

Legal Notices

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Netflix is a registered trademark of Netflix, Inc.

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SDOC-00170-000 A1

Limited Warranty

90 Days Free Parts and Labor

WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the TiVo VOX remote is considered proof of purchase.

WHAT IS COVERED?

The TiVo VOX remote (including the USB receiver, if any, provided with the remote) is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. TiVo warrants that the TiVo VOX remote will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase the product as further described in the following text. For 90 days from the purchase date, the TiVo VOX remote will be replaced with a repaired, renewed or comparable product (whichever is deemed necessary by TiVo) if it becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). You will be responsible for the cost of shipping (both ways). Contact Customer Support at 1-877-367-8486 (1-877-FOR-TIVO) to obtain your cost (shipping costs and applicable taxes, if any) for exchange. All products, including replacement products, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on the replacement product also expires.

WHAT IS EXCLUDED?

Your warranty does not cover:

- Labor charges for installation or setup of the TiVo VOX remote.
- Any shipping charges and/or taxes imposed on TiVo for units replaced or repaired under this warranty.
- Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the TiVo VOX remote.
- Product damage because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo Inc.
- Reception, range, or interference problems caused by signal conditions, telephone line, or cable, antenna, or wireless systems outside the unit.
- Damages to, or viruses that may infect your TiVo VOX remote or other devices arising from the use of unauthorized third party devices in connection with your TiVo VOX remote.
- Incidental or consequential damages resulting from the TiVo VOX remote. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.)
- A TiVo VOX remote that has been modified or adapted to enable it to operate in any country other than the country for which it was designed, and has been damaged by these modifications.
- A TiVo VOX remote used for commercial or institutional purposes.
- Access connections (telephone or broadband), including charges from your communications provider.

MAKE SURE YOU KEEP...

Please keep your sales receipt or other document showing proof of purchase. Attach it to this guide and keep both nearby. Also keep the original box and packing material in case you need to return your TiVo VOX remote.

BEFORE YOU REQUEST WARRANTY SERVICE

Please follow the troubleshooting advice on tivo.com/support before calling Customer Support. Following the troubleshooting tips contained therein may save you a call to Customer Support.

TO GET WARRANTY SERVICE...

If you believe the product is defective, contact Customer Support at 1-877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the product needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

TO GET OUT-OF-WARRANTY SERVICE...

Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service contact Customer Support at 1-877-367-8486 to obtain the cost of out-of-warranty exchange for your product.

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TIVO'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN THE TIVO

VOX REMOTE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE VOX REMOTE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND ALL CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

TIVO DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.

Safety Notices

- Do not use this product near water, for example, in a wet basement or near a swimming pool.
- Do not disassemble this product or expose it to liquid, humidity, or moisture.
- Remote control is for indoor use only.
- Remote control should not be used near water or excessive moisture. Do not use remote control if wet.
- Use a damp cloth for cleaning. Never spray cleaning solution directly on the remote control.
- Do not expose remote control or batteries to excessive heat or place remote near heat sources.
- Replace the batteries as needed. Insert batteries correctly. There is a risk of explosion if batteries are inserted incorrectly.
- The remote control and packaging could present a choking hazard; keep out of reach of small children.
- Do not attempt to modify or repair your remote control. This could cause electric shock or injury.
- Opening remote control other than the battery cover will void the warranty.
- Visit www.tivo.com/safety-compliance

Battery Disposal

- CAUTION – Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type battery. Dispose of used batteries according to the battery manufacturer's instructions.
- Recycle or dispose of batteries in accordance with disposal and recycling regulations. Please contact your local government for disposal options in your area.

FCC Statement

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Compliance Information


- Model numbers: CRB97 (Voice Remote); EC80 (Bluetooth Dongle)
- FCC ID: TGN-CRB97 (Voice Remote); TGN-EC80 (Bluetooth Dongle)



