SIEMENS



easyTek[™]

User Guide | Master

www.siemens.com/hearing

DRAFT



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Before you start

easyTek is a remote control and audio streaming device in one device. It connects many **Bluetooth**®* wireless technology enabled devices, standard audio devices and FM receivers with your hearing instruments.



CAUTION

Read this user guide thoroughly and completely and follow the safety information in this document to avoid damage or injury.

Included in delivery

Check the package contents.

easyTek with neckloop:



USB cable for charging:



 Power supply with different adapters (depending on your country)

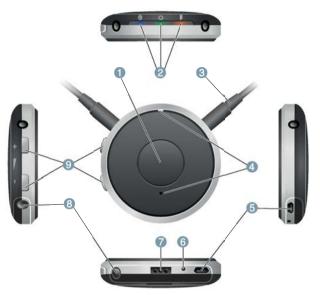
^{*} The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by Siemens AG is under licenses. Other trademarks and trade names are those of their respective owners.

⁴ Before you start

Compatible hearing instruments

easyTek works with dedicated wireless Siemens hearing instruments. Your Hearing Care Professional will advise you.

Components



- 1 Multi-function button
- 2 LED status indicator (orange, green, blue)
- 3 Neckloop (is also the antenna)
- 4 Microphone openings
- **6** USB port for charging
- Reset button
- Port for FM receiver
- 3 Port for audio devices (standard 3.5 mm audio jack)
- Volume buttons

Getting started

Follow the instructions in this chapter to make easyTek ready for operation.

Charging



NOTICE

Please make sure that the power plug is easily accessible to remove it from power supply if necessary.

steady orange light Charging. stready green light Charging is completed.

The orange LED indicates the battery status:

Battery status orange LED off Battery is sufficiently charged. flashing fast for 5 seconds when a button is

flashing fast for 5 seconds when a button is pressed

Battery is low.

Further information:

 Only use the USB cable and power adapter that came with the device.

Select the adapter that is used in your country.

- When charging via computer:
 - easyTek switches off automatically.
 - Your computer must be turned on and not in sleep or standby mode. Otherwise, the battery may drain instead of charge.
- Typically, fully charging takes 2 hours.
- A special tool is needed to replace the rechargeable battery. Contact your Hearing Care Professional if the battery has to be replaced.



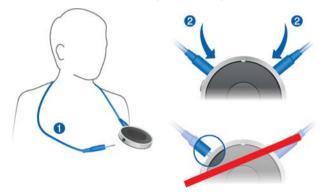
NOTICE

Do not open the housing. This might damage the device.

Wearing easyTek properly

In order to function correctly, you must wear easyTek with the neckloop around your neck. The neckloop is also the antenna.

- Unplug one neckloop plug and place the neckloop loosely around your neck 1.
- Insert both neckloop plugs all the way 2.



Pairing hearing instruments with easyTek

Your hearing instruments have to be paired once with easyTek. After that, the connection is automatically established when your hearing instruments and easyTek are turned on.

Preconditions:

- Both hearing instruments are turned off (the battery compartments are open) and within operating distance.
- easyTek is turned off.
- Neckloop is closed, easyTek is worn around the neck.

Pairing:

- Turn on the hearing instruments while the green LED is flashing : Close the battery compartment.
 If you are wearing two hearing instruments, both instruments must be turned on.

Pairing may take several seconds. The green LED indicates the pairing status:

Pairing status

flashing, then on for 5 seconds, then off

Pairing is finished. An acoustic signal is played. You can now use easyTek.

flashing for 10 minutes, then off

Hearing instruments could not be paired. Refer to section "Troubleshooting".

When pairing is finished, easyTek is ready...

- ... for remote control functions. Refer to section "Remote control functions".

If you want to pair Bluetooth devices not now but later on, press .

