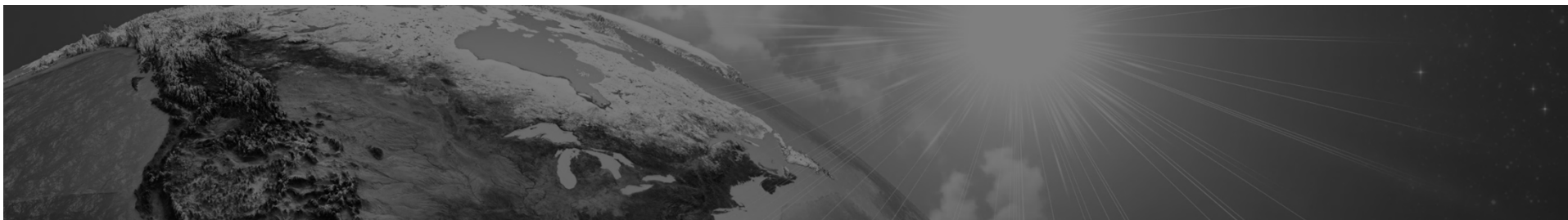




# **BLUband and BLUhome Foundations Training**



FCC & Industry Canada Compliance  
FCC: S5EBHV40318  
I.C. 9086A-BHV40318  
MODEL NUMBER: BluHome®

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The Cellular and ISM transmitters used in BluHome® are not co-located. The ISM transmitter is operational only when it is required to communicate with the associated equipment. BluHome® is set up automatically to prevent simultaneous transmission between the Cellular and ISM transmitters

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

#### Canadian Compliance (Industry Canada) for BluHome®

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

WARNING – Changes or modifications to these units not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### BATTERY SAFETY

The BluHome® Device contains a non-removable lithium-ion battery. Do not attempt to remove the battery. Do not dispose of the BluHome® or the lithium-ion battery in a fire. The lithium-ion battery might present a fire or chemical burn hazard if mistreated. Do not disassemble, crush, or puncture the lithium-ion battery or the BluHome® Device. Do not heat the battery or BluHome® Device above 140°F (60°C).

Please return the Device to Satellite Tracking of People LLC, 1212 North Post Oak Road, Suite 100, Houston, Texas 77055 for disposal otherwise only dispose of the battery or BluHome® device in accordance with the laws and regulations in your area governing disposal of this type of battery.

#### SERVICE

The BluHome® device contains no serviceable parts and provides no user configurable or tunable internal components. Please return to manufacturer for calibration or Maintenance

#### SECURITÉ DES PILES

Les appareils BluHome contiennent une pile au lithium-ion non amovible. Ne pas tenter de retirer la pile. Ne pas jeter BluHome ou la pile au lithium-ion dans un feu. La pile au lithium-ion présente un risque d'incendie ou de brûlure chimique en cas de mauvais traitement. Ne pas désassembler, écraser ni percer la pile au lithium-ion ou l'appareil BluTag. Ne pas chauffer la pile ou l'appareil BluHome à des températures supérieures à 60 °C (140 °F).

Veillez renvoyer l'appareil à Satellite Tracking of People LLC, 1212 North Post Oak Road, Suite 100, Houston, Texas 77055 U.S.A. pour élimination, ou si vous voulez vous charger vous-même de l'élimination de la pile ou de l'appareil veuillez vous conformer aux lois et à la réglementation de votre région régissant la mise au rebut de ce type de pile.

"This product meets the applicable Innovation, Science and Economic Development Canada technical specifications".

"The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five."

*Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.*

*L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de dispositifs qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme des IES de tous les dispositifs n'exécède pas cinq.*

# Index

Overview

Dashboard

Enrollment

Schedules

Installation

Assigning Device

Events

Master Tamperers

Notifications

Unassigning  
Device

# OVERVIEW



# BLUband

- Small, lightweight (2 oz.) one-piece device
- Uses Radio Frequency (RF) technology
- 18-month battery
- Tamper-resistant strap
- Waterproof

The title 'BLUhome' is displayed in a bold, white, sans-serif font. It is positioned on the left side of a dark, horizontal banner. The banner features a grayscale satellite-style image of a coastline on the left, transitioning into a dark space with a bright sunburst or starburst effect on the right, with thin white lines radiating from the center.

# BLUhome

- Provides an RF tether for BLUband
- Greenfield range of 300 feet (open space with no structural constraints)  
- *Certain structural elements may impact the maximum range.*
- Range choices of Low/100 feet, Medium/200 feet, and High/300 feet
- Reports BluBand's presence and status (e.g. tampering, battery level)
- BLUhome movement, power loss, tampering, and low battery reporting.
- 4-day+ backup battery in case of power loss
- Caller ID Verification
- Password-protected LCD panel for easy on-screen enrollment verification



# Key Terms

- **RF** – Radio Frequency
- **Range** – Adjustable area that the enrollee must be within to comply with curfew.
- **Enter** – BLUband is in range of BLUhome. This event will open when in range and close when out of range.
- **Curfews** – Curfews define the time period that an enrollee must be in range of BLUhome. An event is created when an enrollee is late arriving in range of BLUhome or leaves the range of BLUhome during the curfew.

