

APEX1933

User's Manual



Please read this manual before operating this product.
After you finish reading this manual, store it in a safe place for future reference.

FCC NOTIFICATION

This equipment generates or uses radio frequency energy. Changes or modifications to this equipment may cause harmful interference unless the modifications are expressly approved in the instruction manual. The user could lose the authority to operate this equipment if an unauthorized change or modification is made.

This is NOT a CONSUMER device. It is designed for installation by FCC LICENSEES and QUALIFIED INSTALLERS. You MUST have an FCC LICENSE or express consent of an FCC Licensee to operate this device. Unauthorized use may result in significant forfeiture penalties, including penalties in excess of \$100,000 for each continuing violation.

Regulatory Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two Conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Modifications: Any modifications made to this device that are not approved by Sun Microsystems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

WARNING: Only authorized antennas and cables described in this manual are permitted to be used with this device. Other antennas and cables are expressly forbidden to be used. Authorized Antennas:

- **YG-1900-12: Yagi Antenna**
- **ACPS-1900-8: Indoor Directional Patch Antenna**

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1. General

1.1 Notice

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Notice

This document describes the specifications, installation, and operation of the APEX1933 equipment.

Hardware and software mentioned in this document are subject to continuous development and improvement. Consequently, there may be minor discrepancies between the information in the document, performance, and design of the product.

Specifications, dimensions, and other statements mentioned in this document are subject to change without notice.

Questions or Comments

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Website: www.rtronamerica.com

1.2 Safety Precautions

Warning

Opening the APEX1933 equipment could result in electric shock and may cause severe injury.

Warning

Connect the equipment frame ground to the building ground.

Warning

Operating the APEX1933 with antennas in very close proximity facing each other can lead to severe damage to the equipment.

Caution

RF Exposure Information

The antenna(s) must be installed in a fixed installation and provide a separation distance of 76 cm from all persons and must not be collocated with any other transmitters except in accordance with FCC multi-transmitter product procedures for both **YG-1900-12** antenna and **ACPS-1900-8** antenna.

For more information about RF exposure, please visit the FCC website at www.fcc.gov

Caution

This equipment is for indoor use only and enables the communication wiring to communicate inside the building.

Caution

Antenna Requirements

ANTENNAS: please read your manufacturers antenna specifications before installation.

Your antenna will require a type "N" connection. The antenna, Coax., and fittings must be 50 ohms.

1.3 Version History

1.3.1 Manual Version History List

| Revision History | | Date | Item/Description | Reason |
|------------------|------------|--------------|-----------------------------|--------|
| Approval Ver. | Issue Ver. | | | |
| V1.0 | | 2013. 10. 18 | Initial Version | |
| V1.0 | V1.1 | 2013. 10. 31 | Component List Modification | |
| V1.1 | V1.2 | 2014. 01. 20 | Key features Modification | |
| | | | | |
| | | | | |

1.3.2 Firmware Version History List

| Revision History | | Date | Item/Description | Reason |
|------------------|------------|--------------|------------------|--------|
| Approval Ver. | Issue Ver. | | | |
| V1.0.00 | V1.0.00 | 2013. 10. 18 | Initial Version | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

1.3.3 WEB GUI Version History List

| Revision History | | Date | Item/Description | Reason |
|------------------|------------|--------------|------------------------|--------|
| Approval Ver. | Issue Ver. | | | |
| V1.3.00 | V1.3.00 | 2013. 10. 18 | APEX Series Common GUI | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

1.4 Glossary

The following is a list of abbreviations and terms used in this manual.

| Abbreviation | Definition |
|--------------|------------------------------------|
| AC | Alternating Current |
| CDMA | Code Division Multiple Access |
| DC | Direct Current |
| DL | Downlink |
| GUI | Graphic User Interface |
| LED | Light Emitting Diode |
| PSU | Power Supply Unit |
| RF | Radio Frequency |
| UL | Uplink |
| VSWR | Voltage Standing Wave Ratio |
| NCU | Network Control Unit |
| MCU | Main Control Unit |
| NMS | Network Management System |
| SNMP | Simple Network Management Protocol |

AGC (Automatic Gain Control)

AGC prevents the equipment from exceeding its maximum output power by reducing the gain automatically. AGC is used to adjust the gain to an appropriate level for a range of input signal levels.

ASD (Automatic Shutdown)

ASD helps protect the amplifier from over load. ASD helps protect the network by preventing excessive signal output power.

ASD does not:

1. Prevent oscillation
2. Protect from excessive input.

There are three parameters: **ASD Level**, **ASD Time**, and **ASD Iteration**.

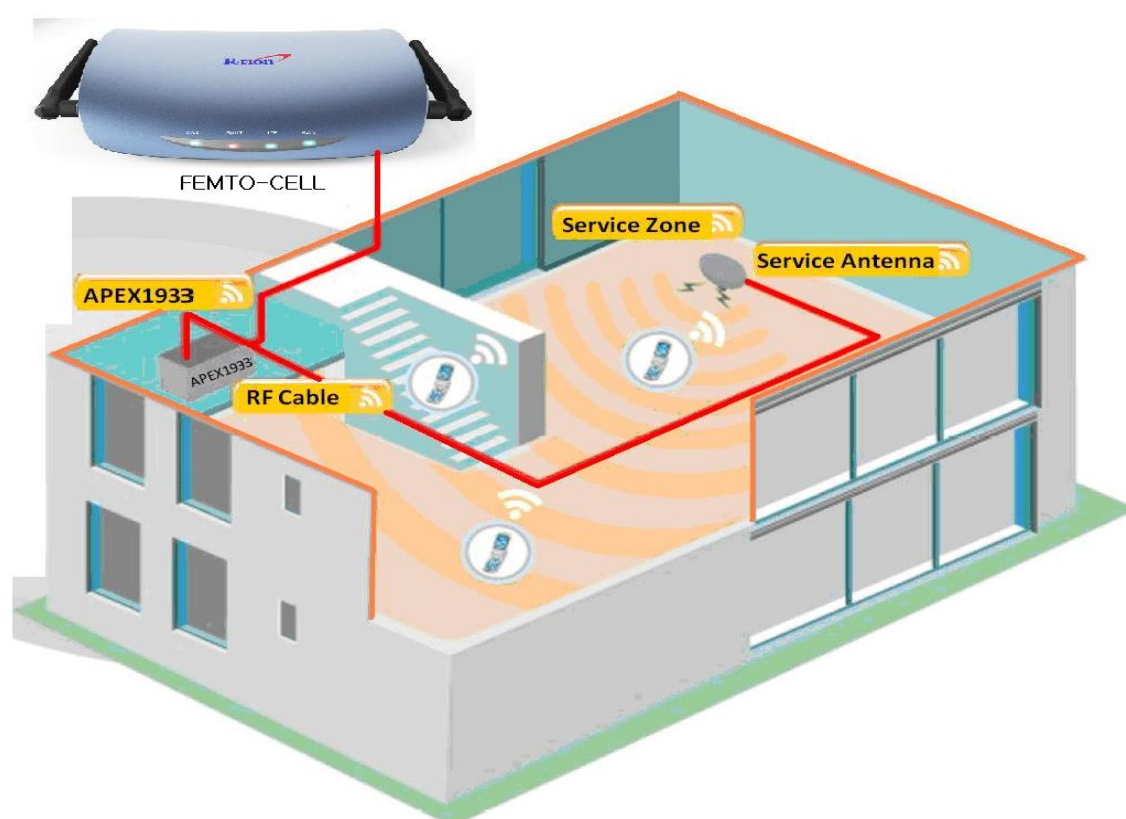
If the output power exceeds higher than the “**ASD LEVEL**”, the equipment will shut down for “**ASD TIME**” seconds. If shutdown repeats “**Iteration**” times, the equipment will require manual re-start.

2. Introduction

2.1 APEX1933

APEX1933 is used to fill out areas in APEX systems, such as base station fringe areas, business and industrial building, etc.

APEX1933 receives signals from a Small Cell (Femto-Cell, Optional), amplifies and retransmits the signals to the mobile stations. It also receives, amplifies and retransmits signals in the opposite direction. Both directions are served simultaneously with the following features:



< Basic Organization >

Note :

Femto-cells will be one of the following products:

FCC ID:R4HAWEPPO or FCC ID:QHYHUBBUBC4500-RT or FCC ID:QHYHUBBUBC4501-RT.

Femto-cells that are used with APEX 1933 must be connected to a wired uplink configuration. Both up link and down link of the femtocell will be wired connections only when used with APEX 1933.

2.2 APEX1933 Key Features

◆ Design

- Digital filtering allows for customized channel selections.
- Digital filtering high quality, out of band rejection, and high performance

◆ User friendly design.

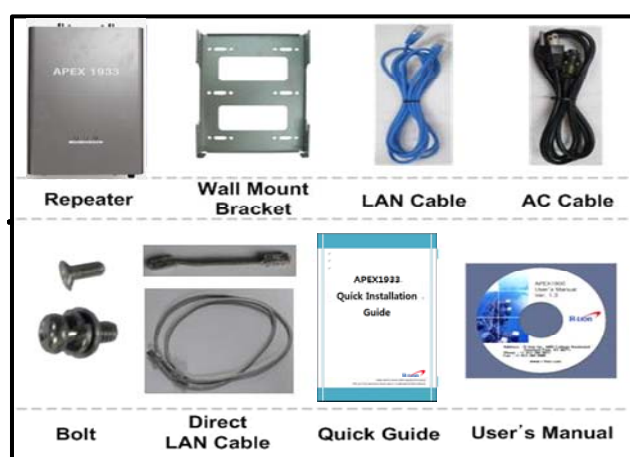
- Local monitoring and control through the Web GUI interface
- Remote monitoring and control through the Web GUI interface.
- Reports the status of connection as a function of SNMP regularly and reports an alarm if the event occurred.

◆ Protection function

- Easy setup
- Isolation Check
- Auto Gain Control
- Auto Shutdown

2.3 Components

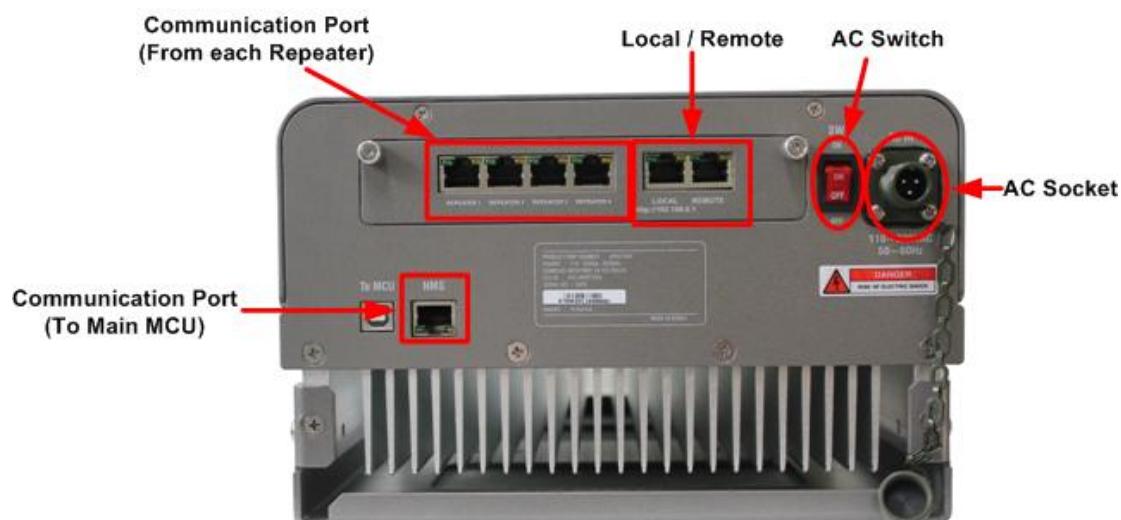
2.3.1 APEX1933



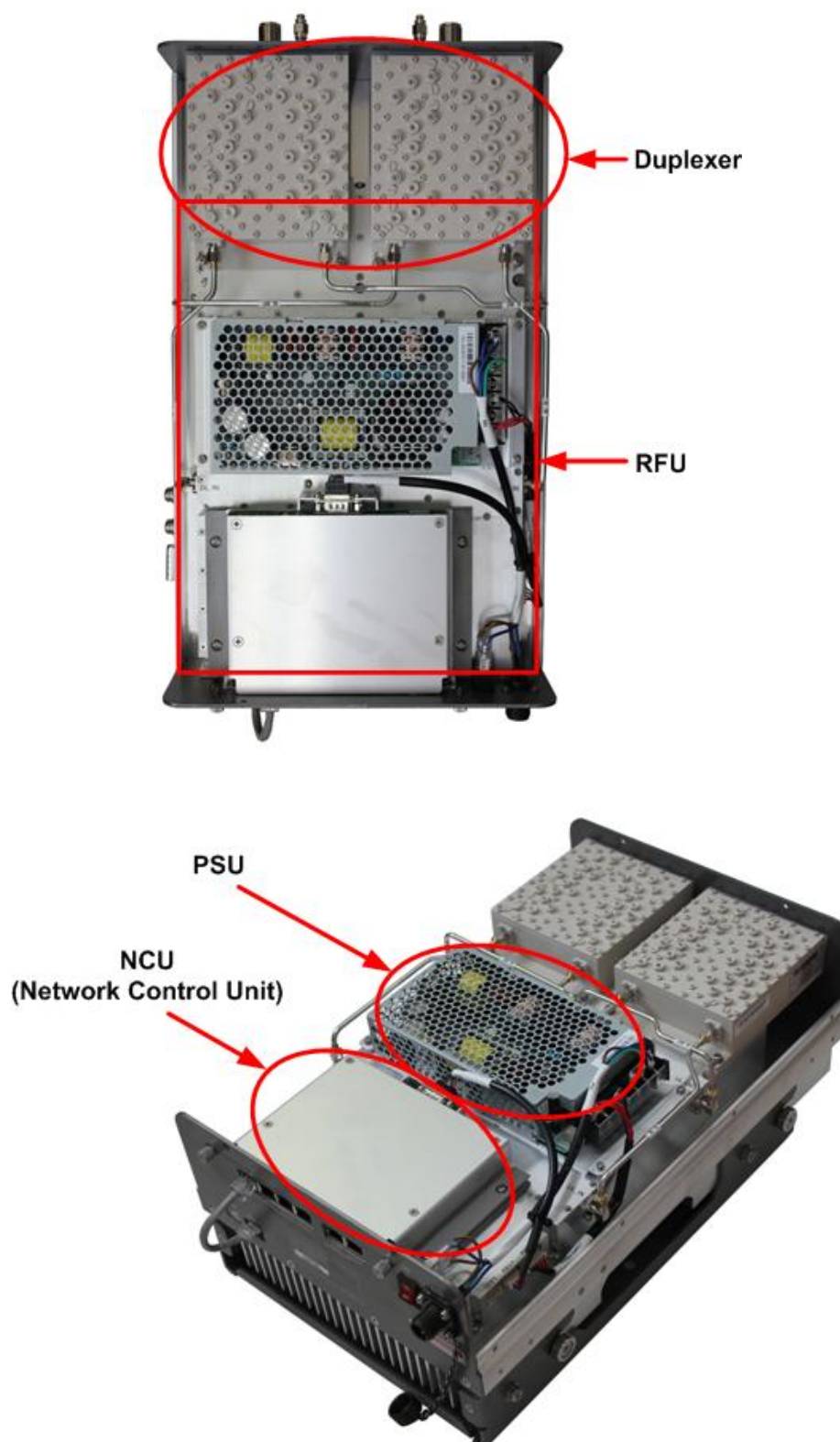
| APEX1924/1930/1933 Package | | | |
|----------------------------|------------------------------|------|---|
| Index | Items | Q'ty | Remark |
| 1 | Equipment | 1 | |
| 2 | NCU (Installed in equipment) | 1 | For standalone APEX PCS Series operation |
| 3 | Wall Mount Bracket | 1 | |
| 4 | LAN Cable | 1 | Cross Type LAN Cable |
| 5 | AC Cable | 1 | |
| 6 | Bolt (M4*8mm) | 2 | |
| 7 | Bolt (M6*16mm) | 4 | |
| 8 | Direct LAN Cable(120mm) | 1 | Strait through LAN cable for standalone APEX PCS Series operation |
| 9 | Direct LAN Cable(1M) | 1 | Optional |
| 10 | Quick Guide | 1 | |
| 11 | User's Manual CD | 1 | |

2.4 Description

2.4.1 Overview



2.4.2 Internal Configuration



2.4.3 RFU (Radio Frequency Unit)

The RFU (RF Unit) is a bi-directional amplifier that sharply filters out unwanted noise.

2.4.4 Duplexer

A duplexer is a device that combines two or more signals onto a common channel or medium to increase its transmission efficiency.

2.4.5 PSU (Power Supply Unit)

The AC-DC adaptor supplies a steady DC power to the APEX19xx equipment by drawing power from the general in-wall AC outlets.

2.4.6 NCU (Network Control Unit)

The NCU (Network Control Unit) is the control unit of the APEX19xx. The NCU controls and monitors operational parameters, alarms, records event and performs many other functions.

2.4.7 ANTENNA REQUIREMENTS

ANTENNAS: please read your manufacturers antenna specifications before installation. Your antenna will require a type "N" connection. The antenna, coax, and fittings must be 50 ohms impedance.

MAXIMUM ANTENNA SIZE CONNECTED TO THE APEX1933 REPEATER IS 12dBi,

The CDMA repeater requires antennas that operate in the desired frequency range of the CDMA repeater. The APEX1933 Repeater has a frequency operating range of 1850 to 1915 MHz for the up- link, and 1930 to 1995 MHz for the downlink. Your antennas must operate within these frequencies.

Failure to select the proper antennas will degrade the performance of your repeater.

2.4.8 ANTENNA ISOLATION & COAX CABLES

To protect wireless CDMA networks from interference caused by oscillation, the APEX1933 Repeater has internal automatic oscillation detection/control and auto shut down of the repeater.

Improper installation practices could can initiate automatic shut-down of your repeater.

