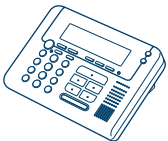This guide will walk you through the set up of your LifeShield security system step by step. You will find all the components necessary for set up in either the Home Essential Kit or the Home Essential Kit–Cellular Ready.
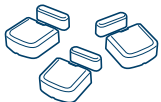
Base (Home Essential Kit only)

Cellular Gateway (Home Essential Kit–Cellular Ready only)

Console

Sensors

Keychain Remote

LifeShield
S E C U R I T Y

Quick Setup Guide

SYSTEM COMPONENTS

CONSOLE

KEYCHAIN REMOTE

SENSOR/MAGNET

Included with both
HOME ESSENTIAL KIT AND HOME ESSENTIAL KIT-CELLULAR READY

BASE

HOME ESSENTIAL KIT ONLY

CELLULAR GATEWAY

**HOME ESSENTIAL KIT-CELLULAR READY ONLY**

Start Here | QUICK SETUP GUIDE

Component Placement Suggestions:

The **LifeShield home security system** you are about to set up is wireless. To maximize wireless coverage, plan to place the components throughout your home. Ideally, these components will be in different rooms on interior walls. A key consideration is making sure that all **Sensors** are within approximately 30 feet of one or more of the main components.

NOW IS A GOOD TIME TO PLAN YOUR COMPONENT PLACEMENT

BASE

SENSOR

SENSOR

SENSOR

CONSOLE

CELLULAR GATEWAY
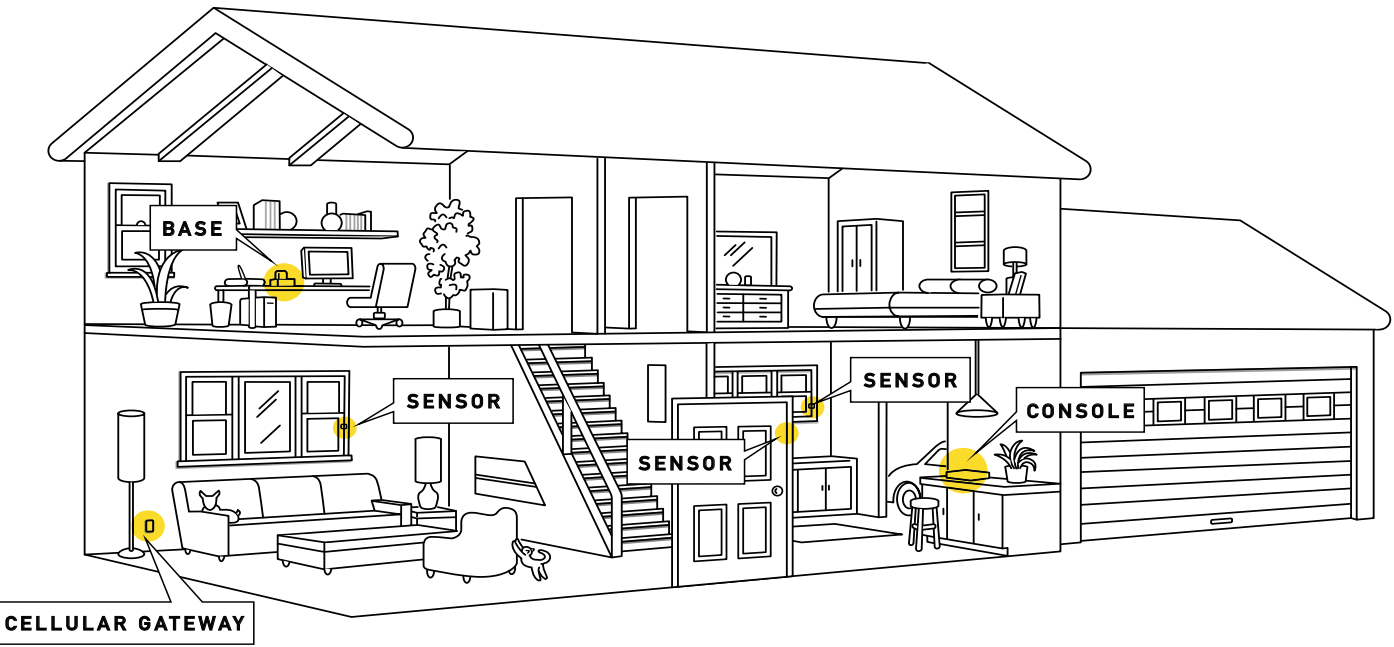
Communication Connections:

Internet

The **Base** connects the system to the Internet. Your Internet connection is likely located where your Modem/Router is placed. The Internet enables remote access to your system from **LifeShield.com**. The Internet is also the primary communication for reporting alarms to the alarm monitoring center.

Cellular Gateway

The **Cellular Gateway** automatically establishes a connection between your LifeShield system and the monitoring center. The best place to put this is on a high floor in your home since it's dependant on your local cellular network.