Remote control functions

easyTek is a remote control for your hearing instruments. The following functions are available:

Function	Description
Volume	Press shortly to adjust step by step. Press and hold until desired volume is reached.
Hearing program	short press Switches to the next hearing program. This function is not available during audio streaming.
Turn on/off (standby)	 + and

Further information:

- If you are wearing two hearing instruments, both instruments are adjusted at the same time.
- After turning the hearing instruments on with easyTek, the previously used volume and hearing program are set.
 - You can quickly turn the hearing instruments back on by pressing the multi-function button shortly.

Turning easyTek on/off

Press until the green LED turns on _____. This takes approximately 2 seconds.

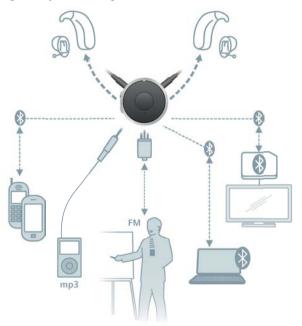
Status indication		
	on for 2 seconds easyTek is powering up.	
	flashing Establishing connection to hearing instruments. If the connection can be established immediately, this status indication is skipped.	
	on for 5 seconds Hearing instruments are connected.	
	flashing fast for 10 seconds Battery is too low to turn on easyTek.	
	fades off easyTek turns off.	

Further information:

- The hearing instruments are not automatically turned on or off when easyTek is turned on or off.
- easyTek searches for 10 minutes for hearing instruments. If no hearing instruments can be detected during that time, easyTek switches off automatically.
 In this case: Ensure that the hearing instruments are turned on and try again.

Audio streaming

Connect the audio device with easyTek - with wire or wireless. easyTek wirelessly transmits (streams) the audio signal to your hearing instruments.



The audio signal is played through your hearing instruments. You do not need loudspeakers or headphones.

16 Audio streaming

Supported devices

You can connect the following devices:



Bluetooth phones (up to two)



Bluetooth audio devices, such as tablet PC, stereo, ...



audio devices (with standard 3.5 mm audio jack)



Siemens transmitters (up to two)
Enable wireless audio streaming for devices that do not support Bluetooth.



FM receiver Enables you to use FM systems even if your hearing instruments to not have an audio input.

Further information:

- All Bluetooth devices must be paired once before audio streaming is possible. Refer to section "Pairing Bluetooth devices".
 - Once a device is paired, audio streaming starts automatically when audio playback is triggered.
- For standard line-in devices and FM receivers, audio streaming starts automatically after plugging in.
- Whenever audio streaming is active independent of the connected audio source - the blue LED lights up ______.
- FM receiver usage:
 - The same signal is transmitted to both hearing instruments (mono sound).
 - Do not plug FM receivers into both easyTek and your hearing instruments simultaneously.

Pairing Bluetooth devices

Every Bluetooth device has to be paired once with easyTek. After that, the connection is automatically established when easyTek is turned on and the Bluetooth device is within operating distance.

Bluetooth devices are, for example, Bluetooth phones, TV, tablets or third-party transmitters.



The procedure for pairing and using a Siemens transmitter is slightly different. Refer to section "Using Siemens transmitters".

Preconditions:

- Bluetooth device is turned on.
- easyTek is turned on.
- Neckloop is closed, easyTek is worn around the neck.

Pairing standard Bluetooth devices:

- Press and simultaneously until the blue LED flashes. This takes approximately 5 seconds. easyTek searches for devices nearby.
- Set up your Bluetooth device to search for other Bluetooth devices. Refer to the device's manual.

- On the Bluetooth device, select "easyTek" from the list of detected devices.
- ▶ If requested, enter the PIN "0000".

Pairing may take several minutes. The blue LED indicates the pairing status:

Pairing status

flashing, then on for 5 seconds, then off

Pairing has been completed successfully. You can now use the Bluetooth device.

flashing, then off

Pairing was not successful. In this case, ensure that the Bluetooth device is within operating distance and try again.



Tips:

- You can also use the easyTek App for pairing.
- To cancel pairing, press shortly. The blue LED goes off.

Audio streaming functions

Function	Explanation
Volume	Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	+ and - short press Press both buttons simultaneously to switch between the following input signals: Audio input and ambient noise Audio input only
Stop streaming	short press The blue LED goes off. Alternative: Unplug device. For many devices you can restart streaming by pressing again shortly.