All repeaters require antenna isolation to prevent oscillation. The usable gain level of your repeater is directly linked to the antenna isolation values. The maximum gain of your repeater must be adjusted to a minimum of 10 dB lower than your antenna isolation values. For example, if your antenna isolation value is 43 dB then your maximum usable repeater gain is 33 dB.

Due to the variations of system layouts and requirements it is not possible to have one procedure that will suffice every installation. You are strongly advised to acquire the services of an RF system designer to calculate your antenna isolation requirements.

Ensure that your antennas are at the maximum possible distance apart. Do not place antennas in close proximity to each other; otherwise you will activate the oscillation detection process.

Coax cables should be low loss 50 ohm, and suitable for 1850 to 1915 / 1930 to 1995 MHz band frequency.

Antenna connections should be clean and moisture free. Do not spray lubricant into the connectors as this prevents the signal traveling through the coax. Use a cleaning solvent that has no oil and does not leave any residue. High quality oil-less contact cleaner is suitable.

All coax connectors must be water tight and wrapped with water proof tape. Any moisture in the connectors will degrade or eliminate the signals.

2.4.9 ANTENNA CONNECTIONS ON THE APEX1933

The APEX1933 can be installed indoors. If mounted indoors ensure there is no elevated room temperatures and free flowing air for cooling of the repeater.

Connect the antenna that is aimed at the Cell Tower to the bottom left side N connector.

Connect the antenna that is aimed towards the Area Fill (target site) to the bottom right side N connector.

Connect your Ethernet cable to the connector socket located on the left side of the power on LED light.

NOTE; Water proof boot cover for the Ethernet connection, contact your Repeater supplier.

2.4.10 ADJUSTING REVERSE LINK MAXIMUM POWER LEVEL.

Additional protection is gained if the reverse link maximum power level is adjusted to prevent the possibility of sudden unwanted high input RF levels. This can happen in various ways, mobile cellular vehicle boosters coming within range of the cellular repeaters, malfunctioning cellular phones, or other stray signals.

The APEX1933 has an adjustable Maximum allowable RF Power limit. The maximum allowable RF power limit is 33dBm. The digitally controlled attenuator will not permit RF signal levels greater than 33dBm.

The user can decrease the maximum allowable RF transmit power from 33 dBm to 0.0dBm. The microprocessor controlled digital attenuator will maintain the preset allowable RF transmit power limit regardless of unwanted high input signal levels.

2.4.11 Calculating the Maximum Output Power allowed

The regulatory limits for maximum output power are specified in EIRP (equivalent isotropic radiated power). The EIRP level of a device will be installation dependent and final configuration is the responsibility of the professional installer. However in general the final EIRP can be calculated by adding the gain of the antenna used (specified in dBi) to the output power available at the connector (specified in dBm) minus any cable loss.

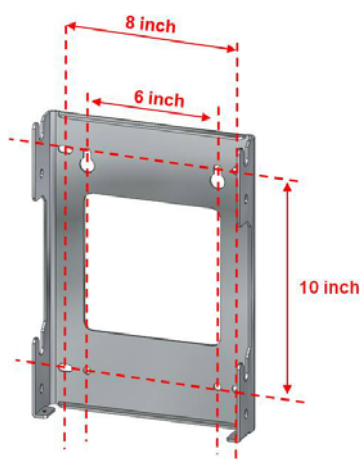
3. Mechanical Installation

The installation procedure is as follows:

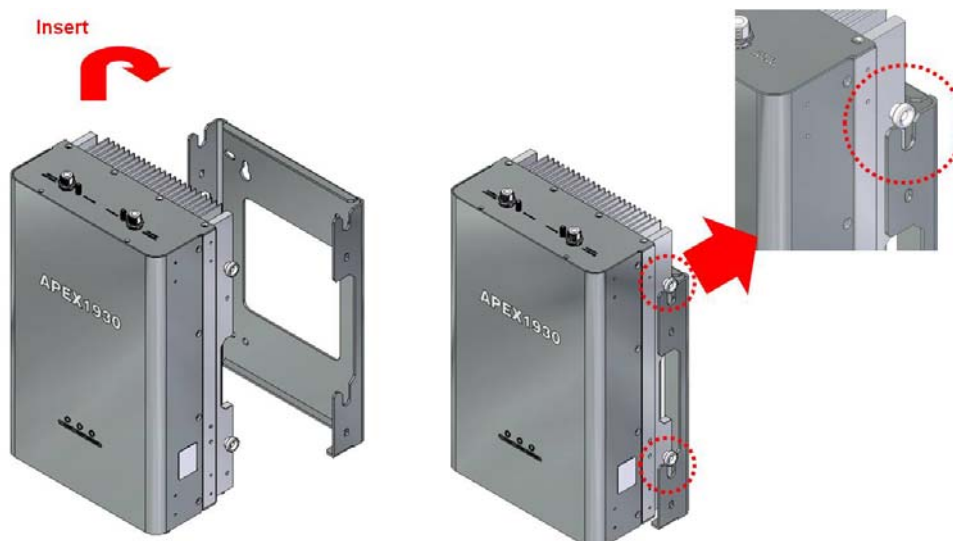
- Confirm Items from List
- Mounting
- Grounding
- RF Cable Connection
- Power On

3.1 Mounting

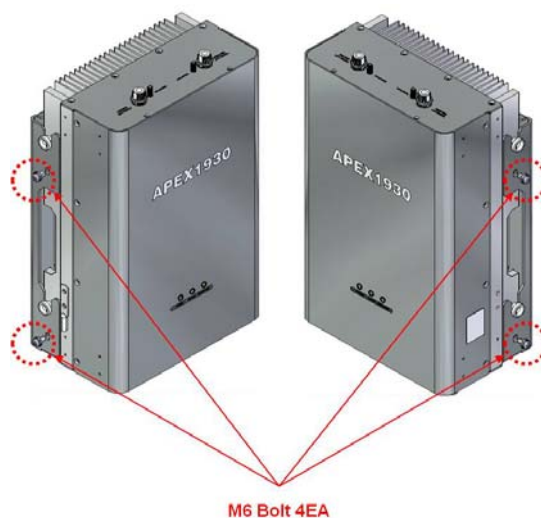
Step 1 Drill holes directly through the template. Attach the mounting bracket to the wall using provided bolts (16/5*50mm) or extra screws.



Step 2 Lean the APEX19xx to hang the topside of the Guide Ring on the mounting bracket, and push toward the wall to mount.



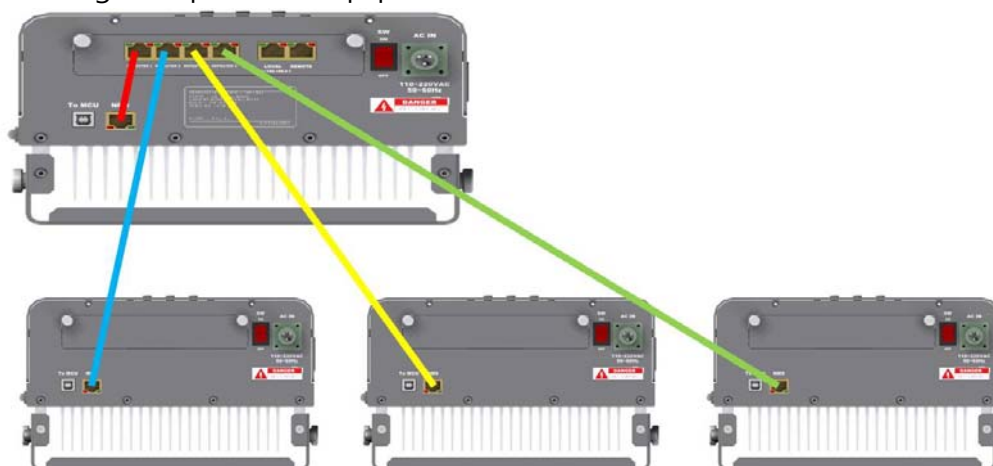
Step 3 Fix the equipment using the 4 bolts (M6*12mm) provided.



Step 4 Fix the equipment using the 2 bolts (M4*8mm) provided.



Step 5 Connecting multiple APEX equipments.



4. Cable Installation

4.1 Cable Connection

Step 1: Connect a cable from the donor antenna to the Donor Antenna Port.

Step 2: Connect a cable from a equipment's service antenna to the Sever Antenna Port.



Warning

DO NOT connect or disconnect the coaxial cable while the power is on.

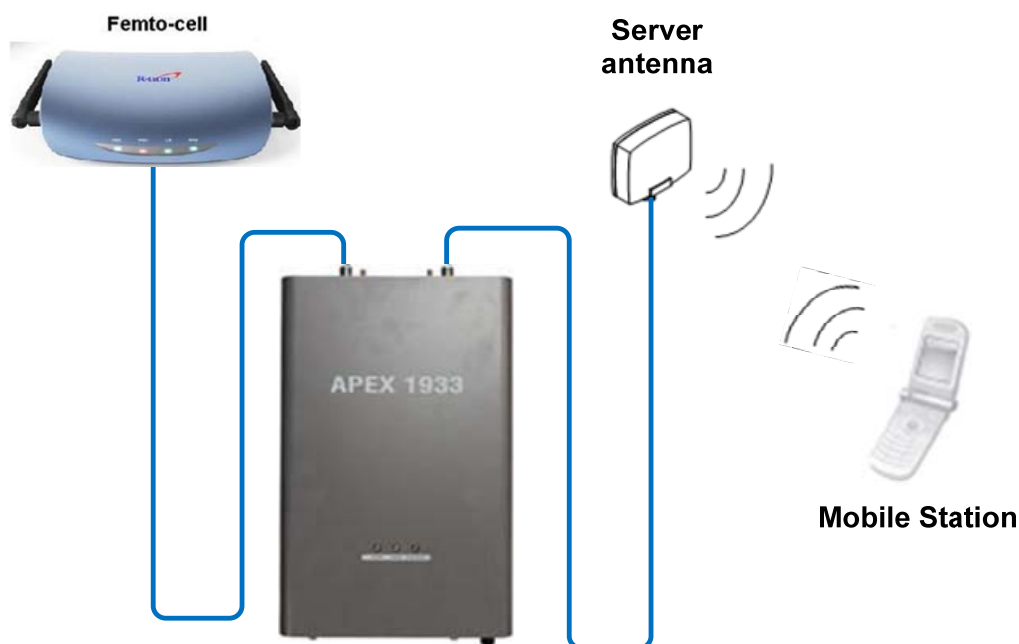
Note

Enough isolation?

Antenna isolation = Path loss between the server antenna port and the donor antenna port

Antenna isolation \geq Repeater max. gain +15dB

If antenna isolation < Repeater max. gain +15dB \rightarrow System oscillation or Low gain



4.2 Power On

※ **Notice: Antenna cables must be installed before connecting AC Power.**



Step 1: Connect the power cord to the Equipment

Step 2: Plug the power cord into a wall outlet.

Step 3: Turn the red power button on

Step 4: Check if the green LED at the Top turns on.

4.3 Grounding



Step 1: A rod on the left side is intended for a building ground.

Step 2: Connect the ground cable to the rod.



Warning

Dangerously high voltages may occur and damage the equipment if the equipment is not grounded properly.

5. GUI Operation

APEX19xx operates on a customer provided PC based platform with the following system requirements:

- Windows® XP or Windows® Vista, Windows 7
- Internet Explorer 6.0(Recommended) or higher.
- 128 MB RAM or higher.
- Pentium III processor or higher.
- RJ-45 Cable required.

5.1 GUI Operation Flow Chart

[1] Internet Network Setup

Setting in order to acquire the IP address automatically.



[2] GUI Log-in

APEX1900 operation access to Web GUI and Log in.

| | |
|----------|--|
| User ID | <input type="text" value="operator"/> |
| Password | <input type="password" value="*****"/> |

[3] GUI Network Setup

1. Time Setting

Automatically set to your PC time.

| | |
|-------------------------------------|-----------------------------|
| >> System Information : Date / Time | |
| Date: | 05 / 30 / 2011 (MM/DD/YYYY) |
| Time: | 11 : 33 : 36 (HH:MM:SS) |

2. System Information Input

Input Cascade Code and Location Information.

| | |
|-------------------------|----------|
| SYSTEM | |
| >> Cascade Code | |
| Cascade Code 1 | APEX1930 |
| Cascade Code 2 | |
| Cascade Code 3 | |
| Cascade Code 4 | |
| >> Location Information | |
| Latitude | W12.7658 |
| Longitude | S65.7235 |

3. Ethernet Setting

IP address and SNMP IP Input.

| | |
|-----------------------|--|
| ETHERNET SETTING | |
| >> Ethernet | |
| IP Mode | <input checked="" type="radio"/> Auto <input type="radio"/> Static |
| IP Address | <input type="text" value="192.168.1.1"/> |
| Subnet Mask | <input type="text" value="255.255.255.0"/> |
| Gateway | <input type="text" value="192.168.1.1"/> |
| >> SNMP | |
| ServerIP | <input type="text" value="192.168.1.15"/> |
| MAC Address | 00:0e:8c:00:00:00 |
| >> Heartbeat | |
| Heartbeat Interval(s) | <input type="text" value="30"/> |

[4] GUI System Control

The user can control the repeater locally using the built-in WEB GUI.

1. Band Select

Set the center frequency and bandwidth.

| | |
|--|-----------------------|
| BAND SELECT | |
| Frequency Information | |
| Filter Rejection: <input checked="" type="radio"/> Normal <input type="radio"/> High | |
| Center Frequency (MHz) | |
| Down-Link | Up-Link |
| <input checked="" type="checkbox"/> 1st | 1937.50 1857.50 13.75 |
| <input type="checkbox"/> 2nd | 1962.50 1882.50 18.75 |
| <input type="checkbox"/> 3rd | 1985.00 1905.00 18.75 |

2. Isolation Check

Isolation will calculate the Available Maximum Gain.

| | |
|--|--|
| SYSTEM | |
| >> Easy Setup | |
| <input type="button" value="Execute"/> | |
| >> Isolation Check | |
| <input type="button" value="Execute"/> | |
| >> Factory Default | |
| <input type="button" value="Execute"/> | |
| >> System Reset | |
| <input type="button" value="Execute"/> | |

3. AGC control

AGC automatically assigns gain.

| | |
|---------------------------------|---|
| >> Automatic Gain Control (AGC) | |
| AGC Mode | <input checked="" type="radio"/> On <input type="radio"/> Off |
| AGC Level [dBm] | <input type="text" value="30"/> |
| AGC Win Size [dB] | <input type="text" value="1"/> |
| UL Gain Offset [dB] | <input type="text" value="0.0"/> |

4. Manual Control

Gain value set by User.

| | |
|---------------------------------|---|
| >> Automatic Gain Control (AGC) | |
| AGC Mode | <input checked="" type="radio"/> On <input type="radio"/> Off |
| AGC Level [dBm] | <input type="text" value="30"/> |
| AGC Win Size [dB] | <input type="text" value="1"/> |
| UL Gain Offset [dB] | <input type="text" value="0.0"/> |

[5] GUI Status Check

You can see system, operating, and alarm information on Status page.

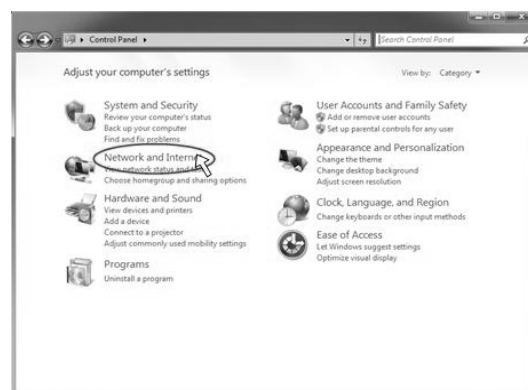
5.2 Internet Network Setup

5.2.1 Windows 7 (Refer to 5.9 for other versions of Windows)

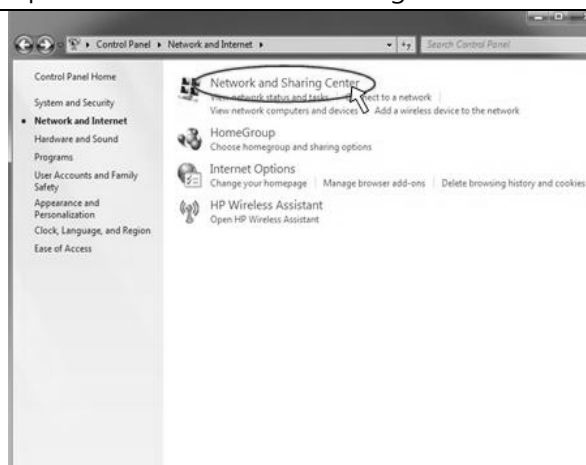
Step 1: Click the Start button and select Control Panel.



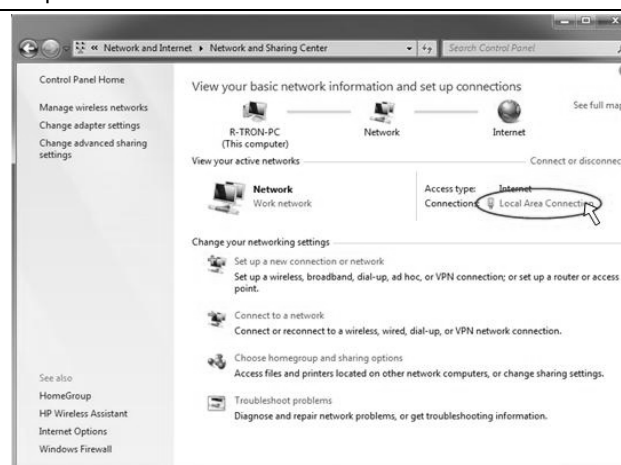
Step 2: Click **Network and Internet**.



Step 3: Click Network and Sharing Center.



