

Product Manual

Announcement

JMGO is committed to continuously improving both product performance and functionality. The images and function descriptions in the product manual are subject to product and factory presets. JMGO reserves the right to improve the functionality and human-machine interface (HMI) outlined in this manual without prior notice. The actual product should take precedence.

Take care of the product in a proper manner. JMGO is not responsible for any losses caused by the improper operation of software, hardware, or maintenance, nor any losses resulting from the disclosure of personal information to a third party. JMGO is not responsible for any accidental losses that may occur during the use of this manual, nor will it be responsible for any third-party claims arising from the use of this product.

The function descriptions of this product have been carefully reviewed and proofread by JMGO personnel. If you notice any omissions, we apologize and would appreciate it if you could point them out to us.

The software of this product will be continuously improved and updated to unlock more functionality. There may be differences between the functions of the purchased product and the instructions herein. Please scan the QR code to download the latest version of this product manual.

To learn more about JMGO's products and value-added services, visit our official website at www.jmgo.com.

FCC Warnings

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated at least 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IC Warnings

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

/L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux

CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

L'appareil ne doit pas produire de brouillage;

L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement./

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure. Users can obtain Canadian information on RF exposure and compliance.

/Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf./

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

/Cet émetteur ne doit pas être placé au même endroit ou fonctionner en conjonction avec une autre antenne ou un autre émetteur. Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre l'émetteur de radiofréquences et votre corps./

Safety Warning

Read this product manual thoroughly before attempting to use this product. Store the product manual in a safe location so it may be referenced at any time.

The product can be powered on and off by plugging and unplugging the power cord. The socket should be located near the product and easily accessible.

Do not block the air inlet or outlet of the product with any objects when it is projecting an image. Doing so may result in excessive internal temperatures and damage to the projector.

Do not hit or drop the product from a significant height.

If you encounter an issue with the product, do not attempt to disassemble it without authorization. Contact professional after-sales personnel to resolve the issue.

If you need to perform repairs on the product, wear a laser face shield with an OD (optical density) of ≥ 4 and a wavelength range of 440-660nm.



PARAMETERS

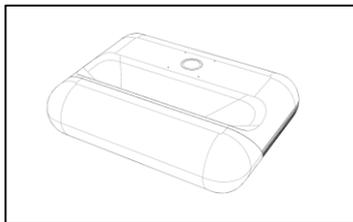
Dear Customer:

Thank you for purchasing this JMGO product! The JMGO Smart Theater utilizes high-def projection solutions, smart ICs, and advanced audio technologies to deliver a crisp, detailed, beautiful, and giant screen audiovisual experience at any time, from anywhere. The product is designed with portability and home theater applications in mind.

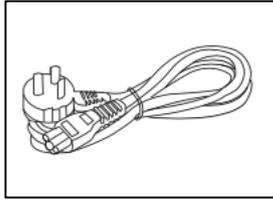
Chairman:

