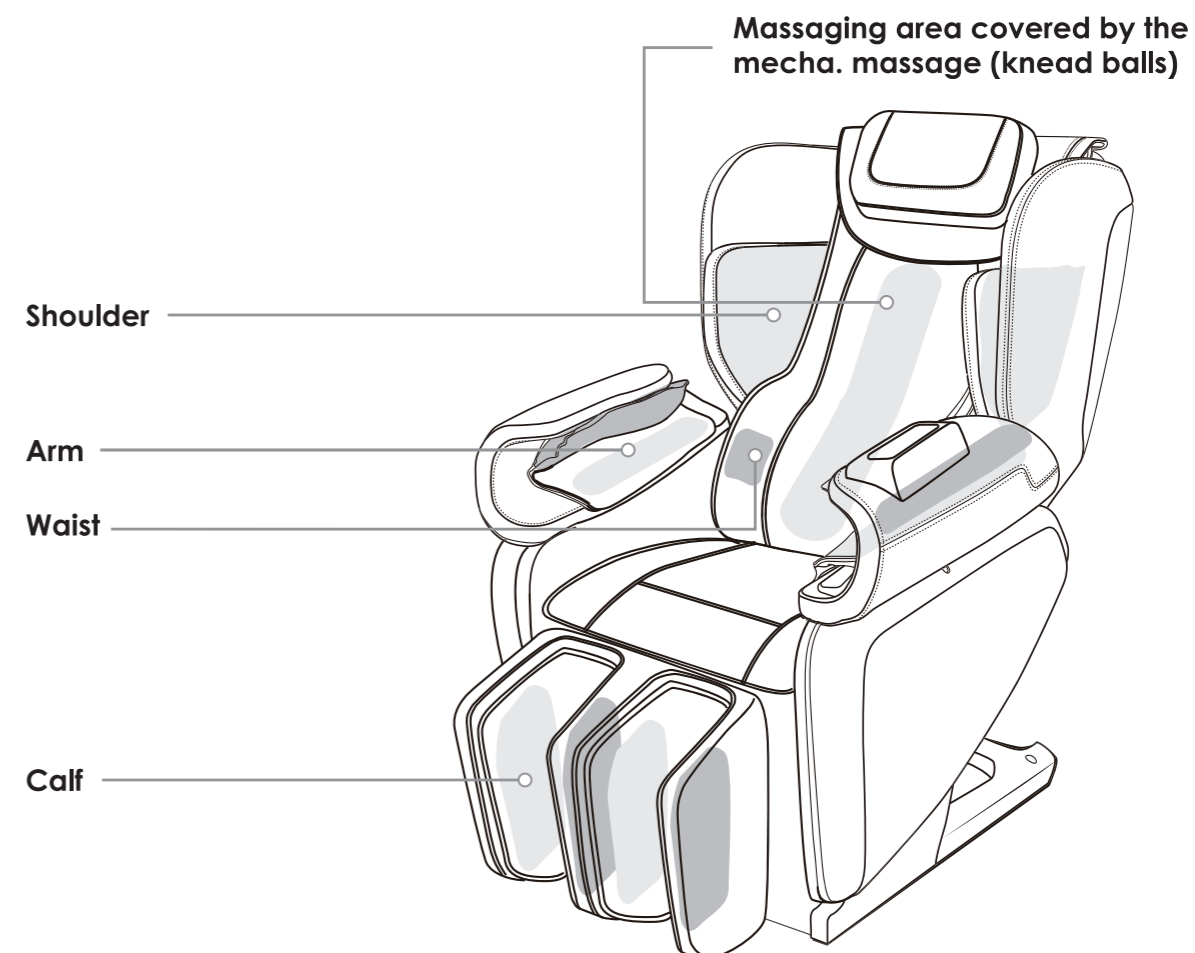
Follow the instructions

- The power cord should be properly arranged and placed on the seat to avoid any damage during moving.
- Move and place the chair down slowly with care to avoid damage to the internal parts.
- Do not move the chair with its casters on the uneven surface.
- Do not move the chair with its casters on the wooden floor or other slippery surface to prevent scratches. If necessary, the chair should be carried by two or more persons.