**IMPORTANT: FOLLOW STEPS IN EXACT ORDER. DO NOT SKIP AHEAD.**

1 Connect Base
Connects your LifeShield system to the Internet

A Locate **Base** near **Modem/Router**

B Remove the table stand, by sliding downward from the main body of the **Base**

C Insert the LifeShield LS220 Rechargeable Battery, observing correct polarity as shown

D Insert the power adapter plug fully into the jack on the back of the **Base**, then plug the power adapter into the wall outlet

E Connect the Ethernet cable between an available port on your router and the back of the **Base**

(Optional) Phone Cord

C

Modem/Router

Base Back View

B

Table Stand

E Ethernet Cable

D Power Adapter
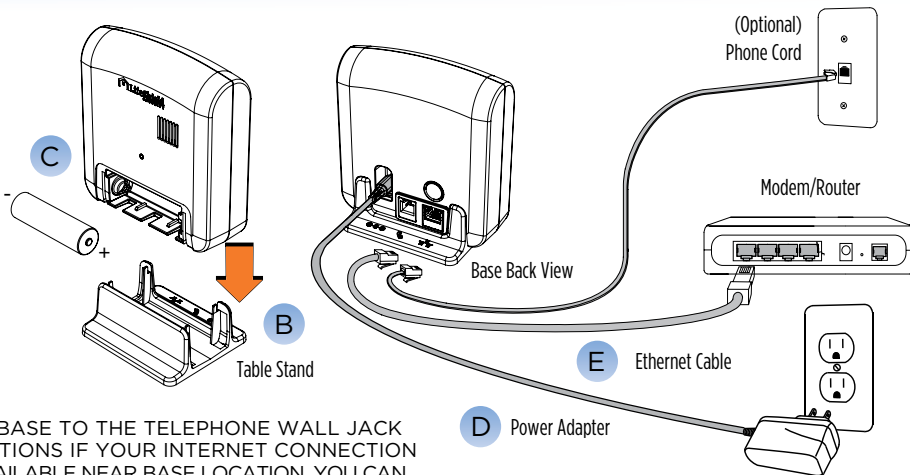
OPTIONAL: CONNECTING A PHONE CORD FROM THE BASE TO THE TELEPHONE WALL JACK PROVIDES A BACKUP PATH FOR ALARM COMMUNICATIONS IF YOUR INTERNET CONNECTION IS NOT FUNCTIONING. IF PHONE WALL JACK IS NOT AVAILABLE NEAR BASE LOCATION, YOU CAN CONNECT A PHONE LINE TO THE CONSOLE.
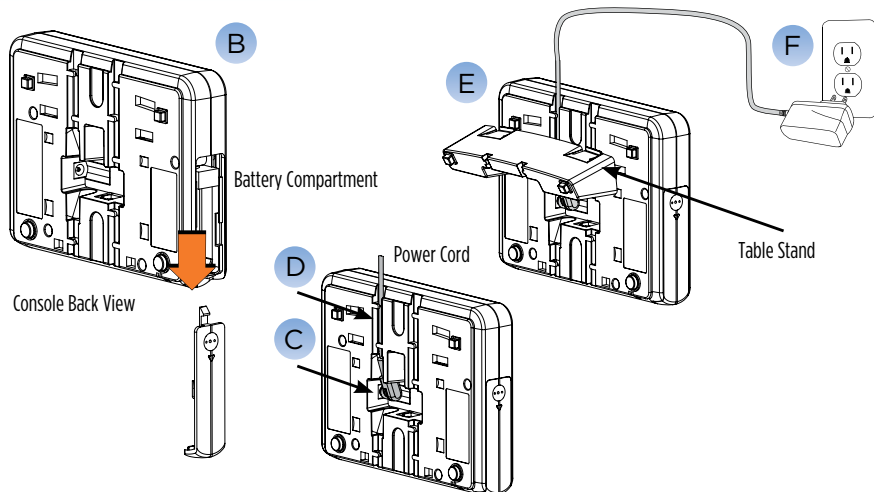
2 Connect Console
Controls security and telephone functions

A Locate **Console** near frequently used door, ideally in different room than **Base**

B Connect battery (match red/black polarity)

C Connect power cord on back of **Console**

D Route power cord up through channel

E For table-top placement, snap stand into **Console***

F Plug power cord into wall outlet

B

F

E

Battery Compartment

D

C

Console Back View

Power Cord

Table Stand

*NOTE: FOR MOUNTING ON WALL, SEE USER MANUAL.

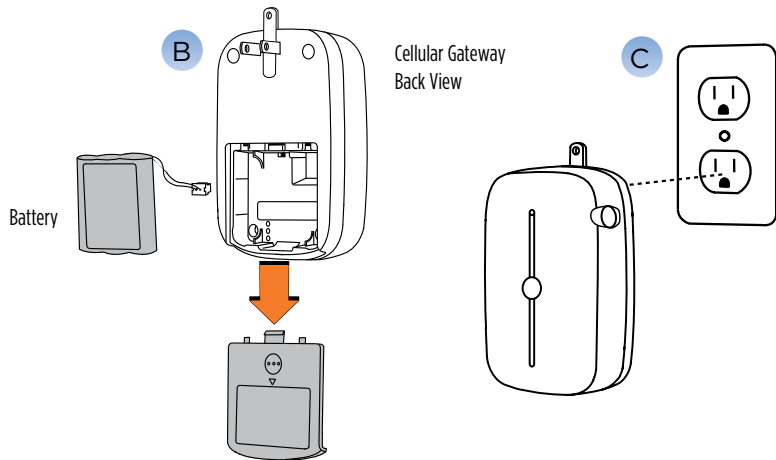## 1 Cellular Gateway
Establishes a connection between your LifeShield system and monitoring center.

