









# TiVo® Slide Remote Limited Warranty 90 Days Free Parts and Labor

## WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase.

## WHAT IS COVERED?

TiVo warrants that the remote (including the dongle or USB thumb stick, if any, provided with the remote) will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase the product. For 90 days from the purchase date, the remote will be replaced with a repaired, renewed or comparable product (at TiVo's discretion) if it becomes defective or inoperable. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). You will be responsible for the cost of shipping. Contact Customer Support at 1-877-367-8486 for exchange. All products, including replacement products, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on the replacement product also expires.

# WHAT IS EXCLUDED?

Your warranty does not cover:

- Any taxes imposed on TiVo for units replaced or repaired under this warranty.
- Product replacement because of misuse, accident, unauthorized repair, or other cause not within TiVo's control.
- Incidental or consequential damages resulting from the use of the product. (Some states do not allow the
  exclusion of incidental or consequential damages, so the above exclusion may not apply to you.)
- A product that has been modified or adapted to enable it to operate in any country other than the country for which it was designed.
- A product used for commercial or institutional purposes.

# MAKE SURE YOU KEEP ...

Please keep your sales receipt or other document showing proof of purchase. Also keep the original box and packing material in case you need to return your product.

## TO GET WARRANTY SERVICE...

If you believe the product is defective, contact Customer Support at 1-877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the product needs to be exchanged, the representative will give you complete shipping details. All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to

This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction). TIVO'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN REMOTE CONTROLS IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE REMOTE CONTROL, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND ALL CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above exclusion may not apply to you.

TIVO DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.



















# **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception. Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules, Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

# Safety Notices

Do not use this product near water, for example, in a wet basement or near a swimming pool.

Do not disassemble this product or expose it to liquid, humidity, or moisture.

Model number: C00240

FCC ID: TGN-C00240 (remote); TGN-C00240A (USB dongle)

#### Industry Canada Conformity

This device has been tested and found to comply with the limits specified in RSS-210. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This Class [B] digital apparatus complies with Canadian ICES-003.



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