## Part Names and Functions



## Massaging positions



## Embedded control

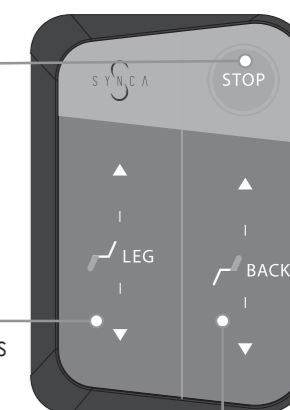
### Key functions

1. **Display**  
Displaying the remaining massage time
2. **ON/OFF button**
3. **Auto course selection buttons**  
WELLNESS  
RELAX  
ENERGIZE  
SHIATSU



## Fingertip control

4. **STOP button**  
Press this button to stop massage. The knead balls and backrest, legrest will restore automatically.
5. **Legrest angle adjustment buttons**
6. **Backrest angle adjustment buttons**



## Before Starting Massage

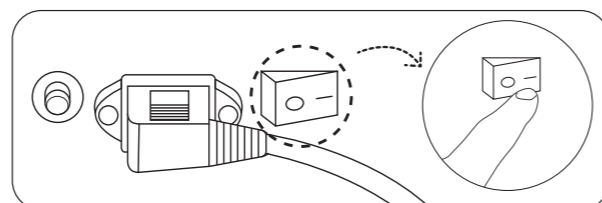
### Power On

#### 1 Connect the power cord plug with the receptacle.

Check if the power cord or power plug is damaged and check whether there is any hair or dust on the plug.

#### 2 Turn on the power switch.



- The power switch is located at the lower right side of the base.
- Confirm that the switch is in the I (ON) position (When the power is on, the power indicator lights up).

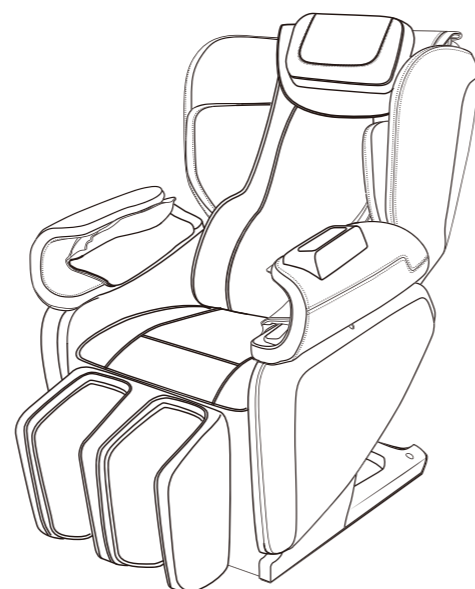


#### 3 Make sure to check the surrounding conditions.

Make sure that there is no person, pet or object behind the chair, in front of and below the footrest.

#### 4 Check the condition of the massage chair.

- 1 Check for any tear in the backrest cover cloth as well as in any other parts.
  - ※ Should there be any tear, no matter how small it is, stop using the unit immediately, unplug the power cord and have the unit repaired.
- 2 Check whether the power cord or any other object is pinched in the main body.
- 3 Before seated on the chair, make sure where the knead balls are stored.
  - The knead balls are usually located at the stored position (in the innermost at the upper part of the backrest).
  - When the knead balls are not located at the stored position, press the  button, they go back to the stored position.
- 4 Before seated on the chair, make sure that the legrest is at the stored position.
  - It may cause injury if being seated forcibly with the legrest at the upright position. Press Legrest angle adjustment button to lower the legrest.
  - ※ When pressing the  button, the backrest will also be returned to



#### 5 Adjust the position of the pillow.

- 1 Adjust its position by using the Velcro on the pillow.
- 2 Adjust height of the pillow so that the lower edge of the pillow is at the upper edge of your ears.
  - If the position of the pillow is too low, the pillow may get in the way while performing neck massage.
  - When the reclining angle is adjusted, the pillow position may change. In such case, please re-adjust its position.