A Locate the **Cellular Gateway**, ideally on a high floor in your home

B Connect Battery (match red/black polarity)

C Plug **Cellular Gateway** into wall outlet

B

Cellular Gateway Back View

C

Battery

2 Connect Console
Controls security and telephone functions

A Locate **Console** near frequently used door, ideally in different room than **Cellular Gateway**

B Connect battery (match red/black polarity)

C Connect power cord on back of **Console**

D Route power cord up through channel

E For table-top placement, snap stand into **Console***

F Plug power cord into wall outlet

B

F

E

Battery Compartment

D

C

Console Back View

Power Cord

Table Stand
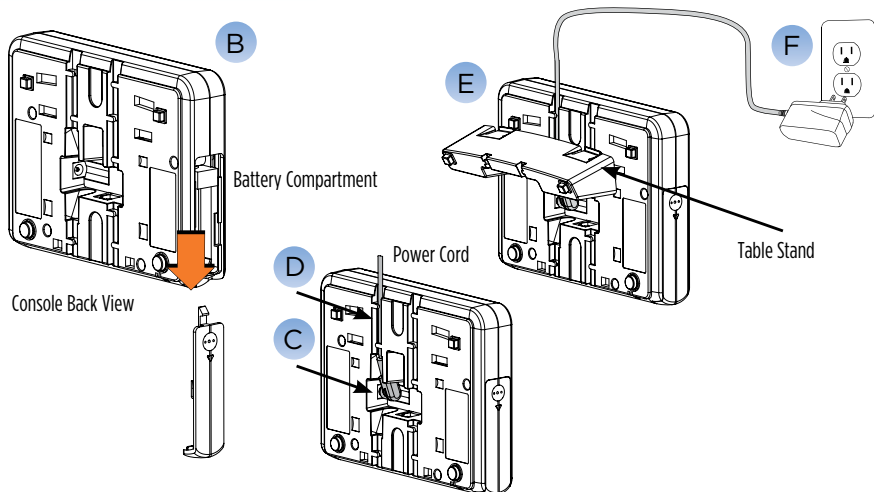
*NOTE: FOR MOUNTING ON WALL, SEE USER MANUAL.

3 Sensors

IMPORTANT: DO NOT ASSEMBLE ANY OF THE SENSOR PIECES UNTIL INSTRUCTED.

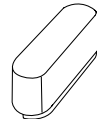**Sensors** and **Magnets** create security for doors and windows.

- When a door or window is closed, the **Sensor** and **Magnet** must be within 3/4" of each other
- As a door or window is opened, the **Sensor** and **Magnet** separate causing the **Sensor** to chime or alarm
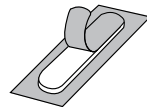

Closed Door

Magnet

3/4" spacing

Sensor
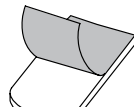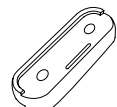
Open Door

SENSOR KIT CONTENTS
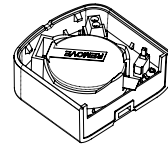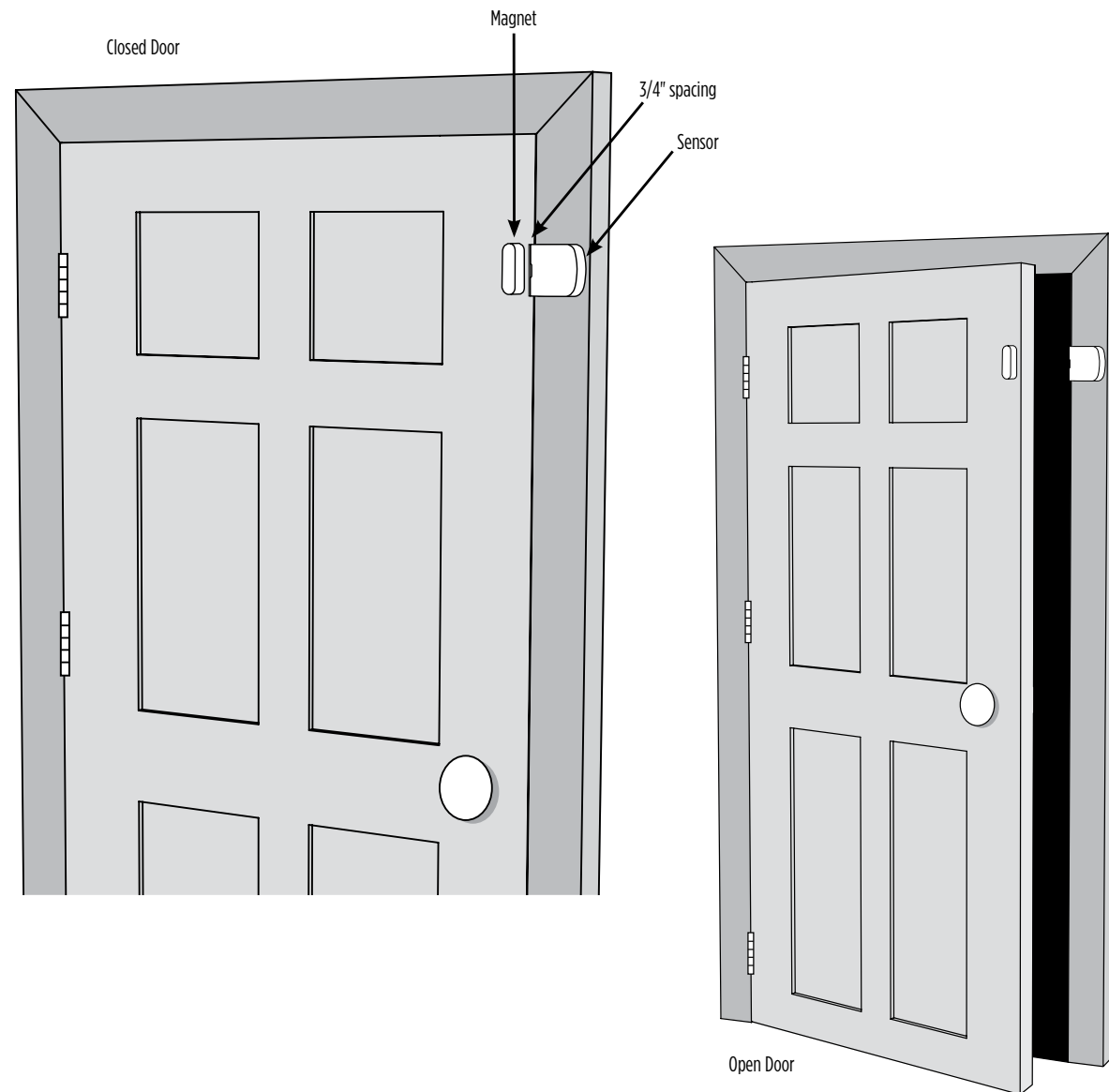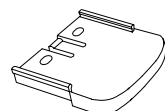
Sensor
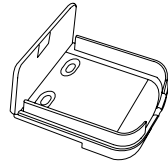
Bracket