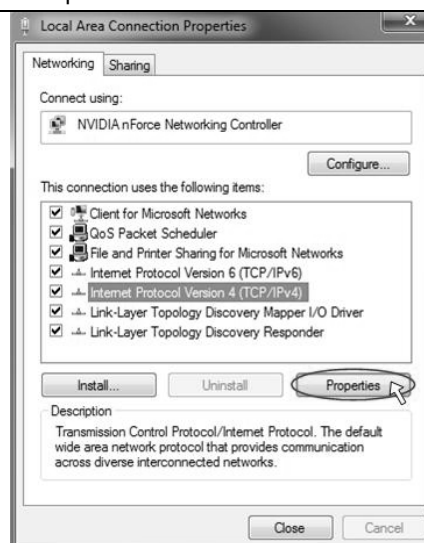
Step 4: Click View status of Local Area Connection.



Step 5: Click Properties and a caution pop-up window will appear. Click OK.



Step 6: Select Internet Protocol Version 4 (TCP/IPv4) and click Properties.



Step 7: Check Obtain an IP address automatically and click OK.

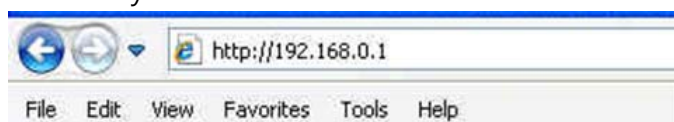
Step 8: Close all windows.



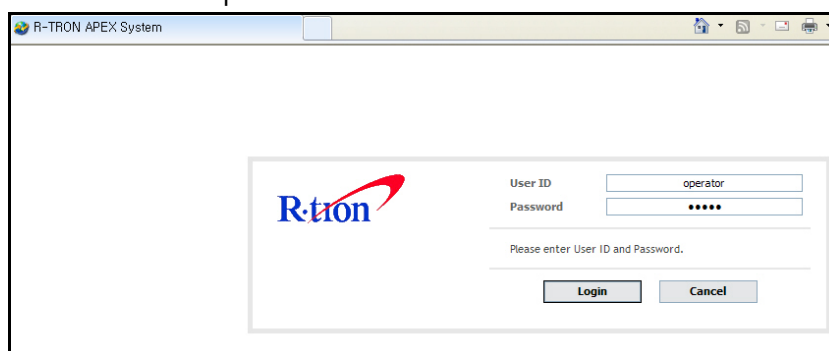
5.3 System Login

For APEX19xx operation access, go to Web GUI and Log in.

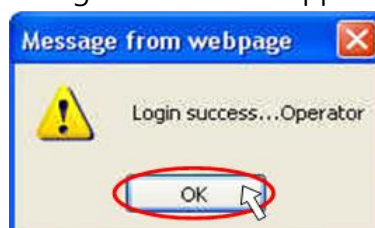
Step 1: Open your Web browser and type **http://192.168.0.1** into the URL address box. Then press the Enter key.



Step 2: Confirm a User ID and type the password into the password box. Type **“operator”** for the password and then click **OK**.



Step 3: The pop-up message for the login success will appear. Click **OK**.



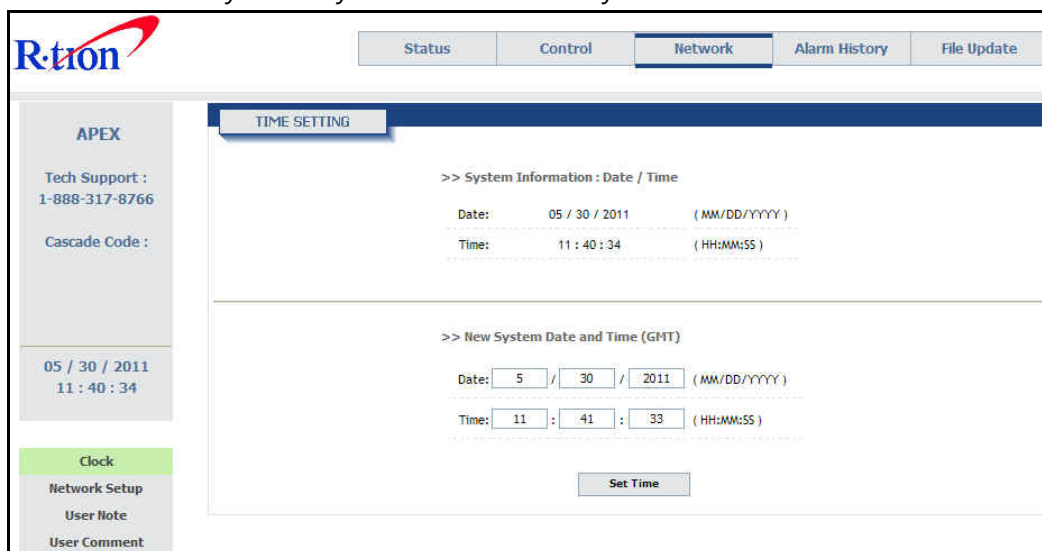
Step 4: When the login process is complete, the initial screen will appear.

5.4 System Setup

When you click Network in the initial screen you can set up User Note, Comment, Ethernet, and time setting.

5.4.1 Time Setting

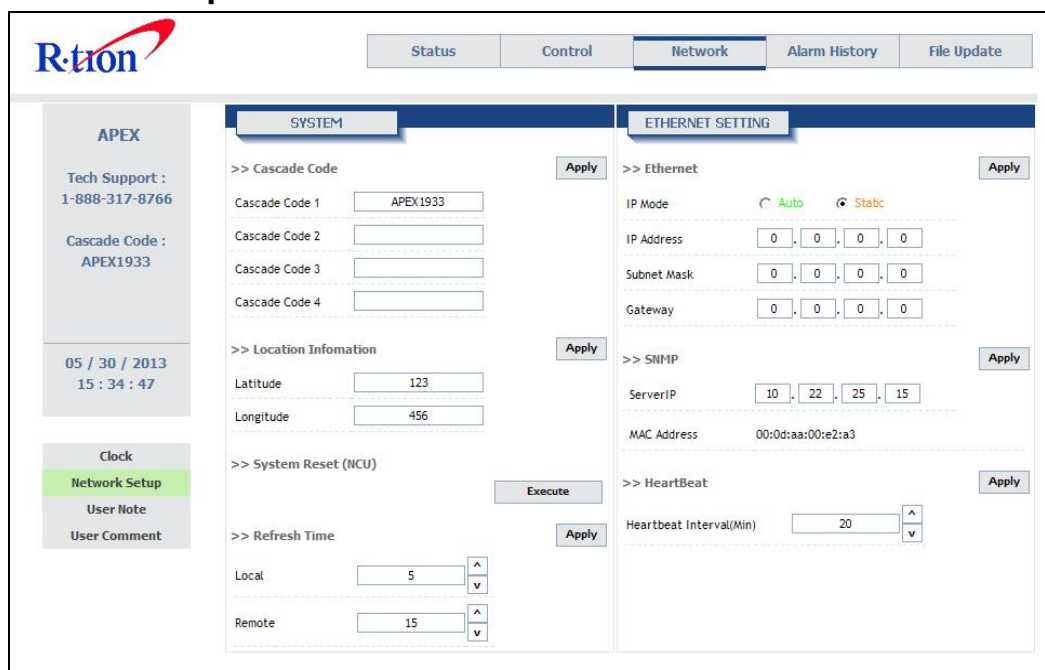
The time will automatically set to your PC time when you click **OK**.



The screenshot shows the 'TIME SETTING' page in the R-tion web interface. The left sidebar contains the 'APEX' section with 'Tech Support : 1-888-317-8766' and 'Cascade Code :'. Below this is a clock showing '05 / 30 / 2011 11 : 40 : 34' and a menu with 'Clock', 'Network Setup', 'User Note', and 'User Comment'. The main content area has tabs for 'Status', 'Control', 'Network' (selected), 'Alarm History', and 'File Update'. Under the 'Network' tab, the 'TIME SETTING' sub-tab is active. It displays 'System Information : Date / Time' with 'Date: 05 / 30 / 2011 (MM/DD/YYYY)' and 'Time: 11 : 40 : 34 (HH:MM:SS)'. Below this is a section for 'New System Date and Time (GMT)' with input fields for 'Date: 5 / 30 / 2011 (MM/DD/YYYY)' and 'Time: 11 : 41 : 33 (HH:MM:SS)', and a 'Set Time' button.

In the above page, you can set system date and time and update time-related information.

5.4.2 Network Setup



The screenshot shows the 'Network Setup' page in the R-tion web interface. The left sidebar is identical to the previous screenshot. The main content area has tabs for 'Status', 'Control', 'Network' (selected), 'Alarm History', and 'File Update'. Under the 'Network' tab, there are two sub-tabs: 'SYSTEM' and 'ETHERNET SETTING'. The 'SYSTEM' sub-tab is active, showing 'Cascade Code' fields (1-4) with 'APEX1933' in field 1, 'Location Information' (Latitude: 123, Longitude: 456), 'System Reset (NCU)' with an 'Execute' button, and 'Refresh Time' (Local: 5, Remote: 15) with up/down arrows. The 'ETHERNET SETTING' sub-tab is also visible, showing 'Ethernet' settings (IP Mode: Auto, IP Address: 0.0.0.0, Subnet Mask: 0.0.0.0, Gateway: 0.0.0.0), 'SNMP' (ServerIP: 10.22.25.15, MAC Address: 00:0d:aa:00:e2:a3), and 'HeartBeat' (Heartbeat Interval: 20) with up/down arrows. Each section has an 'Apply' button.

<Network Setup>

5.4.2.1 SYSTEM

- **Cascade Code:** Type the pre-assigned cascade code. Otherwise, you cannot access the system setup.

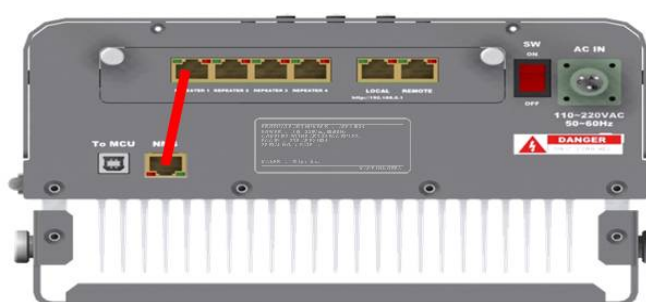
➤ **Set up for multiple bands**

Equipment with NCU installed is designated as the master control. The other equipments will connect to the master via RJ 45 cable.

The master web GUI will display the other equipments if the connection is successful.

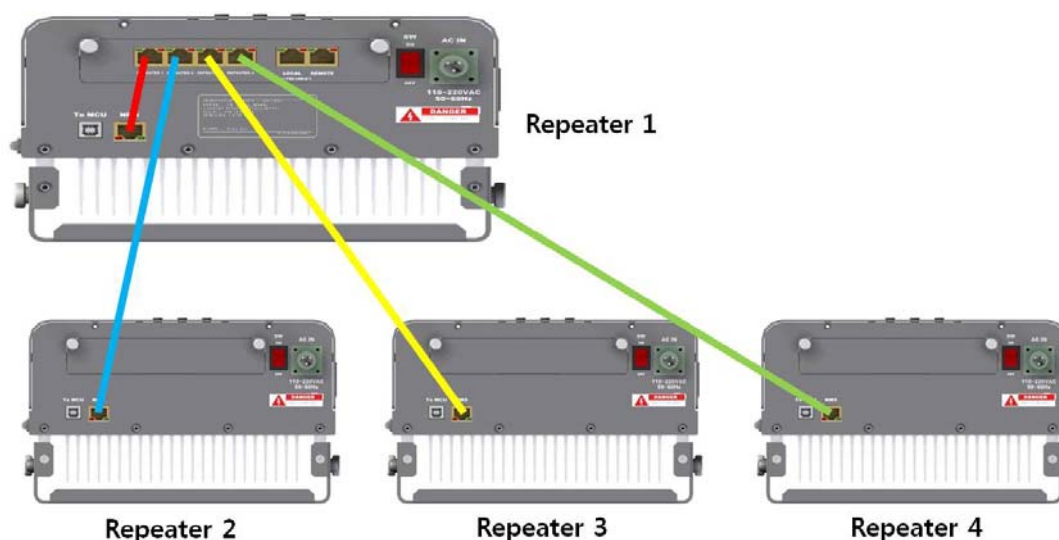
1) Cascade code 1 of SYSTEM in Network setup:

Put Direct LAN Cable into Equipment 1 port and connect to NMS port.



2) For adding equipments refer to the RJ 45 cable connection below.

Input Cascade codes to the cascade code table under the SYSTEM section.



• **Cascade Code Setting Chart**

| Equipment | Equipment 1 | Equipment 2 | Equipment 3 | Equipment 4 |
|--------------|----------------|----------------|----------------|----------------|
| Cascade code | Cascade Code 1 | Cascade Code 2 | Cascade Code 3 | Cascade Code 4 |

- **Location Information:** Enter the latitude and longitude. You can input values either in Decimal Degrees or Degrees-Minutes-Seconds.

[Example]

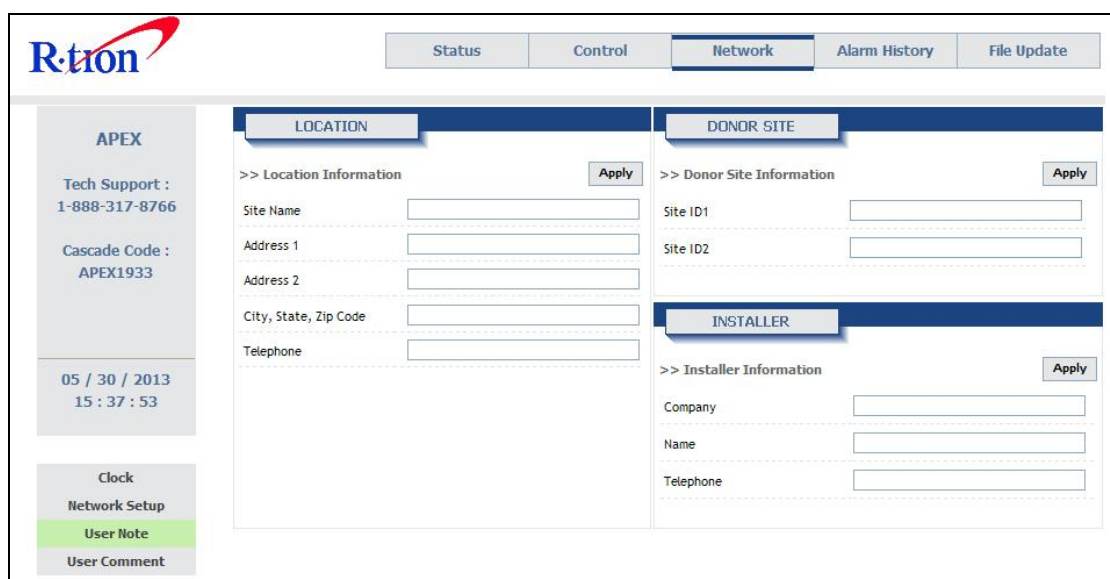
('N/S' | 'E/W') ddd.ddddddd: (Latitude: N 39.006967 Longitude: W 94.532306)

- **Refresh Time:** Set each refresh time for connecting to Local port and Remote port.

5.4.2.2 ETHERNET SETTING

- **Ethernet IP Mode/IP Address:** Enables you to set a connection mode for the network connected to the APEX19xx remote LAN port. When you "select" Auto, the device automatically assigns the IP address. When you select "Static", it is possible to set an IP address of your choosing.
- **SNMP:** In order to send Heartbeat and alarm related information to a remote monitoring server, you can set a server IP address. The factory default IP address is 10.22.25.15.
- **Heartbeat Interval:** Sets the time to transmit the Heartbeat to the NMC Server.
(Default value is 20 minutes.)

5.4.3 User Note

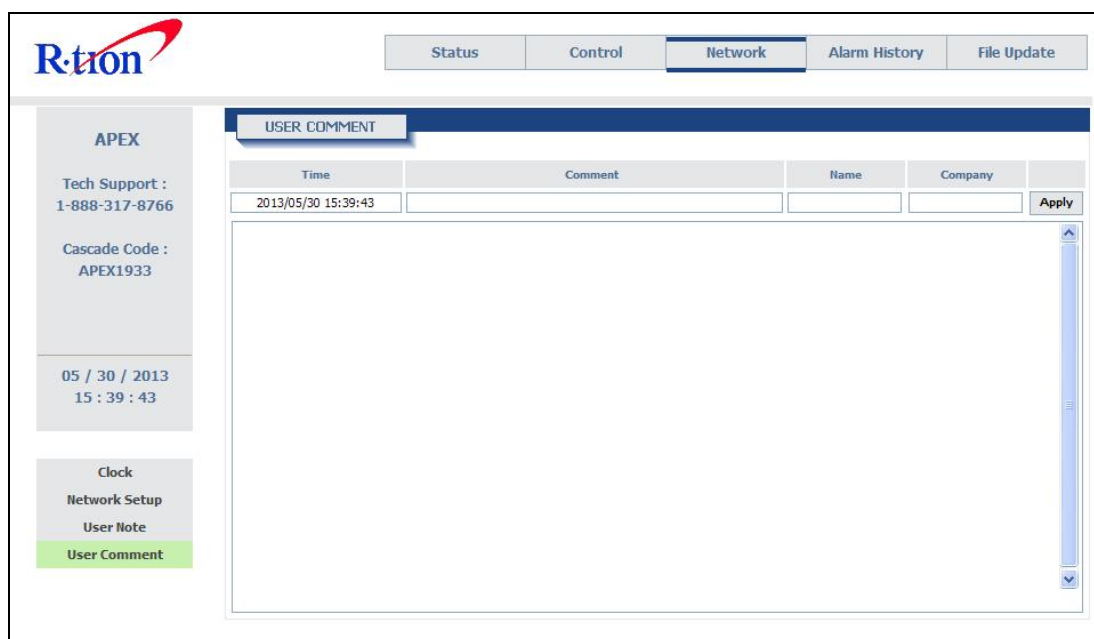


The screenshot displays the R-tion APEX1933 web interface. On the left, a sidebar contains the R-tion logo, contact information (Tech Support: 1-888-317-8766, Cascade Code: APEX1933), a clock showing 05 / 30 / 2013 15 : 37 : 53, and a menu with options: Clock, Network Setup, User Note (highlighted in green), and User Comment. The main content area has a top navigation bar with tabs: Status, Control, Network (selected), Alarm History, and File Update. Below this, there are two main sections: LOCATION and DONOR SITE. The LOCATION section includes a sub-tab 'LOCATION' and a form for 'Location Information' with fields for Site Name, Address 1, Address 2, City, State, Zip Code, and Telephone, followed by an 'Apply' button. The DONOR SITE section includes a sub-tab 'DONOR SITE' and a form for 'Donor Site Information' with fields for Site ID1 and Site ID2, followed by an 'Apply' button. Below these, there is an 'INSTALLER' section with a sub-tab 'INSTALLER' and a form for 'Installer Information' with fields for Company, Name, and Telephone, followed by an 'Apply' button.

