



Satellite Tracking of People LLC

Stalker Alert and Victim Feature Users Guide



DRAFT

<https://www.veritracks.com>

Username: _____

For 24/7 assistance, contact the STOP® Solutions Center
1-866-703-STOP (7867) | techsupport@stopllc.com

VeriTracks 10.4, BluTag v4 & v5, February 2010

BluTag® complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference, and

This device must accept any interference received, including interference that may cause undesired operation.

RF Exposure (SAR) Statement for BluTag®: (FCC ID S5EAA90048, FCC ID S5EAA70038 & S5E0906BT5)

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. It was tested as an ankle worn device in accordance with OET Bulletin 65 Supplement C. The maximum SAR value reported is 0.572W/Kg (S5E0906BT5) and 0.967 W/kg (S5EAA90048) and 0.967 W/kg (S5EAA70038)

The GSM and ISM transmitters used in BluTag are not co-located. The ISM transmitter is operational only when it is required to communicate with the associated equipment. The BluTag is set up automatically to prevent simultaneous transmission between the GSM and ISM transmitters”

RF Exposure Statement for BluBox™ (FCC ID S5EAA90548) and BluHome™ (FCC ID S5EBH0107A)

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

RF Exposure (SAR) Statement for Stalker Alert®: (FCC ID S5EBTV0909)

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The maximum SAR value reported is 0.389W/Kg

The GSM and ISM transmitters used in Stalker Alert are not co-located. The ISM transmitter is operational only when it is required to communicate with the associated equipment. The Stalker Alert is set up automatically to prevent simultaneous transmission between the GSM and ISM transmitters”

WARNING – Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Battery Safety

The Blutag Device contains a non-removable lithium-Ion battery. Do not attempt to remove the battery. Do not dispose of The Blutag or the lithium-Ion battery in a fire. Please return the Device to Satellite Tracking of People LLC for disposal otherwise only dispose of the battery or Blutag device in accordance with the laws and regulations in your area governing disposal of this type of battery.

The lithium-Ion battery might present a fire or chemical burn hazard if mistreated. Do not disassemble, crush, or puncture the lithium-Ion battery or the Blutag Device. Do not heat the battery or Blutag Device above 140°F (60°C).

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Objectives

What will we cover in this Document?

	Overview	Slides 4 - 5
	Victim Enrollment	Slides 6 - 19
	Proximity Settings	Slides 20 - 24
	Supervision	Slides 25 - 33
	Unenrollment	Slides 34 – 35

Overview – Stalker Alert GPS Tracking Device

- Small compact device easily fits inside a handbag or briefcase or attaches to a belt or waistband. Weighs less than seven ounces and its dimensions are 4.7" x 3" x 1.1".
- Operates for 60 hours on a single charge and recharging takes about one hour.
- T-Mobile or AT&T cellular service
- A charging indicator light assures the wearer that the device is charging.
- Low battery indicator vibrates twice every 10 minutes for 3-5 hours
- Contact Stalker Alert via vibrate and audible alerts

Overview – Stalker Alert GPS Tracking Device (cont'd)

How Stalker Alert works with BluTag

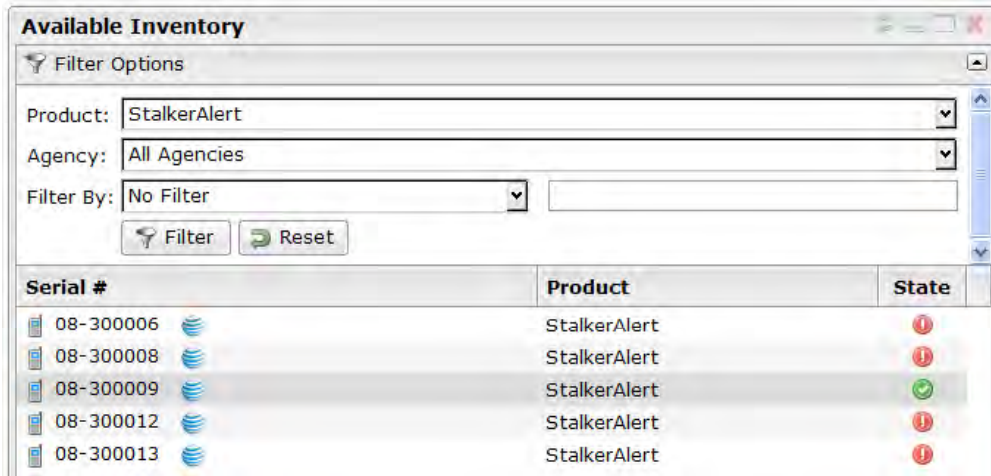
- Stalker Alert is assigned to a victim profile similar to the way a BluTag is assigned to an enrollee profile.
- The victim profile and enrollee profile are linked in VeriTracks
- Both BluTag and Stalker Alert determine and record their position on Earth once every minute.
- VeriTracks stores three concentric zones that “travel” with the Stalker Alert.
- When each device reports its GPS, VeriTracks compares the points. If a comparison of BluTag and Stalker Alert points determines that the enrollee is inside any of the three zones, VeriTracks immediately records the event.
- VeriTracks sends immediate notifications to the supervising agency as well as the victim.
- For added safety, Stalker alert detects the rf signal emitted by the enrollee’s BluTag.

Enrollment Basics – Maintain Stalker Alert in Readiness



- 1. Turn on the Stalker Alert by placing it on its charger for at least 2 hours before an installation.**
- 2. Acquire GPS by giving the tag a clear view of the sky for 45 minutes. The Stalker Alert will usually acquire GPS in the first few minutes, but for optimal performance it needs to download the GPS almanac data.**

Enrollment Basics - Verify Stalker Alert Readiness



GREEN Means GO!

