

# MediaBridge Digital Media Player



Model DMP3000

User's Guide





## **Important Information**

#### WARNING

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The apparatus shall not be exposed to dripping or splashing. No objects filled with liquids, such as vases, shall be placed on the apparatus.

#### CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

**Caution:** To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.



This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.



This symbol indicates important instructions accompanying the product.

**Caution:** The power supply cord is used as the main disconnect device. Ensure that the socket-outlet is located/ installed near the equipment and is easily accessible.

Operating Temperature: 40°F to 120°F (5°C to 50°C) **Storage Temperature:** -5°F to 150°F (-20°C to 65°C) Net Weight: 5.75 lbs (approx.)

**CAUTION:** To prevent electric shock, match the wide blade of the plug to the wide slot of the electrical outlet and fully insert.

FCC Regulations state that unauthorized changes or modifications to this equipment may void the user's authority to operate it.

#### **CAUTION!**

- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure the unit is well ventilated. To prevent risk of electric shock or fire hazard due to overheating, ensure that curtains and any other materials do not obstruct the ventilation vents.
- Do not obstruct the unit's ventilation openings with newspapers, tablecloths, curtains, and similar items.
- Do not place sources of naked flames, such as lighted candles, on the unit.
- Dispose of batteries in an environmentally-friendly manner.

#### **Important Safety Instructions**

- 1. Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.





## **Important Information**

- 9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 10. Unplug this apparatus during lightning storms or when unused for long periods of time.
- 11. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

**NOTE:** This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited consumer uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

Specifications and features are subject to change without notice. Product may vary from that shown.

Logos are registered trademarks of their respective companies.

### **Product Registration**

Please fill out the product registration card (packed separately) and return it immediately. Returning the card allows us to contact you if needed.

#### **Product Information**

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the product.

Model No.:	_
Serial No.:	
Purchase Date:	_
Dealer/Address/Phone:	







## **Important Information**

### **FCC Declaration of Conformity**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Acoustic Research

Model(s): DMP3000

Equipment Classification: TV/Computer Interface Device

Responsible Party: Thomson Inc. 10330 N. Meridian Street Indianapolis, IN 46290 Telephone: (317) 587-3569

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect this equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.





## Welcome to MediaBridge!

Your AR MediaBridge allows you to take digital music files, photos, and videos stored on your computer network and play them on a home entertainment system. Instead of crowding around a computer to look at pictures, watch them on your TV, even in HD. Listen to your music the way it was meant to be heard—on your home entertainment system.

You can even stream videos from your computer network to the TV by using the MediaBridge remote control. You can experience music, movies, or photos in the comfort of your living room, family room, or bedroom.

As the MediaBridge streams your digital files from your computer network, it leaves your computer free to perform other functions such as e-mail or surfing the web. Bridging the gap is seamless—wirelessly or wired—the choice is yours.

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## Welcome to MediaBridge!

### What's in the Box

Before you start setting up, make sure your MediaBridge package includes the following parts:

- Acoustic Research Digital MediaBridge (DMP3000)
- Power supply and AC cable
- Remote control
- Two AA batteries for the remote
- Wireless networking antenna
- Composite video cable
- Analog audio cable
- Software installation CD
- Registration card

The first step in setting up your MediaBridge is installing the batteries in the remote.

IMPORTANT: Do not turn on your MediaBridge yet! Wait until you've connected it to your home entertainment system and computer network—connection instructions start on page 8.

### Installing the Batteries in the Remote Control



- 1. Remove the battery compartment cover from the back of the remote by pushing the tab and lifting off the cover.
- 2. Insert 2 "AA" fresh batteries. Make sure the polarities (+ and -) are aligned correctly.
- 3. Replace the cover.

### **Using the Remote to Operate Other Devices**

The MediaBridge remote control is already programmed to operate the MediaBridge. You can program the remote to operate up to 5 other devices in your entertainment center. See pages 22-28 for instructions on how to program and use the remote.

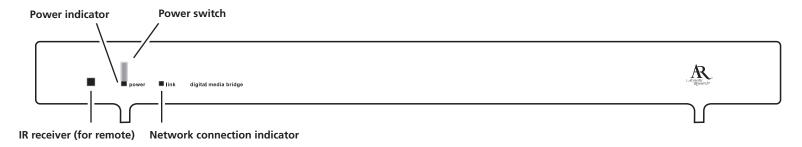




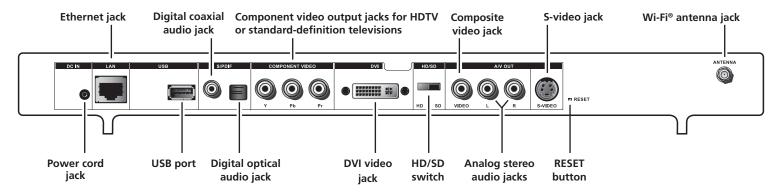


## **Welcome to MediaBridge**

### Front of the MediaBridge



## **Back of the MediaBridge**



Wi-Fi is a registered trademark of the Wi-Fi Alliance.





#### There are four steps to setting up your MediaBridge:

- 1. Connect the MediaBridge to your Home Entertainment System.
- 2. Connect the MediaBridge to your Computer Network.
- 3. Install the Software on the PCs in your network.
- 4. Run the MediaBridge Setup Wizard.

# **Step 1: Connect the MediaBridge to your Home Entertainment System**

You will need to make two connections between the MediaBridge and your entertainment system: one for video and one for audio.

**Important:** The MediaBridge uses on-screen menus for guiding your selections, so you need to connect it either directly to a TV or to a video input on an A/V receiver. It is recommended that you use Acoustic Research cables for best picture and sound performance.

#### **Video Connection**

The MediaBridge works with both High-Definition and Standard-Definition TVs. How you connect the MediaBridge to your TV depends upon the type of TV you have.

**Note:** You must have a High-Definition television or monitor in order to watch video in High-Definition.







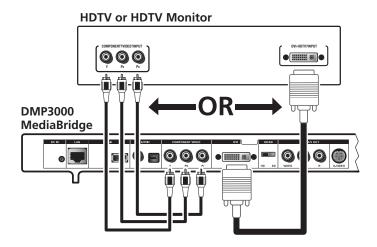
#### Connecting the MediaBridge to an HDTV or HDTV Monitor



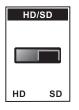
1. Move the HD/SD switch on the back of the MediaBridge to the HD position.

**Note:** When the switch is in the HD position, there will be no video signal from the composite or S-video jacks.

 Using either component video cables or a DVI video cable, connect the MediaBridge to the corresponding input on your HDTV or A/V receiver (HD video is available through both component video and DVI connections).

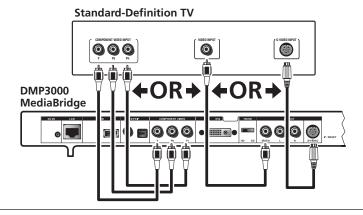


#### Connecting the MediaBridge to a Standard-Definition TV



- 1. Move the HD/SD switch on the back of the MediaBridge to the SD position. Note: When the switch is in the SD position, there will be no video signal from the DVI connector.
- 2. Using one of the following connections to connect the MediaBridge to your TV:
  - Component video (best quality)
  - S-Video (better quality)
  - Composite video (good quality)

Connect the cable from the back of the MediaBridge to the corresponding input on your TV or A/V receiver.