The logo features the word "VeriTracks" in a bold, white, sans-serif font. It is positioned on the left side of a dark, horizontal banner. The banner's background is a composite image: the left half shows a grayscale satellite-style map of a landmass, while the right half shows a bright sunburst or starburst effect against a dark, starry space background.

# VeriTracks

- Universal software for all hardware
- Web-based application (nothing to install)
- Phone & Tablet-friendly
- Google maps
- Mobile app



**DASHBOARD**

# Dashboard Views

There are four views. Each displays an enrollee's name, Primary ID, and risk level.

## General:

Enrollee's BLUtag's serial number.

Last Loc...	Enrollee	ID 1	Risk	BLUtag #
BOB, BILLY	1289CBZB	Level One	12-530687	
JONES, JIMMY	4646456	Level One		

## GPS only:

Serial number, recent call and GPS dates/times, battery level, critical violation status

Last Loc...	Enrollee	ID 1	Risk	BLUtag #	BT Call Date	Last GPS Date	Batt	BVolt	Bstp	Lbatt	All IZ	All EZ	Other
BOB, BILLY	1289CBZB	Level One	12-530687	03/09/2014 01:57:21 PM	03/09/2014 01:57:31 PM	4.18							
JONES, JIMMY	4646456	Level One											

## Events Only:

Number of notes, critical violation status, zone violation status by category

Last Loc...	Enrollee	ID 1	Risk	Notes	Bstp	Lbatt	All IZ	IZ	I911	IZS	All EZ	EZ	E911	EZS
BOB, BILLY	1289CBZB	Level One												
JONES, JIMMY	4646456	Level One												

## RF Only:

Assigned BLUhome and BLUband number, last BLUhome call, RF Status, and Other (RF) event status

Last Loc...	Enrollee	ID 1	Risk	BLUhom...	BLUBan...	BH Call Date	BH Last Call	RF Status	Other
BOB, BILLY	1289CBZB	Level One							
JONES, JIMMY	4646456	Level One	13-500813	07-004093	02/19/2014 07:35:23 AM	17d 25m 28s	Out of Range		

**ENROLLMENT**



# Navigating VeriTracks

Tiles  
Menu Options

Satellite Tracking of People LLC | VeriTracks®

find anything

change | my account (marty morris) | training | logout

Enrollees 24	Events My Caseload 10 My Supervised Agencies 63	Zones My Zones 10 My Supervised Zones 76	Analysis My Requests 0 My Supervised Requests 0	Reports 1	Inventory My Assigned Devices 38 My Unassigned Devices 24 Devices Available 21	Agents 84
-----------------	---	--	---	--------------	---	--------------

find enrollees > | view schedule... 19 | view events... | new note... | View RF Only | columns >

Tile

Dashboard | Enrollees | Events | Zones | Analysis | Reports | Inventory | Agents

Standard

Find Enrollees >

Page 1 of 1. 0 items found.

add ⊕

Profile | Map

Events | Case Notes | Addresses | Schedules | Device Assignments | Contact

**Tabs**  
Varying choices within each tile

# Tile Totals



**Enrollee** Number of assigned enrollees for the selected agency

**Events** Number of open events

**Zones** Number of existing zones (assigned & unassigned)

**Reports** Number of processed reports

# Using the Find & Search Menus

*Each Tile has its own Find / Search menu. Each is designed to display results that are based on default search criteria or that chosen by the agent.*

**Find / Search** menus **remember** their settings from session to session. Therefore, to return to the default criteria:

1. Click the **Find** or **Search** menu.
2. Click the **Clear** button to reset the criteria to its defaults.
3. Click **Find**.

The screenshot shows the 'Enrollee Search' interface. At the top right, a search icon is circled with the number '1'. The interface contains various search criteria: Name, Primary Id, Secondary Id, Agent, Risk Level (dropdown), Organization (dropdown), My Caseload (dropdown), Open Events (dropdown), Assigned (dropdown), Device Type (dropdown), Weight, Height (two dropdowns), Gender (dropdown), Race (dropdown), Hair Color (dropdown), Eye Color (dropdown), Marks and Tattoos, Vehicle Year, Vehicle Plate Number, Vehicle Color, Vehicle Make (dropdown), and Vehicle Model. At the bottom, there are three buttons: 'reset' (circled with '2'), 'find' (circled with '3'), and a refresh icon.