一. Scope of Delivery

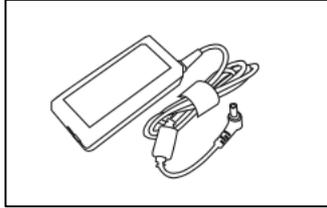
Projector Body *1



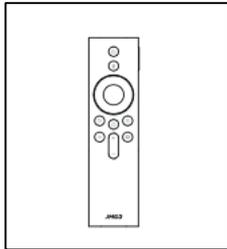
Power Cord *1



Power Adapter *1



Remote Control *1

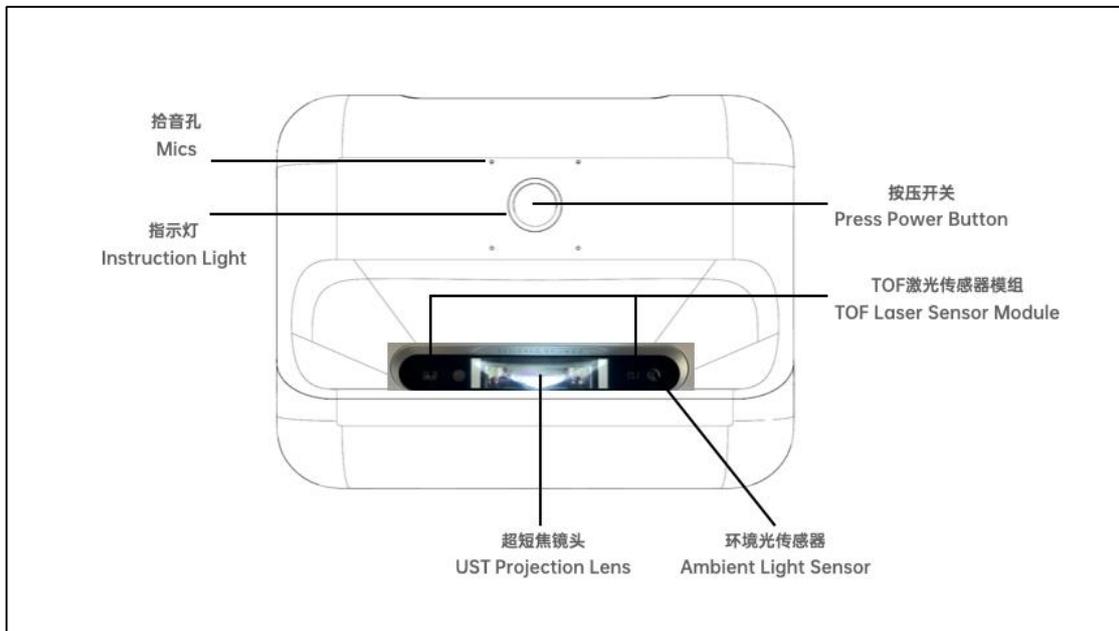
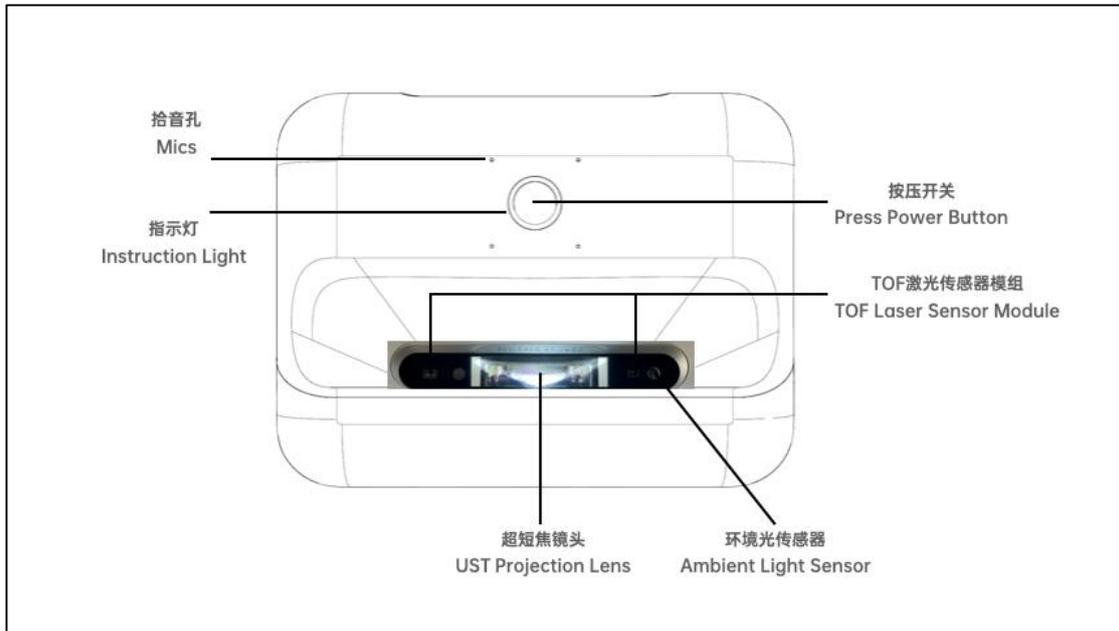


Product Manual & Three Guarantees Service Card *1



*Note: Thank you very much for purchasing this JMGO product. Please check the items received against those listed on the scope of delivery. If the items received are not the same as the scope of delivery, please contact JMGO customer service as soon as possible.