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#### **Audio Connections**

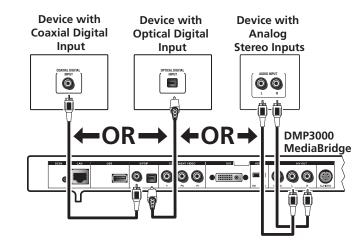
Your MediaBridge offers three audio output options: two digital outputs and one pair of analog stereo outputs. These outputs can be used to play audio through your TV, an A/V receiver, or a dedicated amplifier. Any of these outputs can be used to connect the MediaBridge to your TV or A/V device. If your device has a digital input jack, use one of the digital connection options for the best sound quality.

#### **Connection Options for Audio**

The MediaBridge offers three types of audio connections:

- Digital Coaxial (excellent quality)
- Digital Optical (excellent quality)
- Analog Stereo (good quality)

When connecting the audio cables, remember to connect the AUDIO OUT jacks on the back of the MediaBridge to the AUDIO IN jacks on your device.





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## **Setting Up Your MediaBridge**

# Step 2: Connecting the MediaBridge to your Computer Network

The MediaBridge must be connected to your computer or computer network in order to play your digital music, movies, and pictures.

You can connect the MediaBridge to your computer in one of two ways:

#### • Using a wired network

The MediaBridge can connect to a wired computer network using a standard Ethernet cable connected to the Ethernet port on the back of the unit.

#### • Using a wireless network

The MediaBridge has a built-in 802.11g wireless card and can work with an existing 802.11g or 802.11b wireless network.

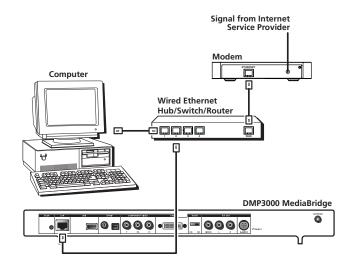
Because wireless computer networks are subject to interference from devices likes cordless phones, microwave ovens, and neighboring wireless networks, the quality of the connection between your MediaBridge and your computer can vary throughout the day. For the best performance, use the wired Ethernet connection, particularly when playing high-definition video.

**Note:** If you're using a wireless connection to the network, use the 802.11g-only option on your router, especially if you plan to use the MediaBridge for video streaming. See the users manual that came with your wireless router for more information.

# Connecting the MediaBridge using the wired Ethernet connection

To attach your MediaBridge to a wired computer network, connect a standard Ethernet cable (Cat5 or better) between the MediaBridge and your Ethernet hub/switch/router.

The following diagram shows a typical wired home network with a MediaBridge connected using a wired Ethernet connection. Please note that your wired network might be different.



A sample wired network with a MediaBridge connected. This diagram shows a typical configuration—your network and devices might be different.



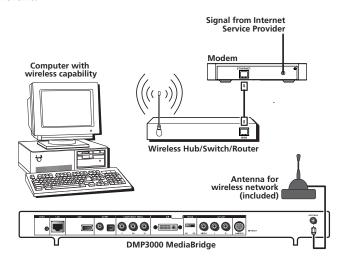


# Connecting the MediaBridge using a wireless Ethernet connection

For the best reception, the MediaBridge includes an external antenna which must be attached to the unit before it can receive the wireless signal.

Connect the antenna to the ANTENNA jack on the back of the MediaBridge and place the antenna in an unobstructed location.

The following diagram shows a typical wireless home network with a MediaBridge. Please note that your network might be different.



A sample wireless network with a MediaBridge. This diagram shows a typical configuration—your network and devices might be different.

### **Step 3: Install the Software**

Once you've connected the MediaBridge to your computer network, you are ready to install the MediaBridge software.

You must install this software on your computer in order for the MediaBridge to work with your computer.

Turn on your computer and insert the software CD into the drive.

The setup program should start automatically after a few moments. (If it does not start automatically, browse to the top directory on the CD and double-click on the Setup icon.)

On-screen instructions will guide you through the setup process.

#### Important Notes

- The MediaBridge software is not compatible with Apple Macintosh® computers.
- When installing the MediaBridge, you must be logged in with administrator privileges on your computer. Otherwise, the software will not install correctly. You do not have to be an administrator to run the software once it's installed, but to install, you must have administrative privileges.
- The MediaBridge is not designed to work with VPN (Virtual Private Network) software. If VPN software is installed on a computer in the network, the MediaBridge may not be able to see that computer.

Macintosh is a registered trademark of Apple Computer, Inc.

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## **Setting Up Your MediaBridge**

### Using the MediaBridge with a Firewall

If you have firewall software installed on your network, you may need to reconfigure the firewall software to allow the MediaBridge to access your network computers.

The MediaBridge software setup installs a background program on your computer called "MediaStreamer.exe." It is safe to allow this program to operate on the network. If the MediaStreamer program is blocked, the MediaBridge will not see any computers on the network, so the MediaBridge's media libraries will be empty.

If you're still having problems getting the MediaBridge to work with your firewall software, try making the following adjustments to your firewall settings:

- Port 6070 must be open for UDP-type network traffic
- Port 40001 must be open for TCP-type network traffic
- Port 40002 must be open for TCP-type network traffic

# Step 4: Run the MediaBridge Setup Wizard

The MediaBridge Setup Wizard takes you through the steps to get your MediaBridge up and running. The Setup Wizard lets you set the following options:

- Language
- Screen resolution
- Display type
- Network type

The last screen of the Setup Wizard confirms your Network Status information.

#### How to Use the Remote Control in the Menu System

To move around in the Setup Wizard and other on-screen menus, use the arrow buttons on the MediaBridge remote. When an item is highlighted, you can select it by pressing the OK button. If an item has arrows, you can use the left and right arrow buttons on the MediaBridge remote to change that item's setting.

Press the HOME button to display the Main Menu. Use the GO BACK button to retrace your steps in the menu system.

Continues on the next page...



#### To run the Setup Wizard:

- 1. Press the MEDIA button on the MediaBridge remote to turn the MediaBridge on.
- 2. Turn on your TV or A/V tuner. Select the correct input on your TV or tuner to display the signal from your MediaBridge. The first screen of the Setup Wizard should be displayed. Press OK to continue. If you see a different menu screen, you can start the Setup Wizard through the *Settings* menu. See page 21 for more information.
- 3. In each Setup Wizard screen, press the up or down arrow on the remote to highlight any settings you'd like to change. Then, use the left and right arrows to scroll through the options for that setting.

When you're done with a setting, press the up or down arrow to highlight *Continue*. Press OK to go to the next screen.

You can change any of these settings or run the Setup Wizard again through the *Settings* menu. See page 21 for more information.

### **Special Note for Wireless Network Users**

The *Network Type* screen in the Setup Wizard lets you set up a wireless network if you have one. If you're using a wireless network, you must tell the MediaBridge the name of your wireless network. Also, if you're using encryption on your wireless network, you must enter your security key.

Note on Network Configuration: The MediaBridge is configured to work with DHCP (Dynamic Host Configuration Protocol) servers incorporated in most routers. If you do not have a DHCP server in your router or elsewhere on your network, the MediaBridge will assign itself an IP address in the range of 169.254.xxx.xxx automatically.

**Note:** If you have turned on the encryption features of your wireless network, you need to have your WEP (Wired Equivalent Privacy) key before going any further. The MediaBridge only supports WEP. If you have turned off the broadcast of your SSID (Service Set Identifier), you also need that information before continuing.