# Turn on BLUband and BLUhome

## Turn on BLUband

1. Open the BLUband pouch.
2. Expose the BLUband to office or home lighting. Exposure to light activates the BLUband.

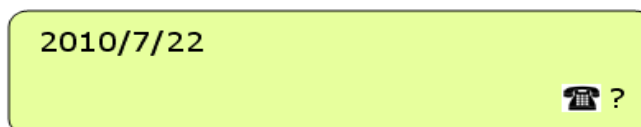
## Turn on BLUhome

1. If using an analog/landline BLUhome - plug its phone cord in to the phone jack prior to connecting the power cord.
2. Plug the BLUhome power cord in to the electrical socket.

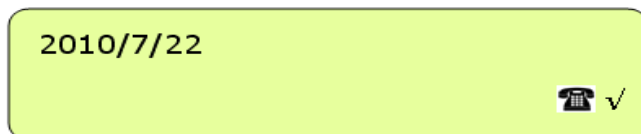
# Turn on BLUband and BLUhome

The BLUhome will take about 30 seconds to initialize and then make the first call into VeriTracks.

While BLUhome is calling VeriTracks, the call status icon in the lower right of the screen will appear as a question mark.



When BLUhome has successfully completed its initial call, the call status icon in the lower right of the screen will appear as a check mark.



If the BLUhome is a cellular BLUhome, it will have a signal strength indicator to the right of the call status icon.





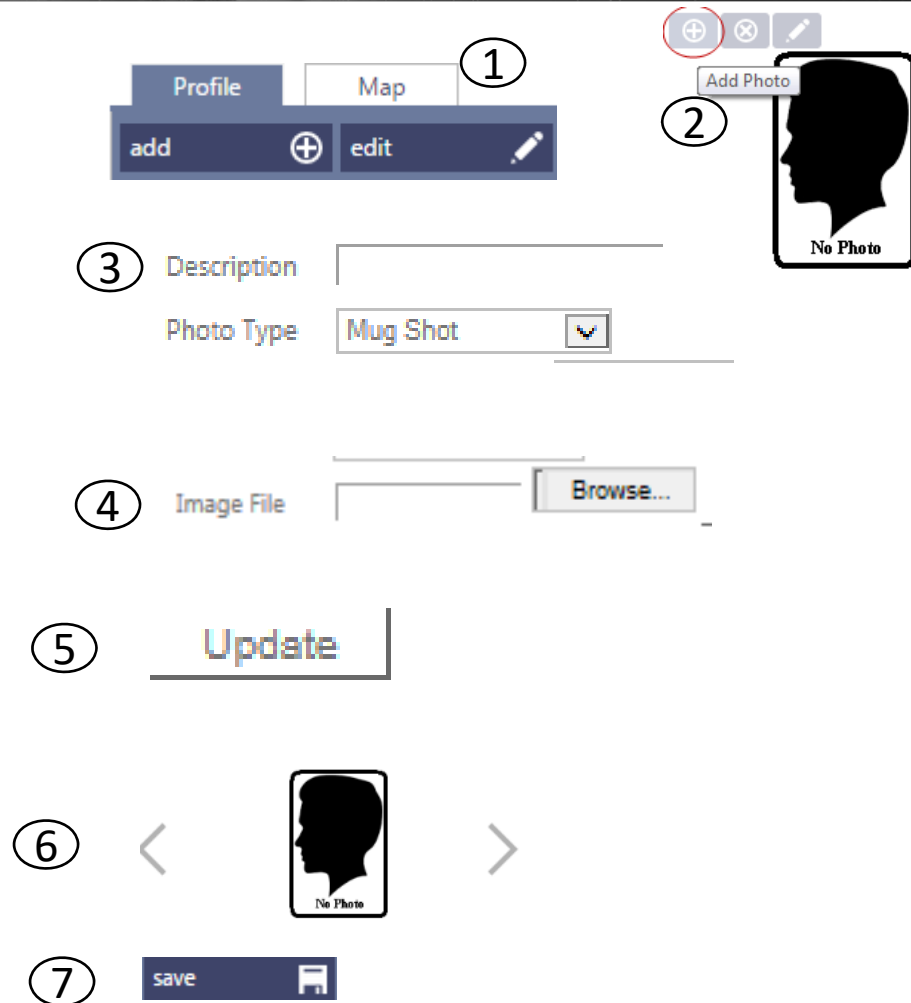
# Creating an Enrollee Profile

1. Click the **Enrollees** tile.
2. Click **Add**.
3. Fill in the required fields: **Primary ID**, **First Name**, and **Last Name**.
4. Confirm or change the **Organization**, **Agent**, and **Risk Level**.
5. Click **Save**.