## How to Adjust the Chair

### When you want to adjust the reclining angle and / or legrest

#### 1 Press to turn on the power.



- The  indicator is on.

#### 2 Press or to adjust the angle.

- Hold on the button to keep the backrest or legrest move.
- The armrest will move accordance with the reclining of the backrest.

## How to Use the Auto Mode Course

#### 1 Press to turn on the power.

- ※ Press  and select a desired course, the backrest and the legrest will be automatically set to the standby position.
- ※ The knead balls and the chair will first return to the stored position if they are not in the stored position when  is pressed. The backrest and the legrest will be automatically set to the standby position when a desired course is selected.

#### 2 Press one of the buttons to select the desired course.

- ※ If press any buttons other than the course buttons, the preset course will start; manually adjust backrest or legrest angle will be necessary.

#### 3 Shoulder positioning will start after a desired course is selected.

#### 4 Selected course will automatically start, after shoulder positioning is completed.

#### 5 Shoulder positioning is completed when the tapping finishes.


- ※ If the shoulder position is off drastically, turn off the power. Adjust the shoulders position firmly pressed against the backrest and repeat from Step 1 in this section.



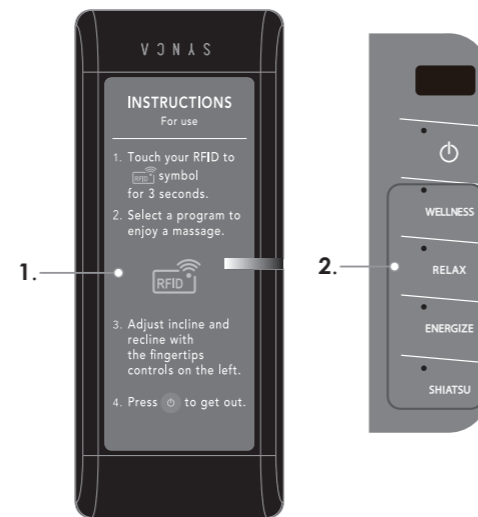
### Characteristics of auto mode courses (Upper Body) (Auto timer 10 mins per auto course)

- **WELLNESS**  
The Wellness program is the least aggressive of the 4 selections you have and an excellent program to use for a warm up.
- **RELAX**  
The Relax program is a medium strength experience and is a great program to use after a hard day of cardio.
- **ENERGIZE**  
The Energize program is a medium to medium high intensity massage therapy program. This program is ideal for use after you've been lifting weights.
- **SHIATSU**  
The Shiatsu program is great to use after you're just had a back day in the gym and is the strongest massage you can experience.

## How to Use the Auto Mode Course RFID-operated

- 1 Touch the authenticated RFID to  symbol on the control till the course button indicators start blinking.
- 2 Select a desired course and press the button to enjoy a massage.
- 3 Massage course will automatically end when the given time is up.

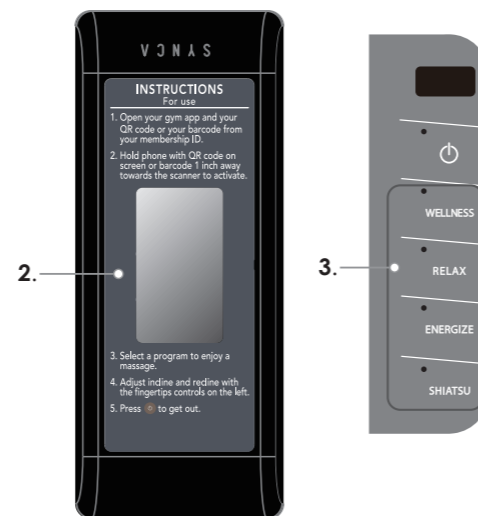
※ This section is only applicable when the chair is installed with RFID-OP module.