二. Projector Appearance and Functions



Supported Devices

1. TV Stick
2. USB
3. Hard Disk
4. Game Console
5. Microphone (JMGO only)
6. Set-top box
7. Speaker
8. Xbox

9. Switch

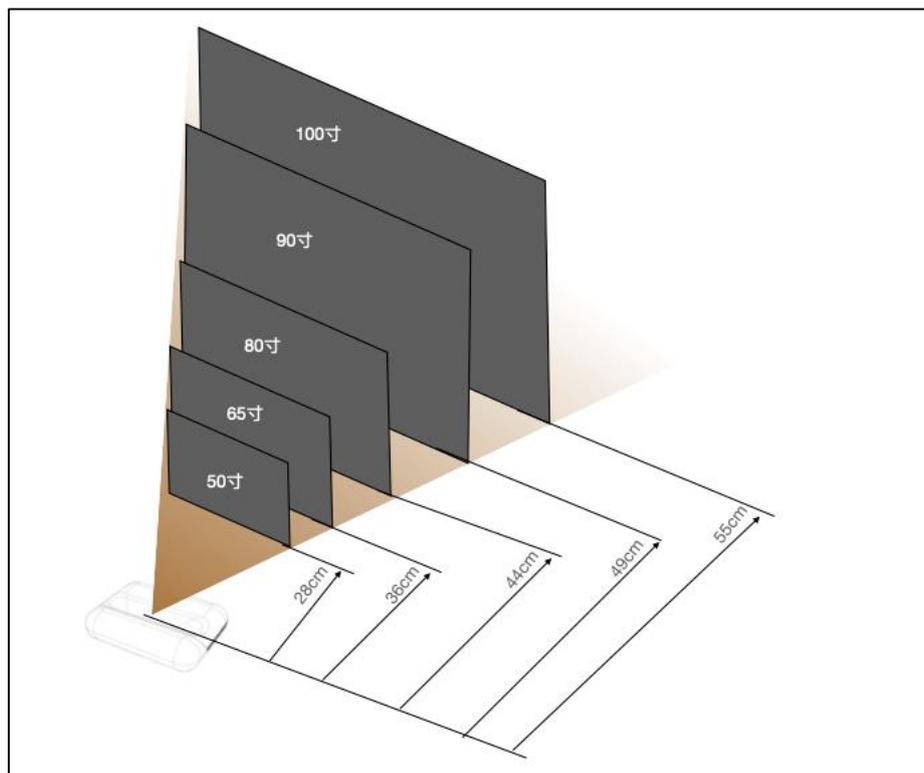
10. PlayStation



Projection Distance and Image Size

The size of projector images can be affected by the distance between the product lens and the screen, the scale setting and the video format.

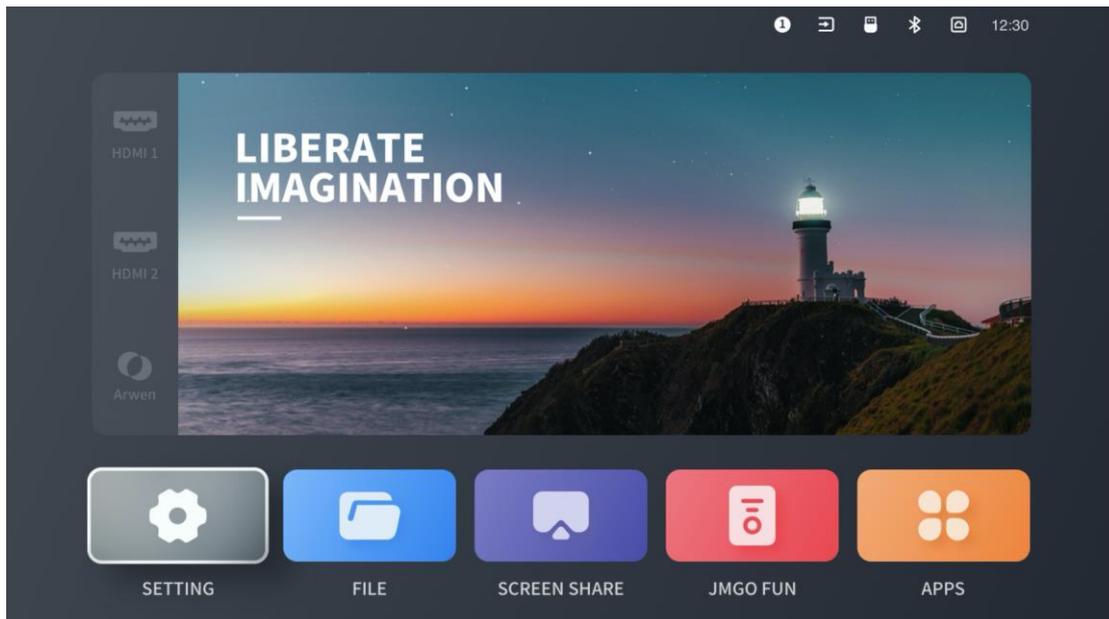
This projection area is in direct proportion to the projector distance: the longer the projection distance is, the larger the projection area will be, but the corresponding display sharpness will also be reduced. You can choose a suitable projection distance based on the actual condition.



Distance between product and projector plane	28cm	36cm	44cm	49cm	55cm
Projection size	50"	65"	80"	90"	100"

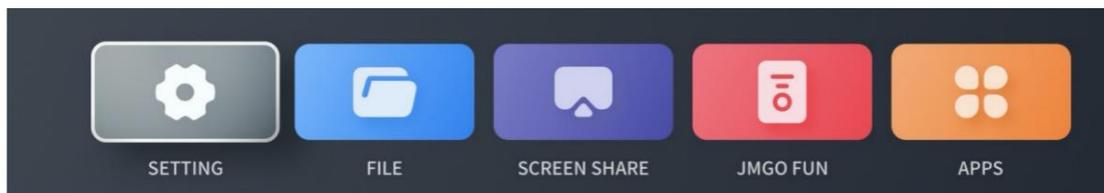
三. Primary System Functions

1. Source Signal



Once a source is connected, select the corresponding button on the homepage to enter the external source. You can also select a source from Settings > Source, or by pressing the Source button on the remote control.

2. Settings



You can enter the settings panel by selecting the Settings button from the bottom of the homepage, or by pressing the **Settings** button on the remote control.