Scroll or use the filter options to find a device's serial number, then check to see if its State is NORMAL. **OR** To find all NORMAL devices, click the State column header to sort the list by color.

Active BluTag® States			
	Green (NORMAL)	Yellow (WARNING)	Red (CRITICAL)
Calls	8+ calls in the last 2 hours	5-7 calls in the last 2 hours	4 calls or less in the last 2 hours
GPS	60% or more GPS in the last 2 hours	40-59% GPS in the last 2 hours	39% or less GPS in the last 2 hours
Battery	4.1V or greater	3.9 – 4.0V	3.8V or less

To view details of the state of a device, Click its State icon. You will see the Device Data Load modal which contains records of recent calls and percent GPS during those calls.

Enrollment Basics

Four Easy Steps to Enroll

Create victim profile

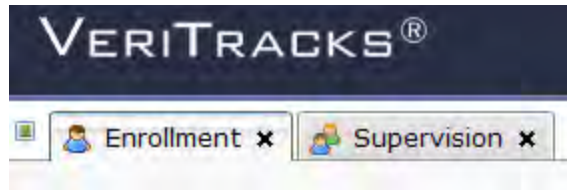
Assign Stalker Alert to victim profile

Link enrollee to victim

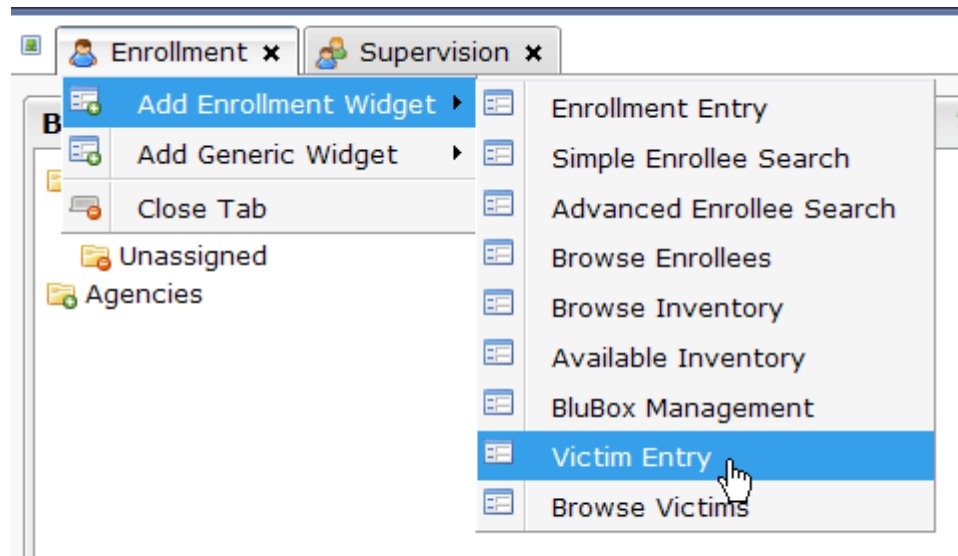
Set victim notifications

Enrollment Basics – Step 1 - Create Victim Profile

Click on the **Enrollment** tab to open the Enrollment page



From the **Enrollment** tab menu, choose the **Victim Entry** widget.



Enrollment Basics – Step 1 - Create Victim Profile

With the **Browse Enrollees**, **Enrollment Entry**, and **Available Inventory** widgets already open, scroll down the page and under the **Available Inventory** widget you will see the **Victim Entry** widget on the right side of the screen.

The screenshot displays the VeriTracks® web application interface. At the top, the logo 'VERITRACKS®' is visible on the left, and navigation links 'Logout [mshea.stop]', 'My Account', 'About', and 'Help' are on the right. Below the header, there are two tabs: 'Enrollment' and 'Supervision'. The main content area is divided into two sections. The upper section is a table with six rows, each containing a device ID and the label 'BluBand'. The lower section is the 'Victim Entry' widget, which has a title bar with 'Victim: No Victim Selected' and buttons for 'Save', 'Add New', and 'Unassign'. Below the title bar are three tabs: 'Profile', 'Assignment', and 'Notifications'. The main area of the widget contains the text: 'To modify a Victim, locate them in the Browse Victims widget and drag/drop them here' followed by 'or' and an 'Add New' button. A blue callout box with the text 'Victim Entry widget' and an arrow points to the 'Victim Entry' widget.

07-000296	BluBand
07-001045	BluBand
07-001057	BluBand
07-002256	BluBand
07-002258	BluBand
07-003296	BluBand

Page 1 of 1

Victim Entry

Victim: No Victim Selected

Save Add New Unassign

Profile Assignment Notifications

To modify a Victim, locate them in the Browse Victims widget and drag/drop them here

or

Add New

Victim Entry widget

Enrollment Basics - Step 1 - Create Victim Profile

Click the **Add New** button.