Further information:

- For using Siemens transmitters, refer to section "Using Siemens transmitters".
- For making phone calls, refer to section "Making phone calls".

Using Siemens transmitters

Every Siemens transmitter has to be paired once with easyTek. You can use up to two Siemens transmitters.

Preconditions for pairing:

- easyTek is turned on.
- Neckloop is closed, easyTek is worn around the neck.

Pairing Siemens transmitters:

- ▶ Press ♥. ♣ and ♠ simultaneously until the blue and green LEDs flash _____. This takes approximately 5 seconds.
 - easyTek searches for devices nearby.
- ► Turn on the Siemens transmitter

Pairing may take several minutes. The blue LED indicates the pairing status:

Pairing status

flashing, then on for 5 seconds, then off

Pairing has been completed successfully. You can now use the Siemens transmitter.

flashing, then off

Pairing was not successful. In this case, ensure that the Siemens transmitter is within operating distance and try again.

The following functions are additionally available when using Siemens transmitters:

Function	Explanation
Switch to transmitter	double-press Switches to the transmitter or toggles between transmitters. Only for Siemens transmitters. While the connection is established, an acoustic signal is played.
Stop streaming	short press The blue LED goes off.

Further information:

- If the Siemens transmitter is only temporarily (< 5 min) out of operating distance, the transmission of the audio signal is interrupted but automatically picked up again when the transmitter is back within operating distance.</p>
- You can also use third-party transmitters. easyTek treats them like other Bluetooth devices. If you are using third-party transmitters, you cannot toggle between transmitters by double-pressing.

Several devices connected

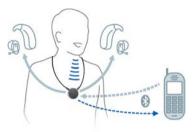
If you connect more than one device to easyTek, the last device connected is played.

If you turn on easyTek while more than one device is connected, easyTek selects one of the signals, according to the following priorities:

- Phone calls
- Bluetooth audio devices, for example the music player of a smartphone or a tablet PC (all but Siemens transmitters)
- 6 FM receiver
- Audio device (with standard 3.5 mm jack)
- Siemens transmitters

Making phone calls

You can use your hearing instruments' loudspeakers and the microphone of easyTek for phone calls when you are making a call.



Preconditions:

- The phone must support Bluetooth.
- The phone must be paired with easyTek (refer to section "Pairing Bluetooth devices").

Phone call functions

Function	Description
Accept / end a call	short press Alternative: Use your phone's accept/end function.
Reject a call	long press (more than 2 seconds) Alternative: Use your phone's reject function.
Volume	Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	Press both buttons simultaneously to switch between the following input signals: caller's voice and ambient noise only caller's voice
Hand call over	double-press Hands the phone call from easyTek to the phone or from the phone to the easyTek.

Further information:

Outgoing calls:

When you call someone, your hearing instruments automatically connect with the phone.

Some phones do not support this function. In this case:

- □ Stop or disconnect all other audio devices.
- Press and briefly to establish the connection manually.
- Incoming calls:
 - When someone calls you, your hearing instruments play a ring tone and the blue LED is flashing fast
 - When someone calls you, easyTek cannot be turned off.
- Rejecting calls:

This function is not supported by all phones.

- Using two phones:
 - If both phones ring simultaneously, easyTek signals only the first call.
 - While you are on the phone using the easyTek, incoming calls of the second phone cannot be signaled. You have to end the call on the first phone in order to answer the call on the second phone.
 - □ Both phones have to be paired with the easyTek.

- Hand call over:
 - This function is helpful if you want to hand the phone to another person.
- It is not possible to put a call on hold via easyTek. Use your phone's functions to put a call on hold.
- During a phone call, the hearing instruments cannot be turned off (standby) and the hearing program cannot be changed.

Maintenance and service

Cleaning



NOTICE

- Do not put your remote control in water!
- H
- Do not clean your remote control with alcohol or benzine.
- Clean the remote control and the neckloop as necessary with a dry or slightly damp soft cloth.
 Use only distilled water to damp the cloth.
- Avoid any cleaning agents.