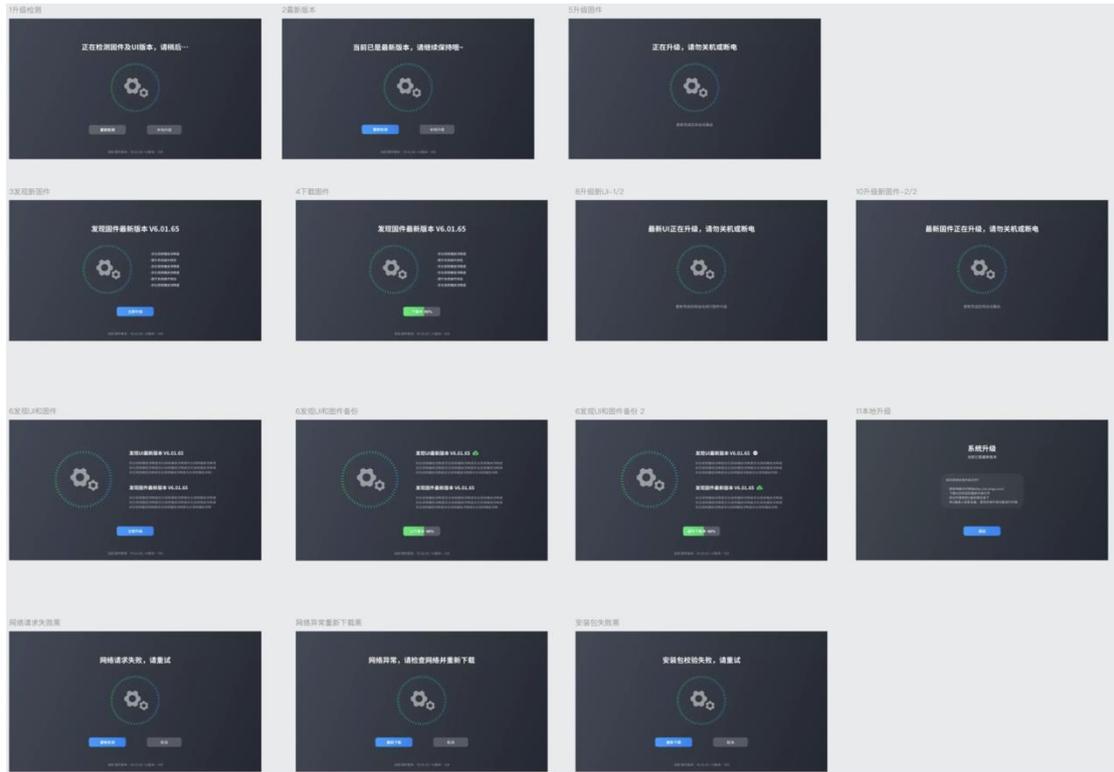
1) System Update

You can check or update the system version from Settings > System > Update Version.

This product supports both online and local updates.

Online Update: Head to Settings > System > Update Version. The system will automatically detect if your software is up-to-date. You will receive a prompt if the software is already the latest version. If your software is out-of-date, you will be asked if you wish to update it.

Local Update: Download the software update package from the JMGO website, copy the file to the root directory of a hard disk or USB, then insert the hard disk or USB into the USB port on the projector body. Head to Settings > System > Update Version, then select **Local Update**. The system will automatically detect and install the update package.



2) Network Settings

This product supports both wired and Wi-Fi networking.

- To use a wired connection, simply insert the network cable directly into the projector.
- To connect to Wi-Fi, go to Settings > Network/Bluetooth, then select an available network to connect. After you've successfully connected, a Wi-Fi icon will be displayed on the upper right corner of the screen.



3) Audio Settings

Settings > Audio > Audio Modes

The product includes 4 different audio modes. These are Standard, Music, Film, and Sports. You can select the mode that best suits your preference.



4) USB Storage Devices

This product can automatically identify USB storage devices. After inserting a USB device, simply follow the system prompts.



This product also supports manual switching between video sources.

To switch to another video source, select Settings > Source > Local/HDMI. Alternatively, return to the homepage and select the corresponding source button to enter an external source.

5) Brightness

Users can adjust the brightness of the projector lens manually or through the Smart Brightness function. The system automatically detects changes to the ambient light and adjusts the brightness accordingly.

Settings > Projection Settings > Brightness > Smart Brightness/Custom

- a) Smart Brightness: Automatically adjusts brightness in accordance with ambient lighting.
- b) Custom: Manually adjust the brightness with the keys on the side of the remote control.



6) Eye Protection Feature

This product includes a smart motion sensor designed to protect the user's eyes.

Settings > Projection Settings > Eye Protection

When this function is enabled, the smart sensor automatically cuts power to the projector lens when it detects that someone is too close. This helps prevent damage to the human eye.



7) Bluetooth Remote Control



Screenshot

Button	Operation	Function
Power	Press	Turn the device on or off.
Voice Control	Press	Activate near-field voice control.
Direction Pad (Up/Down/Left/Right)	Press	Move the cursor, or select a direction.
Enter	Press	Confirm a selection.
Return	Press	Return to the previous menu.
Home	Press	Return to the home screen.
Menu	Press	Open the application menu.
Shortcut	Press	Open the shortcut menu.
Settings	Press	Open the system settings page.
Brightness Up	Press	Increase the brightness.
Brightness Down	Press	Decrease the brightness.
Volume Up	Press	Increase the volume.
Volume Down	Press	Decrease the volume.
LED Indicator		Used to guide operations, and lights up when a button is pressed.

