

HaierPhoneG11

User Manual

READ ME FIRST

Congratulations! You have just purchased your HaierPhoneG11. Please read this manual before using the device to ensure safe and proper use. Some contents may differ from your device depending on the region, service provider, or device's software.

What's in the box?

1. HaierPhoneG11
2. AC Adaptor
3. Micro USB cable
4. Battery
5. Earphones
6. User manual
7. Warranty card

Main Features:

Operating System	Android™5.1 (Lollipop)
Processor	Quad-Core,1.2GHz
ROM	4GB
RAM	512MB
Network	2G GSM 850/900/1800/1900 MHz WCDMA 850/1900 MHz
Display Size	4.0''
Display Resolution	WVGA (480*800 pixels)
Battery	1500mAh Li-ion
Main camera	5.0 Megapixels
Front camera	2.0Megapixels
Wi-Fi	IEEE 802.11 b/g/n
PORT USB™	2.0
Audio Jack	3.5mm jack

1.1 Safety Information

Please read this safety information carefully to ensure safe and proper use.



Driving

Using a mobile phone can distract the user and result in an accident. You must fully comply with the local regulations and laws regarding the use of cell phones whilst driving.



Near Sensitive Electronics

Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers and electronic implants, as it could cause them to malfunction. Your phone may cause interference with TV, radio, fire detectors, and other automatic-control equipment. For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.



Flying

Your phone can cause interference with aircraft equipment. So please turn your phone off when flying.



Hospitals

Your phone may interfere with the operation of medical equipment. You must observe and follow any instructions or warnings in hospitals and treatment centers.



At Petrol Stations

Don't use your phone in petrol stations. In fact, it's suggested to be switched off near any fuels, chemicals or explosives.



Contact with liquid

Keep your phone away from water (or any other liquid). Any damage caused by liquid may be irreparable.



Making Repairs

Never take your phone apart. Please handle the repairs with the professionals. Any unauthorized repairs would break warranty terms.



Broken Antenna

Don't use your phone if the antenna is damaged, as it could cause injury.



Around Children

Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.



Original Accessories

Only use the original accessories supplied with your phone or those approved by the manufacturer. The use of unauthorized accessories may damage your phone or cause a safety risk.



Near Explosives and Fire hazard

Turn off your phone in or near explosive materials or heat sources such as radiators or cookers. Always obey local regulations and laws. Turn off your phone when requested.



Emergency Calls

To make an emergency call your phone must be turned on and in an area

where there's network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and don't hang up until help has arrived.



Working Temperature

The working temperature for the phone is between 0 Degree and 40 Degree Celsius. Please don't use the phone outside the range. Using the phone under too high or too low temperature might cause malfunction.



Backup

Always make a backup or keep a written record of all important data in your mobile phone.

Attention:



- Use cell phone when the signal is good. Keep your calls short, use headset or send a text message. This advice applies especially to children, adolescents and pregnant women.
- If you are using a Bluetooth headset device, please make sure it has a low power emitter.
- Information about the meaning of Logo WEEE (Waste Electrical and Electronic Equipment):



The WEEE logo on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment.

- Caution: risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

● RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated

distance away from the body.

Organizations such as the World Health Organization has stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.0 cm away from the body.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Getting to know your Phone

1.2 Your phone















Getting to know your Phone







Music Player

Button	Function
Power button	Press and hold to turn on / off the phone; press lightly to lock the touch screen.
Menu	Into the recently run task list.
Home	Short Press to return to home screen; long press to enter the Google search interface
Back	Return to the previous screen; close the onscreen keyboard.
Volume +/-	Increase/decrease volume.