The screenshot shows a web-based form for creating an enrollee profile. The form is titled 'Profile' and has a 'Map' tab. The 'save' button is circled with a '5'. The 'Details' section includes fields for Primary Id (098098-8a09uo), Secondary Id, First Name (COOLIE), Last Name (JOHNSTON), Organization (Morris Training Agency), Agent (MORR-TIME, 1), Risk Level (Level One), Supervision Type (Not assigned), Enrollment Start, Enrollment End, Jurisdiction, and Time Zone (Eastern). The 'Description' section includes fields for Birthdate, Gender, Race, Hair, Eye, Height, Weight, Marks & Tattoos, Daily Rate (0), Vehicle Year, Vehicle Make (Unknown), Vehicle Model, License Plate #, Primary Offense, and Sex Offender (Is Sex Offender). A 'No Photo' placeholder is visible on the right. The 'Primary Id', 'First Name', and 'Last Name' fields are circled with a '3'. The 'Risk Level' dropdown is circled with a '4'.

# Adding Multiple Enrollee Photos

1. In the enrollee's **Profile**, click the **Edit** button.
2. Above the photo, click the **(+) Add Photo** button.
3. Type a **Description** and choose a **Photo Type**.
4. Click **Browse** to search for your picture.
5. Once selected, click **Update**.
6. Use the **Arrows** to toggle through the pictures.
7. Click **Save**.



# Adding Enrollee Addresses

1. Under the profile, click **Addresses**.
2. Click **Add**.
3. In the **Type** list, choose **Home, Work** or **Other**.
4. Enter a **Title** for the address (e.g. *Home, Work*, etc.).
5. Fill in the **Street 1** box.
6. Type the **City, State,** and **Zip Code**.
7. In Additional Information, add **Phone**

Events Case Notes Addresses

add + 2 1

**Add Address**

Details

Type HOME 3

Title Home 4

Address

Street 1 100 Hampton Drive 5

Street 2

City Garner 6

State NC

Zipcode 27529

Country United States

Additional Information

Phone 919-555-1212

Alt Phone 919-444-3434

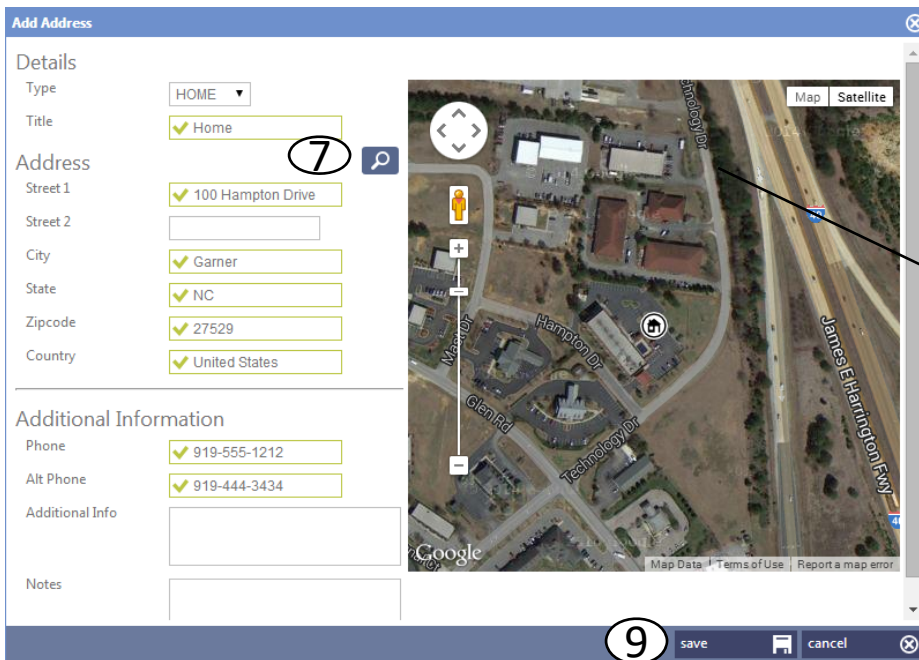
Additional Info

Notes

save cancel

# Adding Enrollee Addresses

8. Click the **Geocode** button to view the approximate address.
9. To adjust the address placement, drag its icon.
10. Click **Save**.



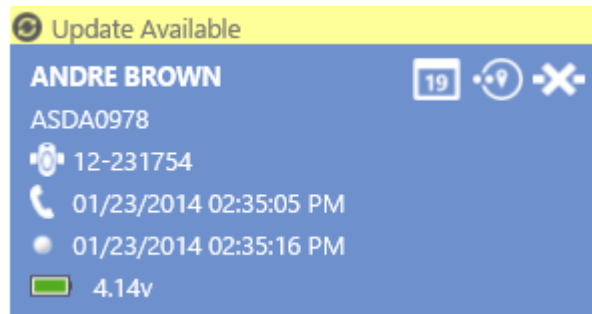
The screenshot shows a web application window titled "Add Address". On the left is a form with the following fields:

- Details:** Type (HOME), Title (Home), Street 1 (100 Hampton Drive), Street 2, City (Garner), State (NC), Zipcode (27529), Country (United States).
- Additional Information:** Phone (919-555-1212), Alt Phone (919-444-3434), Additional Info, Notes.

