

BLUtag[®] V8 User Training



FCC Regulation FCC ID: S5EBTV81018

Blutag V8 complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment of fan on, the user is encouraged to try to correct the interference by one of the following measures: reorient or relocate the receiving antenna, increase the separation between the equipment and receiver, connect the equipment into an outlet or a circuit different from that to which the receiver is connected, consult the device help.

RF Exposure (SAR) Statement for Blutag V8 FCC ID: S5EBTV81018

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. It was tested as an ankle worn device in accordance with OET Bulletin 65 Supplement C. The maximum SAR value reported is 1.81 W/Kg.

The cellular and other transmitters used in BLUtag V8 are not co-located. The ISM transmitter is operational only when it is required to communicate with the associated equipment. The BLUtag V8 is set up automatically to prevent simultaneous transmission between the GSM and other transmitters.

WARNING - Changes or modifications to these units not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canadian Compliance (Industry Canada) for Blutag V8

IC: 9086A-BTV81018, MODEL NUMBER: BLUTAG V8

This Class B digital apparatus complies with Canadian ICES-003

The Blutag Device has been designed to comply with applicable safety requirements for exposure to radio waves. The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted according to RSS-102 with the Blutag V8 device transmitting at its highest certified power level in all used frequency bands. The highest SAR value for the Blutag V8 when tested was 1.81 W/Kg. The Blutag V8 device is designed to be ankle worn. Please follow the instructions included in the user guide for installation around the ankle.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Conformité du Canada (Industrie Canada) pour Blutag V8

IC: 9086A-BTV81018, NÚMÉRO DU MODÈLE: BLUTAG V8

Le présent appareil numérique de Classe B est conforme à la norme canadienne ICES-003.

L'appareil BluTag V8 a été conçu pour être conforme aux normes de sécurité applicables concernant l'exposition aux ondes radioélectriques. Les directives d'exposition aux ondes radioélectriques utilisent l'unité de mesure connue sous le nom de Taux d'absorption spécifique ou TAS. Des tests de TAS ont été exécutés conformément à la norme RSS-102 avec l'appareil BluTag V8 émettant à son niveau de puissance certifié le plus élevé dans toutes les bandes de fréquences utilisées. La valeur de TAS la plus élevée pour BluTag V8 pendant le test était de 1.81 W/kg. L'appareil Blutag V8 a été conçu pour être porté à la cheville. Veuillez respecter les instructions relatives à l'installation de l'appareil à la cheville stipulées dans le guide de l'utilisateur. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil de l'appare

WARNING

BATTERY SAFETY

The Blutag V8 device contains a non-removable lithium-Ion battery. Do not attempt to remove the battery. Do not dispose of The Blutag V8 or the lithium-Ion battery in a fire. The lithium-Ion battery might present a fire or chemical burn hazard if mistreated. Do not disassemble, crush, or puncture the lithium-Ion battery or the Blutag V8 device. Do not heat the battery or Blutag V8 device above 140°F (60°C).

Please return the Device to Satellite Tracking of People LLC, 5353 W Sam Houston Parkway N, Suite 190, Houston, TX 77041-5186 USA for disposal otherwise only dispose of the battery or Blutag device in accordance with the laws and regulations in your area governing disposal of this type of battery.

SÉCURITÉ DES PILES

Les appareils BluTag V8 contiennent une pile au lithium-ion non amovible. Ne pas tenter de retirer la pile. Ne pas jeter BluTag V8 ou la pile au lithium-ion dans un feu. La pile au lithium-ion présente un risque d'incendie ou de brûlure chimique en cas de mauvais traitement. Ne pas désassembler, écraser ni percer la pile au lithium-ion ou l'appareil BluTag V8. Ne pas chauffer la pile ou l'appareil BluTag V8 à des températures supérieures à 60 °C (140 °F).

Veuillez renvoyer l'appareil à Satellite Tracking of People LLC, 5353 W Sam Houston Parkway N, Suite 190, Houston, TX 77041-5186 USA. pour élimination ou si vous voulez vous charger vous-même de l'élimination de la pile ou de l'appareil BluTag V8, veuillez vous conformer aux lois et à la réglementation de votre région régissant la mise au rebut de ce type de pile.