Unpairing

You can unpair all devices but Siemens transmitters.

- ▶ Press and simultaneously until the blue and orange LED start flashing. This takes approximately 10 seconds.
 - easyTek unpairs the hearing instruments and all devices but Siemens transmitters.

easyTek searches for hearing instruments and Bluetooth devices nearby **_____**. Turn your hearing instruments off and on again to pair them with easyTek. In order to pair other devices, refer to "Pairing Bluetooth devices".

Resetting

In case of a system crash or if easyTek does not respond when you press a button, you can reset the easyTek. The reset does not affect the pairing status. All paired devices remain paired.

Use a long thin tool and press the reset button.



Further information

Operating distance

- easyTek and hearing instruments: You must wear easyTek around the neck and you must wear your hearing instruments as usual.
- easyTek and wireless audio devices: The maximum distance is approximately 10 meters.

Configuration of hearing instruments

You can use easyTek right out of the box. You only have to pair your hearing instruments and the desired Bluetooth devices.

However, if you prefer a dedicated hearing program for listening to music (via your Bluetooth HiFi) or when using the FM receiver:

Ask your Hearing Care Professional to configure a hearing program with the desired properties.

With dedicated hearing programs, you can enjoy the sound quality even more.

Accessories

Transmitter set:

Bluetooth transmitter for devices that do not support Bluetooth.

VoiceLink set:

Bluetooth transmitter plus lapel microphone that can be given to speakers/teachers for effective speech transmission to the user.

More accessories might be available in your country. Ask your Hearing Care Professional.

easyTek App

With the easyTek App™ you conveniently operate your hearing instruments right from your Android* smartphone, from your iPhone**, or from your tablet.

You can control your hearing instruments and how they interact with all of your favorite electronic devices. Whether it is watching TV, listening to your favorite song, or talking to a friend on your mobile phone - control is right at your fingertips.

Prerequisites for using the app:

- You must have an easyTek. Wear it as usual and turn it on
- Your smartphone or tablet must be within Bluetooth operating distance (about 10 m or 32 ft).

Prerequisites for download and installation:

- Your smartphone or tablet must have access to the Internet.
- You must have or create an account for the Google Play* Store (Android smartphone or tablet) or for the App Store** (iPhone or iPad).

34 Further information

^{*} Android and Google Play are trademarks of Google Inc.

iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Download and installation:

- Search for "easyTek" in the Google Play Store or in the App Store and install the app on your smartphone or tablet.
- To start the app, it is listed under the name "easyTek" on your smartphone or tablet.

Alternatively, if you have a QR code reader installed on your smartphone or on your tablet, you can scan the QR code to jump directly to a link list. Follow the desired link to the download page and start the installation.



Troubleshooting

If an error occurs, make sure that easyTek is worn correctly and that all devices are within operating distance. Refer to sections "Wearing easyTek properly" and "Operating distance".

Problem and possible solutions

The device does not work.

- Ensure that the device is charged and turned on.
 Refer to sections "Charging" and "Turning easyTek on/off".
- Pair the hearing instruments again. Refer to section "Pairing your hearing instruments".
- Reset the device. Refer to section "Resetting".

Hearing instruments cannot be paired.

 Unpair all devices and pair them again. Refer to section "Unpairing devices".

Audio streaming is interrupted.

- Ensure that the neckloop is not twisted.
- Ensure that the Bluetooth device is withing operating distance.
- In rare cases, metal-based necklaces can interrupt audio streaming. Remove the necklace.

Problem and possible solutions

An external audio source is connected, but not played.

- For plugged connections: Ensure that the device is fully connected.
- For wireless connections: The device has not been paired. Refer to section "Pairing Bluetooth devices".
- More than one audio device is connected and another connected audio device has a higher priority. Unplug unused audio device or press to stop wireless audio streaming from unused audio devices.

Consult your Hearing Care Professional if you encounter further problems.

Important safety information

Personal safety



WARNING

Risk of strangulation!

