

Yealink

Certified for

Microsoft Teams

BH70 Mono & BH70 Dual Bluetooth Headset



Quick Start Guide V1.0



Please update the headset to the latest version via Yealink USB Connect (PC) or Yealink Connect (APP) before using.

Notes

1. Please use the power adapter provided by Yealink to get a more efficient charging experience.
2. Please do not place any metal and magnetic cards on the charging board to avoid abnormalities and damage to the charger.
3. Please do not charge too far away from the charging sign to get a more efficient charging experience.
4. During use, if you find the charging board or the charged device is overheated and the charging stops (the indicator light keeps flashing), you need to remove the charged device until it cools down, and then try charging again.
5. The indicator light of the charging stand keeps flashing, and it may be the following three situations:
 - The location of the charged device is not placed correctly. You need to replace the it. After calibrating the charging position, you can charge the device normally until the indicator light is always on.
 - The charging stand has an overheating alarm. After the mobile phone or the charging stand cools down, it will stop flashing automatically and enter the normal charging state.
 - Metal or magnetic cards may be placed on the charging board, and please remove them.

Safety Guide

1. Do not disassemble the product by yourself or bring it near fire and water to avoid short circuit leakage or damage to the product.
2. Do not use the product in high temperature, humidity, and corrosive environment to avoid damaging the circuit and causing failure to charge or other failures.
3. Do not expose the product to corrosive liquids. Otherwise, it will cause severe damage.
4. Do not disassemble or re-equip the product for any reason to avoid secondary failure and burnout.
5. Do not place the product below -10°C or above 60°C.
6. Do not knock, throw or shake the product because rough methods will damage the internal circuit board structure.

If your headset needs warranty service, the process is quick and easy. Please go to <https://ticket.yealink.com/page/headset/warranty-service.html> and submit RMA Claim to Yealink.

1 Package List

• Standard

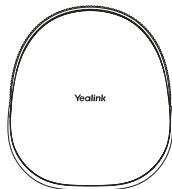


BHD702 Headset

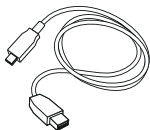
OR



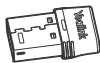
BHM701 Headset



Carrying Case



USB 2.0 Cable
(USB-A to USB-C)

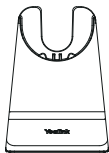


BT51-A Dongle



Quick Start Guide

• Optional



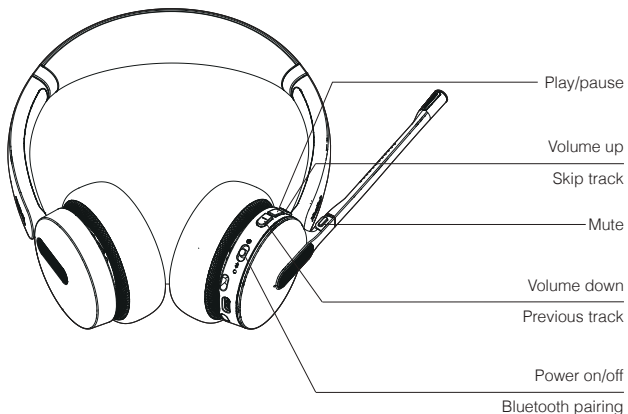
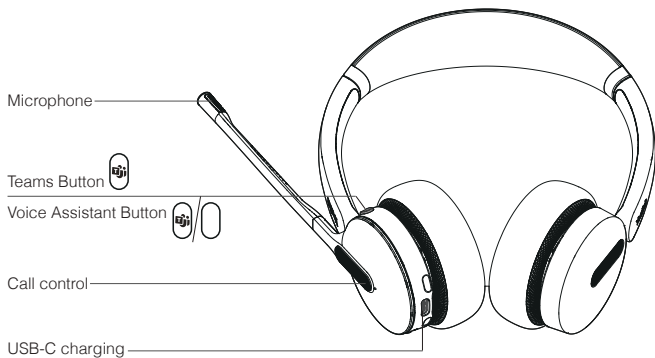
BHC70 Charging Stand



Replacement Ear Cushions

Note: We recommend that you use the included accessories, and other accessories may have compatibility issues that prevent them from working properly.

2 Overview



3 Charging

USB Charging



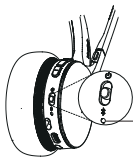
Charging stand (optional)



Note: We recommend to fully charge the headset when using it for the first time.

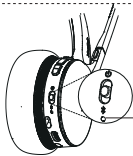
LED Indicator Status

Charging



Breathing green LED indicator

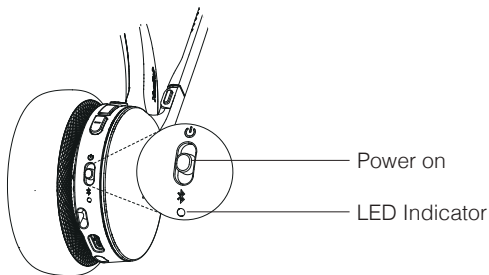
Fully Charged



Green LED indicator

Note: It takes 1.5 hours for charging.