On the right is a Google Map showing a residential area. A house icon is placed on the map, and a magnifying glass icon is nearby. A circled number "7" is next to the magnifying glass icon. At the bottom of the window, there are "save" and "cancel" buttons, with a circled number "9" next to the "save" button.



# Update Available Bar



The **Update Available** bar displays above enrollee cards when an update is available for an enrollee listed on the current page of cards.

Clicking the bar is **optional**, as updated enrollee data will display upon navigating between tabs and tiles.

Do **not** click the **Update Available** bar while viewing unsaved data. By doing so, unsaved data will be lost.

# SCHEDULES



# Definitions

**Time In** – The start time of when the enrollee is to be in the Inclusion Zone or the start time of when the enrollee is not allowed within the Exclusion Zone.

**Time Out** – The start time of when the enrollee is allowed out of the Inclusion Zone or the start time of when the enrollee is allowed within the Exclusion Zone.

# Access Schedules Panel

The screenshot shows the 'Schedules' tab in an enrollee profile. At the top, there are fields for 'Time Zone' (US/Eastern), 'Treatment Referral Date', 'Enrollee Day', 'No.', and 'Vehicle' (Unknown). Below these are tabs for 'Events', 'Case Notes', 'Addresses', 'Schedules', 'Device Assignments', and 'Contact'. The 'Schedules' tab is active, and a 'schedule...' button with a calendar icon is highlighted with a red arrow. Below the tabs, it says 'Page 1 of 1. 30 items found.' and shows a date range '09/10/2017 - 09/16/2017'. A table header with 'Description' is visible at the bottom.

- From the Schedules tab in Enrollee profile, click the Schedule button to access the schedules calendar.

The 'Create Enrollee Schedule' form includes the following sections:

- Schedule Type:** A dropdown menu set to 'One Time'.
- Enable Time Out Mode:** An unchecked checkbox.
- New Zone Target:** A 'Zone' dropdown menu, a 'filter target' input field, and a dropdown menu showing '1VUTESTENROLLEE - 1VutestWORK - 1VUTESTENROLLEE' with a '+/-' button.
- Schedule Targets:** A section for defining targets.
- Device Targets:** A dropdown menu with the text 'Please select a device target...'.
- Zone Favorites:** A list containing '1VUTESTENROLLEE - 1VutestWORK - 1VUTESTENROLLEE' with the subtext 'Inclusion Zone - Work'.
- Zone Category:** A dropdown menu set to 'Active' and a 'save 24x7' button with a calendar icon.
- Buttons:** 'save' and 'delete' buttons with calendar and trash icons, and a 'wipe all' button with a trash icon.



# Attach BLUband to Enrollee



# **ASSIGNING DEVICES**

# Assigning the BLUband and BLUhome

1. Secure the device to the enrollee's leg.
2. In VeriTracks, click the **Enrollees** tile.
3. Select the enrollee's profile.
4. Click the **Device Assignments** tab.
5. Click **Change Assignment**.
6. Type or select the desired BLUband.
7. Click the **Arrow** to proceed to the next set of options.

The screenshot displays the VeriTracks web application interface. At the top, a navigation bar includes 'Dashboard', 'Enrollees', 'Events', 'Zones', 'Analysis', 'Reports', 'Inventory', and 'Agents'. The 'Enrollees' tab is active, showing a search bar and a list of enrollees. The first enrollee, 'JOHN BROWN' with ID '105410541054', is selected. To the right, a 'Profile' view shows details for this enrollee, including 'Primary Id', 'Secondary Id', 'Name', 'Organization', and 'Agent'. Below the profile, a 'Device Assignments' tab is selected, showing a 'change assignment' button. A blue vertical bar highlights the 'change assignment' button and the 'Arrow' button. The bottom of the interface shows a 'Tracking Device' list with columns for 'BLUtag', 'Battery', and 'Signal'. The 'BLUtag' column contains values like '12-530679', '12-530687', '12-530690', and '12-530691'. The 'Arrow' button is highlighted in blue, and a blue vertical bar is positioned over it.