Charging Port

a) Bluetooth Pairing

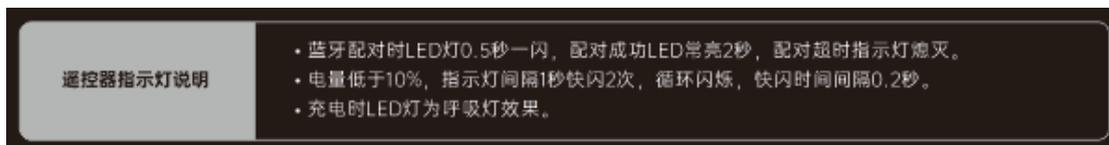
- Use the remote control buttons to start up the device for the first time.
- After turning on the projector and entering the system, press and hold the **Center Shortcut** and **Settings** keys at the same time for over 2 seconds within the first 5 minutes. The light will start to flash to indicate the remote control is now in pairing mode. The remote control

will automatically attempt to pair and connect. If the pairing is successful, the projector interface will display the corresponding prompts.

- If the indicator light turns off and there are no prompts on the screen, the pairing has failed and you will have to try again.
- If you were unable to pair the remote control during initial setup, you can do so manually within the first 5 minutes of startup. The name of the Bluetooth remote control on the pair screen should be **RemoteControl**.
- Enter the settings page through Settings > Bluetooth > Bluetooth Pairing. **Center Shortcut** and **Settings** keys at the same time. After the remote control indicator starts to flash, select **Refresh** from the OS Bluetooth interface. Look for the device named **RemoteControl**, then select **Connect**.
- Once you have paired your remote control with Bluetooth, the voice control function will become available.

b) Remote Control Indicator

- During Bluetooth pairing, the indicator will flash for 0.5 seconds. After successful pairing, the indicator will display a constant light for 2 seconds. If the pairing fails, the indicator switches off.
- When the battery is less than 10%, the indicator will flash twice at a 1-second interval, then flash cyclically at 0.2-second intervals.
- When charging, the indicator will start pulsating.



8) Bluetooth Speaker Function

- This product can be used as an independent Bluetooth speaker. Press **On > Bluetooth Speaker** on the remote control to enter Bluetooth speaker pairing mode. The indicator should start pulsating in blue.
- Enable Bluetooth on the playback device, then scan for available Bluetooth devices. Find and pair with the device named **JMGO**. The pulsating indicator should switch to a solid blue.
- When the pairing is successful and Bluetooth is connected, the volume can be adjusted through the volume key of the remote control.

9) System Updates (online and offline supported)

- a) **Online Update:** Head to Settings > System > Update Version. The system will automatically detect if your software is up-to-date. You will receive a prompt if the software is already the latest version. If your software is out-of-date, you will be asked if you wish to update it.

Note:

JMGO regularly releases software updates as continuous maintenance services. We may push software updates without prior notice to ensure users can enjoy up-to-date experiences and services.

- b) **Local Update:** Download the software update package from the JMGO website, copy the file to the root directory of a hard disk or USB, then insert the hard disk or USB into the USB port on the projector body. Head to Settings > System > Update Version, then select **Local Update**. The system will automatically detect and install the update package.



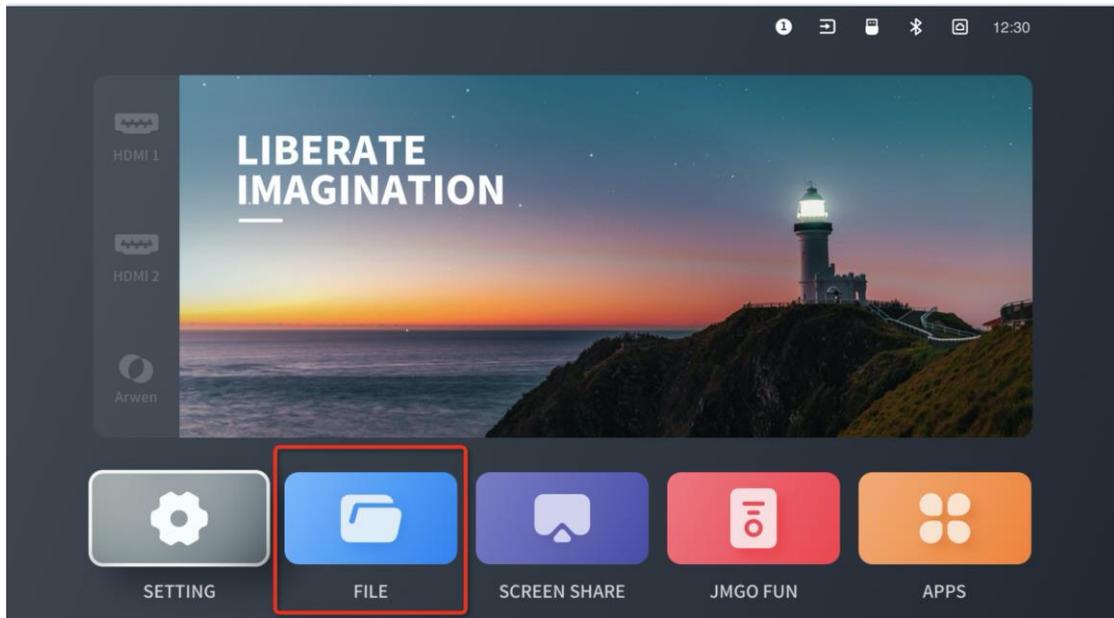
Note:

Do not unplug the USB or cut off power during the update process.