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Features + Specifications

- Lightweight (6oz), one-piece device
- Attempts GPS once every minute
- Calls every 10 minutes
- Tamper-resistant, fiber optic strap
- Waterproof to 50 feet
- Memory capacity of 10+ days
- GPS interference detection
 - Jamming Possible
 - Shielding Possible

Device Components



Battery Life

- 60 minute charge per day*
- 40-60 hour battery capacity
- Three battery notifications to enrollee and agent:
 - Low Battery Approximately 10 hours left
 - Device vibrates twice every 10 minutes until charged or completely dead
 - Low battery event seen online only
 - Critical Battery Approximately 4 hours left
 - Agent is alerted
 - Dead Battery Approximately 20-30 minutes left
 - Agent is alerted
- After dead battery, tracking is still possible for up to two hours



How GPS Works

- BLUtag[®] attempts to acquire GPS once every minute.
- Reception and accuracy are best when moving and there is an open unobstructed view of the sky.
- GPS tracking is possible when at least 3 satellites can be heard.



VERITRACKS

Software

- Web-based application (nothing to install)
- Phone & Tablet-friendly
- Google maps
- Universal software for all hardware
- Mobile apps

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DASHBOARD VIEWS

There are four views. Each displays an enrollee's name, Primary ID, and risk level.

General:

Enrollee's BLUtag's serial number.

GPS only:

Serial number, recent call and GPS dates/times, battery level, critical violation status

Events Only:

Number of notes, critical violation status, zone violation status by category

RF Only:

Assigned BLUhome and BLUband number, last BLUhome call, RF Status, and Other (RF) event status

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GETTING TO KNOW THE DASHBOARD

Click the Dashboard tab.



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FINDING ENROLLEES IN THE DASHBOARD

- 1. Search by Enrollee Name
- 2. Search by Primary ID
- 3. Search by Agent
- 4. Search by Organization (ORI)
- 5. Search by Assigned Status
- 6. Search by Caseload:
 - a. Both for all caseloads
 - *b. Yes* for your own
 - c. No for all but your own



ADDING CASE NOTES VIA THE DASHBOARD

Notes not related to an event can be added to the enrollee's Profile as a Case Note.



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VIEWING THE ENROLLEE'S LAST TRACK VIA THE DASHBOARD

By clicking the Last Track icon for the selected enrollee, you are presented with their status.





ACCESSING ENROLLEE PROFILES VIA THE DASHBOARD

By clicking the Profile icon for the selected enrollee, you are taken to their Map of their most recent position in the Enrollees tile.





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NAVIGATING VERITRACKS



TILE TOTALS



USING THE FIND & SEARCH MENUS

Each Tile has its own Find / Search menu. Each is designed to display results that are based on default search criteria or that chosen by the agent.

Find / Search menus remember their settings from session to session. Therefore, to return to the default criteria:

- 1. Click the Find or Search menu.
- 2. Click the Reset button to reset the criteria to its defaults.
- 3. Click Find.

Name	
Primary Id	
Secondary Id	
Agent	
Risk Level	All 🔻
Organization	All
My Caseload	Yes 🔻
Open Events	Both 🔻
Assigned	Yes 🔻
Device Type	All 🔻
Weight	
Height	0 • 0 •
Gender	All 🔻
Race	All
Hair Color	All 🔻
Eye Color	All
Marks and Tattoos	
Vehicle Year	
Vehicle Plate Number	
Vehicle Color	
Vehicle Make	All

FINDING ENROLLEES FROM TILE

- 1. Search by Risk Level
- 2. Search by Organization (ORI)
- 3. Search by My Caseload
- 4. Search by Open Events

Both for ALL events

Yes for in progress events (open)

No for closed events

- 5. Search by Is Assigned
- 6. Search by Device Type



FIND ANYTHING



FIND ANYTHING LEGEND



Enrollee in ORI (Last name, First name)



Zone (PID – Address Title – Last name)



Device (12-xxxxx, 15-xxxxx, etc.)