Magnet

Magnet Tape

Bracket Tape

Magnet Spacer (optional use)

Bracket Spacer (optional use)

3a Mount Bracket & Magnet

A Select door or window that you want to monitor

B With **Bracket** and **Magnet** in hand, select a location on the door or window for mounting*

Magnet

3/4" spacing

Bracket

Door Mounting

Double-Hung Window

Window Mounting
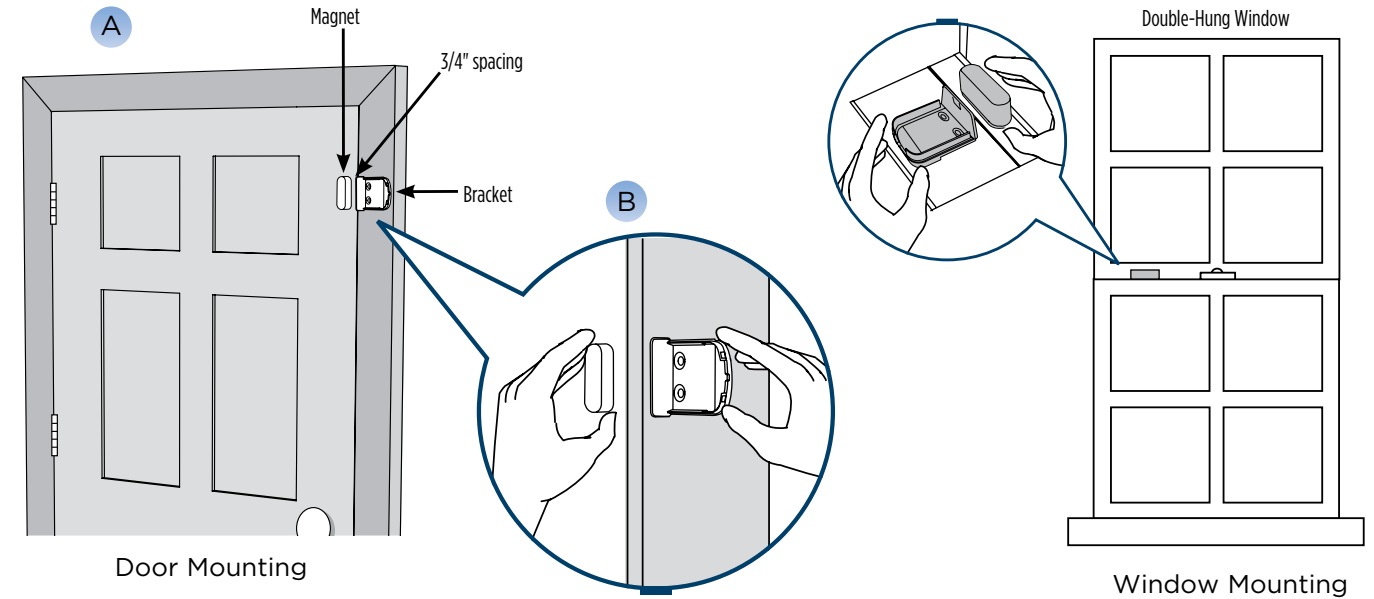
*NOTE: WHEN POSSIBLE, PLACE THE BRACKET ON THE STATIONARY FRAME OF DOOR OR WINDOW, AND PLACE THE MAGNET ON THE DOOR OR WINDOW ITSELF.

C Various orientations between the **Bracket** and **Magnet** may be used as long as 3/4" distance is not exceeded.* See Example in Figures 1-4

D Once you have determined the appropriate location and orientation for the **Bracket** and **Magnet**, attach them with double-sided tape

Figure 1.
Level Orientation

Figure 2.
Angled Orientation

Figure 3.
Perpendicular Orientation

Figure 4.
Perpendicular Orientation

Bracket

Magnet

*NOTE: SPACERS IN BOTTOM TRAY MAY BE USED ON THE BRACKET OR MAGNET TO ADJUST ALIGNMENT.