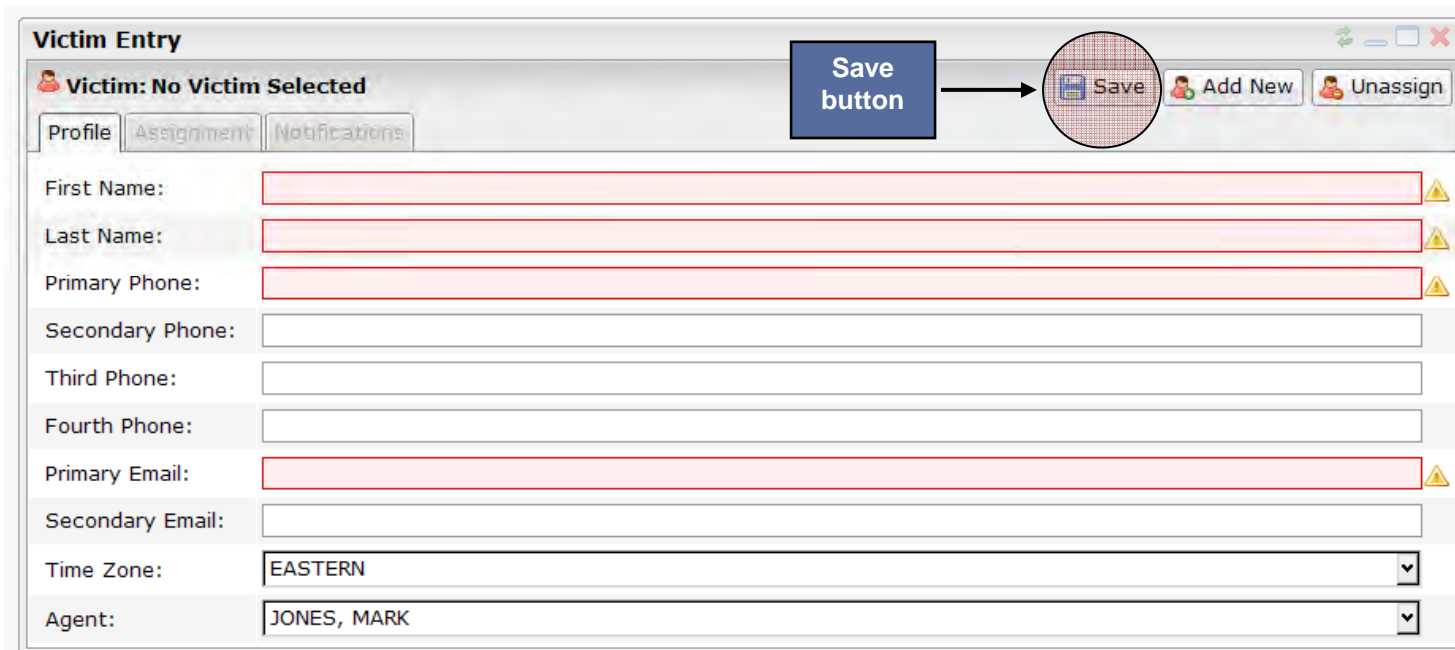
The screenshot shows a software window titled "Victim Entry". At the top left, it says "Victim: No Victim Selected". On the right side of the window, there are three buttons: "Save", "Add New", and "Unassign". Below these buttons are three tabs: "Profile", "Assignment", and "Notifications". The main area of the window contains the text: "To modify a Victim, locate them in the Browse Victims widget and drag/drop them here". Below this text, there is a circular button with a grid pattern and the text "or Add New" inside it. A blue rectangular box with the text "Create a new Victim Record" is positioned to the right of the circular button, with an arrow pointing from the box to the circular button.

Enrollment Basics - Step 1 - Create Victim Profile

Complete the victim profile. The following are required fields:

- **First Name and Last Name**
- **Primary Phone**
- **Primary E-mail**
- **Time Zone**
- **Agent of Record (defaults to user who is logged in)**

Click the **Save** button.



Victim Entry

Victim: No Victim Selected

Profile Assignment Notifications

First Name:

Last Name:

Primary Phone:

Secondary Phone:

Third Phone:

Fourth Phone:

Primary Email:

Secondary Email:

Time Zone: EASTERN

Agent: JONES, MARK

Save button

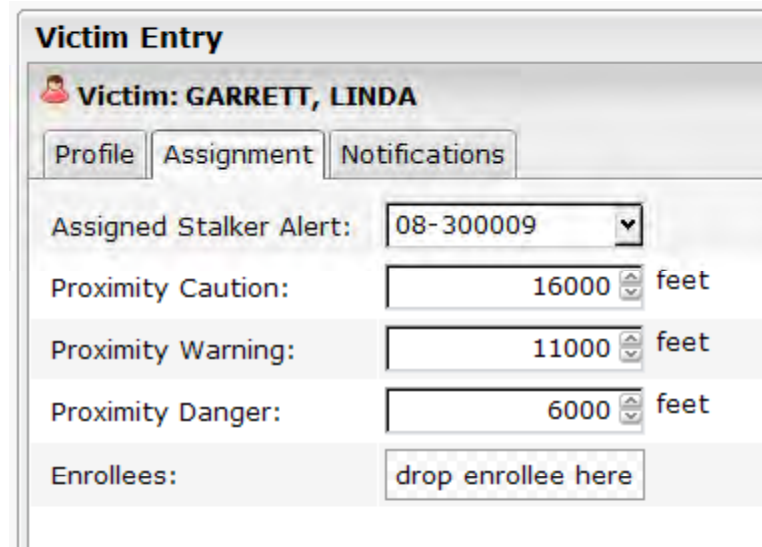
Save Add New Unassign

Enrollment Basics - Step 2 - Assign Stalker Alert to Victim Profile

Click on the **Assignment** tab:

- Choose the Stalker Alert serial number from the Assigned Stalker Alert drop-down.
- Set the Proximity Caution (Minimum 3 miles recommended)
- Set the Proximity Warning (Minimum 2 miles recommended)
- Set the Proximity Danger (Minimum 1 mile recommended)

Click the **Save** button.



The screenshot shows a web interface for a "Victim Entry" form. At the top, there is a header "Victim Entry" and a sub-header "Victim: GARRETT, LINDA" with a small person icon. Below this are three tabs: "Profile", "Assignment", and "Notifications". The "Assignment" tab is selected. The form contains several fields:

Assigned Stalker Alert:	08-300009
Proximity Caution:	16000 feet
Proximity Warning:	11000 feet
Proximity Danger:	6000 feet
Enrollees:	drop enrollee here


Enrollment Basics – Step 3 – Link Enrollee to the Victim

From the **Browse Enrollee** widget, drag the enrollee profile to the tab and drop it on the **drop enrollee here** button.