<User Note>

- **Location Information:** Type the location information such as the building name, address, city, state, zip code and telephone, and then click **Apply**.
- **Donor Site Information:** Type the base station's ID, and then click **Apply**.
- **Installer Information:** Type the installer information such as the company, name and telephone, Click **Apply**.

5.4.4 User Comment




| USER COMMENT | | | | |
|---------------------|---------|------|---------|-------|
| Time | Comment | Name | Company | |
| 2013/05/30 15:39:43 | | | | Apply |

<User Comment>

- **User Comment:** The user can store up to 50 comments in memory. The length of each comment is limited to 20 characters.

5.5 GUI System Control


Status **Control** Network Alarm History File Update

APEX

Tech Support :
1-888-317-8766

Cascade Code :
1

10 / 18 / 2013
15 : 17 : 17

APEX1933

SYSTEM
OPERATING
Apply

>> Easy Setup

>> Isolation Check

>> Factory Default

>> System Reset

>> DL Path Control

DL Path ☒ On ☐ Off

DL Gain [dB] ▲▼

>> UL Path Control

UL Path ☒ On ☐ Off

UL Gain [dB] ▲▼

Gain Tracking ☒ On ☐ Off

>> Automatic Gain Control (AGC)

AGC Mode ☐ On ☒ Off

AGC Level [dBm] ▲▼

AGC Window Size [dB] ▲▼

UL Gain Offset [dB] ▲▼

>> Automatic Shutdown(ASD)

Auto Shutdown Mode ☒ On ☐ Off

Auto Shutdown Level [dBm] ▲▼

ALARM

Apply

>> Alarm Response time

Time [minutes] ▲▼

>> Alarm Mask

BAND SELECT

Frequency Information Apply

>> Filter Rejection ☒ Normal

| | Center Frequency (MHz) | | Band Width(MHz) |
|---|--|--|--|
| | Down-Link | Up-Link | |
| <input checked="" type="checkbox"/> 1st | <input type="text" value="1940.00"/> ▲▼ | <input type="text" value="1860.00"/> ▲▼ | <input type="text" value="8.75"/> ▲▼ |
| <input type="checkbox"/> 2nd | <input type="text" value="1962.50"/> ▲▼ | <input type="text" value="1882.50"/> ▲▼ | <input type="text" value="18.75"/> ▲▼ |
| <input type="checkbox"/> 3rd | <input type="text" value="1985.00"/> ▲▼ | <input type="text" value="1905.00"/> ▲▼ | <input type="text" value="8.75"/> ▲▼ |

5.5.1 System Control

SYSTEM

>> Easy Setup

>> Isolation Check

>> Factory Default

>> System Reset

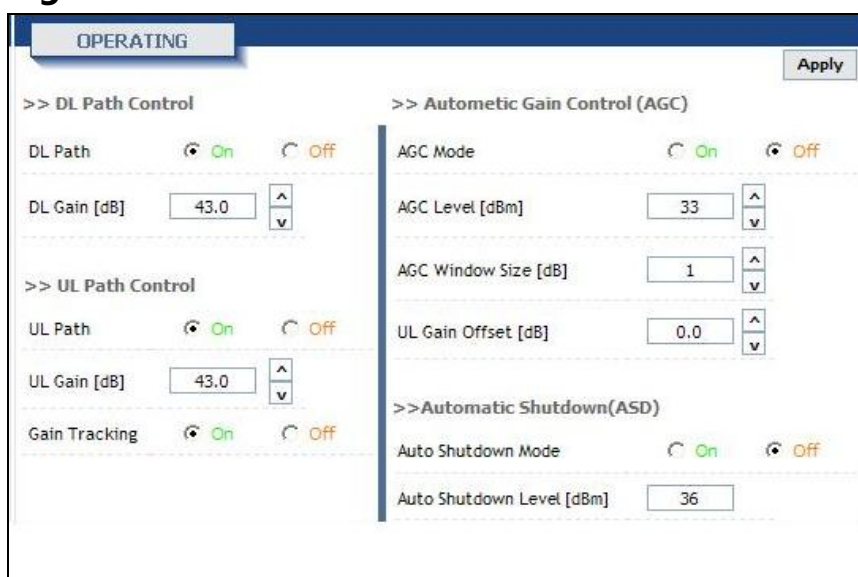
APEX1933 USER MANUAL V1.2

Tech Support: 1-888-317-8766

23

- **Easy Setup** is a fast start function. The function measures Isolation, detects input level and assign gain to achieve maximum output power. The function ends with the equipment set to amplify signals in both directions within the confines of the band selection. Before running easy setup, set the center frequency and bandwidth (refer to 4.3.3 part 2). Maximum DL output power requires at least -10dBm input power and sufficient antenna isolation.
- **Isolation Check** can be executed at anytime to measure isolation between the donor and server antennas. Isolation Check momentarily disables service. Isolation check automatically runs when factory default is initiated.
- **Factory Default** restores the amplifier to its initial state. The function ends with amplifiers off, AGC mode off, gain set to minimum(15dB) and UL gain offset set to 0dB. Band selection and all other system parameters are not changed. The featur is usefull in claering abnormal conditions.
- **System Reset** cycles the microprocessor unit. The function is similar to switching off/on the equipment power switch.

5.5.2 Operating Control



The screenshot displays the 'OPERATING' control interface with an 'Apply' button in the top right corner. The interface is divided into four main sections:

- >> DL Path Control:** Includes a 'DL Path' toggle (set to 'On'), a 'DL Gain [dB]' input field (set to 43.0), and a 'Gain Tracking' toggle (set to 'On').
- >> UL Path Control:** Includes a 'UL Path' toggle (set to 'On'), a 'UL Gain [dB]' input field (set to 43.0), and a 'Gain Tracking' toggle (set to 'On').
- >> Automatic Gain Control (AGC):** Includes an 'AGC Mode' toggle (set to 'Off'), an 'AGC Level [dBm]' input field (set to 33), an 'AGC Window Size [dB]' input field (set to 1), and a 'UL Gain Offset [dB]' input field (set to 0.0).
- >> Automatic Shutdown (ASD):** Includes an 'Auto Shutdown Mode' toggle (set to 'On') and an 'Auto Shutdown Level [dBm]' input field (set to 36).

- **DL and UL Path Control** allows the user to toggle on or off the power amplifiers.
- **DL and UL Gain** is available when AGC mode is off. The user may enter gain values manually. Manual gain control is an alternative to automatic gain control (AGC). Manual gain is disabled (grayed out) when AGC mode is on. Gain cannot be controlled manually above the available gain found on the status page. The system will not allow gain to be increased such that maximum output power (33dBm) is exceeded.

- **Gain Tracking** sets UL gain equal to DL gain. The feature helps maintain forward and reverse link balance. The function control is grayed out when AGC mode is on.
- **Automatic Gain Control :**
 - In contrast to manual gain control, **automatic gain control (AGC)** sets gain such that the desired amplifier output level (33dBm) is automatically set.
 - The user controls gain by adjusting the **AGC level**. The user may set the level from 0dBm to 33dBm. AGC can be used to control the signal level radiated from the server antennas.
 - AGC may also be user to match the equipment to a DAS (distributed antenna system). AGC level may be restricted by available gain and DL input power.
- **UL Gain offset** is used in conjunction with AGC to reduce the amount of amplification in the reverse direction (uplink). In the cases UL offset is set to 0dB.
- **Automatic Shutdown (ASD) :**
 - ASD temporarily shuts down the amplifier if the ASD level is exceeded. It is not necessary to turn off ASD. ASD events are stored in the alarm history log. Repeated ASD events will eventually shutdown the amplifier permanently and trigger the external shutdown lamp.
 - ASD Level is set to 36dBm by default. It is not necessary to change the default level.

How to prevent saturation or over-modulation

1. Hardware function

Input : If this device detect an over input signal, input hardware ALC will automatically activated over power rating+2dB within 100ns to protect it and in case of over ALC range turn to Thru-Path by activating a relay to prevent from occurring saturation of AMP and Digital board.

Output : If this device detect an over output signal, output hardware ALC will automatically activated over power rating+2dB within 100ns to prevent from occurring over output power.

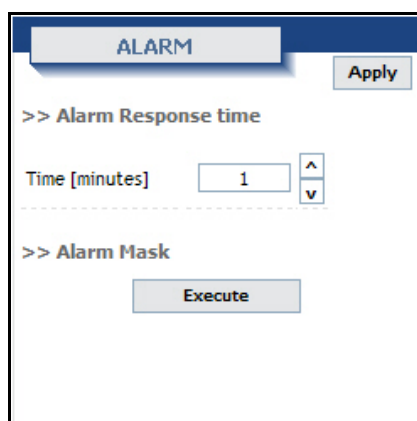
2. Software function to adjust the maximum power output and secure linear operation

AGC(Automatic Gain Control) : automatically control the output power not to exceed over the set value.

ALC : activating in AGC off condition to prevent from occurring over-output power

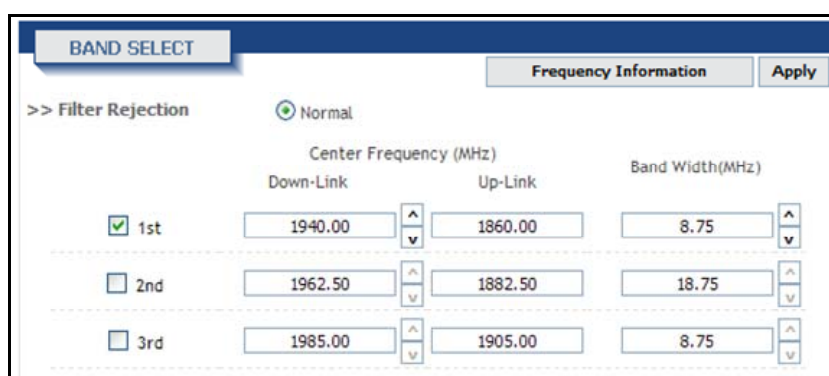
-

5.5.3 Alarm Control



- **Alarm response time** may be set between 0 and 5 minutes.
- **Alarm Mask** allows the user to customize the type of alarms sent to the SNMP server when remote monitoring is in use.

5.5.4 Band Select



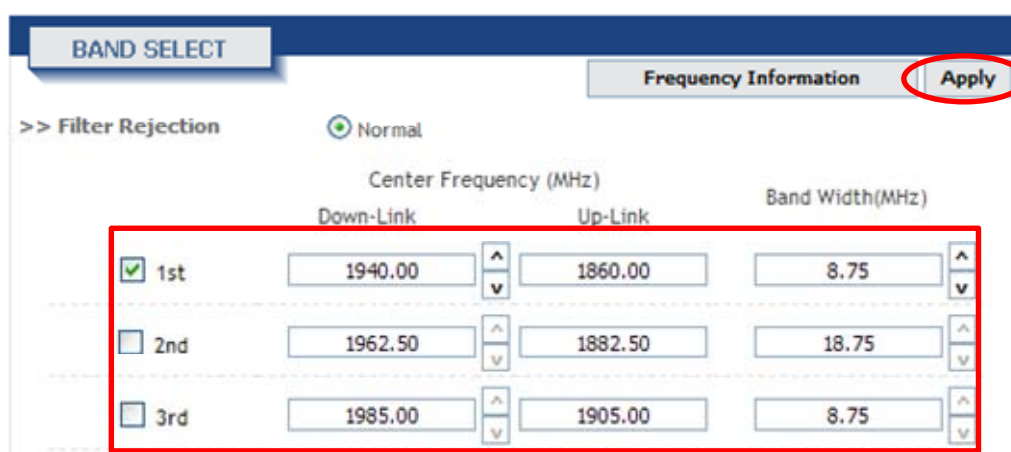
| | Center Frequency (MHz) | | Band Width(MHz) |
|---|------------------------|---------|-----------------|
| | Down-Link | Up-Link | |
| <input checked="" type="checkbox"/> 1st | 1940.00 | 1860.00 | 8.75 |
| <input type="checkbox"/> 2nd | 1962.50 | 1882.50 | 18.75 |
| <input type="checkbox"/> 3rd | 1985.00 | 1905.00 | 8.75 |

- Band select sets the digital filter to the **center frequency and bandwidth** of the local service for which the equipment is intended to amplify. Likewise, all other signals outside of the selected **Center Frequency and Bandwidth** are rejected.
- The user can select one, two three distinct sections within the PCS band. Each of the **1st, 2nd and 3rd** filter blocks can be set to 1MHz to 20MHz of **Bandwidth**. Only the downlink center frequency is set by the user. The uplink center frequency is automatically set in accordance with the downlink frequencies.
- **Filter Rejection** allows the user to change the digital filter characteristics. Normal rejection is used for CDMA and EVDO service.
- **Frequency information** is available as a reference for setting the center frequency and band width (refer to section 7).

5.6 GUI System Setup

5.6.1 Easy Setup

Step 1: Click Apply after setting Center Frequency and Band Width in use.

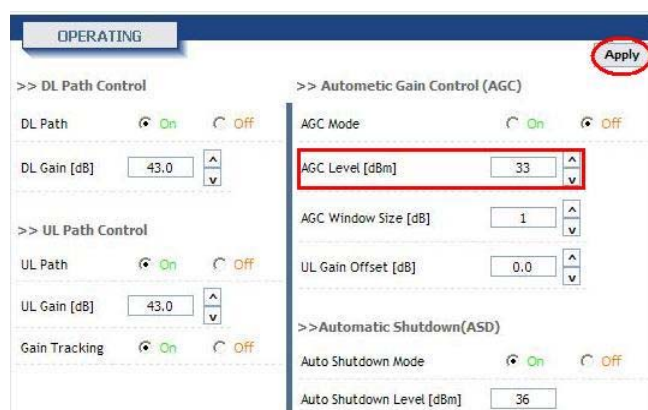


| | Center Frequency (MHz) | | Band Width(MHz) |
|---|------------------------|---------|-----------------|
| | Down-Link | Up-Link | |
| <input checked="" type="checkbox"/> 1st | 1940.00 | 1860.00 | 8.75 |
| <input type="checkbox"/> 2nd | 1962.50 | 1882.50 | 18.75 |
| <input type="checkbox"/> 3rd | 1985.00 | 1905.00 | 8.75 |

Step 2: Input AGC Level desired and click Apply.

1) AGC Level 33dBm

2) AGC Level 30dBm

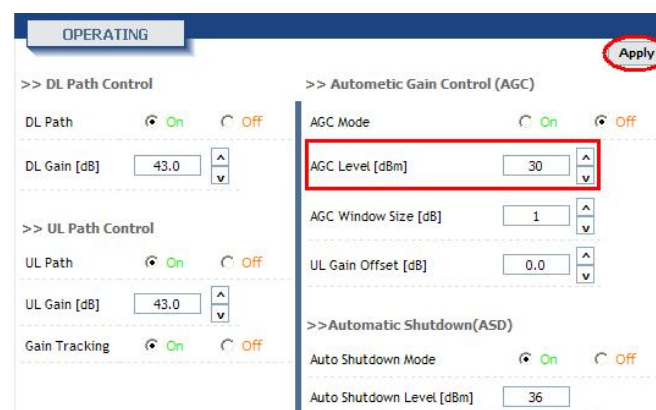


DL Path: ☒ On ☐ Off
DL Gain [dB]: 43.0

UL Path: ☒ On ☐ Off
UL Gain [dB]: 43.0
Gain Tracking: ☒ On ☐ Off

Automatic Gain Control (AGC)
AGC Mode: ☒ On ☐ Off
AGC Level [dBm]: 33
AGC Window Size [dB]: 1
UL Gain Offset [dB]: 0.0

Automatic Shutdown(ASD)
Auto Shutdown Mode: ☒ On ☐ Off
Auto Shutdown Level [dBm]: 36



DL Path: ☒ On ☐ Off
DL Gain [dB]: 43.0

UL Path: ☒ On ☐ Off
UL Gain [dB]: 43.0
Gain Tracking: ☒ On ☐ Off

Automatic Gain Control (AGC)
AGC Mode: ☒ On ☐ Off
AGC Level [dBm]: 30
AGC Window Size [dB]: 1
UL Gain Offset [dB]: 0.0

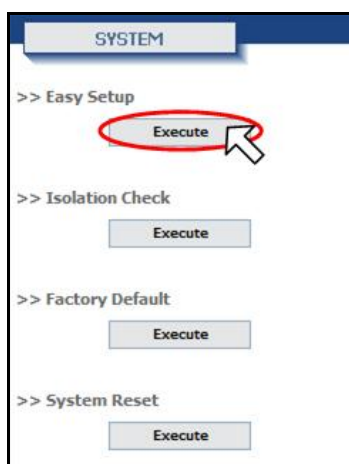
Automatic Shutdown(ASD)
Auto Shutdown Mode: ☒ On ☐ Off
Auto Shutdown Level [dBm]: 36

Step 3: Easy Setup proceeds to:

- Data Initial execution
- Isolation Test executed
- Calculation of Available Maximum Gain by the isolation
- DL/UL Path On
- AGC On to obtain DL Output Power AGC Level or Maximum Gain 43dB
- ASD On

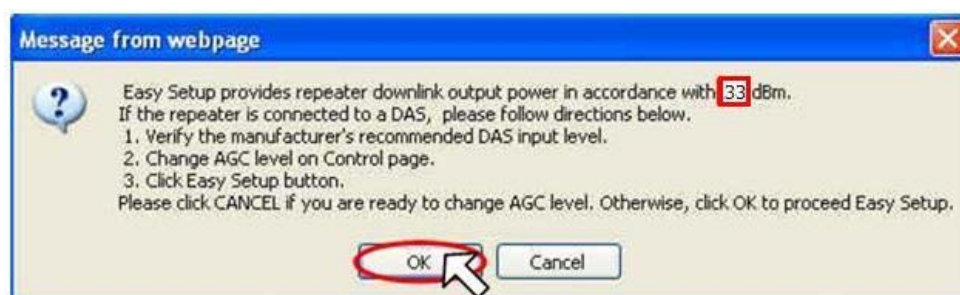
- AGC Off
- Easy setup takes about 2minutes.