3b ▢ Place & Program Sensor

IMPORTANT: IF YOU HAVE CLIPPED THE SENSOR INTO THE BRACKET PLEASE SEE "RESET INSTRUCTIONS" BELOW.
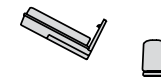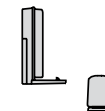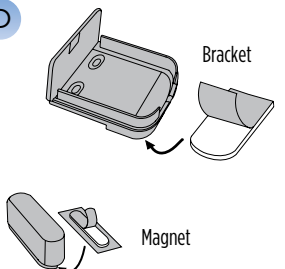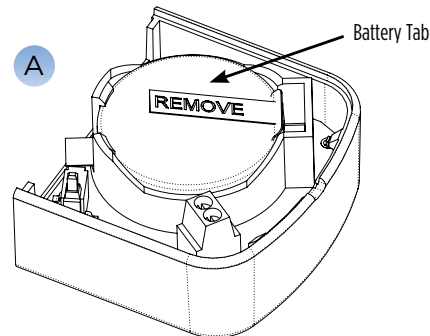
For this step you will need your **Console** and **Sensor**:

(A) Remove battery tab

Using **Console**:

(B) Press MENU

(C) Scroll to **Security Setup**, press SELECT
(Scroll Button found on right side of **Console**)

(D) Enter default **Master Code 1234**

(E) Scroll to **Sensors**, press SELECT

(F) On **<Add New>**, press SELECT

(G) Scroll to the type of **Sensor** (Open/Close) and press SELECT

(H) Wait 5 seconds before clipping the **Sensor** into the **Bracket**. You will then have 30 seconds to complete the installation. The display shows the time remaining

(I) Clip the **Sensor** into the **Bracket**. The **Console** will beep when the system finds the **Sensor**. This may take a few seconds*

(J) Press OK

(K) Edit **Sensor** Name (Optional)
You may change the name now or at a later time.
 • To change the **Sensor** Name, press the DELETE key to remove the default name
 • Using the keys on your **Console** keypad, type in the desired name
 • Press OK when complete

(L) **Sensor Placement:** Scroll to **Door** or **Window**. Press OK

(M) **Alarm Type:** Scroll to **Stay & Away, Away Only**, or **Convenience**. Press OK

(N) **Sensor Extension:** Scroll to **Sensor Only**. Press OK

Testing your **Sensor**:

(O) Test your **Sensor** by opening the door. Correct installation will generate a chime. Otherwise, see troubleshooting in User Manual

(P) Repeat Step G for additional **Sensors**

Battery Tab
REMOVE

Menu
Scroll Buttons
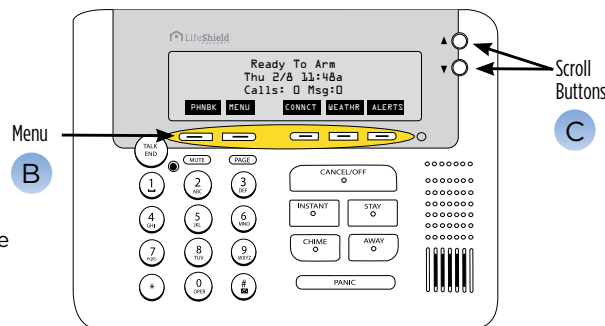
*NOTE: IF THE SYSTEM DID NOT FIND THE SENSOR, REFER TO SENSOR RESET INSTRUCTIONS, THEN REPEAT STEPS ABOVE.

---

4 ⌂ Activate Your System

Using **PC**:

(A) Go to **www.LifeShield.com**

(B) Enter **User Name** and **Password**

(C) Click on **"Get Activation Code"** and a 6-digit code will be provided

Using **Console**:

(D) Press MENU

(E) On **Activate**, press SELECT

(F) Enter **Activation Code** and press SEND

(G) Upon activation acceptance press OK

(H) Enter **Master Code** (Select a new 4-digit code used to access and control the system)

(I) Re-enter **Master Code** to confirm

(J) Now testing communication to Alarm Monitoring Center*

(K) Upon completion press OK*

*NOTE: IF YOU DO NOT SUBSCRIBE TO ALARM MONITORING SERVICE, STEPS J AND K DO NOT APPLY.

Menu
Scroll Buttons
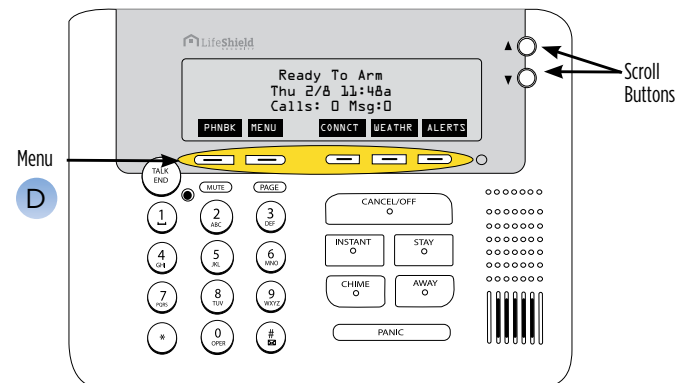
Monitoring Site Profile   edit

Emergency Contact Profile
(C)
Name: Joe Safety
Phone: 5552227777
Email: JoeSafety@lifeshield.com

Second Emergency Contact Profile
Name: Mary Safety
Phone: 5555555555

Monitoring Site Profile
Address 1: 770 Township Line Road
Address 2: Suite 350
City: Yardley
State: PA
Zip: 19067
County: Bucks
Township/Borough: Yardley

help

NOTE: IF YOU DO NOT SUBSCRIBE TO PHONE SERVICE, GO TO LIFESHIELD.COM AND CLICK SETTINGS, THEN CLICK "EDIT" ON THE SYSTEM SETTINGS WINDOW. CLICK "NO" NEXT TO "HOME PHONE LINE" FIELD, THEN CLICK "CONTINUE" AT THE BOTTOM OF THE WINDOW.