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## **Setting Up Your MediaBridge**

#### To configure the MediaBridge for your wireless network:

- 1. In the Setup Wizard's *Network Type* screen, use the remote's up and down arrows to highlight the *Network Type* option.
- 2. If the *Network Type* option is set to *Wireless*, you don't need to change it. Highlight *Continue* and press OK to continue.
  - If the *Network Type* option is set to *Wired*, highlight the *Network Type* option and use the left or right arrow buttons to change the option to *Wireless* (it may take a few seconds for the item to change on the screen).
  - Then, highlight *Continue* and press OK to continue.
- 3. The next screen in the Setup Wizard displays a list of wireless networks the MediaBridge can detect.
- 4. Select your network from the list.
  - **Note:** If you have disabled the SSID broadcast feature on your wireless access point, you need to select the Private option and type in the name of your network using the virtual keyboard. To use the virtual keyboard:
    - 1. Press MENU on your remote to display the virtual keyboard.
    - 2. Use the arrow buttons to highlight letters and numbers, and press OK to select them.
    - 3. Press MENU again to remove the keyboard from the screen.
    - 4. Highlight the on-screen Continue button and press OK to continue.

- 5. If you have enabled encryption on your wireless network, highlight *Encryption type*. Use the left and right arrows to select the type of encryption your network uses. Then, highlight *Continue* and press OK to continue.
- 6. Select the *Encryption Key* option and type in your WEP key or passphrase using the virtual keyboard. When you've finished, press the MENU button on your remote to remove the virtual keyboard from the screen.
  - Confirm that the "link" indicator on the front of the unit is lit. If it is, highlight the on-screen *Continue* button and press OK to continue.

The next screen of the Setup Wizard shows your network status. Select *Continue* to see the final screen of the Setup Wizard, or select *Back* to change your network settings.







With the MediaBridge, you can play music from your hard drive, photos from your digital camera, or movies from your digital camcorder on your home entertainment system.

You can also access media files from USB devices via the USB port on the MediaBridge back panel.

The MediaBridge menu system displays all of the playable files available on your network. Files are listed by more than just their computer filenames—the MediaBridge menu system offers many ways of finding and sorting movies, music, and pictures.

At the bottom of the main menu, the MediaBridge offers Help and Off icons:

- Highlight and select the *Help* icon if you need directions or information on a specific screen.
- Highlight and select the Officon to turn the MediaBridge off.

### The Main Menu

To access the MediaBridge main menu, press the MEDIA button on the MediaBridge remote to put the remote control in MediaBridge mode. Then, press the HOME button.

The MediaBridge main menu has four options:

- Watch Movies

  Browse through your library of movies.
- Listen to Music
   Browse through your library of music.
- View Pictures
   Browse through your library of pictures and picture albums.
- Settings
   Change network and video settings and choose preferences.



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#### **Watch Movies**

The MediaBridge can play movies created by digital camcorders or created by PC-based tuner cards that record over-the-air digital broadcast television to your computer.

**Note:** If you have more than one computer on your network, the first screen in the Video library will ask you to choose which computer you want to browse.

The MediaBridge offers two ways of browsing through your video library:

- By the date the movie was recorded
- By the directory of folders on your computer

#### **Choosing Files**

You can play individual movies, or you can play all of the movies in a given folder or recorded in a given year. You can also tell the MediaBridge to play all of the movies in the library for the selected hard disc.

Use the arrow buttons and the OK button to navigate through your library. Then, press OK or PLAY to start playing a single movie or a group of movies (depending on what's highlighted).

**Note:** A red exclamation mark next to a video file in the library means that the MediaBridge cannot play that particular file. There are several possible reasons for this—the file may have a name that the MediaBridge has trouble recognizing, or the file may be corrupt.

#### **Playing Files**

You can use these remote control buttons during movie playback:

INFO	Displays	available i	nformation	for the

current file.

**PAUSE** Pauses the movie.

**PLAY** Continues the movie after a pause.

**PREV or NEXT** Go to the previous or next movie in

the list.

**REVERSE and** Provide transport control for standard-

**FORWARD** definition videos.

**STOP** Stops the movie and returns to the

Video library.

**Note:** If the movie you're playing on the MediaBridge has multi-channel audio, audio will only be available from the digital audio outputs. There will be no audio signal from the MediaBridge's other audio outputs.

To hear multichannel audio, use one of the MediaBridge's digital audio outputs to connect it to multichannel-capable receiver.

#### More Options...

Press the GUIDE button to access more options for playback or browsing. Press GUIDE again to clear the option list from the screen.

Press the HOME button to go to the main menu from anywhere in the MediaBridge menu system.

Press the GO BACK button to retrace your steps in the menu system.



#### **Listen to Music**

The MediaBridge offers five ways of browsing through your music library:

- By artist
- By album
- By genre
- Alphabetically, by song or file title
- By your computer's folder organization

The MediaBridge also lists any m3u or WPL playlists it finds in your network.

**Note:** If you have more than one computer in your network, the first screen in the Music library will ask you to choose which computer you want to browse.

#### **Choosing Files**

You can play individual songs, or you can play all of the songs by a given artist, on a given album, or in a given genre. You can also choose playlists that the MediaBridge finds in your network or tell the MediaBridge to play all of the songs in the library for the selected hard disc.

Use the arrow buttons and the OK button to navigate through your library. Then, press OK or PLAY to start playing a single song or a group of songs (depending on what's highlighted).

#### **Playing Files**

You can use these remote control buttons during music playback:

**INFO** Displays available information for the

current file.

**PREV or NEXT** Go to the previous or next song in the

list.

REVERSE, PLAY, FORWARD, STOP, and PAUSE

Provide transport control, just as they

would with a CD player.

#### More Options...

Press the GUIDE button to access more options for playback or browsing. Press GUIDE again to clear the option list from the screen.

Press the HOME button to go to the main menu from anywhere in the MediaBridge menu system.

Press the GO BACK button to retrace your steps in the menu system.







#### **View Pictures**

The MediaBridge offers three ways of browsing through your photos:

- By the date the photo was taken
- By the directory of folders on your computer
- Within picture albums you've created

**Note:** If you have more than one hard disc in your network, the first screen in the Picture library will ask you to choose which computer you want to browse.

The MediaBridge menu system displays thumbnails of your images to you help find pictures.

You can also create and view picture albums on your MediaBridge.

#### **Choosing Pictures**

You can view individual pictures, or you can start a slideshow with all of the pictures in the list or category on the screen (by date or by folder).

Use the arrow buttons and the OK button to navigate through your library. Then, press OK or PLAY to view a single picture or a slideshow of a group of pictures (depending on what's highlighted).

**Note:** A red exclamation mark next to a picture file's name means that the MediaBridge cannot play that particular file.

**Special note for plasma monitor owners:** To avoid uneven phosphor aging (or "burn-in"), avoid displaying the same image on your plasma monitor for a prolonged period of time. Do not turn the MediaBridge's screensaver off (by default the screensaver is on). See page 21 for more information about the MediaBridge's screensaver.

#### **Viewing Pictures and Slideshows**

You can use these remote control buttons while viewing individual pictures or during a slideshow:

**CH+ or CH-** Zoom in on or out of the current

picture.

**CLEAR** Deletes the current picture from your

network.

**FORWARD or REVERSE** Rotate the current picture clockwise or

counterclockwise.