Click Execute button of Easy Setup

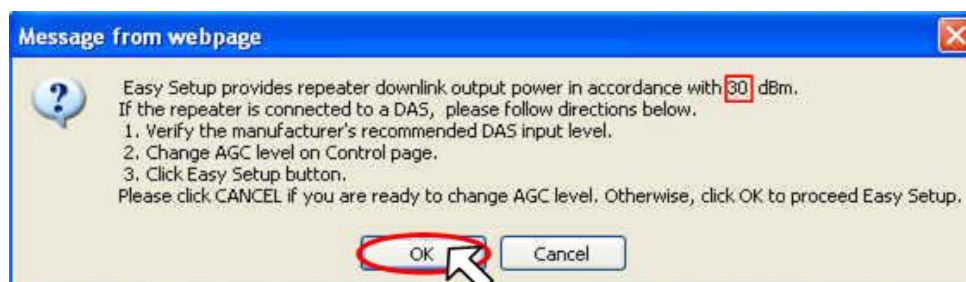


Step 4: Click OK.

- 1) AGC Level 33dBm



- 2) AGC Level 30dBm



Step 5: Setup will automatically begin. This process takes approximately 3minutes.

Result 1: Constant Maximum DL Output Power 33dBm (AGC Level 33dBm)

If the DL input Power \geq -10dBm

| SYSTEM | OPERATING | ALARM | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-------------------|-------------------|-------------|--------|------------|--------|----------|---|-----------|---|--------|--------|----|--|---------|---------|-----|---------|---------|---------|-----|----------|---------|---------|-----|---------|--|----------------|------|-----------------|------|---------|------|----------------|----|-----------------|----|---------|------|-----------------|------|----------------|------|-----------------|---|---|----------------|-----------------|-----------------|------|------------|-------------|---------------|
| <div>>> Repeater Information</div> <table><tr><td>Repeater S/N</td><td>RTRAPEX0130900001</td></tr><tr><td>Web Version</td><td>1.3.00</td></tr><tr><td>FW Version</td><td>1.0.00</td></tr><tr><td>Latitude</td><td>1</td></tr><tr><td>Longitude</td><td>2</td></tr></table> <div>>> Band InformationNormal</div> <table><tr><th>Fc[DL]</th><th>Fc[UL]</th><th colspan="2">BW</th></tr><tr><td>1940.00</td><td>1860.00</td><td>1st</td><td>8.75MHz</td></tr><tr><td>1962.50</td><td>1882.50</td><td>2nd</td><td>18.75MHz</td></tr><tr><td>1985.00</td><td>1905.00</td><td>3rd</td><td>8.75MHz</td></tr></table> | Repeater S/N | RTRAPEX0130900001 | Web Version | 1.3.00 | FW Version | 1.0.00 | Latitude | 1 | Longitude | 2 | Fc[DL] | Fc[UL] | BW | | 1940.00 | 1860.00 | 1st | 8.75MHz | 1962.50 | 1882.50 | 2nd | 18.75MHz | 1985.00 | 1905.00 | 3rd | 8.75MHz | <div>>> DL Path MonitorON</div> <table><tr><td>DL Input Power</td><td>-9.9</td></tr><tr><td>DL Output Power</td><td>33.0</td></tr><tr><td>DL Gain</td><td>43.0</td></tr></table> <div>>> UL Path MonitorON</div> <table><tr><td>UL Input Power</td><td>--</td></tr><tr><td>UL Output Power</td><td>--</td></tr><tr><td>UL Gain</td><td>43.0</td></tr></table> <div>>> Isolation Status</div> <table><tr><td>Isolation Level</td><td>58.0</td></tr><tr><td>Available Gain</td><td>43.0</td></tr><tr><td>AGC Window Size</td><td>1</td></tr></table> | DL Input Power | -9.9 | DL Output Power | 33.0 | DL Gain | 43.0 | UL Input Power | -- | UL Output Power | -- | UL Gain | 43.0 | Isolation Level | 58.0 | Available Gain | 43.0 | AGC Window Size | 1 | <div>>> Alarm Information</div> <table><tr><td>DL Input Power</td></tr><tr><td>DL Output Power</td></tr><tr><td>UL Output Power</td></tr><tr><td>VSWR</td></tr><tr><td>DC Current</td></tr><tr><td>Temperature</td></tr><tr><td>Auto Shutdown</td></tr></table> | DL Input Power | DL Output Power | UL Output Power | VSWR | DC Current | Temperature | Auto Shutdown |
| Repeater S/N | RTRAPEX0130900001 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Web Version | 1.3.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FW Version | 1.0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Latitude | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Longitude | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fc[DL] | Fc[UL] | BW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1940.00 | 1860.00 | 1st | 8.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1962.50 | 1882.50 | 2nd | 18.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1985.00 | 1905.00 | 3rd | 8.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Input Power | -9.9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Output Power | 33.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Gain | 43.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Input Power | -- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Output Power | -- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Gain | 43.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Isolation Level | 58.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Available Gain | 43.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AGC Window Size | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Input Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Output Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Output Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VSWR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DC Current | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Temperature | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Auto Shutdown | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div><div></div>Normal<div></div>Fail</div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Result 2: Constant Maximum DL Output Power 30dBm (AGC Level 30dBm)

If the DL input Power \geq -10dBm

| SYSTEM | OPERATING | ALARM | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-----------------|-----------------|-------------|--------|------------|--------|----------|---|-----------|---|--------|--------|----|---------|---------|-------------|---------|---------|--------------|---------|---------|-------------|---|----------------|-------|-----------------|------|---------|------|----------------|----|-----------------|----|---------|------|-----------------|------|----------------|------|-----------------|---|---|----------------|-----------------|-----------------|------|------------|-------------|---------------|
| <div>>> Repeater Information</div> <table><tr><td>Repeater S/N</td><td>RTRAPEX19330001</td></tr><tr><td>Web Version</td><td>1.3.00</td></tr><tr><td>FW Version</td><td>1.0.00</td></tr><tr><td>Latitude</td><td>1</td></tr><tr><td>Longitude</td><td>2</td></tr></table> <div>>> Band Information</div> <div>Normal</div> <table><tr><th>Fc[DL]</th><th>Fc[UL]</th><th>BW</th></tr><tr><td>1940.00</td><td>1860.00</td><td>1st 8.75MHz</td></tr><tr><td>1962.50</td><td>1882.50</td><td>2nd 18.75MHz</td></tr><tr><td>1985.00</td><td>1905.00</td><td>3rd 8.75MHz</td></tr></table> | Repeater S/N | RTRAPEX19330001 | Web Version | 1.3.00 | FW Version | 1.0.00 | Latitude | 1 | Longitude | 2 | Fc[DL] | Fc[UL] | BW | 1940.00 | 1860.00 | 1st 8.75MHz | 1962.50 | 1882.50 | 2nd 18.75MHz | 1985.00 | 1905.00 | 3rd 8.75MHz | <div>>> DL Path Monitor</div> <div>ON</div> <table><tr><td>DL Input Power</td><td>-10.0</td></tr><tr><td>DL Output Power</td><td>30.2</td></tr><tr><td>DL Gain</td><td>40.0</td></tr></table> <div>>> UL Path Monitor</div> <div>ON</div> <table><tr><td>UL Input Power</td><td>--</td></tr><tr><td>UL Output Power</td><td>--</td></tr><tr><td>UL Gain</td><td>40.0</td></tr></table> <div>>> Isolation Status</div> <table><tr><td>Isolation Level</td><td>58.0</td></tr><tr><td>Available Gain</td><td>43.0</td></tr><tr><td>AGC Window Size</td><td>1</td></tr></table> | DL Input Power | -10.0 | DL Output Power | 30.2 | DL Gain | 40.0 | UL Input Power | -- | UL Output Power | -- | UL Gain | 40.0 | Isolation Level | 58.0 | Available Gain | 43.0 | AGC Window Size | 1 | <div>>> Alarm Information</div> <table><tr><td>DL Input Power</td></tr><tr><td>DL Output Power</td></tr><tr><td>UL Output Power</td></tr><tr><td>VSWR</td></tr><tr><td>DC Current</td></tr><tr><td>Temperature</td></tr><tr><td>Auto Shutdown</td></tr></table> | DL Input Power | DL Output Power | UL Output Power | VSWR | DC Current | Temperature | Auto Shutdown |
| Repeater S/N | RTRAPEX19330001 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Web Version | 1.3.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FW Version | 1.0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Latitude | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Longitude | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fc[DL] | Fc[UL] | BW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1940.00 | 1860.00 | 1st 8.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1962.50 | 1882.50 | 2nd 18.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1985.00 | 1905.00 | 3rd 8.75MHz | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Input Power | -10.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Output Power | 30.2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Gain | 40.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Input Power | -- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Output Power | -- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Gain | 40.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Isolation Level | 58.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Available Gain | 43.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AGC Window Size | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Input Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DL Output Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| UL Output Power | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VSWR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DC Current | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Temperature | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Auto Shutdown | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div><div></div>Normal<div></div>Fail</div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

5.6.2 Manual Gain Setting

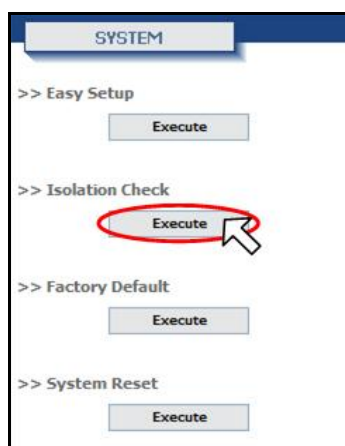
5.6.2.1 AGC mode "On" Setting

Step 1: Repeat Step 1 through Step 2

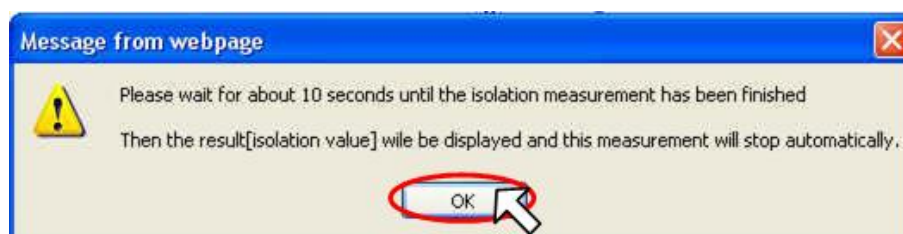
Step 2: Isolation Check

The Isolation will calculate the Available Maximum Gain which defines the maximum gain to be setup.

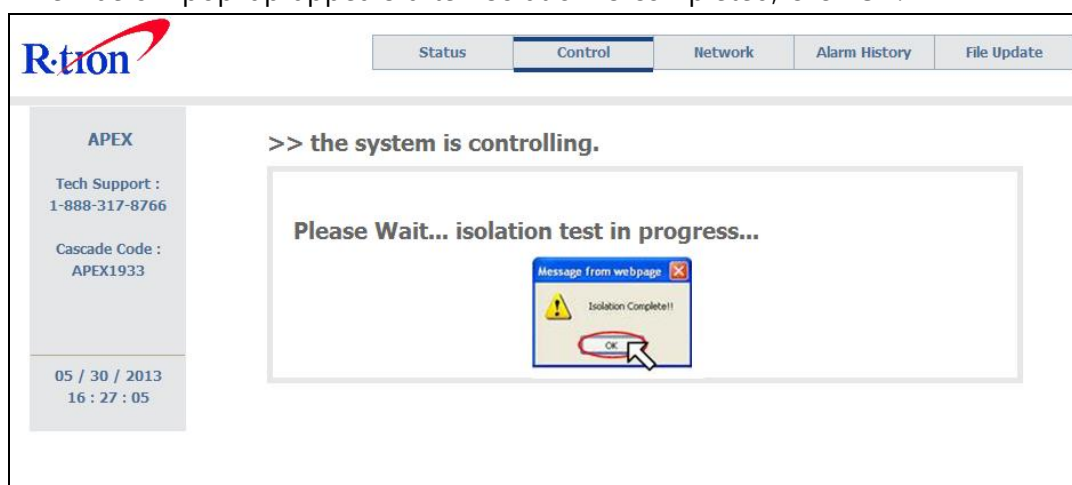
Click Isolation



Step 3: Click OK.



Step 4: When below pop-up appears after Isolation is completed, click OK.



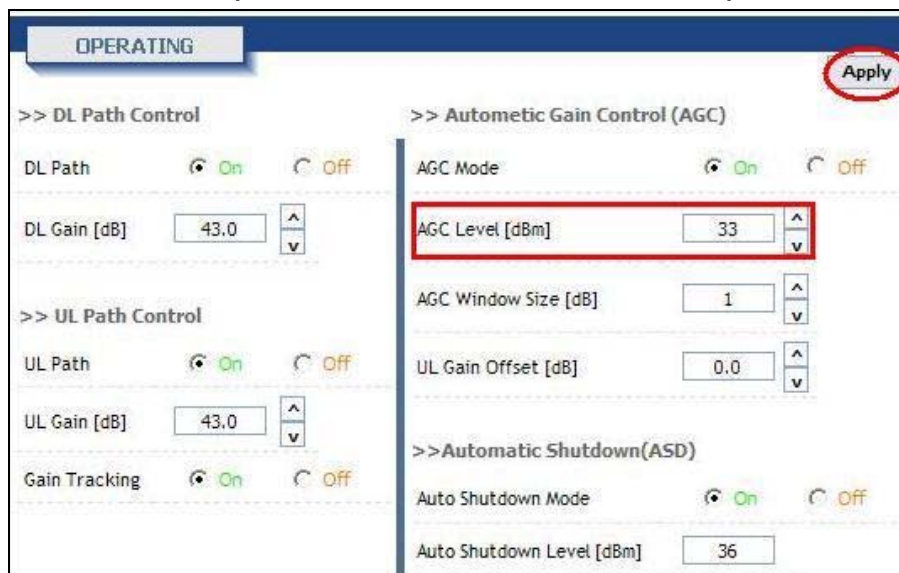
Step 5: AGC must be turned on. AGC automatically assigns gain in accordance with AGC level.

Use AGC level to increase or decrease gain.

(**Gain Offset** is a gain differential between DL Output gain and UL output gain.)

Ex> **AGC Level 33dBm, Gain Offset -3dB → DL Gain 43dB, UL Gain 40dB**

AGC Level 33dBm, Gain Offset 0dB → DL Gain 43dB, UL Gain 43dB



OPERATING

>> DL Path Control

DL Path ☒ On ☐ Off

DL Gain [dB] 43.0

>> UL Path Control

UL Path ☒ On ☐ Off

UL Gain [dB] 43.0

Gain Tracking ☒ On ☐ Off

>> Automatic Gain Control (AGC)

AGC Mode ☒ On ☐ Off

AGC Level [dBm] 33

AGC Window Size [dB] 1

UL Gain Offset [dB] 0.0

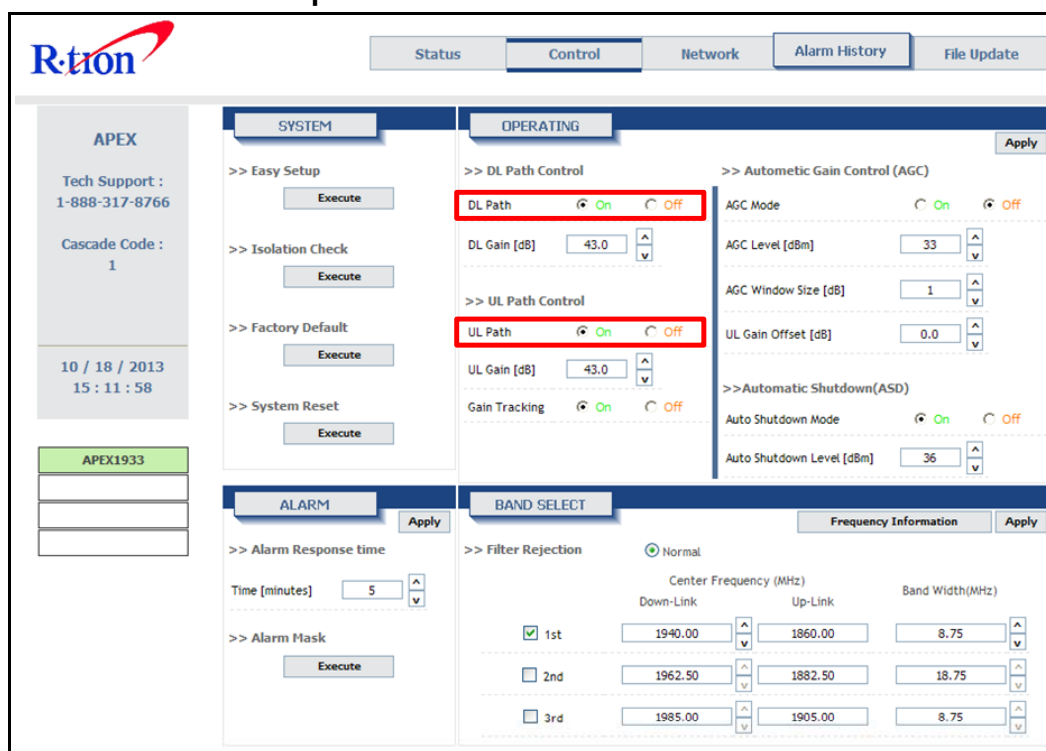
>> Automatic Shutdown (ASD)

Auto Shutdown Mode ☒ On ☐ Off

Auto Shutdown Level [dBm] 36

Apply

Step 6: Turn on the DL and UL path controls.



