# Industry Canada warnings

This product meets the applicable Industry Canada technical specifications. / Le présent matériel est conforme aux specifications techniques applicables d'Industrie Canada. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas cing. This product has a Ringer Equivalence Number of 0.1 / Ce produit a une équivalence de la sonnerie Nombre de 0,1. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. Privacy of communications may not be ensured when using this telephone. / Les communications effectuées au moyen de cet appareil ne sont pas nécessairement protégées des indiscrétions.

CAN ICES-3 (B)/NMB-3(B)

## FCC Compliance statements

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: 5RWW401BDECTBASE. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: 5RWW401BDECTBASE. The digits represented by 01 are the REN without a decimal point (e.g., 01 is a REN of 0.1). For earlier products, the REN is separately shown on the label.]

**Notice:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this unit does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**Notice:** According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge protector is recommended.

An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided in the packaging with each piece of approved terminal equipment.

If trouble is experienced with this equipment (Konftel Dect Base Station), for repair or warranty information, please contact Konftel Inc., Phone: +1-(866)-606-4728. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If this equipment (Konftel Dect Base Station) causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

This equipment complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept interference received, including interference that may cause undesired operation.

This equipment complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules. These limits provide reasonable protection against radio and TV interference in a residential area.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the radio or TV.
- Use outlets on different electrical circuits for the equipment and the radio or TV. Consult your local store if the problem still exists.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

**Warning:** Changes or modifications to this phone not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Important note: It is a legal requirement for you to have the consent of all parties in a conversation before the conversation can be recorded.

## Lightning

The telephone has built-in lightning protection to reduce the risk of damage from surges in telephone line and power line current. This lightning protection meets or exceeds FCC requirements. However, lightning striking the telephone or power lines can damage your telephone. Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug your phone when storms approach to reduce the possibility of damage.

#### **RF exposure**

To assure compliance with FCC/IC rules regarding RF Exposure, this equipment should be installed and operated with a minimum distance of 20 cm from any personnel. / Pour assurer la

conformité avec les règles de la FCC concernant l'exposition aux RF, cet appareil doit être installé et utilisé à une distance minimale de 20 cm de tout le personnel.

## Warranty and Service

## Limited warranty

Konftel guarantees to the end user (the "Customer") that this product will be free from defects in workmanship and materials, under normal use and service, for a period of two (2) years from the date of original purchase from its authorized distributor. Konftel's sole obligation under this express warranty shall be, at Konftel's option and expense, to repair the defective product or part, or deliver to the Customer an equivalent product or part to replace the defective item.

All products that are replaced will become the property of Konftel. Replacement products or parts may be new or reconditioned. Any replaced or repaired product or part carries a ninety (90) days limited warranty or the remainder of the initial warranty period, whichever is longer. Products returned to Konftel must be sent prepaid and packaged appropriately for safe shipment. It is recommended that the package is insured or sent by a method that enables tracking of the package. Responsibility for loss or damage does not transfer to Konftel until the returned item has been received by Konftel. The repaired or replaced item will be shipped to the Customer, at Konftel's expense, not later than twelve days (12) days after Konftel has received the defective product, and Konftel will retain risk of loss or damage until the item has been delivered to the Customer.

## Exclusions

Konftel shall not be liable under this limited warranty if examination and tests of the returned product reveal that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Konftel's installation, operation or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.

• Abuse, misuse, negligent acts or omissions on the part of the Customer and persons under the

Customer's control; or

• Acts of third parties, force majeure, accident, fire, lightning, power surges, outages or other hazards.

WARRANTY EXCLUSIVE: IF A KONFTEL PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR OR REPLACEMENT OF THE PRODUCT IN QUESTION AT KONFTEL'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE. SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. KONFTEL NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY.

#### Service agreements

For information on Konftel service agreements, or if you should experience trouble with this equipment, please contact Konftel Support.

## Konftel support in USA and Canada:

Konftel Inc., 8770 West Bryn Mawr Avenue, Suite 1300, Chicago IL 60631. Phone: +1-(866)-606-4728 Monday through Friday 8.00 AM to 5.00 PM Central Standard Email: na@konftel.com

Refer to the product name Konftel 300Wx.

#### Konftel support International:

+46-90706489 Monday through Friday 8.00 AM to 5.00 PM (GMT:-1) Email: info@konftel.com

**Notice:** If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Please follow instructions for repairing if any; otherwise do not alternate or repair any parts of device except specified.

If you purchased your product from an authorised Konftel distributor, please contact that distributor for information about service agreements that apply for your product.

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW. KONFTEL EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE. INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF KONFTEL OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR OR REPLACE AT KONFTEL'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

#### Disclaimer

Some countries, states and provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights which may vary depending on local law.