**INFO** Displays available information for the

current file.

**PAUSE** Pauses the slideshow.

PLAY Continues the slideshow after a pause.
 PREV or NEXT Go to the previous or next picture.
 STOP Stops the slideshow and returns to the

Picture library.

Note: The Rotate Picture function does not work with read-only content.

#### More Options...

Press the GUIDE button to access more options for playback or browsing. Press GUIDE again to clear the option list from the screen.

Press the HOME button to go to the main menu from anywhere in the MediaBridge menu system.

Press the GO BACK button to retrace your steps in the menu system.



#### **Creating and Viewing Picture Albums**

From the Pictures menu you can browse through the picture albums you've already created, organize existing albums, or create a new one.

- Choose *View Picture Albums* to see the picture albums you've already created and play one as a slideshow.
- Choose *Organize Albums* to create a new picture album or organize an existing album.

#### To create a new picture album:

- 1. Choose *View Pictures* from the main menu. If you have more than one source for media in your network, choose the source you want to browse for pictures.
- 2. Choose Organize Albums from the Pictures menu.
- 3. Choose *Create new album* from the Organize Album menu.
- 4. Browse through your picture library by year and month—the menu shows you thumbnails of the images for that year and month.
- 5. Use the arrow buttons to highlight a thumbnail, and press OK to include that image in the album (a checkmark appears above the images in the album).

**Note:** If you want to customize your album's name, choose Rename this album from the Album browse screen. Then, press MENU and use the on-screen keyboard to enter a name—you'll need to delete the existing name first. Press MENU again to clear the keyboard from the screen. Then, press GO BACK to return to the Album browse screen.

6. Press the GO BACK button when you've finished compiling the pictures in your album. The album appears in the list of albums available for organizing or viewing.

#### **Playing Slideshows with Music**

You can have the MediaBridge play music while you watch a slideshow.

#### To start the music during the slideshow:

- 1. While a slideshow is running, press the MUSIC button on the remote to bring up the music menu.
- 2. Browse and select the music or playlist you want to play. Press OK to start playback of the file(s).
- 3. Press the PICS button.
- 4. Select *Resume Slideshow* and press OK.

You can also start the music playlist first and add the slideshow later. Start the playlist (steps 1 and 2 here). Then, press the PICS button, find the slideshow you want to see, and press OK or PLAY to select it.







### **Settings**

The Settings menu lets you customize your MediaBridge to fit your preferences and home entertainment/computer network configuration. There are three kinds of options you can set: General Settings, Library Settings, and System Settings.

#### **General Settings**

Select *General Settings* in the Settings menu to set your preferences for the following options:

- screensaver delay
- USB media auto-play
- closed captioning
- menu system look and feel

language

The General Settings menu also lets you repeat the Setup Wizard, restore the MediaBridge's default settings, or update the MediaBridge's software.

**Note:** The MediaBridge must have access to an internet connection in order to run the software update.

#### To repeat the Setup Wizard:

- 1. Choose Settings from the main menu.
- 2. Choose *General Settings* from the Settings menu.
- 3. Choose *Repeat setup wizard* from the General Settings menu.
- 4. Follow the on-screen instructions to complete the Setup Wizard, or press the HOME button to exit.

#### **Library Settings**

Select *Library Settings* in the Settings menu if you want to scan a media library in your network.

#### **System Settings**

Select *System Settings* in the Settings menu to set your preferences for Display and Network Settings.

### **Accessing USB Devices**

You can access the media from a USB storage device by connecting it to the USB port on the back of the MediaBridge.

The MediaBridge will recognize the device and scan it automatically—this will take a few moments.

A *Removable Media* menu item will appear in the movies, music, and pictures libraries until you disconnect the device. Choose this item to browse through the USB device's media contents.

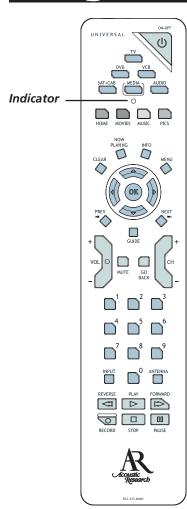
#### Notes:

- The MediaBridge recognizes only certain kinds of USB devices: USB thumb drives, USB memory card readers, and USB hard drives. Please note that not all USB devices are compatible with the MediaBridge.
- If you're connecting an RCA Lyra to the MediaBridge using a USB connection, make sure the Lyra's USB Protocol is set to Mass Storage Class.
- USB devices should be formatted as NTFS or FAT32 in order for the MediaBridge to play files from them. If your USB device is not recognized by the MediaBridge, check its formatting type.



### **(**

## **Using Your Remote Control**



### The Remote Control

The MediaBridge includes a 6-device universal remote control. The remote already operates the MediaBridge and many RCA, GE, and Proscan devices. It must be programmed to work with other devices (see pages 24-25 for more information on programming).

#### The Buttons on the Remote

**(0-9) Number buttons** You can enter some settings directly with the number buttons.

**ANTENNA** In VCR mode (if programmed), this button works as a TV/VCR button for some VCRs. In SAT•CAB mode (if programmed), this button works as a TV/SAT button for some satellite receivers.

**Arrow buttons** Used to navigate through on-screen menus and to highlight options.

**CH + or CH -** While viewing pictures from your MediaBridge, this button zooms in on or zooms out of the current picture. Changes channels in TV, VCR, or SAT•CAB mode.

**CLEAR** While viewing pictures from your MediaBridge, this button deletes the current picture from the network (except for read-only pictures). For some other devices, this button removes menus or displays from the screen.

**Device buttons** Device buttons are used to set the remote to operate a certain device. For example, if you want to use the MediaBridge, press the MEDIA button. This tells the remote you are using the MediaBridge, and the remote communicates with the MediaBridge.

**AUDIO** Puts the remote in Audio mode so the remote (if programmed) operates the audio device.

**DVD** Puts the remote in DVD mode so the remote (if programmed) operates the DVD player.

MEDIA Puts the remote in MediaBridge mode so the remote operates the MediaBridge.

**SAT•CAB** Puts the remote in satellite/cable box mode so the remote (if programmed) operates a satellite receiver or cable box.

**TV** Puts the remote in TV mode so the remote (if programmed) operates the TV.

**VCR** Puts the remote in VCR mode so the remote (if programmed) operates the VCR.

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### **(**

## **Using Your Remote Control**

**GO BACK** Returns you to the previous menu or screen.

**GUIDE** When you're controlling the MediaBridge, this button accesses the options available for viewing pictures or movies or listening to music (press again to clear the options from the screen).

**HOME** Brings up the main menu for the MediaBridge from any point in the MediaBridge media system.

**Indicator** Flashes when you press a remote control button. Also flashes during the remote control programming procedure (see the following pages for more information).

**INFO** Displays available information for an image, song, or movie.

**INPUT** Press to toggle through the available input sources for TVs, satellite receivers, or VCRs.

**MENU** Brings up the MediaBridge's on-screen keyboard (when available). For some devices, this button accesses a main menu.

**MOVIES** Accesses the MediaBridge's Video Media Library screen or Videos Main Menu.

**MUSIC** Accesses the MediaBridge's Music Media Library screen or Music Main Menu.

**MUTE** Reduces volume to its minimum level. Press again to restore the volume.

**NEXT** In MediaBridge mode, goes to the next song/movie/

picture in a playlist or slideshow. In DVD mode, goes to the next chapter.