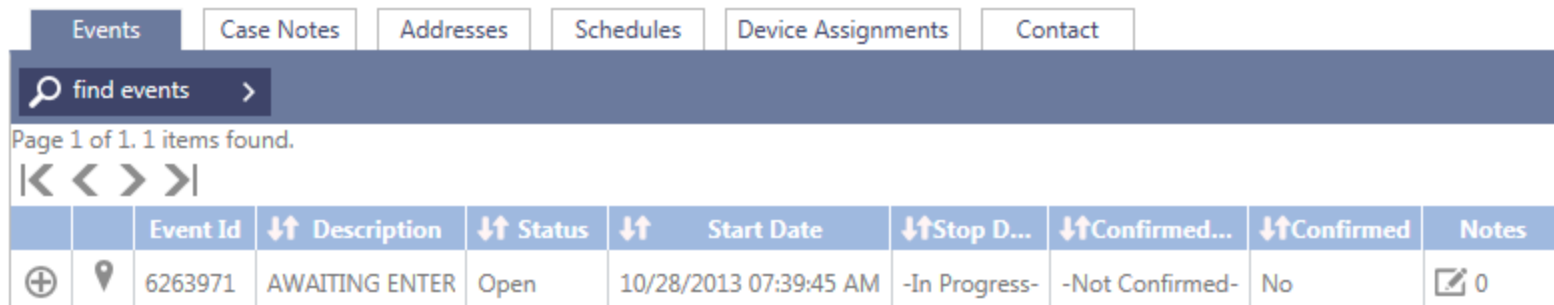
# Assigning the BLUband and BLUhome

8. Select the **BLUhome**.
9. Click the **Arrow** to proceed to the next set of options.
10. Confirm or change the **RF range**.
11. If creating an absence schedule, under 24/7 Schedule, click **Create Schedule** and **Add Absences**.
12. Click **Save**.

The screenshot displays a web interface for configuring BLUhome devices. On the left, a vertical blue bar contains a mouse cursor icon. The main area shows a list of BLUhome devices under the heading 'Accessory'. The devices listed are: 'BLUhome' (with an empty input field), '03-002550 BLUhome', '03-004133 BLUhome' (highlighted in blue with a circled '8'), '13-004112 BLUhome Cellular', and '13-304431'. Below the list is a 'Configuration' section for the selected device. It includes a dropdown menu for 'RF Range' set to 'LOW' (with a circled '10'), an 'Originating Phone #' field, and a '24/7 Schedule' section with an unchecked 'Create Schedule' checkbox. To the right of the configuration section is a 'BLUhome' information box containing text: 'BLUhome devices require an RF range to be set to determine how far from the station a device can go.', 'The originating phone # is an optional setting to determine if the BLUhome is calling from the proper location.', and 'Creating a 24/7 schedule means the assigned device must always be within range of the accessory.'

# Verifying Device Pairing

1. Within the **Enrollees** tile, select the enrollee's profile.
2. Click their **Events** tab.
3. An **Awaiting Enter** event is generated upon assignment of the devices. Once the devices are paired, the event will close and an **Enter** event will be generated.



The screenshot shows a software interface with a navigation bar containing tabs: Events, Case Notes, Addresses, Schedules, Device Assignments, and Contact. Below the tabs is a search bar labeled 'find events'. Below the search bar, it says 'Page 1 of 1. 1 items found.' and includes navigation arrows. Below that is a table with the following data:

		Event Id	Description	Status	Start Date	Stop D...	Confirmed...	Confirmed	Notes
⊕	📍	6263971	AWAITING ENTER	Open	10/28/2013 07:39:45 AM	-In Progress-	-Not Confirmed-	No	📝 0

# Enrollment Complete

- Force BLUhome to call VeriTracks by disconnecting and reconnecting its power cord from/to the outlet.
  - A **Power On** event will be recorded, forcing BLUhome to immediately dial VeriTracks (a question mark will appear on the screen). This call also allows BLUhome to download its new assignment from VeriTracks.
  - Over the next two minutes, the BLUhome screen will show a progression of status messages as it acknowledges its BLUband assignment, confirms that it hears the BLUband, and confirms that BLUband's tamper has cleared.

1. BLUhome received the BluBand assignment

Enroll: 07000123  
RF ? TP ?

2. BLUhome hears the BluBand RF signal

Enroll: 07000123  
RF ✓ TP ?

3. BLUhome hears the BluBand tamper clear

Enroll: 07000123  
RF ✓ TP ✓

4. BLUhome has completed its enrollment work

Enroll: 07000123  
Complete



# Transporting the Assigned BLUhome to the Residence

If this enrollment was performed at your office and the enrollee must travel home, you can shut down the BLUhome to prepare for transport (this will prevent movement alarms).

## **Make sure the enrollee does not see these steps performed:**

1. Press and hold the center button on the BLUhome.
2. While holding the center button on the BLUhome, unplug the BLUhome from the electrical outlet.
3. The BLUhome display will ask you if you are sure you want to shut down the BLUhome.
4. Release the center button.
5. Press the left-pointing button to confirm **Yes** and the BLUhome will shut down.