1.3 Notification icons on the status bar

Icons	Descriptions	Icons	Descriptions
	Network signal strength		Battery level
	Connected to computer		New SMS
	Call on hold		Vibration mode
	Missed calls.		Call incoming
	3G network in use		2G network in use
	Flight mode		Alarm activated
BT	Bluetooth on	WLAN	Connected to Wi-Fi

Getting to know your Phone

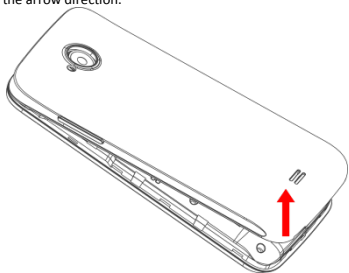
Icons	Descriptions	Icons	Descriptions
	Downloading		Synchronizing
	Does not support		New voice mail

Getting to know your Phone

1.4 Removing the Battery Cover & installing the battery

Removing the Battery Cover

1. Hold the device firmly and locate the cover release latch.
2. Place your fingernail in the opening and remove the cover according to the arrow direction.



Installing the Battery

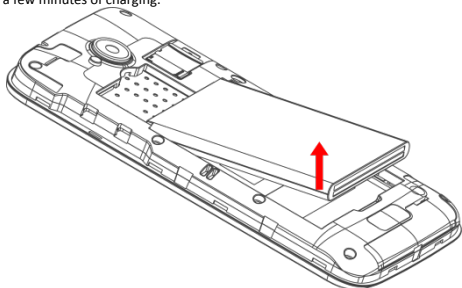
1. With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into the place.
2. Ensure the battery is inserted in the phone. To charge the battery, plug in the charger connector at your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the

Getting to know your Phone

battery is fully charged. Disconnect the charger from the phone, and then disconnect the charger from the AC power socket.

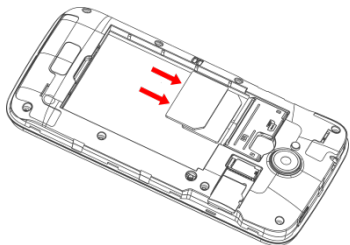
Attention: If the battery is powerless, the battery icon will reappear after a few minutes of charging.



Installing the SIM Card

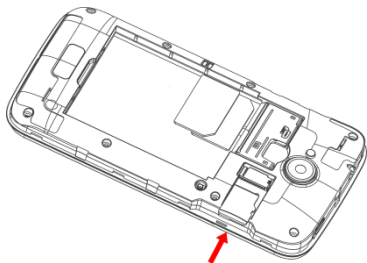
Make sure that the clipped corner of the SIM card and the metallic contacts are facing to the correct direction. Slide the SIM card into the card slot until it stops.

Getting to know your Phone



Installing the microSD Memory Card

Slide microSD card into the SD card slot with the metallic pins facing downwards. Push the card until it locks into place.



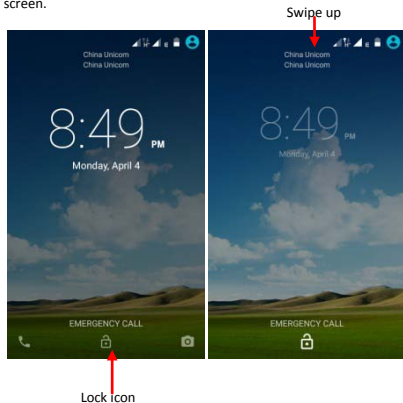
Lock & Unlock Screen

Locking the Screen

Press the Power button to lock the screen.

Unlocking the Screen

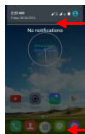
Press again the Power button to unlock the screen, and then drag the lock icon to the up on the screen to unlock according to the clue on the screen.



Home Screen

Status Bar and Notifications

When there are new notifications such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

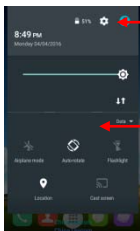


To open the notification panel, drag the status bar downwards.

To close it, drag the bar from the bottom of the screen upwards.

Toolkits

In the toolkits you can quickly activate or deactivate various features or configure settings.



Tap to access settings.

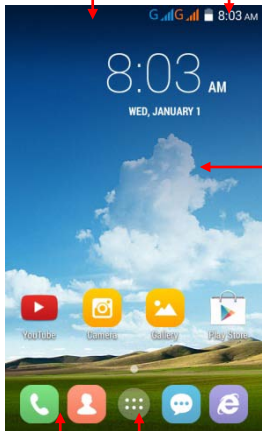
Slide up-down to open the Notification panel or the toolkits panel

Home Screen

The Home screen is your gateway to the main features in your phone.