NOTE: LOW BATTERIES MAY CAUSE A TROUBLE BEEP. TO CANCEL TROUBLE BEEP AND ALLOW TIME FOR CHARGING, PRESS CANCEL/OFF KEY, THEN PRESS OK ON DISPLAY.

Your system is now operational. If you subscribe to Alarm Monitoring Service, for the next seven days it will be in a non-monitored "Practice" mode to allow you to become fully acquainted with all of its features. For help, call Customer Support at 1-888-392-2044.

4

Add Keychain Remote
ADDITIONAL CONSIDERATIONS

For this install step you will need your **Console**:

A Press MENU

B Scroll to **Security Setup**, press SELECT

C Enter **Master Code**

D Scroll to **Keychains**, press SELECT

E On **<Add New>**, press SELECT

F Wait 5 seconds

G Press all buttons on **Keychain Remote** at same time

H **Console** display will indicate the **Keychain Remote**
is found and then added, press OK

I On **Master User**, press SELECT

J Scroll to **Enable** or **Disable**, press SELECT

(Makes Panic operable or inoperable on **Keychain Remote**)

Menu

Scroll
Buttons
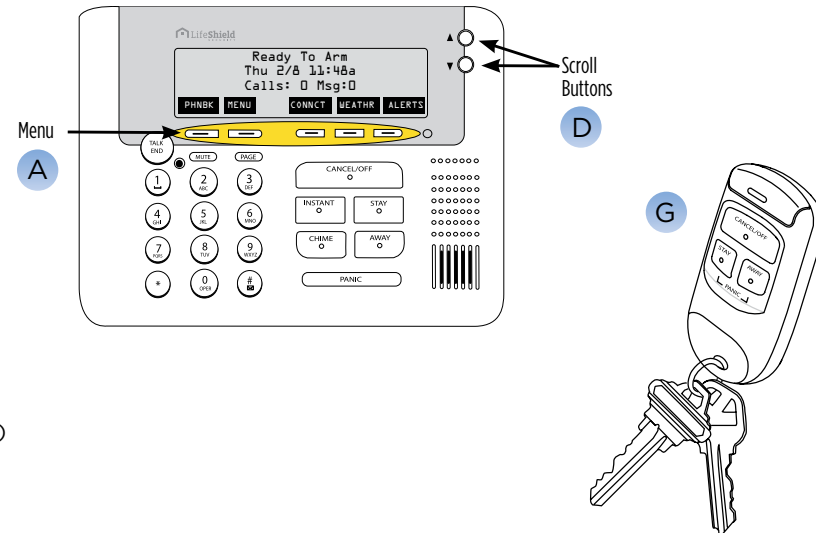
Add Optional Phone Line Backup

If you have a phone wall jack near your **Console**, a phone cord can be added to each for additional phone backup.

Table Stand
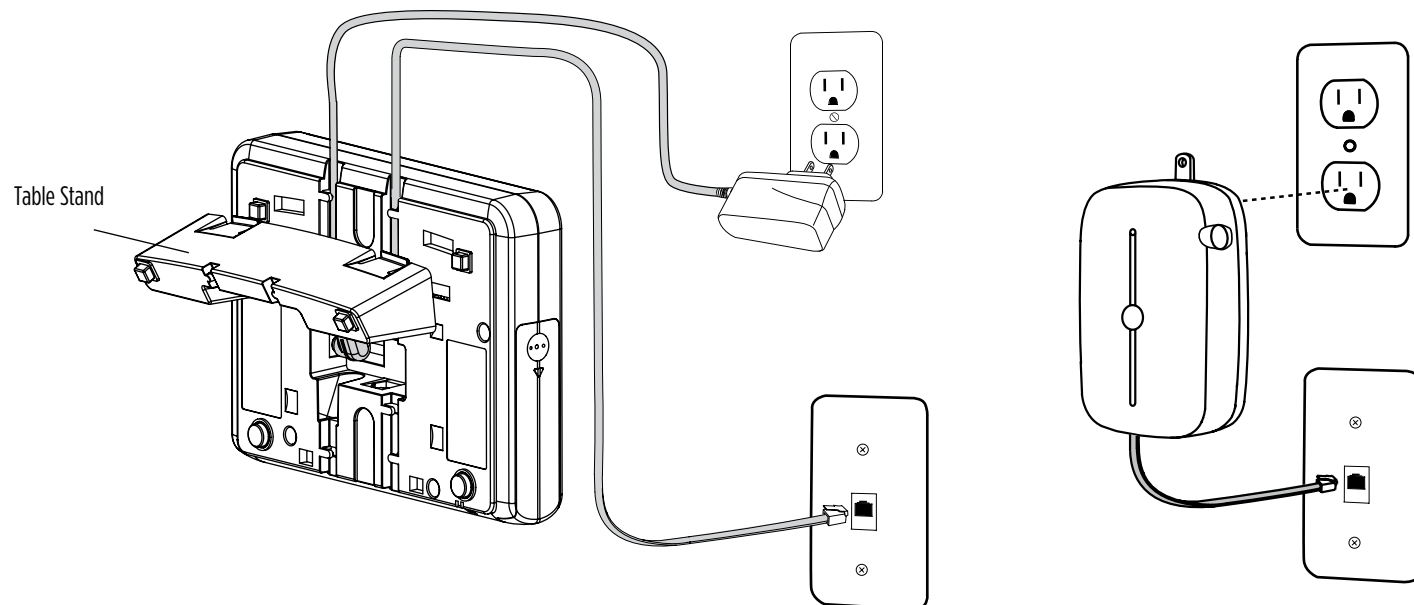
Now that you have installed and activated your system, take the opportunity to learn how it can best fit your lifestyle. We recommend that you try Arming, Disarming, Alarming and Panicking the system. For systems that are professionally monitored this should be done during the "Practice" time.