**NOW PLAYING** This button has no functionality with the MediaBridge.

**OK** When in the menu system, selects highlighted items.

**ON•OFF** Turns the MediaBridge on and off. If the remote is in another device mode (TV, DVD, etc.) and programmed to control that device, this button will turn the device on and off.

**PICS** Accesses the MediaBridge's Pictures Media Library screen or Pictures Main Menu.

**PLAY, STOP, and PAUSE** Provide transport control for movie, music, and slideshow playback. Also provides transport control for many DVD players and VCRs.

**PREV** (**Previous**) In MediaBridge mode, goes to the previous song/movie/picture in a playlist or slideshow. In DVD mode, goes to the previous chapter.

**RECORD** Starts recording for some VCRs, DVD recorders, or hard disk recorders.

**REVERSE and FORWARD** Provide transport control for music and standard-definition movie playback. Rotate pictures counterclockwise and clockwise (except for read-only pictures). Also provides transport control for many DVD players and VCRs.

**VOL – or VOL +** Decreases or increases the volume.

### $\bigoplus$

## **Using Your Remote Control**

# Using the Universal Remote with Other Devices

The universal remote can be programmed to operate many brands of remote controllable TVs, VCRs, audio devices, DVD players, cable boxes, satellite receivers, and other devices. This remote is already programmed to control many RCA, GE, and Proscan devices.

#### Find Out If You Need to Program the Remote

To determine whether the universal remote needs to be programmed to operate one of the devices in your home entertainment system:

- 1. Turn on the device (your TV, for example).
- 2. Point the remote at the device.
- 3. Press the corresponding device button (in this example, TV).
- 4. Press ON•OFF to see if the device responds. If the device doesn't respond, you need to program the remote to operate it.

### **Programming the Remote**

There are two ways to program the remote control to operate other devices: Automatic Code Search and Direct Entry.

#### **Using Automatic Code Search**

The following instructions can be used to program the remote to operate each of your devices. If you want to stop the automatic code search without programming any of your devices, press and hold CLEAR until the indicator on the remote turns off.

- 1. Turn on the device you want to operate (VCR, DVD player, etc.).
- 2. Press and hold the device button you want to program (VCR, DVD, etc.). While holding the device button, press and hold ON•OFF until the indicator on the remote turns on, then release both buttons.
- 3. Point the remote at the device.

  Important Note: The remote may not be compatible with all models of all brands of devices. It also may not operate all functions of your device.
- 4. Press and release PLAY, then wait 5 seconds or until the indicator stops flashing.

At this point the remote is searching for the correct code to program. If, after 5 seconds, the device you want to operate does not turn off, press PLAY again to tell the remote to search the next set of codes.







## **Using Your Remote Control**

Continue pressing and releasing PLAY until the device turns off or you have searched through all of the codes. The indicator flashes when all codes have been searched; then, the indicator turns off, and the remote exits Automatic Code Search.

If the device you want to control does turn off:

- 1. Press and release REVERSE, then wait 2 seconds. Repeat this step until the device turns back on.
- 2. To finish, press and hold STOP until the indicator on the remote turns off.

#### **Using Direct Entry**

- 1. Turn on the device you want to operate (VCR, DVD player, etc.).
- 2. Look up the brand and code number(s) for the device on the code list on pages 26-28.
- 3. Press and hold the device button you want to program on the remote.
- 4. Enter the 4-digit code from the remote control code list on the following pages. If the indicator flashes, you have either entered an invalid code or the button isn't programmable.
- 5. Release the device button, point remote at device, and then press ON•OFF to see if the device responds to the command. If it doesn't, try pressing the device button and then ON•OFF again.

- If you get no response, repeat these steps using the next code listed for your brand, until the device responds to the remote commands.
- If you try all the codes for your device brand and none work, try the automatic code search method. If automatic code search doesn't find the code, the remote is not compatible with your device.

# How to Use the Remote After You've Programmed It

Because this universal remote can control several different devices (TV, DVD, VCR, satellite receiver, etc.), the remote uses operational modes triggered by the device buttons.

- 1. Press the appropriate device button (DVD, TV, VCR, SAT•CABLE, AUDIO, AUX•HD) to set the remote to control the device.
- 2. Press ON•OFF to turn the device on or off.
- 3. Use the remote buttons that apply to that device.

**Notes:** The remote control may not be compatible with all brands and models of devices.

If you keep pressing buttons and nothing happens, the remote is probably in the wrong mode. You must press the device button that matches the device you want to operate (i.e., if you want to operate the VCR, press VCR on the remote control to put the remote in VCR mode).





## **Remote Control Codes**

Audio Codes	5
Audio (General)	
GE	
Proscan	
RCA	4000
Amplifier	
GE	4003
Proscan	
RCA	
Audio Cassette	
GE	
Proscan	
RCA	4006
CD	
ADC	4055, 4056, 4066
Aiwa	
Akai	4058
Denon	4060
Emerson	
Fisher	
GE	
GE	4007
Hitachi	
JVC	
Kenwood	
Luxman	
Marantz	
MCS	
Mitsubishi	
NEC	
Onkyo Panasonic	
Pioneer	
Proscan	
RCA	
RCA	
Sears	
Sony	4051 4061
Technics	
Toshiba	
Yamaha	
Phono	,
GE	4005
Proscan	
RCA	

Receiver/Tuner	
Aiwa 40	008, 4009, 4010, 4011, 4012, 40
Harman Kardon	40
JBL	40
JVC	40
Kenwood	40
Onkyo	403
Optimus	403
Panasonic	
Pioneer	40
RCA	
Sherwood	403
Sony	
Technics	
Yamaha	4018, 40
Cable E	Box Codes
A.D.C	5002 5003 5004 5004 50
	5002, 5003, 5004, 5006, 50
	5009, 50
	500
Contec	50

Cable Box Codes		
ABC	009,	501
Contec		
Eastern		
GE		
Gemini5		
General Instruments		500
Hamlin	026,	503
Hitachi	039,	504
Magnavox		
Motorola		
Movie Time		
NEC		
NSC		
Oak5		
Panasonic		
Philips5011, 5012, 5013, 5014, 5018, 5024, 5028, 5	029,	503
Pioneer5		
Proscan		
RCA		
Samsung		
Scientific Atlanta 5006, 5034, 5035, 5036, 5073, 5	07/	507
Signature		
Sprucer		
Standard Component		
Starcom		
Stargate		
Tocom5		
United Cable		
Universal5008, 5		
View Star	024,	502
Zenith		504

Combo Codes			
DVD/VCR	DVD		
Broksonic	3075	2075	
Emerson	3076	2076	
Go Video	3077, 3081	2077	
JVC	3078	2078	
RCA	3079	2079	
Samsung			
Sanyo	3082	2082	
Sony			
Zenith			
TV/DVD BroksonicSansui Toshiba		1149	
TV/DVD/VCR			
Panasonic Sylvana			
TV/VCR Broksonic		1151	
D\	/D Codes		

Aiwa		3010	3021	302
Apex				
Broksonic				
Daewoo				
Denon				
Emerson				
Funai				
GE				
Go Video				
Hitachi				
JVC				
Kenwood				
Konka				
Lasonic				
Magnavox				
Memorex				
Mintek	 	 		.303
Mitsubishi	 	 		300
NAD	 	 		303
Norcent	 	 	3039,	304
Onkyo	 	 		304
Oritron	 	 		304
Panasonic	 	 		301
Philips	 	 	3004,	302
Pioneer				
Proscan				