4 Power on/off



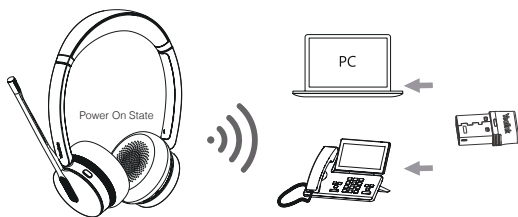
"power on,
battery XX,
XX connected"



"power off"

5 Pairing and Connecting Device

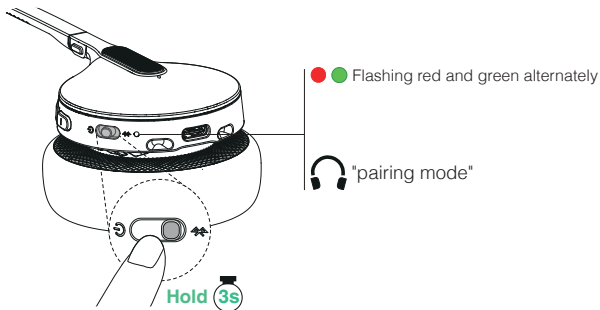
• No Built-in Bluetooth Device



Already pre-paired when leaving the factory , automatically connected

• Built-in Bluetooth Device

Step1: Enter Pairing Mode



Step2: Select the Headset from Your Bluetooth Device



Note: If your desk phone/PC does not have built-in Bluetooth, you need to use the BT51 dongle to pair the headset. When the BT51 dongle is plugged into the desk phone/PC and the headset is power on, the desk phone/PC and BT51 dongle will automatically connect.

6 Call & Music Control



Press once

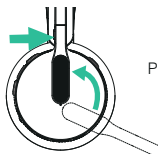
- Answer call
- End call
- Accept the incoming call and end the active call

Double-press

- Reject the incoming call and continue the active call
- Redial

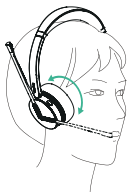
Hold for 2 sec

- Put the current call on hold and answer an incoming call
- Switch between held call and active call



Press once

- Mute/unmute the microphone
- Alternatively, move up/down the microphone boom-arm



Press once

- Volume up (+)/volume down (-)

Hold for 1.5 sec

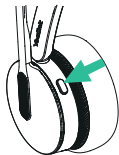
- Skip track (volume +)
Previous track (volume -)



Press once

- Play/pause music

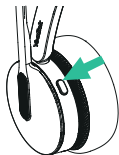
7 Customers Button



Teams Edition

Press once

- Open Teams Notification



Teams/UC Edition

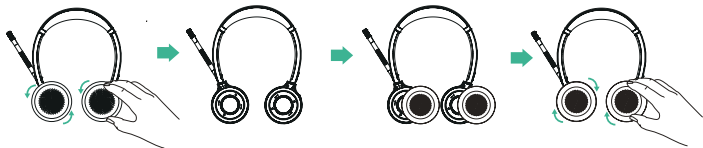
Hold for 2 sec

- Activate Voice Assistant



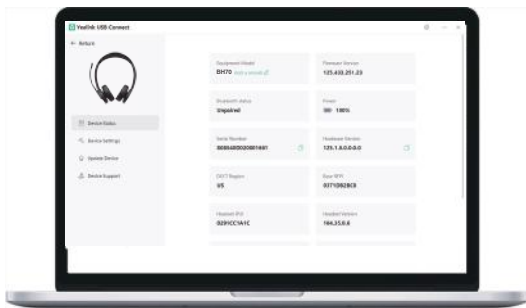
Siri, Google assistant...,
depending on mobile
phone.

8 Replace Ear Cushions



9 Software Management

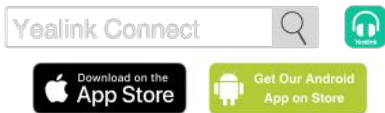
• Yealink USB Connect (PC)



Download it from the Yealink website <https://www.yealink.com/product/yuc>.

Note: It needs to be used with Yealink USB Connect of version 0.34.x.x or later.

• Yealink Connect App (Mobile)



Apple and the Apple logo are trademarks of Apple Inc.

Download the Yealink Connect App from IOS App Store or Android App Store.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +14 to 113°F (-10 to 45°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols

- DC symbol
- is the DC voltage symbol.
- WEEE Warning symbol



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!



General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.



Environmental Requirements

- Do not cover ventilation openings, this equipment is not intended to be used on soft support.
- The marking information is located at the exterior of the bottom.
- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.



Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- When there is a smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.



Battery Requirements

- Do not immerse the battery into water, which could short-circuit and damage the battery.
- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this handset.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to your eyes or skin.
- Use only the rechargeable battery pack delivered with the handset or those rechargeable battery packs expressly recommended by Yealink.
- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.



Cleaning Requirements

- Use a piece of soft, dry and anti-static cloth to clean the device.

Troubleshooting

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.
You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.

2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

FCR CAUTION:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED WARNING:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.

Le présent appareil est conforme. Après examen de ce matériel aux conformités ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité et compliance acquérir les informations correspondantes.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Les communications effectuées au moyen de cet appareil ne sont pas nécessairement protégées des indiscretions.

EU Regulatory Information

Support Frequency Bands and Power:

Bluetooth 2.4GHz < 20 dBm

Contact Information

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Made in China

About Yealink

Yealink (Stock Code: 300628) is a global-leading provider of Unified Communication & Collaboration Solutions specialized in video conferencing, voice communications, and collaboration, dedicated to helping every person and organization embrace the power of "Easy Collaboration, High Productivity".

With best-in-class quality, innovative technology, and user-friendly experiences, Yealink is one of the best providers in more than 140 countries and regions, ranks No.1 in the global market share of IP Phone, and is the Top 5 leader in the video conferencing market (Frost & Sullivan, 2021).

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Need more help?



Yealink Knowledge
Base



Yealink Documentation
& Video



Yealink Headset
Compatibility Guide



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