APEX1933

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Cascade Code : 1

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OPERATING

>> DL Path Control

DL Path ☒ On ☐ Off

DL Gain [dB] 43.0

>> UL Path Control

UL Path ☒ On ☐ Off

UL Gain [dB] 43.0

Gain Tracking ☒ On ☐ Off

>> Automatic Gain Control (AGC)

AGC Mode ☒ On ☐ Off

AGC Level [dBm] 33

AGC Window Size [dB] 1

UL Gain Offset [dB] 0.0

>> Automatic Shutdown (ASD)

Auto Shutdown Mode ☒ On ☐ Off

Auto Shutdown Level [dBm] 36

Apply

BAND SELECT

>> Filter Rejection

Normal

Center Frequency (MHz)

| | Down-Link | Up-Link | Band Width (MHz) |
|-----|-----------|---------|------------------|
| 1st | 1940.00 | 1860.00 | 8.75 |
| 2nd | 1962.50 | 1882.50 | 18.75 |
| 3rd | 1985.00 | 1905.00 | 8.75 |

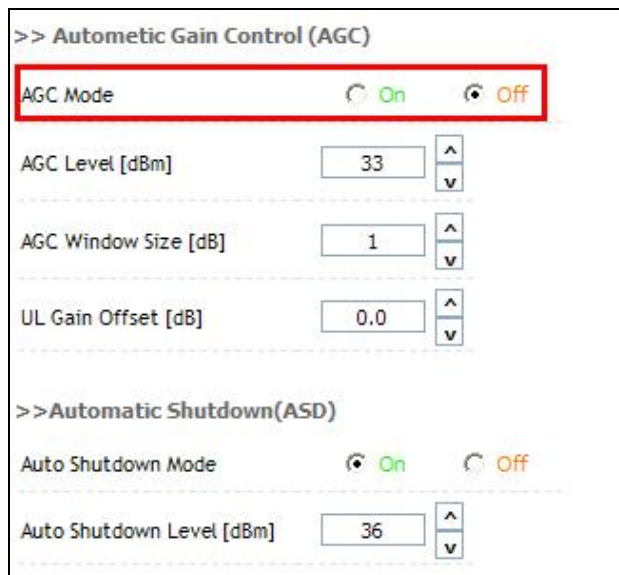
Frequency Information

Apply

5.6.2.2 AGC mode "Off" setting

When you want to set gain value not using Auto Gain control refer to the following.

Step 1: For manual gain control AGC must be turned off.



>> Automatic Gain Control (AGC)

AGC Mode ☒ On ☐ Off

AGC Level [dBm]

AGC Window Size [dB]

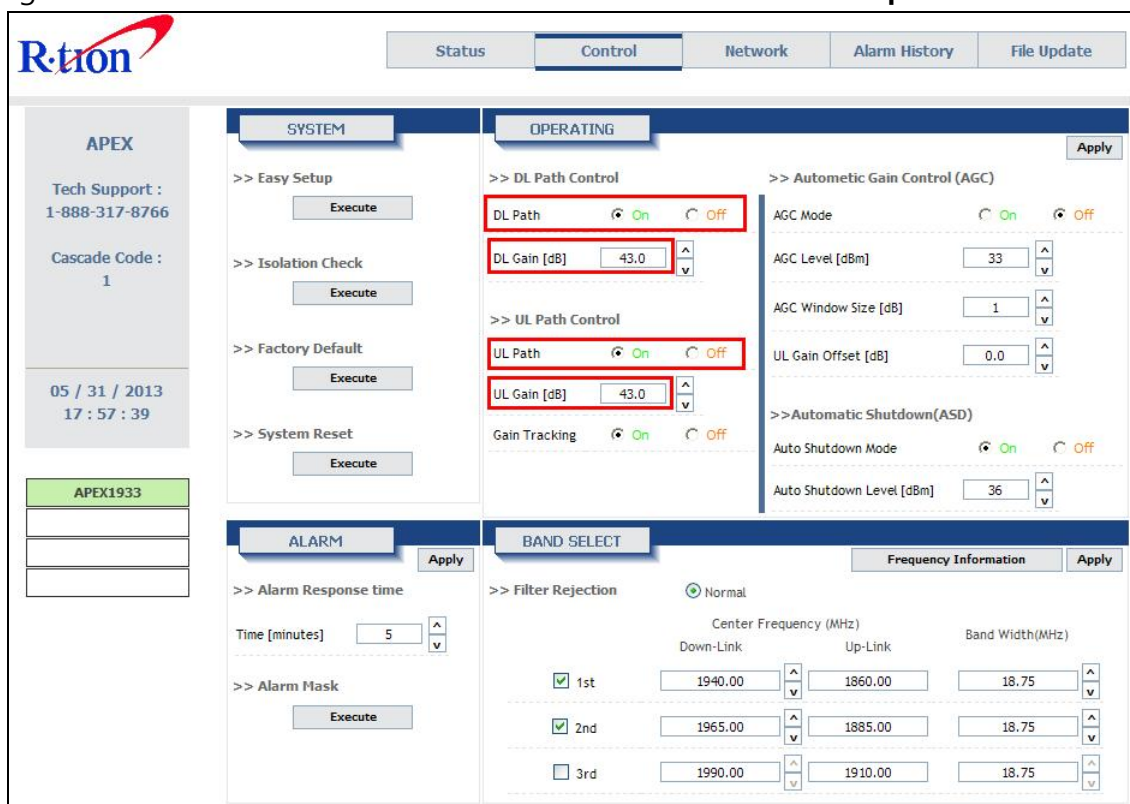
UL Gain Offset [dB]

>> Automatic Shutdown (ASD)

Auto Shutdown Mode ☒ On ☐ Off

Auto Shutdown Level [dBm]

Step 2: The user can select any gain value as long as it does over-drive the amplifier or exceed isolation requirements. Gain is automatically limited where conditions do not permit high gain. Select the **DL** and **UL Gain values**. Turn on the **DL** and **UL path controls**.



APEX

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Cascade Code : 1

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APEX1933

SYSTEM

>> Easy Setup

>> Isolation Check

>> Factory Default

>> System Reset

ALARM

>> Alarm Response time

Time [minutes]

>> Alarm Mask

OPERATING

>> DL Path Control

DL Path ☒ On ☐ Off

DL Gain [dB]

>> UL Path Control

UL Path ☒ On ☐ Off

UL Gain [dB]

Gain Tracking ☒ On ☐ Off

>> Automatic Gain Control (AGC)

AGC Mode ☐ On ☒ Off

AGC Level [dBm]

AGC Window Size [dB]

UL Gain Offset [dB]

>> Automatic Shutdown (ASD)

Auto Shutdown Mode ☒ On ☐ Off

Auto Shutdown Level [dBm]

BAND SELECT

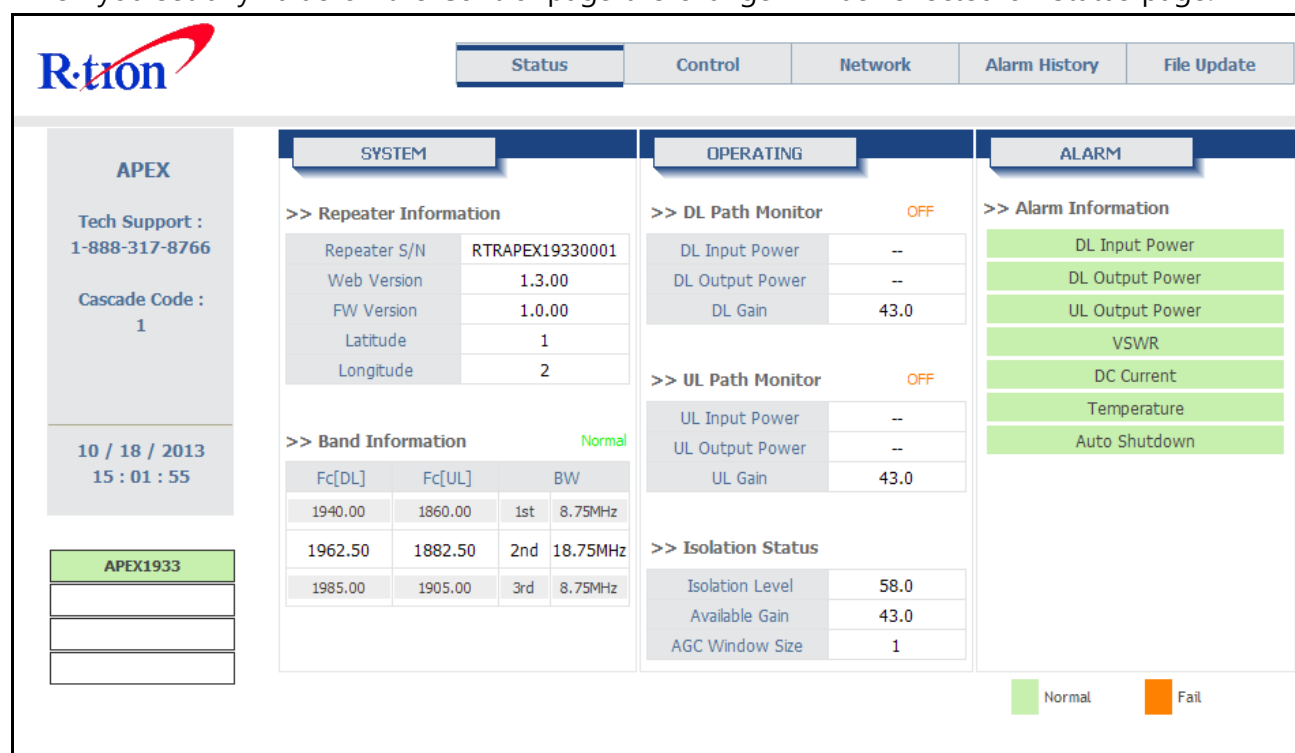
>> Filter Rejection ☒ Normal

| | Center Frequency (MHz) | Down-Link | Up-Link | Band Width (MHz) |
|---|------------------------|-----------|---------|------------------|
| <input checked="" type="checkbox"/> 1st | | 1940.00 | 1860.00 | 18.75 |
| <input checked="" type="checkbox"/> 2nd | | 1965.00 | 1885.00 | 18.75 |
| <input type="checkbox"/> 3rd | | 1990.00 | 1910.00 | 18.75 |

5.7 GUI Status

The status page display system, control, and alarm information.

When you set any value on the Control page the change will be reflected on Status page.



<Status>

5.7.1 System

- Firmware version and location are displayed under **Equipment Information**.
- The **current band** setting, set from the control page, is shown in bold font.

5.7.2 Operating

- DL Path Monitor** displays input from the donor antenna circuit, output power at equipment server antenna port, and downlink amplifier gain.
- UL Path Monitor** displays input from the server antenna circuit, output power at equipment donor port, and uplink amplifier gain.
- Isolation Status** shows isolation value (dB) between the donor antenna and server antennas.
- Available gain** allowed by isolation measurement. Available gain is derived from the antenna isolation value plus 15dB. Full system gain (43dB) is available if the antenna isolation value is at least 58dB.

5.7.3 Alarm

- If an alarm occurs, the alarm LED on the equipment will turn on.

Alarms shown on the status page will have orange (alarm) or green (normal) background.

- Details for alarm events are displayed on the Alarm History page.

>> Alarm History

| Issue Time | Alarm Information |
|---------------------|---|
| 2013/05/30 17:57:02 | Repeater 1 - APEX1933 : UL Input Power Normal |
| 2013/05/30 17:56:35 | Repeater 1 - APEX1933 : UL Input Power Alarm |
| 2013/05/24 11:31:08 | Repeater 1 - APEX1933 : DL Input Power Alarm |
| 2013/05/24 11:25:06 | Repeater 1 - APEX1933 : DL Input Power Normal |
| 2013/05/24 11:23:36 | Repeater 1 - APEX1933 : DL Input Power Alarm |
| 2013/05/24 10:05:10 | Repeater 1 - APEX1933 : DL Input Power Normal |
| 2013/05/24 09:50:40 | Repeater 1 - APEX1933 : DL Input Power Alarm |
| 2013/05/23 20:31:34 | Repeater 1 - APEX1933 : DL Input Power Alarm |
| 2013/05/23 20:28:48 | Repeater 1 - APEX1933 : VSWR Normal |
| 2013/05/23 20:28:00 | Repeater 1 - APEX1933 : DL Input Power Alarm |
| 2013/05/23 20:26:36 | Repeater 1 - APEX1933 : VSWR Alarm |
| 2013/05/23 18:53:29 | Repeater 1 - APEX1933 : VSWR Alarm |
| 2013/05/23 18:52:27 | Repeater 1 - APEX1933 : VSWR Normal |
| 2013/05/23 18:52:15 | Repeater 1 - APEX1933 : VSWR Alarm |
| 2013/05/22 18:58:12 | Repeater 1 - APEX1933 : VSWR Normal |
| 2013/05/22 18:33:14 | Repeater 1 - APEX1933 : VSWR Alarm |
| 2013/05/22 18:28:52 | Repeater 1 - APEX1933 : VSWR Normal |

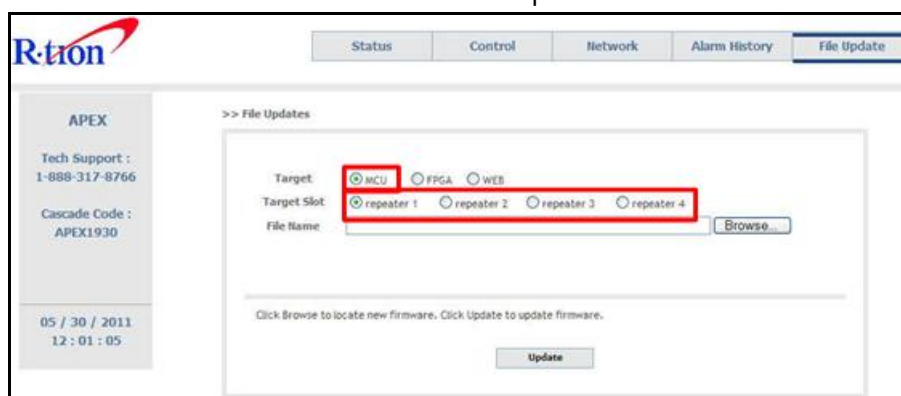
Alarm Request Delete

For corrective action please refer to 6. Troubleshooting section.

5.8 File Update

5.8.1 MCU Firmware Download

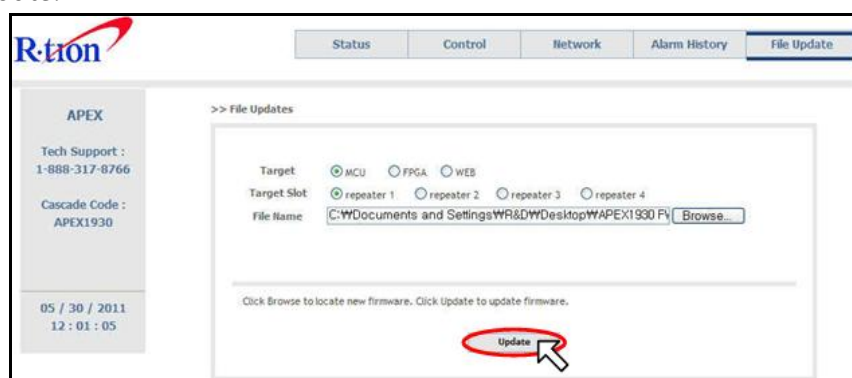
Step 1. For target, select "MCU". Choose the correct target slot. If you are not sure, follow the LAN cable from the equipment receiving the update to the host equipment. The LAN port number on the host equipment is the slot number for the equipment receiving the update. Use the browse button to locate the update file.



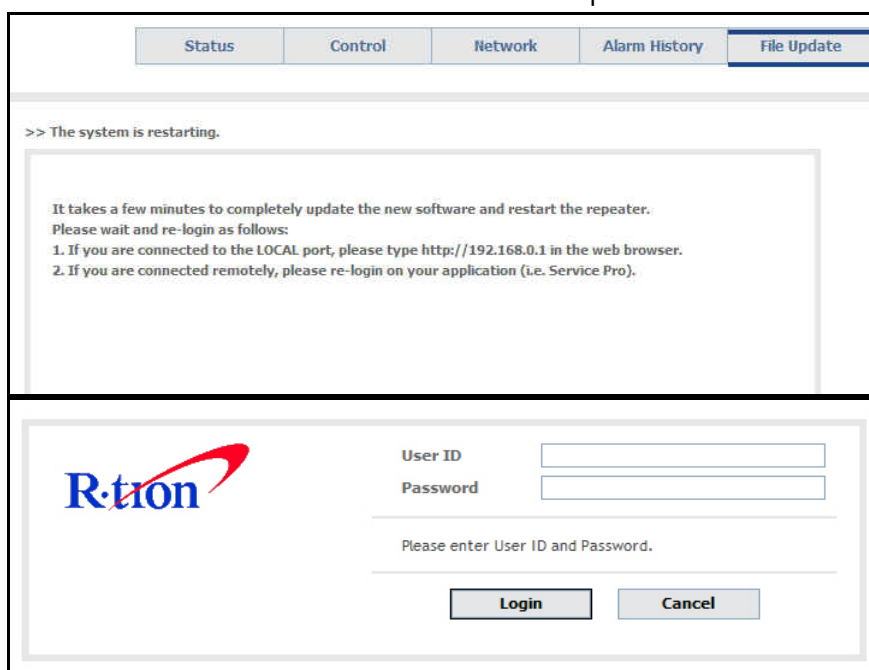
Step 2 MCU firmware file has a ".bin" filename extension. Click Open.



Step 3 Click Update.