## **Remote Control Codes**

### DVD Codes (continued)

Qwestar	3047
RCA	
Samsung	3072, 3073, 3074, 3080
Sansui	
Sanyo	
	7, 3016, 3017, 3054, 3055, 3056, 3083
Teac	
Technics	3058
	3019, 3065, 3084
Portable DVD	
Audiovox	3025, 3026
RCA	

### Home-Theater-In-A-Box (HTIB) Codes

	Audio	DVD
JBL	4031	3088
IVC	4032	3089
Koss	4033	3085, 3090
Onkyo	4034	3091
Panasonic		
Pioneer	4036	3093
RCA		
Venturer		

#### **PVR Codes**

RePlay	. 208
Tivo	. 208

### **Satellite Receiver Codes**

Alphastar	5064
Alphastar	5046, 5047
Dishnet	5063
Drake	5048, 5049
Echostar	5070
GE	5000, 5001, 5072
General Instruments	
Hitachi	5066, 5067
Hughes Network Systems	5062, 5071
JVC	5065
Panasonic	
Philips	5068
Primestar	5061

Proscan	5000, 5001, 5072
RCA	5000, 5001, 5072
Realistic	505
Sony	5058
STS1	5054
STS3	5055
STS4	5050
Toshiba	5057, 5059
Uniden	5069

TV Codes							
Admiral,	18						
Aiko							
Akai	03						
Amtron							
Anam National	12						
AOC	13						
Apex							
Audiovox							
Bell & Howell							
Broksonic							
Celebrity							
Centurion							
Citizen 1005, 1007, 1008, 1015, 102							
1045, 1063, 1095, 11	19						
Colortyme	10						
Contec/Cony	26						
Craig	26						
Crown	38						
Curtis Mathes 1001, 1005, 1007, 1014, 102	9,						
1045, 1063, 1095, 1119, 1130, 11	57						
Daewoo	6,						
1017, 1080, 1095, 110	98						
Daytron							
Dimensia							
Dumont							
Electroband 100	J3						
Electrohome 1003, 1004, 1005, 1007, 1018, 1019, 102							
Emerson	5,						
1024, 1025, 1026, 1027, 1029, 104	:),						
1078, 1095, 1101, 1102, 1109, 1127, 1131, 11; Envision	20						
Fisher	J/						
Fuiitsu 1028, 1029, 1030, 1043, 110							
Funai	4/						
1104, 1120, 1130, 1132, 1157, 115	= 0						
Goldstar1005, 1006, 1007, 1011, 1018, 1033, 1034, 103	50						
1087, 1088, 1095, 10	26						
Hallmark	7U 17						
Hisense 11							
Hitachi	7						
1102, 1126, 1134, 1135, 1136, 1137, 113	38						
1102, 1120, 1134, 1133, 1130, 1137, 11	,,,						

Infinity								. 1038
Janeil								.1098
JBL								
JC Penney	.1001,	1005,	1006,	1007,	1008,	1012,	1020,	1031,
	1032,			1044,				
		1095,	1096,	, 1104,	1130,	1132	, 1147,	1157
Jensen JVC							. 1005,	1007
JVC			1011,	1012,	1013,	1032,	1037,	1039,
				1089,	1090,	1105.	1127,	1146
Kawasho						. 1003.	1005,	1007
Kenwood						. 1005.	1007,	1018
Kloss Novabe	am				. 1026,	1040.	1041,	1098
KTV					. 1026,	1042	1095.	1101
LG								
Loewe								
Logik								
Luxman								
LXI		1001.	1007.	1029.	1038.	1043.	1044.	1045.
		,	1104	, 1116,	1130.	1132	1147	1157
Magnavox	.1005.	1007.	1008.	1018.	1038.	1040.	1041.	1046
1047.	1048,	1055.	1082	1083.	1124.	1125	1129	1139
Maiestic 1017,	, 1010,	1000,	1002,	, 1003,	1121,	1120	,,	1002
Majestic Marantz				1005	1007	1036	1038	1049
Megatron							1007	1036
Memorex MGA				1002	1006	1007	1020	1045
MGA	1005	1006	1007	1018	1020	1030	1050	1051
Mitsubishi	,	1000,	1007,	1006	1007	1018	1020	1030
WIII30D13111			100),	1000,	1050	1010,	1052	1070
Montgomery '	Ward				1000,	10)1,	, 10)2,	1002
Motorola	ward						1004	1002
MTC								
Multitech								
NAD			1007	10/13	1044	1106	1126	11/17
NEC			. 1007,	1004	1005	1006	1007	1010
Nikko				. 1004,	1005,	1000,	1007,	1010
Onwa								
Ontino							1106	1126
Optimus Optonica		•••••					. 1100,	1007
Orion							1001,	1100
Panasonic Philco	1004,	1052,	1008,	1005	1006	1007	1000	1011
Philco			1004,	1005,	1000,	100/,	1008,	1011,
DI di			1018,	, 1038,	1040,	1041,	, 1046,	1048
Philips		10/0	1004,	1005,	1008,	1011,	1018,	1058,
70.1		1040,	1041,	, 1046,	1055,	1054	, 1055,	1050
Pioneer			1005,	1007,	1057,	1058,	1059,	1102,
						1106,	, 1126,	1138
Portland				. 1005,	1006,	1007	, 1015,	1095
Price Club								
Prima								
Prism								. 1032
Proscan		1000,	1001,	, 1104,	1130,	1132	, 1157,	1158
Proton						. 1005.	1007.	1011
Quasar				. 1004,	1032,	1042	, 1060,	1121
Dadio Shaels					1020	10/5	1120	1157





## **Remote Control Codes**

Radio Shack/Realistic 1001, 1005, 1007, 1011, 1026, 1029,
1045, 1061, 1095, 1096
RCA1000, 1001, 1004, 1005, 1006, 1007, 1018, 1102, 1104,
1108, 1130, 1132, 1138, 1144, 1155, 1157, 1158
Realistic
Dum 20 1004
RUIICO
Runco
Samsung1005, 1006, 1007, 1011, 1014, 1018, 1062, 1063,
1064, 1095, 1096, 1114, 1133
Sansui
Sansui
Scott
Sears
1028, 1029, 1030, 1039, 1043, 1044, 1045,
1067, 1068, 1103, 1104, 1107, 1130, 1132, 1147, 1157
Sharp
1069, 1070, 1071, 1077, 1095, 1097
Signature
Signature
Soundesign
Starlite
Supre-Macy
Sylvania1005, 1007, 1008, 1018, 1038, 1040, 1041, 1046,
1047, 1048, 1055, 1073, 1092, 1154
Symphonic
Tandy
Tatung
Technics
Techwood
Teknika1002, 1005, 1006, 1007, 1008, 1011, 1012, 1013,
1015, 1026, 1027, 1047, 1063, 1094, 1095, 1121, 1128 Telecaption
Telecaption
Toshiba
1074, 1075, 1091, 1092, 1145, 1147
Totevision
Universal 1031, 1054
Wards
1021, 1024, 1027, 1031, 1038, 1040,
1041, 1046, 1047, 1054, 1055, 1061, 1076, 1130, 1157
Yamaha
Zenith