When you first drop the enrollee their name will appear below the **drop enrollee here** button.

Click the **Save** button.

Victim Entry

 **Victim: GARRETT, LINDA**

Profile | Assignment | Notifications


Assigned Stalker Alert: 08-300009

Proximity Caution: 16000 feet

Proximity Warning: 11000 feet

Proximity Danger: 6000 feet

Enrollees: drop enrollee here

 GARRETT, WARREN

Enrollment Basics – Step 4 – Set Victim Notifications

Click on the **Notifications** tab

Set notifications the similar to the way they are set for agents/officers.

- Choose the event from the **Events** drop-down.
- Choose the destination from the **Send To** drop-down.
- Click the Green icon to the left of the **Events** drop-down.

Click the **Save** button.

The screenshot shows a web interface for a victim's profile. At the top, it says "Victim Entry" and "Victim: GARRETT, LINDA". Below this are three tabs: "Profile", "Assignment", and "Notifications", with "Notifications" being the active tab. The main area is titled "Events" and "Send To". It features a table with a "Send To" column and a "Events" column. The first row is highlighted and has a green plus icon in a box to its left. Below this are three other rows, each with a checkbox. At the bottom left, there are three icons: a green checkmark, a green checkmark with a plus sign, and a red minus sign.

Events	Send To
<input checked="" type="checkbox"/> 911 EXCLUSION ZONE ALARMS	Primary
<input type="checkbox"/> ACTIVE EXCLUSION ZONE ALARMS	Primary
<input type="checkbox"/> 911 EXCLUSION ZONE ALARMS	Primary
<input type="checkbox"/> VICTIM PROXIMITY ALARMS	Primary

Additional Enrollment Information

What to Tell the Victim

Victim Instructions for Maintaining Stalker Alert

How to Modify Victim Information

Browse Victim Widget for your own Victims

Verify Victim Status

Enrollment Basics - Victim Instructions for Maintaining Stalker Alert



Discuss the following with the Victim:

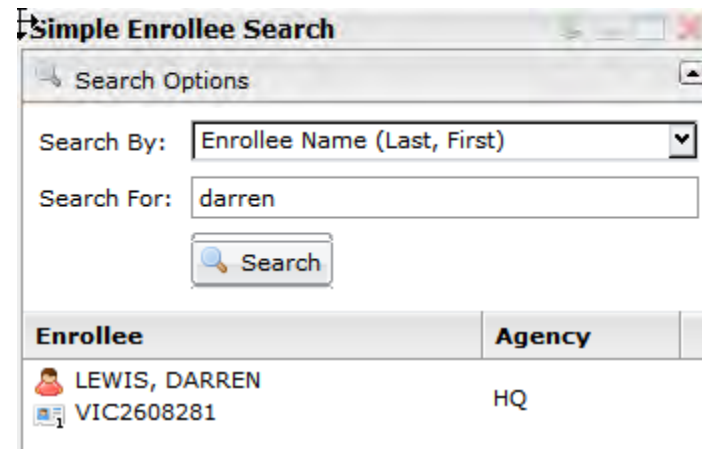
- **Charge twice a day, every 12 hours, for 30 minutes.**
- **If a charge is skipped, the tag must be charged for 60 minutes.**
- **Light on front indicates contact with charger, not battery level.**
- **Do not expose to extreme temperatures.**
- **Do not press "status call button" unless instructed by your Agent.**
- **If the device vibrates, it is likely that the battery is low. Charge the device immediately**
- **If the light shines or blinks when off the charger, contact your Agent.**

Enrollment Basics – Browse Enrollee and Simple Search Widgets

The Browse Victims widget defaults to showing the victims in your caseload.



The Simple Search widget allows you to search for victims by name or agent.










To modify any information for a victim, click on the icon next to their name and drag it to the Victim Entry widget.

Enrollment Basics – Verify Victim Status

Use the Same Enrollee details under which you supervise your enrollees:

1. Click the name of your victim in the **Enrollees** tab. The victim icon should display red instead of blue.
2. Click the **Status** tab to view the last GPS, call, battery level, and events in progress just as with any enrollee.

Enrollee Details			
 Enrollee: No Enrollee Selected			
Enrollee Status ↕ Events Profile Addresses Assignments Zones			
Enrollee Name (Last, First) ▼			Filter Re
Enrollee	Risk Level	Last Call	Last GPS
 ADAMS, AMY  9879	Level One	1 min	1 min
 GARRETT, LINDA  VIC2561	Level One	0 min	0 min
 GARRETT, WARREN  ANT-333ER56	Level One	0 min	0 min


Enrollee and Victim Proximity Determination



Two types of Victim Proximity Settings

- **Fixed Proximity Settings**
- **Custom Proximity Settings**

Victim Proximity Settings - Fixed Proximity Settings



Fixed Proximity Settings determine the frequency with which the BluTag and Stalker Alert report their track data to the system.