VOX Remote
INSTALLATION
& SETUP

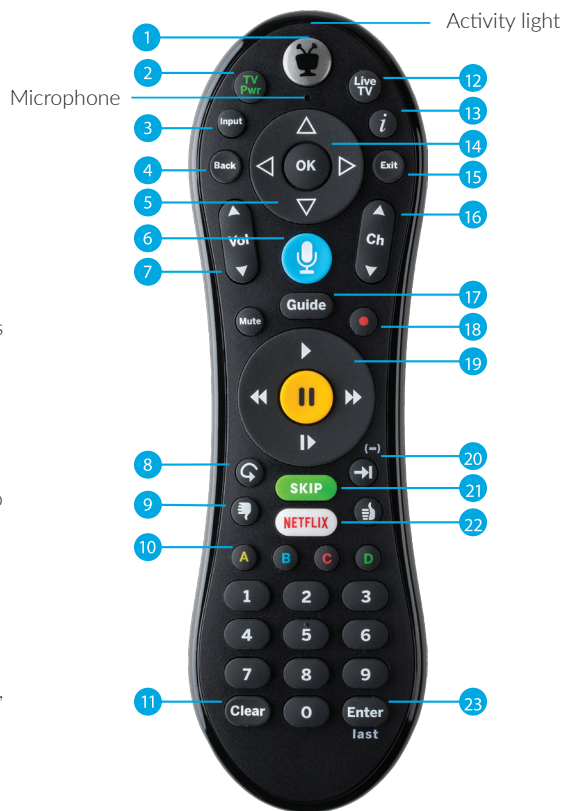


Setup

1. Be sure that your TiVo box is using the new TiVo Experience. To learn more, visit tivo.com/newexperience.
2. **TiVo Roamio (all models) and TiVo Mini only:**
Insert the USB extension cable (with the USB receiver attached) into one of the TiVo box's USB ports. Place the receiver close to the front of your TiVo box (beside or on top of the box) for best reception. 
3. Insert the batteries. The remote will attempt to pair with your TiVo box automatically. You will know your remote is paired when the activity light at the top of the remote flashes yellow with each button press.
4. If the activity light flashes red with each button press, the remote is not fully paired, and voice commands will not work. To pair it manually, go to *Menu > Settings > Remote, CableCARD, & Devices > Remote Control Setup* and follow the on-screen instructions.

Remote Control Buttons

- 1 The **TIVO BUTTON** takes you to the Home screen.
- 2 If programmed, **TV PWR** turns your TV on or off. Go to *Menu > Settings > Remote, CableCARD, & Devices > Remote Control Setup* to program.
- 3 If programmed, use **INPUT** to select the input for your TV.
- 4 **BACK** goes back to the previous screen.
- 5 Use the **ARROW BUTTONS** to navigate the TiVo menus. In live TV, press UP for the one-line guide, DOWN to see personalized predictions, LEFT for your favorite channels, and RIGHT to see what's on other tuners.
- 6 Press and hold the **VOICE** button to issue voice commands.
- 7 If programmed, **VOLUME** and **MUTE** control the volume on your TV or AV receiver.
- 8 **REPLAY** repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.
- 9 Use the **THUMBS UP** and **THUMBS DOWN** buttons to rate shows to influence which shows get recorded as TiVo Suggestions.
- 10 The **A, B, C** buttons set options and sort and filter views, and to turn accessibility features on or off. Press and hold A for the screen reader, B for closed captioning, or C for video description.
- 11 **CLEAR** dismisses items appearing over live TV and deletes titles from My Shows and the To Do List.



Voice Commands

To issue a voice command, press and hold the  button, and speak naturally into the remote (note the microphone location below). Release the button when you have finished speaking.

Here are some things you can do with voice:

- Search by title, actor, or keyword: "Find Modern Family" or "Show me some action movies."
HINT: Add on to your initial command to get more specific. For example, after the command, "Show me some action movies," you could add "From the 80s...just the ones with Bruce Willis."
- Watch a show: "Play the latest episode of Modern Family."
- Launch an app: "Launch Netflix."
- Change channels: "Go to NBC."
- Go to a TiVo menu screen: "Take me home," or "Show me the Guide."

- 12 **LIVE TV** takes you to live TV and lets you cycle through tuners.
- 13 **INFO** shows the info card while watching a show; press this button again to make it disappear.
- 14 Press **OK** to choose menu items.
- 15 Use **EXIT** to close certain apps.
- 16 Use **CHANNEL UP/DOWN** to change the channel or move quickly through lists and the guide.
- 17 **GUIDE** takes you to the on-screen program guide.
- 18 Press **RECORD** to record the show you're watching, or to set up a recording for a show selected in the guide.
- 19 While watching shows, use these buttons to control playback. Press up to three times for three speeds. In the TiVo menus, use **REWIND** and **FAST-FORWARD** to move quickly through strips. Press **PLAY** and then **OK** to start/stop QuickMode™.
- 20 **ADVANCE** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press to jump to the next tick mark when fast-forwarding or rewinding. Use to enter a dash when tuning to OTA sub-channels.
- 21 The **SKIP** button initiates the SkipMode™ function while watching a SkipMode-enabled recording. Look for the on-screen tips.
- 22 Press the **NETFLIX** button to launch the Netflix app.
- 23 **ENTER/LAST** returns to the last channel viewed.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.