VCR Code
----------

Admiral	200
Aiko	
Akai	. 2002, 2003, 2004, 2057, 2058, 205
	201
Broksonic	
	20
	2017, 201
	2016, 205

Carver						. 2023,	203
Citizen2009	, 2010	, 2011,	2012,	2013,	2014,	2015,	202
Colortyme							. 200
Craig				. 2009,	2010,	2019,	203
Curtis Mathes .2005	, 2009	, 2012,	2014,	2017,	2018,	2020,	200
Daewoo	. 2011	, 2013,	2015,	2021,	2022,	2023,	205
Daytron							. 205
Electrohome						. 2010,	202
Emerson	2002,	2008,	2010,	2011,	2017,	2020,	202
	2022,	2024,	2025,	2026,	2027,	2028,	203
			2059	, 2061	, 2067	, 2069	,207
Fisher				. 2007,	2019,	2029,	203
Fuji					. 2003,	2017,	200
Funai							. 202
Garrard							. 202
GE2000, 2001	2009	, 2017,	2018,	2060,	2063,	2072,	207
Go Video						2074,	207
Goldstar			. 2005,	2010,	2014,	2032,	203
Gradiente							. 202
Harman Kardon							. 200
Harwood							. 203
Hitachi							
JC Penney2005,	2006,	2007,	2008,	2009,	2010,	2017,	201
Jensen		2030,	2033,	2034,	2036,	2037,	205
Jensen					. 2033,	2034,	205
JVC	. 2005	, 2006,	2007,	2014,	2057,	2064,	207
Kenwood							
KLH							
Kodak						. 2010,	201
LG							. 201
Logik							
LXI							. 201
Magnavox Marantz	. 2017	, 2018,	2037,	2038,	2052,	2054,	200
Matsushita							
Memorex2007.	, 2009	, 2010,	2017,	2019,	2022,	2052,	200
MGA							
Minolta							
Mitsubishi2024	, 2033	, 2034,	2039,	2040,	2041,	2059,	200
Montgomery Ward. Motorola						2017	. 200
MTC			2000	2012		2021	. 200
Multitech	2005	2006	. 2009,	2012,	2022,	2051,	203
NEC	. 2005	, 2006,	2007,	2012,	2014,	205/,	200
Nikko							
Noblex							
Olympus							
Optimus							
Optonica				2017	2010	2055	. 204
Panasonic				. 2017,	2018,	2055,	200
Pentax			. 2012,	2055,	2054,	2053,	200
Pentex Research Philco				2017	2010	2027	. 201
FILICO				. 201/,	2018,	405/,	400

PhilipsPioneer	. 2017.	2037.	2047.	2065
Pioneer	. 2006.	2033.	2042.	2064
Portland	. 2012.	2013.	2015.	2056
Proscan				
Quasar		2017.	2018.	2066
Radio Shack		2010.	2047.	2068
Radio Shack	2010.	2017.	2018.	2019.
Radix			,	2010
Radix RCA2000, 2001, 2002, 2009, 2017, 2045, 2053, 2060, 2063, 2066,	2033.	2034.	2043.	2044.
2045, 2053, 2060, 2063, 2066,	2070.	2072.	2073.	2079
Realistic2007, 2009, 2010, 2011,	2017.	2018.	2019.	2022.
neumotic2007, 2007, 2010, 2011,	2024	2029	2047	2068
Ricoh	,	,	_01/,	2071
Runco				2052
Samsung2004, 2009, 2011, 2027,	2031	2058	2080	2081
Sansui	2006	2046	2057	2064
Sanyo				
Scott 2008, 2011, 2021,	2026	2028	2039	2061
Sears2007, 2010, 2017, 2019, 2029,	2030	2033	2034	2053
Sharp	2024	2047	2048	2068
Shintom				
Signature	. 2005,	2001,	2000,	2068
Singer	• • • • • • • • • • • • • • • • • • • •	2017	2036	2071
Sony	2049	2050	2062	2083
STS 2003,	2017,	2000,	2017	2053
STS	2037	2038	2039	2065
Symphonic	2007,	2000,	2000,	2022
Tandy				2007
Tashiko				
Tatung				
Teac			2022	2057
Technics				
Teknika	2010	2017	2022	2051
Toshiba	2030	2033	2039	2059
Totevision				
Unitech				
Vector Research	2005	2006	2011	2012
Video Concepts 2005	2005,	2011	2011,	2012
Video Concepts	2022	2011,	2012,	2034
2036 2047	2053	2061	2068	2070
XR-1000	<b>2</b> 000,	2017	2022	2036
Yamaha	2006	2007	2014	2057
Zenith	2052	2062	2014,	2084
ZCIIIII 2003, 2049,	2002,	2002,	20/1,	2004

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## **Troubleshooting**

Many problems you encounter with your MediaBridge can be resolved by consulting the following troubleshooting list.

### **Network problems**

#### No connection to the wireless network.

Check to make sure the wireless antenna is properly attached to the back of the MediaBridge.

Also, check the "link" indicator on the front panel of the MediaBridge. If the "link" indicator is not lit, the MediaBridge has not obtained an IP address. Check your router and network settings.

#### The MediaBridge displays duplicate wireless network names.

Wireless access points come configured with a default wireless network name. For example, wireless routers and access points made by Linksys default to "linksys" as the network name. If the MediaBridge is displaying duplicate names, it is receiving a wireless signal from two different routers which happen to use identical names. Change the name of your wireless network, or try both networks.

### Unsure which wireless network is yours.

Your wireless access point or wireless router determines the name of your wireless network. Refer to the manual of your access point or router to determine the network name (also called the SSID).

## The MediaBridge can't find one of the computers in my network.

If VPN (Virtual Private Network) software is installed on a computer in your network, the MediaBridge may not be able to see that computer. The MediaBridge is not designed to work with VPN software.

### Firewall problems

#### All of the MediaBridge media libraries are empty.

If you have firewall software installed on your network, you may need to reconfigure that firewall software to allow the MediaBridge to access your network computers.

The MediaBridge software setup installs a background program on your computer(s) called "MediaStreamer.exe." It is safe to allow this program to operate on the network. If the MediaStreamer program is blocked, the MediaBridge will not see any computers on the network, so the MediaBridge's media libraries will be empty.

If you're still having problems getting the MediaBridge to work with your firewall software, try making the following adjustments to your firewall settings:

- Port 6070 must be open for UDP-type network traffic.
- Port 40001 must be open for TCP-type network traffic.
- Port 40002 must be open for TCP-type network traffic.





Graphics contained within this publication are for representation only.

### **(**

## **Troubleshooting**

### Remote control problems

#### Unit does not respond to remote.

Make sure the remote is in the right "mode" to control the MediaBridge: press the MEDIA button, then try using the remote with the MediaBridge.

If that doesn't work, check the following items:

- Make sure the batteries in the remote are fresh.
- Point the remote directly at the remote sensor on the front panel of the MediaBridge.
- Make sure the path between the remote control and the MediaBridge is clear.
- Try moving closer to the MediaBridge.

If the MediaBridge still does not respond, press the power button on the MediaBridge front panel to turn the MediaBridge off. Wait a minute or two, then press the power button on the front panel of the MediaBridge again to turn the MediaBridge on.

If the MediaBridge does not turn off, unplug the AC power cord from the wall outlet and wait a minute or two. Then, plug the unit back in and turn it back on.