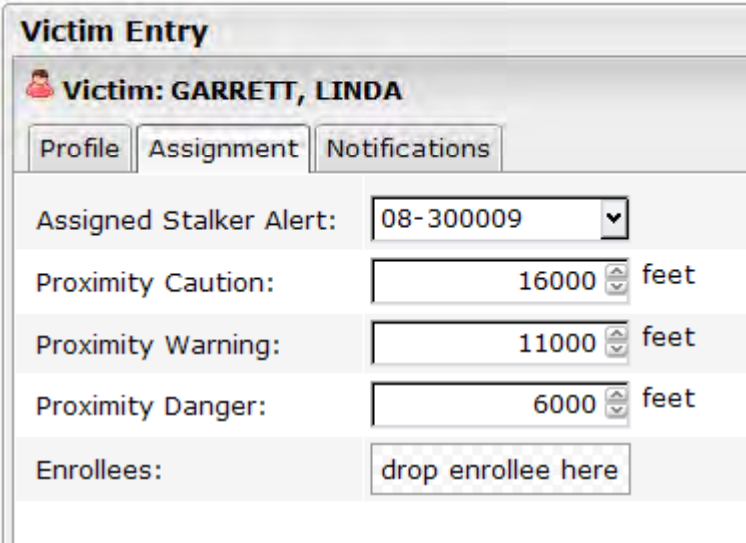
When an enrollee BluTag and a victim Stalker Alert are linked together in VeriTracks, both devices immediately begin to report their track points every 5 minutes.

If the devices report tracks that are within 7 miles of each other, the devices will begin to report every three minutes.

If the devices report tracks that are within 4 miles of each other, the devices will begin to report every minute.

Victim Proximity Settings - Custom Proximity

Custom Proximity Settings determine the distance at which notifications will be sent to the agent and victim. These settings are entered in the Assignment tab during enrollment.



The screenshot shows a web interface for a "Victim Entry". At the top, there is a header "Victim Entry" and a sub-header "Victim: GARRETT, LINDA" with a small person icon. Below this are three tabs: "Profile", "Assignment", and "Notifications". The "Assignment" tab is selected. The form contains several fields:

Assigned Stalker Alert:	08-300009	▼
Proximity Caution:	16000	▲ ▼ feet
Proximity Warning:	11000	▲ ▼ feet
Proximity Danger:	6000	▲ ▼ feet
Enrollees:	drop enrollee here	

Victim Proximity Settings - Custom Proximity

Caution – When the victim and enrollee are less than this distance apart, a Caution event is generated. This will be displayed on the status page for both the Enrollee and the Victim. If the Victim and agents are subscribed to receive proximity event notifications, they will receive an email or text with the subject line +VCAU.

Warning – When the victim and enrollee are less than this distance apart, a Caution event is generated. This will be displayed on the status page for both the Enrollee and the Victim. If the Victim and agents are subscribed to receive proximity event notifications, they will receive an email or text with the subject line +VWAR.

Danger – When the victim and enrollee are less than this distance apart, a Caution event is generated. This will be displayed on the status page for both the Enrollee and the Victim. If the Victim and agents are subscribed to receive proximity event notifications, they will receive an email or text with the subject line +DNGR.


Additional Proximity Event - Critical



Critical – When the Enrollee BluTag and the Stalker Alert come within Radio Frequency Range (approx. 300 ft), A Proximity Critical Event is Generated. This will be displayed on the status page for both the Enrollee and the Victim. If the Victim and agents are subscribed to receive proximity event notifications, they will receive an email or text with the subject line +VCRT.

Supervision – Mapping Enrollee and Victim Tracks Concurrently

Tracks for victims can be viewed in exactly the same manner as tracks for other enrollees. You can also view enrollee and victim tracks concurrently.

- Drag Victim from the Browse Victims Widget to the Map
- Verify that the Victim Tracks are displayed
- Drag the Enrollee from the Browse Enrollees Widget to the Map
- Verify that only the Enrollees tracks are showing
- Click on the  icon to add the victim to the map.

Supervision – Program Level Best Practices



- Clearly defined roles and responsibilities for managers and agents/officers.
- Clear and inviolable procedures for responding to every VeriTracks event.
- Explicit and enforced sanctions for antagonist violations.
- Escalation plans for agent/officer notification.
- Realistic expectations for protecting the victim. An antagonist living two blocks from a victim is not a good fit for this program. Does antagonist regularly travel near the victim (for example, pass by the victim's house on the way to work)?

Supervision – Supervision Routine Best Practices



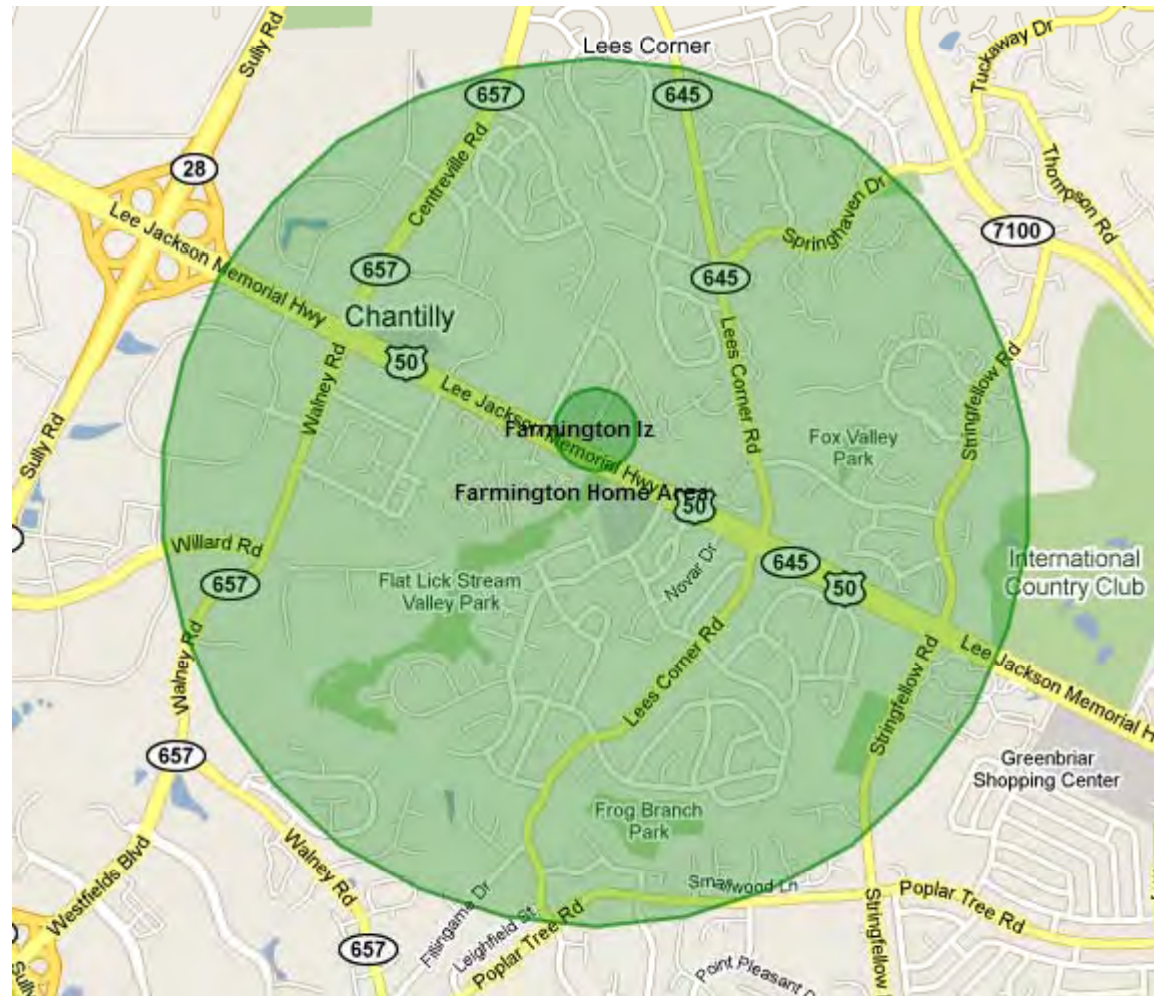
Daily is a minimum level. More frequently is better.