Agent (Last name, First name)

CREATING AN ENROLLEE PROFILE

- 1. Click the Enrollees tile.
- 2. Click Add.
- 3. Fill in the required fields: Primary ID, First Name, and Last Name.
- 4. Confirm or change the Organization, Agent, and Risk Level.

5.	Click <mark>S</mark>	ave.	\frown					
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ADDING MULTIPLE ENROLLEE PHOTOS

- 1. In the enrollee's Profile, click the Edit button.
- Above the photo, click the (+) Add Photo button.
- 3. Type a Description and choose a Photo Type.
- 4. Click Browse to search for your picture.
- 5. Once selected, click Update.
- 6. Use the Arrows to toggle through the pictures.
- 7. Click Save.



ADDING ENROLLEE ADDRESSES

- 1. Under the profile, click Addresses.
- 2. Click Add.
- 3. In the Type list, choose *Home*, *Work* or *Other*.
- 4. Enter a Title for the address (e.g. *Home, Work*, etc.).
- 5. Fill in the Street 1 box.
- 6. Type the City, State, and Zip Code.
- 7. In Additional Information, add Phone



ADDING ENROLLEE ADDRESSES

- 8. Click the Geocode button to view the approximate address.
- 9. To adjust the address placement, drag its icon.
- 10. Click Save.

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UPDATE AVAILABLE BAR



The Update Available bar displays above enrollee cards when an update is available for an enrollee listed on the current page of cards.

Clicking the bar is optional, as updated enrollee data will display upon navigating between tabs and tiles.

Do not click the Update Available bar while viewing unsaved data. By doing so, unsaved data will be lost.



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PREPARING BLUTAG FOR INSTALLATION

- Begin charging BLUtag at least 4 hours prior to the install.
- Charge BLUtag in an area where it can also acquire GPS.
 - If GPS is not available, acquire GPS elsewhere for at least 45 minutes.
 - Though GPS might be present within the first few minutes of exposure for optimal performance, allow BLUtag time to update its almanac prior to use.

Important:

- Do not leave BLUtags charging for more than two weeks.
- Avoid charging in the heat of direct sunlight.

VERIFY BLUTAG READINESS FROM ENROLLEE PROFILE

Prior to assignment (e.g. during charging), BLUtag will regularly call, acquire GPS, and note its battery level – allowing you to verify its readiness.

Standard

09809

- 1 Click the Enrollees tile.
- 2. Select the enrollee's profile.
- 3. Click the Device Assignments tab.
- Click Change Assignment. 4.
- 5. Type or select the desired device. A gre square indicates readiness.
- 6. If the status is not green, it has not met one of the following criteria:
 - Recent contact a.
 - GPS of 60% or greater b.
 - Most recent battery level of 4 volts С. or higher
- 7 If the above criteria has not been met. click Contact to research its status



VERIFY BLUTAG READINESS FROM INVENTORY TILE

Prior to assignment (e.g. during charging), BLUtag will regularly call, acquire GPS, and note its battery level – allowing you to verify its readiness.

- 1. Enter Tag # in "FIND ANYTHING" or Click the Inventory tile.
- 2. Select the Find Devices Search Option.
- 3. Type or select the desired device. The green indicator indicates readiness.
- 4. If the status is not green, it has not met one of the following criteria:
 - a. Recent contact
 - b. GPS of 60% or greater
 - c. Most recent battery level of 4 volts or higher
- 5. When selecting the device you can view its activity (last contact/track/battery level and including last GPS point (map))
- 6. If the above criteria has not been met, click Contact to research its status.



ATTACH BLUTAG TO ENROLLEE

- 1. Locate the strap, strap clips(x2), top cap(x2) and cutting tool.
- 2. Make note of BLUtag's serial number.
- 3. Using the cutter, cut off one end of the strap.
 - a) Make sure holes on the strap are secured on the posts on the template side of the cutting tool prior to cutting.
 - b) Cut on a solid flat surface
- 4. Lay clip 1 on the table (solid surface) and place strap in clip flush to border.
- 5. Insert top cap, ensure cylinder of top cap is seated securely into the recess on the strap clip.
- 6. Place clip 2 on top of the strap and press together. Ensure clips are flush and no strap is protruding from ends of clips.