1. File Management

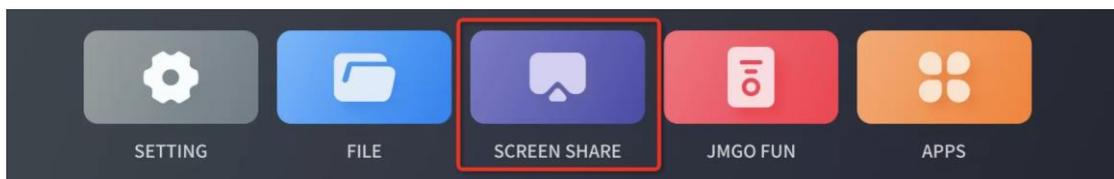
This product can read from and write to local/external files.

Select the File Management button to read from and write to local files, along with files on external hard disks, USBs, and other devices.



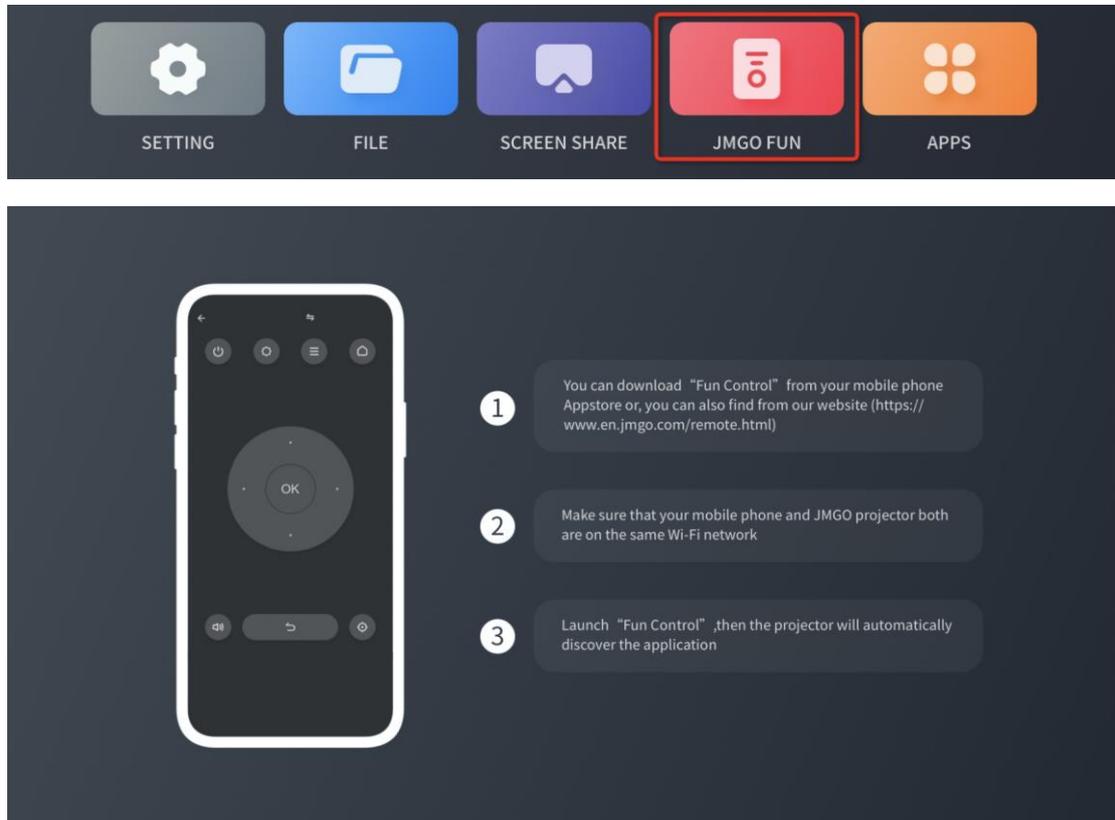
2. Screen Share

To use the screen share function, select the Screen Share button from the homepage, then follow the prompts to connect a device to the projector.



3. JMGO FUN

To control the product through the JMGO FUN app, select the JMGO Fun button from the homepage, then follow the prompts to download JMGO FUN from the App Store or JMGO Official Website.