# Enrollee Instructions

*Discuss or perform the following with the enrollee:*

- BLUband is hypoallergenic and cannot overheat.
- A sock can be worn over and/or under BLUband.
- Do not tamper with BLUband (no pulling, striking, attempt to open).
- Do not force a boot over BLUband.
- Do not expose equipment to extreme temperatures.
- Do not take BLUband into an MRI.
- Do not submerge BLUband in water (baths, pools, large bodies of water).
- Place BLUhome 3 feet off the floor.
- Place BLUhome on a flat, steady surface (i.e. wooden table) that will not be disturbed or vibrated.
- Do not place BLUhome near appliances (avoid top of refrigerator, microwave, speakers, etc.).
- Do not place BLUhome near mirrors.
- Do not to place any items on top of BLUhome.
- Immediately plug in BLUhome's power cord and phone line upon arriving home.
- If it is perceived that service is needed, contact the agency immediately.



**EVENTS**

# BLUhome Events

Event	Description
BLUHOME: DEVICE BRACELET STRAP	BluBand's strap may have been tampered with.
AWAITING ENTER	BluBand has been assigned to BluHome but BluBand has not registered its first arrival event.
ENTER	BluBand has entered BluHome's area.
BluHome CALLER ID FAILED	BluHome has called from a number other than that listed in the enrollee's assignment tab.
BluHome CURFEW START	The start and end time of the enrollee's curfew
BluHome CURFEW VIOLATION (LATE ARRIVAL)	The enrollee failed to arrive during curfew.
BluHome CURFEW VIOLATION (LEFT EARLY)	The enrollee left during curfew.
BluHome LOW BATTERY	BluHome's battery is low and needs to be plugged into a working AC power outlet.

Event	Description
BluHome NO DIAL TONE	BluHome could not find a dial tone to call out.
BluHome UNABLE TO CONNECT	BluHome was able to dial out but did not reach the Data Center.
BluHome MESSAGE GAP	Unit failed to call in for a duration of time exceeding the agency's limit (default is 4.5 hours).
BluHome CALL SUCCESSFUL	The status of the last call.
BluHome LID TAMPER	BluHome has been opened.
BluHome MOVEMENT	BluHome has been moved.
BluHome POWER LOSS	BluHome no longer has AC power and is now running on battery.
BluHome POWER ON	BluHome had lost battery and AC power. As a result it had shut down and has been restarted.
BluHome SETUP DEVICE ASSIGNED	A BluBand has been manually assigned to BluHome.
BluHome SETUP RSSI CHANGED	The range on BluBand has been changed.

# Text Notification List

BluHome: DEVICE BRACELET STRAP

**+/-BSTP**

BluHome: CURFEW VIOLATION (LATE ARRIVAL)

**+/-BHCUR**

BluHome: CURFEW ALARM (LEFT EARLY)

**+/-BHCUR**

BluHome: MESSAGE GAP

**+/-BHM GAP**

BluHome: POWER LOSS

**+/-BHPOW**

BluHome: LID TAMPER

**+/-BHLID**

BluHome CALLER ID FAILED

**+/-BHCALLID**

ENTER (BLUHOME)

**+/-ENTBH**

**MASTER TAMPER**

# Closing a Master Tamper via the Enrollee Profile

*Master Tamper requires the agent/officer to rectify the original cause of the violation by thoroughly inspecting and/or replacing the strap. The event can then be closed in VeriTracks.*

1. In the **Enrollees** tile, locate the enrollee's profile.
2. Click the **Events** tab below their profile.
3. Locate and select their **Master Tamper** event.
4. Click the **Close** button that appears above to end the event.

The screenshot displays the VeriTracks interface with the following elements:

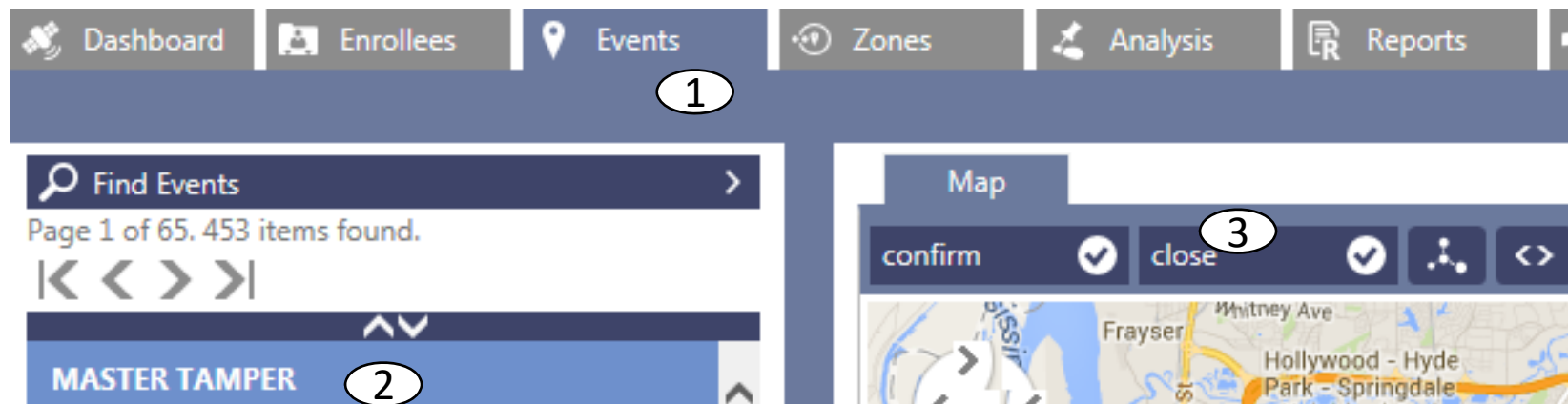
- 1**: A circled '1' points to the 'Enrollees' tab in the top navigation bar.
- 2**: A circled '2' points to the 'Events' tab within the enrollee's profile.
- 3**: A circled '3' points to the 'MASTER TAMPER' event in the table below.
- 4**: A circled '4' points to the 'close' button in the event's action bar.

Event Id	Description	Status	Start Date	Stop D...	Confirmed...
651241	MASTER TAMPER	Open	03/05/2014 02:03:19 AM	-In Progress-	-Not Confirmed-

# Closing a Master Tamper via the Events Tile

*Master Tamper requires the agent/officer to rectify the original cause of the violation by thoroughly inspecting and/or replacing the strap. The event can then be closed in VeriTracks.*

1. Click the **Events** tile.
2. Locate and select the **Master Tamper** event.
3. Click the **Close** button that appears above the map of the event.



# NOTIFICATIONS



# Notification Preferences

There are two standard notification methods, **Daily Reports** and **Immediate Notifications**.

The **Daily Report** arrives each morning, typically at **6:30 am**, displaying **36 hours of data**, per enrollee.

**Immediate Notifications** can be received via **email** or **text** messaging upon the **start** and **end** of an event.

**Enhanced Notifications** (optional) are a text rich method of receiving immediate notifications via **email** or **text**.



# UNASSIGNING DEVICES

# Unassigning BLUband

*Unassign BLUband prior to cutting the strap to avoid causing a false tamper event.*

1. Click the **Enrollees** tile.
2. Select the enrollee's profile.
3. Click the **Device Assignments** tab.
4. Click **Unassign Devices**.
5. In the **Type** list, click the arrow to view and choose the appropriate reason for unassigning the device.
6. Check **Track Charger Status** box (as needed).
7. Click **Save**. *BLUband/BLUhome will now shut off.*

The screenshot illustrates the software interface for unassigning a BLUband device. The interface includes a navigation bar with 'Dashboard', 'Enrollees' (1), and 'Events'. Below this is an 'Enrollee Search' bar (2) and a list of items. The 'Device Assignments' tab (3) is selected, showing a table with columns for 'Events', 'Case Notes', 'Addresses', 'Schedules', 'Device Assignments', and 'Contact'. A 'change assignment' button (4) is visible. A 'Remove Device Assignment' dialog box (5) is open, displaying a list of reasons for unassignment, including 'Court Order', 'None', 'Violation of Program Rules', 'Tampering with GPS Equipment', 'Unauthorized Leave', 'Unauthorized Location', 'New Arrest (Misdemeanor)', 'New Arrest (Felony)', 'Violation of Supervision Condition(s)', and 'Abscond from Supervision'. The 'Track Charger Status' checkbox (6) is checked, and the 'Charger Status' is set to 'Broken'. A 'save' button (7) is at the bottom of the dialog box.



# Shutdown BLUhome

## **Make sure the enrollee does not see these steps performed:**

1. Press and hold the center button on the BLUhome.
2. While holding the center button on the BLUhome, unplug the BLUhome from the electrical outlet.
3. The BLUhome display will ask you if you are sure you want to shut down the BLUhome.
4. Release the center button.
5. Press the left-pointing button to confirm **Yes** and the BLUhome will shut down.

# Additional Resources

Source	Content
Wistia (online knowledge-base)	Videos and pdf's
Analysis Tile	Crime Scene Correlation and training
Advanced features	Informatics (Timeline and Associations)
Reports	Advanced training
Mobile VeriTracks	Case management
Sobertrack	Alcohol monitoring device

The logo consists of a solid blue square. Inside the square, the word "SECURUS" is written in a bold, white, sans-serif font. Below it, the word "Technologies" is written in a smaller, white, sans-serif font with a trademark symbol (™).

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