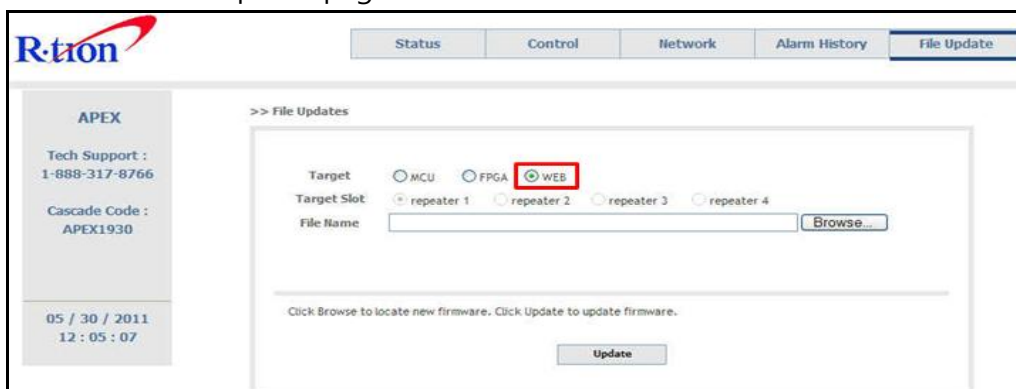


Step 4 When File update message appears and updating completed, go to Log-in page.
Log-in and confirm the firmware version has been updated.

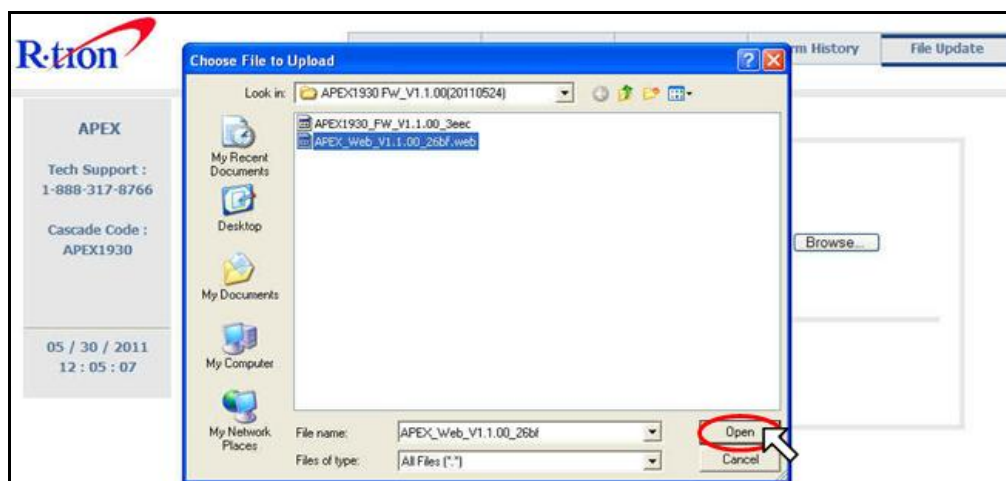


5.8.2 Web GUI Download

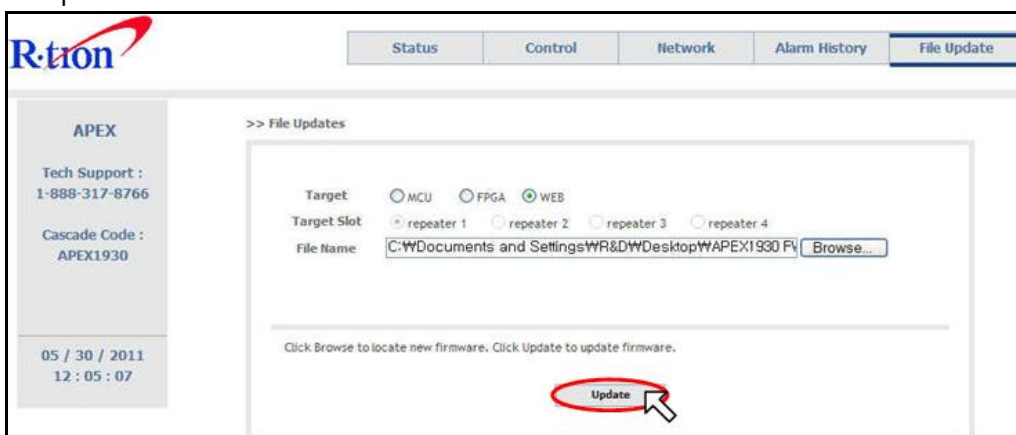
Step 1 Select WEB in File Update page and click Browse.



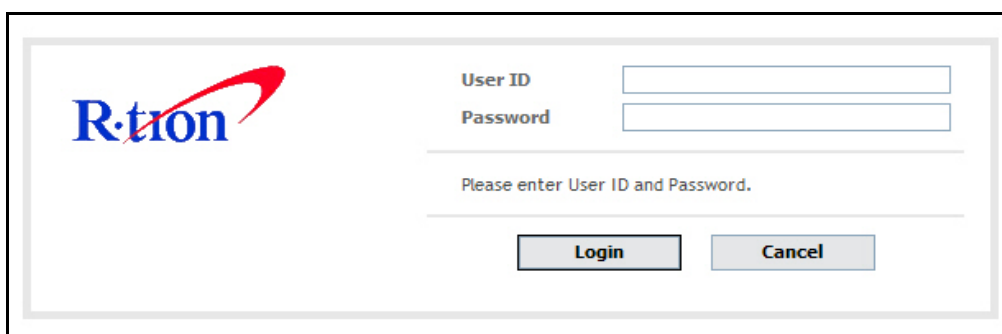
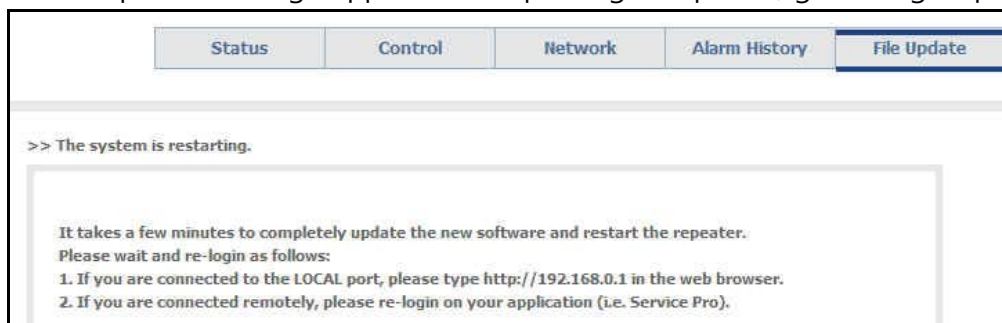
Step 2 Select Firmware file which has ".web" filename extension to download. Click Open.



Step 3 Click Update.



Step 4 When File update message appears and updating completed, go to Log-in page.



5.9 Attachment

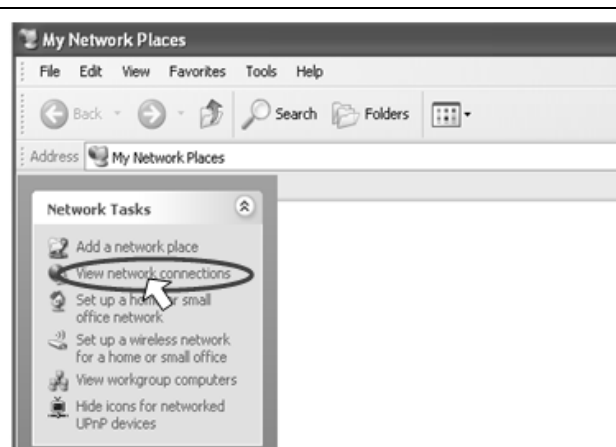
5.9.1 Internet Network Setting

5.9.1.1 Window XP

Step 1: Click the Start button and select My Network places.

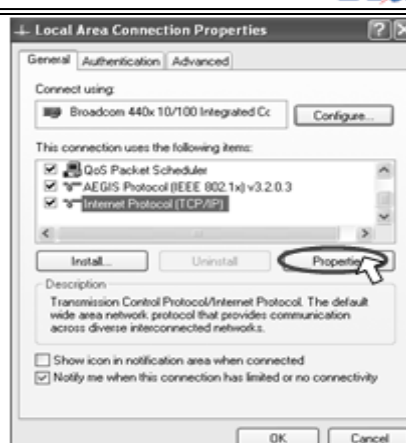
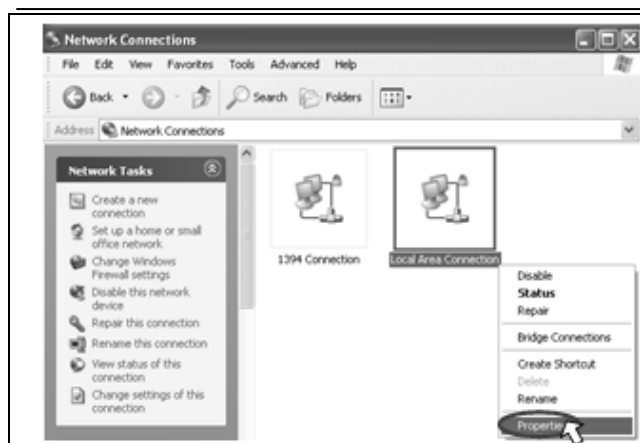


Step 2: Click View network connections.



Step 3: Right-click on the Local Area Connection and select Properties to view the shortcut menu.

Step 4: Select Internet Protocol (TCP/IP) and click Properties.



Step 5: Check Obtain an IP address automatically and click OK.

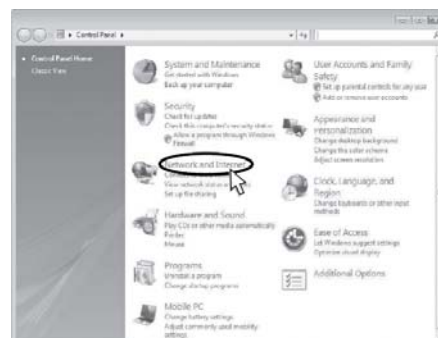
Step 6: Close all widows.



5.9.1.2 Windows Vista

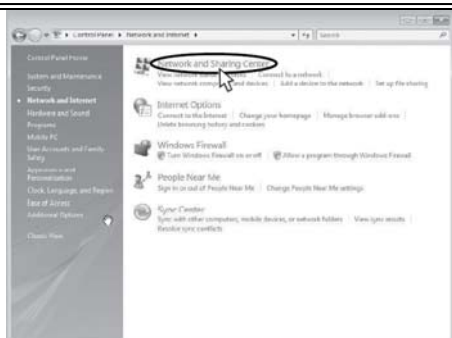
Step 1: Click the Start button and select Control panel.

Step 2: Click Network and Internet

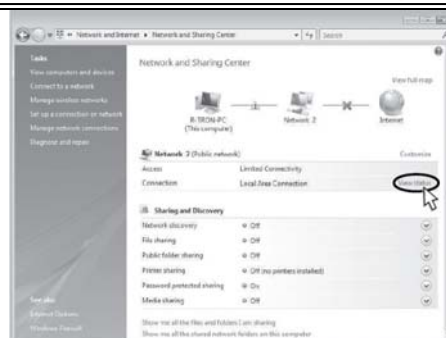


Step 3: Click Network and Sharing Center.

Step 4: Click View status of Local Area Connection.



Step 5: Click Properties and a caution pop-up window will appear. Click OK.



Step 6: Select Internet Protocol Version 4 (TCP/IPv4) and click Properties.



Step 7: Check Obtain an IP address automatically and Click OK.



Step 8: Close all windows.



6. Troubleshooting

Before contacting your service dealer, refer to the following guidelines. If the APEX1933 equipment does not work normally after completing the following troubleshooting, please contact your local dealer or R-tron America's Tech support line (1-888-31R-TRON).

External alarm lamps on the front of the equipment indicate current condition. Green lamp indicates power to the equipment, yellow indicates caution, and red indicates shut down

6.1 LED Alarm

| Problem | Cause | Solution |
|---|--|--|
| No LED on | Power failure | Check the power cord for secure connection |
| Mobile device has poor performance. | Equipment service degraded or not available. | Login to the web GUI. Check the setting, alarm status and input/output power status. |
| Gain, Input/ Output power or DC Current are changing randomly or appear to be unstable. | Oscillation | Most common cause for unstable gain and power is feedback oscillation brought on by insufficient antenna isolation. 1. Reduce equipment gain and/or AGC level. 2. Improve the field conditions that cause poor antenna isolation. |
| The red light is on. | Automatic Shutdown | Automatic shutdown occurs when the amplifier is over driven. The amplifier is most commonly overdriven by: 1. Oscillation due to poor antenna isolation. 2. High input power combined with high gain settings including high UL input from the mobile device. User the alarm history page to determine the cause of the shutdown. Eliminate the root cause of the shutdown and restart the equipment. Technical Support Web site: www.r-tronamerica.com Toll Free: 888-317-8766 |

6.2 GUI Alarm

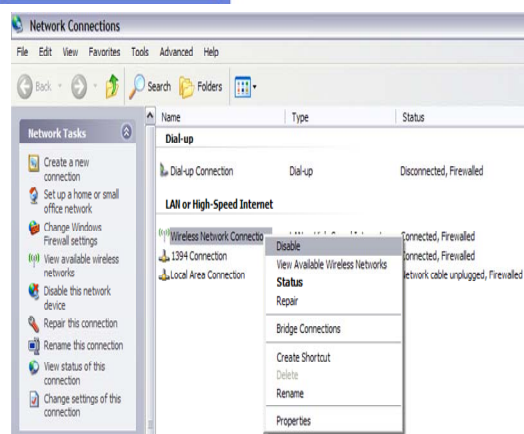
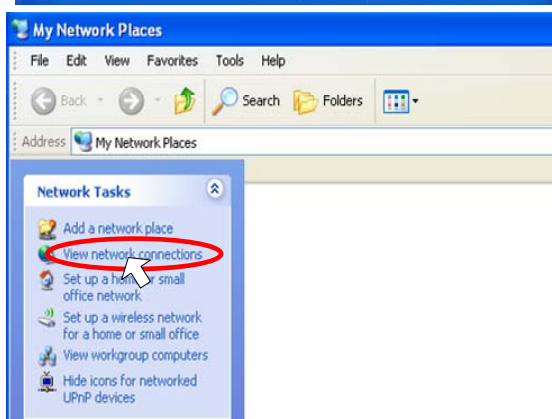
| Problem | Check Point | Solution |
|-----------------|-----------------|--|
| General | DC Current | If the same alarm occurs after reset Power, request technical support. |
| | Temperature | Execute of System Reset (NCU) on Network Setup page. If the same alarm occurs request technical support. |
| | ASD | Check Isolation and DL/UL Input power.. |
| | Heartbeat | Check the connection of the Remote NMS Cable. Check the interval of Heartbeat on the WEB GUI |
| Downlink | DL Input Power | DL Input alarm can be the result of low signal level from the donor antenna circuit. Tune Femto output level and/or reduce line loss. |
| | DL Output Power | Check DL input Power. If input power exceeds max input power install an attenuator on the donor antenna feed line. |
| | DL Return Loss | Return loss alarm is the result of o poorly matched antenna circuit. The equipment is almost never the reason for return loss issues. A good quality 50 ohm load placed over the equipment server port or donor port will extinguish the alarm and prove the alarm is caused by some external antenna issue. |
| Uplink | UL Output Power | If the UL Input Power is too high, suspect excessive mobile TX power. Determine root cause of high mobile TX power. |

6.3 Communication Alarm

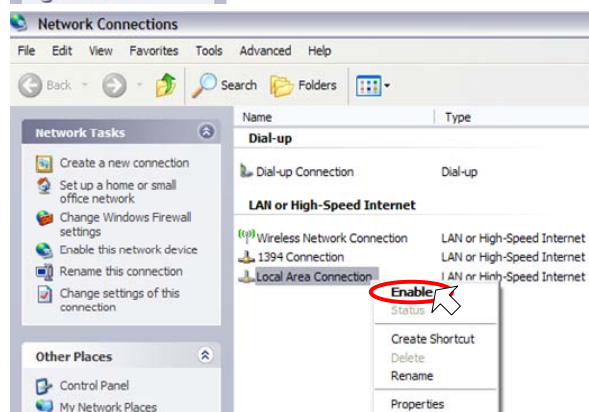
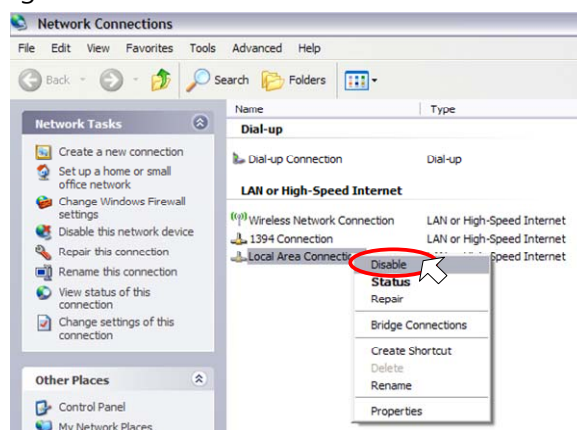
When you cannot login to the web GUI.

Solution

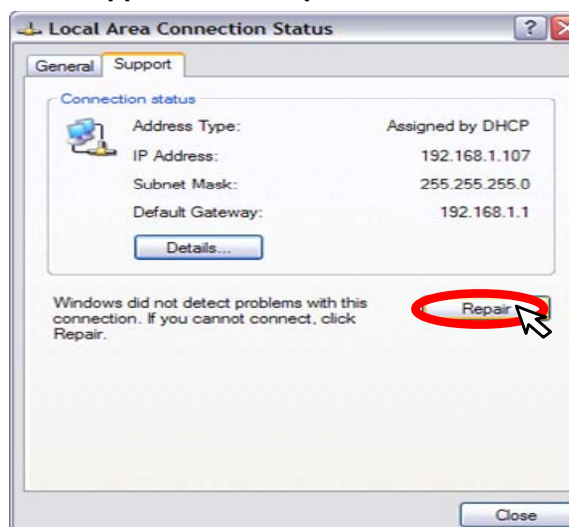
1. Click **My Network places** → **View network connections**. Right-click on the **Wireless Network Connection** and then click **Disable**.