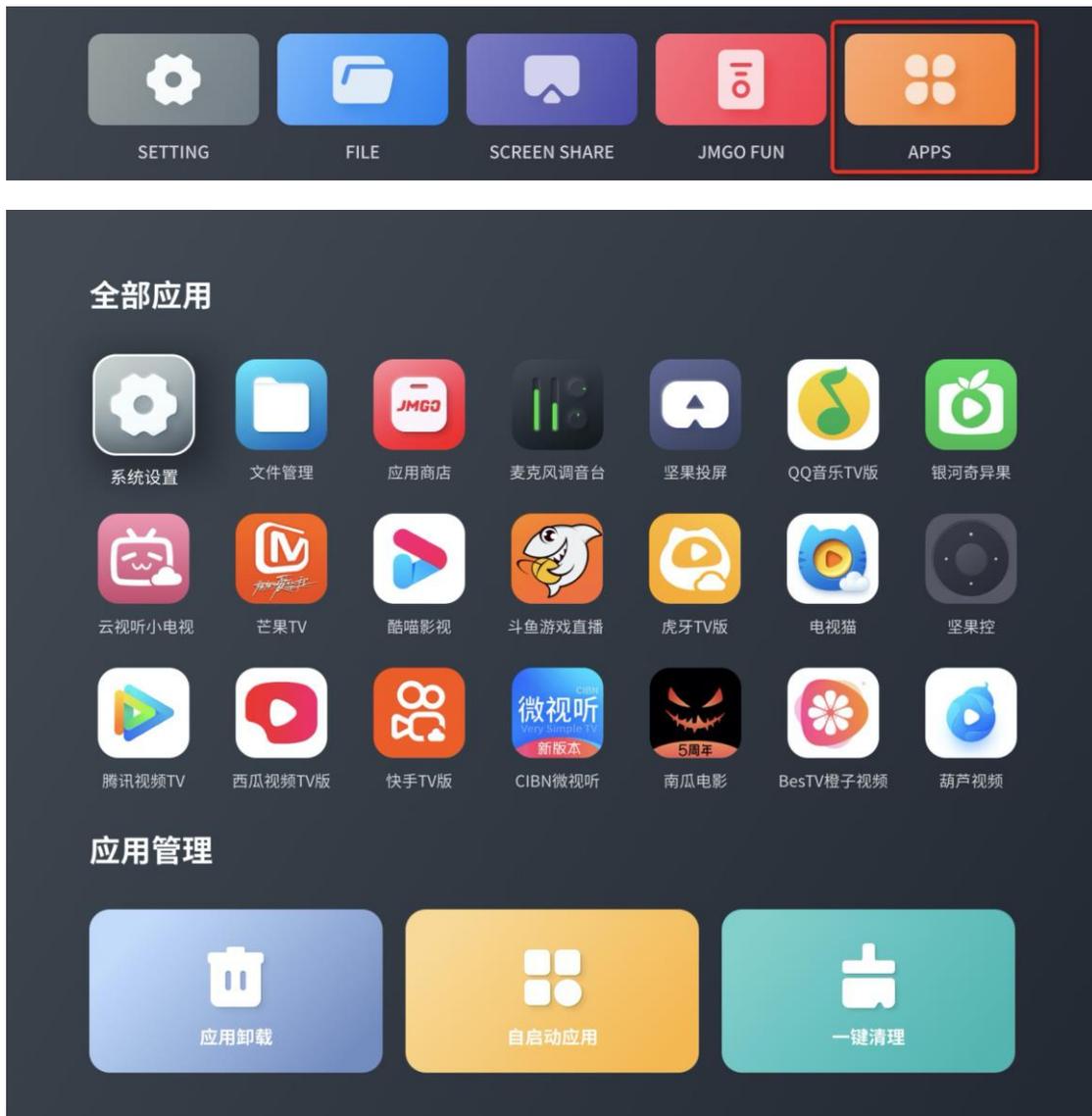
You can download "Fun Control" from your mobile phone Appstore or, you can also find from our website (<http://en.jmgo.com/remote.html>)

Make sure that your mobile phone and JMGO projector both are on the same Wi-Fi network

Launch "Fun Control", then the projector will automatically discover the application

4. App Management

The operating system of this product is based on the Android platform, meaning it is compatible with mainstream Android applications. To install an app, download its APK file, copy it to the projector with a USB, then install it. The product also includes uninstallation, auto-startup management, and one-click clear cache functions.



四. Environmental Protection

This Environment-Friendly Use Period (EFUP) label indicates that there is a 10 year period before hazardous substances contained in this device are likely to leak out during normal use, causing possible harm to health and the environment.

During normal use conditions, there will be no leakage or sudden change of hazardous substances, no serious pollution to the environment, and no serious damage to people or property.

This product has passed RoHS and REACH testing

Name and content of trace toxic and harmful substances or elements contained in each component of this product

O: Hazardous substances in all homogeneous materials in this component are under the reporting requirements of GB/T 26572-2011.

X: Hazardous substances in at least one homogeneous material in this component reaches the

reporting requirements of GB/T 26572-2011, and there is no readily available industry alternative that meets the environmental protection requirements of the China RoHS.