- Daily review of victim charging habits
- Daily review of victim tracks to provide insight to victim's compliance (keep the tracker with them)
- Daily review of victim events to monitor GPS and cell signal reception.
- Daily review of enrollee charging habits
- Daily review of enrollee events to monitor zone and device compliance
- Daily review of enrollee events to monitor GPS and cell signal reception.
- Daily review of combined victim and enrollee tracks to highlight potential stalking, etc.

Supervision - Inclusion Zone layers

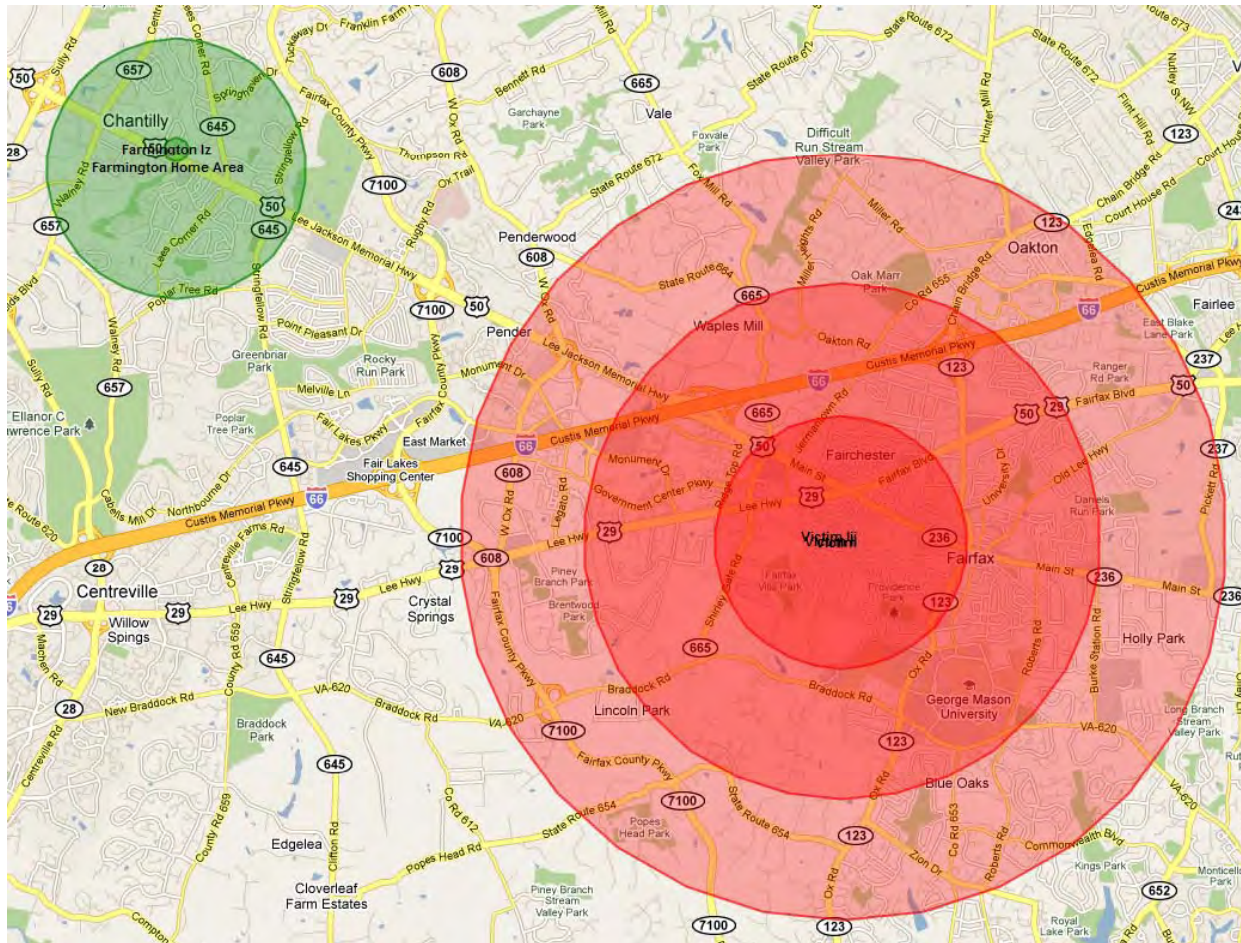
Standard 300 or 500 foot
Inclusion Zone for
enrollee curfew.