2. Right-click on the **Local Area Connection** and then click **Disable**. After clicking **Disable**, click **Enable** again.



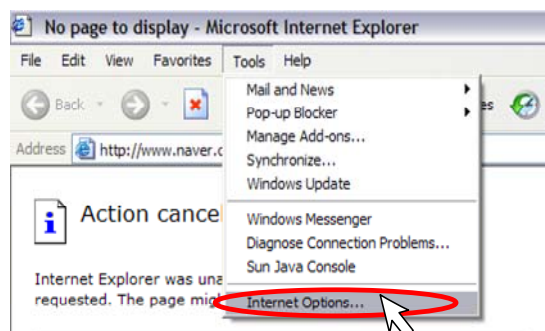
3. Double click the **Local Area Connection** and then click the **Support** tab → **Repair**.



Solution

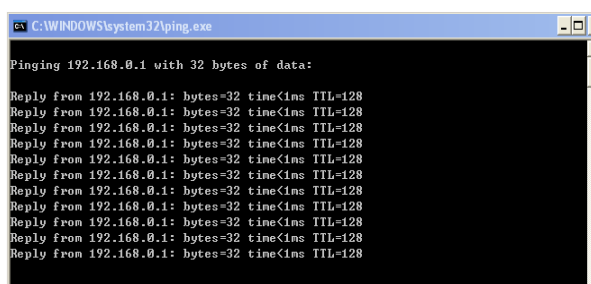
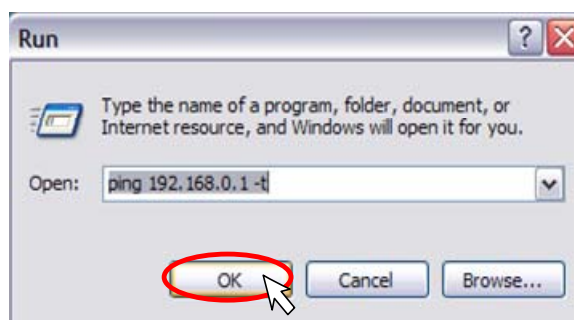
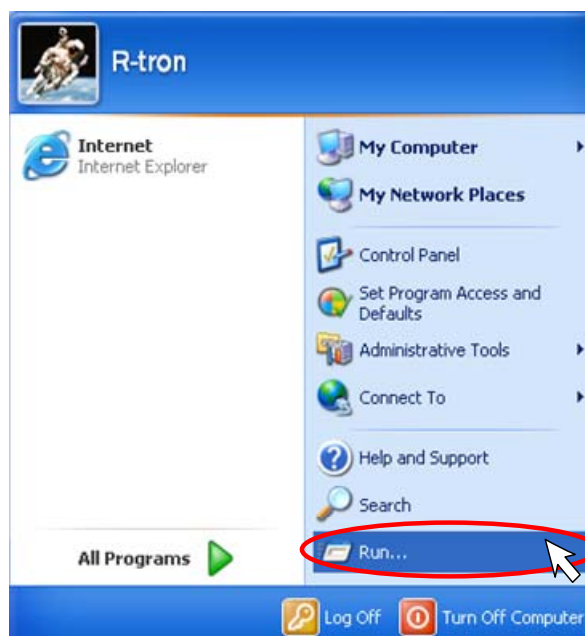
4. Open the Internet Browser, select **Tools** → **Internet Options**.

Click **Delete Files** in the Temporary Internet files section.



5. Click **Start** and select **Run**.

Type "ping 192.168.0.1-t" and click **OK**.



7. Specifications

7.1 RF Characteristics

| Electrical Specifications | | | |
|------------------------------|----------|---|-----------------|
| Parameter | | TX (Down-Link) | RX (Up-Link) |
| Frequency Range | | 1930 - 1995 MHz | 1850 - 1915 MHz |
| Service | | CDMA2000 or LTE(FDD) Service | |
| Channel Select | | Center frequency + BW (1M - 20MHz) Non-continuous 3 channel | |
| Nomal Input Power Range | | -10 ~ +15 dBm | -68 ~ -40 dBm |
| Composite Output Power Range | | 0 ~ 33 dBm | ~ -25 dBm |
| Gain Range | | 15 ~ 43 dB | 15 ~ 43 dB |
| AGC | Range | 28 dB | |
| | Time | the AGC must track only slow variations with time on the order of 100ms. | |
| Gain Ripple | | ± 1.0 dB | |
| Noise Figure | Max Gain | – | 5 dB (max) |
| | Min Gain | – | 12 dB (max) |
| Roll-off | | > 50dBc at ± 1 MHz from band edge | |
| | | > 50dBc at ± 2 MHz from band edge | |
| Propagation Delay | | 8 μ s (max) | |
| IMD | | ≤ -13 dBm | – |
| Frequency stability | | < 0.02 ppm | < 0.02 ppm |
| Spurious Emission | 885kHz | 885kHz : -45dBc / 30kHz | – |
| | 1.25MHz | 1.25MHz : -45dBc / 30kHz | – |
| | 1.98MHz | 1.98MHz : -50dBc / 30kHz | – |
| | 2.25MHz | 2.25MHz : -13dBm / 1MHz | – |
| | 4MHz | 4MHz : -13dBm / 1MHz | – |
| VSWR | | 1.5 : 1 (max) | |
| Impedance | | 50 Ω | |

7.2 Environmental Specification

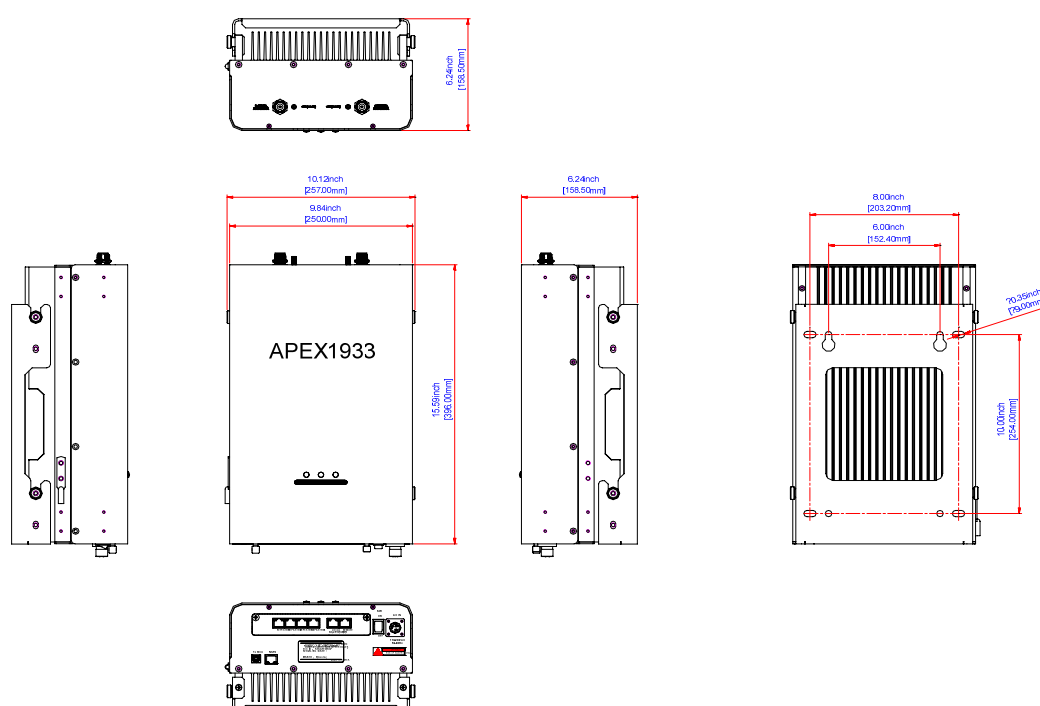
| Parameter | | Specification |
|---------------|----------------|-------------------------|
| Environmental | Operating Temp | -10°C~50°C (14°F~122°F) |
| | Humidity | 5% ~ 95%RH |
| | Cooling method | Convection. |

7.3 Electrical Specification

| Parameter | Specification |
|-----------|------------------|
| Voltage | AC 85-264V |
| Current | +24V/6.5A (150W) |
| Frequency | 50/60(47-63)Hz |

7.4 Mechanical Specification

| Parameter | Specifications | Remark |
|--------------------|---|-----------|
| RF connectors | N-female x 2 | |
| Dimensions (WxHxD) | 9.35 * 16.8 * 5.67 Inch 242 * 426 * 144 mm | W * D * H |
| Weight | 44.09 lb 20 Kg max | |



8. Appendix

8.1 US PCS Channel

| USPCS | | | Down Link | | | | Up Link | | | |
|-------|-------|---------|-----------|----------|----------|------|----------|----------|----------|------|
| No | Block | Channel | Center | Start | Stop | BW | Center | Start | Stop | BW |
| 1 | A1 | 25 | 1931.250 | 1930.625 | 1931.875 | 1.25 | 1851.250 | 1850.625 | 1851.875 | 1.25 |
| 2 | | 50 | 1932.500 | 1931.875 | 1933.125 | 1.25 | 1852.500 | 1851.875 | 1853.125 | 1.25 |
| 3 | | 75 | 1933.750 | 1933.125 | 1934.375 | 1.25 | 1853.750 | 1853.125 | 1854.375 | 1.25 |
| 4 | | 100 | 1935.000 | 1934.375 | 1935.625 | 1.25 | 1855.000 | 1854.375 | 1855.625 | 1.25 |
| 5 | A2 | 125 | 1936.250 | 1935.625 | 1936.875 | 1.25 | 1856.250 | 1855.625 | 1856.875 | 1.25 |
| 6 | | 150 | 1937.500 | 1936.875 | 1938.125 | 1.25 | 1857.500 | 1856.875 | 1858.125 | 1.25 |
| 7 | | 175 | 1938.750 | 1938.125 | 1939.375 | 1.25 | 1858.750 | 1858.125 | 1859.375 | 1.25 |
| 8 | | 200 | 1940.000 | 1939.375 | 1940.625 | 1.25 | 1860.000 | 1859.375 | 1860.625 | 1.25 |
| 9 | A3 | 225 | 1941.250 | 1940.625 | 1941.875 | 1.25 | 1861.250 | 1860.625 | 1861.875 | 1.25 |
| 10 | | 250 | 1942.500 | 1941.875 | 1943.125 | 1.25 | 1862.500 | 1861.875 | 1863.125 | 1.25 |
| 11 | | 275 | 1943.750 | 1943.125 | 1944.375 | 1.25 | 1863.750 | 1863.125 | 1864.375 | 1.25 |
| 12 | | 300 | 1945.000 | 1944.375 | 1945.625 | 1.25 | 1865.000 | 1864.375 | 1865.625 | 1.25 |
| 13 | D | 325 | 1946.250 | 1945.625 | 1946.875 | 1.25 | 1866.250 | 1865.625 | 1866.875 | 1.25 |
| 14 | | 350 | 1947.500 | 1946.875 | 1948.125 | 1.25 | 1867.500 | 1866.875 | 1868.125 | 1.25 |
| 15 | | 375 | 1948.750 | 1948.125 | 1949.375 | 1.25 | 1868.750 | 1868.125 | 1869.375 | 1.25 |
| 16 | | 400 | 1950.000 | 1949.375 | 1950.625 | 1.25 | 1870.000 | 1869.375 | 1870.625 | 1.25 |
| 17 | B1 | 425 | 1951.250 | 1950.625 | 1951.875 | 1.25 | 1871.250 | 1870.625 | 1871.875 | 1.25 |
| 18 | | 450 | 1952.500 | 1951.875 | 1953.125 | 1.25 | 1872.500 | 1871.875 | 1873.125 | 1.25 |
| 19 | | 475 | 1953.750 | 1953.125 | 1954.375 | 1.25 | 1873.750 | 1873.125 | 1874.375 | 1.25 |
| 20 | | 500 | 1955.000 | 1954.375 | 1955.625 | 1.25 | 1875.000 | 1874.375 | 1875.625 | 1.25 |
| 21 | B2 | 525 | 1956.250 | 1955.625 | 1956.875 | 1.25 | 1876.250 | 1875.625 | 1876.875 | 1.25 |
| 22 | | 550 | 1957.500 | 1956.875 | 1958.125 | 1.25 | 1877.500 | 1876.875 | 1878.125 | 1.25 |
| 23 | | 575 | 1958.750 | 1958.125 | 1959.375 | 1.25 | 1878.750 | 1878.125 | 1879.375 | 1.25 |
| 24 | | 600 | 1960.000 | 1959.375 | 1960.625 | 1.25 | 1880.000 | 1879.375 | 1880.625 | 1.25 |
| 25 | B3 | 625 | 1961.250 | 1960.625 | 1961.875 | 1.25 | 1881.250 | 1880.625 | 1881.875 | 1.25 |
| 26 | | 650 | 1962.500 | 1961.875 | 1963.125 | 1.25 | 1882.500 | 1881.875 | 1883.125 | 1.25 |
| 27 | | 675 | 1963.750 | 1963.125 | 1964.375 | 1.25 | 1883.750 | 1883.125 | 1884.375 | 1.25 |
| 28 | | 700 | 1965.000 | 1964.375 | 1965.625 | 1.25 | 1885.000 | 1884.375 | 1885.625 | 1.25 |
| 29 | E | 725 | 1966.250 | 1965.625 | 1966.875 | 1.25 | 1948.313 | 1885.625 | 1886.875 | 1.25 |
| 30 | | 750 | 1967.500 | 1966.875 | 1968.125 | 1.25 | 1948.375 | 1886.875 | 1888.125 | 1.25 |
| 31 | | 775 | 1968.750 | 1968.125 | 1969.375 | 1.25 | 1948.438 | 1888.125 | 1889.375 | 1.25 |
| 32 | | 800 | 1970.000 | 1969.375 | 1970.625 | 1.25 | 1890.000 | 1889.375 | 1890.625 | 1.25 |
| 33 | F | 825 | 1971.250 | 1970.625 | 1971.875 | 1.25 | 1891.250 | 1890.625 | 1891.875 | 1.25 |
| 34 | | 850 | 1972.500 | 1971.875 | 1973.125 | 1.25 | 1892.500 | 1891.875 | 1893.125 | 1.25 |
| 35 | | 875 | 1973.750 | 1973.125 | 1974.375 | 1.25 | 1893.750 | 1893.125 | 1894.375 | 1.25 |
| 36 | | 900 | 1975.000 | 1974.375 | 1975.625 | 1.25 | 1895.000 | 1894.375 | 1895.625 | 1.25 |
| 37 | C3 | 925 | 1976.250 | 1975.625 | 1976.875 | 1.25 | 1896.250 | 1895.625 | 1896.875 | 1.25 |
| 38 | | 950 | 1977.500 | 1976.875 | 1978.125 | 1.25 | 1897.500 | 1896.875 | 1898.125 | 1.25 |
| 39 | | 975 | 1978.750 | 1978.125 | 1979.375 | 1.25 | 1898.750 | 1898.125 | 1899.375 | 1.25 |
| 40 | | 1000 | 1980.000 | 1979.375 | 1980.625 | 1.25 | 1900.000 | 1899.375 | 1900.625 | 1.25 |
| 41 | C4 | 1025 | 1981.250 | 1980.625 | 1981.875 | 1.25 | 1901.250 | 1900.625 | 1901.875 | 1.25 |
| 42 | | 1050 | 1982.500 | 1981.875 | 1983.125 | 1.25 | 1902.500 | 1901.875 | 1903.125 | 1.25 |
| 43 | | 1075 | 1983.750 | 1983.125 | 1984.375 | 1.25 | 1903.750 | 1903.125 | 1904.375 | 1.25 |
| 44 | | 1100 | 1985.000 | 1984.375 | 1985.625 | 1.25 | 1905.000 | 1904.375 | 1905.625 | 1.25 |
| 45 | C5 | 1125 | 1986.250 | 1985.625 | 1986.875 | 1.25 | 1906.250 | 1905.625 | 1906.875 | 1.25 |
| 46 | | 1150 | 1987.500 | 1986.875 | 1988.125 | 1.25 | 1907.500 | 1906.875 | 1908.125 | 1.25 |
| 47 | | 1175 | 1988.750 | 1988.125 | 1989.375 | 1.25 | 1908.750 | 1908.125 | 1909.375 | 1.25 |
| 48 | | 1200 | 1990.000 | 1989.375 | 1990.625 | 1.25 | 1910.000 | 1909.375 | 1910.625 | 1.25 |
| 49 | G | 1225 | 1991.250 | 1990.625 | 1991.875 | 1.25 | 1911.250 | 1910.625 | 1911.875 | 1.25 |
| 50 | | 1250 | 1992.500 | 1991.875 | 1993.125 | 1.25 | 1912.500 | 1911.875 | 1913.125 | 1.25 |
| 51 | | 1275 | 1993.750 | 1993.125 | 1994.375 | 1.25 | 1913.750 | 1913.125 | 1914.375 | 1.25 |
| 52 | | 1300 | 1995.000 | 1994.375 | 1995.625 | 1.25 | 1915.000 | 1914.375 | 1915.625 | 1.25 |

8.2 Warranty

LIMITED WARRANTY

This product, as supplied and distributed by R-tron, in the original carton, is warranted by R-tron against manufacturing defects in materials and workmanship for a limited warranty period of:

Five (5) Year Parts and Labor

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. R-tron will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of R-tron and must be returned to R-tron. Replacement parts and products assume the remaining original warranty.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by R-tron which damage this product or result in service problems; or incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instruction. R-tron does not warrant uninterrupted or error-free operation of the product.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON R-tron.

8.3 Return Material Authorization (RMA) Procedure

The return and exchange of products are not allowed without prior approval from R-tron America, Inc. Please follow the exchange procedure below.

1. Call Tech Support for troubleshooting.
2. If the device has hardware problem, R-tron will replace it if it is within warranty.
A RMA number will be issued for the return.
3. R-tron will ship the replacement unit with a return shipping label.
4. The customer must return the product using the original packaging, including all accessories and/or parts.