## How to Use the Auto Mode Course QR-operated

- 1 Open the authenticated gym app and QR code or barcode from authenticated membership ID.
- 2 Hold phone with QR code on screen or barcode 1 inch away towards the scanner to activate (the course button indicators start blinking).
- 3 Select a desired course and press the button to enjoy a massage.
- 4 Massage course will automatically end when the given time is up.

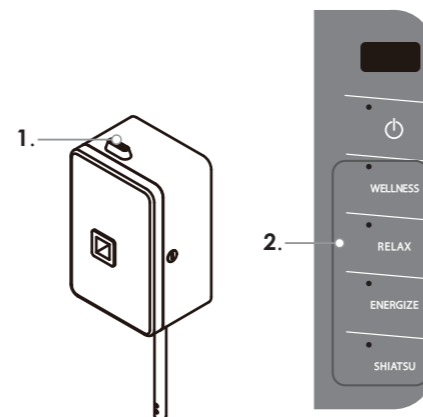
※ This section is only applicable when the chair is installed with QR-OP module.



## How to Use the Auto Mode Course Coin-operated

- 1 Chair will power on and the course button indicators start blinking after the required token is inserted into token control box.
- 2 Select a desired course and press the button to enjoy a massage.
- 3 Massage course will automatically end when the given time is up.

※ This section is only applicable when the chair is installed with token control box.





## After Completing the Massage

### Timer Function

- 1 The massage will complete automatically in approximately 10 minutes after the start of operations.
  - The knead balls will automatically move to the stored position.
  - The backrest and the legrest will move to their stored positions.

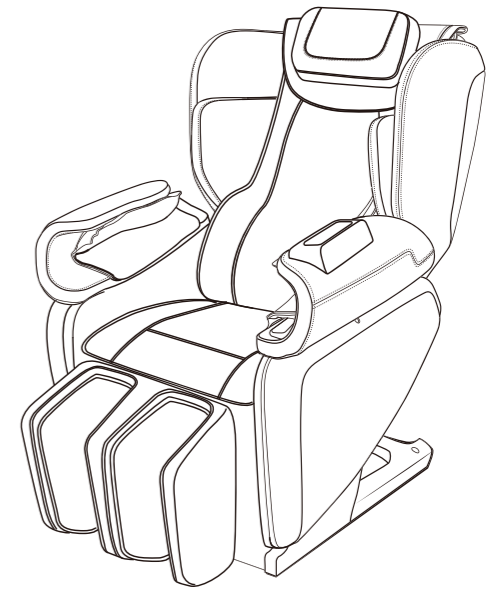
### 2 To interrupting the massage

Press  or  to stop the massage. The remaining time will be cancelled.

### 3 If you experience any problems during use:

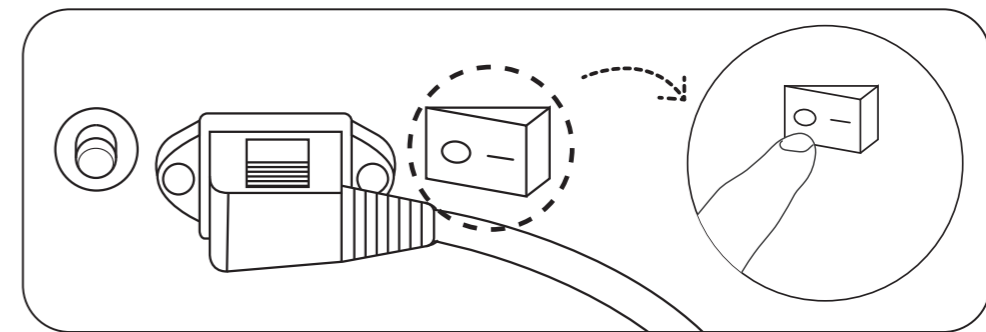
Press  or  to stop the massage. The remaining time will be cancelled.

- All operations will be stopped and knead balls and the backrest, the legrest will move to their stored positions.
- Get off the unit carefully to prevent the unit tipping over.



### Disconnecting the power

- 1 Make sure the power switch is in the "O" (Off) position.