Additional 1 mile Inclusion
Zone (24x7) to alert
supervisors to enrollee's
departure.



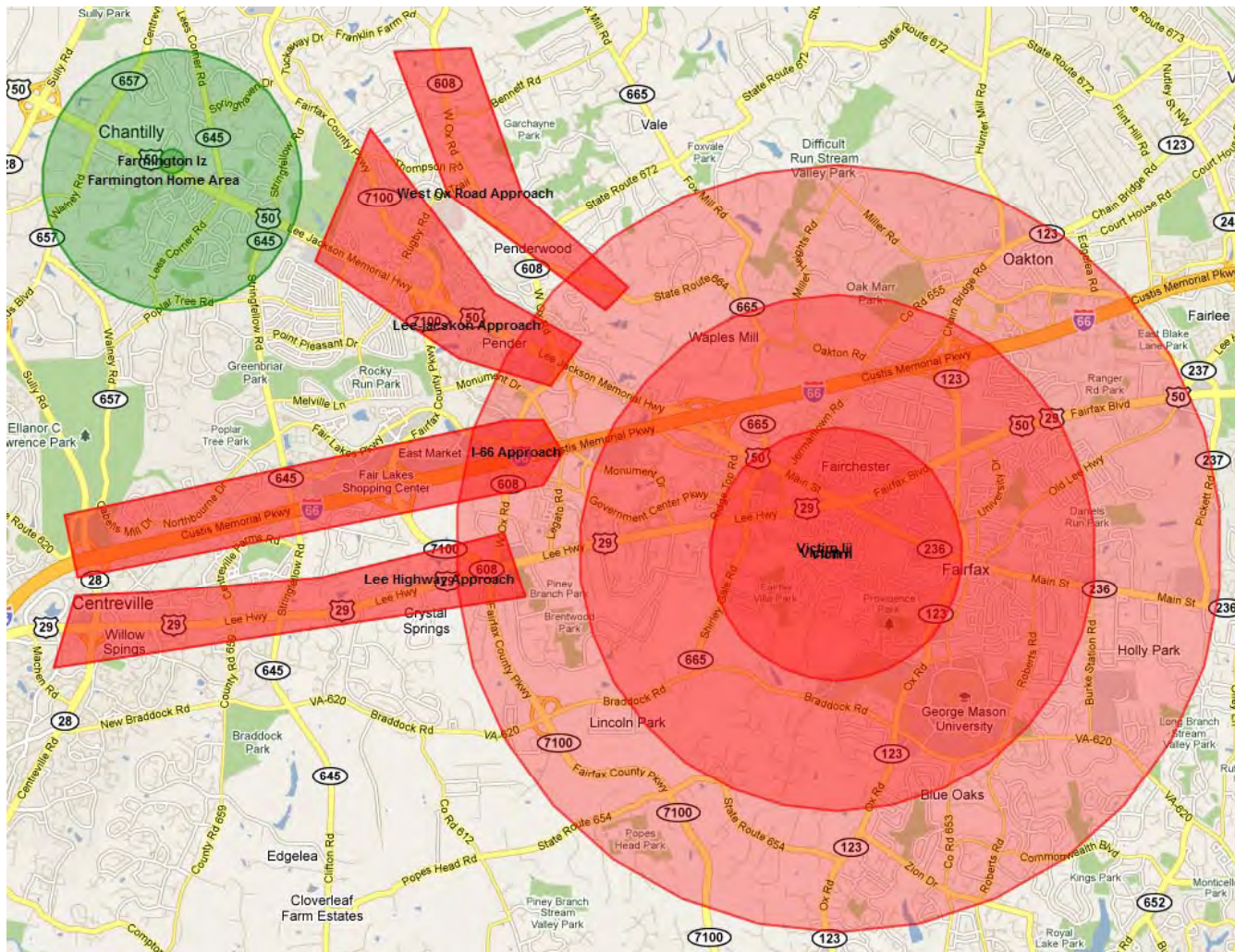
Supervision - Exclusion Zone layers

Multiple Layered Exclusion Zones for victim frequent locations (home, work, school, etc) – sizes can equate with recommended proximity zone sizes



Supervision - Extended Exclusion Zone layers

Extended polygon Exclusion Zones to cover rapid approach corridors such as highways



Supervision – Proximity Zone Minimum Recommended sizes




Minimum suggested proximity zone sizes are:

Caution	16,000 ft
Warning	11,000 ft
Danger	6,000 ft

These are slightly greater than 1 mile increments and so represent one minute of travel at 60 mph.

Note: If one of the paired devices is not calling or getting valid GPS, the events will generate based on the last valid track point for this device. For example, if the Enrollee BluTag has not called in 2 hours, and the Stalker Alert reports GPS points within proximity of the last reported position of the BluTag, the event will be generated based on the info available.