Drag down to open
the Notification

Status bar



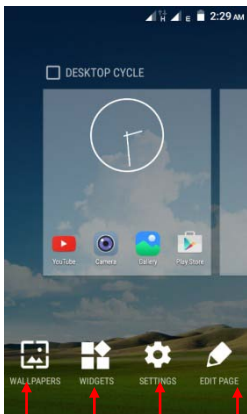
Slide the Home
screen left or
right to view
more contents in
others panels on
Home screen.

Launcher:
Tap to enter Main menu to
browse
all the installed applications.

Tap the applications in the Favorite
Tray to enter applications;
Tap and hold the applications to drag
them in or out from the tray.

Customizing

Tap and hold the Home Screen for customization.



Tap to select a wallpaper.


Tap to set Widgets.

Tap to access Settings.

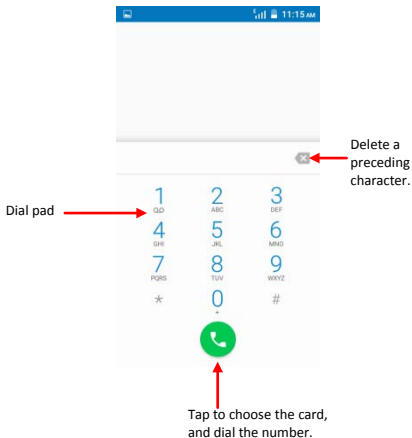
Tap to edit page.

PhoneFunction

Making a Call

Tap  to access the Dial pad.





The phone offers you several ways to make a call. You can make a call through the Phone, People, Messaging and Call log.

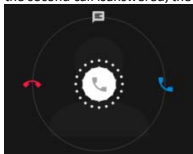


PhoneFunction






Tap **People**  to access the list of contacts.

Receiving calls

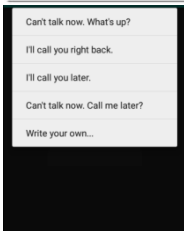
When a call comes in, drag  Drag to the right to . If you are using an app when a call comes in, drag  Drag to the left to . If the call waiting service is activated, another call can be made. When the second call is answered, the first call is put on hold.




Rejecting a call

When a call comes in, drag  Drag to the left to . If you are using an app when a call comes in, drag  Drag to the left to . To send a message when rejecting an incoming call, drag the reject message bar upwards to . then choose a message, or Write your own.

PhoneFunction



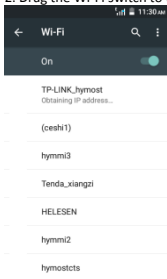
Missed calls

If a call is missed,  appears on the status bar. Open the notifications panel to view the list of missed calls. Alternatively, on the Apps screen, tap **Phone** → **Call History** to view missed calls.

PhoneFunction

Connecting to Wi-Fi

1. Tap **Launcher** → **Settings** → **Wi-Fi**.
2. Drag the Wi-Fi switch to the right.



3. Tap **Wi-Fi**.

4. Select a network from list of detected Wi-Fi networks.



5. Networks that require a password appear with a lock icon.


PhoneFunction



6. Tap **Connect**. After the phone connects to a Wi-Fi network, it will automatically connect to it any time it is available.

Browsing Webpages

Browsing webpages

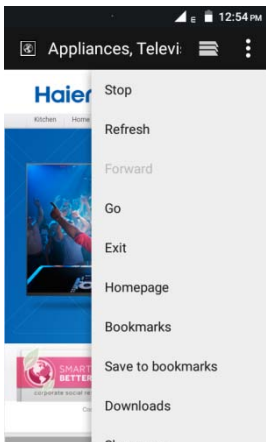
1. Tap  to access web browser.
2. Tap the address field and enter the web address, and then tap **Go**.