- 2 Remove the power plug from the power outlet.



## Maintenance and Storage

To keep the appliance working and looking its best, please follow these cleaning guidelines once a week.

### Areas covered with synthetic leather

For cleaning, wipe the unit with a dry cloth moistened in diluted neutral detergent and thoroughly wrung out, and then use a dry cloth to wipe the unit again. Thereafter, allow the unit to dry naturally. (Excessive use of detergent may harm the synthetic leather surface).

Keep the unit clean and place it in a location with appropriate temperature and avoid moisture and dust.

- ※ Prior to the maintenance work, make sure to disconnect the power cord. Be careful that hands must not be wet to prevent electric shock or injury.
- ※ Do not use benzene, thinner or alcohol to clean the chair, nor spray any liquid containing any chemical agents to prevent the risk of electric shock or catching fire.

### Main body

Use a dry cloth moistened with diluted neutral detergent and thoroughly wrung out to clean the plastics or the pipes, and then wipe with a dry cloth to completely remove the residual detergent.

- ※ Wipe the coated surface with a dry cloth.
- ※ Do not use benzene, thinner, alcohol, solvents or abrasives to avoid scratch, discoloration or cracks on the surface.

### Controls

Use a dry cloth to clean the remote controller.

- ※ Never use a wet cloth for cleaning to avoid malfunction.

### Back pad, pillow, seat cushion and other fabric parts

Wipe the parts with a dry cloth moistened in diluted neutral detergent and thoroughly wrung out, and then use a dry cloth to wipe the parts again. Thereafter, allow the parts to dry naturally.

- ※ Do not iron to prevent damage to the fabric.  
Do not use benzene, thinner, or alcohol for cleaning, nor spray any liquid containing any chemical agents to prevent damage to the fabric.

### Storage

After cleaning, keep the unit away from humidity. When the unit is not being used for a long period of time, place a cover over the unit to protect it from dust.

- ※ Do not place the unit in areas exposed to direct sunlight, or near heaters, hot air blowers or any other heating devices to avoid discoloration or deterioration on the surface of the holster.

### ATTENTION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate equipment.

#### FCC RF Radiation Exposure Statement:

1. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



Follow the instructions

## Troubleshooting

You may experience the following noises or feeling when in massage, as being due to the mechanical design, they will not have any effect on the operation of the unit and the product life.




- A "clatter" noise occurs when the knead balls go up and down.
- A "creak" noise of the gear and the motor occurs while in massage.
- A friction noise occurs when the knead balls rub the cover cloth.
- A rattling noise occurs while in the "Tap" or "Knead and Tap" massage movements (particularly when the massage moves from the shoulders to the back).
- In the "Knead", "Tap", or "Knead and Tap" massage movements, massaging speed may vary with the knead balls' strength changed.
- A roaring noise of the motor occurs when load is given to the chair.
- A "cuckoo" noise occurs while in the auto mode course, the knead balls are automatically adjusted to the back-and-forth position to have the chair fitting in with the user's body shape.
- The compressor's noise and the air exhausting noise occur while in air-massage.
- A noise occurs when the air bag is inflated.
- A noise occurs while in massage of the shoulders.
- A grinding noise occurs when the backrest is reclined.
- There is a humming sound from the pump.

### WARNING



Forbidden

Absolutely do not modify, disassemble or repair by yourself. Negligence may cause fire or mechanical trouble of the chair which may result in hazard on the body.