EVERYDAY ARMING SCENARIOS:

Staying Home During the Day– Stay Arming

Arm the system using the STAY key. A silent Exit Delay and an audible Entry Delay is provided. STAY is typically used when someone is staying home and you want certain **Sensors** to be ignored (i.e. **Motion Sensors** and interior doors).

ARM

1. Press STAY on your **Console**

2. Enter your **User Code**

3. System is armed when the Exit Delay has expired

Leaving Your Home– Away Arming

Arm the system using the AWAY key. It will provide an audible Exit Delay. The Exit Delay beep will increase in frequency during the last 10 seconds of arming. AWAY arming is best used when you are leaving your home unoccupied.
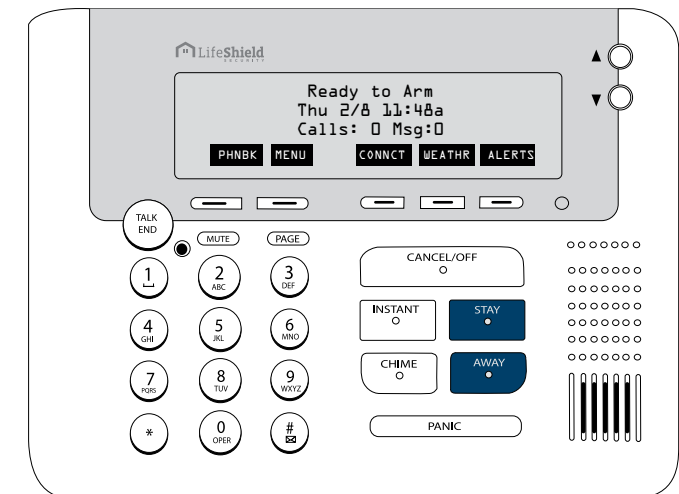
ARM

1. Press AWAY on your **Console**

2. Enter your **User Code**

3. System is armed when the Exit Delay has expired

Staying Home for the Evening–Instant Arming

Arm the system using the INSTANT key. No Exit or Entry Delay is provided with Instant arming. INSTANT STAY is typically used in the evening when you are not expecting anyone to enter your home. Opening a door when armed INSTANT will generate an alarm immediately.

ARM

1. Press INSTANT on your **Console**

2. Enter your **User Code**

DISARMING YOUR SYSTEM

DISARM

1. Press CANCEL/OFF on your **Console**

2. Enter your **User Code**

NOTE: TO CANCEL AN ALARM, FOLLOW THE ABOVE DISARM INSTRUCTIONS.

PANIC ALARM

For **Alarm Monitoring subscribers**, the Alarm Monitoring Center will not call to verify a PANIC alarm, but will immediately call the authorities and there may not be an opportunity to cancel the dispatch.

For **Personal Monitoring subscribers**, the PANIC key will only generate a local alarm and there will be no emergency dispatch.

ALARM

1. On the **Console**, press and hold PANIC for 2 seconds (if enabled)

2. Select Police, Medical or Fire (Alarm Monitoring Subscribers Only: If no selection is made, Police will be default selection)

On the Keychain Remote, if PANIC is enabled, press STAY and AWAY at the same time when near your home and the alarm will sound.
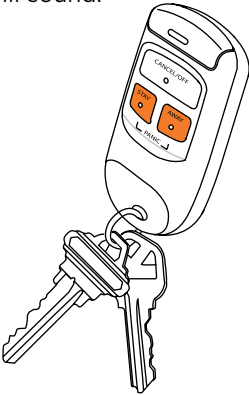
An alarm generated by pressing the PANIC button on your LifeShield home security system will send a message to the Alarm Monitoring Center to contact the authorities without making a call to you to verify alarm.
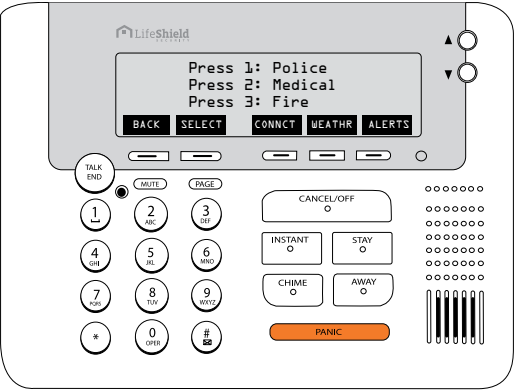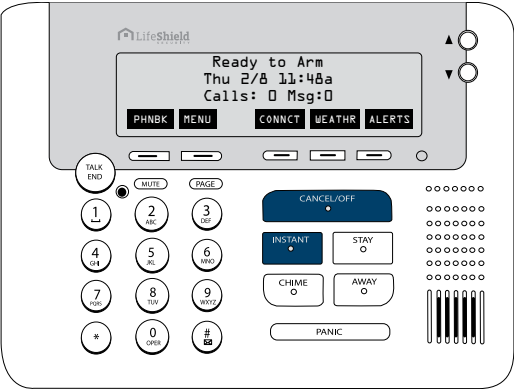
REMOTE ARMING/DISARMING OF YOUR SYSTEM

There are many ways to remotely arm or disarm your system.