- Ensure that the neckloop does not get entangled, e. g. in moving mechanical parts of machines.
- Use only the delivered neckloop. It will automatically detach when entangled.
- Do not use the device for children under the age of twelve.



WARNING

Choking hazard!

Your device contains small parts which can be swallowed.

- Keep hearing instruments, batteries and accessories out of reach of children and mentally disabled persons.
- If parts have been swallowed consult a physician or hospital immediately.



WARNING

Risk of electrical shock!

Do not use obviously damaged devices and return them to point of sale.



WARNING

Note that any unauthorized changes to the product may cause damage to the product or cause injury.

Use only approved parts and accessories. Ask your Hearing Care Professional for support.



WARNING

Risk of electric shock!

Connect audio input only to a device conforming to IEC 60065, the IEC-Norm for audio, video and other electronic devices.



WARNING

Wireless systems may interfere with measuring devices and electronic equipment.

Switch off your device in hospitals or airplanes.



WARNING

Risk of interference with active implants or life support systems!

- If you wear a pacemaker consult a cardiologist before using your device.
- For all other active implants and life support systems: Prior to use, have the electromagnetic compatibility verified.



WARNING

Risk of explosion!

Do not use your remote control in explosive atmospheres (e. g. in mining areas).



WARNING

Risk of explosion when the rechargeable battery is handled wrong.

- Do not short circuit, pierce, crush or disassemble the rechargeable battery.
- Prior to return the battery for recycling, tape the electrodes to prevent short circuit, which may cause the battery to explode.
- Do not place it in oven or fire.
- Do not immerse it in water.
- Charge the rechargeable battery between 0°C and 45°C.



Radiofrequency radiation exposure Information
The radiated output power of the device is far
below the FCC radio frequency exposure limits.
Nevertheless, the device shall be used in such a
manner that the potential for human contact during
normal operation is minimized.

Product safety

NOTICE

 Protect your devices from extreme heat. Do not expose them to direct sunlight.

NOTICE

Protect your devices from high humidity.

NOTICE

Do not dry your devices in the microwave oven.

NOTICE

Different types of strong radiation, e. g. during X-ray or MRI head examinations, may damage devices.

 Do not use the devices during these or similar procedures.

Weaker radiation, e. g. from radio equipment or airport security, does not damage the devices.

In some countries restrictions for the usage of wireless equipment exist.

Refer to local authorities for further information.

NOTICE

Your hearing instruments are designed to comply with international standards on electromagnetic compatibility but interference with nearby electronic devices could occur. In this case, move away from the source of interference.

NOTICE

For instruments with wireless connectivity: When the telecoil program is active, the remote control may cause a pulsing noise.

Use the remote control with a distance greater than 10 cm (4 inches).

NOTICE

Your remote control is programmed to exclusively communicate with your hearing instruments. If you experience problems with another person's remote control, consult your Hearing Care Professional.

Important information

Intended use

The remote control is intended to operate hearing instruments.



Use the remote control only as described in this user guide.

Symbols

Symbols used in this document



Points out a situation that could lead to serious, moderate, or minor injuries.



Indicates possible property damage.



Advice and tips on how to handle your device better.

Symbols on device or packaging



Read and follow the instructions in the user guide.



CE compliance label, confirms compliance with certain European Directives.

Refer to section "Conformance information".



EMC and radio communications compliance label Australia



Do not dispose of the device with household waste.

Refer to section "Disposal information".



The device is designed to connect specifically to iPhone and iPad.

Refer to section "Conformance information".

Transport and storage conditions

During extended periods of transport and storage, please observe the following conditions:

	Storage	Transport
Temperature	10 to 40 °C	-20 to 60 °C
Relative humidity	10 to 80 %	5 to 90 %

For other parts, such as batteries, other conditions may apply.

44 Important information

Technical data of the power supply

Golden Profit GPE006H-050100-Z	
Input voltage:	100-240 V AC
Input current:	0.5 A
Input frequency:	50-60 Hz
Output voltage:	5 V DC
Output current:	1 A

Disposal information

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."

Amended by "Directive 2003/108/EC" (WEEE).