ATTACH BLUTAG TO ENROLLEE

7. Slide clipped end of strap into wing

7a. For left leg insert clipped end into wing marked L

7b. For right leg install insert clipped end into wing marked R.

- 8. Place BLUtag on the outside of the ankle and wrap the strap around, tight to the skin.
- 9. Mark the strap that meets the edge of the wing with silver marker.
- 10. Slide the strap through cutter in the direction of the Insert arrow on the top of the cutter. Stop where the mark on the strap meets the edge of the cutting tool. Ensure holes on the strap are secured on the posts on the template side of the cutting tool.



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ATTACH BLUTAG TO ENROLLEE

- 12. Repeat steps 4-6 on newly cut side
- 13. Slide clipped end into open wing.
- 14. Ensure top caps are flush with wings on both sides.



13-14



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ASSIGNING A DEVICE

To be completed after installation

- 1. In VeriTracks, click the Enrollees tile.
- 2. Select the enrollee's profile.
- 3. Click the Device Assignments tab.
- 4. Click Change Assignment.
- 5. Type or select the desired device.
- 6. Click the Save button.

VERIFYING A SUCCESSFUL DEVICE ASSIGNMENT

- 1. Within the Enrollees tile, select the enrollee's profile.
- 2. Click their Contact tab to verify that a recent contact was made.

Events	5	Case Notes	Addresses	Schedules	Devic	e Assignments	C	ontact
Serial #	Ť	Date/Time	↓↑ Status	Records	GPS	↓↑ % GPS		2
12-531390	07/23	/2014 8:46:18 PM	Ok	1	1	100%		4.2v

3. Click their **Events** tab to confirm that there is not a *Master Tamper*.

4. Click the Map tab to verify that current GPS has been acquired.

ENROLLEE INSTRUCTIONS FOR WEARING BLUTAG

Discuss the following with the enrollee:

- Attach the charging cup by clipping it to both sides of
 Do not force a boot over the tag.
- Light on front indicates charging, not the battery level.
- Remove the charger by gently detaching its clips from the tag.
- Charge twice daily for 30 continuous minutes each time.
- If a 30-minute charge is skipped, charge for 60 continuous minutes.
- If you feel a low battery vibration (twice every 10 minutes), charge for 2.5 continuous hours.
- Do not charge while sleeping or driving.
- Do not submerge BluTag in water (baths, pools, large bodies of water).

- A sock can be worn over and/or under the device.
- BluTag is hypoallergenic and cannot overheat.
- Do not tamper with the device (no pulling, striking, attempt to open).
- Do not expose to extreme temperatures (below -4 °F or above 131 °F).
- Notify the agency if a medical procedure requires removal of the tag.
- Do not press "status call button" unless instructed by the agency.
- If the tag vibrates or beeps, contact the agency.
- If the light shines or blinks when off the charger, contact the agency.

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UNASSIGNING BLUTAG

Unassign BLUtag prior to cutting the strap to avoid causing a false tamper event.

- 1. Click the Enrollees tile.
- 2. Select the enrollee's profile.
- 3. Click the Device Assignments tab.
- 4. Click Unassign Devices.
- 5. In the Type list, click the arrow to view and choose the appropriate reason for unassigning the device
- 6. Check Track Charger Status box.
- 7. Click Save. BLUtag will now shut off.

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REMOVE BLUTAG FROM ENROLLEE

Complete the following steps after unassigning the enrollee in VeriTracks.

- 1. Locate device removal tool, medical shears and gloves (optional)
- 2. Cut the strap in the middle, leaving an equal amount on both sides.
- 3. Pry the top cap off using the device removal tool
- 4. Insert prongs of the device removal tool into the slots in the strap clips
- 5. Pull up on the strap to remove from the wing.
- 6. Repeat on the other side
- 7. Inspect all parts for signs of tampering.
- 8. Clean the lens and surrounding area of any dirt build up.

Removal Continued

Notes:

- If the enrollee has completed the program, no signs of tampering exist, and the unit is not needed for evidence, place the device back into inventory.
- If you had to unassign the enrollee and plan to reuse the bracelet, make sure to place BLUtag back on the charger to power it back on.
- If you sense a problem with the device, send it back to STOP.

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