Web address

Browsing Webpages

3. When viewing the web page, tap the Menu Key, following options are available:



Email

Email

1. Tap **Email**




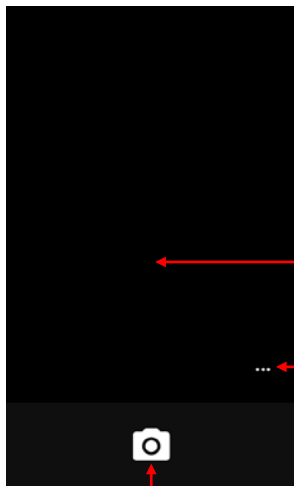
2. Enter the email address and password. Tap **Next**.

A screenshot of an Android phone's email account setup screen. At the top, there is an orange header with the text "Account setup". Below the header, a light gray box contains the text "You can set up your account in just a few steps." Underneath this is a text input field with the placeholder text "Email address" and a blue underline. Below the input field, there are two options: "MANUAL SETUP" on the left and "NEXT >" on the right. A light gray bar below these options contains the text "Personalization is on. Touch for info." At the bottom of the screen is a QWERTY keyboard. The bottom row of the keyboard includes a shift key, the letters z, x, c, v, b, n, m, a delete key, and a green checkmark key. The email address input field is partially visible at the bottom of the keyboard area, showing an "@" symbol and a gray box for the address.

Camera

Taking pictures and videos

Tap  to access to Camera.




Slide screen to the right to enter the Settings menu

Tap to menu

Take picture

Gallery

Gallery

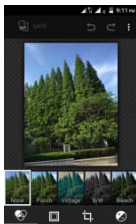
Tap  on the Apps screen.

Share the file



More options

Edit the photo

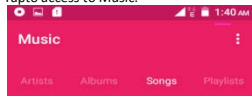


Music Player

Music Player



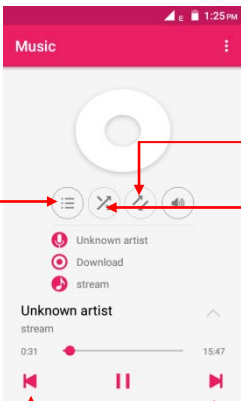
Tap to access to Music.



Categories:
Select Genres, Artists,
Albums, and Songs.



Tap to open the
album, songs or
playlist



Shuffle

Repeat

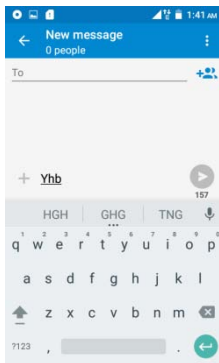
Previous song

Play/Pause

Next song

Intelligent keyboard

The phone automatically corrects and suggests words as you type.



Cut, Copy and Paste

Tap and hold the text contents, then slide your finger to move the insertion points, then choose to **cut**, **copy**, or **paste**. You could copy text from web pages, email, text messages.

Messaging

View received and sent messages.

Clock

Set and stop Alarms; World clock; Stopwatch and Timer.

Calculator

Make simple and complex calculations.

Calendar

View the calendar & add events.

File Manager

View all the files and install the files in APK format.

All you can find on settings menu

- Wi-Fi
- Bluetooth
- SIM management
- Data Usage
- More...
- Display
- Audio profiles
- Prompt & notification
- Storage
- Battery
- Apps
- Delete applications
- Location
- Security
- Accounts
- Language & input
- Backup & reset
- Scheduled power on & off
- Date & Time
- Accessibility
- Printing
- About phone

Taking Care of your Device

Your device should be handled with care. The following suggestions will help you to use your phone in a safe and proper way:

- Use a dry soft cloth to wipe general dirt. Do not use a hard cloth, benzene or thinner to wipe the phone, otherwise, the surface of the phone will be scratched or could even result in the fading of color.
- Keep the small parts of the phone away from children.
- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will rust electronic circuits. If your device does get wet, remove the battery, and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store the device in high or cold temperature. High temperatures can shorten the life of electronic devices and damage batteries.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can clog the moving parts and prevent proper operation.
- Use indoor chargers.