Problems	Check points	Troubleshooting
The unit does not start up.	Check whether the switch has been turned on.	Turn on the switch.
	Check whether the  button on the control has been pressed.	Press the  button on the control.
	No massage course has been selected.	Select a massage course.
	Check whether there is poor connection between the power plug and the receptacle.	Ensure good connection between the power plug and the receptacle.
Different height of the left and right knead balls.	A mechanism is used to allow two knead balls tapping alternatively.	This is normal and does not come from the trouble of the chair.
Sudden noise rises during operation.	Check whether the unit has been in operation for too long.	Turn off the power and stop the operation. Restart the unit after 30-min break.
Sudden cease of operation.	The rated operating time has elapsed.	Turn off the power and stop the operation. Restart the unit after 30-min break.
The reclined backrest fails to return its stored position when  is pressed.	Excessive use of the unit.	Turn off the power and stop the operation. Restart the unit after 30-min break.
	The rated operating time has elapsed.	
The power indicator fails to light up after the power switch is turned on.	Check whether there is poor connection between the power plug and the receptacle.	Ensure good connection between the power plug and the receptacle.
	Whether the circuit breaker is tripped off.	Restore the circuit breaker. If the problem re-occurs after the circuit breaker is restored, please contact our service center.

### ATTENTION



Follow the instructions

- After checking, if the problem is caused by none of the above, switch off the power, unplug the power cord, and contact your dealer or our service center for repairs.
- Prior to operating the unit when it has not been used for a long period of time, read this manual carefully and make sure that the unit is still in good condition to avoid accident or injury.

## Error display

Contents of the error will be displayed in the remaining time display area when an error occurs during the operation.



## Error code display

Error Code	Contents	Handling
<b>B0</b> <b>B1</b> <b>B3</b> <b>B7</b> <b>B9</b> <b>BF</b>	Operation is terminated because current over has occurred.	(1) Press STOP button. (2) Turn off the power switch, then restart the unit.
<b>C0</b> <b>C1</b> <b>C3</b> <b>C5</b> <b>C7</b> <b>CD</b> <b>CF</b>	Operation is terminated because of power break has occurred.	
<b>E0</b> <b>E1</b> <b>E3</b> <b>E5</b> <b>E7</b> <b>EF</b>	Operation is terminated because sensor error has occurred.	(1) Press STOP button. (2) Turn off the power switch, then restart the unit. ※ Please contact your dealer or our service center if the problem still persists after checking (1) & (2).
<b>A3</b>	Communication error (RFID)	
<b>A4</b>	Communication error (WiFi)	

※ Please contact your dealer or our service center if the problem still persists after checking in accordance with this page. Service and maintenance will be carried out smoother if the error code is communicated when contacting.

### Open source programs

We uses open-source software in the device. This software is licensed by the rights holders using the following licenses among others: the MIT license

This program is provided for general use, but WITHOUT ANY WARRANTY OF ANY KIND. View the complete license texts here: <http://johnson-hc.com/licensetexts>

## Warranty and After-Sales Service

Consult your dealer for details on warranty and after-sales service.

### Authorized Service

If any abnormal condition persists after checking in accordance with page 17, stop using the unit, switch off the power, unplug the power cord, and then consult your local store or dealer.

- If the warranty period has expired, consult your dealer for details on authorized service. If appropriate service can be provided to maintain functions of this product, repair will be performed at the user's cost.
- If you have any questions, please consult your dealer.

## Specifications

Product name		Kurodo E
Model No.		MC-J6950
Generic name		Electric massage chair
Rating	Power supply (50 / 60Hz)	100-240Vac
	Power consumption	130 W
	Rated Time	30 minutes
Mechanical (knead balls) massage speed	Knead (cycles/min)	Approx. 6 ~ 35 cycles / min
	Tap (cycles/min)	Approx. 200 ~ 600 cycles / min
	Up-and-Down	<60 mm/sec
Air pressure for air-massage		Approx. 30 ~ 32 kPa
Auto-timer		Approx. 10 minutes
Reclining angle	Backrest	Approx. 115° – 160°
	Footrest	Approx. 0°–65°
Dimensions (Approx.)	Backrest not reclined	850 mm (width) x 1300 mm (depth) x 1200 mm (height) (with footrest in stored position)
	Backrest reclined	850 mm (width) x 1750 mm (depth) x 850 mm (height) (with footrest raised in highest position)
Weight		Approx. 85 kg
Cover cloth		PVC synthetic leather
Country of origin		China

\* Use only on the designated voltage

\* If you need the user manual in an alternative language, please contact your authorized local dealer or service provider for further information.