Component Name	Toxic and or Hazardous Substance or Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr (VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Projector Body	X	O	O	O	O	O
Remote Control	X	O	O	O	O	O
Wiring	O	O	O	O	O	O
Packaging Material	O	O	O	O	O	O

部件名称	有毒有害物质或元素					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr(VI))	多溴联苯(PBB)	多溴二苯醚(PBDE)
主机	x	o	o	o	o	o
遥控器	x	o	o	o	o	o
线材	o	o	o	o	o	o
包材	o	o	o	o	o	o

O: 表示该有毒有害物质在该部件所有均质材料中的含量均在GB/T 26572-2011规定限量要求以下。
X: 表示该有毒有害物质在该部件的某一均质材料中的含量超出GB/T 26572-2011规定限量要求, 且目前业界没有成熟的替代方案, 但符合ROHS指令环保要求。

五. After-Sales Service Policy

Shenzhen Holatek Co., Ltd. (hereinafter “JMGO”) formulates its after-sales policies in strict accordance with relevant laws and regulations to provide the “three guarantees” of repair, replacement, and return.

1. Warranty Policy

1) Service Period:

a) European Region

The validity period is calculated from the date of purchase, or the date of receipt of the package. If the product experiences a performance failure, the package must be returned within 30 days. The projector is guaranteed for 2 years.

b) Non-European Region

The validity period is calculated from the date of purchase, or the date of receipt of the package. If the product experiences a performance failure, the package must be returned within 30 days. The projector is guaranteed for 1 year.

Scope of Warranty	Warranty Content	Warranty Period (European Region)	Warranty Period (Non-European Region)
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Projector	The projector and its constituent components	2 years	1 year
Accessories	Separately sold accessories and internal accessories	2 years	1 year

If you encounter any problems during use or wish to know more about our after-sales services, please contact us at after-sales@jmgo.com.

2. Non-Warranty Policy

- 1) This product is not covered by warranty in the below circumstances.
- 2) The validity period of three guarantees has been exceeded.
- 3) Any maintenance, misuse, collision, negligence, abuse, liquid ingress, accident, alteration, disassembly, or improper use of accessories not authorized by JMGO; quality problems caused by the installation of software; or the destruction or alteration of labels, machine serial numbers, or anti-counterfeiting labels.
- 4) The model of the “three guarantees” certificate does not match or the model of the damaged product, or has otherwise been altered.
- 5) Damages caused by force majeure.
- 6) Damage caused by use in environments that do not conform to the specifications of the product manual.
- 7) Failure or damage caused by computer viruses, hacker intrusion, or other malicious intrusions.
- 8) Damage caused by the use of software that is not authorized by JMGO.

3. Three Guarantees Policy

- 1) Return or replacement will not be provided in the following circumstances: Damage caused by human action, missing or damaged packaging, or missing or damaged internal components.
- 2) When seeking a return or replacement, please return all provided accessories as well (including but not limited to product accessories, gifts, warranty cards, manuals, etc.).
- 3) Tip: To ensure a smooth return or replacement process, we recommend that you keep the outer packaging, accessories, and other gifts provided with the products for 30 days from the date of receipt.
- 4) JMGO has the right to refuse the return or replacement of products that do not meet the replacement requirements or exceed the warranty period.
- 5) Back up your personal data and applications before seeking replacement or repair. The

maintenance process may result in the loss of your personal data and applications. While JMGO will protect your personal privacy, it takes no responsibility for the damage or loss of personal data and applications resulting from the repair or replacement process.

4. After-Sales Service Channels

If you encounter any problems in the process of using the product, contact us through one of the channels below.

- 1) After-Sales Website: http://en.jmgo.com/faq/index/categoryshow/cat_id/15/
- 2) After-Sales Email: after-sales@jmgo.com

5. Three Guarantees Service Card

Repair/Return/Replacement Service Instructions

This service card helps JMGO process repair, return, and replacement requests faster.

- 1) Before filling in this service card, please contact our platform or vendor customer service to ensure that we can help solve the problem.
- 2) After you have filled in this service card, return it to us in the same package as the product.

Return:	Replacement:	Repair:	Please indicate with a ✓	
Component No.:			Return Details:	
Reason (required):				
*In order to shorten the repair, return, or replacement time, please fill in the reason truthfully. This helps the request make it through the inspection process as soon as possible.				
Order Information				
Vendor Store (required):			Purchase Order (required):	
Shopping Account No. (required):			Date of Purchase: YYYY MM DD	
* If you did not receive a purchase order, please provide a copy of the purchase voucher.				
Contact Information				
Name:			Phone:	
Address:				
*Replaced and repaired products will be returned to this address. Please ensure your details are filled in correctly.				

退换修服务卡

JMGO

退换修服务须知

使用退换修服务卡能帮助我们更快地处理大家的退换修请求

- 1.在填写退换修服务卡前，请先与我们平台或厂家客服联系，确保我们可以帮您解决问题。
- 2.填写完成以后，请将退换修服务卡连同宝贝一同放入包裹寄回。

退 换 修 请以“✓”表示

产品型号: _____ 寄回明细: _____
原因(必填): _____

*为缩短退换修时间，请填写真实原因，以便检测人员第一时间核实通过检测环节。

订单信息

购物店名(必填): _____ 购物订单(必填): _____
购物帐号(必填): _____ 购物日期: _____年 _____月 _____日

*如无购物订单信息，请提供购物凭证复印件。

联系方式

您的姓名: _____ 电话: _____
地 址: _____

*换货及维修机器将寄回至该联系方式，请务必准确填写。