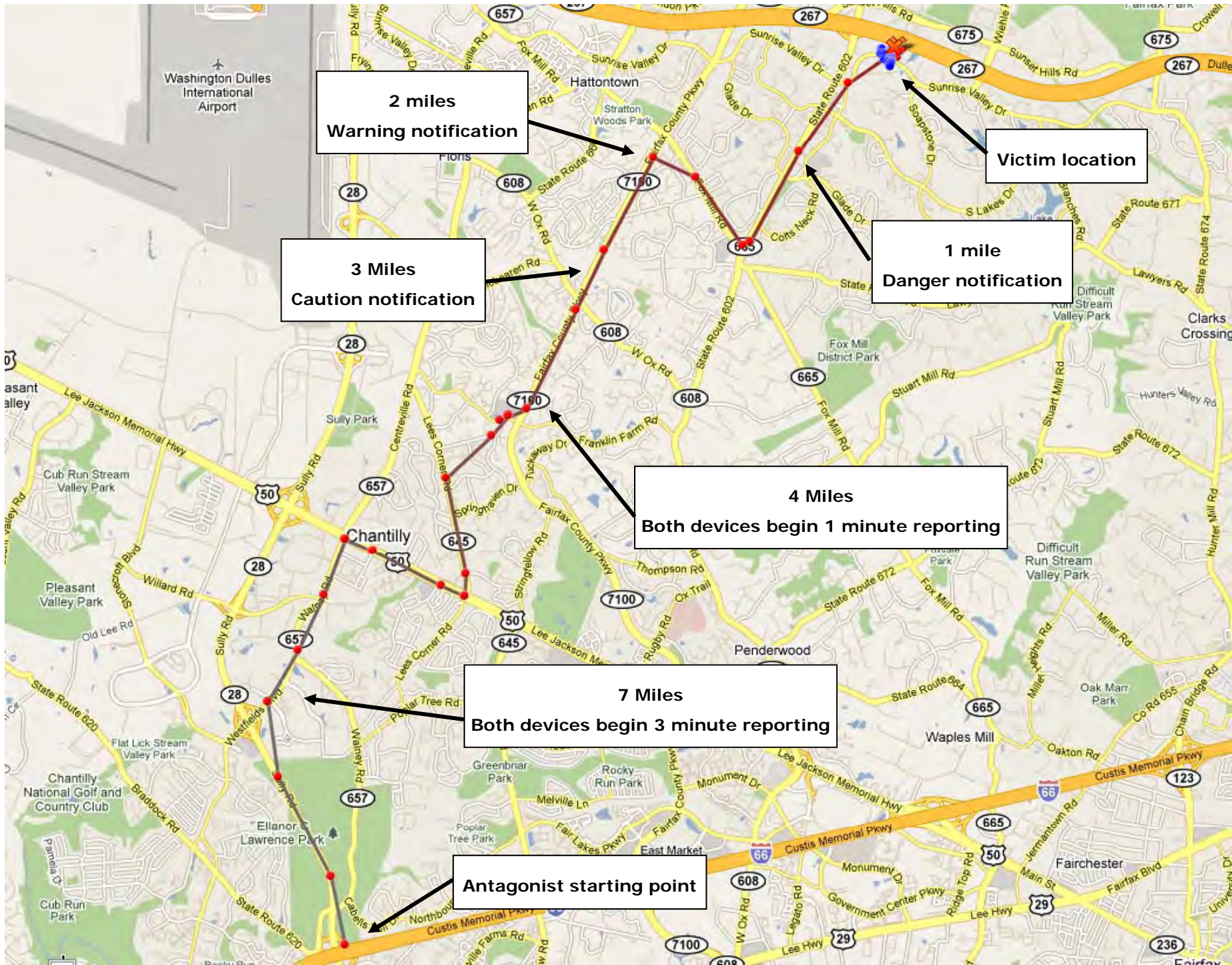
Supervision – How It All Works Together



When linked BluTag and Stalker Alert devices each reports its GPS, VeriTracks compares the points.

- If a comparison of points determines that the enrollee falls within the parameters of a fixed proximity, both devices will increase their reporting tempo as described previously.
- If a comparison of points determines that the enrollee falls within the parameters of a custom proximity, VeriTracks will send an immediate notification in accordance with the setup for both the victim and the supervising agency..

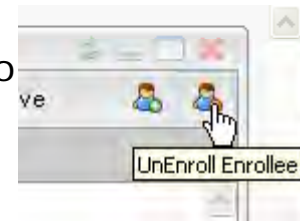
Note: If one of the paired devices is not calling or getting valid GPS, the events will generate based on the last valid track point for this device. For example, if the Enrollee BluTag has not called in 2 hours, and the Stalker Alert reports GPS points within proximity of the last reported position of the BluTag, the event will be generated based on the info available.



Unenrollment - Unassigning a Victim

Page: Enrollment **Widget:** Victim Entry > Assignment Tab

1. Find the Victim in the **Browse Victim or Simple Search** widget.
2. Drag and drop the Victim onto **Victim Entry** widget.
3. Click the **Unassign** button in the top-right corner.
4. A message will generate stating that the victim is unenrolled.
5. The Enrollee BluTag that was paired with the Stalker Alert will return to reporting
6. Any proximity events that are open will close for both Victim and the Enrollee.



The system will tell the Stalker Alert to turn itself off. Place it in storage or place it on a charger to turn it back on for the next Victim.

Unenrollment - Unenrolling a paired Enrollee

Page: Enrollment Widget: Enrollment Entry > Assignment Tab

1. Find the Enrollee in the **Browse Enrollee or Simple Search** widget.
2. Drag and drop the Enrollee onto **Enrollee Entry** widget.
3. Click the **Unenroll Enrollee icon** button in the top-right corner.
4. Select the Reason for Unassignment and click **OK**.
5. The Stalker Alert that was paired with the Enrollee BluTag will return to 10 minute reporting.
6. Any proximity events that are open will close for both Victim and the Enrollee.
7. The system will tell the BluTag to turn itself off. Place it in storage or place it on a charger to turn it back on for the next Enrollee.

Note: Unenrolling an Enrollee will not remove him from the Victim Entry assignment. Pairing will commence if another BluTag is assigned