NOTICE

Recycle hearing instruments, accessories and packaging according to national regulations.



NOTICE

- To avoid environmental pollution, do not throw batteries into household trash.
- Recycle or dispose of batteries according to national regulations or return them to your Hearing Care Professional.

Conformance information

With the CE marking Siemens confirms compliance with the European Directive 93/42/EEC concerning medical devices and the European Directive 99/5/EC (R&TTE) concerning radio and telecommunications terminal equipment.

Wireless functionality

Siemens easyTek

IC: 267AB-WL400

Operating frequency: f = 3.28 MHz

Maximum field strength @ 10 m: -7 dBμA/m Maximum field strength @ 30 m: 28.5 dBμV/m

FCC and IC compliance information can be found on the back of the device.

N14203 (EMC and radio communications compliance label Australia)

This Class B digital apparatus complies with Canadian ICES-003.

Changes or modifications made to this equipment not expressly approved by Siemens Audiologische Technik GmbH for compliance may void the FCC authorization to operate this equipment.

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada.

Operation is subject to the following conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Made for iPhone, iPad

This device is compatible with iPhone and iPad. This means that the device has been designed to connect specifically to the listed to iPhone and iPad and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Country-specific information

Quick reference

Button overview

Button	Description
+ or -	Adjust volume Press shortly to adjust step by step. Press and hold until desired volume is reached.
+ and - short press	Only during audio streaming or phone calls Switch between the following input signals: Audio input/caller's voice and ambient noise Audio input/caller's voice only
and long press (2 seconds)	Turn your hearing instruments on/off (standby).
short press	 During audio streaming: Stop streaming No audio streaming: Switch to next hearing program When hearing instruments are turned off: Turn hearing instruments on Incoming call: Accept call During phone call: End call During Bluetooth pairing: Cancel pairing

Button	Description
long press	No active phone call: Turn easyTek on/ offDuring phone call: Reject call
double- press	 During phone call: Hand call over Only for Siemens transmitters: Switch to the transmitter or toggle between transmitters
and 🛨	Pair standard Bluetooth device
and	Pair Siemens transmitter
o and	Unpair all devices but Siemens transmitters

LED status indication

Orange LED		
Oralige LE		
	orange LED off	
	Battery is sufficiently charged.	
	flashing fast for 5 seconds	
	when a button is pressed:	
	Battery is low.	
	after turning on:	
	Battery is too low to turn on easyTek.	
	flashing fast for 1 second	
	An error has occurred.	
	Examples: Hearing instruments are not in	
	operating distance or the neckloop is open.	
	steady orange light	
	Charging.	
Blue LED		
	blue LED off	
	No audio streaming and no phone call is	
	active.	
	steady blue light	
	Audio streaming is active.	
	Phone call is active.	
	flashing fast	
	Incoming phone call	
Blue LED	flashing fast for 1 second An error has occurred. Examples: Hearing instruments are not in operating distance or the neckloop is open. steady orange light Charging. blue LED off No audio streaming and no phone call is active. steady blue light Audio streaming is active. Phone call is active. flashing fast	

Blue LED	
	flashing Establishing connection to Bluetooth device or to Siemens transmitter
	on for 5 seconds after flashing Bluetooth device is connected.
Green LED	
	green LED off No button is currently pressed, no charging in progress or easyTek is turned off.
	steady green light (when charging) Charging is completed.
	on for 1 second after pressing buttons Switch hearing program or adjust volume.
	on for 2 seconds after pressing buttons Turn hearing instruments on/off (standby).
	on for 2 seconds after turning on beasyTek is turned on.
	on as long as buttons are pressed Adjust volume.
	flashing Establishing connection to hearing instruments.

Green LED

fades off

easyTek turns off.

on for 5 seconds, then off

Pairing with hearing instruments is finished.

Several LEDs

flashing orange and blue

All Bluetooth phones are unpaired.

flashing green and blue

Searching for nearby Siemens transmitters.

Searching for nearby hearing instruments and Bluetooth devices simultaneously.

Legal Manufacturer

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