Troubleshooting

Troubles	Cause and Solution
Fail to turn on	Press the Power Key for over 1 second. Check if the battery is properly connected. Please remove and install it again, retry to turn it on; Check if battery is appropriately charged.
Fail to connect network	Weak signal. Please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information;
Poor quality of calling	Please check if the sound volume is tuned improperly In an area with poor receiving condition, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.
SIM Card Error	Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to set some functions	Wrong operation. The network provider does not support the function, or you have not applied for it.

SAR Compliance

Please read these simple guidelines. Not following them may be dangerous or illegal.

-Your phone is designed to not exceed the limits of emission of radio waves recommended by international guidelines.

-SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.

-The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.

-Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.

-Make sure the cell phone has a low SAR.

-Please keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women.

-Prefer to use your cell phone when the signal quality is good. -People having active medical implants should preferably keep the cell phone at least 10 cm away from the implant.

-Maintain a preferable distance of 10 mm from the device.

Safe Driving

-Do not use the phone while driving.

-When you have to use the phone, please use the personal hands-free kit.

-Please do not put the phone onto any passenger seat or any place from which it may fall down in case of vehicular collision or emergency braking.

During a Flight

-Flight is influenced by interference caused by the phone. It is illegal to use a phone on the airplane. Please turn off your phone during a flight.

In Hospitals

-Your Phone's radio waves may interfere with the functioning of inadequately shielded medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external Radio Frequency. Switch off your device when regulations posted instruct you to do so.

-To avoid potential interference with implanted medical devices such as a pacemaker or cardioverter defibrillator:

-Always keep your phone at least 15.3 centimeters (6 inches) from the medical device.

-Do not carry the wireless device in a breast pocket.

-Turn off the phone if there is any reason to suspect that interference is taking place.

-Follow the manufacturer directions for the implanted medical device.

-If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Unsafe Zones

-Please turn off your phone when you are close to a gas station or in the vicinity of any place where fuel and chemical preparations, or any other dangerous goods are stored.

Health and Safety Precautions

Your device is a product of superior design and craftsmanship and should be handled with care: The following suggestions will help you protect your phone:

-Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will rust electronic circuits. If your device does get wet, remove the battery without turning on the device, wipe it with a dry cloth and take it to the service center.

-Do not store the device in high or cold temperature. High temperatures can shorten the life of electronic devices and damage batteries.

-Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.

-Do not attempt to open the device other than as instructed in this guide. Repairing this phone by yourself other than our authorized service agents/centers goes against the warranty rules.

-Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.

-Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.

-Do not store your device near magnetic fields or allow your device to come in contact with magnetic fields for extended periods of time.

Battery Recommendations

-Please put the battery in a cool and well-ventilated place out of direct sunlight. We recommend you to charge the battery at room temperature range.

-Batteries have life cycles. If the time that the battery powers equipment becomes much shorter than usual, the battery life is at an end. Replace the battery with a new battery of the same make and specification.

-Do not discard the battery with household trash. Please dispose of used

battery according to your local environmental laws and guidelines.

Recycle your phone



The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Limitation of Liability

-The colors and specifications shown/mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.

-We keep the right to make modifications to any of the content in this user guide without public announcement in advance. The content of this manual may vary from the actual content displayed in the mobile phone. In such a case, the latter shall govern.

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FCC caution

Any changes or modifications not expressly approved by the responsible entity could void the user's authority to operate this device.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation. This device and its antenna (s) must not be placed or operated together with other antenna or transmitter.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this device. Such modifications could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the

limits for a digital class B device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a facility in particular. If this equipment cause harmful interference to the reception of radio or television, which can be determined by turning off and turning on the computer, is the user encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which is connected the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

Exhibition of statement and information for FCC RF.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.

Device

Types G11 has also been tested against this SAR limit.

The highest SAR value reported under this standard during product certification for use when properly worn on the body is 1.191 W/kg and for head is 0.492 W/kg. Simultaneous RF exposure is 1.595W/Kg.

. This device was tested for

typical body - worn operations with the back of the handset kept 10mm from the body.

To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

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