

SAFETY INFORMATION

**WARNING:** Using earbuds at high volumes for extended periods of time will result in permanent hearing damage. It is advised you keep volume levels moderate to low at all times for your safety. Turn the volume all the way down after connecting your earbuds, and then gradually increase the volume until you reach a comfortable listening level. Do not use earbuds while driving a car, cycling, operating machinery, or performing other activities that require hearing surrounding sounds.

Keep the device and packaging out of reach of children.

This device is designed and manufactured to operate within its defined design limits. Misuse may result in electric shock or fire. Read and follow these instructions carefully.

- If submerged in water, do not turn the device on until completely dried. Note: liquid submersion voids the warranty.
- To prevent fire or shock hazards, do not expose this unit to rain or moisture. If the device comes in contact with liquids, quickly wipe away. If submerged in water, do not turn the device on until completely dried. Note: liquid submersion voids the warranty.
- Danger of explosion or fire if batteries are damaged. Keep away from direct sunlight, naked flames, flammable gasses, or heat sources such as radiators or stoves.
- Do not use around flammable gasses as fire or explosion may occur.
- There are no user replaceable/repairable parts in the device. Disassembling it will void your warranty.
- Only use attachments/accessories specified by the manufacturer

Changes or modifications to this unit not expressly approved by Visual Land Inc. will void user's Limited One Year Warranty.

COMPLIANCE INFORMATION

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2)

FCC RULES This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

**Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The device has been evaluated to meet general E2 exposure requirement. The device can be used in portable exposure conditions without restriction.**

Label:  
Model: SOUNDWAVE A1

Input: 5V == 1A  
300 mAh 1.11wh  
FCC ID: SI9SOUNDWAVEA1  
Brand: Visual Land

PRODUCT OPERATION

1. **Charging:** Charge the earbuds by placing them into the charging case. Press the Wake/Sleep button on the back of the case to view the remaining battery level of the charging case.
2. **Power On:** Flipping open the charging case automatically turns on the earbuds.
3. **Power Off:** Put the earbuds into the charging case and close the cover will automatically shut down the earbuds and enter charging mode.
4. **Bluetooth Pairing:** Flip open the charging case, remove earbuds from the case and place earbuds into ears, voice prompt will immediately announce "Power On", "Pairing", then finally "Device Paired". **"Device Paired" signifies the Left and Right earbuds are paired; please note your earbuds are not yet connected to your Bluetooth device.** To connect to your Bluetooth device, on your device's Bluetooth settings, locate "SOUNDWAVE A1" from the list of available devices (this may take several seconds). Tap "SOUNDWAVE A1" to connect, a voice prompt stating "Device Connected" will be heard if pairing is successful. For future use, your device will remember the earbuds, no need to pair again, just put on the earbuds and your device will automatically pair with the earbuds. Only one device can be paired at a time. To pair another device to the earbuds, first "Forget the Device" through your device's Bluetooth settings (the device that is currently connected), then repeat the pairing process.

5. **Phone Call Mode:** When the earbuds are on your ears and connected to your phone, press and hold the left earbud for 2 seconds to active your device's voice assistant.

- a. When a call comes in: Single click on the left or right earbud to answer the call
- b. During the call: Single click on the left or right earbud to hang up
- c. To reject a call: Long press left or right earbud for 2 seconds

6. **Smart Touch Control Functions**

- a. Answer (when there is an incoming call): Single click on the left or right earbud

- b. Hang Up (during a call): Single click on the left or right earbud
- c. Reject (incoming call): Long press any earbud
- d. Sound Modes (Noise cancellation (ANC Mode)/ANC Off/Transparency Mode) (standby/music): Long press on right earbud to cycle through the different modes.
- e. Play/Pause (when music is playing): Single click on left or right earbud
- f. Decrease Volume (standby/play music): Double click the left earbud
- g. Increase Volume (standby/play music): Double click the right earbud
- h. Last song (when music is playing): Triple click on the left earbud
- i. Next Song (when music playing): Triple click on the right earbud
- j. Voice Assistant (Standby/Music): Long press the left earbud
- k. Exit Voice Assistant: Long press the left earbud
- l. Lower Battery Warning: A low battery warning tone will be reported every minute when the battery is low

7. Voice Prompt Notifications

- a. Pairing Mode: Pairing
- b. Bluetooth Connected: Device Connected
- c. Bluetooth Disconnected: Device Disconnected
- d. Lower Power Prompt: "Beep"
- e. Noise Cancellation On: ANC Mode
- f. Noise Cancellation Off: ANC Off
- g. Transparency Mode: Transparency Mode

**LIMITED ONE (1) YEAR WARRANTY**

HOW CONSUMER LAW RELATES TO THIS WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, VISUAL LAND DOES NOT EXCLUDE, LIMIT OR SURPSE OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

WARRANTY LIMITATIONS SUBJECT TO CONSUMER LAW

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. VISUAL LAND DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. TO THE EXTENT PERMITTED BY LAW, IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, VISUAL LAND LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT VISUAL LAND'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

WHAT IS COVERED BY THIS WARRANTY?