### MediaBridge problems

#### The MediaBridge power button doesn't turn the unit off.

Unplug the AC power cord from the wall outlet and wait a minute or two. Then, plug the unit back in and turn it back on.

### **USB** device problems

#### The MediaBridge can't find my USB device.

It might take the MediaBridge a few moments to recognize and scan your USB device once you've connected it to the USB port.

If you're connecting an RCA Lyra to the MediaBridge using a USB connection, make sure the Lyra's USB Protocol is set to *Mass Storage Class*.

Please note that USB devices should be formatted as *NTFS* or *FAT32* in order for the MediaBridge to play files from them. If your USB device is not recognized by the MediaBridge, check its formatting type.

Not all USB devices are compatible with the MediaBridge. The MediaBridge recognizes only certain kinds of USB devices: USB thumb drives, USB memory card readers, and USB hard drives.







## **Troubleshooting**

### Media library problems

## Files recently saved on networked media source don't appear on MediaBridge.

You may need to refresh the MediaBridge's browser.

First, press the HOME button on the MediaBridge's remote. From the main menu, select the library you want to browse. Then, look for the recently saved files again.

If these files still don't show up in the library, wait about 60 seconds and press the HOME button again. From the main menu, select the library you want to browse. Then, look for the recently saved files again.

If you still don't see the recently saved files in the library, restart the MediaBridge and browse the media library again.

If you still have trouble viewing files, make sure your files match the supported formats (see "My images, music files, or video files won't play or display").

### File problems

#### My images, music files, or video files won't play or display

Make sure the MediaBridge supports the file format or encoding you're trying to play. The MediaBridge may not support all music and movie files purchased from online music or movie sites.

The MediaBridge supports the following types of file formats and codecs (in the next column):

#### File Container Formats

- MPEG Program (ISO 11172-1 and ISO/IEC 13818-1)
- MPEG Transport (ISO/IEC 13818-1)
- AVI (DivX® 3, 4, 5; DivX HD, XviD, MJPEG, DV Type 2)
- ASF, WMV (Windows Media® Video)
- ASX, WMA (Windows Media® Audio), MP3, WAV, M4A
- IFO, VOB

#### Video Codecs

- MPEG1 (ISO 11172-2) MPEG2 (ISO 13818-2)
- MPEG4 (ISO/IEC 14496-2)
- DV (requires wired link)
- MJPEG (requires wired link)
- WMV (V7, V8 Partial, V9) (non-drm)

#### Audio Codecs

- MPEG1/2 Layers 1,2 and 3 (MP3) (ISO 11172-3)
- SPDIF passthru for Dolby® Digital and DTS® audio
- WMA (Standard, Pro and Lossless) (non-drm)
- WAV (LPCM)
- AAC (except for protected files from the iTunes® music store)

### **Image Formats**

- JPEG w/ JFIF (ISO DIS10918-1) BMP
- PNG (ISO 15948:2003)
- Uncompressed TIFF

If higher-definition video does not play back over a wireless connection, try a wired connection.

DivX is a registered trademark of DivX Networks, Inc.

iTunes is a registered trademark of Apple Computer, Inc.

Windows Media is a registered trademark of the Microsoft Corporation in the United States and/or other countries.

Manufactured under license from Dolby Laboratories. "Dolby" and the double-D symbol are trademarks of Dolby Laboratories.

DTS is a registered trademark of Digital Theater Systems, Inc.

### **(**

## **Troubleshooting**

#### I can't hear the audio from my movie.

If the movie you're playing on the MediaBridge has multichannel audio, audio will only be available from the digital audio outputs. There will be no audio signal from the MediaBridge's other audio outputs.

To hear multichannel audio, use one of the MediaBridge's digital audio outputs to connect it to multichannel-capable receiver.

## There's a red exclamation mark next to one of the video or picture files in my library.

The MediaBridge displays a red exclamation mark next to video or picture files it has tried unsuccessfully to play.

The red exclamation mark means that the MediaBridge cannot play that particular file. There are several possible reasons for this—the file may have a name that the MediaBridge has trouble recognizing, or the file may be corrupt.

Please note that Windows Media Center Edition PCs use a proprietary file format for recording, and the MediaBridge cannot play these files.

### **Display problems**

## Only the "AR" (Acoustic Research) screen appears when I turn on the MediaBridge. I don't see the main menu.

Make sure the SD/HD switch on the back of the MediaBridge is set to the right position for the type of connection you're using between the MediaBridge and your TV or monitor.

If you used the MediaBridge's VIDEO or S-VIDEO output jacks, set the SD/HD switch to SD.

If you used the MediaBridge's DVI output jack, set the SD/HD switch to HD.

If you used the MediaBridge's COMPONENT VIDEO jacks, set the SD/HD switch to match the kind of TV or monitor you have: SD for a standard-definition monitor or HD for a high-definition monitor.







## **Troubleshooting**

#### Picture Appears, But Colors Are Wrong.

- If using an S-Video or a VGA connection, ensure that the cables are firmly connected to both the MediaBridge and the display.
- If using a component video connection, unplug each of the three (red, green, blue) connectors from the MediaBridge and verify that the color of the plug matches the color of the connector on the MediaBridge. Swapping the red and blue connectors accidentally will result in improper color display. If this does not solve the problem, do the same check on the display connectors.
- You may have a defective cable. Try another cable of the same type.

### Problems going between media types

I am viewing images and would now like to listen to music. How do I go back to the Music Player?

Press the MUSIC button on the remote to access the Music Media Library. Use the arrow buttons and OK to browse through the library and choose the song(s) you want to hear.

To listen to music and view images at the same time, see the next troubleshooting item.

## I am listening to music and would like to view images. How do I go back to the Picture Viewer?

With your music playing, press the PICS button on the remote to access the Pictures Media Library. Use the arrow buttons and OK to find the picture(s) you want to view (even in slideshow mode).

If you would like to view images without listening to music, press PAUSE while you're viewing the slideshow/pictures. Then, press MUSIC and press STOP while the Music Media Library is on the screen. Press PICS and then select *Resume Slideshow* to return to the pictures/slideshow.







### **Limited Warranty**

### Media Bridge LIMITED WARRANTY

#### What your warranty covers:

• Any defect in materials or workmanship.

#### For how long after your purchase:

• 1 Year - Unit exchange, which includes parts and labor.

#### What we will do:

• Exchange the defective portion of your Media Bridge with a new or, at our option, refurbished unit.

#### How you get service:

- Call 1-800 464 7022 and have your unit's date of purchase and model/serial number ready. The model/serial number information is on the back or bottom of your unit.
- A representative will troubleshoot your problem over the phone.
- If the representative determines that you should receive a replacement unit you will be provided with a Service Request (SR) number and instructions on how to obtain the exchange. No returns will be accepted without the SR number.

#### What your warranty does not cover:

- Acts of nature, such as but not limited to lightning damage.
- Damage from misuse or neglect.

- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- · Batteries.
- Installation.
- Shipping damage if the unit was not packed and shipped in the manner prescribed by Thomson.

#### **Product Registration:**

 Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

#### Limitation of Warranty:

• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON INC., ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.







**Limited Warranty** 

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#### How state law relates to warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### If you purchased your product outside the United States:

This warranty does not apply. See your dealer for warranty information.







The MediaBridge PC application, user's guide, and warranty are available for download at www.acoustic-research.com. All open-source GPL code that has been modified is also available at that website.

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