- **Keychain Remote** - from the exterior of your home
- **LifeShield.com** - from a computer with broadband Internet access
- **Mobile LifeShield** - from a mobile phone or PDA

Keychain Remote

Arm your system as you close the door behind you or disarm your system before you enter your home using your **Keychain Remote**. It works from within 15 feet of your door, and **does not require a User Code**.

ARM

1. Press STAY or AWAY on Keychain Remote

2. The system will respond with a light blink and beep, letting you know the system is armed

DISARM

1. Press OFF to disarm the system before entering

2. The system will respond with a light blink and beep, letting you know the system is disarmed

LifeShield.com Arming and Disarming

From a PC that has broadband Internet access you can go to LifeShield.com, anywhere and anytime, and arm or disarm your system.

ARM

   1. Login to LifeShield.com

   2. Enter **User Name** and **Password**

   3. Click Arm Stay or Arm Away or Arm Inst Stay

   4. Click Enter

DISARM

   1. Click Enter

LifeShield Mobile Arming and Disarming

To arm or disarm, select Mobile LifeShield app on your mobile device and follow onscreen instructions.

WARNING: WHEN ARMING REMOTELY, EITHER THROUGH LIFESHIELD.COM
OR MOBILE LIFESHIELD, THE SYSTEM WILL ARM IMMEDIATELY WITH NO EXIT DELAY.

FOR HELP, CALL CUSTOMER SUPPORT AT
1-888-392-2044

FREQUENTLY ASKED QUESTIONS

30-Day Return Policy
This policy applies to purchases made directly from www.LifeShield.com only. Purchases made from a retailer or partner company must be returned to the original seller, in accordance with the seller's return policy. LifeShield will refund your purchase amount, minus original shipping charges, for returns made within 30 days of the original date on your receipt. Contact LifeShield Customer Support at 1-888-392-2044 to receive a Return Merchandise Authorization (RMA) number. Include the RMA number on the return package label. Return your item(s) in new condition (including all parts and manuals) in the original packaging, along with a copy of your purchase receipt. Incomplete return shipments will not be eligible for refund. No returns will be accepted without an RMA number.

Service Billing Policy
Service billing starts 30 days after your purchase, and continues automatically monthly after that. The first 30 days of service are free so that you can try LifeShield's products and services risk free. This coincides with LifeShield's 30 day return policy that allows you to return your purchase within 30 days without obligation.

1. **Do I have to purchase service with my LifeShield system?** Yes. The LifeShield system will not operate without monitoring service. LifeShield offers several service plans.

2. **How do I cancel service?** Service may be cancelled by calling LifeShield Support at 1-888-392-2044. Service may not be cancelled via email.

3. **Is there an early termination fee if I cancel service?** Your contract terms are set at the time of purchase, and vary from time to time. If your purchase includes a contract term, that will be listed on your order receipt. If you purchase with a term contract, and cancel after the required minimum term, there is no early termination fee. If you purchase with a term contract, and cancel during the required minimum term, there is an early termination fee.

4. **Is a telephone line required?** No. The LifeShield system only requires a broadband connection. Telephone lines are optional. If you do not use a telephone line, you must change a system setting in My LifeShield so the system does not expect normal telephone line signals. LifeShield recommends a telephone line for the voice functionality of the Console and redundant backup communications to the monitoring center should there be an interruption to your broadband connection.

5. **What if I have VoIP?** LifeShield is VoIP compatible. Your VoIP modem telephone line can plug into your LifeShield system.

6. **What if I have DSL?** LifeShield is DSL compatible. An Ethernet cable may be connected between your LifeShield system and your home router, which in turn connects to your DSL modem. A telephone cord may then be connected between a telephone jack in your home and your LifeShield system, so long as a DSL filter is installed into this connection. A DSL filter allows you to use the Console by preventing static from your DSL. NOTE: If you have DSL, you should use a DSL filter on all of your home telephones to prevent this type of interference.

7. **Is there interference with other RF products like my wireless network (Wi-Fi)?** LifeShield uses advanced radio frequency technology to avoid interference with other devices.

8. **What if there is no telephone line near my broadband connection?** The LifeShield system can be connected to the telephone line from the Base or Console. Therefore, it is not required to have a telephone line near your broadband connection.

9. **Are there special licenses needed to install a security system?** No special licenses are required to install a system in your home. However, some municipalities require a monitoring permit for police/fire dispatch. LifeShield can help you navigate the process.

10. **How many Bases and Consoles can I have in my system?** The system supports 1 Base and 4 Consoles.

11. **How many sensors can I have in my system?** The LifeShield system can support the use of up to 50 sensors of any type.