Visual Land warrants the Visual Land branded hardware product and accessories contained in the original packaging ("Visual Land Product") against defects in materials and workmanship when used normally in accordance with Visual Land's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Visual Land's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

WHAT IS NOT COVERED BY THIS WARRANTY?

This Warranty does not apply to any non-Visual Land branded hardware products or any software, even if packaged or sold with Visual Land hardware. Manufacturers, suppliers, or publishers, other than Visual Land, may provide their own warranties to you – please contact them for further information. Software distributed by Visual Land with or without the Visual Land brand (including, but not limited to system software) is not covered by this Warranty. Please refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Visual Land does not warrant that the operation of the Visual Land Product will be uninterrupted or error-free. Visual Land is not responsible for damage arising from failure to follow instructions relating to the Visual Land Product's use.

This Warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Visual Land Product outside Visual Land's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Visual Land; (g) to a Visual Land Product that has been modified to alter functionality or capability without the written permission of Visual Land; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Visual Land Product; or (i) if any serial number has been removed or defaced from the Visual Land Product.

YOUR RESPONSIBILITIES

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE VISUAL LAND PRODUCT STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before receiving warranty service, Visual Land or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Visual Land's procedures for obtaining warranty service. Before submitting your Visual Land Product for warranty service you should maintain a separate backup copy of the contents of its storage media, remove all personal information that you want to protect and disable all security passwords.

DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. VISUAL LAND AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE VISUAL LAND PRODUCT SERVICED.

Following warranty service your Visual Land Product or a replacement will be returned to you as your Visual Land Product was configured when originally purchased, subject to applicable updates. Visual Land may install system software updates as part of warranty service that will prevent the Visual Land Product from reverting to an earlier version of the system software. Third party applications installed on the Visual Land Product may not be compatible or work with the Visual Land Product as a result of the system software updates. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this Warranty.

Important: Do not open the Visual Land Product. Opening the Visual Land Product may cause damage that is not covered by this Warranty. Only Visual Land should perform service on this Visual Land Product.

WHAT WILL VISUAL LAND DO IN THE EVENT THE WARRANTY IS BREACHED?

If during the Warranty Period you submit a valid claim to Visual Land, Visual Land will, at its option, (i) repair the Visual Land Product using new or previously used parts that are equivalent to new in performance and reliability or (ii) replace the Visual Land Product with a product that is at least functionally equivalent to the Visual Land Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability.

HOW TO OBTAIN WARRANTY SERVICE?

Please access and review the online help resources at [www.visual-land.com](http://www.visual-land.com) before seeking warranty service. If the Visual Land Product is still not functioning properly after making use of these resources, please contact a Visual Land representative using the information provided below. A Visual Land representative will help determine whether your Visual Land Product requires service and, if it does, will inform you how Visual Land will provide it. When contacting Visual Land via telephone, other charges may apply depending on your location.

WARRANTY SERVICE OPTIONS

Contact Visual Land either through our Live Chat system or contact form at [www.visual-land.com](http://www.visual-land.com), through e-mail at [V1\\_Support@visual-land.com](mailto:V1_Support@visual-land.com) or by phone at (562) 860-2669, Monday through Friday, 8 a.m. to 5 p.m. (PST). A Visual Land representative will determine if your product requires service. If so, Visual Land will provide the following mail-in warranty service: Visual Land will send you instructions on how to package the product for shipment and the location to send the product. Shipment of the product to Visual Land will be at your expense. Once service is complete, Visual Land will return the Visual Land Product to you at Visual Land's expense.

Visual Land reserves the right to change the method by which Visual Land may provide warranty service to you, and your Visual Land Product's eligibility to receive a particular method of service. Service options, parts availability and response times may vary.

LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, VISUAL LAND IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF REVENUE, LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS), LOSS OF THE USE OF MONEY, LOSS OF ANTICIPATED SAVINGS, LOSS OF BUSINESS, LOSS OF OPPORTUNITY, LOSS OF GOODWILL, LOSS OF REPUTATION, LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA, OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE VISUAL LAND PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED ON THE VISUAL LAND PRODUCT.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENCE ACTS AND/OR OMISSIONS. VISUAL LAND DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY VISUAL LAND PRODUCT UNDER THIS WARRANTY OR REPLACE THE VISUAL LAND PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE VISUAL LAND PRODUCT.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

No Visual Land reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This Warranty is governed by and construed under the laws of the State (Province or Country) in which the Visual Land Product purchase took place. Visual Land or its successor in title is the warrantor under this Warranty.

